

ZTE WP652
GSM Wireless Phone
User Guide

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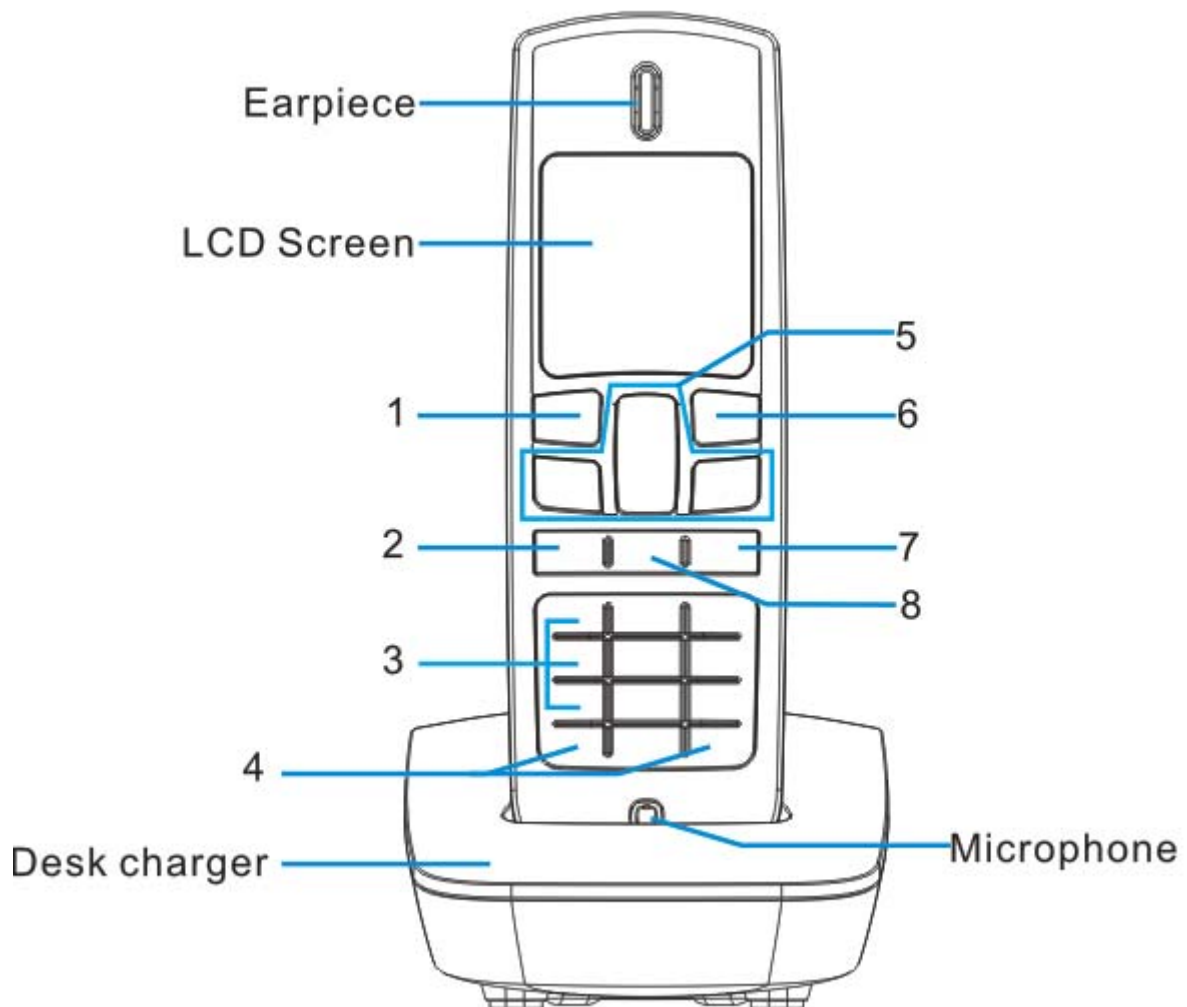
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Chapter 1

Know Your Phone



Notes:

Refer to the real object, and this image is only for reference.

Chapter 2

Key Instruction







Key	Description
1. Menu/Select key	<ul style="list-style-type: none">• Enter main menu.• Select or confirm options in menus.• Confirm characters when entering text.
2. Call key	<ul style="list-style-type: none">• Make a call or answer an incoming call.• In standby mode, press this key to enter recent dialed calls list.
3. Number keys	<ul style="list-style-type: none">• Use number keys to input numbers and characters.
4. # key, * key	<ul style="list-style-type: none">• Perform different functions under different conditions.
5. Up/Down/Left/Right key(Scrolling keys)	<ul style="list-style-type: none">• Press these keys to scroll cursor to the left, right, up or down when inputting characters or selecting items.• Default functions in standby mode are set in Settings menu.
6. Clear/Back key	<ul style="list-style-type: none">• In standby mode, press this key to enter Contacts.• Press this key to erase character(s) while editing text or dialing.• Press this key to return to the previous page during menu navigation.
7. Exit key	<ul style="list-style-type: none">• End an active call or reject calls.• Power on/power off the phone.
8. SMS (message) key	<ul style="list-style-type: none">• This is shortcut key to enter message menu.

 Notes:

In this manual, “press” a key means to press the key once, “hold” a key means to press the key for 2 or 3 seconds.

Chapter 3

Interface Icons

Icon	Description	Icon	Description
	Signal strength		New message(blinks when the memory is full)
	Alarm clock		Silent
	Missed call		Power indicator

Chapter 4

Installation

Charge the battery

1. Connect the desk charger with external AC socket via power adapter.
2. Put the phone on the desk charger. The charge spring of the desk charger should be inserted in the apertures in the phone below.
3. Meanwhile, power indicator in the upper-right corner of the display blinks, indicating the charging is in progress. While charging in power-off mode, the display only shows the charge indicator. If the battery is completely flat, it may take a while before the charge indicator appears on the display or any call can be made.
4. When the power indicator on the screen stops blinking, the charging is completed. The normal charging time is 4 hours. In the process of charging, it is a normal phenomenon that the battery, phone and charger get hot.
5. After the completion of charging, disconnect the charger from the phone and AC socket.



Notes:

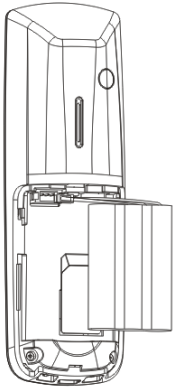
- The data interface in the phone below is only for updating the software of the phone, not for charging.
- When charging the battery, place the phone in an environment with good ventilation and temperature between 0°C ~ +45°C. Make sure to use the charger offered by the phone manufacturer. Using unauthorized charger may cause danger and violate the guarantee articles.
- When the phone is automatically switched off or indicates power shortage, charging the battery in time.
- The standby time and the talk time of the phone are based on ideal working environment. In practice, the working time of battery varies with network condition, working environment and application methods.
- Please install the battery firstly before charging or using it.

SIM card

1. Power off the phone and remove other external power.
2. Press and push the back cover of the phone down to release and remove it.



3. Insert the SIM card into the SIM card slot of the phone or pull out SIM card out from the slot, as shown in picture below.



4. Direct the back cover towards the locking catches on the both sides of the phone and push the back cover of the phone upward to lock the cover into its place.

Chapter 5

How to Power on/off

1. Hold **Exit** key to power on the phone.
2. When the phone is powered on, hold **Exit** key to power off the phone.

Chapter 6

How to Make a Call

1. Enter the telephone number.

Add the international prefix, country code and area code (without the leading 0) before the number when making an international call.

2. Press **Call Key** to make the call.



Notes:

If required, press * **key** twice for the international prefix “+”, or input international prefix e.g. “00” directly. Press # **key** twice for the pause symbol “P”.

Chapter 7

Voice Mail

Before using voice mail, please consult your service provider to confirm that the voice mailbox has been activated.

The system automatically sends a message to your phone informing you of a new voice message. Read the message and then dial the voice mailbox number to listen to your voice message.

To send a voice mail or read your new voice mail, hold “1” key to dial the voice mailbox number in standby mode.

Chapter 8

Message

Select **Messages** in **Menu**.

- Select **New message** to write message text (press Menu/Select key to select message templates), select **Options** to send or save the message.
- Select **Inbox** to view messages received.
- Select **Outbox** to view the unsent messages.
- Select **Drafts** to view draft messages.
- Select **Sentbox** to view the sent messages.
- Select **Voicemail** to **Get voicemail**, or set the **Voicemail No.**.
- Select **Msg settings** to set some necessary short message settings.

Chapter 9

Phone lock code

Phone lock code could prevent your phone from illegal use. The default phone lock code is 1234. Change it to your own phone lock code as soon as possible.

Chapter 10

PIN1 Code and PUK Code

- **PIN1** code (SIM password): PIN1 code could prevent your SIM card from illegal use. When PIN1 code is enabled, you should enter the PIN1 code when powering on the phone again. Change the default PIN1 code to your own PIN1 code as soon as possible.
- **PUK** code: The SIM card will be locked if you enter a wrong PIN1 code consecutively for several times. To unlock, you need PUK code.



Notes:

PIN1 code and PUK code may be offered together with the SIM card. If not, contact your service provider.

Chapter 11

Text Input

Operation	Method
Input Letters	In “ ABC ”, “ Abc ” or “ abc ” input mode, press corresponding letter key till the letter appears.
Input Words	In “ ES ” “ Es ” or “ es ” input mode, press the Number keys to input the characters of the word.
Input Digits	In “ 123 ” input mode, press digit key once.
Input Symbol	Press * key , then select corresponding symbol by pressing Scrolling keys . In ABC/abc input mode, press “ 1 ” key consecutively till the symbol (common symbols) appears.
Input Space	Press “ 0 ” key once to input one space in ABC/abc/Eng/Sp / Abc mode.
Erase Character	Press Clear/Back key .
Erase all the characters	Hold Clear/Back key till all the characters are erased.
Move the cursor	Press Scrolling keys .
Change input mode	Press # key .

Chapter 12

Menu Function

Hereinafter are brief instructions on menu functions of the phone.

Function	Description	Selection
Edit the contact	Edit the contact.	Contacts→ Options → Edit
Delete contact	Delete the contact.	Contacts→ Options → Delete
Add contact	Save phone number.	Contacts→ Options → New
Details	View the detailed information of the selected contact or select Options to do some desired operations.	Contacts→ Options → View contact
Speed dial list	View the speed dial list.	Contacts→ Options → Others → Speed dial
Batch operation	Copy/move all the contact information between SIM card and phone, or delete all the contacts in SIM card or phone.	Contacts→ Options → Copy/Copy all/Move
Send message	Send message to others.	Menu→ Messages → Write message
Read message	Read message in Inbox, Outbox, Drafts.	Menu→ Messages →Inbox/Outbox/Drafts
Message settings	Make some necessary short message settings.	Menu→ Messages →Message settings
Recent calls	View the call history or call duration.	Menu →Call logs
Call forwarding	Forward an incoming call to a designated phone number.	Menu→ Settings→ Call divert
Firewall	Set incoming calls ban.	Menu→ Settings→ Call settings →Call barred
Language	Set the display language.	Menu → Settings →Phone settings →Language settings
Shortcut key	Set the scrolling key as shortcut key of some menu.	Menu → Settings →Phone settings → Shortcut settings
Keypad lock	Lock the keypad automatically.	Menu → Settings →Phone settings → Auto keypad lock
Backlight	Set the backlight On/off when using the phone.	Menu →Settings →Backlight
Silent mode	Enable or disable the silent mode.	Menu →Settings →Profiles→ Silent
Tone	Select phone's Ringtone/Key tones/Warn tone.	Menu →Settings →Profiles → Ring settings/Adjust volume/Other alert rings (no these options when the silent mode is enabled)

Function	Description	Selection
Date and Time	Set the date and the time.	Menu →Settings →Phone settings →Date & Time
Call waiting	Put the current call on hold to answer the other incoming call.	Menu →Settings→ Call settings →Call waiting
Network Settings	Set the way of searching network.	Menu →Settings →Network selection
SIM password	Set or change the SIM password.	Menu →Settings →Security →PIN
Phone lock	Set or change the phone lock code.	Menu →Settings →Security →Phone locked
Alarm clock	Set Alarm alert time.	Menu →Tools →Alarm clock
Calculator	Execute basic math calculation.	Menu →Tools →Calculator
STK	SIM Card Tool Kit (various for different SIM card).	Menu →STK

Chapter 13

Safety and Warning

To the Owner

• This device meets the government's requirements for exposure to radio waves. This phone is designed and manufactured not to exceed the emission limits for exposure to radio frequency (RF) energy set by the Federal Communications Commission of the U.S. Government.

The exposure standard for wireless phone employs a unit of measurement known as the Specific Absorption Rate, or SAR. The SAR limit set by the FCC is 1.6W/kg. *Tests for SAR are conducted using standard operating positions accepted by the FCC with the phone transmitting at its highest certified power level in all tested frequency bands. Although the SAR is determined at the highest certified power level, the actual SAR level of the phone while operating can be well below the maximum value. This is because the phone is designed to operate at multiple power levels so as to use only the power required to reach the network. In general, the closer you are to a wireless base station, the lower the power output.

The guidelines use a unit of measurement known as Specific Absorption Rate, or **SAR**. The highest **SAR** value for this device when tested was 1.45 W/kg.

While there may be differences between the SAR levels of various phones and at various positions, they all meet the government requirement.

The FCC has granted an Equipment Authorization for this model phone with all reported SAR levels evaluated as in compliance with the FCC RF exposure guidelines. SAR information on this model phone is on file with the FCC and can be found under the Display Grant section of www.fcc.gov/oet/ea/fccid after searching on FCC ID: Q78-ZTEWP652.

- Some electronic devices are susceptible to electromagnetic interference sent by phone if inadequately shielded. Use phone at least 20 cm or as far away as you can from TV sets, radio and other automated office equipment so as to avoid electromagnetic interference.
- Operating phone may interfere with medical devices like hearing aids and pacemakers, or other medical devices in hospitals. Consult a physician or the manufacturer of the medical device before using the phone.
- Be aware of the usage limitation when using the phone at places such as oil warehouses, or chemical factories, where there are explosive gases or explosive products being processed, because even if your phone is in standby mode, it still transmits radio frequency (RF) energy. Therefore, power off your phone if required.
- Keep out of the reach of small children. Phone may cause injury if used as a toy.
- Do not put other things on the terminal to avoid overlaying radiator.

Phone Use

- Please use original accessories or accessories that are authorized by the manufacturer. Using any unauthorized accessories may affect your phone's performance, and violate related national regulations about telecom terminals, or even endanger your body.
- As your phone can produce electromagnetic field, do not place it near magnetic items such as computer

disks.

- Do not expose your phone to direct sunlight or store it in hot areas. High temperatures can shorten the life of electronic devices.
- Prevent liquid from leaking into your phone.
- Disconnect external power supply and do not use your phone during thunderstorm.
- Unplug the external power adapter or remove battery when your phone is not in use, esp. for a long period of time.
- It is highly recommended to charge the battery before initial use. The battery might have been discharged during storage and delivery.
- Do not unplug the connector of the data cable from phone, and not install or remove battery, when the power is on.
- Keep phone power on and in service area when make emergency call. Enter emergency call number in status of standby, and then press Call key to call.
- Do not attempt to disassemble the phone by yourself. Non-expert handling the devices may damage them.

Battery Use

- Do not short-circuit the battery, as this can cause excessive heat and fire.
- Do not store battery in hot areas or dispose it in a fire to avoid explosion.
- Never use any charger when battery damaged or worn out.
- Return the wear-out battery to the provider or put it in the appointed recycle place. Do not put it in familial rubbish.



Warning:

If the battery is broken, keep away from substance inside. If it taints your skin, wash your skin with abundant fresh water and ask doctor for help if necessary.

Safety and General Use in Vehicles

- Before making or answering a call, pay attention to and obey local laws about using wireless mobile phones.
- Safety airbag, brake, speed control system and oil eject system shouldn't be affected by wireless transmitting. If you do meet problems above, contact your automobile provider.
- Power off your mobile phone when refueling your automobile, and so do the place where duplex wireless equipments are banned. Don't put your phone together with flammable or explosive items, inner spark may cause fire.

Cleaning and Maintenance

- The phone is non-waterproof. Keep the phone dry and store in shaded or cool place.
- If you want to clean your phone, use a piece of clean, wet and anti-static cloth. Do not use harsh chemical cleaning solvents or strong detergents to clean your phone such as alcohol, dilution agent and benzene. Power off your phone before you clean it.
- Use the phone within the temperature range of -10°C~+55°C and the humidity less than 95%.

Chapter 14

Limited Warranty

This warranty does not apply to defects or errors in the Product caused by:

1. Reasonable abrasion.
2. End User's failure to follow ZTE's installation, operation or maintenance instructions or procedures.
3. End User's mishandling, misuse, negligence, or improper installation, disassembly, storage, servicing or operation of the Product.
4. Modifications or repairs not made by ZTE or a ZTE-certified individual.
5. Power failures, surges, fire, flood, accidents, actions of third parties or other events outside ZTE's reasonable control.
6. Usage of third-party product, or usage in conjunction with third-party product provided that such defects are due to the combined usage.
7. Any other cause beyond the range of normal usage intended for the Product.

End User shall have no right to reject or return the Product, or receive a refund for the Product from ZTE under the above-mentioned situations.

This warranty is End User's sole remedy and ZTE's sole liability for defective or nonconforming items, and is in lieu of all other warranties, expressed, implied or statutory, including but not limited to the implied warranties of merchantability and fitness for a particular purpose, unless otherwise required under the mandatory provisions of the law.

Chapter 15

Limitation of Liability

ZTE shall not be liable for any loss of profits or indirect, special, incidental or consequential damages resulting from or arising out of or in connection with using of this product, whether or not ZTE had been advised, knew or should have known of the possibility of such damages, including, but not limited to lost profits, interruption of business, cost of capital, cost of substitute facilities or product, or any downtime cost.

Chapter 16

Declaration

We, ZTE Corporation, declared that:

● This device complies with part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

● This device has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiated radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

-Reorient or relocate the receiving antenna.

-Increase the separation between the equipment and receiver.

-Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.

-Consult the dealer or an experienced radio/TV technician for help.

Changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

● The antenna(s) used for this transmitter must not be co-located or operating in conjunction with any other antenna or transmitter.

Chapter 17

Troubleshooting

If you encounter the following problems with the phone, read the information below. If the problems still can not be solved, please contact the distributor or service provider.

Problem	Check Point
When the phone is switched on, it prompts "Enter PIN1".	Input your PIN1 code which comes together with the SIM card. If you have changed PIN1 code, input the new PIN1 code.
When switching on the phone, it prompts "Emergency only".	Check the validity of the SIM card.
When switching on the phone, it prompts "Enter phone code".	Enter phone lock code you set already to unlock the phone.
No ring tone prompt for an incoming call.	Check volume settings for the ring tone, and whether in the mute state.
No display on the screen when disconnected from external power supply.	Make sure that the battery is not broken and its power is not depleted. Then power on the phone again.
Press the Call key , but no number is sent.	Check whether you have set Network call ban or opens FDN.
Certain call cannot be received.	Check whether the number is restricted.
Cannot send short messages.	Check the network condition, or contact your network operator to confirm the message center number is correct and make sure whether it opens FDN.
Other abnormal phenomenon.	First refer to the user manual, then check whether the power is connected correctly or not. If there is no problem, power on the phone again.