ZTE中兴

ZTE WP228
CDMA Wireless Phone
User Guide

LEGAL INFORMATION

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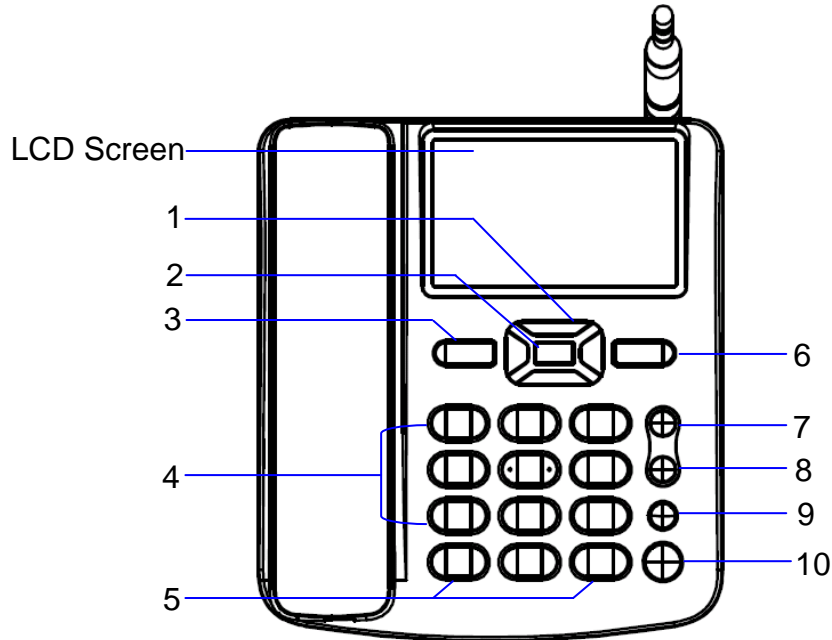
Version No. : R1.0
Edition Time : 09 21. 2011
Manual No. : 079584502620

C h a p t e r 1

Know Your Phone

LCD Screen

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There are two ZTE WP228 models. One needs UIM card inserted in, the other does not need.

Section or function marked with "★" is only available to the model with UIM card. Otherwise, it is available to both models.

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Key Instruction

Key	Description
1: Scrolling keys (Up/Down/Left/Right key)	■ Press these keys to scroll cursor to the left, right, up or down when inputting characters or selecting items.
2:OK Key	■ Confirm the commands and options selected. ■ Confirm the characters inputting. ■ Enter the middle-bottom submenu on the screen.
3: Left select key	■ Enter main menu. ■ Enter the left-bottom submenu on the screen.
4: Number keys	■ Input numbers and characters.
5: * key, # key	■ Perform different functions under different conditions. ■ In standby mode, hold the *** key** to lock the phone, follow the prompt on the screen to unlock the phone. ■ In standby mode, hole the **# key** to turn on/off the silent mode.
6: Right select key	■ Enter right-bottom submenu on the screen. ■ Return to the previous page.
7:CLR/BACK key	■ Erase character(s) when inputting characters.
8: EXIT key	■ End an active call or reject a call. ■ Hold this key to Power on/Power off the phone. ■ Exit from any interface to standby mode.
9: CALL/REDIAL key	■ Make a call or answer an incoming call. ■ In standby mode, press this key to enter recent calls list.
10:Hands-free key	■ If you are using the handset to call and want to transfer the call to the speakerphone, press this key and hang up the handset to put conversation on the speakerphone. ■ Press this key to end a hands-free call.

Notes:

In this guide, "press" a key means to press the key once, "hold" a key means to press the key for 2 or 3 seconds.

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Interface Icons

Icon	Description	Icon	Description
▼ᵢₗₗ	Signal strength	✉	New message
🎵	Silent mode	🔊	Hands-free mode
🔋	Power indicator	🔔	Alarm clock

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Installation

1.　Handset

Connect phone set and handset via phone cord.

2. External power adapter

Connect the external power adapter to external AC socket.

3.　★UIM Card

- Power off the phone and remove other external power.
- Take off the back cover and remove the battery of the phone.
- Insert UIM card into UIM card slot. Make sure that the contact area of the card is facing down, and the beveled corner matches with the UIM card slot.

- Put in the battery and install the back cover.

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How to Power On/Off

◆ Hold the **EXIT key** to power on the phone.
◆ When the phone is powered on, hold the **EXIT key** to power off the phone.

NOTE Notes:
It is strongly recommended to connect the phone to external power outlet, and use internal battery to power your phone only when external power fails or is not available. The phone will charge the internal battery automatically when it is connected to external power outlet.

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How to Make a Call

There are two methods for making a call.

■ The first method:

1. Pick up the handset or press the **Hands-free key**.

2. Enter the phone number, wait for several seconds to send the call automatically or press the **CALL/REDIAL key** to make the call.

Select recipient's number from **Contacts**, or press the **CALL/REDIAL key** to select a number from the recent calls list, and then press the **CALL/REDIAL key** to make the call.

■ The second method:

Enter the number or select recipient's number from **Contacts**, or press the **CALL/REDIAL key** to select a number from the recent calls list, and then press the **CALL/REDIAL key** to make the call.

NOTE Notes:

● Add the international prefix, country code and area code (without the leading 0) before the number

when making an international call.

● Hold the **0 key** for the international prefix "+", or input international prefix e.g. "00" directly.

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Message

Select **Menu**→**Messages**.

· Select **New Message** to create new message: key in receiver's phone number or press the **OK key** to select from **Contacts** list, press the **Down key** to input message text, Press the **OK** key to send the message.

· Select **Inbox** to view messages received.

• Select **Drafts** to view draft you saved.

· Select **Outbox** to view the stored messages.

· Select **Sent** to view the sent messages.

· Select **SMS Settings** to set the message configuration.

· Select **Templates** to view or edit the default text.

· Select **Delete Message** to erase certain messages.

· Select **Memory Status** to view the memory information of message box.

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Phone Code

Phone code could prevent your phone from illegal using. The default handset password is 0000. Change it to your own phone password as soon as possible.

NOTE Notes:

Remember the handset password; otherwise some service expense may happen.

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★ PIN Code and PUK Code

 Notes:

PIN code and PUK code may be offered together with the UIM card. If not, please contact with network operator. Change default PIN code to your own as soon as possible.

PIN code: PIN code could prevent your phone from illegal use. You should input the PIN code when entering some menus.

PUK code: The UIM card will be locked if you enter a wrong PIN code consecutively for three times. You need PUK code to unlock it.

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Text Input

Operation	Method
Input Letters	Multitap Input — "**Abc/abc/ABC**" press corresponding letter key till the letter appears.
Input Words	eHiText Input — "E**ng**", press any key once to key in any word.
Input Digits	Numbers Input — "**123**", press digital key once.
Input Symbol	Symbols Input — Press the *** key** to enter the symbols mode and press corresponding digital key. Or press the **"1" key** till the symbol (common symbols) appears except for numbers input mode.
Input Space	Press the "**0**" **key**, except for the numbers input mode.
Erase Character	Press the **CLR/BACK key**.
Move cursor	Press the **Scrolling keys**.
Change input mode	Press the **# key** to select another text mode.

Chapter 11

Menu Function

The contents in the following table briefly describe the functions of the phone.

Function	Selection	Description
Add Name	Menu→Contacts→Add Name	Add a new contact to the phone or the UIM card（★）.
All List	Menu→Contacts→All List	View all the contacts in the phone or UIM card（★）.
Groups	Menu→Contacts→Groups	View the Group's name and change some related settings about the group.
Speed Dials	Menu→Contacts→Speed Dials	Call a contact by holding a number key (1~9) for a few seconds.
Memory Status	Menu→Contacts→Memory Status	Check the storage information about the phone or UIM card（★）.
Call History	Menu→Call History→Call History	View the call history.
Call Duration	Menu→Call History→Call Duration	View the dialed/answered /all calls' time, and you can also clear the call time.
Speech King	Menu→Settings→Speech King	Active the Speech King function or set the function.
Profile	Menu→Settings→Profile	Select and modify the phone profile.
Display Settings	Menu→Settings→Display Settings	You can change the settings of screen or banner.
Phone Settings	Menu→Settings→Phone Settings	Set the phone or view the version information of the phone.
Call Settings	Menu→Settings→Call Settings	Make the call settings.
Time & Day Settings	Menu→Settings→Time & Day Settings	Set the time and date format.
Security Settings	Menu→Settings→Security Settings	Change the settings about the phone/PIN（★） code, restore factory settings and clear user data.
Alarm	Menu→Magic Box→Alarm	Set reminder time.

Function	Selection	Description
Calculator	Menu→Magic Box→Calculator	Use calculator to count.

Chapter 12

To the Owner

- Some electronic devices are susceptible to electromagnetic interference sent by phone if inadequately shielded. Use phone at least 20 cm or as far away as you can from TV sets, radio and other automated office equipment so as to avoid electromagnetic interference.
- Operating phone may interfere with medical devices like hearing aids and pacemakers, or other medical devices in hospital. Consult a physician or the manufacturer of the medical device before using phone.
- Be aware of the usage limitation when using phone at places such as oil warehouses, or chemical factories, where there are explosive gases or explosive products being processed, because even if your phone is in idle state, it still transmits radio frequency (RF) energy. Therefore, power off your phone if required.
- Keep out of the reach of small children. Phone may cause injury if used as a toy.
- Do not put other things on the terminal to avoid overlaying radiator.

Phone Use

- Please use original accessories or accessories that are authorized by the manufacturer. Using any unauthorized accessories may affect your phone's performance, and violate related national regulations about telecom terminals, or even endanger your body.
- As your phone can produce electromagnetic field, do not place it near magnetic items such as computer disks.
- Do not expose your phone to direct sunlight or store it in hot areas. High temperatures can shorten the life of electronic devices.
- Prevent liquid from leaking into your phone.
- Disconnect external power supply and do not use your phone during thunderstorm.
- Unplug the external power adapter or remove battery when your phone is not in use, esp. for a long period of time.
- It is highly recommended to charge the battery before initial use. The battery might have been discharged during storage and delivery.
- Do not unplug the connector of the data cable from phone, and not install or remove battery, when the power is on.
- Keep phone power on and in service area when make emergency call. Enter emergency call number in status of standby, and then press Call key to send.
- Do not attempt to disassemble the phone by yourself. Non-expert handling of the devices may damage them.

Battery Use

- Do not short-circuit the battery, as this can cause excessive heat and fire.
- Do not store battery in hot areas or dispose of it in a fire to avoid explosion.
- Never use any charger or battery damaged or worn out.
- Return the wear-out battery to the provider or put it in the appointed recycle place. Do not put it in familial rubbish.

Warning: If the battery is broken, keep away from substance inside. If it taints your skin, wash your skin with abundant fresh water and ask doctor for help if necessary.

Safety and General Use in Vehicles

- Before making or answering a call, you should pay attention to the local laws about using wireless mobile phones and take them into account in practical use.
- Safety airbag, brake, speed control system and oil eject system shouldn't be affected by wireless transmitting. If you do meet problems above, contact your automobile provider.
- Power off your mobile phone when refueling your automobile, and so do the place where duplex wireless equipments are banned. Don't put your phone together with flammable or explosive items, inner spark may cause fire.

Cleaning and Maintenance

- The phone is non-waterproof, keep it dry and store in shaded and cool place.

- If you want to clean your phone, use clean fabric that is a bit wet or anti-static. Do not use harsh chemical cleaning solvents or strong detergents to clean your phone such as alcohol, dilution agent and benzene.　Power-off your phone before you clean it.
- Use phone within a temperature range of -10°C~+55°C and the humidity less than 95%.

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Limited Warranty

The warranty does not apply to defects or errors in the product caused by:

(a) Reasonable abrasion.

(b) Misuse including mishandling, physical damage, improper installation, unauthorized disassembly of the product.

(c) Water or any other liquid damage.

(d) Any unauthorized repair or modification.

(e) Power surges, lightning damage, fire, flood or other events outside ZTE's reasonable control.

(f) Use of the product with any unauthorized third party products such as generic chargers.

(g) Any other cause beyond the range of normal usage for products.

End User shall have no right to reject, return, or receive a refund for any product from ZTE under the above-mentioned situations.

This warranty is end user's sole remedy and ZTE's sole liability for defective or nonconforming items, and is in lieu of all other warranties, expressed, implied or statutory, including but not limited to the implied warranties of merchantability and fitness for a particular purpose, unless otherwise required under the mandatory provisions of the law.

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Limitation of Liability

ZTE shall not be liable for any loss of profits or indirect, special, incidental or consequential damages resulting from or arising out of or in connection with using of this product, whether or not ZTE had been advised, knew or should have known of the possibility of such damages, including, but not limited to lost profits, interruption of business, cost of capital, cost of substitute facilities or product, or any downtime cost.

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Declaration

We, ZTE Corporation, declared that:

■ The user is cautioned that changes or modifications not expressly approved by the manufacturer could void the user's authority to operate the equipment.

■ This device complies with part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

■ The antenna(s) used for this transmitter must be installed with providing a separation distance of at least 20cm from all persons.

■ NOTE: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation.

This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

—Reorient or relocate the receiving antenna.

—Increase the separation between the equipment and receiver.

—Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.

—Consult the dealer or an experienced radio/ TV technician for help.

Changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment

Chapter 16

Troubleshooting

If your phone appears following phenomenon in the process of operation, please read following relative information at first. If the problems still can not be solved, please contact the distributor or service provider.

Problem	Check Point
When switching on the phone, it prompts "Enter phone password".	Enter phone code you set already to unlock the phone.
Incorrect display of system time.	Check whether the system signal is too weak.
No corresponding response when press the phone keys (after several attempts).	Restart the phone.
No display on screen when disconnect external power supply.	Check whether the battery has electricity or it is damaged, or restart the phone.
There is incoming call, but no prompt ring tone.	Check the silent mode and the volume of ring tone.
There is no prompt tone when the alarm clock has reached the time.	Check whether the alarm clock is enabled or not.
Cannot send short message.	Check the network condition.
Other abnormal phenomenon.	Please first refer to user guide, then check whether the power is connected correctly or not, if there is no problem, please restart the phone.