ZTE Z992;Z993

WCDMA/GSM（GPRS）Dual-Mode Digital Mobile Phone

User Guide

LEGAL INFORMATION

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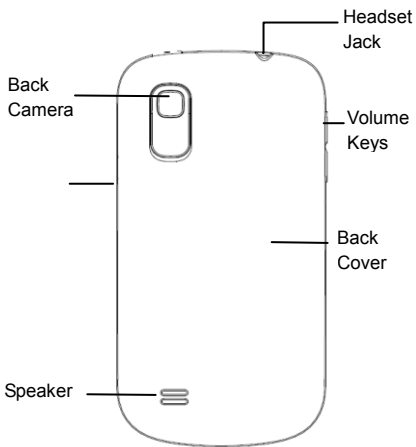
Version No.: R1.0

Edition Time: 2013.01

Manual No.: 079584505308

Overview

Earpiece — — Power Key

Charg|
USB J|

— Touch Screen

Back Key — — Menu Key

— Homer Key

Headset
Jack

Back
Camera

Volume
Keys

Back
Cover

Speaker
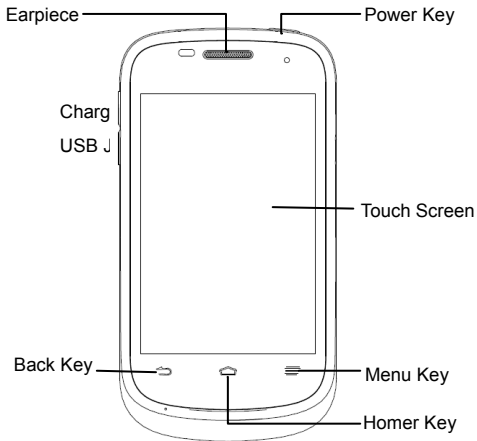
Keys Explanation

Power Key

- Press and hold to power on/off your phone, or turn on or off silent, vibration, flight mode.
- Press to switch your phone to Sleep mode.
- Press to wake up your phone.

Volume Keys

Press or hold either end of the key to turn the volume up or down.

⭢ **Back Key**

Touch to go to the previous screen.

⌂ **Home Key**

- Touch to return to the Home Screen from any application or screen.
- Touch and hold to see recently used applications.

☰ **Menu Key**

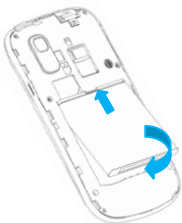Touch to get the options for the current screen.

Installing the Battery

Switch off your phone before installing or replacing the battery.

1. Remove the back cover.

2. Insert the battery by aligning the gold contacts on the battery with the gold contacts in the battery compartment. Gently push down on the battery until it clicks into place.

3. Press the cover gently back into place until

you hear a click.

Installing the SIM Card

Switch off your phone before installing SIM card.

Hold the SIM card with the cut corner oriented as shown and slip it into the card holder.

Installing the microSD Card

The microSD card can be installed and removed while the phone is turned on. Unmount the microSD card before removing it.

Hold your microSD card with the metal contacts facing down and slide it in
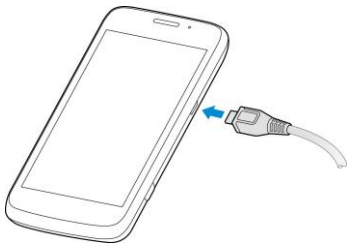

NOTE: microSD logo micro^{SD} is a trademark of the SD Card Association.

Charging the Phone

When you first get your new phone you'll need to charge the battery.

1. Connect the adapter to the charger jack. Ensure that the adapter is inserted with the correct orientation. Do not force the connector into the charger jack.

2. Connect the charger to a standard AC wall outlet.

3. Disconnect the charger when the battery is fully charged.

Switching Your Phone On/Off

Make sure the battery is charged.

- Press and hold the **Power Key** to switch on your phone.

- To switch off, press and hold the **Power Key** and touch **Power off > OK**.

Setting a Screen Lock

You can protect your phone by creating a screen lock. When enabled, you need to draw a pattern or enter a numeric PIN or password to unlock the

phone's screen and keys.

1. Touch the **Home Key > 🌐 > Settings > Security > Screen lock**.

2. Touch **Long press**, **Pattern**, **PIN** or **Password**.

▸ **Long press**

Touch and hold 🔒 at the center of the screen, or drag 🔒 towards any direction to access the application shortcuts.

▸ **Pattern**

You must draw a pattern to unlock the screen. The first time you set this, a short tutorial about creating an unlock pattern appears. Then you're prompted to draw and redraw your own pattern.

▸ **PIN or Password**

Set a numeric PIN or a password that you must enter to unlock your screen.

Switching to Sleep Mode

To save battery power, Sleep Mode suspends your device to a low-power-consumption state while the display is off. Your device also goes into Sleep Mode by itself when the display is automatically turned off after a certain period of time, which you can set in 🌐 **> Settings > Display > Sleep**.

Press **Power Key** to switch to Sleep Mode.

Waking up Your Phone

1. Press **Power Key**. The phone displays the lock screen.
2. Touch and hold the 🔒 icon to unlock the screen.

NOTE: If you have set an unlock pattern, PIN or password for your phone, you'll need to draw the pattern or enter the PIN/password to unlock your screen.

Applying New Wallpapers

You can set the wallpaper for the Home Screen.

1. Touch the **Home Key >** 😀 **> Settings > Display > Wallpaper**.
2. Select a wallpaper source and choose the image or animation you want to use as the wallpaper for Home or Lock screen. Some cropping may be needed for **Gallery** images.

Adjusting the Volume

1. Touch 😀 **> Settings > Sound > Volumes**.
2. Adjust the volume for music, video, games, and other media, the ringtone and notification volume, and the alarm volume.
3. Touch **OK** to save.

TIP: You can adjust the media volume when a media application is in use by pressing the **Volume Keys**. If no media application is active,

press the **Volume Keys** to adjust ringtone volume (or the earpiece volume during a call).

Enabling Silent or Vibration

You can set the phone to the silent or vibration mode by using one of the following methods.

- Press and hold the **Power Key** and then touch ⬜ to enable the silent mode, touch ⬜ to enable the vibration mode, or touch ⬜ to disable the silent mode.
- Touch the ⬤ **> Settings > Sound > Silent mode**, and touch **Off**, **Vibrate** or **Mute**.

Opening/Closing the Notification Panel

Notifications report the arrival of new messages, calendar events, and alarms, as well as ongoing events, such as when you are playing music. You can open the notification panel to view the details of notifications.

- To open the notification panel, swipe your finger down from the top of the screen.
- To close the notification panel, swipe your finger up from the bottom of the screen or touch the **Back Key**.

Responding to or Removing a Notification

In the notification panel, you can respond to a notification or remove the notifications.

- To respond to a notification, just touch it.
- To remove a notification, swipe it left or right.
- To remove all notifications, touch ▭ in the top right corner.

TIP: In the notification panel, touch ▤ at the top of notifications list to get to the **Settings** menu quickly.

Add Shortcuts and Widgets

1. Touch the **Home Key >** ⊞.
2. Touch **Widgets** or **APPS** to view the available widgets and shortcuts.

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3. Touch and hold a widget or shortcut and drag it to the Home Screen.

Moving/Removing Shortcuts or Widgets

1. Touch and hold a shortcut or widget on the Home Screen.

2. Drag it to the place you need or drag it to $\times$ Remove to remove it.

Using Folders on Your Home Screen

You can create folders on the Home Screen and add several shortcuts in a folder.

1. Touch and hold the shortcut you want to add into a folder until the ![folder] icon appears.

2. Drag the shortcut to ![folder] and release it. A new folder will be created and the shortcut is added into the folder.

3. Touch and hold a shortcut and then drag it onto a folder icon to add shortcut into the folder.

4. Touch and hold the shortcut in the folder and then drag it out remove to the Home Screen.

Making a Call

There are many ways to make a call with your phone. And they're all easy to do.

Calling with the Keypad

1. Touch the **Home Key >** 📞.

2. In the Dialer tab 📞, enter the phone number with the on-screen keypad. Touch ⌫ to delete wrong digits.

3. Touch 📞 below the keypad to dial.

TIPS: To make international calls, hold 0 to enter the "+".

Calling from your Contacts

1. Touch the **Home Key >** 👤 and touch the all contacts tab 👤.

2. Slide your finger to scroll the contacts list and select the contact you want to call.

   TIP: You can search for a contact by touching 🔍 on the screen.

3. Touch 📞 directly, or touch the contact to call.

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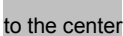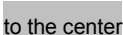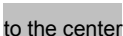
Calling From the Call Log

1. Touch the **Home Key >** 📞 and touch the 🕐 tab in the Phone app.

2. Touch a number for more information about the call, or touch 📞 beside it to call.

NOTE: You can touch ▱ on the bottom of the screen and select the call log type you want to view.

Answer or Reject a Call

You can answer or reject the call, or reject it with a text message.

- Drag 📞 to the center to answer the call.

- Drag 📵 to the center to reject the call.

- Drag 💬 to the center to reject the call and send a preset text message to the caller.

Muting a Call

During a call, you can mute your microphone so that the person you are speaking to cannot hear you, but you can still hear them.

Touch 🔇 to mute or unmute your microphone.

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Putting a Call on Hold

During a call, you can touch **||** to put it on hold.

Turning the Speakerphone On/Off

During a call, touch 🔊 to turn on or off the speaker.

Ending a Call

During a call, touch 📵 to end the current call.

Creating a Contact

1. Touch the **Home Key >** 🔲 and touch the all contacts tab 👤.

2. Touch 🔲 to add a new contact.

3. Touch the account field on the top of the screen to choose where to save the contact.

4. Enter the contact name, phone numbers, and other information.

5. Touch **Done** to save the contact.

Sending a Message

1. Touch the **Home Key >** 💬.

2. On the Messages screen, touch 📝 at the bottom.

3. Touch the **To** field to enter the recipient's

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number or name.

4. Touch the **Type message** field and enter your message.

- Touch the **Menu Key** to insert quick text, signature, smiley, or contact.

- For MMS, touch the paper clip icon $\mathscr{D}$ to open a menu where you can select the kind of media file to attach.

- Touch ➤.

NOTE: Add an attachment to text message and it will be converted into an MMS automatically. Likewise if you remove all attachments and the subject from an MMS, it'll automatically become a text message.

Creating an Email Account

Touch the **Home Key >** 🔘 **> Email**. You can enter the Email Screen to setup your Email account and exchange Emails.

1. Touch the **Home Key >** 🔘 **> Settings > Add account**.

2. Enter your email address and password and then follow the instruction to proceed.

3. After the account is created, your phone will show the inbox of the email account and start to download email messages.

TIP: To add more Email accounts, open **Email** to get the Inbox screen. Then touch the **Menu Key >**

Account settings > ADD ACCOUNT.

Writing and Sending an Email

1. Open the email account you want to use.

2. Touch ✉₊ to open the compose screen.

3. Touch the **To** field and enter the recipient's address. When you enter the address, matching contacts on the phone will be displayed. Separate each recipient with a comma. You can also touch 👤 to select recipients from your contacts.

   TIP: Touch the **Menu Key > Add Cc/Bcc** to send a carbon copy or blind carbon copy to other recipients.

4. Enter the subject and the content of your Email.

5. Touch the **Menu Key > Attach file** to add files to the Email.

6. Touch ➤ to send.

Taking Pictures with your Camera

1. Touch the **Home Key > ⊕ > Camera**.

2. Aim the camera at the subject and make any necessary adjustment.

3. Use the zoom bar (hold the dot) and slide to zoom in or out.

4. Touch ◎ to take a shot.

5. Touch the picture in the right corner of the screen to view the picture you've just taken or access **Gallery** to view all your pictures.
6. Touch 🔯 to open the following camera setting options.

TIP: Touch ▭ to switch quickly from camera to

camcorder or touch 🔘 vice versa.

Shooting Videos

1. Touch the **Home Key >** 🌐 **> Camcorder**.
2. Aim the camera at the subject and make any necessary adjustment.

3. Touch ◼️ to start recording, and touch ◼️ to stop.

4. Touch the picture in the right corner of the screen to view the video you've just shot or access **Gallery** to see all your video clips.

Using Music Player

1. Touch the **Home Key >** 🌐 **> Music**.

   Select
   Artists/Albums/Songs/Playlists/Folders, or
   GenreList to find the songs you want to play.
2. Touch an item from the list to start playing.

NOTE: You can adjust the volume with the **Volume Keys**.

Watching Videos

1. Touch the **Home Key >** ⊕ **> Video Player**.
2. Touch the **ALL**, **LAST ADDED** or **CAMERA VIDEOS** tab and then touch a video file to start playing.
3. Touch the screen to show the video control pane with which you can pause the video or jump to any part of it.

Connecting to your PC

You can connect your device to a computer with a USB cable and transfer music, pictures, and other files in both directions. Your device stores these files in internal storage or on a removable microSD card.

1. Connect your phone to the PC with a USB cable.
2. Open the Notification panel and touch for developer options.
3. Choose one of the options to make development.

To disconnect the device from the computer, simply unplug the USB cable when you're finished.

Browsing the Internet

Touch ⊕ in the Home Screen and select **Browser** to view web pages and search for information via a Mobile Network, or Wi-Fi

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connection.

1. Touch the address bar to enter the website you want to browse. Touch a suggestion or touch **Go** on the keyboard. You can also touch the microphone icon 🎤 to search by voice.

2. Touch 🖽 **>** ⭐ or touch the **Menu Key > Bookmarks**. Select a bookmark to open.

3. Touch 🖽 **>** ⭐ or touch the **Menu Key > Bookmarks**. Choose an item from the **SAVED PAGES** tab or **HISTORY** tab.

TIP: Touch the **X** on the screen if you want to stop opening the page.

Installing Apps From the Play Store

Touch ⊕ in the Home Screen and select **Play Store**. You can buy or rent music, books, movies, and applications. You can download and install them in a few easy steps. You can send feedback or comments on an application.

Before you begin, make sure that you have signed in to your Google account.

Bluetooth

Bluetooth® is a short-range wireless communication technology. Phones or other devices with Bluetooth capabilities can exchange information wirelessly within a distance of about 10 meters. The Bluetooth devices must be paired

before the communication is performed.

1. Touch the **Home Key >** ⊕ **> Settings > Bluetooth**.

2. Touch the **Bluetooth** to switch **ON** or **OFF**.
   When Bluetooth is on, the ⸸ icon will appear in the Status bar.

3. Touch your device name on the top of the screen to make your phone visible or invisible.

NOTE: Touch the **Menu Key > Visibility timeout** to set the Bluetooth visibility timeout of your phone.

4. Touch the **Menu Key > Rename phone** to edit the name.

5. Touch **SEARCH FOR DEVICES**. Your phone scans for and displays the IDs of all available Bluetooth devices in range.

6. Touch the device you want to pair with.

FCC Regulations:

● This mobile phone complies with part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

● This mobile phone has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiated radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the

equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

-Reorient or relocate the receiving antenna.

-Increase the separation between the equipment and receiver.

-Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.

-Consult the dealer or an experienced radio/TV technician for help.

Caution: Changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

RF Exposure Information

(SAR)

This phone is designed and manufactured not to exceed the emission limits for exposure to radio frequency (RF) energy set by the Federal Communications Commission of the United States, Industry Canada of Canada.

During SAR testing, this device was set to transmit at its highest certified power level in all tested frequency bands, and placed in positions that simulate RF exposure in usage against the head with no separation, and near the body with the separation of 10 mm. Although the SAR is determined at the highest certified power level, the actual SAR level of the device while operating can be well below the maximum value. This is because the phone is designed to operate at multiple power levels so as to use only the power required to reach the network. In general, the closer you are to a wireless base station antenna, the lower the power output.

The exposure standard for wireless devices employing a unit of measurement is known as the Specific Absorption Rate, or SAR. The SAR limit set by the FCC is 1.6W/kg, and 1.6W/kg by Industry Canada.

This device is complied with SAR for general population /uncontrolled exposure limits in ANSI/IEEE C95.1-1992 and Canada RSS 102, and had been tested in accordance with the measurement methods and procedures specified in OET Bulletin 65 Supplement C, and Canada RSS 102. This device has been tested, and meets the FCC, IC RF exposure guidelines when tested with the device directly contacted to the body.

The FCC has granted an Equipment Authorization for this model phone with all reported SAR levels evaluated as in compliance with the FCC RF exposure guidelines. SAR information on this model phone is on file with the FCC and can be found under the Display Grant section of www.fcc.gov/oet/ea/fccid after searching on FCC ID: Q78-Z992.

For this device, the highest reported SAR value for usage against the head is 1.25 W/kg, for usage near the body is 1.46 W/kg.

While there may be differences between the SAR levels of various phones and at various positions, they all meet the government requirements.

SAR compliance for body-worn operation is based on a separation distance of 10 mm between the unit and the human body. Carry this

device at least 10 mm away from your body to ensure RF exposure level compliant or lower to the reported level. To support body-worn operation, choose the belt clips or holsters, which do not contain metallic components, to maintain a separation of 10 mm between this device and your body.

RF exposure compliance with any body-worn accessory, which contains metal, was not tested and certified, and use such body-worn accessory should be avoided.

Hearing Aid Compatibility (HAC) regulations for Mobile phones

In 2003, the FCC adopted rules to make digital wireless telephones compatible with hearing aids and cochlear implants. Although analog wireless phones do not usually cause interference with hearing aids or cochlear implants, digital wireless phones sometimes do because of electromagnetic energy emitted by the phone's antenna, backlight, or other components. Your phone is compliant with FCC HAC regulations (ANSI C63.19- 2011). While some wireless phones are used near some hearing devices (hearing aids and cochlear implants), users may detect a buzzing, humming, or whining noise. Some hearing devices are more immune than others to this interference noise and phones also vary in the amount of interference they generate. The wireless telephone industry has developed a

rating system for wireless phones to assist hearing device users in finding phones that may be compatible with their hearing devices. Not all phones have been rated. Phones that are rated have the rating on their box or a label located on the box. The ratings are not guarantees. Results will vary depending on the user's hearing device and hearing loss. If your hearing device happens to be vulnerable to interference, you may not be able to use a rated phone successfully. Trying out the phone with your hearing device is the best way to evaluate it for your personal needs.

This phone has been tested and rated for use with hearing aids for some of the wireless technologies that it uses. However, there may be some newer wireless technologies used in this phone that have not been tested yet for use with hearing aids. It is important to try the different features of this phone thoroughly and in different locations, using your hearing aid or cochlear implant, to determine if you hear any interfering noise. Consult your service provider or the manufacturer of this phone for information on hearing aid compatibility. If you have questions about return or exchange policies, consult your service provider or phone retailer.

M-Ratings: Phones rated M3 or M4 meet FCC requirements and are likely to generate less interference to hearing devices than phones that are not labeled. M4 is the better/higher of the two

ratings.

T-Ratings: Phones rated T3 or T4 meet FCC requirements and are likely to be more usable with a hearing device's telecoil ("T Switch" or "Telephone Switch") than unrated phones. T4 is the better/ higher of the two ratings. (Note that not all hearing devices have telecoils in them.)

Your phone meets the M3/ T4 level rating.

Hearing devices may also be rated. Your hearing device manufacturer or hearing health professional may help you find this rating. For more information about FCC Hearing Aid Compatibility,

please go to http://www.fcc.gov/cgb/dro.