ZTE中兴

ZTE WP621
GSM Wireless Phone
User Guide

Know Your Phone

Earpiece

LCD Screen

Up/Down key

Menu/Select key

Left key

Call key

Number key

key
* key

Clear key

Right key

Exit key

SMS key

Charge LED

Desk charger

Key Instruction

Key	Description
Menu/Select key	■ Enter main Menu. ■ Select or confirm options in Menu. ■ Confirm the character chosen in condition of character input.
Call key	■ Make a call or answer an incoming call. ■ In standby mode, press **Call key** to enter recent calls

	list.
Clear key	■ Enter right bottom submenu such as Contacts on the display. ■ Press this key to erase character(s) while editing or dialing.
Exit Key	■ End an active call or reject calls. ■ Power on/power off.
SMS (message) key	■ This is the shortcut key to enter message menu.
Up/Down/Left/Right key(Scrolling key)	■ Press these keys to scroll cursor to the left, right, up or down when inputting characters or selecting items. ■ Default functions in standby state are set in Settings menu.
Number key	■ Use the number keys to input numbers and characters.
# key, * key	■ It differs in different mode, option or function menu.
Charge LED	■ Lights on when the phone is connected to external power supply.

Note：*"Press the key" in manual means pressing certain key once, "Hold the key" means pressing key for 2 or 3 seconds.*

Interface Icons

Icon	Description	Icon	Description
📶	Signal strength	✉	New Message(flop when memory is full)
🏠	New voicemail	🔇	Mute
📞	Divert always	🔋	Power Indicator
⏰	Alarm clock	🔒	Keypad Lock

Installation

1. Battery

■ Remove：(1) Press and push the back-cover of the phone down to release and remove it off the phone. (2) Put finger on the side finger grips, and then lift up the battery from the finger grips to remove the battery.
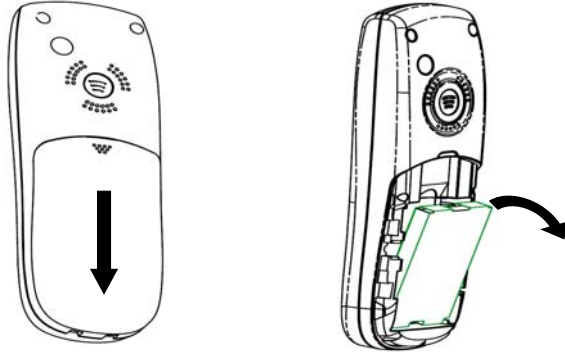
■ Installation：(1) Replace the battery into the battery slot, to be noted that the lower end of the battery firstly inserted. (2) Put the back-cover of the phone flatly upon the body of phone. Direct the back cover towards the locking catches on the both sides of the phone and push the back-cover of the phone upward to lock the cover into its place.
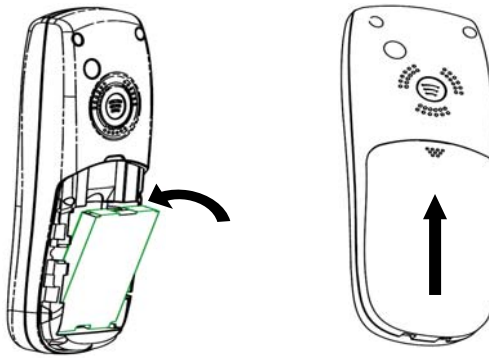
2. Charging the battery

◆ Connect the lead of the charger to the power jack at the back of phone.

◆ Connect the charger to a standard AC socket.

◆ Meanwhile, the charge LED in front of the phone lights on. And the charging indicator in up-right corner of the display flops cyclically, indicating the charging is going. In power-off mode while charging, the display only shows the charge indicator. If the battery is completely flat in storage or used up, it may take for a while before the charging indicator appears on the display or any calls can be made.

◆ When the charging indicator on the screen stops flopping, the charging is completed. The charging takes usually up to 4 hours. In the process of charging, it is a normal phenomenon that the battery, phone and charger get into hot accordingly.

◆ After the completion of charging, disconnect the charger from the phone and AC socket.

Note：

■ *When it is in charge, place the phone on condition of good ventilation and*

- *When the phone is automatically switched off or indicates the alarm information of power shortage, charge the battery in time.*

- *The duration time of the standby status or conversation of the phone is based on ideal working environment. In practice, the working time of battery varies with network condition, working environment and application methods.*

3. SIM Card

Power off the phone, remove the battery and other external power. Insert SIM card into SIM card slot in the phone or pull out SIM card out of slot, as shown in picture hereinafter.
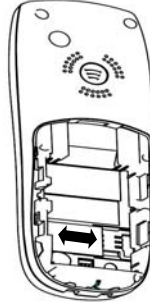
How to Power on/off

◆ Hold the **Exit key** to power on the phone.
◆ In state of power-on, hold the **Exit key** to power off the phone.

How to Make a Call

◆   Enter telephone number.

Add the international prefix, country code and area code (without the leading 0) before the number when making an international call.

◆   Press the **Call Key** to make the call, or wait for seconds to send the call automatically.

Note: If required, press the *** key** twice for the international prefix "+", or input

international prefix e.g. "00" directly. Press **# key** twice for the pause symbol "P".

Voice Mail

Before using voice mail, please consult with service provider to confirm that the voice mailbox has been activated.

The system automatically sends a message to your phone informing a new voice message. Read the message and then dial voice mail box number to listen to your voice message.

To send voice mail or read your new voice mail, hold *"1" key* to dial voice mail box number in standby state.

Message

Select **Messages** in **Menu**.

➢ Select **New message** to write message text (hold *** key** to select message template), select **Options** to send or save the message.
➢ Select **Inbox** to view messages received.
➢ Select **Outbox** to view the sent messages.
➢ Select **Draftbox** to view draft messages.
➢ Select **Msg settings** to make some necessary short message settings.
➢ Select **Voicemail** to **Get voicemail**, or set the **Voicemail No.**.

Phone code

Phone code could prevent your phone from illegal use. The default phone code is 1234. Change it to your own phone password as soon as possible.

PIN1 Code and PUK Code

◆ **PIN1** Code (SIM password): PIN1 Code could prevent your SIM Card from illegal use. When SIM password is on, you should enter the PIN1 code when opening the phone again. Change the default PIN1 code password to your own PIN1 Code password as soon as possible.

◆ **PUK** Code: Consecutive inputting wrong PIN1 code for several times can cause locking of SIM Card. To unlock, you need PUK code.

PIN1 code and PUK Code may be offered together with the SIM Card. If not, contact with network operator.

Text Input

Operation	Method
Input Letters	In "**ABC**" or "**abc**" input mode, press corresponding letter key till the letter appears.
Input Words	In "**Eng**" input mode, press the Number keys to input the characters of the word.
Input Digits	In "**123**" input mode, press digit key once.
Input Symbol	Press * key, then select corresponding symbol by pressing **Scrolling key**. In **ABC/abc** Input mode, press **"1"** key till the symbol (common symbols) appears.
Input Space	Press **"0" key**, except for being in numbers mode.
Erase Character	Press **Clear key**.
Erase all the characters	Hold **Clear key** till all the characters to be erased.
Move cursor	Press **Scrolling key**.
Change input mode	Press **# key** to change text input mode.

Menu Tree

Menu Function

Hereinafter are brief instructions on menu functions of the phone.

Function	Description	Selection
Add contact	Save phone number	Contacts→ Options→Add new Contact
Search contact	Search for a contact entry	Contacts→ Options →Search
Used space	View the number of saved entries and maximum number of entries capacity in phone and SIM	Contacts→ Options →Settings→Used space
Speed dial list	View speed dial list	Contacts→Options→Settings→Speed dial list
Batch operation	Copy/move all the contact information between SIM card and	Contacts→Options→Batch operation

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	phone. Delete all contacts in SIM card or phone.	
Send message	Send message to others	Menu→ Messages→New message
Read message	Read message in Inbox, Outbox, Draftbox	Menu→Messages→Inbox/Outbox /Draftbox
Templates message	Some common used messages preformatted	Menu→Messages→ Msg settings →Templates
Voicemail	Receive and listen to Voice messages	Menu→ Messages→ Voicemail
Recent calls	View or dial all recent calls	Menu→ Call Menu→ Calls
Call forwarding	Forward an incoming call to a designated phone number	Menu→ Call Menu→ Diverts
Firewall	Set Incoming Calls Bar	Menu→ Call Menu→ Firewall
Language	Set the displayed language	Menu→ Settings→ Phone →Language
Shortcut key	Set the scrolling key as shortcut key of some menu	Menu→ Settings→ Phone → Fastkey
Keypad lock	Lock the keypad automatically	Menu→ Settings→ Phone→ Auto lock keypad
Backlight	Set the backlight On/off when using the phone	Menu→ Settings→Display→Backlight
Tone	Select phone's Ring/Key/Warn tone	Menu→ Settings→ Audio → Ringtone/Key tones/Warn tone
Missed alert	When there are missed calls, alert or not.	Menu→ Settings→ Audio→ Missed alert
Message alert	Select type of tone to	Menu→ Settings→ Audio→ Message

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	prompt when there is a message	alert
Volume	Set the volume of ringtone/speaker/handsfree	Menu→ Settings→ Audio →Ringtone/Speaker/Handsfree volume
Date and Time	Set the date and the time	Menu→ Settings→ Clock → Date & Time
Date format	Set the date format	Menu→ Settings→ Clock→ Date format
Minute minder	Set minute minder	Menu→ Settings→ Call →Minute minder
Connected minder	Set connected minder	Menu→ Settings→ Call →Connected minder
Call waiting	Put the current call on hold to answer the other incoming call	Menu→ Settings→ Call→ Call waiting
Network Settings	Set the way of searching network	Menu→ Settings→ Network
SIM password	Set or change the SIM password	Menu→ Settings→ Security → SIM password
Phone lock	Set or change the phone lock code	Menu→ Settings→ Security → Phone lock
Network call bar	The service provider will offer you a Network Code to activate Network Call Bar	Menu→ Settings→ Security→ Network call bar
Alarm clock	Set alarm alert time	Menu→ Tools → Alarm clock
Calculator	Execute basic math calculation	Menu→ Tools→ Calculator

⚠️Safety Warning

To the Owner

■ Some electronic devices are susceptible to electromagnetic interference sent by phone if inadequately shielded. Use phone at least 20 cm or as far away as you can from TV sets, radio and other automated office equipment so as to avoid electromagnetic interference.

■ Operating phone may interfere with medical devices like hearing aids and pacemakers, or other medical devices in hospital. Consult a physician or the manufacturer of the medical device before using phone.

■ Be aware of the usage limitation when using phone at places such as oil warehouses, or chemical factories, where there are explosive gases or explosive products being processed, because even if your phone is in idle state, it still transmits radio frequency (RF) energy. Therefore, power off your phone if required.

■ Do not touch the antenna while calling. Otherwise it will affect the quality of calling and waste battery energy. The damaged antenna will cause slight burn while touching your skin.

■ Keep out of the reach of small children. phone may cause injury if used as a toy.

■ Do not put other things on the terminal to avoid overlaying radiator.

■ Keep the antenna free from obstructions and position the antenna straight up. This will ensure best call quality.

Phone Use

■ Please use original accessories or accessories that are authorized by the manufacturer. Using any unauthorized accessories may affect your phone's performance, and violate related national regulations about telecom terminals, or even endanger your body.

■ As your phone can produce electromagnetic field, do not place it near magnetic items such as computer disks.

■ Do not expose your phone to direct sunlight or store it in hot areas. High

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temperatures can shorten the life of electronic devices.

- Prevent liquid from leaking into your phone.
- Disconnect external power supply and do not use your phone during thunderstorm.
- Unplug the external power adapter or remove battery when your phone is not in use, esp. for a long period of time.
- It is highly recommended to charge the battery before initial use. The battery might have been discharged during storage and delivery.
- Do not unplug the connector of the data cable from phone, and not install or remove battery, when the power is on.
- Keep phone power on and in service area when make emergency call. Enter emergency call number in status of standby, and then press **Call key** to send.
- Do not attempt to disassemble the phone by yourself. Non-expert handling of the devices may damage them.

Battery Use

- Do not short-circuit the battery, as this can cause excessive heat and fire.
- Do not store battery in hot areas or dispose of it in a fire to avoid explosion.
- Never use any charger or battery damaged or worn out.
- Return the wear-out battery to the provider or put it in the appointed recycle place. Do not put it in familial rubbish.

Warning: If the battery is broken, keep away from substance inside. If it taints your skin, wash your skin with abundant fresh water and ask doctor for help if necessary.

Radio Frequency (RF) Energy

- The highest SAR value for this model phone tested for use at the head is 1.080W/kg W/kg (1g).
- The highest SAR value for this model phone tested for use at the body is 0.470 W/kg (1g) SAR compliance for body-worn operations is restricted to belt-clips, holsters, or similar accessories that have no metallic component in the assembly and which provide at least 1.5 cm separation between the device, including its antenna, and the user's body.

Safety and General Use in Vehicles   13

- Before making or answering a call, you should pay attention to the local laws about using wireless mobile phones and take them into account in practical use.
- Safety airbag, brake, speed control system and oil eject system shouldn't be affected by wireless transmitting. If you do meet problems above, contact your automobile provider.
- Power off your mobile phone when refueling your automobile, and so do the place where duplex wireless equipments are banned. Don't put your phone together with flammable or explosive items, inner spark may cause fire.

Cleaning and Maintenance

- The phone is non-waterproof, keep it dry and store in shaded and cool place.
- If you want to clean your phone, use clean fabric that is a bit wet or anti-static. Do not use harsh chemical cleaning solvents or strong detergents to clean your phone such as alcohol, dilution agent and benzene. Power-off your phone before you clean it.
- Use phone within a temperature range of -10°C~+55°C and the humidity less than 95%.

Limit Warranty

The warranty does not apply to defects or errors in the product caused by:
(a) Reasonable abrasion.
(b) Misuse including mishandling, physical damage, improper installation, unauthorized disassembly of the product.
(c) Water or any other liquid damage.
(d) Any unauthorized repair or modification.
(e) Power surges, lightning damage, fire, flood or other events outside ZTE's reasonable control.
(f) Use of the product with any unauthorized third party products such as generic chargers.
(g) Any other cause beyond the range of normal usage for products.
End User shall have no right to reject, return, or receive a refund for any product

from ZTE under the above-mentioned situations.

This warranty is end user's sole remedy and ZTE's sole liability for defective or nonconforming items, and is in lieu of all other warranties, expressed, implied or statutory, including but not limited to the implied warranties of merchantability and fitness for a particular purpose, unless otherwise required under the mandatory provisions of the law.

Limitation of Liability

ZTE shall not be liable for any loss of profits or indirect, special, incidental or consequential damages resulting from or arising out of or in connection with using this product, whether or not ZTE had been advised, knew or should have known the possibility of such damages.

Declaration

We, ZTE Corporation, declared that:

■ The user is cautioned that changes or modifications not expressly approved by the manufacturer could void the user's authority to operate the equipment.

■ This device complies with part 15 of the FCC Rules. Operation is subject to the condition that this device does not cause harmful interference.

■ NOTE: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation.

This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

—Reorient or relocate the receiving antenna.

—Increase the separation between the equipment and receiver.

—Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.

—Consult the dealer or an experienced radio/ TV technician for help.

Changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

Troubleshooting

If your phone appears following phenomenon in the process of application, read following relative information at first. If the problems still can not be solved, please contact with the distributor or service provider.

Problem	Check Point
When switching on the phone, it prompts "Enter PIN1".	Input your PIN1 Code which offered with SIM card together. If you have changed PIN1 code, input the new PIN1 Code.
When switching on the phone, it prompts "Emergency only".	Check whether valid SIM card is inserted or not.
When switching on the phone, it prompts "Enter phone code".	Enter phone lock code you set already to unlock the phone.
No ring tone prompt for a incoming call.	Check volume setting of ring tone.
No display on screen when disconnect external power supply.	Check whether the battery has electricity, or it is damaged; or power on the phone again.
Press Call key, but no number is sent.	Check whether you have set Network Call Bar.
Certain call cannot be received.	Check whether the number is restricted to come.
Cannot send short message.	Check the network condition, or message centre setting.
Other abnormal phenomenon.	First refer to user manual, then check

	whether the power is connected correctly or not, if there are no problems, please power off and re-start the phone again.