

A36G+

# User Manual

## Notice

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V1.0

## **Important safety precautions**

### **Road safety**

Full attention should be given to driving at all times in order to reduce the risk of an accident. Using a phone while driving causes distraction and can lead to an accident. You should comply with local laws and regulations restricting the use of wireless devices while driving.

### **Switch off the phone when refuelling**

Do not use the phone at a refuelling point (service station) or near fuels or chemicals.

### **Aircraft**

Mobile phones can cause interference. Consult airport and airline staff about the use of the phone on aircraft. Switch off the phone whenever you are instructed to do so.

### **Switch off the phone near all medical equipments**

Hospitals or health care facilities may be using equipment that could be sensitive to external radio frequency energy. Follow any regulations or rules in force.

### **Interference**

All mobile phones may be subject to interference, which could affect their performance.

### **Be aware of special regulations**

Meet any special regulations in force in any area and always switch off your phone whenever it is forbidden to use it, or when it may cause interference or danger.

## **Water resistance**

Your phone is not water-resistant. Keep it dry.

## **Sensible use**

Use only in the normal position (held to the ear).

## **Emergency calls**

Key in the emergency number for your present location, then press the green Send key.

## **Keep your phone away from small children**

Keep the phone and all its parts, including accessories, out of reach of small children. The product contains small parts with sharp edges that may cause injury or which may become detached and create a choking hazard.

## **Accessories and batteries**

Use only ZTE-approved batteries and accessories. Use of any unauthorized accessories could damage you or your phone and may be dangerous. Dispose of used batteries according to the manufacturer's instructions.



At very high volume, prolonged listening to a mobile phone can damage your hearing.

## **Qualified service**

Do not attempt to disassemble your phone or its accessories. Only qualified service personnel may repair your phone.

## Health and safety information

### Radio Frequency (RF) Energy

- This model phone meets the government's requirements for exposure to radio waves.
- This phone is designed and manufactured not to exceed the emission limits for exposure to radio frequency (RF) energy set by the Federal Communications Commission of the U.S. Government:
- The exposure standard for wireless mobile phones employs a unit of measurement known as the Specific Absorption Rate, or SAR. The SAR limit set by the FCC is 1.6W/kg. \*Tests for SAR are conducted using standard operating positions accepted by the FCC with the phone transmitting at its highest certified power level in all tested frequency bands. Although the SAR is determined at the highest certified power level, the actual SAR level of the phone while operating can be well below the maximum value. This is because the phone is designed to operate at multiple power levels so as to use only the power required to reach the network. In general, the closer you are to a wireless base station antenna, the lower the power output.
- The highest SAR value for the model phone as reported to the FCC when tested for use at the ear is 1.45 W/kg and when worn on the body, as described in this user guide, is 0.723 W/kg (Body-worn

measurements differ among phone models, depending upon available enhancements and FCC requirements.)

- While there may be differences between the SAR levels of various phones and at various positions, they all meet the government requirement.
- The FCC has granted an Equipment Authorization for this model phone with all reported SAR levels evaluated as in compliance with the FCC RF exposure guidelines. SAR information on this model phone is on file with the FCC and can be found under the Display Grant section of <http://www.fcc.gov/oet/fccid> after searching on FCC ID: Q78-ZTE A36GPLUS.
- For body worn operation, this phone has been tested and meets the FCC RF exposure guidelines for use with an accessory that contains no metal and the positions the handset a minimum of 1.5 cm from the body. Use of other enhancements may not ensure compliance with FCC RF exposure guidelines. If you do not use a body-worn accessory and are not holding the phone at the ear, position the handset a minimum of 1.5 cm from your body when the phone is switched on.

### **Precautions when using batteries**

- Never use a charger or battery that is damaged in any way.

- Use the battery only for its intended purpose.
- If you use the phone near a network base station, the phone uses less power. Talk and standby times are greatly affected by the signal strength on the cellular network and the parameters set by the network operator.
- Battery charging time depends on the remaining battery charge, the type of battery, and the charger used. The battery can be charged hundreds of times, but it will gradually wear out. When the operation time is noticeably shorter than normal, it is time to buy a new battery.
- If left unused, a fully charged battery will discharge itself over time.
- Use only ZTE-approved batteries, and recharge your battery only with ZTE-approved chargers. Disconnect the charger from the power source when it is not in use.
- Extreme temperatures will affect the charging capacity of your battery: it may require cooling or warming first.
- Do not leave the battery in hot or cold places because the capacity and lifetime of the battery will be reduced. Try to keep the battery at room temperature. A phone with a hot or cold battery may not work temporarily, even when the battery is fully charged. Li-ion batteries are particularly affected by temperatures below 0°C (32°F).
- Do not short circuit the battery. Accidental short circuiting can occur when a metallic object like a coin, clip or pen causes a direct connection between the + and - terminals of the battery (metal strips on the battery). For example, do not carry a spare battery in a pocket or bag where the battery may contact metal objects. Short circuiting the terminals may damage the battery or the object causing the short circuiting.
- Dispose of used batteries in accordance with local regulations. Always recycle. Do not dispose of batteries in a fire.

## **Road safety**

Your mobile phone gives you the powerful ability to communicate by voice, almost anywhere, anytime. But an important responsibility accompanies the benefits of mobile phones, one that every user must uphold. When driving a car, driving is your first responsibility. Using a phone while driving causes distraction and can lead to an accident. When using your mobile phone while driving, follow local regulations in the country or region you are in.

## **Operating environment**

Remember to follow any special regulations in force in the area you are in, and always switch off your phone whenever it is forbidden to use it, or when it may cause interference or danger.

When connecting the phone or any accessory to another device, read its user's guide for detailed safety instructions. Do not connect incompatible products.

As with other mobile radio transmitting equipment, for the satisfactory operation of the equipment and for the safety of personnel, it is recommended that the device should only be used in the normal operating position (held to your ear).

## **Electronic devices**

Most modern electronic equipment is shielded from radio frequency (RF) signals. However, certain electronic equipment may not be shielded against the RF signals from your mobile phone. Consult the manufacturer to discuss alternatives.

## **Pacemakers**

Pacemaker manufacturers recommend that a minimum distance of 15 cm (6 inches) be maintained between a mobile phone and a pacemaker to avoid potential interference with the pacemaker. These recommendations are consistent with the independent research and recommendations of Wireless Technology



Research. If you have any reason to suspect that interference is taking place, switch off your phone immediately.

### **Hearing aids**

Some digital mobile phones may interfere with some hearing aids. In the event of such interference, you may wish to consult your hearing aid manufacturer to discuss alternatives.

### **Other medical devices**

If you use any other personal medical devices, consult the manufacturer of your device to determine if it is adequately shielded from external RF energy. Your physician may be able to assist you in obtaining this information. Switch off your phone in health care facilities when regulations posted in these areas instruct you to do so.

### **Vehicles**

RF signals may affect improperly installed or inadequately shielded electronic systems in motor vehicles. Check with the manufacturer or its representative regarding your vehicle.

You should also consult the manufacturer of any equipment that has been added to your vehicle.

### **Posted facilities**

Switch off your phone in any facility where posted notices require you to do so.

## **Potentially explosive environments**

Switch off your phone when in any area with a potentially explosive atmosphere, and obey all signs and instructions to turn off mobile phones and other radio equipment. Sparks in such areas could cause an explosion or fire resulting in bodily injury or even death.

Users are advised to switch off the phone while at a refuelling point (service station). Users must observe restrictions on the use of radio equipment in fuel depots (fuel storage and distribution areas), chemical plants, or where blasting operations are in progress.

Areas with a potentially explosive atmosphere are often but not always clearly marked. They include the areas below decks on boats, chemical transfer or storage facilities, vehicles using liquefied petroleum gas, such as propane or butane, areas where the air contains chemicals or particles, such as grain, dust or metal powders, and any other area where you would normally be advised to turn off your vehicle engine.

## **Emergency calls**

This phone, like any mobile phone, operates using radio signals, wireless, and landline networks as well as user-programmed functions, which cannot guarantee connection in all conditions. Therefore, you should never rely solely on any mobile phone for essential communications like medical emergencies.

To make or receive calls, the phone must be switched on and in a service area with adequate signal strength. Emergency calls may not be possible on all mobile phone networks or when certain network services and/or phone features are in use.

Check with local service providers.

To make an emergency call:

1. Switch on the phone.

2. Key in the emergency number for your present location. Emergency numbers vary by location.
3. Press the green Send key.

Certain features like Call Barring may need to be deactivated before you can make an emergency call. Consult this document and your local cellular service provider.

### **Other important safety information**

- Only qualified personnel should service the phone or install the phone in a vehicle. Faulty installation or service may be dangerous and may invalidate any warranty applicable to the device.
- Check regularly that all mobile phone equipment in your vehicle is mounted and operating properly.
- Do not store or carry flammable liquids, gases, or explosive materials in the same compartment as the phone, its parts, or accessories.
- For vehicles equipped with an air bag, remember that an air bag inflates with great force. Do not place objects, including installed or portable wireless equipment, in the area over the air bag or in the air bag deployment area. Improperly installed wireless equipment could result in serious injury if the air bag inflates.
- Mobile phones can cause interference. Consult airport and airline staff about the use of the phone on aircraft. Switch off the phone whenever you are instructed to do so.
- Failure to observe these instructions may lead to the suspension or denial of telephone services to the offender, or legal action, or both.

### **Care and maintenance**

Your phone is a product of superior design and craftsmanship and should be treated with care.

- Keep your phone and all its parts and accessories out of reach of small children and pets. They may inadvertently damage these things or choke on small parts.
- Keep the phone dry. Precipitation, humidity, and liquids contain minerals that corrode electronic circuits.
- Do not use the phone with a wet hand. Doing so may cause an electric shock to you or damage to the phone.
- Do not use or store the phone in dusty, dirty areas, as its moving parts may be damaged.
- Do not store the phone in hot areas above 60°C (140°F). High temperatures can shorten the life of electronic devices, damage batteries, and warp or melt certain plastics.
- Do not store the phone in cold areas. When the phone warms up to its normal operating temperature, moisture can form inside the phone, which may damage the phone's electronic circuit boards.
- Do not drop, knock, or shake the phone. Rough handling can break internal circuit boards.
- Do not use harsh chemicals, cleaning solvents, or strong detergents to clean the phone. Wipe it with a soft cloth.
- Do not paint the phone. Paint can clog the device's moving parts and prevent proper operation.
- Do not put the phone in or on heating devices, such as a microwave oven, stove, or radiator. The phone may explode when overheated.
- If the phone, battery or charger is not working properly, take it to your nearest qualified service facility. The personnel there will assist you, and if necessary, arrange for service.

Caution: Changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

This device complies with part 15 of the FCC Rules. Operation is subject to the condition that this device does not cause harmful interference.

## Your phone








## Interface icons

### Icon Description

	Signal strength
	Call diverting
	Roaming
	Vibration
	Headset

### Icon Description

	New message
	Silent profile
	Alarm clock set
	Battery status
	GPRS online

## Battery

The lithium battery of the mobile phone can be immediately used after unpacking. A new battery performs best after performing a full charge/discharge 3 times.

### Installing the battery

1. Insert the battery by aligning the gold contacts on the battery with the gold contacts in the battery compartment on the phone.
2. Push down on the upper section of the battery until it clicks into place.
3. Replace the battery cover and press it gently until you hear a click.



Pull down the Battery



Slide down the cover until you hear a click

## Removing the battery

1. Ensure that your mobile phone is switched off.
2. Remove the battery cover.
3. Pull the battery up and remove it from the mobile phone.



Slide up the cover



Pull up the battery from here

## How to insert the SIM card

You want a mobile phone that is sophisticated yet easy to use and here it is in your hands! Naturally you are eager to start using it, but first you need to insert the SIM card.

Insert the SIM card as follows:

- Ensure that the phone is switched off and the charger is disconnected from the phone.
- Turn the phone over and remove the back cover.
- If the battery is already inside, remove it!
- Hold your SIM card with the cut corner oriented as shown and then slide it into the card holder face down.
- Replace the battery first.
- Replace the back cover.





Insert the SIM card



Pull out the SIM card

### **What is a SIM card ?**

Every mobile phone has a SIM card (Subscriber Identity Module). This is a micro-chip that holds your personal information such as names and phone numbers. Your phone won't work without it. If you already have contacts on your SIM card, they can be transferred in most cases.

## **How to charge the battery**

Your phone is powered by a rechargeable battery. The battery needs to be charged for at least 6-8 hours before you can make your first call.

- Connect your travel adapter to the right side of your mobile phone as shown in the diagram.
- Connect the other end of the travel adapter to the mains socket.
- Note: The side with arrow should be upright while connecting.
- If you are charging the battery when the mobile is switched off, the display will show the battery icon with the bars moving from right to left. If charging the battery when the mobile is switched on, the display will show the battery icon with a lightning strike.
- When the battery is fully charged, disconnect the charger.



## Power on/off your phone

Ensure that your SIM card is in your mobile phone and that the battery is charged. Please hold the End key to power on/off the phone. The phone will automatically search for the network.

## Display information

Besides sending and receiving calls, you can also do:

- Press **Left soft key** to enter main Menu.
- Press **Right soft key** to view Contacts.
- Press **Send key** in standby mode to enter Call menu list.
- Press **End key** to exit to standby mode.
- You can customise the fastkey settings of **4-Way Navigation key** for standby mode.

**Note:** In this User Manual to “press” a key means to press the key and release it. To “hold” a key means to keep pressing the key.

## Menu tree

<b>1. Games</b>	4.2 Meeting	6.1 Images
1.1 Tetris	4.3 Outdoor	6.2 Tones
1.2 Push box	4.4 Indoor	6.3 Space usage
<b>2. Call menu</b>	4.5 Headset ( appears only when headset is connected )	<b>7. SIM</b>
2.1 Calls	<b>5. Messaging</b>	<b>8. WAP</b>
2.2 Diverts	5.1 New message	<b>9. Settings</b>
<b>3. Tools</b>	5.2 Inbox	9.1 Phone settings
3.1 Alarm	5.3 Sentbox	9.2 Display settings
3.2 FM radio	5.4 Unsentbox	9.3 Clock settings
3.3 Calculator	5.4 Draftbox	9.4 Call settings
3.4 World clock	5.5 Message settings	9.5 Fixed dialling number
3.5 Calendar	5.6 Voicemail	9.6 Service dialling number
3.6 Conversion	5.7 Cell info.	9.7 Network settings
<b>4. Profiles</b>	<b>6. Tones and Images</b>	9.8 Security settings
4.1 General		9.9 Factory settings

## Writing text

- Change input mode: Press **# key** to change the input mode (input modes: Eng, ABC, abc, Abc, ▶ Fr, ▶ Es and 123).
- Input Letters: In **ABC/abc/Abc/123** mode, press the corresponding letter key till the letter appears.
- Input Words: In **Eng/ ▶ Fr/ ▶ Es** mode, key-in any letter with a single key press. Press each key only once for every letter. The word changes after each key stroke. When you have finished writing the word and it is correct, confirm it by pressing **0** or the **Centre key**. Pressing a **Navigation key** moves the cursor. Predictive text input is based on a built-in dictionary.

- Input Digits: In **123** mode, press digit key once to key-in a digit. In **ABC/abc/Abc** mode, long press the number key. In **Eng / ▶ Fr/ ▶ Es** mode, press the number key, and select the number by pressing a **Navigation key**.
- Input Symbol: Press **\* key** to enter a symbol. In **ABC/abc/Abc** mode, press **1 key** till the required symbol (common symbols) appears. In **Eng / ▶ Fr/ ▶ Es** mode, press **1 key** to display symbols, and press **Down key** to display more symbols. Press **Navigation keys** to select the required symbol and confirm it by pressing the **Centre key**.
- Selecting Template: Hold **\* key** to open Templates. Select the required template.
- Input Space: Press **0 key** to input space. It does not work in **123** mode.
- Delete Character: Press **Right soft key** to clear a character.
- Delete all Characters: Press and hold **Right soft key** to delete all characters and clear the display.
- Move Cursor to Left or Right: Press **Left/Right navigation keys** to move the cursor left or right.

## How do I add people to my Contacts

There are some phone numbers that you may want to call again and again so it makes sense to add these numbers to your **Contacts**. You can then access these numbers quickly and easily.

- Press **Right soft key** to choose [Contacts]
- Press **Left soft key** [Options], and then select **Add new Contact**.
- Select whether to save the new contact to your SIM card or to the phone's memory.
- Enter the contact's phone number.
- Press **Left soft key** [OK], then enter a name and click **Centre key** to confirm.

- If **Phone** is selected to save new contact, you need also to select the group and then confirm by clicking **Centre** key.  
You can also save a number right after you've made or received a phone call or a text message from someone who is not yet in your **Contacts list**.
- To delete someone from your **Contacts list**, first select the name, then press **Left soft key** [Options] and choose **Delete**.

## How to make and receive calls

The most basic way to make a call is to key in the number and press the **Send** key. One advantage of a mobile phone is that you can also store people's names and numbers in your mobile **Contacts** and call them more easily.

To call someone:

- P Press **Right soft key** to choose [Contacts]. From here use the **Up/Down keys** to find the name of the person you want to call. You can also type in the first letter of the name of the person you want to call.
- Now simply press the green **Send** key.
- End the call by pressing the red **End** key.
- Make sure you are in an area with sufficient coverage to make calls. The strength of the network signal is indicated on top left corner of screen.

## How to send and receive text messages

You can use your mobile phone to send and receive text messages.

1. Go to **Menu**→**Messaging**→ **New message**.
2. Write your message. For more information on writing, refer to Writing text.
3. Press the **Left soft key** [Options] and select **Send to one** to send the message to one person.

To send to more than one person, select **Send to contacts** and select the

names from the contact list.

Select **Send and save** to send the message and save it to **Sentbox**. Select **Save as draft** to save it to **Draftbox**.

4. Enter the recipient's phone number or select **Contacts** if you have previously stored the person's number. Then select **OK** to send the message.

Upon receiving a message, the mobile phone indicates with ringtone, prompt, or a new message icon.

1. Press **Left soft key** [Select] to open the new message. You can also go to **Inbox** to read the message.
2. Use **Up/Down keys** to read the message.
3. While the message is open, use **Left soft key** [Options] to **Reply**, **Delete**, or **Forward** the message. You can also call back to the sender or extract the sender's number.

## FM Radio

With the radio, you can search for radio channels, listen to them, and save them on your device. Note that the quality of the radio broadcast depends on the coverage of the radio station in that particular area. The wired headset works as an antenna, so always connect the headset when using the radio. When you receive an incoming call while listening to the radio, the radio will be turned off.

To scan for channels, press **Centre key** in the broadcasting channel interface, or select **Options**→**Scan**, and then press the **Centre key** to start auto searching.

To adjust the volume, press the **Up/Down keys**.

To tune channels manually, press the **Left/Right keys**.

To save the current channel, select **Options**→**Save**.

To view the saved channels list, select **Options**→**Channels**.

To rename the saved channels, select **Channels**→**Options**→**Rename**; after

renaming the channels, the stored name and the frequency will be shown on the display.

To set the the channels manually, select **Options**→**Set frequency**; input a valid frequency until "OK" is displayed.

## **Declaration of RoHS Compliance**

To minimise the environmental impact and take more responsibility to the earth we live in, this document shall serve as formal declaration that the ZTE A36G+ manufactured by ZTE CORPORATION is in compliance with the Directive 2002/95/EC of the European Parliament - RoHS (Restriction of Hazardous Substances) with respect to the following substances:

- (1) Lead (Pb)
- (2) Mercury (Hg)
- (3) Cadmium (Cd)
- (4) Hexavalent Chromium (Cr (VI))
- (5) Polybrominated biphenyls (PBB's)
- (6) Polybrominated diphenyl ethers (PBDE's)

(Compliance is evidenced by written declaration from our suppliers, assuring that any potential trace contamination levels of the substances listed above are below the maximum level set by EU 2002/95/EC, or are exempt due to their application.)

The ZTE A36G+ manufactured by ZTE CORPORATION, meets the requirements of EU 2002/95/EC.





### **Disposal of your old appliance**

1. When this crossed-out wheeled bin symbol is attached to a product it means the product is covered by the European Directive 2002/96/CE.
2. All electrical and electronic products should be disposed of separately from the municipal waste stream via designated collection facilities appointed by the government or the local authorities.
3. The correct disposal of your old appliance will help prevent potential negative consequences for the environment and human health.