



ZTE WP850

CDMA Wireless Phone

User Guide

ZTE CORPORATION
NO. 55, Hi-tech Road South, ShenZhen, P.R.China
Postcode: 518057
Tel: (86) 755 26779999
URL: <http://www.zte.com.cn>
E-mail: mobile@zte.com.cn

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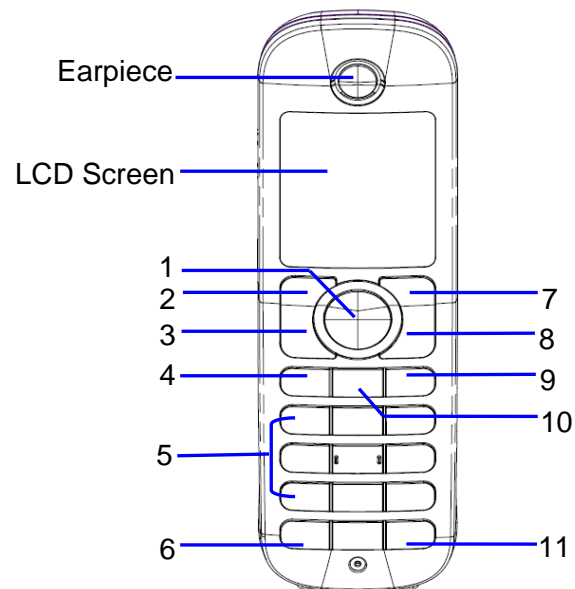
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Chapter 1

Know Your Phone



There are two ZTE WP850 models. One needs UIM card inserted in, the other does not need.

Section or function marked with “★” is only available to the model with UIM card. Otherwise, it is available to both models.

Chapter 2

Key Instruction

Key	Description
1, 3, 8: Scrolling keys (Up/Down/Left/Right key)	<ul style="list-style-type: none">■ Press these keys to scroll cursor to the left, right, up or down when inputting characters or selecting items.
2: Left select key	<ul style="list-style-type: none">■ Enter main menu.■ Select or confirm options in menu.■ Enter the left-bottom menu.
4: CALL/REDIAL key	<ul style="list-style-type: none">■ Make a call or answer an incoming call.■ In standby mode, press this key to enter recent calls list.
5: Number keys	<ul style="list-style-type: none">■ Input numbers and characters.
6, 11: * key, # key	<ul style="list-style-type: none">■ Perform different functions under different conditions.
7: Right select key	<ul style="list-style-type: none">■ Enter right-bottom submenu on the screen.■ Erase character(s) while editing text.■ Return to the previous page during menu navigation.
9: End key	<ul style="list-style-type: none">■ End an active call or reject a call.■ Hold this key to Power on/Power off the phone.■ Exit from any interface to standby mode.
10: OK key	<ul style="list-style-type: none">■ Confirm the commands and options selected.■ Confirm the characters inputting.








Notes:

In this guide, “press” a key means to press the key once, “hold” a key means to press the key for 2 or 3 seconds.

Chapter 3

Interface Icons

Icon	Description	Icon	Description
	Signal strength		New message
	Silent		Roaming
	Power indicator		Alarm clock

Chapter 4

Installation

1. Charge the battery

- Connect the desk charger and external AC socket via power adapter.
- Put the phone on the desk charger. The charge spring of the desk charger should be inserted in the apertures at the bottom of the phone.
- Meanwhile, power indicator in the upper-right corner of the display blinks, indicating the charging is in progress. While charging in power-off mode, the display only shows the charge indicator. If the battery is completely flat, it may take a while before the charge indicator appears on the display.
- When the power indicator on the screen stops blinking, the charging is completed. The normal charging time is 4 hours. In the process of charging, it is a normal phenomenon that the battery, phone and charger get hot.
- After the completion of charging, disconnect the charger from the phone and AC socket.

Note:

- When charging the battery, place the phone in an environment with good ventilation and temperature between 0°C ~ +45°C. Make sure to use the charger offered by the phone manufacturer. Using unauthorized charger may cause danger and violate the guarantee articles.
- When the phone is automatically switched off or indicates power shortage, charge the battery in time.
- The standby time and the talk time of the phone are based on ideal working environment. In practice, the working time of battery varies with network condition, working environment and application methods.

2. ★UIM Card

- Power off the phone and remove other external power.
- Take off the back cover and remove the battery of the phone.
- Insert UIM card into UIM card slot in the phone or pull out UIM card out of slot.
- Direct the back cover towards the locking catches on the both sides of the phone and push the back cover of the phone upward to lock the cover into its place.

Chapter 5

How to Power On/Off

- ◆ Hold the **End key** to power on the phone.
- ◆ When the phone is powered on, hold the **End key** to power off the phone.

Chapter 6

How to Make a Call

1. Enter the telephone number.

Add the international prefix, country code and area code (without the leading 0) before the number when making an international call.

2. Press the **CALL/REDIAL** key to make the call.

Note: If required, hold the **0** key for the international prefix “+”, or input international prefix e.g. “00” directly.

Chapter 7

Message

Select **Menu**→**Messages**.

- Select **New Message** to create new message: key in receiver's phone number or press **OK key** to select from **Contacts** list, press **Down key** to input message text, Press **OK key** to send the message.
- Select **Inbox** to view messages received.
- Select **Drafts** to view draft you saved.
- Select **Outbox** to view the stored messages.
- Select **Sent** to view the sent messages.
- Select **Message Settings** to set the message configuration.
- Select **Message Template** to view or edit the default text.
- Select **Delete Message** to erase certain messages.
- Select **Memory Status** to view the memory information of message box.

Chapter 8

Phone Code

Phone code could prevent your phone from illegal using. The default handset password is 0000. Change it to your own phone password as soon as possible.



Notes:

Remember the handset password, otherwise some service expense may happen.

Chapter 9

★ PIN Code and PUK Code



Notes:

PIN code and PUK code may be offered together with the UIM card. If not, please contact with network operator. Change default PIN code to your own as soon as possible.

PIN code: PIN code could prevent your phone from illegal use. You should input the PIN code when entering some menus.

PUK code: The UIM card will be locked if you enter a wrong PIN code consecutively for three times. You need PUK code to unlock it.

Chapter 10

Text Input

Operation	Method
Input Letters	Multitap Input — “ Abc/abc/ABC ” press corresponding letter key till the letter appears.
Input Words	eZiText Input — “ eZi ”, press any key once to key in any word.
Input Digits	Numbers Input — “ 123 ”, press digital key once.
Input Symbol	Symbols Input — Press * key to enter the symbols mode and press corresponding digital key. Or press “ 1 ” key till the symbol (common symbols) appears except for numbers input mode.
Input Space	Press “ 0 ” key , except for the numbers input mode.
Erase Character	Press Right select key .
Move cursor	Press Scrolling keys .
Change input mode	Press # key to select another text mode.

Chapter 11

Menu Function

The contents in the following table briefly describe the functions of the phone.

Function	Selection	Description
Add Contact	Menu→Contacts→Add Contact	Add a new contact to the phone or the UIM card (★) .
All List	Menu→Contacts→All List	View all the contacts in the phone or UIM card (★) .
Groups	Menu→Contacts→Groups	View the Group's name and change some related settings about the group.
Speed Dial	Menu→Contacts→Speed Dial	Call a contact by holding a number key for a few seconds.
Memory Status	Menu→Contacts→Memory Status	Check the storage information about the phone or UIM card (★) .
Call History	Menu→Call History→Call History	View the call history.
Call Duration	Menu→Call History→Call Duration	View the dialed/answered/all calls' time, and you can also clear the call time.
Profile	Menu→Profile	Select and modify the phone profile.
Display Settings	Menu→Settings→Display Settings	You can change the settings of screen, banner or keypad light.
Phone Settings	Menu→Settings→Phone Settings	Set the phone or view the version information of the phone.
Call Settings	Menu→Settings→Call Settings	Make the call settings.
Time & Date Settings	Menu→Settings→Time & Date Settings	Set the time and date format.
Security Settings	Menu→Settings→Security Settings	Change the settings about the phone code or PIN code (★) , restore factory settings and clear user data.
Alarm	Menu→Alarm	Set reminder time.
Calendar	Menu→Calendar	View the date, and check/create a task that relates with the date.

Function	Selection	Description
Magic Box	Menu→Magic Box	Use the tools in magic box.

Chapter 12

To the Owner

- Some electronic devices are susceptible to electromagnetic interference sent by phone if inadequately shielded. Use phone at least 20 cm or as far away as you can from TV sets, radio and other automated office equipment so as to avoid electromagnetic interference.
- Operating phone may interfere with medical devices like hearing aids and pacemakers, or other medical devices in hospital. Consult a physician or the manufacturer of the medical device before using phone.
- Be aware of the usage limitation when using phone at places such as oil warehouses, or chemical factories, where there are explosive gases or explosive products being processed, because even if your phone is in idle state, it still transmits radio frequency (RF) energy. Therefore, power off your phone if required.
- Keep out of the reach of small children. Phone may cause injury if used as a toy.
- Do not put other things on the terminal to avoid overlaying radiator.

Phone Use

- Please use original accessories or accessories that are authorized by the manufacturer. Using any unauthorized accessories may affect your phone's performance, and violate related national regulations about telecom terminals, or even endanger your body.
- Do not connect the phone with other unauthorized peripheral equipments.
- As your phone can produce electromagnetic field, do not place it near magnetic items such as computer disks.
- Using the phone near electrical appliances such as TV, telephone, radio and personal computer can cause interference, which affects the function of the phone.
- Do not expose your phone to direct sunlight or store it in hot areas. High temperatures can shorten the life of electronic devices.
- Prevent liquid from leaking into your phone.
- Disconnect external power supply and do not use your phone during thunderstorm.
- Unplug the external power adapter or remove battery when your phone is not in use, esp. for a long period of time.
- It is highly recommended to charge the battery before initial use. The battery might have been discharged during storage and delivery.
- Do not unplug the connector of the data cable from phone, and not install or remove battery, when the power is on.
- Keep phone power on and in service area when make emergency call. Enter emergency call number in status of standby, and then press Call key to send.
- Do not attempt to disassemble the phone by yourself. Non-expert handling of the devices may damage them.

Battery Use

- Do not short-circuit the battery, as this can cause excessive heat and fire.
- Do not store battery in hot areas or dispose of it in a fire to avoid explosion.
- Never use any charger or battery damaged or worn out.
- Return the wear-out battery to the provider or put it in the appointed recycle place. Do not put it in familial rubbish.

Warning: If the battery is broken, keep away from substance inside. If it taints your skin, wash your skin with abundant fresh water and ask doctor for help if necessary.

Safety and General Use in Vehicles

- Before making or answering a call, you should pay attention to the local laws about using wireless mobile phones and take them into account in practical use.
- Safety airbag, brake, speed control system and oil eject system shouldn't be affected by wireless transmitting. If you do meet problems above, contact your automobile provider.
- Power off your mobile phone when refueling your automobile, and so do the place where duplex

wireless equipments are banned. Don't put your phone together with flammable or explosive items, inner spark may cause fire.

Cleaning and Maintenance

- The phone is non-waterproof, keep it dry and store in shaded and cool place.
- If you want to clean your phone, use clean fabric that is a bit wet or anti-static. Do not use harsh chemical cleaning solvents or strong detergents to clean your phone such as alcohol, dilution agent and benzene. Power-off your phone before you clean it.
- Use phone within a temperature range of -10°C~+55°C and the humidity less than 95%.

Chapter 13

Limited Warranty

The warranty does not apply to defects or errors in the product caused by:

- (a) Reasonable abrasion.
- (b) Misuse including mishandling, physical damage, improper installation, unauthorized disassembly of the product.
- (c) Water or any other liquid damage.
- (d) Any unauthorized repair or modification.
- (e) Power surges, lightning damage, fire, flood or other events outside ZTE's reasonable control.
- (f) Use of the product with any unauthorized third party products such as generic chargers.
- (g) Any other cause beyond the range of normal usage for products.

End User shall have no right to reject, return, or receive a refund for any product from ZTE under the above-mentioned situations.

This warranty is end user's sole remedy and ZTE's sole liability for defective or nonconforming items, and is in lieu of all other warranties, expressed, implied or statutory, including but not limited to the implied warranties of merchantability and fitness for a particular purpose, unless otherwise required under the mandatory provisions of the law.

Chapter 14

Limitation of Liability

ZTE shall not be liable for any loss of profits or indirect, special, incidental or consequential damages resulting from or arising out of or in connection with using of this product, whether or not ZTE had been advised, knew or should have known of the possibility of such damages, including, but not limited to lost profits, interruption of business, cost of capital, cost of substitute facilities or product, or any downtime cost.

Chapter 15

FCC Compliance

• This mobile phone complies with part 15 of the FCC Rules. Operation is subject to the following two conditions:

- (1) This device may not cause harmful interference, and
- (2) This device must accept any interference received, including interference that may cause undesired operation.

Caution: Changes or modifications not expressly approved by the manufacturer could void the user's authority to operate the equipment.

• This device has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- ▶ Reorient or relocate the receiving antenna.
- ▶ Increase the separation between the equipment and receiver.
- ▶ Connect the equipment to an outlet on a circuit different from that to which the receiver is connected.
- ▶ Consult the dealer or an experienced radio/TV technician for help.
- ▶ Changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

• The antenna(s) used for this transmitter must not be co-located or operating in conjunction with any other antenna or transmitter.

Radio Frequency (RF) Energy

This model phone meets the government's requirements for exposure to radio waves.

This phone is designed and manufactured not to exceed the emission limits for exposure to radio frequency (RF) energy set by the Federal Communications Commission of the U.S. Government:

The exposure standard for wireless mobile phones employs a unit of measurement known as the Specific Absorption Rate, or SAR. The SAR limit set by the FCC is 1.6W/kg. *Tests for SAR are conducted using standard operating positions accepted by the FCC with the phone transmitting at its highest certified power level in all tested frequency bands. Although the SAR is determined at the highest certified power level, the actual SAR level of the phone while operating can be well below the maximum value. This is because the phone is designed to operate at multiple power levels so as to use only the power required to reach the network. In general, the closer you are to a wireless base station antenna, the lower the power output.

The highest SAR value for the model phone as reported to the FCC when tested for use at the ear is 1.370W/kg and when worn on the body, as described in this user guide, is 0.617W/kg (Body-worn measurements differ among phone models, depending upon available enhancements and FCC requirements.)

While there may be differences between the SAR levels of various phones and at various positions, they all meet the government requirement.

The FCC has granted an Equipment Authorization for this model phone with all reported SAR levels evaluated as in compliance with the FCC RF exposure guidelines. SAR information on this model phone is on file with the FCC and can be found under the Display Grant section of <http://www.fcc.gov/oet/ea/fccid/> after searching on

FCC ID: Q78-ZTEWP850.

For body worn operation, this phone has been tested and meets the FCC RF exposure guidelines for use with an accessory that contains no metal and the positions the handset a minimum of 1.5 cm from the body. Use of other enhancements may not ensure compliance with FCC RF exposure guidelines. If you do not use a body-worn accessory and are not holding the phone at the ear, position the handset a minimum of 1.5 cm from your body when the phone is switched on.

Chapter 16

Troubleshooting

If your phone appears following phenomenon in the process of operation, please read following relative information at first. If the problems still can not be solved, please contact the distributor or service provider.

Problem	Check Point
When switching on the phone, it prompts “Enter phone password”.	Enter phone code you set already to unlock the phone.
Incorrect display of system time.	Check whether the system signal is too weak.
No corresponding response when press the phone keys (after several attempts).	Restart the phone.
No display on screen when disconnect external power supply.	Check whether the battery has electricity or it is damaged, or restart the phone.
There is incoming call, but no prompt ring tone.	Check the silent mode and the volume of ring tone.
There is no prompt tone when the alarm clock has reached the time.	Check whether the alarm clock is enabled or not.
Cannot send short message.	Check the network condition.
Other abnormal phenomenon.	Please first refer to user guide, then check whether the power is connected correctly or not, if there is no problem, please restart the phone.