



ZTE C310

CDMA 1X Digital Mobile Phone

User Manual

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Explanation for Mobile Phone with/without UIM Card

There are two types of ZTE CDMA Mobile phone, one need UIM card inserted and another does not need. Sections or functions in this manual are for the phone with UIM card. If your phone could be used without UIM card, please pay attention to the following items:

1. You can use your phone without inserting the UIM card.
2. Some functions are only available with UIM and won't display, such as,
 - You can save the new contact only in Phone, not in UIM.
 - You can save the new message only in Phone, not in UIM.
 - The message in Inbox can not be moved to UIM.
 - There is no PIN Lock function in Security Setting.

1 General Information

1.1 Welcome

Thank you for choosing C310 CDMA 1X Digital Mobile Phone.

To guarantee the mobile phone always in its best condition, please read this manual carefully and keep it for future use.

The pictures, symbols and contents in this manual are just for your reference. They might not be completely identical with your phone. Please subject to the real object. ZTE operates a policy of continuous development and reserves the right to update and modify the technical specifications in this document at any time without prior notice.

1.2 Security

- If your mobile phone is lost or stolen, please report to your service provider or agencies of banning the use of your lost UIM card and phone, which will protect you from economic losses resulted from unauthorized use.

You need to provide the phone's ESN number labeled. You can see ESN number after removing the battery. Please keep ESN number for future use.

- To protect your mobile phone from illegal use, please take the security measures as follows:
 - Set PIN code of the UIM card.

-
- Take it with you as you can.

1.3 Safety Warnings

To the Owner

- Some electronic devices are susceptible to electromagnetic interference sent by mobile phone if inadequately shielded, such as electronic system of vehicles. Please consult the manufacturer on the device before using the phone if necessary.
- Operating of mobile phone may interfere with medical devices like hearing aides and pacemakers. Please always keep the mobile phone more than 20 centimeters away from such medical devices when the phone is powered on. Do not carry the mobile phone in the breast pocket. Power the mobile phone off if necessary. Consult a physician or the manufacturer on the medical device before using the phone.
- Be aware of the usage limitation when using a mobile phone at places such as oil warehouses or chemical factories, where there are explosive gases or explosive products being processed, because even if your phone is in standby mode, it still transmits radio frequency (RF) energy. Therefore, power off your phone if required.
- Pay attention to traffic safety. Do not use your mobile phone while driving. Park before making or answering a call.
- Store the phone out of the reach of little children. The phone may

cause injury if used as a toy.

- Declared that the product is installed with battery separately in the box. The FCC ID label is placed on the mobile phone clearly visible to all persons at the time of purchase.
- The user is cautioned that changes or modifications not expressly approved by the manufacturer could void the user's authority to operate the equipment.

NOTE: This equipment has been tested and found to comply with the limits for a

Class B digital device, pursuant to Part 15 of the FCC Rules.

These limits are

designed to provide reasonable protection against harmful interference in a

residential installation. This equipment generates, uses and can radiate radio

frequency energy and, if not installed and used in accordance with the

instructions, may cause harmful interference to radio communications. However,

there is no guarantee that interference will not occur in a particular installation.

If this equipment does cause harmful interference to radio or television reception,

which can be determined by turning the equipment off and on, the

user is

encouraged to try to correct the interference by one or more of the following


measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

Mobile Phone

- Please use original accessories or accessories that are authorized by the manufacturer. Using any unauthorized accessories may affect your mobile phone's performance, and violate related national regulations about telecom terminals, or even endanger your body
- If you want to clean your phone, please use clean fabric that is a bit wet or anti-static. Do not use harsh chemical cleaning solvents or strong detergents to clean it. Turn off your phone before you clean it.
- As your mobile phone can produce electromagnetic field, do not place it near magnetic items such as computer disks.
- Using the phone near electrical appliances such as TV, telephone,

radio and personal computer can cause interference, which affects the function of the phone.

- Do not expose your mobile phone to direct sunlight or store it in hot areas. High temperatures can shorten the life of electronic devices.
- Prevent liquid from leaking into your phone.
- Do not drop, knock or harshly treat your phone. Rough handling can break internal circuit boards.
- Do not connect the phone with other unauthorized peripheral equipments.
- Do not attempt to disassemble the mobile phone and battery by yourself. Non-expert handling of the devices may damage them.
- Do not charge the mobile phone without battery.
- On occasion of emergent calling, keep your phone in status of power on and in area of service. On the condition of standby, press the key to enter emergency phone number, and then press **Send key**  to make a phone call.
- Do not attempt to disassemble the phone by yourself. Changes and modifications made to the phone without the approval of manufacturer could void your authority to operate this phone.

Caution:

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions:

(1) This device may not cause harmful interference, and

(2) This device must accept any interference received, including interference that may cause undesired operation.

Battery Using

- Do not short-circuit the battery, as this can cause excessive heat and fire.
- Do not store battery in hot areas or dispose of it in a fire to avoid explosion.
- Never use any charger or battery damaged or worn out.
- Return the wear-out battery to the provider or put it in the appointed recycle place. Do not put it in familial rubbish.

Warning: If the battery is broken, keep away from content. If it taints your skin, wash your skin with abundant fresh water and ask doctor for help if necessary.

Safety and General Using in Vehicles

- Before making or answering a call, you should pay attention to the local laws about using wireless mobile phones and take them into account in practical use.
- Safety airbag, brake, speed control system and oil eject system shouldn't be affected by wireless transmitting. If you do meet problems above, please contact your automobile provider.
- Please power off your mobile phone when refueling your automobile, and so do the place where duplex wireless equipments are banned. Don't put your phone together with flammable or explosive items, as inner spark may cause fire.

Exposure to radio frequency energy

Radio wave exposure and Specific Absorption Rate (SAR) information

- ✧ The handset is designed to comply with safety requirements for exposure to radio waves. This requirement is based on scientific guidelines that include safety margins designed to assure the safety of all persons, regardless of age and health.
- ✧ The radio wave exposure guidelines employ a unit of measurement known as the Specific Absorption Rate, or SAR. Tests for SAR are conducted using a standardized method with the phone transmitting at its highest certified power level in all used frequency bands.
- ✧ While there may be differences between the SAR levels of various ZTE phone models, they are all designed to meet the relevant guidelines for exposure to radio waves.
- ✧ The SAR limit recommended is 1.6W/kg averaged over one(1) gramme of tissue.
- ✧ The highest SAR value for this model phone tested by MORLAB for use at the head is 1.492 W/kg(1g)
- ✧ The highest SAR value for this model phone tested by MORLAB for use at the body is 0.238W/kg(1g)

SAR compliance for body-worn operations is restricted to belt-clips, holsters, or similar accessories that have no metallic component in the assembly and which provide at least 1.5 cm separation between the device, including its antenna, and the users body

In Aircraft

- Follow the restrictions in aircraft. Wireless devices can cause interference in aircraft.
- Please power off your mobile phone before taking off till landing. In order to protect airplane's communication system from

interference, it is never allowed to use mobile phone when it is in flight. Using mobile phone before the plane taking off should get aircrew's permission according to safety regulations.

1.4 Limit Warranty

The warranty does not apply to defects or errors in the product caused by:

- (a) Reasonable abrasion.
- (b) Misuse including mishandling, physical damage, improper installation, unauthorized disassembly of the product.
- (c) Water or any other liquid damage.
- (d) Any unauthorized repair or modification.
- (e) Power surges, lightning damage, fire, flood or other events outside ZTE's reasonable control.
- (f) Use of the product with any unauthorized third party products such as generic chargers.
- (g) Any other cause beyond the range of normal usage for products.

End User shall have no right to reject, return, or receive a refund for any product from ZTE under the above-mentioned situations.

This warranty is end user's sole remedy and ZTE's sole liability for defective or nonconforming items, and is in lieu of all other warranties, expressed, implied or statutory, including but not

limited to the implied warranties of merchantability and fitness for a particular purpose, unless otherwise required under the mandatory provisions of the law.

1.5 Limitation of Liability







ZTE shall not be liable for any loss of profits or indirect, special, incidental or consequential damages resulting from or arising out of or in connection with using this product, whether or not ZTE had been advised, knew or should have known the possibility of such damages.



All Confidential


2 Know Your Phone

2.1 Keypad








| Key | Tip | Function Description |
|---|-----------------------------|---|
|  | Send key | <ul style="list-style-type: none"> ◆ Make or answer a call. ◆ Press Send key in standby mode to enter all Records list. ◆ Press Send key two times directly to redial the last number. |
|  | End key | <ul style="list-style-type: none"> ◆ End an active call or reject a call. ◆ Power on/power off. ◆ Exit from any interface to standby mode. |
|  | Left select key | <ul style="list-style-type: none"> ◆ Enter main menu in standby mode. ◆ Switch to the options of left bottom submenu. |
|  | Right select key | <ul style="list-style-type: none"> ◆ Enter Contacts in standby mode. ◆ Switch to the options of right bottom submenu. |
|  | OK key | <ul style="list-style-type: none"> ◆ Confirm the commands and options selected. ◆ Confirm the character chosen while character inputting. ◆ Enter Main Menu in standby mode |
|  | Up/Down key (Scroll key) | <ul style="list-style-type: none"> ◆ Scroll the cursor up and down. ◆ Used as selection key up and down for keying in commands and |






| | | |
|---|--|--|
| | | <p>selecting options shown on the display.</p> <ul style="list-style-type: none"> ◆ In standby mode, hold Up key to enable or disable the phone in Silence All. ◆ Press Down key to enter Ring menu. ◆ Press Up key to enter Messages menu. ◆ Used as direction key in games |
|  | <p>Left/Right key (Scroll key)</p> | <ul style="list-style-type: none"> ◆ Scroll the cursor left and right. ◆ Used as selection key to scroll cursor left and right for keying in commands and selecting options shown on the display. ◆ In standby mode, press Left key to enter ToolKit, press Right key to enter Games menu. ◆ Adjust volume in conversation. ◆ Used as direction key in games. |
|  | <p>0~9 Number key</p> | <ul style="list-style-type: none"> ◆ Key in numbers or characters. ◆ Make a Speed Dial call. ◆ Hold 0 Key to input + in standby mode. |

| | | |
|---|------------|---|
|  | *key, #key | <p># key:</p> <ul style="list-style-type: none"> ◆ Press # key to select text input mode. ◆ Hold # key in standby mode to lock the keypad. <p>* key:</p> <ul style="list-style-type: none"> ◆ Hold * key in standby mode to enable/disable vibration. ◆ In text mode, press * key once to enter Symbols mode, press * key twice to enter template message. |
|---|------------|---|

Note: To “press” the key in this manual means to press the key and release it. To “hold” the key means to keep pressing the key for two seconds or more.

2.2 Instruction of Interface Icon

| Icon | Indication |
|---|--------------------------|
|  | Signal strength |
|  | Incoming call or calling |
|  | Keypad locked |
|  | Roaming |
|  | New message |

| | |
|---|-----------------|
|  | Vibration |
|  | Silence All |
|  | Alarm |
|  | Earphone |
|  | Power indicator |

2.3 Technical Parameters

| | | |
|-------------------------|--------------------------|--------------------------------------|
| Handset | | |
| Type | | ZTE C310 |
| Dimensions | (Width×Height×Thickness) | 44.5mm×104mm×18mm |
| Weight | | About 73g(Battery Included) |
| Battery | | |
| Continuous standby time | | About 330h~360h (Subject to Network) |
| Continuous talk time | | About 2h~5h (Subject to Network) |

Note: Please refer to the real phone for other relative parameters of the battery and charger.

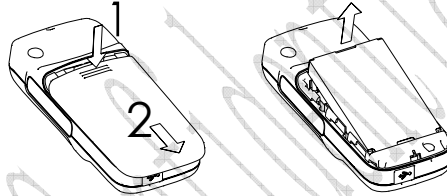
2.4 Battery

The attached Li-ion battery along with the phone can be used after unpacking. For the first three times, please use up the power and

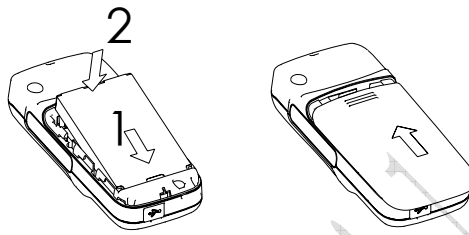
charge it fully for a new battery to perform well.

2.4.1 Remove and Installation of Battery

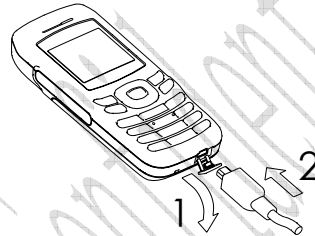
- ◆ Remove: (1) Press and push the back-cover of the phone down to release and remove it off the phone. (2) Put finger on the side finger grips, and then lift up the battery from the finger grips to remove the battery.



- ◆ Installation: (1) Replace the battery into the battery slot, to be noted that the lower end of the battery firstly inserted. (2) Put the back-cover of the phone flatly upon the body of phone. Direct the back cover towards the locking catches on the both sides of the phone and push the back-cover of the phone upward to lock the cover into its place.



2.4.2 Charging the Battery



- ◆ Plug out rubber away (turn 180° as shown in the picture) from the jack on the bottom of the handset and connect the lead from the charger to the socket on the bottom of the phone. (Note: The side with arrow should be upright while connecting).
- ◆ Connect the charger to a standard wall AC socket.
- ◆ Meanwhile, the charging indicator in up-right corner of the display flops cyclically, indicating the charging is going. In power-off mode while charging, the display only shows the charge indicator. If the battery is completely flat in storage or used up, it may take for a while before the charging indicator

appears on the display or any calls can be made.

- ◆ When the charging indicator on the screen stops flopping, the charging is completed. The charging takes usually up to 2~3 hours. In the process of charging, it is a normal phenomenon that the battery, phone and charger get into hot accordingly.
- ◆ After the completion of charging, disconnect the charger from the phone and AC socket.

Note:

- When it is in charge, place the phone on condition of good ventilation and temperature between $-5^{\circ}\text{C}\sim+45^{\circ}\text{C}$. Ensure to use the charger offered by the manufacturer. Using unauthorized charger may cause danger and violate the authorization of the phone and the guarantee article.
- When the phone is automatically switched off or indicates the alarm information of power shortage, please charge the battery in time.
- The duration time of the standby status or conversation of the phone is based on ideal working environment. In practice, the working time of battery varies with network condition, working environment and application methods.

2.5 Connecting to the Network

2.5.1 UIM Card

Before using the phone, please insert effective UIM (User Identity

Module) card into the phone.

All the information related to the network connection is recorded in the metal plane area of UIM card together with the information you stored in your Contacts in the UIM card. The UIM card can be inserted into any CDMA phone to use (new phone automatically reads UIM card).

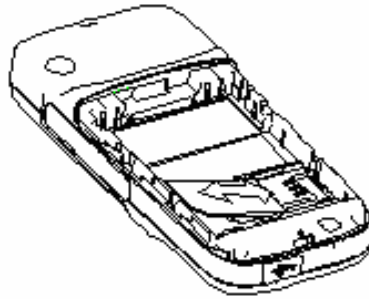
Please do not touch the metal plane area of the card to avoid missing and damaging information in the card and put UIM card in place far away from electricity and magnetism.

Warning: Please power off the phone before taking out UIM card. It is prohibited to insert or taking out UIM card in the condition of connecting with external power.

2.5.2 Insertion and Extraction of UIM Card

Power off the phone, remove the battery and other external power.

Insert UIM card into UIM card slot in the phone, or pull out UIM card out of slot, as shown in picture hereinafter.



2.5.3 Power on/off Phone

Press and hold **End key** to power on/off the phone. The phone will check whether UIM card inserted well or not. And then follow the prompt indication on the display:

Enter PIN—Key in PIN code of UIM card if it is set.

Searching—Search appropriate network connected.

2.5.4 PIN Code

To set PIN code (personal identification number) is to avoid the illegal usage of UIM card.

To input PIN code of UIM card and press **OK key** to confirm to start on using phone. If inputting wrong PIN three times continuously, UIM card will be locked by network.

Note: The network provider offers you PIN code (four to eight digits). You should change PIN code as soon as possible for security.

To set PIN code, see “7.4 Security Setting”.

2.5.5 Connecting the Network

After powering on and inputting PIN code, the phone automatically searches the network available and in state of standby mode.




Besides sending and receiving calls, you can also do:

- ◆ Press **Left select key/OK Key** to enter main **Menu**.
- ◆ Press **Right select key** to enter **Contacts**.
- ◆ Hold *** key** to enable/disable vibration mode.
- ◆ Hold **Up key** to enable or disable the phone in **Silence All**.
- ◆ Hold **# key** to lock the keypad.
- ◆ Press **Up key** to enter **Messages** menu.
- ◆ Press **Down key** to enter **Ring** menu.
- ◆ Press **Left key** to enter **ToolKit** menu.
- ◆ Press **Right key** to enter **Games** menu.
- ◆ Press **Send key** to enter **All** calls list.

3 Basic Operations

3.1 Making a Call

Please ensure that you are in the place where the signal can be received. Examine network signal strength icon  on the screen.



The more the indication bars, the stronger the intensity of receiving signal is. If there is no bar, please move to the place where the intensity of receiving signal is better. Sometimes, you only need to change the direction.

◆ **Making a National Call**

Press **Number key** to key in phone number, and add area code when making a long distance call (no need to add area code when dialing local number in some area). Press **Send key** to call out. Press **End key** to end the call and conversation.

◆ **Making an International Call**

Enter the country code, area code (without the leading 0) and

the complete telephone number you want to dial, press **Send key** to call out.

Before the country code, hold **0 key** to enter the international prefix “+” (the character “+” replaces the international access code) or key in international prefix e.g. “00” of international call directly.

Country code + Area code + Telephone number
 / | \
0086 755 26770000

◆ **Making Recent Calls**

All calls you recently dialed, received or missed are saved in your phone. All numbers are grouped as Missed Calls, Incoming Calls and Outgoing Calls. When the list is full, the oldest number will be erased automatically when new record is coming.

You can check the list as follows:

- ◇ In standby mode, press **Send key** to view All Recent Calls.
- ◇ The number listed in can be directly dialed by pressing **Send key**.

◆ **Making Pause Calls**



You can make use of pause call to dial an extension or voice service call.

E.g. Key in phone number, press **OK key** to select “P” on the display (character “P” added accordingly), and then key in number

afterwards. Press **Send key** to dial the first number, when connected, press **Send key** again to dial the second number automatically. "P" can be used for not once only.

3.2 Answering a Call

When a call is incoming in standby mode, the phone will offer corresponding ringer or vibration to prompt according to your Setting. With the number already saved in Contacts, the phone also shows the name of caller meanwhile.

- Press **Send key**  to answer an incoming call.
- Press **End key**  to end a call and the call duration is temporarily displayed.

See "7.3 Call Setting" or refer to other ways of answering calls for your option as follows.

3.2.1 Setting Auto Answer

You can set handset to answer an incoming call automatically.

- Select **Menu**→ **Setting**→ **Call Setting**→**Auto Answer**
- Select **On/Off**, and press **OK key**. The phone can be connected in 5 seconds automatically when you select **On**.

3.2.2 Setting Any Key Answer

- Select **Menu**→ **Setting**→ **Call Setting**→ **One-Touch**.
- Select **On/Off**, and press **OK key**.

An incoming call can be answered by pressing any key except **End**

key, Left /Right select key when you select **On**.

3.2.3 Incoming Call Silence

- When a call is coming, press **Right select key** to select **Mute** the ringer tone.

- This function silences the current incoming call only. The phone will ring normally as next call coming.

3.3 In Conversation

3.3.1 Adjusting Volume in Conversation

Press **Left/Right key** to adjust volume of Earpiece during a call.

3.3.2 Selecting Options in Conversation

During a call, press **Left/Right select key** to select options of **Option (Contacts, Message), Mute/Unmute**,etc.

- ◇ Select **Mute** to let other party temporarily can not hear your voice, select **Unmute** back to normal.
- ◇ Select **Option** for selection in Menu, such as **Contacts, Message**, with no worry about the ending of conversation.
- ◇ Press **OK key** to open speaker phone, and press **OK key** again back to normal.

3.4 Menu Functions

◆ Main Menu Function:

- i. In standby mode, press **Left select key/OK key** to enter main

-
- Menu. Scroll **Up/Down** or **Left/Right key** through the menu and select functions according to the prompt on the screen.
- ii. If the menu contains submenus and further submenus, select options and submenu you want according to the prompt on the screen.
 - iii. Press **OK key** or **Right Select Key** to set or return to the previous menu. Press **End key** to exit to standby mode.
- ◆ Bottom Menu Function:
- If options are displayed on the bottom of the screen, press **Left/Right select key** to select. Press **OK key** or **Right select key** to set or exit.

The functions of phone are mainly grouped in main **Menu: Contacts, Messages, Call History, Setting, VAS** and **ToolKit**.

Please refer to the text hereinafter in this manual in detail.

4 Contacts



You can save contacts in phone and UIM card. Each contact in phone's memory has three phone numbers, home number, mobile number and work number, and each contact in UIM card only has one phone number. Select **Option** → **Other options** → **Memory status** to view memory of phone and UIM card.

4.1 Viewing Records

Select **Menu** → **Contacts**. You can view the corresponding records in all lists. Press Left/Right key to view the lists in **UIM, No Group, Family, Friend, Colleague**. Press Up/Down key to scroll to the name you are finding, and press **OK Key**, you can see the details of the name.

Note: When there is no storage record in Contacts, it will indicate "No Item".

4.2 Finding Records

You can search for a name in **Contacts** in pop-up window by choosing:

◆ **In All**

1. Select **Menu** → **Contacts**.
2. Press **Up/Down key** to scroll through the corresponding name(s) and records in the list. Scroll to the record you are finding, and press **OK key** to view the details.

◆ **Search**

1. Select **Menu** → **Contacts**.
2. Select one contact record and choose **Search** in **Option**. You can key in the first characters of the name you are searching for to view contact directly in All List.
3. Press **Up/Down key** to scroll through the corresponding name(s) and records in the list. Scroll to the name you want, and press **OK key** to view the details or select Option.

◆ **In Standby Mode:**

To quickly find phone number in **Contacts** in standby mode, press **Right select key** to scroll to the name you want.

All the contacts will be list by the letter of the name. If no contact in the list, "No Item" will be displayed.

4.3 Adding New Entry

1. Select **Menu** → **Contacts**.

-
2. Select one contact record and choose **Add new entry** in **Option**.
 3. Select the position of would-be added information: **Phone, UIM**
 4. If you choose in **Phone**, press **Up/Down key** to write the information of Name/Group/Home Number/Mobile Number/work Number. If you choose in **UIM**, press **Up/Down key** to write the information of **Name/number**, See "10 Text Input" more instructions for writing text and character.
 5. After the completion of writing, press **Left Select key/OK key** to save the contact.
 6. Scroll to the just-added phone number to reedit, press **OK key** or select **Option**. Further operation can be executed, such as:
 - ◇ **Edit**: Edit the number.
 - ◇ **Delete**: Delete the number.
 - ◇ **Make a call**: Make a call to this number.
 - ◇ **Send message**: Send message to this number.
 - ◇ **Copy to Phone/UIM**: Copy the contact to Phone/UIM.
 - ◇ **Move to Phone/UIM**: Move the contact to Phone/UIM.
 - ◇ **Set to speed dial**: Assign a speed dial number to the phone number. (When the contacts saved in UIM, there is no this function.)

Note: In standby mode, key in phone number, press **Left select key** to save.

If you save the same number again, the phone prompts to remind you this number is already exist.

4.4 Editing Record of Contacts

1. Select **Menu** → **Contacts**.
2. Scroll to the record you want to edit or **Search** in **Option** to search for would-be edit record.
3. Select **Option** to **Edit** contact and press **OK key**.
4. Scroll to the **Name, Group, Home Number, Mobile number Work Number**, to make modification.
5. Press **Right select key** to erase character of the current, and rewrite the new information.
6. Select **Save**, "Succeed to save" appears on the display.

4.5 Delete a Records

1. Select **Menu** → **Contacts**.
2. Scroll to the record you want to erase or **Search** in **Option** to search for would-be erased record.
3. Select **Option** to **Delete** contact, and press **OK key**. "Confirm to delete?" indicated on the display.
4. Press **OK key** to make delete.

4.6 Delete All Records

1. Select **Menu** → **Contacts**.
2. Press **Left/Right key** to choose the record you want to erase all,

All, UIM, No Group, Family, Friend, Colleague.

3 Select **Option** to **Delete all** contact, and press **OK key**. "Delete all records?" indicated on the display.

4. Press **OK key** to make delete.

You can **Delete All** the records in **All, UIM, No Group, Family, Friend, or Colleague**.

Or see "7.4 Security Setting" for the details of other ways of erasing all records.

4.7 Send message

1. Select **Menu**→ **Contacts**.

2. Scroll to the record or **Search** in **Option** to search for the record you require.

3. Scroll to the number you select and choose **Send message** in **Option**.

4. Input the message text. See "10. Text Input" more instructions for writing text and character.

5. Press **OK key/Left Select key** to **Send message** or **Save**.

4.8 Selecting Group

There is three groups, family, friend and colleague preset in your phone, you can rename them and set ringer for the different group.

1. Select **Menu**→ **Contacts**.

2. Select one record listed in phone's memory, and press **Left**

select key or **OK key**.

3. Select **Edit group** from Option.

4. Scroll to the Group you want to edit, **family**, **friend** or **colleague**.

Further operation can be executed, such as:

- ✧ **Edit group name:** press **OK key** and you can rename the name of group.
- ✧ **Select ringer.** Set the personal ringer for the group. You can select ring from the list set already in phone or download ring by yourself.

4.9 Setting Speed Dial

1. Select **Menu**→ **Contacts**.

2. Select one contact record listed in phone's memory, press **OK key** or choose **View details** in **Option**.

3. Scroll to the number you select and choose **Set to speed dial** in **Option**.

4. Press **OK key/Left select key** and select an **Empty** slot in list.

5. Press **Right select key**.

4.10 Viewing and Making Speed Dial

Viewing:

Select **Menu**→ **Contacts**.

Select one contact record and choose **Options**, **Other options**,

View speed dial list.

Dialing:

You can also make a call by entering speed dial number in the standby mode.

Method 1: Enter speed dial number, press **Send Key** to dial.

Method 2: Directly hold the Speed Dial Number digit key. If the Speed Dial Number is one-digit, directly hold the digit key. If the Speed Dial Number is two-digit, press first digit key and then hold the second one. For example: If the Speed Dial Number is 25, you should press 2 key firstly, and then hold 5 key, thus it can dial directly.

Note: Some handset may not support method 1. Some handset support only one-digit speed dial number, some support both one-digit and two-digit speed dial number.

4.11 Memory Status

1. Select **Menu**→**Contacts**.
2. Select one contact record and choose **Options**, **Other options**, **Memory status**.
3. View the number of saved entries and maximum number of entries saved in phone and UIM card.

For example: phone: 8/200, UIM Card: 4/200, indicating that 200 records entries in Max., out of which eight have be saved in phone. And 200 entries in Max., out of which four have been saved in UIM Card. Please consult with service supplier for storage capacity of UIM card.

4.12 Batch Operation

1. Select **Menu**→ **Contacts**.

2. Select one contact record and choose **Options, Other options, Batch operation** to copy, move contact in (between) phone's memory or UIM card.

✧ **Copy Phone To UIM:** Copy all contacts of the phone's memory to UIM card

Note: This function can copy all the contact records to UIM card, and all the different records or numbers under the same name will be copied accordingly to UIM card one by one as different records.

✧ **Copy UIM To Phone :** Copy all contacts in UIM card to the phone' memory.

Note: This function can copy all the contact records to the phone's memory, and all the different records with same name will be copied accordingly to the phone's memory.

✧ **Move Phone To UIM:** Move all contacts of the phone's memory to UIM card

Note: This function can move all the contact records to UIM card, and all the different records or numbers under the same name will be moved accordingly to UIM card one by one as different records.

✧ **Move UIM To Phone:** Move all contacts in UIM card to the phone' memory.

Note: This function can move all the contact records to the phone's memory, and all the different records with same name will be

moved accordingly to the phone's memory.

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5 Messages

This is introduction of how to send, receive and erase the messages in your phone.



Note: The function introduced hereinafter may differ with different service offered in your area. Please consult with your service provider for more detailed information.

5.1 Sending a New Message

Please consult with the service provider to support the network service of sending message. You can only send message to the mobile phone which can receive message.

1. Select **Menu** → **Messages** → **New SMS**.
2. Write message text. See "10. Text Input" more instructions for writing text and character..
3. Press **OK key/ Left Select key** to
 - **Send message:** Send message.
 - **Save:** Save the message in **Outbox**.
4. Input the recipients' Phone Number, or select phone number

from **Contacts**. Hold **# key** to input “;”, you can input the multi-receivers’ phone number or select phone number directly from **Contacts** to sent the message to multi receivers.

5. Press **OK Key** to send or save the message.

Note: The SMS centers of some cities and regions do not support messages longer than 160 characters.

5.2 Receiving Incoming Call while Editing Message

- If you do not want to receive the incoming call, press **End key**.
- If you want to receive the incoming call, press **Send key**. After receiving the call, you can continue to edit and send the message.

5.3 Reading Message

On receipt of a new message, the phone prompts you by vibration or ringer (up to silence and ringer in **Setting**). The display indicates “Messages” and “(1) Received”. Press **List** to view the the list in **Inbox**, and press **OK key** to view detail. Please erase old messages to keep space for new messages.

1. Select **Menu** → **Messages** → **Inbox**.
2. Scroll to the message you want to read.
3. Press **OK key** to read message. You can also press **Up/Down key** to scroll.
4. After reading, press **Left select key** to select:
 - **Reply:** Reply message to sender
 - **Forward:** Forward the message to other recipients.

—**Delete**: Erase this message.

—**Voice Call**: Call back to sender.

—**Extract** : Select sender's number or the phone number in the message to save to contacts, select **Phone** to save the number in Phone and select **UIM** save the number in UIM Card.

—**Copy to UIM/Phone**: Copy the message to UIM card or Phone.

5.4 Viewing Outbox

1. Select **Menu**→ **Messages**→ **Outbox**.
2. Scroll Message List.
3. Press **OK key** to read message.
4. Press **Right Select Key** to return to the list. Select **Option** or press **OK Key** to **Forward, Delete, Send** the message.

5.5 Erasing Messages

Delete and erase old messages to release space for phone's SMS memory. You can select erasing messages when sending or reading messages; erase messages one by one or all in **Inbox, Outbox**.

5.5.1 Deleteing a Message

1. Select **Menu**→ **Messages**.
2. Select messages location: **Inbox, Outbox**.
3. Press **Up/down key** to select to-be-erased messages.
4. Select **Left select key** to **delete** messages. "Delete?" appears.
5. Select **OK key/Left select key** to delete this message.

5.5.2 Erasing All Messages

1. Select **Menu**→ **Messages**.
2. Select to-be-erased messages in **Inbox** or **Outbox**.
3. Press **Left select key** to **Delete all** the message(s) in **Inbox** or **Outbox**. “Delete all?” appears.
5. Select **OK key/Left select key** to delete all messages in **Inbox** or **Outbox**.

5.6 Message Setting

You can set your message box before you use it.

5.6.1 Save Position

1. Select **Menu**→ **Messages**→ **Msg Settings**→**Save Position**.
2. Select **UIM** or **Phone** and press **OK key** to save message in UIM card or phone.

5.6.2 Auto Save

1. Select **Menu**→ **Messages**→**Msg Settings**→**Auto Save**.
2. Select **On** or **Off** for your phone can or can not automatically save sending message.

5.6.3 Automatically Erasing Inbox

Set erasing the last read message in Inbox automatically when Inbox is full.

1. Select **Menu**→ **Messages**→**Msg Settings**→**Auto Delete**.

-
2. Select **On** or **Off** and press **OK key/Left select key**.

5.6.4 Set Proformatted message

The phone has a group of some common built-in phrases and sentences, such as, "Please call me immediately", "I am busy now, call you later." etc.

1. Select **Menu**→ **Messages**→ **Msg Settings**→**Set Idiom**.
2. Scroll to the message you want to send and press **OK key**.
3. Select **Edit** to edit the message , see "5.1 Sending a new message" in detail. Select **Send** to send the message.

Note: in text input, press ***** key twice to enter **Set Idiom**.

5.6.5 Messages Alert

1. Select **Menu**→ **Messages**→ **Msg Settings**→ **Alert Setting**.
2. Select the mode of alert as **Once** or **Cyclic** when receive a message.

5.6.6 Delivery Acknowledging

1. Select **Menu**→ **Messages**→**Msg Settings**→ **Delivery Ack**.
2. Select **On** or **Off** for your phone can or can not automatically receive message from network informing you whether you have sent message successfully.

5.6.7 Msg Priority

1. Select **Menu**→ **Messages**→ **Msg Settings**→**Msg Priority**.

2. Select **Normal, Interactive, Urgent, Emergency** for sending message.

5.6.8 Memory Status

Select **Menu**→ **Messages**→**Msg Settings**→**Memory Status**.

View the number of saved messages and maximum number of messages saved in phone and UIM card .

For example: Phone: 8/100, indicating that 100 records entries in Max., out of which 8 have be saved in phone.

UIM: 4/100, indicating that 100 entries in Max., out of which 4 have been saved in UIM Card. Please consult with service supplier for storage capacity of UIM card.

5.7 Reading and Setting Voice Mail

5.7.1 Reading Voice Mail

Before using **Voice Mailbox**, please consult with network provider to confirm that the function of voice mail box has been activated. After your successful setting, network will automatically transfer incoming call(s) to your voice mail box, and send message(s) to your phone.

Select **Menu**→ **Message**→**Voice Mail**→**Check Voicemail** to dial voice mail box number to listen to the leaving message following guide prompt.

Note: The function needs network support.

5.7.2 Set Voice Mail Number

Select **Menu**→ **Message**→**Voice Mail**→**Setting No. .**

2. Set Voice Mail Number.

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6 Call History



6.1 Viewing Recent Calls

Information of **All calls, Received calls, Dialed calls, Missed calls**, with the detail information of name, phone number, call time and conversation duration is saved in the **Call History**.

1. Select **Menu**→**Call History**.
2. Select **All calls, Missed calls, Received calls, Dialed calls**.
3. Press **OK key**.
4. Select one entry of the records and press **OK key** to view call information or Select option,
 - **Call information**: Indicate number, cal time and conversation duration informations.
 - **Save**: Save the number in mobile phone's Contacts.
 - **Delete**: Delete the number from the list of Call History.
 - **Delete all**: Delete all numbers from the list of **All Calls, Received Calls, Dialed Calls or Missed Calls**.

-
- **Make a call:** Dial this number.
 - **Send message:** Send message to this number.
 - **Black List:** Add this number to the Black List.

If the UIM Card does not support the function of Incoming Call Indication, you can only see part of the above-mentioned options.

6.2 Erasing Recent Calls List

1. Select **Menu**→**Call History**→**Delete all**.
2. Press **OK key** to delete all the numbers from the list of **Call History**.

6.3 Call Timers

Your phone can record the talk time of dialing and receiving call.

1. Select **Menu**→ **Call History**→ **Call timers**.
2. Select an option from the list and press **OK Key**.
 - **Incoming calls:** Indicate the talk time of all received call. The timer can be reset.
 - **Outgoing calls:** Indicate the talk time of all dialed call. The timer can be reset.
 - **All calls:** Indicate the talk time of all dialed and received call. The timer can be reset.

7 Setting



Your phone has different functions in Setting to meet your requirement. They are: **Sound** , **Display**, **Call Setting**, **Security** and **Extras**.

7.1 Sound

7.1.1 Volume

You can adjust the volume of Ringer, earpiece and key beep.

1. Select **Menu**→ **Setting**→ **Sound**→ **Volume**.
2. Select **Ringer Volume** (When earphone is inserted, it is earphone Ringer), **Earpiece Volume** or **Key Beep Volume**.
3. Press **Left/ Right key** to adjust volume. Press **OK key**.

7.1.2 Ring of Incoming Call

ZTEC310 offers various Ringers of incoming call for your selection.

1. Select **Menu**→ **Setting**→ **Sound**→ **Ring** → **Ring Type**.
2. Press **Up/Down key** to scroll to your selection in **Set Ring**, or

DownLoad Ring, and press **OK key**.

7.1.3 SMS Ring

You have a choice of various ringing tones for message in phone.

1. Select **Menu**→ **Setting**→ **Sound**→**Ring**→ **SMS Ring**.
2. Press **Up/Down key** to scroll to select and press **OK key**.

7.1.4 Ring of Power On/Off

You can make a choice of various ringing tones when power on/off the phone.

1. Select **Menu**→ **Setting**→ **Sound**→**Ring**.
2. Select **Power On Ring** or **Power Off Ring** and set the phone in Silence or ring when you power on/off the phone.

7.1.5 Alert Type

You can select alert type for an incoming call and message.

1. Select **Menu**→ **Setting**→ **Sound**→ **Alert type**.
2. Select an option in list:
 - **Ring+Vibra:** Set mobile phone in ten-second vibration case, then continuous Ringer later to prompt incoming call.
 - **Ring:** Set Mobile phone in Ringer case to prompt.
 - **Vibra:** Set mobile phone in vibration case to prompt.
 - **Silence All:** Set mobile phone in silence case with backlighting to prompt.

Note: Type of “Vibra + Ringer” for message is as same as type of

“Vibrate”.

7.1.6 Key Beep

Set phone beep sound or not when you press keys.

1. Select **Menu**→ **Setting**→ **Sound**→ **Key Beep**.

2. Select an option:

— **Off**: Not utter sound when press keys

— **Standard**: Utter a fixed- length DTMF tone in short when press keys.

— **Long**: Utter DTMF tone even longer when press keys

7.2 Display

7.2.1 Setting Backlight

During a call or pressing keys, the display lights on. You can set lighting duration and type.

1. Select **Menu**→ **Setting**→ **Display**→ **Backlight**.

2. Select an option in pop-up window:

— **10 Sec**: Keep backlighting for 10 seconds after last pressing.

— **30 Sec**: Keep backlighting for 30 seconds after last pressing.

— **Always off**: No backlight.

3. Press **OK key** to confirm.

Note: In conversation, backlighting consumes the power quickly and shortens continues conversation and standby time.

7.2.2 Changing Banner

View and edit phone's greeting to which appears on the display to your own.

1. Select **Menu**→ **Setting**→**Display**→ **Banner**.
2. Press **OK key** to **Edit**.
3. Key in character(s) and press **Right Select key** to erase character(s).
4. Press **OK key** to **Save**.

7.2.3 Setting Contrast

1. Select **Menu**→ **Setting**→ **Display**→ **Contrast**
2. Press **Left/Right key** to adjust contrast, and press **OK key**.

7.2.4 Setting Language

1. Select **Menu**→ **Setting**→ **Display**→**Language**.
2. Select **English** as the language, and press **OK key**.

7.2.5 Setting Time Format

1. Select **Menu**→ **Setting**→**Display**→ **Time Format**.
2. Select **AM/PM** or **24 HR**, and press **OK key**.

7.2.6 Setting Top Menu Style

1. Select **Menu**→ **Setting**→ **Display**→ **Top Menu Style**
2. Select **List Style** or **Icon Style**, and press **OK key**.

7.3 Call Setting

7.3.1 Setting Auto Answer

You can set the handset to answer incoming call automatically.

1. Select **Menu**→ **Setting**→**Call Setting**→ **Auto Answer**.
2. Select **On/Off** to activate or deactivate automatic answering.
3. Press **OK key**.

7.3.2 Setting Any Key Answer

- Select **Menu**→ **Setting**→ **Call Setting**→ **One-Touch**.
- Select **On/Off**, and press **OK key**.

An incoming call can be answered by pressing any key except **End key**, **Left /Right select key**.

7.3.3 Voice Privacy

1. Select **Menu**→ **Setting**→ **Call Setting**→**Voice Privacy**
2. Select **Enhanced** or **Standard** to set voice encryption in Standard or set voice encryption Enhanced.
3. Press **OK Key**.

7.3.4 Alert

You can select **On** or **Off** to set the alert.

1. Select **Menu**→ **Setting**→**Call Setting**→ **Alert**.
 2. Select an option on display and press **OK key**.
- **Service**: When there are service available, alert.

– **Remind Minute:** During a call, ten seconds ahead of every minute, alert.

– **Missed Call:** When there are missed calls, alert.

– **Roaming:** When roam in active and handoff between service areas or states occurs, alert.

For the function mentioned above, select **On** to operate; select **Off** to cancel alert.

7.3.5 Supp. Services

When network supports **Supp. Services**, you can use network services of call waiting and call forwarding.

Note: All these functions are network services. Please consult with network service provider to get corresponding service application.

◆ Call Forwarding

Use Call Forwarding to forward the incoming call to a designated phone number. After setting of call forwarding, phone will automatically dial network to set the function in active.

1. Select **Menu**→ **Setting**→ **Call Setting**→ **Supp.Services**→ **Call Forwarding**.

2. Set type of Call Forwarding, press **OK key**.

– **All:** All is diverted Immediately in all conditions.

– **Busy:** When the phone is busy, divert.

– **No Answer:** When there is no answer, divert.

3. Select **Enabled** to:

Enter Number to which the phone will forward and press **Left select key/OK key**. E.g. To forward incoming call to 12345678, input: 12345678, press **Left select key/OK key**.

4. Select **Disabled** to disable Call Forwarding function.

◆ **Call Waiting**

During a call, use Call Waiting to answer the waiting call prompted by the network; Or dial another call meanwhile putting the first call on hold. These calls can be shifted while you have calls in conversation.

Call Waiting lets you enjoy three-party conversation without missing call.

1. Select **Menu**→ **Setting**→ **Call Setting**→ **Supp.Services**→ **Call Waiting**.

2. Select Option:

- **Enable**: To activate the Call Waiting function. The network will notify you of an incoming call while you have a call in progress. You can press **Send key** to get through the waiting call and switch one call to another.

- **Disable**: To cancel the Call Waiting function.

7.3.6 Fire Proof

You can set Incoming calls bar in **Fire Proof** submenu including **Friend List, Black List, Current Settings**.

◆ **Friend List**

All the contacts will be listed by the letter of the name.

1. Select **Menu**→ **Setting**→**Call Setting**→**Fire Proof**→**Friend List**.

2. Press **OK key** and select options:

- ✧ **Add:** Add new contact in Friend List.
- ✧ **Edit:** Edit this contact in Friend List.
- ✧ **Delete:** Delete this contact in Friend List.
- ✧ **Delete all:** Delete all the contacts in Friend List. If there is no contact in the list, "List Empty" will be displayed.

◆ **Black List**

All the contacts will be listed by the letter of the name.

1. Select **Menu**→ **Setting**→**Call Setting**→**Fire Proof**→**Black List**.

2. Press **OK key** and select options:

- ✧ **Add:** Add another new contact in Black List.
- ✧ **Edit:** Edit this contact in Black List.
- ✧ **Delete:** Delete this contact in Black List.
- ✧ **Delete all:** Delete all the contacts in Black List. If there is no contact in the list, "List Empty" will be displayed

◆ **Current Settings**

You can set barring applications as follows:

- ✧ **Bar All:** Bar all incoming calls.
- ✧ **Bar Black List:** Only bar numbers listed in Black List.
- ✧ **Bar All Except Friend List:** Only numbers listed in Friend List are not blocked.
- ✧ **Cancel All:** Cancel barring setting.

7.4 Security Setting

Introduction to phone's security options preventing others to avoid illegal use or acquire your phone's personal information. Please input right phone Password and PIN code to enter.

Note: Consecutive inputting wrong PIN code for several times can cause locking of UIM Card. To unlock, you need PUK. PIN code and PUK Code may be offered together with the UIM Card. If not, please contact with network operator. The default phone password is 0000, the default PIN code is 1234, please change it to your own PIN code and phone password as soon as possible.

7.4.1 Setting PIN Code

1. Select **Menu**→ **Setting**→ **Security**.
2. Input your phone password, press **OK key**.
3. Move to **PIN Lock**, select **On**, **Off** or **Change Lock**, press **OK key**.

7.4.2 Setting Phone Lock

1. Select **Menu**→ **Setting**→ **Security**.
2. Input your phone password, press **OK key**.
3. Move to **Handset Lock**, select **On**, **Off** or **Change Lock**, press **OK key**.

7.4.3 Restore Settings

Your phone offers factory default phone setting. You may modify some options when you use phone. You can also Restore Factory Default to renew some modified options to the origin.

1. Select **Menu**→ **Setting**→ **Security**.
2. Input your phone password, press **OK key**.
3. Select **Restore Settings**.
4. Select **Ok** to revert to confirm resetting or restoring factory default or select **Cancel** to exit.

Note: Restoring the phone do not influence your phone password, PIN code, Recent Calls, Contacts, Inbox and Outbox.

Some setting, e.g. alarm, cannot be restored.

7.5 Extra

7.5.1 Key Guard

1. Select **Menu**→ **Setting**→ **Extras**→**Key Guard**.
2. Select an option on display and press **OK key**.
 - **Off:** Deactivate the function of phones' key lock.
 - **30 S auto-guard:** Phones' key locked automatically 30 seconds after the last pressing.
 - **2 M auto-guard:** Phones' key locked automatically 2 minutes after the last key pressing.
3. Press **OK key** to confirm.

Note:

- Hold **# key** to lock the key directly in standby mode.
- In state of key lock, to make use of phone, unlocking code prompted by phone on the display should be input.

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8 VAS



This function needs network support by service provider. If your UIM card can also support, menu of **VAS** appears on the display. If UIM Card and network provider don't support, the function is invalid. The application of this function may ask for extra fee. Please contact with network provider to acquire more information.

9 Toolkit

Toolkit offers two games: **Hit Rat** and **Greedy Snake**, as well as tools, such as **Calendar, Alarm clock, Calculator, stopwatch**.



9.1 Games

9.1.1 Hit Rat

After the screen appears greeting, it will indicate play guide. You can select **New Game** to enter the game. Make use of the number keys to play the game. Press Right select key to pause or exit.

9.1.2 Greedy Snake

After the greeting, phone indicates play guide. You can select **New Game** to begin a new game. Make use of the Scroll key to play the game. Press Right Select to pause.

9.2 Alarm Clock

Set alarm alert at a certain time. Alarm alerts only when the phone is in power on.

1. Select **Menu**→**ToolKit** → **Alarm clock**.
2. Select **Set alarm** to set, and press **OK key**. Select **Alarms List** to view the Setting. Select **Set rest day** to set the date of alarm. Select **Delete all** to delete all Setting.
3. When alarm rings, select **OK** to stop alarming.

9.3 Calculator

Use calculator to execute basic math calculation.

1. Select **Menu**→**ToolKit**→ **Calculator**.
2. Key in digits. Press **Left/Right key** to scroll to the symbol you want, press **OK key** to execute basic math calculation.

| | |
|---|---|
| ÷ | Division Sign |
| - | Subtraction Sign |
| = | Equal Sign |
| + | Plus Sign |
| x | Multiply Sign |
| . | Decimal Point |
| ± | Change digit to positive number or negative |

Press **Right Select key** to erase digit one by one and exit to previous window, press **Left Select key** to erase all digits and reset,

press **End key** to exit to standby mode.

Note: This calculator has a limited accuracy and is designed for simple calculations.

9.4 Calendar

1. Select **Menu**→**ToolKit**→ **Calendar**.
2. Press **Left/Right key** or **Up/Down key** to select exact date you want to view in pop-up calendar window. Press **OK key**.

9.5 Stopwatch

1. Select **Menu**→**ToolKit**→ **Stopwatch**.
2. Select **Start** to make stopwatch timing.
3. Select **Stop** to stop timing.
4. Select **Reset** to clear the time record.

10 Text Input

Your phone offers text input modes: Multitap Input (**abc/ABC**), Numbers Input (**123**), eHiText Input (**eng**). Input mode includes capital letter and lowercase mode.

You can key in letters, digits, characters and symbols when writing text or editing contact record information in **Contacts** or **Messages** etc., following the common instruction in hereinafter table.

| Operation | Method |
|---------------|---|
| Input Letters | Multitap (abc/ABC) Input—"abc/ABC", press corresponding letter key till the letter appears. |
| Input Words | eHiText Input—"eng", press any key once to key in any word. |
| Input Digits | Numbers Input—"123", press digit key once. |
| Input Symbol | Symbols Input —Press * key to enter the symbols mode and press corresponding digit key. Or press "1" key till the symbol (common symbols) appears except for Numbers Input mode. |

| | |
|---------------------------|---|
| Input Space | Press " 0 " key , except for being in numbers mode. |
| Erase Character | Press Right select key . |
| Move cursor left or right | Press Left/Right key . |
| Change input mode | Press # key to select another text mode. |

10.1 Multitap Input

Select **Multitap** Input (**abc/ABC**) — Each key stands for multiple letters. Press key till your letter appears. When the cursor moves, enter the next letter.

10.2 Numbers Input

Select **Numbers** Input (123) — Press the corresponding key once to input the number. In Numbers input mode, you can not enter space.

10.3 eHiText Input

Select **eHiText** Input (**eng**) — Predictive word input is based on a built-in dictionary.

One letter asks for pressing only once.

Press the digit key corresponding to the letters once till the word appears on the screen.

If the word displayed is not the word you want, press **Left/Right** to look for another matching word. Then press **OK key** to confirm.

10.4 Symbols Input

-Press **1 key** to input till the symbol appears. Most common punctuation marks and special characters are available.

Or select **Symbols** mode by pressing *** key**:

- Press **Up/Down key** to page down. And press digit key to enter corresponding symbol.

Note: in text input, press * key twice will enter **set Idiom** menu.

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11 Troubleshooting

If your phone appears following phenomenon in the process of application, please read following relative information at first. If the problems still can not be solved, please contact with the distributor or service provider.

| Problem | Check Point |
|--|--|
| When switching on the phone, it prompts "Enter PIN". | Please input your PIN Code which offered with UIM Card together. If you have changed PIN code, please input new PIN Code. You can also set PIN code deactivated, see "7.4 Security Setting". |
| When switching on the phone, it prompts "Insert card and restart phone". | Please check whether valid UIM card is inserted or not. |
| No key beep on pressing keys. | Please check the setting of Key Beep in Setting . |
| When there is an incoming call, the prompt ringer not rings. | Please check the setting of sound Alert Type and ringer Volume in Setting . |

| | |
|-------------------------------|--|
| No prompt tone at alarm time. | Please check relative sound setting (Alert Type and ringer Volume in Setting). |
| Messages cannot be sent. | Please check the signal of network. |

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