

ZTE

ZW10
User Manual

About This Manual

Thank you for choosing this ZTE mobile device. In order to keep your device in its best condition, please read this manual and keep it for future reference.

Copyright

Copyright © 2017 ZTE CORPORATION

All rights reserved.

No part of this publication may be quoted, reproduced, translated or used in any form or by any means, electronic or mechanical, including photocopying and microfilm, without the prior written permission of ZTE Corporation.

Notice

ZTE Corporation reserves the right to make modifications on print errors or update specifications in this guide without prior notice. This manual has been designed with the utmost care to ensure the accuracy of its content. However, all statements, information and recommendations contained therein do not constitute a warranty of any kind, either expressed or implied. Please refer to [For Your Safety](#) to be sure to use your watch properly and safely.

We offer self-service for our smart terminal device users. Please visit the ZTE official website (at www.ztedevice.com) for more information on self-service and supported product models. Information on the website takes precedence.

Disclaimer

ZTE Corporation expressly disclaims any liability for faults and damages caused by unauthorized modifications of the software.

Images and screenshots used in this manual may differ from the actual product. Content in this manual may differ from the actual product or software.

Trademarks

ZTE and the ZTE logos are trademarks of the ZTE Corporation.

The *Bluetooth*[®] trademark and logos are owned by the Bluetooth SIG, Inc. and any use of such trademarks by ZTE Corporation is under license.

Android Wear[™] is a trademark of Google Inc.

Qualcomm are trademarks of Qualcomm Incorporated, registered in the United States and other countries. Used with permission.

Other trademarks and trade names are the property of their respective owners.

Version No.: R1.0

Edition Time: January 12, 2017

Contents

Getting Started	7
Getting to Know Your Device	7
Charging the Watch	9
Using the Touch Screen	10
Setting Up for the First Time	12
Waking Up the Watch	13
Getting to Know the Screen	14
Personalizing	15
Setting the Date and Time	15
Changing the Ringtone	15
Adjusting Volume	16
Switching to Silent Mode	16
Do Not Disturb Mode	16
Adding a Watch Face to Favorites	17
Adjusting Screen Brightness	18
Changing the Font Size	18
Setting the Screen Always on	18

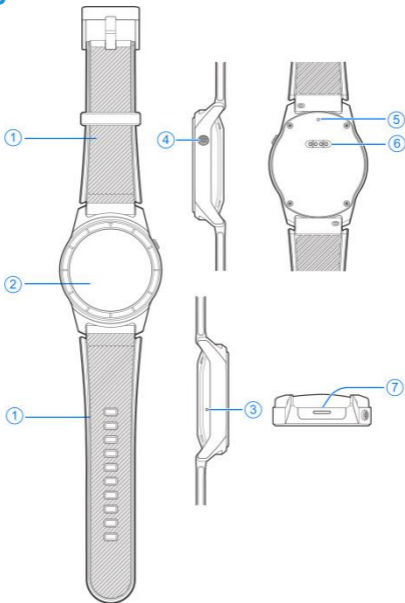
Connecting to Networks and Devices	19
Connecting to Mobile Networks	19
Connecting to Wi-Fi®	20
Bluetooth Connectivity	22
Turning On/Off Bluetooth	22
Pairing With Bluetooth Devices	22
Knowing the Basics	23
Checking Status and Notification Cards.....	23
Notification Cards.....	24
Entering Text	26
Contact and Phone	27
Adding a New Contact.....	27
Calling a Contact.....	27
Placing and Ending Calls	28
Answering or Rejecting a Call	28
Call forwarding.....	28
Using Options During a Call	29
Messenger	30

Checking Messages	30
Sending a Message	30
Replying to a Message.....	31
Google Fit.....	32
Setting fitness Goals.....	32
Exercising with the watch.....	33
Checking Workout Statistics	34
Timer.....	35
Stopwatch.....	36
Alarm	37
Find My Phone	37
Flashlight.....	37
Agenda	38
Settings	38
FAQ	44
For Your Safety.....	47
General Safety.....	47
FCC Regulations.....	48

FCC RF Exposure Information (SAR)	49
Distraction While Walking	50
Product Handling.....	50
Electrical Safety.....	55
Radio Frequency Interference	55
Explosive Environments	57

Getting Started

Getting to Know Your Device

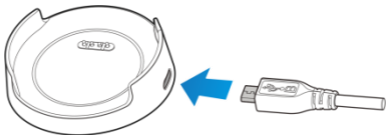


1. **Watch bands**
2. **Touch screen**
3. **Microphone**
4. **Power button**
 - Press and hold to power on the watch.
 - When the screen is on, press to access the applications list.
 - When the screen is dimmed, press to wake up the watch.
 - When the screen is on, press and hold to access **Speak now**.
 - When there is no ongoing phone call, press to return to the clock face from any other interface.
5. **Barometer**
6. **Charging connector**
7. **Speaker**

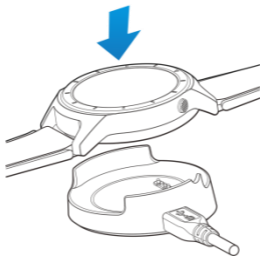
Charging the Watch

It is recommended to only use the included ZTE charging dock and cable to charge your watch.

1. Connect the charging cable to the micro-USB port on the charging terminal.



2. Place the watch on the charging dock, making sure it is oriented correctly so the watch and charging dock contacts are aligned.





NOTES:

- You can also connect the cable to a USB port on your computer to charge the watch.
- It is normal for the device to become slightly warm during charging.
- Use the ZTE charging dock that came with your device. Use of other chargers may damage the device and void the warranty.



CAUTION:

To save battery power, some non-essential applications will be disabled when the battery is low.

Using the Touch Screen

- Touch

When you want to type using the onscreen keyboard, select items on the screen such as the application and settings icons, or press the onscreen buttons, simply touch them with your finger.



- Touch and Hold

To open the available options for an item (for example, a message or link in a web page), touch and hold the item.



- Swipe or Slide

To swipe or slide means to quickly drag your finger vertically or horizontally across the screen.



- Double-tap
Quickly touch the same place on the screen twice.



Setting Up for the First Time

Before using the watch normally, you need to set it up when powering it on for the first time.

1. Touch the screen to begin.
2. Slide on the screen and select the language you want to use.
3. Follow the prompts displayed to download **Android Wear™** from Google Play Store and install it on your phone.
4. Open **Android Wear** on your phone and touch **SET IT UP**.



NOTES:

- Android Wear™ App requires a phone running Android 4.3+ or iOS 8.2+. Supported features may vary between platforms. Visit g.co/wearcheck on your Android phone or iPhone® to see if it's compatible.
 - Your phone automatically scans for and displays the IDs of all available devices in range.
5. Select the name of your watch.

6. Confirm that the pairing codes are the same between the two devices and touch **Pair**.

**NOTE:**

After connected, the phone and watch will automatically check for updates.

7. Select or add a Google account to copy it to your watch.
8. Follow the on screen instructions to complete the setup and touch **DONE**.

**NOTES:**

- Make sure your phone is next to your watch.
- Make sure your phone is connected to mobile data or Wi-Fi. You need a data connection to set up your watch for the first time.
- Depending on the network condition, the setup process might take a few minutes.

Waking Up the Watch

After some time of inactivity, the screen of the watch dims to save battery power. You can wake up the watch using the following two methods.

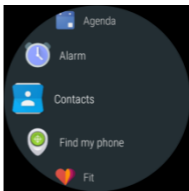
- Touch the screen.
- Press the **Power** button.
- Turn your wrist so your clock face is upright.

Getting to Know the Screen

After powering on, the default clock face is displayed as the starting point for the watch's applications and menus.



Clock Face



Applications list

- The clock face displays the time and other information such as event and battery status.
- From the clock face, press the **Power** button to display all applications on the watch. Swipe up and down to view the whole list of apps. You can select an app to open it and swipe right to return to the previous screen. If you want to move a app to top, select and hold it.

Personalizing

Setting the Date and Time

1. If your screen is dimmed, touch the screen to wake up the watch.
2. From the clock face, press the **Power** button and select **Settings > System > Date & time**.
3. Select **Automatic date & time/Automatic time zone > OFF** if you want to set the date, time and time zone by yourself.
4. Set the date, time, time zone, and date/time format.

Changing the Ringtone


1. If your screen is dimmed, touch the screen to wake up the watch.
2. From the clock face, press the **Power** button and select **Settings > Sound & notifications > Watch ringtone**.
3. In the ringtone list, select the sound you want to use. The sound will play briefly.
4. Swipe right to return to the previous menu.

Adjusting Volume



1. If your screen is dimmed, touch the screen to wake up the watch.
2. From the clock face, press the **Power** key and select **Settings > Sound & notifications**.
3. Select **Media volume**, **Alarm volume**, or **Ring volume**.
4. Drag the sliders to adjust the volume for each type of audio.
5. Swipe right to return to the previous menu.

Switching to Silent Mode

You can set the watch to silent mode.

Swipe down from the top of the clock face and select .

Do Not Disturb Mode

You can set whether or not to allow notification cards to show up on your watch. Swipe down from the top of the screen in the clock face and select  or  to turn on or off the **Do not disturb mode**.



NOTE:

From the clock face, press the **Power** button and select **Settings > Sound & notifications > Do not disturb unless...** to select specific notifications to sound in the **Do not disturb mode**.

Adding a Watch Face to Favorites

You can add a watch face to your favorites in few ways:

From the watch:

1. If your screen is dimmed, touch the screen to wake up the watch.
2. Swipe left from the clock face and select **Add more watch faces**.
3. Swipe up or down to browse available watch faces. Select the one you prefer.

From the phone:

1. Open **Android Wear™** on your phone.
2. Select **MORE** next to Watch faces.
3. Swipe up or down and select the watch face you want to use.



NOTE:

Touch and hold a watch face, slide left or right to browse your favorites watch faces thumbnails.

-or-

Select a watch face thumbnail to set it as the clock face.

- or-

Swipe a thumbnail up or down to remove it from your favorites.

Adjusting Screen Brightness

1. If your screen is dimmed, touch the screen to wake up the watch.
2. From the clock face, press the **Power** button and select **Settings > Display > Adjust brightness**.
3. Select the level you want to use.

Changing the Font Size

You can set the size of the font displayed on your watch.

1. If your screen is dimmed, touch the screen to wake up the watch.
2. From the clock face, press the **Power** button and select **Settings > Display > Font size**.
3. Select **Small**, **Normal** or **Large**.

Setting the Screen Always on

You can set the screen to show the time or turn off completely when you're not using the watch.

1. If your screen is dimmed, touch the screen to wake up the watch.
2. From the clock face, press the **Power** button and select **Settings > Display > Always on**.
 - ▶ On: A dimmed clock face is shown when your watch is idle.
 - ▶ Off: The clock screen darkens when your watch is idle.

Connecting to Networks and Devices

Connecting to Mobile Networks


Control Mobile Data Use

You can use or disable the mobile data service of the SIM card.

To enable or disable cellular:

1. If your screen is dimmed, touch the screen to wake up the watch.
2. From the clock face, press the **Power** button and select **Settings > Connectivity > Cellular**.
3. Select **Cellular**.

To get data services when roaming:

1. If your screen is dimmed, touch the screen to wake up the watch.
2. From the clock face, press the **Power** button and select **Settings > Connectivity > Cellular**.
3. Select **Data roaming** and select .



NOTE:

Data roaming may incur significant roaming charges.

Select Preferred Network Type

Set the preferred type of network for the SIM card installed in the watch.

1. If your screen is dimmed, touch the screen to wake up the watch.
2. From the clock face, press the **Power** button and select **Settings > Connectivity > Cellular > Advanced > Preferred**.
3. Select the network type you would prefer the phone to connect with.

Connecting to Wi-Fi®

Wi-Fi is a wireless networking technology that can provide Internet access at distances of up to 100 meters, depending on the Wi-Fi router and your surroundings.

Turn Wi-Fi On and Connect to a Wi-Fi Network

1. If your screen is dimmed, touch the screen to wake up the watch.
1. From the clock face, press the **Power** button and select **Settings > Connectivity > Wi-Fi**.
2. Select **Wi-Fi** to turn on Wi-Fi.
3. Select **Add network**.
4. Select a network name.
5. Select **Enter on phone** to enter the password of the network on the phone and connect to it.



NOTE:

Your watch automatically connects to previously used Wi-Fi networks when they are in range.

Add a Hidden Network

You can add a hidden Wi-Fi network if the network does not broadcast its name (SSID).


To connect to a secured network, you first need to get the security details from the network's administrator.

1. If your screen is dimmed, touch the screen to wake up the watch.
1. From the clock face, press the **Power** button and select **Settings > Connectivity > Wi-Fi**.
2. Select **Wi-Fi** to turn on Wi-Fi.
3. Select **Add network > Add hidden network**.
4. Select **Open on phone**.
5. Enter the network SSID (name). If necessary, enter security or other network configuration details on the phone.
6. Save and connect to the network.

Forget a Wi-Fi Network

You can make your watch forget about the details of a Wi-Fi network that you added - for example, if you don't want the phone to connect to it automatically or if it is a network that you no longer use.

1. If your screen is dimmed, touch the screen to wake up the watch.
1. From the clock face, press the **Power** button and select **Settings > Connectivity > Wi-Fi**.
2. Select **Wi-Fi** to turn on Wi-Fi..
3. Select **Saved networks**.

4. Select  next to the Wi-Fi network name.

Bluetooth Connectivity

Turning On/Off Bluetooth

1. If your screen is dimmed, touch the screen to wake up the watch.
2. From the clock face, press the **Power** button and select **Settings > Connectivity > Bluetooth**.
3. Select **Bluetooth** to turn on or off Bluetooth.

Pairing With Bluetooth Devices

Pairing with phone:

Use **Android Wear™** on your phone and follow the on screen instructions to pair with your watch. See [Setting Up for the First Time.](#)

Pairing with other devices:

1. If your screen is dimmed, touch the screen to wake up the watch.
2. From the clock face, press the **Power** button and select **Settings > Connectivity > Bluetooth** and turn Bluetooth on.
3. Select **Available devices** to scan for and display the IDs of all available devices in range.

4. Select the name of the device.


Knowing the Basics

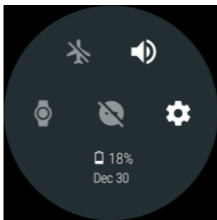
Checking Status and Notification Cards

You can check the status on the clock face or in the drop-down panel.












NOTE:

In the drop-down panel, you can turn on or off airplane mode, theatre mode and Do not disturb mode, control sound modes, or select to open the **Settings** app. 



Below are some of the icons you may see.

	Signal strength
	Battery full
	Battery partially drained

	Battery low
	Connected to a Wi-Fi network
	Do not disturb enabled
	Airplane mode on
	Battery charging
	Out of line

Notification Cards

Most notifications you see on your phone also show up on your watch. These include notifications for missed calls, messages, event reminders, and so on.



Swipe up to see detail

Seeing Notification Cards



Swipe up from the bottom of the clock face to see a notification. To see more cards, keep swiping up from the bottom of the screen.

Removing a Card


To remove a card, swipe it to the right. If you remove a card on your watch, its corresponding notification on the phone will be dismissed.

Blocking Apps Notifications

If you get notification on your phone that you don't want to see on your watch, you can stop specific apps from showing their notifications on your watch.

1. On your phone, select **Android Wear™**.
2. Select  > **Block app notifications** > .
3. Select the app you want to block.

Entering Text

Select  in any text entry field to open the onscreen keyboard.



1. Text entry area
2. keyboard
3. Number/symbol switch
4. Space key
5. Change to write words input method



Contact and Phone

Adding a New Contact




Your watch cannot exchange phone calls and messages with unknown numbers, so please save the numbers you are going to use as contacts to the address book.

You can use the **Contacts** app on the phone that has been bound with the watch to add new contacts. The added contacts will be automatically synchronized to the watch.

Calling a Contact



1. If your screen is dimmed, touch the screen to wake up the watch.
2. From the clock face, press the **Power** button and select **Contacts / Phone**.
3. Swipe the screen to find the contact you want to call. If the contact is in a group, select the group to find the contact.
4. Select the contact name.
 - ▶ In the **Phone** app, the watch begins to dial the call.
 - ▶ In the **Contacts** app, select  to dial the call.
5. When the call finishes, select  to hang up.

Placing and Ending Calls

1. If your screen is dimmed, touch the screen to wake up the watch.
2. From the clock face, press the **Power** button and select **Phone**.
3. Swipe left or right to switch between different screen. Use one of the following methods to place a call.
 - ▶ In the Contacts screen, Swipe the screen to select the contact you want to call and select .
 - ▶ In the Recents screen, scroll through the history and select the log you want to call.
 - ▶ In the dialpad screen, enter a number using the dialpad and select .
4. When the call finishes, select  to hang up.

Answering or Rejecting a Call

When a call comes in, the watch will send notification through ringtone or vibration.


- Select  to answer the call.
- Select  to reject the call.


Call forwarding


Call forwarding feature allows you to forward calls to your watch when incoming calls are not answered on the phone.


1. If your screen is dimmed, touch the screen to wake up the watch.
2. From the clock face, press the **Power** button and select **Settings > Connectivity > Cellular > Call forwarding**.
3. Select **Turn on**, **Open on phone** or **Turn off**.


Using Options During a Call

During a call, select  and you will see a number of onscreen options. Select an option to select it.

Select  to switch to the keypad when you need to enter a code (for example, the PIN for your voicemail or bank account) during the call.

Select  to mute or unmute your microphone.

Select  to put the call on hold.

Select  to turn on or off the speakerphone.

Messenger

Checking Messages

When new messages are received, the watch would play a ringtone, vibrate, or display a card previews at the bottom of the clock face as a notification.


1. If your screen is dimmed, touch the screen to wake up the watch.
2. From the clock face, press the **Power** button and select **Messenger**. All sent and received messages are grouped into conversations.
3. Select a conversation to check the message exchanges with a certain number.












NOTE:

You can also swipe up from the bottom of the clock face to view the message you received.

Sending a Message




1. If your screen is dimmed, touch the screen to wake up the watch.
2. From the clock face, press the **Power** button and select **Messenger**.
3. Select  to switch number between watch and phone.

4. Select **New message**  and select recipient displayed in the screen and select . If there is an ongoing conversation with the contact, select the conversation and then select .
5. Enter the content of the message. You can use text templates, write new text, or send an MMS with doodles.
 - ▶ Swipe up or down to select a text template from fixed phrases or recently used texts from the list.
 - ▶ Select  to open the text screen. Select the text field to open the onscreen keyboard and enter the text. You can also select  to write words with your finger on the screen.
 - ▶ Select  to open the doodle screen. You can draw an image with your finger.
 - ▶ Select  to use **Speak now** to enter your message.
6. Select  or .

Replying to a Message

Messages you receive are appended to existing threads of the same number. If the new message comes from a new number, a new thread is created.

1. If your screen is dimmed, touch the screen to wake up the watch.
2. From the clock face, press the **Power** button and select **Messenger**.

3. Touch the thread that has the message you want to reply to, and swipe up to select .
4. Enter your reply and select  or .

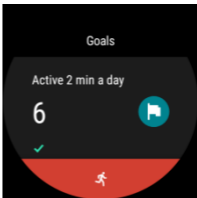
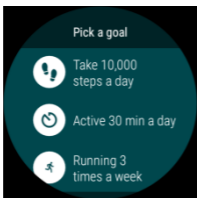
Google Fit

From the clock face, press the **Power** button and touch **Fit**. Installing the **Google Fit** app on the phone that your watch is paired with lets you sync data between the two devices and enjoy all of Fit's features.

Setting fitness Goals





Set fitness goals can help you stay motivated. You can pick or set goals around personal fitness. When you reach the goal, a green flag is awarded.

1. If your screen is dimmed, touch the screen to wake up the watch.
2. From the clock face, press the **Power** button and select **Fit**.
3. Select **Add goal**.
4. Pick or create a goal.



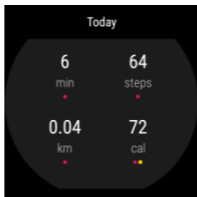
Exercising with the watch

Fit can track your walks, runs, bike rides and count reps of squats, push-ups, and sit-ups.

1. If your screen is dimmed, touch the screen to wake up the watch.
2. From the clock face, press the **Power** button and select **Fit Workout**.
3. Select the type of workout you want to monitor.
4. Select **START** to start monitoring your workout.
 - ▶ Select  /  to pause or resume the workout.
 - ▶ Select  to end the workout.
 - ▶ Select  to change metrics.

Checking Workout Statistics

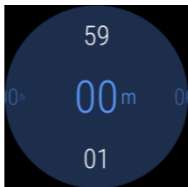
1. If your screen is dimmed, touch the screen to wake up the watch.
2. From the clock face, press the **Power** button and select **Fit**.
3. Swipe up on the screen to check the workout statistics in a day.




Timer





The watch can be used as a countdown timer.

1. If your screen is dimmed, touch the screen to wake up the watch.
2. From the clock face, press the **Power** button and touch **Timer**.



3. In the screen above, swipe through the available durations to set the start time.
4. Swipe left until you see **Start timer**.
5. Touch  to begin countdown.

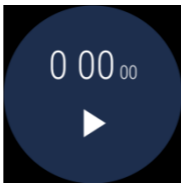
During the countdown, you can do follow things:





- ▶ Pause or resume the countdown by touching  or .
- ▶ Reset the countdown by touching .
- ▶ End the countdown by touching .

Stopwatch

Measure how much time has passed with the Stopwatch app.

1. If your screen is dimmed, touch the screen to wake up the watch.
2. From the clock face, press the **Power** button and touch **Stopwatch**.



3. Touch  to begin timing.
4. During timing, touch  to pause or  to resume. You can also touch  to end.

Alarm

1. If your screen is dimmed, touch the screen to wake up the watch.
2. From the clock face, press the **Power** button and select **Alarm**.
3. Set a new alarm.
 - ▶ To set a new alarm, swipe on the screen to set up the alarm time, repeat, sound, vibration. Select **Set alarm** to save and enable the alarm.
 - ▶ To delete an alarm, touch it to open the alarm details screen. Then select **Remove** at the bottom.

Find My Phone


If you misplace the phone, the watch can help you find it.

From the clock face, press the **Power** button and select **Find my phone**. The phone emits sounds and turns on the screen.

Touch  to stop.

Flashlight

From the clock face, press the **Power** button and select **Flashlight**.

The screen will display a bright white background. Select  to turn off the flash light.

Agenda

You can view events scheduled on your phone's calendar using your watch.

1. If your screen is dimmed, touch the screen to wake up the watch.
2. From the clock face, press the **Power** button and select **Agenda**. You will see a list of scheduled events.
3. Select an event to view the event's details.

Settings

From the clock face, press the **Power** button and select **Settings** to configure options related to sound, display, Bluetooth, and check information of the owner and emergency contacts.

Display

Configure screen brightness, font size, and more. See [Adjusting Screen Brightness](#), [Changing the Font Size](#) and [Setting the Screen Always on](#).

Sound & Notifications

Set the ringtones for incoming calls, or adjust the volume for calls, alarms and apps. See [Changing the Ringtone](#) and [Adjusting Volume](#). Set specific notifications to sound in Do not disturb mode.

Apps

See apps installed on your watch and manage them.

Select an app to see its information. The following options may be available:

- **Uninstall:** Uninstall the app.
- **Disable/Enable:** Disable or enable the app.
- **Force stop:** Stop the app.
- **Permissions:** Check or change the app permissions.
- **Advanced:** Enable/disable draw over other apps, or allow the app to modify system settings.
- **APP Info:** Check the version of the app, storage information and data usage, or clear data and cache.



NOTE:

Not all options are available for the apps.

Gestures

From the clock face, press the **Power** button and select **Settings > Gestures** to use gestures to control your watch.

- **Tilt-to-wake:** Select the screen to wake up the watch.
- **Wrist gestures:** Turn on or off wrist gestures.
- **Launch tutorial:** Select to view how to use wrist gestures.
- **More tips:** Select to view more information on the phone.

Bluetooth

From the clock face, press the **Power** button and select **Settings > Connectivity > Bluetooth** to configure options related to the Bluetooth feature of the watch. See [*Bluetooth Connectivity*](#).

Wi-Fi

From the clock face, press the **Power** button and select **Settings > Connectivity > Wi-Fi**. You can turn Wi-Fi on or off and configure your Wi-Fi connections. See [*Connecting to Wi-Fi*](#).

Cellular

From the clock face, press the **Power** button and select **Settings > Connectivity > Cellular** to control mobile data use, set mobile data limit and warning and default SMS app, and more.

Airplane Mode

From the clock face, press the **Power** button and select **Settings > Connectivity > Airplane mode**. When airplane mode is on, your watch cannot sync information stored on your phone.

Location

From the clock face, press the **Power** button and select **Settings > Connectivity > Location** to manage location services, which help your watch and apps determine your location. To use location-related applications, such as tracking your location on Google Fit, you must have location services enable on your watch.

1. Select **Location** to turn location services on or off.
2. When location is enabled, select **Mode** to select location sources you want to use.
 - ▶ **High accuracy:** Get accurate location using GPS, Wi-Fi, Bluetooth as well as cellular networks.
 - ▶ **Battery saving:** Use Wi-Fi, Bluetooth, or cellular networks to get accurate location.
 - ▶ **Device only:** Use phone and watch GPS to pinpoint your location.

Accessibility

From the clock face, press the **Power** button and select **Settings > Accessibility > Magnification gestures** to enable/disable magnification to zoom in and out with triple touch. Or enable **Power button ends call** to end a call by pressing **Power** button.

Input Methods

From the clock face, press the **Power** button and select **Settings > Personalization > Input methods** to configure options related to input methods.

Accounts

From the clock face, press the **Power** button and select **Settings > Personalization > Accounts** to sign in to accounts on your phone or remove accounts.

Smart Reply

From the clock face, press the **Power** button and select **Settings > Personalization > Smart Reply** to turn on or off smart reply. Set the phone to display notification information that displays on the watch when you pick up the phone.

Device administration

From the clock face, press the **Power** button and select **Settings > Personalization > Device administration** to activate Android Device manager.

Screen lock

From the clock face, press the **Power** button and select **Settings > Personalization > Screen lock** to disable the screen lock or enable it with pattern, PIN, or password.

Data & Time

From the clock face, press the **Power** button and select **Settings > System > Data & time** to set date, time, time zone, time format. See Setting the Date and Time.

Disconnect & Reset

From the clock face, press the **Power** button and select **Settings > System > Disconnect & reset** to unpair and factory reset your watch settings and delete all user data.

Restart

From the clock face, press the **Power** button and to select **Settings > System > Restart** to restart your watch.

Power off

From the clock face, press the **Power** button and select **Settings > System > Power off** to turn off your watch.

About

From the clock face, press the **Power** button and select **Settings > System > About** to View watch status and legal information. You can also check and upgrade your watch system on line.

FAQ

If you encounter problems while using the watch, or if it performs abnormally, you can refer to the chart below. If your particular problem cannot be resolved using the information in the chart, contact the dealer where you purchased the device.











Problem	Possible Causes	Possible Solution
Unable to power on	Battery power has been depleted.	Charge the battery. The watch will power on automatically when the battery is enough.
Unable to charge the battery	The battery or charger is damaged.	Contact the dealer.
	The watch's temperature is below 0°C or higher than 45°C.	Adjust the battery charging environment to avoid extremes of temperature.
	The connection between the battery and the charger is poor.	Check all connectors to ensure that all connections have been properly made.








Problem	Possible Causes	Possible Solution
Poor network reception (for example, no or weak signal, or poor call quality)	The network signal is too weak at your current location, for example, in a basement or near a tall building, because wireless transmissions cannot effectively reach it.	Move to a location where the network signal can be properly received.
	The network is busy at the current time (for example, during peak hours, there may be too much network traffic to handle additional calls).	Avoid calls at such times, or try again after waiting a short time.
	You are too far away from a base station for your service provider.	Confirm with your service provider that you are in the service area.
Unable to receive notification for calls and messages, or the watch does not vibrate or light up the screen	The watch is in silent mode.	Turn off silent mode. See <u>Switching to Silent Mode.</u>
	The battery is too low. Some apps are disabled automatically to save power.	Charge the battery.

Problem	Possible Causes	Possible Solution
Unable to open or use some applications.	The temperature of the watch is too high. Some apps are disabled automatically to help the watch cool down.	Wait for the watch to cool down or put the watch in a cooler environment.
	The battery is depleted. In high temperature environments, battery life will be shortened.	Avoid using the watch in high temperature environment.
Shortened standby time	If you are not able to connect to the network, the watch will continue to send out signals as it attempts to locate a base station. Doing so consumes battery power and will consequently shorten	Change your location to one where the network is accessible.
Unable to connect to the network	The nano-SIM card is invalid.	Please contact your service provider.
	You are not in the network's service area.	Confirm with your service provider that you are in the service area.
	The reception is poor.	Move to an open space, or if you are inside a building, move closer to a window.

For Your Safety

General Safety

	Don't use while walking or running. Pay attention on the traffic.
	Don't use at gas stations.
	Keep your device at least 10 mm away from your body while making calls.
	Your device may produce a bright or flashing light.
	Small parts may cause choking.
	Don't dispose of your device in fire.
	Your device can produce a loud sound.
	To prevent possible hearing damage, do not listen at high volume levels for long periods.
	Avoid contact with anything magnetic.
	Avoid extreme temperatures.

	Keep away from pacemakers and other electronic medical devices.
	Avoid contact with liquids. Keep your device dry.
	Turn off when asked to in hospitals and medical facilities.
	Don't take your device apart.
	Turn off when told to in aircrafts and airports.
	Only use approved accessories.
	Turn off when near explosive materials or liquids.

FCC Regulations

This device complies with part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

This device has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiated radio frequency energy and, if not installed

and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

Caution: Changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

FCC RF Exposure Information (SAR)

This device is designed and manufactured not to exceed the emission limits for exposure to radio frequency (RF) energy set by the Federal Communications Commission of the United States.

The exposure standard for wireless employs a unit of measurement known as the Specific Absorption Rate, or SAR. The SAR limit set by the FCC is 1.6W/kg for 1g SAR and 4.0W/kg for 10g SAR.

The FCC has granted an Equipment Authorization for this model device with all reported SAR levels evaluated as in compliance with the FCC RF exposure guidelines. SAR information on this model device is on file with the FCC and can be found under the Display Grant section of www.fcc.gov/oet/ea/fccid after searching on

FCC ID: SRQ-ZW10.

For this device, the highest reported next to mouth SAR value is 0.95 W/kg and the highest wrist-worn SAR value is 1.90 W/kg.

Distraction While Walking

Full attention must be given to traffic at all times when walking or running in order to reduce the risk of an accident. Please observe relevant provisions on prohibitions or restrictions on the use of mobile phones.

Product Handling

General Statement on Handling and Use

You alone are responsible for how you use your device and any consequences of its use.

- Always treat your device and its accessories with care.
- Do not cover or touch the antenna area during phone calls. Doing so may affect signal transmission and consume more battery power.
- Clean the device and its accessories with a soft material such as cleaning cloth for eyeglass lenses. Do not use alcohol or other corrosive substances for cleaning or allow them to get inside.
- Do not expose your device or its accessories to open flames or lit tobacco products.
- Do not expose your device or its accessories to liquid, moisture or high humidity.

- Do not drop, puncture, crush, throw or try to bend your device or its accessories.
- Do not paint your device or its accessories.
- Do not attempt to disassemble your device or its accessories. Only authorized personnel can do so.
- Do not attempt to disassemble the screen. You may get cut by broken glass.
- When the decoration ring breaks, replace with a new one before using the watch to avoid cutting yourself.
- Do not wrap your device, charging cable or adapter in quilts or other packages during use or charging. Poor ventilation may cause heat build-up and damage internal components or cause fire.
- Do not wear or play with the device while it is being charged.
- Do not use conductive foreign objects (such as metal plates, pencils, etc) to contact with the charging port or connectors.
- Do not expose or use your device or its accessories in an environment with or that can reach extreme temperatures.
- Do not place your device inside or near heating equipments or high pressure containers, such as water heaters, microwave ovens, or hot cooking utensils. Otherwise, your device may be damaged.
- Please check local regulations for disposal of electronic products.

Small Children

Do not leave your device and its accessories within the reach of small children or allow them to play with it.

They could hurt themselves or others, or could accidentally damage the device.

Your device contains small parts that may cause an injury or may become detached and create a choking hazard.

Do not allow children to removed or install the decoration ring by themselves. They may break the ring and cut themselves or others.

Never allow children to assemble or remove the watch bands by themselves. They may scratch themselves or eat the screws by accident.

Children should use the device under adult supervision.

Watch bands may cause infant suffocation. Put the device out of your baby's reach.

Demagnetization

To avoid the risk of demagnetization, do not allow electronic devices or magnetic media to be close to your device for a long time.

Seizures/Blackouts

The device can produce a bright or flashing light. A small percentage of people may be susceptible to blackouts or seizures (even if they have never had one before) when exposed to flashing lights or light patterns such as when playing games or watching video. If you have experienced seizures or blackouts or have a family history of such

occurrences, please consult a physician.

Emergency Calls

This device operates using radio signals, which cannot guarantee connection in all conditions.

Loud Noise

This device is capable of producing loud noises, which may damage your hearing. Turn down the volume if necessary.

Users who have heart disease should pay attention to the vibration and volume settings.

Sensitive Skin

Some people may have allergic reaction when their skin is exposed to wearable items for a long time. This may be due to allergies, environmental factors, exposure to irritants (such as soap or sweat) or other factors. If you have allergies, you may feel uncomfortable when using a wearable device. If you do have skin allergy, please pay special attention.

Do not wear the device too tight. Let the skin breathe by removing the device regularly. Keep the device clean and dry will reduce the likelihood of skin discomfort. If the skin shows redness, swelling, itching or other allergic symptoms around the area where you wear the device, please remove the device and consult a physician.

Even when the symptoms alleviate, they may be induced again if you continue to wear the device.

Device Cleaning

Keep your watch clean and dry. After exercising or sweating, clean and dry the watch, the bands and your skin. If exposed to water, dry the device thoroughly.

Clean the watch when following situations appear: contact with dirt or other damaging substances (such as dust or sand, cosmetics, ink, soap, cleaning agent, acid or acid food), contact with non-water liquid and liquid that may cause skin allergy (such as sweat, brine, soap water, perfume, pesticide spray, lotion, sunscreen, oil, hair dye, or solvent).

Watch and bands color may vary, or fade over time. Clean the watch with a soft non-fleece cloth. If necessary, moisten the cloth with clean water.

Device Heating

Your device may become warm during charging and during normal use.

During use in high temperature environments, such as inside a car or under direct sunshine for a long time, the watch may start to control its temperature to prevent users from being burned. You may encounter the following situations: charging slows down or stops, the screen turns dark, temperature warning appears on the screen, data transmission is suspended or delayed, or phone call may be turned off. If your arm feels uncomfortable, please take off the watch temporarily.

The watch may become warm during FOTA upgrade. Please take off the watch during the upgrade.

The surface temperature of the watch complies with standards and

limits on temperature rise. However, even within these limits, prolonged contact with a warm surface may cause discomfort or injury. If the temperature of the watch makes you uncomfortable, take it off.

Electrical Safety

Accessories

Use only approved accessories.

Do not connect with incompatible products or accessories.

Never puncture the surface of the device with sharp objects.

Faulty and Damaged Products

Do not attempt to disassemble the device or its accessories.

Only qualified personnel can service or repair the device or its accessories.

If your device (or its accessories) has been submerged in water, punctured, or subjected to a severe fall, do not use it until you have taken it to be checked at an authorized service center.

Radio Frequency Interference

General Statement on Interference

Care must be taken when using the device in close proximity to personal medical devices, TVs, radios, and personal computers.

Pacemakers

Pacemaker manufacturers recommend that a minimum separation of 20 cm be maintained between a mobile device and a pacemaker to avoid potential interference with the pacemaker.

Hearing Aids

People with hearing aids or other cochlear implants may experience interfering noises when using wireless devices or when one is nearby.

The level of interference will depend on the type of hearing device and the distance from the interference source. Increasing the separation between them may reduce the interference. You may also consult your hearing aid manufacturer to discuss alternatives.

Medical Devices

Please consult your doctor and the device manufacturer to determine if operation of your watch may interfere with the operation of your medical device.

Hospitals

Turn off your wireless device when requested to do so in hospitals, clinics or health care facilities. These requests are designed to prevent possible interference with sensitive medical equipment.

Aircraft

Turn off your wireless device whenever you are instructed to do so by airport or airline staff.

Consult the airline staff about the use of wireless devices onboard the aircraft. If your device offers a 'flight mode', this must be enabled prior to boarding an aircraft.

Interference in Cars

Please note that because of possible interference with electronic equipment, some vehicle manufacturers forbid the use of mobile devices in their vehicles unless a hands-free kit with an external antenna is included in the installation.

Explosive Environments

Gas Stations and Explosive Atmospheres

In locations with potentially explosive atmospheres, obey all posted signs to turn off wireless devices such as your watch or other radio equipment. Do not use or charge the device.

Areas with potentially explosive atmospheres include fuelling areas, below decks on boats, fuel or chemical transfer or storage facilities, and areas where the air contains chemicals or particles, such as grain, dust, or metal powders.

Blasting Caps and Areas

Power off your mobile device when in a blasting area or in areas posted power off "two-way radios" or "electronic devices" to avoid interfering with blasting operations.