

### FCC Statement

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

### FCC Radiation Exposure Statement

This device complies with FCC radiation exposure limits set forth for an uncontrolled environment and it also complies with Part 15 of the FCC RF Rules. This equipment must be installed and operated in accordance with provided instructions and the antenna(s) used for this transmitter must be installed to provide a separation distance of at least 20 cm from all persons and must not be co-located or operating in conjunction with any other antenna or transmitter. End-users and installers must be provide with antenna installation instructions and consider removing the no-collocation statement.

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) this device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

### Caution!

Any changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

### PROBLEM SOLUTION

#### The front panel display is off.

The power adapter is disconnected, make sure it is plugged into a suitable power outlet.

#### There is no sound or picture.

The player is in standby mode, press any key to switch to mode of operation. Make sure the video input is selected on your TV appropriate (HDMI 1, HDMI 2, etc.).

#### There is no sound.

The cable is wrongly connected, check if you are using the HDMI cable and make sure it is properly connected.  
The television volume needs to be adjusted.

#### There is no image.

The cable is wrongly connected, check if you are using the HDMI cable and make sure it is properly connected.

#### The program cannot be played.

Make sure you are connected to the network with a proper connection.

### MINIMUM REQUIREMENTS

Claro Video Subscription

TV with HDMI input

Minimum 5MB internet connection for FullHD

Minimum 25MB internet connection for UltraHD (4K)

### QUICK INSTALLATION GUIDE

- 1 Connect the HDMI cable (included) of the Player to the input corresponding TV.
- 2 Connect the Player to the mains using the adapter supplied power supply.
- 3 Turn on the TV.
- 4 Encienda la TV.
- 5 Select using the TV remote control, the line input who decided to connect. In some TVs it is called "input".
- 6 Turn on the Player and follow the instructions to enjoy the Claro Video service.
- 7 Establish the connection of the Player to the modem, either via WiFi or Ethernet \*

\*NOTE: To ensure a better service experience, it is recommended to set the connection via Ethernet cable.



# Claro



Before operating, read the following points carefully:

### INSTALLATION

Install the player in a place:

- With good ventilation (leave a space of no less than 10 cm around).
- Away from heat sources (candle, radiator, heating, fireplace, etc).
- No direct sunlight.
- No humidity.

### PRECAUTIONS

- Do not cover the player's vents with paper, tablecloths, curtains, etc.
- Do not put heavy objects on the player.
- Do not let liquids or aerosols come in contact with the device.
- This product does not contain user serviceable parts. Should not disassembled as it may be detrimental to the service life or performance of the product and will immediately void the warranty.

### OUTLET AND POWER SUPPLY ADAPTER

- The power adapter should not be inserted or removed with wet hands to avoid the risk of fire or electric shock.
- Do not use a damaged power adapter, it must be replaced to avoid the risk of fire or electric shock.

### MAINTENANCE

- Unplug this player from the electrical outlet before changing the connections between the unit and other related equipment.
- Do not disconnect or insert audio and video cables when the player is on.
- To avoid the risk of lightning strike, unplug the player's power adapter from the electrical outlet in the event of an electrical storm.
- Unplug the power adapter from the power outlet when the unit is not used for a long time or has been accidentally damaged.
- To avoid the risk of fire or electric shock, do not expose the player to rain or splashes and do not place objects with liquid on this unit.
- Unplug the player's power adapter from the electrical outlet before cleaning.
- To reduce damage, wipe the unit with a dry cloth.
- Do not spray any substances or use polishes, solvents, abrasive, liquid or aerosol cleaners to clean the product, its parts or accessories.

### ACCESSORIES

Only use accessories specified by the manufacturer, as other incompatible accessories may damage the player.

### MAIN CHARACTERISTICS

- Model: ZXV10 B866V2
- Chipset: Quad-core Cortex A53
- Flash Memory: 8GB eMMC flash
- RAM memory: 2GB DDR3
- WiFi: IEEE 802.11 11b/g/n/ac 2x2 MU-MIMO
- H.264 / MPEG-4 1080P/60p
- ARM G31 Mp2
- OpenGL ES 1.1/2.0 3D
- HDMI 2.0b with HDCP 2.2, supports HDMI CEC, supports 3D format video

Operation of this equipment is subject to the following conditions:

- This equipment will not cause harmful interference.
- This equipment accepts any interference, including that which may cause its unwanted operation.

### SPECIFICATIONS

#### VIDEO DECODING

Resolution 1080p / 1080i / 720p / 480i / 480p

#### POWER ADAPTER

Input voltage 100-240V ~ 50 / 60Hz  
Output voltage 12V —  
Output current 1A

#### LOCAL POWER SUPPLY

Input voltage 12V —  
Input current 1A  
Power consumption 12W max.

#### PHYSICAL CHARACTERISTICS

Size 100mm X 100mm X 23.3mm  
Weight 200g

#### WIRELESS CONNECTIVITY

WiFi module IEEE 802.11 11b / g / n / ac 2x2 MU-MIMO