



ZTE WP657

GSM Wireless Phone

User Guide

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NO. 55, Hi-tech Road South, ShenZhen, P.R.China

Postcode: 518057

Service Hotline: +86-755-26779999

[Http://www.zte.com.cn](http://www.zte.com.cn)

E-mail: mobile@zte.com.cn

Know Your Phone











Key Instruction

Key	Description
1. MENU/SELECT	It is used to enter main Menu, select or confirm options in menus, or confirm the character chosen in condition of character input.
2. Number	Use the number keys to enter characters.
3.#, *	It differs in different mode, option or function menu.
4.Scrolling	Press these keys to scroll cursor to the left, right, up or down when inputting characters or selecting items.

Or default functions in standby mode are set in Settings menu.

- 5. EXT PWR** Lights on when the phone is connected to external power supply.
- 6. NAMES/CLR/BACK** It is used to erase input information, or cancel operating, exit to previous interface, or enter Names list in standby mode.
- 7.MESSAGE** This is the shortcut key to enter message menu in standby mode.
- 8. EXIT** It is used to power on/power off the phone; end an active call or reject a call.
- 9. CALL/REDIAL** Press this key to make a call after having entered the telephone number intended for calling. Or press to enter all recent calls list in standby mode.
- 10.HANDS-FREE** If you are using the handset to call and want to transfer the call to the speakerphone, press this key and hang up the handset to put conversation on the speakerphone. Press this key to end a hands-free call.

Interface Icons

Icon	Description	Icon	Description
	Signal strength		New Message (blinks when memory is full)
	Mute		Divert always
	Power Indicator		Alarm clock
	Roaming		Keypad Lock

Installation

1. Handset

Connect phone set and handset with the phone cord.

2. External power adapter

Plug the external power adapter to the external AC socket.

3. SIM card

Always switch the phone off before removing or inserting SIM card.

Open the bottom cover of the battery before inserting the SIM card. Remove the battery, slide the SIM card into the SIM slot. Make sure that the contact area of the card is facing down. And the beveled corner matches with the SIM slot. Put in the battery and install the bottom cover.

How to power on/off

- ◆ To power on the phone, connect phone and external power outlet with the power adapter and then hold the **Exit** key for about three seconds.
- ◆ To power off the phone, hold the **Exit** key till it is powered off.
- ✂ It is strongly recommended to connect the phone to external power outlet, and use internal battery to power your phone only when external power fails or is not available.

How to Make a Call

- ◆ Pick up the handset or press the **HANDS-FREE** key, or go to step 2 directly.
- ◆ Enter the telephone number by using the **Number keys** (add country code, area code when making an international call) or select from Names, or press **CALL/REDIAL Key** to enter the recent calls list, select a number.
- ◆ Press the **CALL/REDIAL Key** to make the call.

Voice Mail

Before using *Voice Mail*, please consult with service provider to confirm that the voice mailbox has been activated.

The system automatically sends a message to your phone informing a new voice message. Read the message in **Inbox** and then dial voice mail box number to listen to your voice message.

To read or send your voice mail quickly, you set the **Voice Mail No.** first. Then pick up the handset or press **HANDS-FREE** key, and then hold "1" key to dial voice mail number directly.

Message

Select **Short Messages** in **Menu**.

- Select **New message** to write and edit message text, select **Options** to send or save the message.
- Select **Inbox** to view messages received.
- Select **Outbox** to view the messages sent unsuccessfully.
- Select **Draftbox** to view draft messages.

- Select **Msg settings** to make some necessary short message settings.
- Select **Voicemail** → **Get voicemail**, to listen or leave message following guide prompt or set the **Voicemail No.**.

Phone code

Phone code could prevent your phone from illegal use. The default phone code is 1234. Change it to your own phone password as soon as possible.

If you change the default phone code to a new one, remember it or place it at secure place.

PIN Code and PUK Code

- ◆ **PIN**(PIN1 or PIN2) code: PIN code could prevent your SIM card from illegal use. When PIN lock is on, you should enter the PIN code when powering on the phone again. Change the default PIN code to your own PIN code as soon as possible.
- ◆ **PUK** code: Consecutive inputting wrong PIN code for several times can cause locking of SIM card. To unlock, you need PUK code.

PIN code and PUK code may be offered together with the SIM card. If not, contact the network operator.

Text Input

Operation	Method
Input Letters	Multitap Input—"ABC" or "abc", press corresponding letter key till the letter appears. Press # key to switch between capitalization and lowercase.
Input Words	eZiText Input—"Eng", press the Number keys to input the characters of the word. If the word displayed is not the word you want, press Scrolling keys to look for another matching word.
Input Digits	Numbers Input—"123", press number keys once.

Input Symbol	Symbols Input —press * key, then select corresponding symbol by pressing Scrolling key . ABC/abc Input — press “1” key till the symbol (common symbols) appears.
Input Space	Press “0” key , except for being in numbers mode.
Erase Character	Press NAMES/CLR/BACK key .
Erase all the characters	Hold NAMES/CLR/BACK key till all the characters to be erased.
Move cursor	Press Scrolling keys.
Change input mode	Press # key to change text input mode.

Menu Function

Hereinafter are brief instructions on menu functions of the phone.

Function	Description	Selection
Add contact	Save phone number	Contacts→ Options→Add new Contact
Search contact	Search for a contact entry	Contacts→ Options →Search
Edit the contact	Edit the contact	Contacts→ Options→Edit
Delete contact	Delete the contact	Contacts→ Options→Delete
Ringtone	Set ringtone for the contact	Contacts→ Options →Settings→Ringtone
Save No. to	Set the contact saving method	Contacts→ Options →Settings→Save No. to
Used space	View the number of saved entries and maximum number of entries capacity in phone and SIM	Contacts→ Options →Settings→Used space

Speed dial list	View speed dial list	Contacts→Options→Settings→Speed dial list
Batch operation	Copy/move all the contact information between SIM card and phone. Delete all contacts in SIM card or phone.	Contacts→Options→Batch operation
Send message	Send message to others.	Menu→Short Messages→New message
Read message	Read message in Inbox, Outbox, Draftbox.	Menu→Short Messages→Inbox/Outbox/Draftbox
Templates	Some common used messages preformatted.	Menu→Short Messages→Msg settings →Templates
Message settings	Make some necessary message settings	Menu→Short Messages→Msg settings
Recent calls	View or dial all recent calls.	Menu→ Call Menu→ Calls
Call forwarding	Forward an incoming call to a designated phone number.	Menu→ Call Menu→ Diverts
Firewall	Set incoming calls bar	Menu→ Call Menu→ Firewall
Language	Set language for the phone.	Menu→Settings→Phone settings→Language
Own number	Set own number of the phone.	Menu→Settings→Phone settings→Own number
Shortcut key	Set the scrolling key as shortcut key of some menu.	Menu→ Settings→ Phone settings→ Fastkey settings
Keypad lock	Lock the keypad automatically. Press # key, then* key to unlock.	Menu→ Settings→ Phone settings→ Auto lock keypad

Backlight	Set the backlight On/off when using the phone.	Menu→ Settings→Display settings→Backlight
Tone	Select phone's Ring/Key/Warn tone.	Menu→ Settings→ Audio settings→ Ringtone/Key tones/Warn tone
Missed alert	When there are missed calls, alert or not.	Menu→ Settings→ Audio settings→ Missed alert
Message alert	Select type of tone to prompt when there is message.	Menu→ Settings→ Audio settings→ Message alert
Power on/off Ring	Ring or not when power on/off the phone.	Menu→ Settings→ Audio settings→Power on/off ring
Volume	Set the volume of ringtone/speaker.	Menu→ Settings→ Audio settings→Ringtone/Speaker volume
Date and Time	Set the date and the time.	Menu→ Settings→ Clock settings→ Date & Time
Date format	Set the date format.	Menu→ Settings→ Clock settings→ Date format
Minute minder	Set minute minder.	Menu→ Settings→ Call settings→Minute minder
Connected minder	Set connected minder.	Menu→ Settings→ Call settings→Connected minder
Call waiting	Put the current call on hold to answer the other incoming call.	Menu→ Settings→ Call settings→ Call waiting
Network Settings	Set the way of searching network.	Menu→ Settings→ Network settings
SIM password	Set or change the SIM password.	Menu→ Settings→ Security settings→ SIM password

Phone lock	Set or change the phone lock code.	Menu→ Settings→ Security settings→ Phone lock
Network call bar	The service provider will offer you Network password to activate Network Call Bar.	Menu→ Settings→ Security settings→ Network call bar
Alarm clock	Set alarm alert time.	Menu→ Tools → Alarm clock
Calculator	Execute basic math calculation.	Menu→ Tools→ Calculator
FM radio	Listen to FM radio.	Menu→ Tools→FM radio
Network service	STK(SIM Card Tool Kit), may be different because of different SIM card).	Menu→STK

Warning and Maintenance

- ◆ Some electronic devices are susceptible to electromagnetic interference sent by the phone if inadequately shielded. Keep using the phone at least 20 cm or as far away as you can from TV sets, radio and other automated office equipment so as to avoid electromagnetic interference.
- ◆ Operating the phone may interfere with medical devices like hearing aides and pacemakers, or other medical devices in hospital. Consult a physician or the manufacturer of the medical device before using the phone.
- ◆ Be aware of the usage limitation when using the phone at places such as oil warehouses, or chemical factories, where there are explosive gases or explosive products being processed, because even if your phone is in idle state, it still transmits radio frequency (RF) energy. Therefore, power off your phone if required.
- ◆ Do not touch the antenna while calling. Otherwise it will affect the quality of calling and waste battery energy. The damaged antenna will cause slight burn while touching your skin.
- ◆ Keep the antenna free from obstructions and position the antenna straight up. This will ensure best call quality.
- ◆ Keep the phone out of the reach of small children. The phone may cause

injury if used as a toy.

- ◆ Do not put other things on the terminal to avoid overlaying radiator.
- ◆ Use original accessories or accessories that are authorized by the manufacturer. Using any unauthorized accessories may affect your phone's performance, and violate related national regulations about the phone, or even endanger your body.
- ◆ As your phone can produce electromagnetic field, do not place it near magnetic items such as computer disks.
- ◆ Do not expose your phone to direct sunlight or store it in hot areas. High temperature can shorten the life of electronic devices.
- ◆ Prevent liquid from leaking into your phone.
- ◆ Disconnect external power supply and do not use your phone during thunderstorm.
- ◆ Unplug the external power adapter or remove battery when your phone is not in use, esp. for a long period of time.
- ◆ It is highly recommended to charge the battery before initial use. The battery might have been discharged during storage and delivery.
- ◆ Do not unplug the connector of the data cable from the phone, and not install or remove battery, when the power is on.
- ◆ Do not attempt to disassemble the phone by yourself. Non-expert handling of the devices may damage them.
- ◆ The phone is non-waterproof, keep it dry and store in shady and cool place.

If you want to clean your phone, please use clean fabric that is a bit wet or anti-static.

Do not use harsh chemical cleaning solvents or strong detergents to clean your phone, such as alcohol, dilution agent and benzene. Power off your phone before you cleaning it.

Limited Warranty

The warranty does not apply to defects or errors in the product caused by:

- (a) Reasonable abrasion.
- (b) Misuse including mishandling, physical damage, improper installation, unauthorized disassembly of the product.
- (c) Water or any other liquid damage.
- (d) Any unauthorized repair or modification.
- (e) Power surges, lightning damage, fire, flood or other events outside ZTE's reasonable control.

(f) Use of the product with any unauthorized third party products such as generic chargers.

(g) Any other cause beyond the range of normal usage for products.

End User shall have no right to reject, return, or receive a refund for any product from ZTE under the above-mentioned situations.

This warranty is End User's sole remedy and ZTE's sole liability for defective or nonconforming items, and is in lieu of all other warranties, expressed, implied or statutory, including but not limited to the implied warranties of merchantability and fitness for a particular purpose, unless otherwise required under the mandatory provisions of the law.

Limitation of Liability

ZTE shall not be liable for any loss of profits or indirect, special, incidental or consequential damages resulting from or arising out of or in connection with using this product, whether or not ZTE had been advised, knew or should have known the possibility of such damages, including, but not limited to lost profits, interruption of business, cost of capital, cost of substitute facilities or product, or any downtime cost.

Declaration

We, ZTE Corporation, declared that:

- The user is cautioned that changes or modifications not expressly approved by the manufacturer could void the user's authority to operate the equipment.
- This device complies with part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.
- The antenna(s) used for this transmitter must be installed with providing a separation distance of at least 20cm from all persons.
- NOTE: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation.

This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/ TV technician for help.

Changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

Troubleshooting

If your phone appears following phenomenon in the process of application, read following relative information at first. If the problems still can not be solved, please contact with the distributor or service provider.

Problem	Check Point
When switching on the phone, it prompts "Enter PIN1".	Input your PIN1 Code which offered with SIM card together. If you have changed PIN1 code, input the new PIN1 Code.
When switching on the phone, it prompts "Emergency Only".	Check whether valid SIM card is inserted or not.
When switching on the phone, it prompts "Enter phone code".	Enter phone code you set already to unlock the phone.
No ring tone prompt for a incoming call.	Check volume setting of ring tone.

No display on screen when disconnect external power supply.	Check whether the battery has electricity, or it is damaged; or power on the phone again.
Press CALL/REDIAL key, but no number is sent.	Check whether you have set Network Call Bar.
Certain call cannot be received.	Check whether the number is restricted to come.
Cannot send short message.	Check the network condition, or message center setting.
Other abnormal phenomenon.	First refer to user guide, then check whether the power is connected correctly or not, if there is no problem, restart the phone.