



**MC95XX Series**  
Regulatory Guide  
Windows Mobile® 6.1



**Regulatory Information**

This device is approved under the Symbol Technologies brand: Symbol Technologies, Inc., is the Enterprise Mobility business of Motorola, Inc. ("Motorola"). This guide applies to the following Model Numbers: MC9590, MC9596, MC9598, [MC959B](#). [The MC959B is a data only device. HAC and Voice information is not applicable to this model.](#) All Motorola/Symbol devices are designed to be compliant with rules and regulations in locations they are sold and will be labeled as required. Local language translations are available at the following website: <http://support.symbol.com> Any changes or modifications to Motorola/Symbol Technologies equipment, not expressly approved by Motorola/Symbol Technologies, could void the user's authority to operate the equipment.

**CAUTION** Only use Motorola approved and UL Listed accessories, battery packs and battery chargers. Do NOT attempt to charge damp/wet mobile computers or batteries. All components must be dry before connecting to an external power source.

Declared maximum operating temperature: 50°C.  
Declared maximum battery charging temperature: 40°C.

**UL Listed Products with GPS**

Underwriters Laboratories Inc. (UL) has not tested the performance or reliability of the Global Positioning System (GPS) hardware, operating software or other aspects of this product. UL has only tested for fire, shock or casualties as outlined in UL's Standard(s) for Safety for Information Technology Equipment, UL60950-1. UL Certification does not cover the performance or reliability of the GPS hardware and GPS operating software. **UL MAKES NO REPRESENTATIONS, WARRANTIES OR CERTIFICATIONS WHATSOEVER REGARDING THE PERFORMANCE OR RELIABILITY OF ANY GPS RELATED FUNCTIONS OF THIS PRODUCT.**

**Radio Modules**

The device contain approved radio module(s). These module(s) are identified below.

- Symbol/Motorola 802.11a/b/g module, P/N 21-92955
- Broadcom Bluetooth module BCM2046
- Siemens GSM/UMTS/HSDPA module HC25
- Sierra Wireless CDMA/EVDO module MC5727V
- [QUAL.COM Gobi2000 CDMA2000\\_1xEV-DO, UMTS, and GSM Radio Module.](#)

**Bluetooth® Wireless Technology**

This is an approved Bluetooth® product. For more information or to view End Product Listing, please visit <https://www.bluetooth.org/tgp/listings.cfm>

**Wireless Device Country Approvals**

Regulatory markings, subject to certification, are applied to the device signifying the radio(s) is/are approved for use in the following countries: United States, Canada, Japan, China, S. Korea, Australia, and Europe 1,2. Please refer to the Symbol Declaration of Conformity (DoC) for details of other country markings. This is available at <http://www2.symbolmotorola.com/doc/>.

Note1: For 2.4GHz or 5GHz Products: Europe includes, Austria, Belgium, Bulgaria, Czech Republic, Cyprus, Denmark, Estonia, Finland, France, Germany, Greece, Hungary, Iceland, Ireland, Italy, Latvia, Liechtenstein, Lithuania, Luxembourg, Malta, Netherlands, Norway, Poland, Portugal, Romania, Slovak Republic, Slovenia, Spain, Sweden, Switzerland and the United Kingdom.

Note 2: The use of RFID Devices have varying restrictions of use; please refer to the Motorola/Symbol Declaration of Conformity (DoC) for details.

**Operation of the device without regulatory approval is illegal.**

**Country Roaming**

This device incorporates the International Roaming feature (IEEE802.11d) which will ensure the product operates on the correct channels for the particular country of use.

**Ad-Hoc Operation**

Ad-Hoc operation is limited to Channels 36-48 (5150-5250 MHz). Use of this band is restricted to Indoor Use Only, any other use will make the operation of this device illegal.

**Frequency of Operation – FCC and IC**

**5 GHz Only**  
The use in the UNII (Unlicensed National Information Infrastructure) band 1 5150-5250 MHz band is restricted to Indoor Use Only; any other use will make the operation of this device illegal.

**2.4 GHz Only**  
The available channels for 802.11 b/g operation in the US are Channels 1 to 11. The range of channels is limited by firmware.

**Health and Safety Recommendations**

**Ergonomic Recommendations**

**CAUTION** In order to avoid or minimize the potential risk of ergonomic injury follow the recommendations below. Consult with your local Health & Safety Manager to ensure that you are adhering to your company's safety programs to prevent employee injury.

- Reduce or eliminate repetitive motion
- Maintain a natural position
- Reduce or eliminate excessive force
- Keep objects that are used frequently within easy reach
- Perform tasks at correct heights
- Reduce or eliminate vibration
- Reduce or eliminate direct pressure
- Provide adjustable workstations
- Provide adequate clearance
- Provide a suitable working environment
- Improve work procedures.

**Vehicle Installation**

RF signals may affect improperly installed or inadequately shielded electronic systems in motor vehicles (including safety systems). Check with the manufacturer or its representative regarding your vehicle. You should also consult the manufacturer of any equipment that has been added to your vehicle. An air bag inflates with great force. DO NOT place objects, including either installed or portable wireless equipment, in the area over the air bag or in the air bag deployment area. If in-vehicle wireless equipment is improperly installed and the air bag inflates, serious injury could result. Position your device within easy reach. Be able to access your device without removing your eyes from the road.

Note: Connection to an alert device that will cause a vehicle horn to sound or lights to flash, on receipt of a call on public roads, is not permitted.

**Safety on the Road**

Do not take notes or use the device while driving. Jotting down a "to do" list or flipping through your address book takes attention away from your primary responsibility, driving safely. When driving a car, driving is your first responsibility - Give full attention to driving. Check the laws and regulations on the use of wireless devices in the areas where you drive. Always obey them. When using a wireless device behind the wheel of a car, practice good common sense and remember the following tips:

1. Get to know your wireless device and any features such as speed dial and redial. If available, these features help you to place your call without taking your attention off the road.
2. When available, use a hands free device.
3. Let the person you are speaking with know you are driving; if necessary, suspend the call in heavy traffic or hazardous weather conditions. Rain, sleet, snow, ice, and even heavy traffic can be hazardous.
4. Dial sensibly and assess the traffic; if possible, place calls when you are not moving or before pulling into traffic. Try to plan calls when your car will be stationary. If you need to make a call while moving, dial only a few numbers, check the road and your mirrors, then continue.
5. Do not engage in stressful or emotional conversations that may be distracting. Make people you are talking with aware you are driving and suspend conversations that have the potential to divert your attention from the road.
6. Use your wireless phone to call for help. Dial the Emergency services, (9-1-1 in the US, and 1-1-2 in Europe) or other local emergency number in the case of fire, traffic accident or medical emergencies. Remember, it is a free call on your wireless phone! The call can be made regardless of any security codes and depending on a network, with or without a SIM card inserted.
7. Use your wireless phone to help others in emergencies. If you see an auto accident, crime in progress or other serious emergency where lives are in danger, call the Emergency

Services, (9-1-1 in the US, and 1-1-2 in Europe) or other local emergency number, as you would want others to do for you.

8. Call roadside assistance or a special non-emergency wireless assistance number when necessary. If you see a broken-down vehicle posing no serious hazard, a broken traffic signal, a minor traffic accident where no one appears injured, or a vehicle you know to be stolen, call roadside assistance or other special non-emergency wireless number.

"The wireless industry reminds you to use your device / phone safely when driving".

**Warnings for Use of Wireless Devices**

Please observe all warning notices with regard to the usage of wireless devices.

**Potentially Hazardous Atmospheres**

You are reminded of the need to observe restrictions on the use of radio devices in fuel depots, chemical plants etc. and areas where the air contains chemicals or particles (such as grain, dust, or metal powders) and any other area where you would normally be advised to turn off your vehicle engine.

**Safety in Aircraft**

Switch off your wireless device whenever you are instructed to do so by airport or airline staff. If your device offers a 'flight mode' or similar feature, consult airline staff as to its use in flight. Wireless devices transmit radio frequency energy and may affect medical electrical equipment. Wireless devices should be switched off wherever you are requested to do so in hospitals, clinics or healthcare facilities. These requests are designed to prevent possible interference with sensitive medical equipment.

**Pacemakers**

Pacemaker manufacturers recommended that a minimum of 15cm (6 inches) be maintained between a handheld wireless device and a pacemaker to avoid potential interference with the pacemaker. These recommendations are consistent with independent research and recommendations by Wireless Technology Research.

**Persons with Pacemakers:**

- Should ALWAYS keep the device more than 15cm (6 inches) from their pacemaker when turned ON.
- Should not carry the device in a breast pocket.
- Should use the ear furthest from the pacemaker to minimise the potential for interference.
- If you have any reason to suspect that interference is taking place, turn OFF your device.

**Other Medical Devices**

Please consult your physician or the manufacturer of the medical device, to determine if the operation of your wireless product may interfere with the medical device.

**RF Exposure Guidelines**

**Safety Information**

**Reducing RF Exposure – Use Properly**

Only operate the device in accordance with the instructions supplied.

**International**

The device complies with internationally recognized standards covering human exposure to electromagnetic fields from radio devices. For information on "International" human exposure to electromagnetic fields refer to the Motorola/Symbol Declaration of Conformity (DoC) at <http://www2.symbolmotorola.com/doc/>.

**EU**

**Handheld Devices**

This device was tested for typical body-worn operation. Use only Motorola/Symbol tested and approved belt-clips, holsters, and similar accessories to ensure EU Compliance.

**US and Canada**

Use only Motorola/Symbol tested and approved belt-clips, holsters, and similar accessories to ensure FCC Compliance. The use of third-party belt-clips, holsters, and similar accessories may not comply with FCC RF exposure compliance requirements, and should be avoided. The FCC has granted an Equipment Authorization for these model phones with all reported SAR levels evaluated as in compliance with the FCC RF emission guidelines.

SAR information on these model phones is on file with the FCC and can be found under the Display Grant section of <http://www.fcc.gov/oet/fccid>.

**Co-located statement**

To comply with FCC RF exposure compliance requirement, the antenna used for this transmitter must not be co-located or operating in conjunction with any other transmitter/antenna except those already approved in this filling.

**Handheld Devices**

This device was tested for typical body-worn operation. Use only Motorola/Symbol tested and approved belt-clips, holsters, and similar accessories to ensure FCC Compliance. The use of third-party belt-clips, holsters, and similar accessories may not comply with FCC RF exposure compliance requirements, and should be avoided.

**Chile**

"Este equipo cumple con la Resolución No 403 de 2008, de la Subsecretaria de telecomunicaciones, relativa a radiaciones electromagnéticas."

"This equipment complies with the Resolution Not 403 of 2008, of the Undersecretary of telecommunications, relating to electromagnetic radiation."

**Laser Devices**

Complies with 21CFR1040.10 and 1040.11 except for deviations pursuant to Laser Notice No. 50, dated June 24, 2007 and EN60825-1:2007 and IEC 60825-1 (Ed.2). The laser classification is marked on one of the labels on the device.

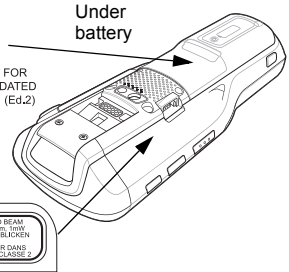
**CAUTION** Use of controls, adjustments or performance of procedures other than those specified herein may result in hazardous laser light exposure.

Class 2 laser scanners use a low power, visible light diode. As with any very bright light source, such as the sun, the user should avoid staring directly into the light beam. Momentary exposure to a Class 2 laser is not known to be harmful.

**Scanner Labeling**

CAUTION - CLASS 2 LASER LIGHT WHEN OPEN, DO NOT STARE INTO THE BEAM.  
ATTENTION- LUMIERE LASER EN CAS D'OUVERTURE. NE PAS REGARDER DANS LE FAISCEAU VOR SICHT- LASERLICHT KLASSE 2, WENN ABERECKUNG GEÖFFNET. NICHT IN DEN STRAHLE BLICKEN

COMPLIES WITH 21CFR1040.10 and 1040.11 EXCEPT FOR DEVIATIONS PURSUANT TO LASER NOTICE NO. 50, DATED JUNE 24, 2007 AND EN60825-1:2007 AND IEC 60825-1 (Ed.2)



**Camera Flash Option Only**

LED LIGHT  
DO NOT VIEW DIRECTLY WITH OPTICAL INSTRUMENTS  
CLASS 1M LED PRODUCT

**Batteries**

**Taiwan - Recycling**

EPA (Environmental Protection Administration) requires dry battery producing or importing firms in accordance with Article 15 of the Waste Disposal Act are 「廢電池請回收」 required to indicate the recycling marks on the batteries used in sales, giveaway or promotion. Contact a qualified Taiwanese recycler for proper battery disposal.

**Battery Information**

Motorola/Symbol rechargeable battery packs are designed and constructed to the highest standards within the industry. However, there are limitations to how long a battery can operate or be stored before needing replacement. Many factors affect the actual life cycle of a battery pack, such as heat, cold, harsh environmental conditions and severe drops. When batteries are stored over six (6) months, some irreversible deterioration in overall battery quality may occur. Store batteries at half of full charge in a dry, cool place, removed from the equipment to prevent loss of capacity, rusting of metallic parts and electrolyte leakage. When storing batteries for one year or longer, the charge level should be verified at least once a year and charged to half of full charge.

Replace the battery when a significant loss of run time is detected. Standard warranty period for all Symbol batteries is one year, regardless if the battery was purchased separately or included as part of the mobile computer or bar code scanner. For more information on Symbol batteries, please visit: <http://mysymbolcare.symbol.com/battery/batbasics1.html>

**CAUTION** Risk of explosion if battery is replaced by an incorrect type. Dispose of batteries according to instructions.

**Battery Safety Guidelines**

- The area in which the units are charged should be clear of debris and combustible materials or chemicals. Particular care should be taken where the device is charged in a non commercial environment.
- Follow battery usage, storage, and charging guidelines found in the user's guide.
- Improper battery use may result in a fire, explosion, or other hazard.
- To charge the mobile device battery, the battery and charger temperatures must be between +32 °F and +104 °F (0 °C and +40 °C)
- Do not use incompatible batteries and chargers. Use of an incompatible battery or charger may present a risk of fire, explosion, leakage, or other hazard. If you have any questions about the compatibility of a battery or a charger, contact Motorola Enterprise Mobility support.
- For devices that utilize a USB port as a charging source, the device shall only be connected to products that bear the USB-IF logo or have completed the USB-IF compliance program.
- [For WAN devices requiring compliance to IEEE 1725, provide an explanation of security implementation, per IEEE 1725 clause 10.2.1, that provides a method of authentication that ensures compatibility between a specific host device and the battery.]
- Do not disassemble or open, crush, bend or deform, puncture, or shred.
- Severe impact from dropping any battery-operated device on a hard surface could cause the battery to overheat.
- Do not short circuit a battery or allow metallic or conductive objects to contact the battery terminals.
- Do not modify or remanufacture, attempt to insert foreign objects into the battery, immerse or expose to water or other liquids, or expose to fire, explosion, or other hazard.
- Do not leave or store the equipment in or near areas that might get very hot, such as in a parked vehicle or near a radiator or other heat source. Do not place battery into a microwave oven or dryer.
- Battery usage by children should be supervised.
- Please follow local regulations to promptly dispose of used re-chargeable batteries.
- Do not dispose of batteries in fire.
- Seek medical advice immediately if a battery has been swallowed.
- In the event of a battery leak, do not allow the liquid to come in contact with the skin or eyes. If contact has been made, wash the affected area with large amounts of water and seek medical advice.
- If you suspect damage to your equipment or battery, contact Motorola Enterprise Mobility support to arrange for inspection.

**Use with Hearing Aids**

When some wireless devices are used near some hearing devices (hearing aids and cochlear implants), users may detect a buzzing, humming, or whining noise. Some hearing devices are more immune than others to this interference noise, and wireless devices also vary in the amount of interference they generate. In the event of interference you may want to consult your hearing aid supplier to discuss solutions. The wireless telephone industry has developed ratings for some of their mobile phones, to assist hearing device users in finding phones that may be compatible with their hearing devices. Not all phones have been rated. Motorola/Symbol terminals that are rated have the rating included on the Declaration of Conformity (DoC) at <http://www2.symbolmotorola.com/doc/> The ratings are not guarantees. Results will vary depending on the user's hearing device and hearing loss. If your hearing device happens to be vulnerable to interference, you may not be able to use a rated phone successfully. Trying out the phone with your hearing device is the best way to evaluate it for your personal needs.

**MOTOROLA**

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