



ZTE WP832 CDMA Wireless Phone

User Guide

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Know Your Phone



There are two ZTE WP832 models. One needs UIM card inserted in and the other does not need.





Section or function marked with “★” is only available to the model with UIM card. Otherwise, it is available to both models.

Key Instruction

Key	Description
MENU/SELECT key	It is used to enter main Menu, select or confirm options in Menu, or confirm the character chosen in condition of character input.
CLR/BACK Key	It is used to erase input information, or cancel operating, exit to previous interface.
MESSAGE key	This is the shortcut key to enter message menu.

Number key	Use the number keys to enter numbers and characters.
# key, * key	It differs in different mode, option or function menu. In standby state, hold the # key to enable the keypad lock.
EXT PWR	Lights on when the phone is connected to external power supply.
Scrolling key	Press these keys to scroll cursor to the left, right, up or down when inputting characters or selecting items. In standby state, press Left key to enter Recent Calls menu, press Right key to view Contacts records, hold Up key to enable the Silence all function. Press Up/Down key to adjust the conversation volume during a call.
EXIT Key	It is used to power on/power off or exit from any window interface to standby state.
CALL/REDIAL key	In condition of off-hook or hand-free, press this key to make a call after having entered the telephone number intended for calling or entered the last called telephone number.
Hand-free key	If you are using the handset to call and want to transfer the call to the speakerphone, press "Hand-free" key and hang up the handset to put conversation on the speakerphone.

Interface Icons

Icon	Description	Icon	Description
	Signal strength		New Message
	Mute		Incoming call or calling



Keypad lock



Alarm clock



New Voice Mail



Power Indicator

Technical Specifications

Dimensions L×W×H: 195×175×81mm;
Weight: 870g (Battery Included)
Frequency Range: UL:824 ~849MHZ; DL:869 ~894MHZ
Battery: 1200mAh Ni-MH
Continuous talk time: 2h (Subject to Network)

Installation

1. Phone

Connect phone set and handset with the phone cord.

2. Antenna

Install antenna to antenna connector **ANT**. Hold the plastic stick of the antenna and rotate the metal screw cap in clockwise direction to fix it up. **Do not rotate antenna directly.**

3. External power adapter

Plug the external power adapter to the external AC socket 100V ~240V.

4. UIM card“★”

Power off phone, open the bottom cover of the UIM card before insert or removing the UIM card. Slide the UIM card into the UIM slot. Make sure that the metal connector is facing downwards. And the beveled corner matches with the UIM slot. Close the UIM card holder back to fix the UIM card and press the cover back.

5. Connect to computer

Connect the data cable to computer and phone's **DATA** interface. With relative software installing in computer, you can access network.

Note: Do not insert or remove data cable when power is on.

How to power on/off

- ◆ Switch the power toggle switch (**BATT**) to "I" side which located at the phone's back to power on the battery. Hold the \cup /EXIT key to power on the phone.
- ◆ In state of power-on, press and hold the \cup /EXIT key to power off the phone.

✘ **As usual, suggest make use of external power supply. When power down or unavailable power supply nearby, you can use battery for backup.**

How to Make a Call

1. Pick up the phone receiver or press the **Hand-free** key.
2. Enter the telephone number by using the **Number keys** (add the area code when making a long distance call) or select from **Contacts**.
3. Press the **CALL/REDIAL Key** to make the call or wait for seconds to send automatically.

Voice Mail

Before using **VoiceMail**, please consult with service provider to confirm that the voice mailbox has been activated.

The system automatically sends a message to your phone informing a new voice message. Read the message and then dial voice mail box number to listen to your voice message.

To read your voice mail, hold "**1**" key to dial voice mail box number in standby state.

How to Access Network

Make sure the data cable is connected well with PC and phone. Then you can access network by "ZTE Dial-Up software" on the CD which offered with phone. If you use the USB port, first install the "USB Driver" on the CD.

Message

Select **Menu** → **Messages**.

- Select **Create Message** to create new message: key in receiver's phone number or select in **Contacts** list, select **Continue** to input message text, and then select **Continue** to **Send** the message or **Save** the message in **OutBox**.
- Select **InBox** to view messages received.
- Select **OutBox** to view the stored messages.
- (*****)Select **UIM** to view the messages saved in UIM card.
- Select **Erase Messages** to erase certain messages.

- Select **Voice Mail** to read the messages and dial voice mail number to listen to the voice message following guide prompt.
- Select **Preformatted Messages** to send the Preformatted Messages.
- Select **Message Settings** to make necessary message settings.
- Select **Send To Multi** to edit and send one message to the multi receiver.

Speed Dial List

In standby state, you can make a Speed Dial of stored number by keying in digit (2-9).

1. Select **Menu** → **Contacts** → **Find/View All** to search for the record you want to set as speed dial number, press **MENU/SELECT key**.
2. Move to number in window, press **MENU/SELECT key**.
3. Scroll to select **Add to Speed Dial**.
4. Select a slot in list, press **MENU/SELECT key**.

PIN code and PUK code

- ◆ **PIN Code** is used to encrypt the security settings menu. Input right **PIN** code to enter security settings menu.
- ◆ For “without UIM card” phone model, the default **PIN** code is 0000. Three consecutive inputting wrong **PIN** code can cause restarting of phone.
- ◆ “★” For “with UIM card” phone model, three consecutive inputting wrong **PIN** code can cause locking of UIM card. To unblock, you need **PUK**. **PIN** code and **PUK** code may be offered together with the UIM card. If not, contact with network operator.

Text Input

Operation	Method
Input Letters	Multitap Input—“ ABC ” or “ abc ”, press the corresponding letter/digit key till the letter appears. Press * key to switch between capitalization and lowercase. Press * key twice to enter capitalization case, perss * key again to get back to lowercase.

Input Words	eZiText Input—"Eng", press the letter/digit keys corresponding to the word one by one until the word appears on the screen. If the word displayed is not the word you want, press Up/Down key to look for another matching word. Then press MENU/SELECT key to confirm.
Input Digits	Numbers Input—"123", press digit key once.
Input Symbol	In Symbols input mode, press the number keys and Up/Down key to select corresponding symbol. In Multitap Input mode, press "1" key till the symbol (common symbols) appears. In Numbers or eZiText Input mode, press "#" key, then you can select the symbol by pressing Up/Down key .
Input Space	Press " 0 " key , except for being in numbers and symbols mode.
Erase Character	Press CLR/BACK key .
Erase all the characters	Hold CLR/BACK key till all the characters to be erased.
Move cursor left or right	Press Left/Right key .
Change input mode	Select input text mode listed in, and press MENU/SELECT Key to confirm. Or press # key to change input mode.

Menu Tree

1. Contacts

- 1.1 Find
- 1.2 View All
- 1.3 Add New
- 1.4 Add to UIM ("★")
- 1.5 UIM ("★")
- 1.6 Business
- 1.7 Personal
- 1.8 Speed Dial List
- 1.9 Memory Status

2. Messages

- 2.1 Create Message
- 2.2 Inbox
- 2.3 Outbox
- 2.4 UIM ("★")
- 2.5 Erase Messages
- 2.6 Voice Mail
- 2.7 Preformatted Messages
- 2.8 Message Settings
- 2.9 Send To Multi

3. Recent Calls

- 3.1 All Calls
- 3.2 Missed Calls
- 3.3 Incoming Calls
- 3.4 Outgoing Calls
- 3.5 Call Timers

4. Extra

- 4.1 Alarm
- 4.2 Calculator
- 4.3 World Clock
- 4.4 Hotline
- 4.5 Autodial Timer

5. Phone Info

- 5.1 Edit
- 5.2 List

6. Settings

- 6.1 Silence All
- 6.2 Supp. Services
- 6.3 Sound
- 6.4 Display
- 6.5 Alarm Option
- 6.6 Security
- 6.7 Minute Alert

Menu Function

Hereinafter are brief instructions on menu functions of the phone.

<i>Function</i>	<i>Description</i>	<i>Selection</i>
Add contact	Save phone number	Menu→ Contacts→ Add New
Search contact	Search for a contact record	Menu→ Contacts→ Find
View records	View the corresponding records in list	Menu→ Contacts→ View All/Business /Personal/ Speed Dial List
Memory Status	View the number of saved records and maximum number of records capacity in phone and UIM("★")	Menu→ Contacts→ Memory Status

Preformatted Messages	Some common used messages preformatted	Menu→ Messages→ Preformatted Messages
Voice Mail	Receive and listen to Voice messages	Menu→ Messages→ Voice Mail
Send To Multi	Send messages to Multi-receivers	Menu→ Messages→ Send To Multi
Recent calls	View or dial recent calls	Menu→ Recent Calls→All/ Missed /Incoming/Outgoing Calls
Alarm clock	Set alarm alert time	Menu→ Extra → Alarm
Calculator	Execute basic math calculation	Menu→ Extra → Calculator
World Clock	View the time of cities in the world	Menu→ Extra → World Clock
Hotline	Set the phone to automatically dial out the hotline number, when pick up the receiver or press Hand-free key and wait for certain time	Menu→ Extra →Hotline
Autodial Timer	Set the time for Autodial after keying in phone number in condition of off-hook or hand-free.	Menu→ Extra →Autodial Timer
Phone Info	Edit and list the number information of your phone	Menu→ Phone Info
Call Waiting	Put the current call on hold to answer the other incoming call	Menu→ Settings→ Supp. Services → Call waiting
Call Forwarding	Forward an incoming call to a designated phone number	Menu→ Settings→ Supp. Services → Call Forwarding
Volume	Set the volume of Ringer /Handfree/Handset	Menu→ Settings→ Sound→ Volume → Ringer/Handfree/Handset
Menu/ Time /Date Format	Set format of Menu/Time /Date	Menu→ Settings→ Display → Menu/Time/Date Format
Phone Reset	Restore Factory Default	Menu→ Settings→ Security →Phone Reset
InComingCall Bar	Barring certain incoming number	Menu→ Settings→ Security → InComingCall Bar
PIN Change	Change the PIN code	Menu→ Settings→ Security →PIN Change
Lock Code	Set or change the Keypad Lock	Menu→ Settings→ Security

	Code (the default Lock Code is 0000)	→Lock Code
PCO	Set the PCO (Public Charge Office). This function needs local network's support (the default password is 4321)	Menu→ Settings→ Security →PCO
IDD PIN	Set the IDD PIN code (the default IDD PIN code is 0000)	Menu→ Settings→ Security →IDD PIN
Call Limit	Barring certain call	Menu→ Settings→ Security →Call Limit

Warning and Maintenance

- ◆ Some electronic devices are susceptible to electromagnetic interference sent by the phone if inadequately shielded. Keep using the phone at least 20 cm or as far away as you can from TV sets, radio and other automated office equipment so as to avoid electromagnetic interference
- ◆ Operating the phone may interfere with medical devices like hearing aides and pacemakers, or other medical devices in hospital. Consult a physician or the manufacturer of the medical device before using the phone.
- ◆ Be aware of the usage limitation when using the phone at places such as oil warehouses, or chemical factories, where there are explosive gases or explosive products being processed, because even if your phone is in idle state, it still transmits radio frequency (RF) energy. Therefore, power off your phone if required.
- ◆ Do not touch the antenna while calling.
- ◆ Keep the phone out of the reach of small children. The phone may cause injury if used as a toy.
- ◆ Do not put other things on the terminal to avoid overlaying radiator.
- ◆ Keep the antenna free from obstructions and position the antenna straight up. This will ensure best call quality.
- ◆ Use original accessories or accessories that are authorized by the manufacturer. Using any unauthorized accessories may affect your phone's performance, and violate related national regulations about telecom terminals, or even endanger your body.
- ◆ As your phone can produce electromagnetic field, do not place it near magnetic items such as computer disks.
- ◆ Do not expose your phone to direct sunlight or store it in hot areas. High

temperatures can shorten the life of electronic devices.

- ◆ Prevent liquid from leaking into your phone.
- ◆ Disconnect external power supply and do not use your phone during thunderstorm.
- ◆ Unplug the external power adapter or remove battery when your phone is not in use, esp. for a long period of time.
- ◆ It is highly recommended to charge the battery before initial use. The battery might have been discharged during storage and delivery.
- ◆ Do not unplug the connector of the data cable from the phone, and not install or remove battery, when the power is on.
- ◆ Do not attempt to disassemble the phone by yourself. Non-expert handling of the devices may damage them.
- ◆ The phone is non-waterproof, keep it dry and store in shady and cool place.
- ◆ If you want to clean your phone, please use clean fabric that is a bit wet or anti-static. Do not use harsh chemical cleaning solvents or strong detergents to clean your phone, such as alcohol, dilution agent and benzene. Power-off your phone before you clean it.
- ◆ Please setup volume to middle level when using the phone at the first time.

Limit Warranty

The warranty does not apply to defects or errors in the product caused by:

- (a) Reasonable abrasion.
- (b) Misuse including mishandling, physical damage, improper installation, unauthorized disassembly of the product.
- (c) Water or any other liquid damage.
- (d) Any unauthorized repair or modification.
- (e) Power surges, lightning damage, fire, flood or other events outside ZTE's reasonable control.
- (f) Use of the product with any unauthorized third party products such as generic chargers.
- (g) Any other cause beyond the range of normal usage for products.

End User shall have no right to reject, return, or receive a refund for any product from ZTE under the above-mentioned situations.

This warranty is end user's sole remedy and ZTE's sole liability for defective or nonconforming items, and is in lieu of all other warranties, expressed, implied or statutory, including but not limited to the implied warranties of merchantability and 1

fitness for a particular purpose, unless otherwise required under the mandatory provisions of the law.

Limitation of Liability

ZTE shall not be liable for any loss of profits or indirect, special, incidental or consequential damages resulting from or arising out of or in connection with using this product, whether or not ZTE had been advised, knew or should have known the possibility of such damages.

Declaration

We, ZTE Corporation, declared that:

- The user is cautioned that changes or modifications not expressly approved by the manufacturer could void the user's authority to operate the equipment.
- This device complies with part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.
- The antenna(s) used for this transmitter must be installed with providing a separation distance of at least 20cm from all persons.
- NOTE: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation.

This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

—Reorient or relocate the receiving antenna.

- Increase the separation between the equipment and receiver.
 - Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
 - Consult the dealer or an experienced radio/ TV technician for help.
- Changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

Troubleshooting

If ZTE WP832 appears following phenomenon in the process of application, please read following relative information at first. If the problems still can not be solved, please contact with the distributor or service provider.

Problem	Check Point
No Dial Tone when off-hook.	Hook on and hook off receiver again.
No corresponding response from the interface of keypad system (After several attempts).	Power off and then power on again.
Incorrect display of system time.	Check whether the system signal is too weak.
No display on screen when disconnect external power supply.	Check whether the battery has electricity, or it is damaged; or power on the phone again.
Press CALL/REDIAL key, but no number is sent.	Check whether you have hooked off (Notice: Be sure to hook off before sending the number when making a call.)
There is incoming call, but no prompt ring tone is heard.	Please check the mute mode and the volume of ring tone.
There is no prompt tone when the alarm clock has reached the time.	Please check whether the alarm clock is enabled or not.
Certain call cannot be received.	Check whether the number is restricted in incoming list.
Cannot send short message.	Please check the network condition.

Other abnormal phenomenon.	Please first refer to user manual, then check whether the power is connected correctly or not, if there are no problems, please power off and re-start the phone again.
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Declaration of RoHS Compliance

To minimize the environmental impact and take more responsibility to the earth we live, this document shall serve as formal declaration that the ZTE WP832 manufactured by ZTE CORPORATION are in compliance with the Directive 2002/95/EC of the European Parliament - RoHS (Restriction of Hazardous Substances) with respect to the following substances:

- (1) Lead (Pb)
- (2) Mercury (Hg)
- (3) Cadmium (Cd)
- (4) Hexavalent Chromium (Cr (VI))
- (5) Polybrominated biphenyls (PBB's)
- (6) Polybrominated diphenyl ethers (PBDE's)

The ZTE WP832 manufactured by ZTE CORPORATION, meet the requirements of EU 2002/95/EC; however, some assemblies are customized to client specifications. Addition of specialized, customer-specified materials or processes which do not meet the requirements of EU 2002/95/EC may negate RoHS compliance of the assembly. To guarantee compliance of the assembly, the need for compliant product must be communicated to ZTE CORPORATION in written form.

This declaration is issued based on our current level of knowledge. Since conditions of use are outside our control, ZTE CORPORATION makes no warranties, express or implied, and assumes no liability in connection with the use of this information.

For this product's Recycling Manual based on WEEE directive, please send email to inquiry or visit the website below to download:

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