

6. Pantum Mobile Print

6.1. What's Pantum Mobile Print

Pantum Mobile Print is a free application, which allows users to directly print photos, documents and WebPages from the mobile terminal. It is available to mobile operating systems with Android 2.3 or later and supports a resolution of 240 * 320dpi or higher. It connects your mobile device with the printer through Wi-Fi access points. You just need to install the Pantum Mobile Print application for configuring the network settings, then it will automatically detect compatible printers to print, which is very convenient and efficient.

6.2. Download Pantum Mobile Print

To download the Pantum Mobile Print application, please visit Pantum official website www.pantum.com.

6.3. Supported Mobile Operating System

Android OS 2.3 or later.

6.4. How to use mobile devices for the mobile printing

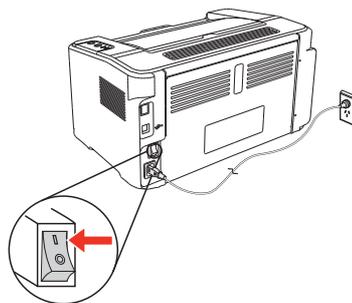
6.4.1. Mobile Printing via Printer Hotspot

6.4.1.1. For Android Devices

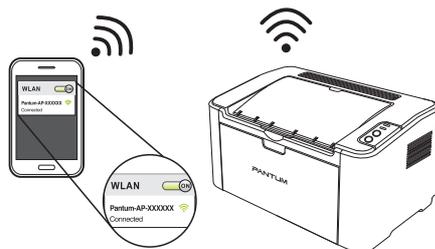


Note: Pantum mobile printing for Android system, the current product supports only for printing txt documents, images or web pages, but not for printing documents in PDF, Word, Excel, PPT, etc.

1. Switch on the printer.



2. Turn on the Wi-Fi on your mobile device and connect to the Pantum printer Wi-Fi hotspot (for example, it should read Pantum-AP-XXXXXX).

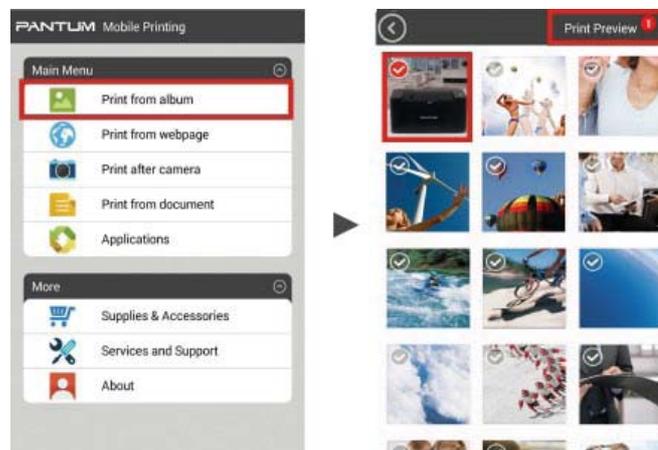


If several PANTUM WIFI printers are available at the same time, when choosing printer hotspots, long press the "Cancel/Continue" button of the printer to print the information page, check the "SSID" hot name in the last page "WIFI Configuration Information Page", and connect the corresponding hot signal with cell phone.

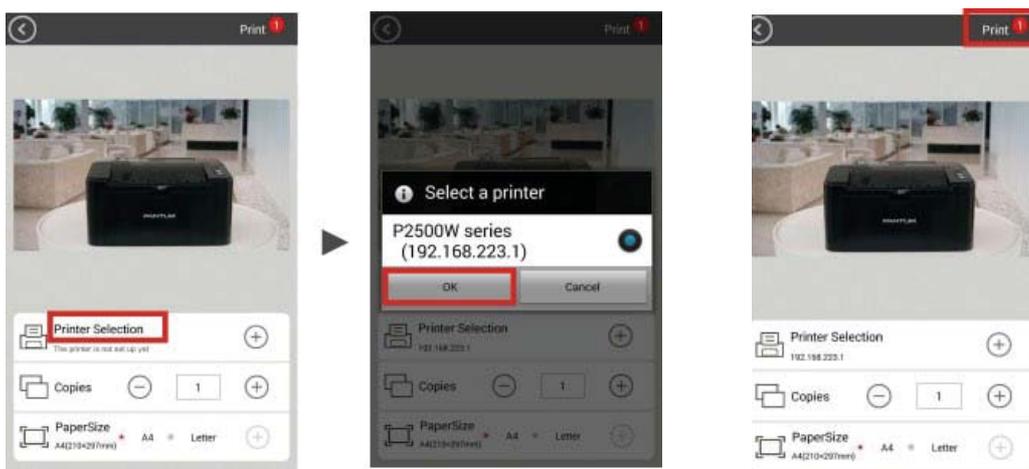
3. Now you are ready to print, open the App and go to the home page.



4. Choose from any of the menu options to print. Select the file, click “Print Preview” .



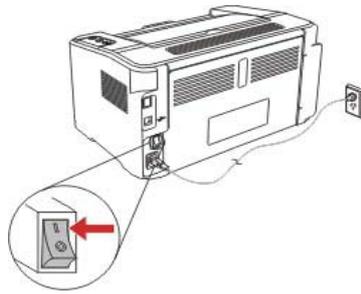
5. Select the Printer, number of copies and the paper size and click “Print” and you are done.



Note: • Mobile printing App installation (you have several options: QR code, Google Play Store, Pantum website).
• Scan the QR code on the printer or browse www.pantum.com or download the Mobile Printing App directly from Google Play Store and install it to the mobile device.

6.4.1.2. For Apple IOS Devices (iPad, iPhone, etc.)

1. Switch on the printer.



2. Turn on the Wi-Fi on your mobile device and connect to the Pantum printer Wi-Fi hotspot (for example, it should read Pantum-AP-XXXXXX).

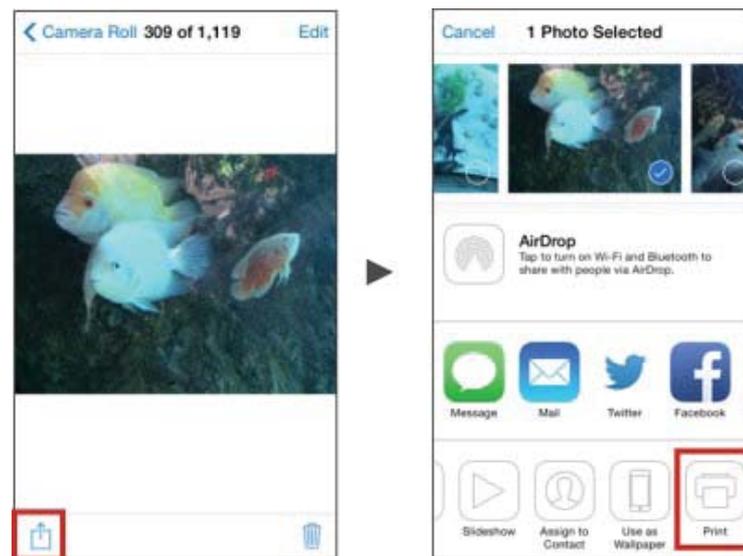


If several PANTUM WIFI printers are available at the same time, when choosing printer hotspots, long press the “Cancel/Continue” button of the printer to print the information page, check the “SSID” hot name in the last page “WIFI Configuration Information Page”, and connect the corresponding hot signal with cell phone.

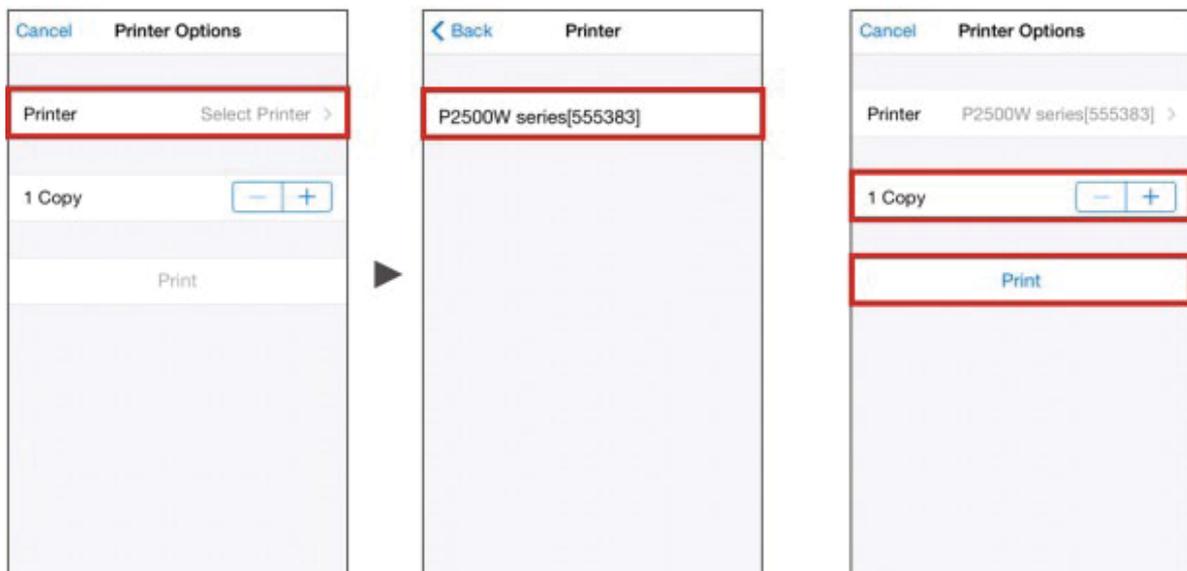
3. Select a file you want to print.



4. Click the “” button, and select “Print” on the lower right corner



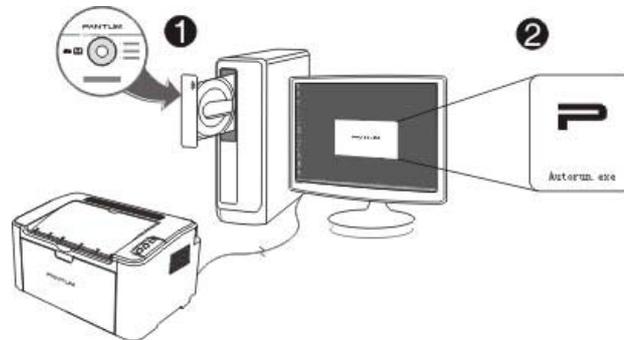
5. Select printer and number of copies, and click “Print” for printing and you are done.



Note: • If printing fails, please check if the mobile device has been connected to printer Wi-Fi hotspot, and the printer has been connected to the power;
• If indication shows that no printer has been detected, please check if the printer has been connected to the power and the machine has been turned on.

6.4.2. Mobile Printing via Wi-Fi Access Points (for All Mobile Devices)

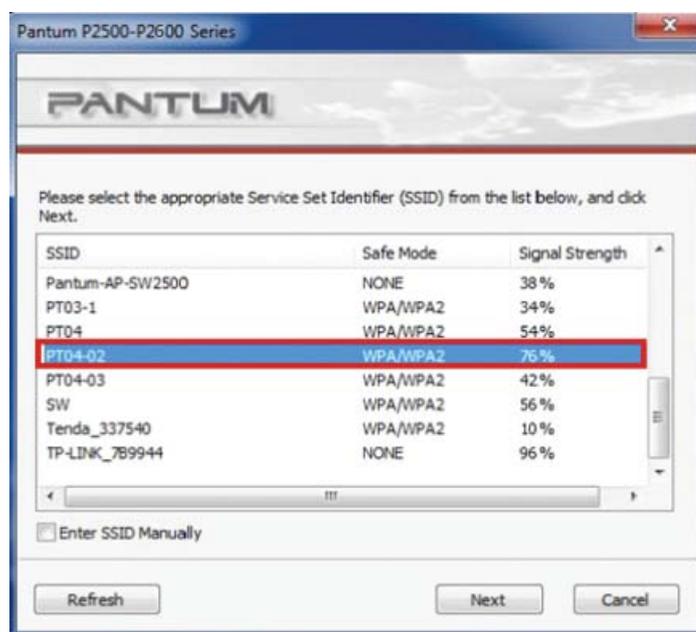
1. Driver installation. Insert the CD or download the driver from www.pantum.com and click “Autorun” .



2. In the installation home page, choose Language, Printer Series and Installation Mode, select “Printers connected to a new network” and click “Install” .



3. Configuring the printer to the Wi-Fi Access Point; Select the Wi-Fi access point that you want to link your printer and click “Next” .



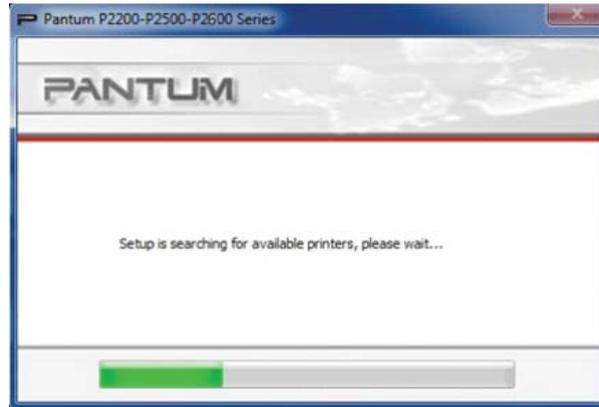
4. Enter your Wi-Fi password and click “Next” .



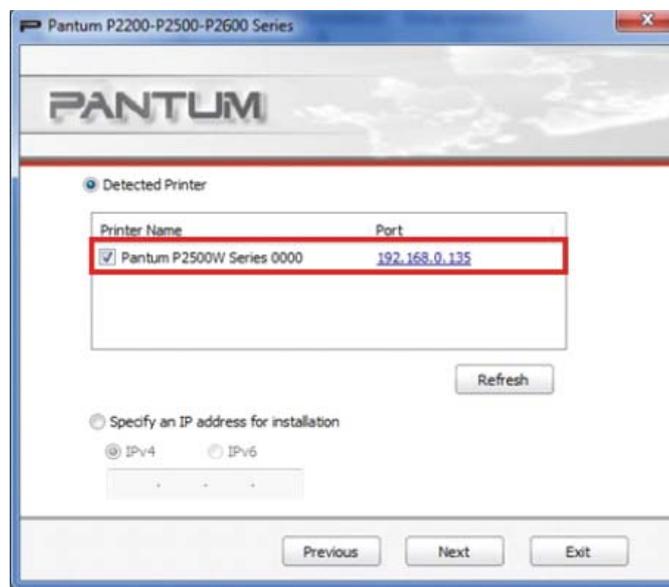
5. Wait until the printer is connected to the wireless network, and click “Done” .



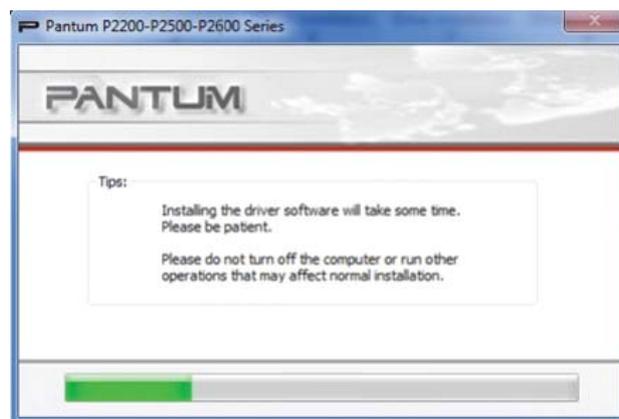
6. The driver will search for available printer automatically.



7. Select the P2500W printer and click “Next” .



8. Wait until the installation is completed.



9. You are ready to use your Pantum printer to print from your laptop mobile devices, just ensure that your device is connected to the configured Wi-Fi access point or the printer Wi-Fi hotspot which reads like Pantum-AP-XXXXXX.



Note: • If indication shows that no printer has been detected, please check if the printer has been connected to the power and the laptop with the cable provided in the box when connecting the printer to Wi-Fi network.

Print

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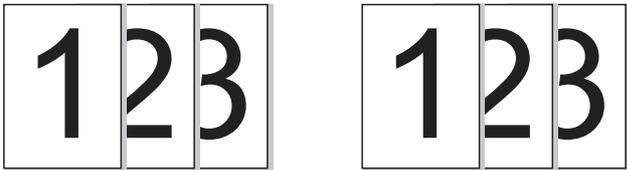
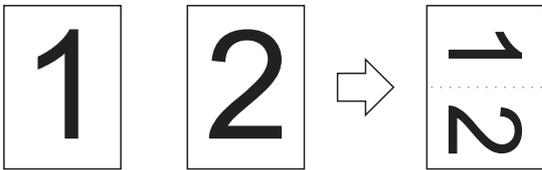
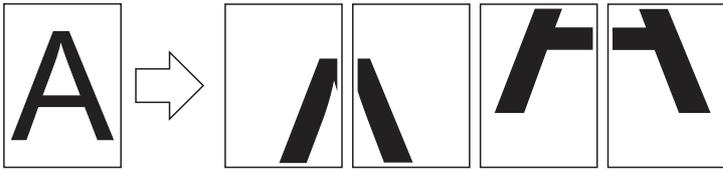
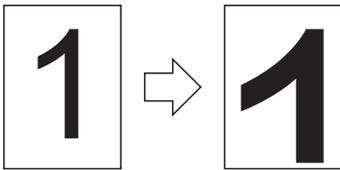
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7. Print

7.1. Print Function

The print function can be achieved through the settings of various properties in the Printing Preferences, and some of the functions are as follows.

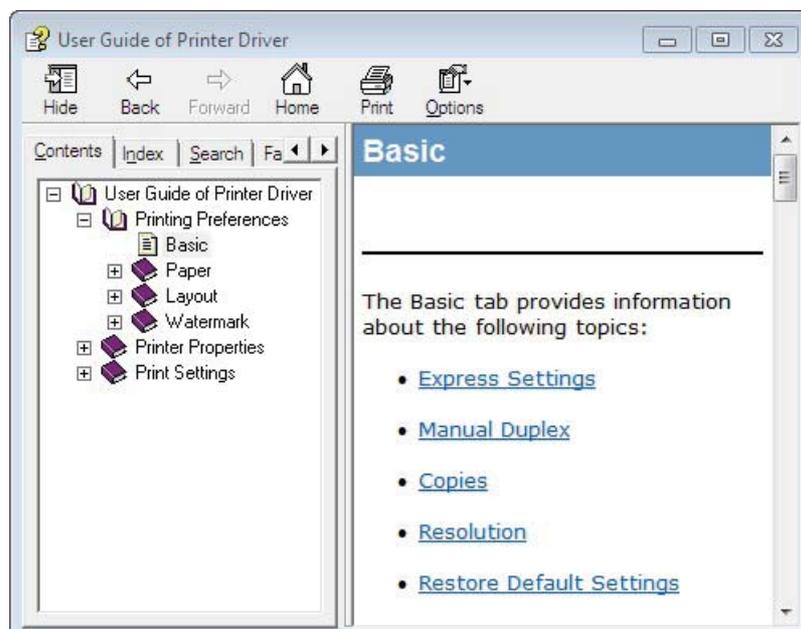
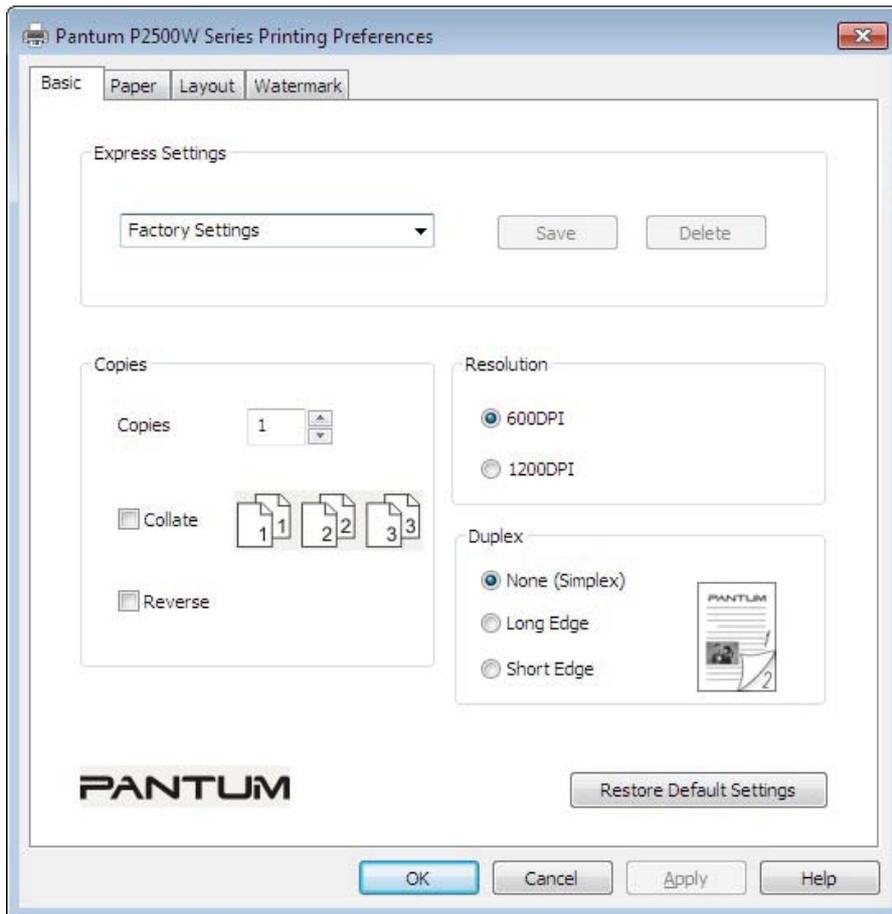
Functions	Diagram
Manual Duplex	
Collate	
Reverse Print	
N-in-1	
Poster Print (for Windows system only)	
Zoom Print	
Custom Size	



- Note:**
- You can select the 2 x 2 Poster Print in N-in-1 to enable the poster printing function.
 - You can open the Printing Preferences and click Help button to view the specific function explanation. For information about how to open the help document, see Section 7.2.

7.2. Opening Help Document

You can open the Printing Preferences and click Help button (for Windows system only). The help document contains the user guide where you can find the information on print settings.



7.3. Manual Duplex

1. The printer driver supports manual duplex.



Note: • If the paper is thin, it may wrinkle.

- If the paper is curled, make it flat and put it back into the manual feeder tray or automatic feeder tray.
- If the manual duplex function causes a paper jam, see Section 10.1 for handling it.

2. Ensure that certain amount of paper is loaded into the automatic feeder tray before printing.

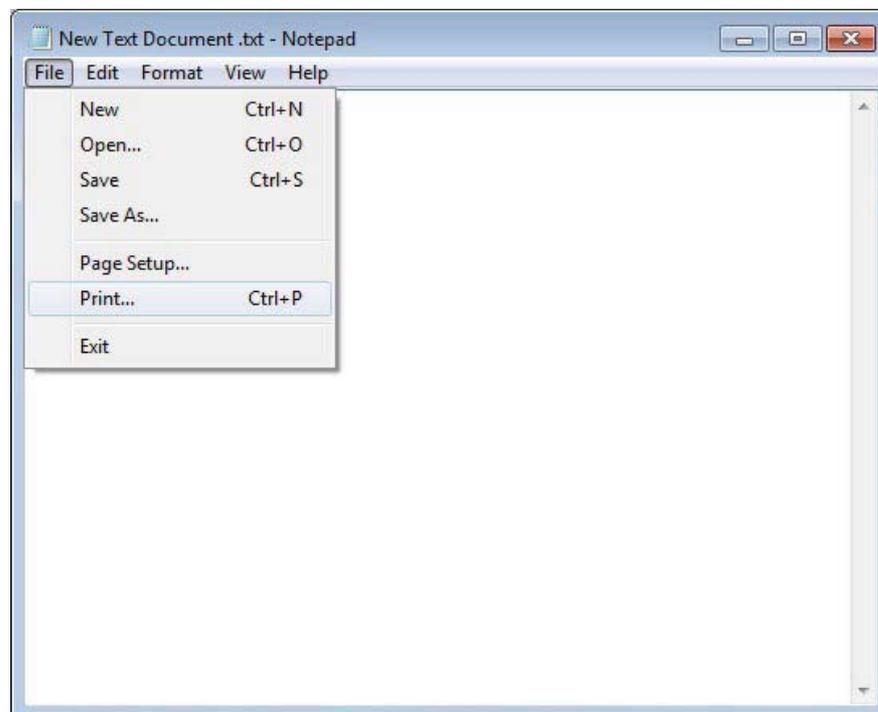


Note: • For loading paper, see Section 2.2.

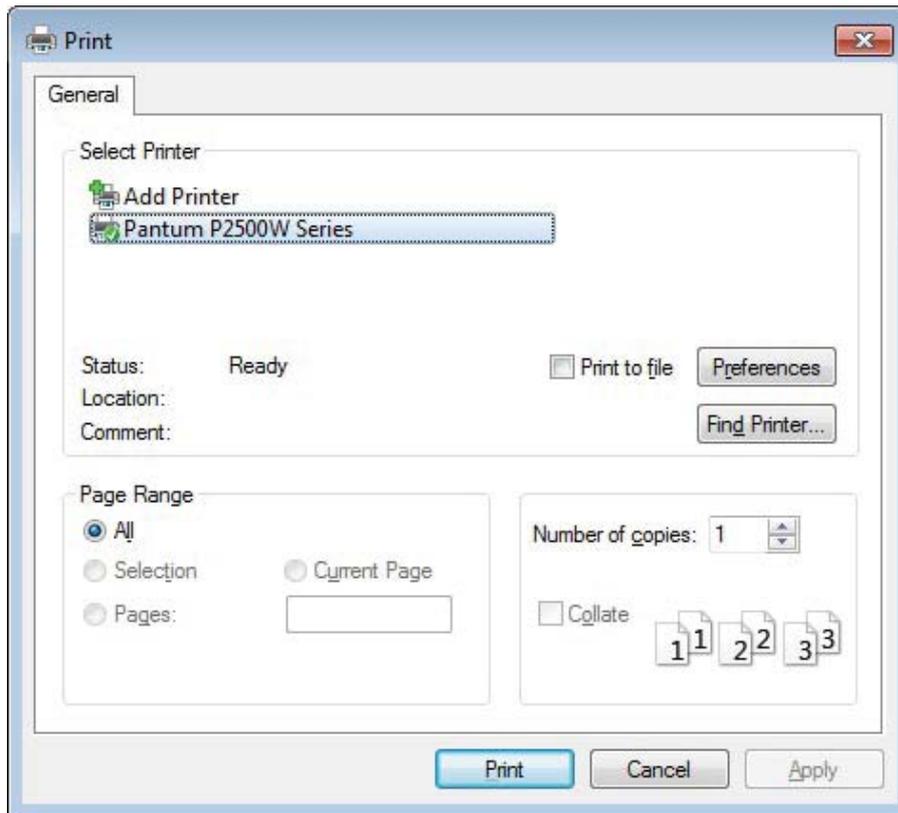
- For the type of media that can be printed with the automatic feeder tray, see Chapter 2.1. It is recommended to use the standard paper.
- Some paper media are not suitable for the duplex printing. Trying the duplex printing with it may damage the printer. When Paper Type is Thick or Transparency, please do not try Duplex Printing. If 2 x 2 Poster Print is checked in the Printing Preferences dialog box, Manual Duplex will not be supported.
- Paper will get jammed or cannot be fed in when the automatic feeder tray is loaded with more than 150 sheets.

3. Printing steps are as follows (for Windows system only) :

a) Open the document to be printed from the application (such as Notepad), and select Print from the File menu

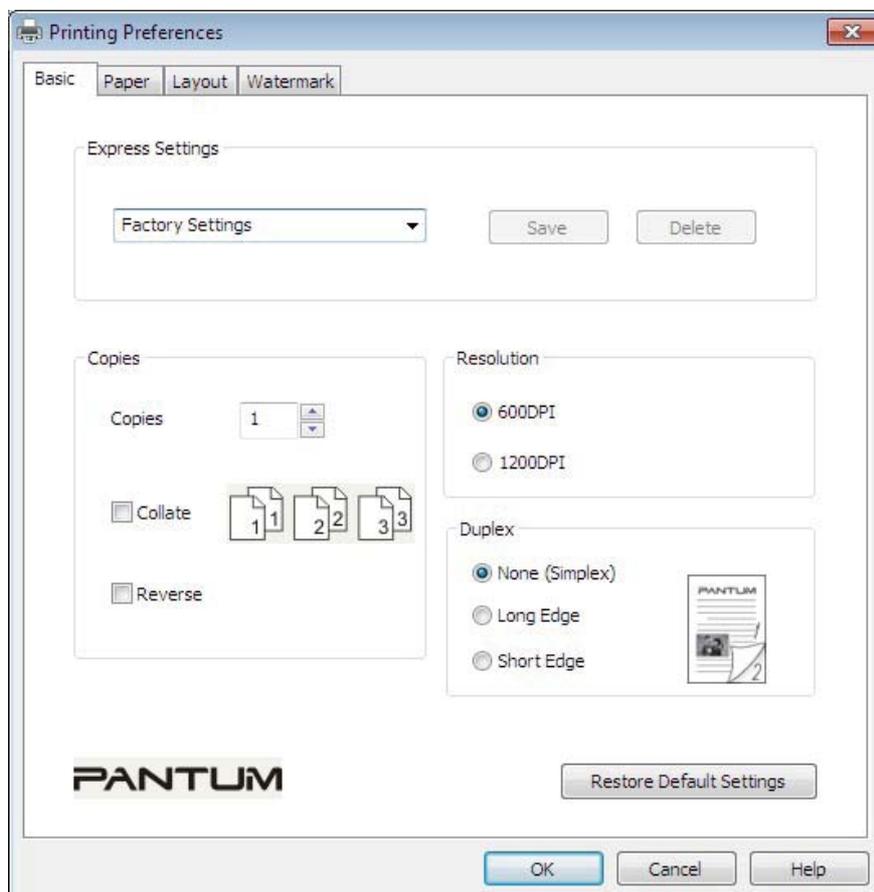


b) Select Pantum printer

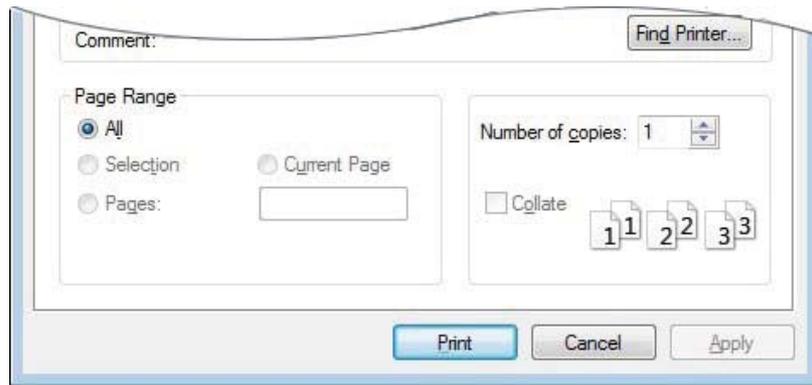


Click Preferences to set up for printing.

c) Check Manual Duplex in the Basic tab and click OK after completing the settings



d) Click Print.



Note: • It is recommended to raise the output tray to prevent the paper from sliding out of it. If you choose not to raise the output tray, we recommend that you immediately remove the printed paper output from the printer.

e) Send the print job after choosing Manual Duplex, then the following prompt window will appear, telling you the next specific operations. Interfaces are different depending on the models.



f) After turning over the paper according to the prompt, press Continue button of the printer to go on printing the other side.



g) You can click Close button to close this prompt window, and it will not appear until the next Manual Duplex job comes in.

7.4. Cancel Print Job

Press and hold the Cancel/Continue button on the control panel to cancel the job you want to cancel during the printing process.

Control Panel

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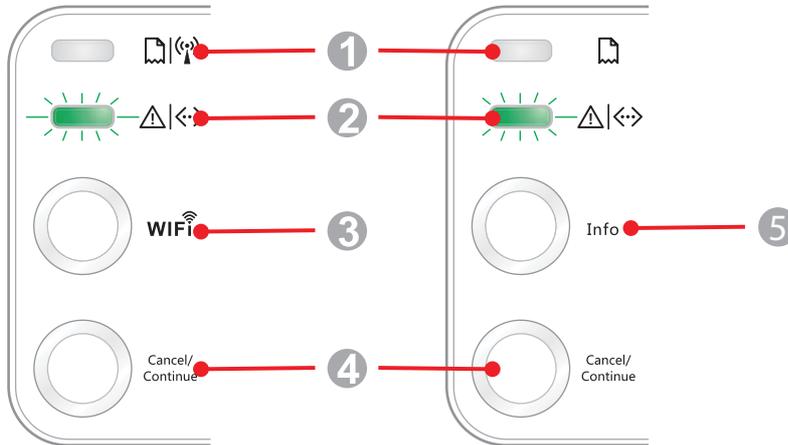
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8. Control Panel

8.1. Control Panel Overview

The printer control panel layout includes 2 buttons and 2 multi-colored LED indicators as shown below. The diagram on the left shows the control panel of the printer with USB+Wi-Fi interface, while the one on the right displays the control panel of the printer with USB interface only:



Serial No.	Name
1	Multi-colored LED1 indicator
2	Multi-colored LED2 indicator
3	Wi-Fi search button
4	Cancel/Continue button
5	Information button

8.1.1. Functions of Buttons on the Control Panel

8.1.1.1. Operation Function of Wi-Fi Search Button

If there is no Wi-Fi connection, short-press this button to launch Wi-Fi connection and search Wi-Fi Hotspot AP; stop searching if it fails to find any Access Point (AP) within 2 minutes.

If there is no Wi-Fi connection, press and hold this button to launch WPS connection, and meanwhile press the WPS button on the wireless router within 2 minutes; stop WPS connection if Wi-Fi connection cannot be established within 2 minutes.

If there is WIFI connection while no Wi-Fi print job, press and hold this button to disconnect Wi-Fi connection.

If there is Wi-Fi connection and Wi-Fi print job, wait until the job is completed and then press and hold this button to disconnect the Wi-Fi connection.

During Wi-Fi connection or WPS searching, you can long press it to cancel the connection or searching.

8.1.1.2. Operation Function of Cancel/Continue Button

If the printer is in sleep mode, press or press and hold this button can wake it up.

Press and hold this button during printing can cancel the current print job.

When the printer is in ready mode, press and hold this button can print the test page.

8.1.1.3. Operation Function of Information Button

When the printer is in ready mode, press and hold this button can print the test page.

8.1.2. Function of LED Indicators on the Control Panel

8.1.2.1. LED1 Status Indication

The meanings of the status indication of LED1 are as follows:

Serial No.	Paper/Wi-Fi Multi-colored LED1 Status Indication	Status Description (For printers with USB+Wi-Fi interface)	Status Description (For printers with USB interface)
1		No Wi-Fi connection, no paper error, sleep mode LED1 off	No WiFi connection, no paper error, sleep mode LED1 off
2		Searching Wi-Fi, no indication of paper error LED1 with green light flashing slowly	N/A
3		Connecting Wi-Fi..., no indication of paper error LED1 with green light flashing quickly	N/A
4		Successful Wi-Fi connection, no paper error LED1 with green light staying on	N/A
5		Paper Jam Error LED1 with red light staying on	Paper Jam Error LED1 with red light staying on
6		Paper shortage in printing, or failed in feeding LED1 with red light flashing quickly	Paper shortage in printing, or failed in feeding LED1 with red light flashing quickly

8.1.2.2. LED2 Status Indication

The meanings of the status indication of LED2 are as follows:

Serial No.	Data/ Cartridge Multi-colored LED2 Status Indication	Status Description (For printers with USB+ Wi-Fi interface and the ones with USB interface only)
1		Starting and warming up the printer, waking up and warming up the printer, and warming up the printer by opening and closing its cover. LED2 with green light flashing slowly
2		The printer is ready LED2 with green light staying on
3		Sleep LED2 with green light on and flashing slowly
4		Printing Multi-colored LED2 with green light flashing quickly
5		Alarming for toner low LED2 with orange light on and flashing quickly
6		Cartridge error (not installed, mismatch, expired) LED2 with orange light staying on
7		Serious printer error (heating roller abnormalities, laser motor abnormalities, communication error, opened cover, etc.) LED2 with red light staying on
8		A job is cancelled via the panel LED2 with light flashing quickly

8.1.2.3. Indication of LED1 and LED2 Combination Status

You can refer to the indicator combination list for information on the working status of the printer. Some of the LED1 and LED2 combined indications are as follows:

Serial No.	Status		Status Description
	Paper/Wi-Fi (Multi-colored LED1)	Data/Cartridge (Multi-colored LED2)	
1			Paper jam, the printer is ready LED1 with red light staying on, LED2 off
2			Paper jam during printing LED1 with red light staying on, multi-colored LED2 off
3			Paper jam, alarming for toner low LED1 with red light staying on, LED2 off
4			Paper jam, cartridge error (not installed, mismatch, expired) LED1 with red light staying on, LED2 off
5			Paper jam, serious printer error (heating roller abnormalities, laser motor abnormalities, communication error, opened cover, etc.) LED1 off, LED2 with red light staying on
6			Paper jam, a job is cancelled via the panel LED1 off, LED2 with green light flashing quickly
7			Paper shortage in printing, or failed in feeding, only showing paper errors LED1 with red light flashing quickly, LED2 off
8			Paper shortage in printing, or failed in feeding, alarming for toner low LED1 with red light flashing quickly, LED2 off
9			Paper shortage in printing, or failed in feeding, cartridge error (not installed, mismatch, expired) LED1 off, LED2 with orange light staying on
10			Paper shortage in printing, or failed in feeding, and meanwhile, serious printer error (heat roller abnormalities, laser motor abnormalities, communication error, opened cover, etc.) LED1 off, LED2 with red light staying on
11			A job is being cancelled via the panel because of paper shortage in printing or failure in feeding LED1 with green light off, LED2 with green light flashing quickly

Routine Maintenance

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9. Routine Maintenance

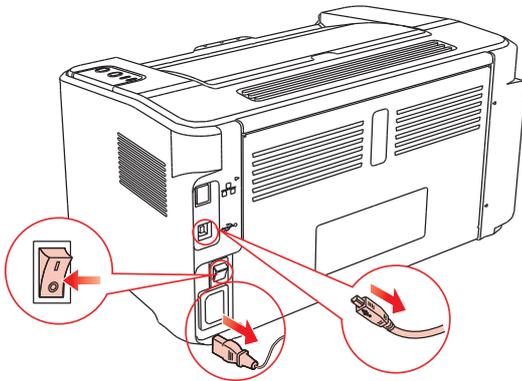
9.1. Cleaning the Printer

 **Note:** • Please use mild detergents.

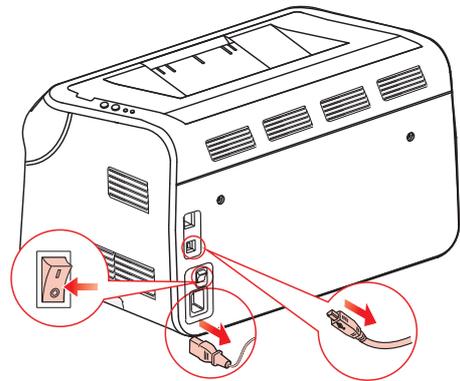
Please clean the printer in accordance with the following steps:

1. Turn off the main power switch and unplug the power cord and USB cable.

P2200/P2500 Series

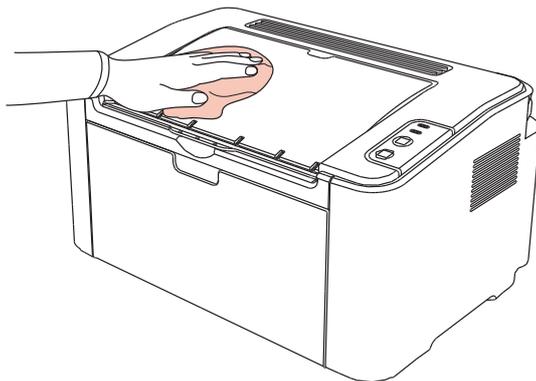


P2600 Series

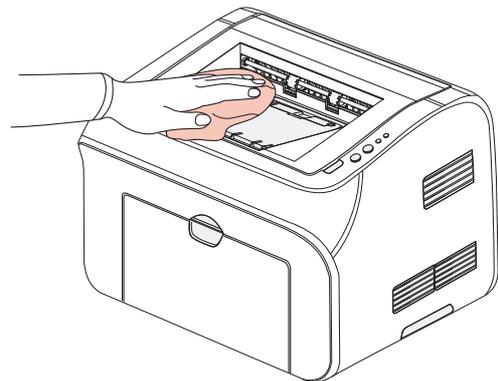


2. Use a soft cloth to wipe the outside of the printer clean.

P2200/P2500 Series

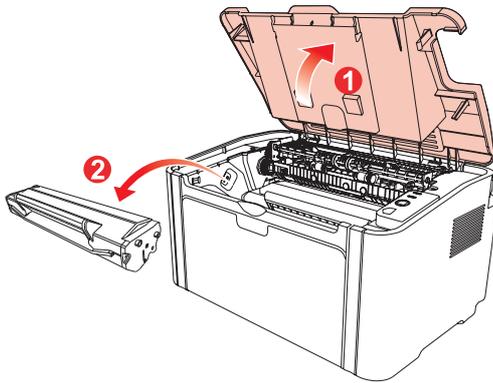


P2600 Series

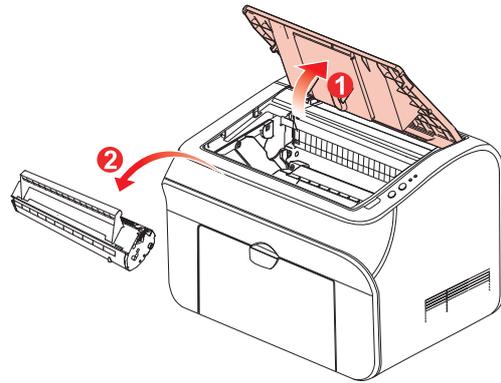


3. Open the upper cover and take out the laser toner cartridge.

P2200/P2500 Series



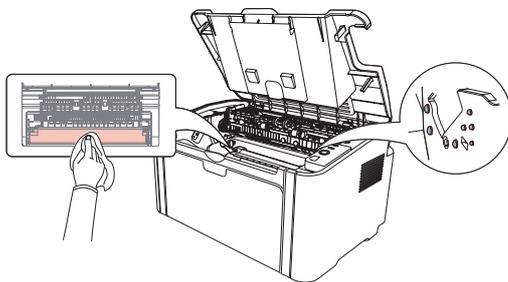
P2600 Series



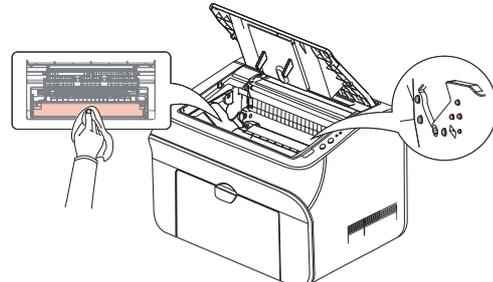
Note: • When removing the laser toner cartridge, put the cartridge in a protective bag or wrap it with thick paper to avoid direct light damaging the photosensitive drum.

4. Clean the inside of the printer by using a dry and lint-free cloth to gently wipe the shaded area as shown in the figure below.

P2200/P2500 Series



P2600 Series



9.2. Maintenance of Laser Toner Cartridge

9.2.1. Use and Maintenance of Laser Toner Cartridge

For better print quality, please use the original Pantum laser toner cartridge.



Note: when using the laser toner cartridge, please pay attention to the following:

- Unless used immediately, otherwise, do not remove the laser toner cartridge from the package.

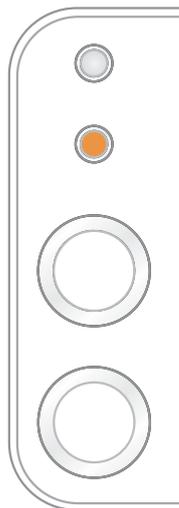
Do not attempt to refill the laser toner cartridge without authorization. Otherwise, the resulting damage is not included in the printer warranty.

- Please store the laser toner cartridge under a cool and dry environment.
- Toner inside the laser toner cartridge is combustible. Please do not put the laser toner cartridge near any source of ignition, so as to avoid causing a fire.
- When removing or disassembling the laser toner cartridge, please pay attention to the toner leakage problem. In case of the toner leakage resulting in that the toner contacts with your skin or splashes into your eyes and mouth, please immediately wash with clear water, and consult a doctor immediately if you feel unwell.
- When placing the laser toner cartridge, please keep it away from the area reachable by children.

9.2.2. Service Life of Laser Toner Cartridge

Service life of the laser toner cartridge depends on the amount of toner that print jobs require.

When the printer LED indicator shows the status in the following figure, it indicates that the laser toner cartridge life has expired and needs to be replaced.



9.2.3. Replace Laser Toner Cartridge



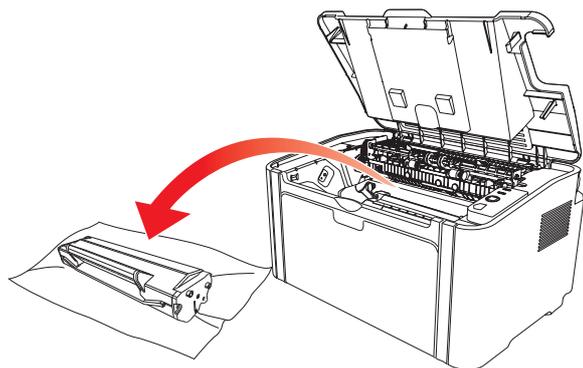
Note: before replacing the laser toner cartridge, please pay attention to the following:

- The laser toner cartridge surface may contain toner. Please remove it carefully to avoid spilling.
- Put the removed laser toner cartridge on a piece of paper to avoid the toner from accidentally spilling.
- After removing the protective cover, please immediately install the laser toner cartridge into the printer, so as to avoid photosensitive drum damage caused by exposing to too much direct sunlight or indoor light.
- While installing the laser toner cartridge, do not touch the surface of the photosensitive drum so as not to scratch it.

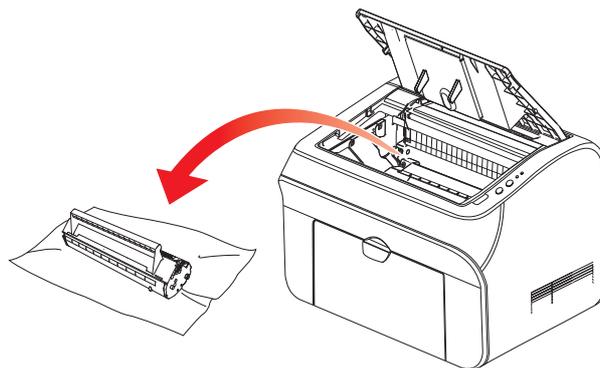
Replacement steps are as follows:

1. Open the upper cover, and remove the empty laser toner cartridge along the guides.

P2200/P2500 Series

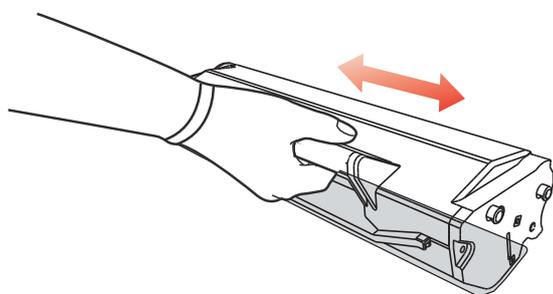


P2600 Series

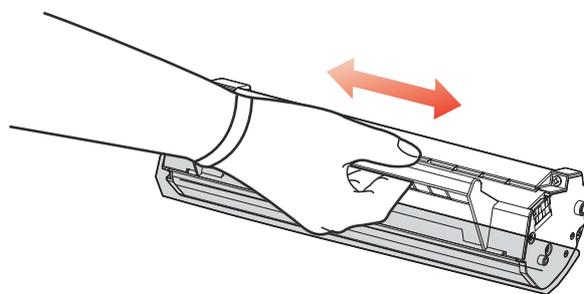


2. Open the package of a new laser toner cartridge, hold the handle of the cartridge and gently shake around 5-6 times, so as to make the toner evenly distributed inside the cartridge.

P2200/P2500 Series



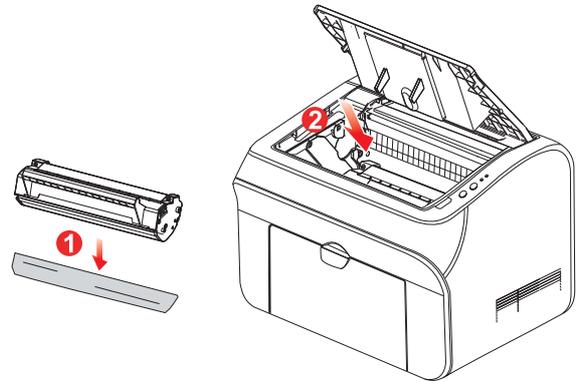
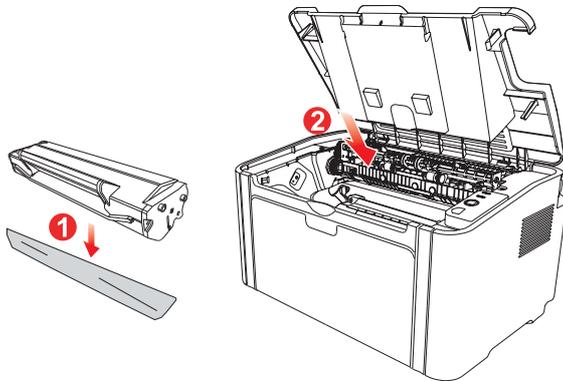
P2600 Series



3. Remove the protective cover, and put the laser toner cartridge into the printer along the guides

P2200/P2500 Series

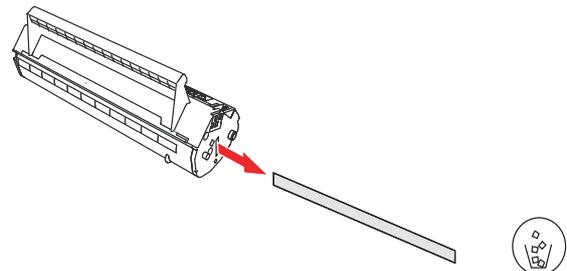
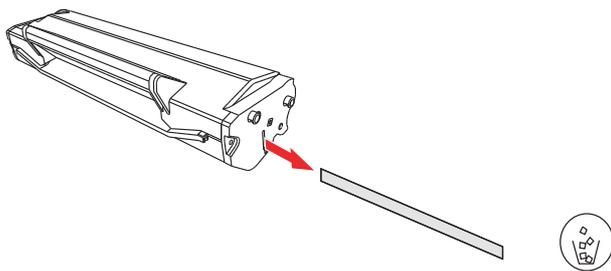
P2600 Series



Note: • Check whether there is any seal on it before installing the laser toner cartridge into the printer; if there is any, please tear off the seal and then install the cartridge.

P2200/P2500 Series

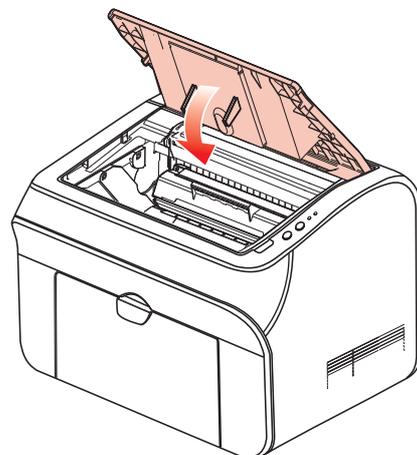
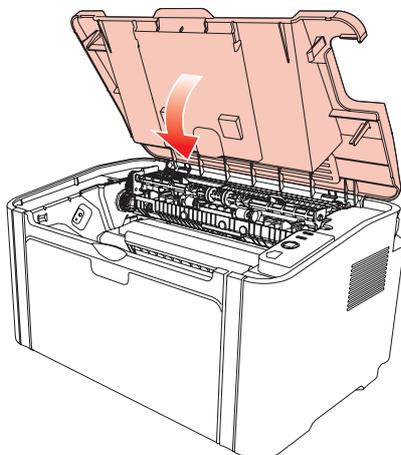
P2600 Series



4. Close the upper cover tightly

P2200/P2500 Series

P2600 Series



Troubleshooting

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10. Troubleshooting

Please read this section carefully. It can help you solve common trouble in the printing process. If the problems appeared cannot be solved, please contact Pantum Aftersales Service Center.

Prior to handling common trouble, first check that:

- The power cord is connected correctly and the printer is powered on.
- All of the protective parts are removed.
- The laser toner cartridge is correctly installed.
- The output bin is fully closed.
- The paper is correctly loaded into the tray.
- The interface cable is correctly connected between the printer and the computer.
- The correct printer driver is selected and installed properly.
- The computer port is properly configured and is connected to the proper printer port.

10.1. Clearing Jammed Paper



Note: • Remove the jammed paper in accordance with the following steps, close the upper cover and tidy the paper in the tray, then the printer will automatically resume printing. If the printer cannot automatically start printing, please press the button on the control panel.

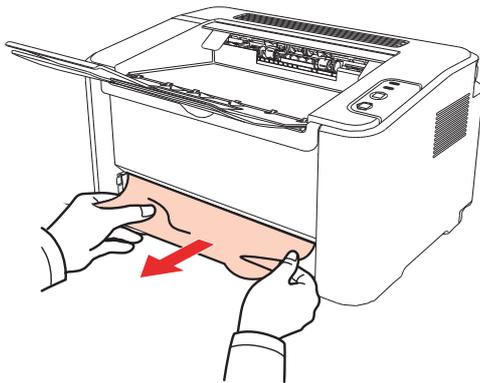
- If the printer still does not start printing, please check whether all the jammed paper inside the printer are cleared.
 - If you cannot remove the jammed paper yourself, please contact your local Pantum authorized repair center or send the printer to the nearest Pantum authorized service center for repair.
-

10.1.1. Paper Jam in the Feed Port

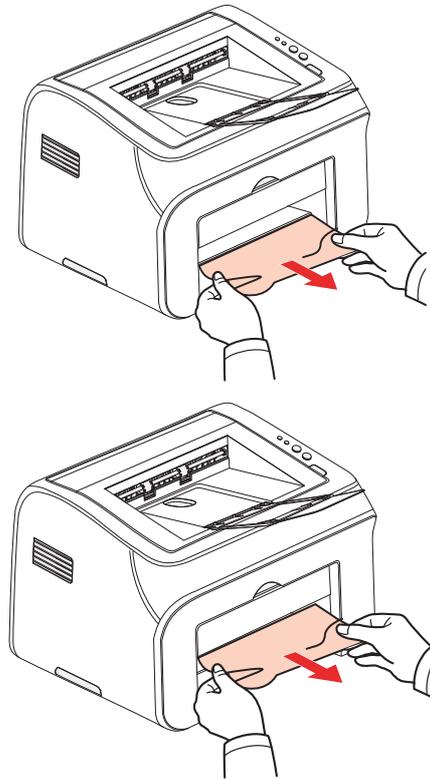
If the output bin is open, please close it first.

Gently pull the jammed paper straight out.

P2200/P2500 Series



P2600 Series (automatic feeder tray and manual feeder tray)

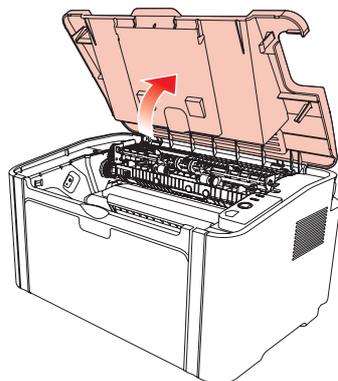


If the paper does not move while being pulled, or there is no paper in this area, please check the inside of the printer.

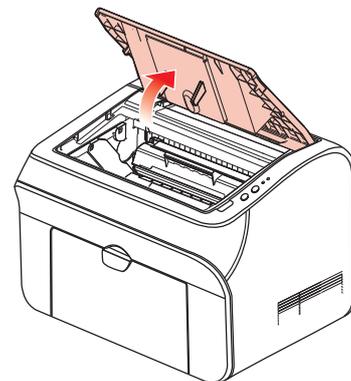
10.1.2. Paper Jam inside the Printer

1. Open the upper cover.

P2200/P2500 Series

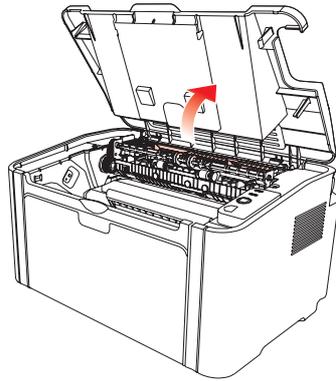


P2600 Series

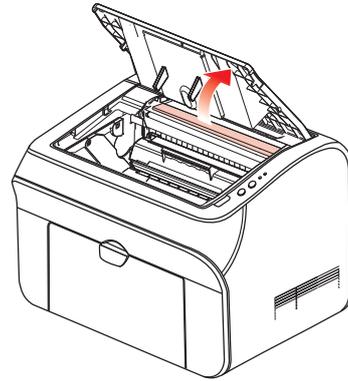


2. Open the upper fuser guide to decrease the pressure of compression spring.

P2200/P2500 Series

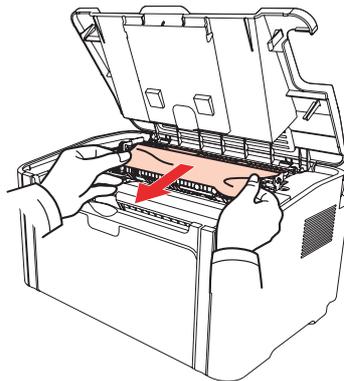


P2600 Series

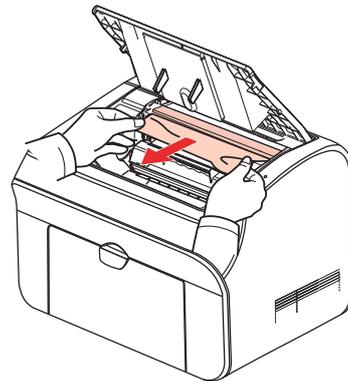


3. Pull the jammed paper out of the fuser unit.

P2200/P2500 Series



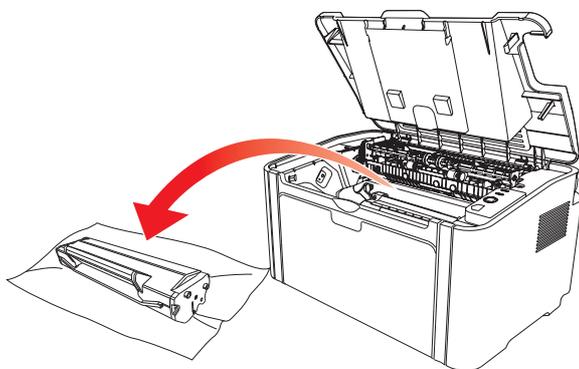
P2600 Series



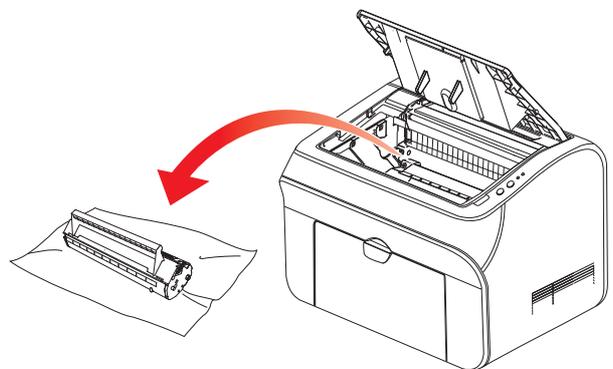
If no jammed paper is found, please go to the next step.

4. Remove the laser toner cartridge along the guides

P2200/P2500 Series

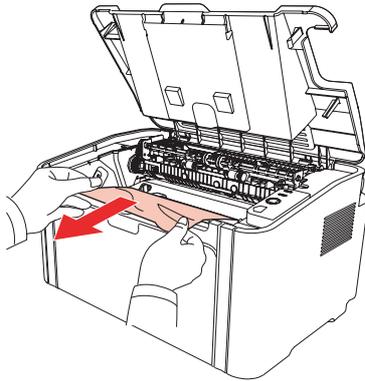


P2600 Series

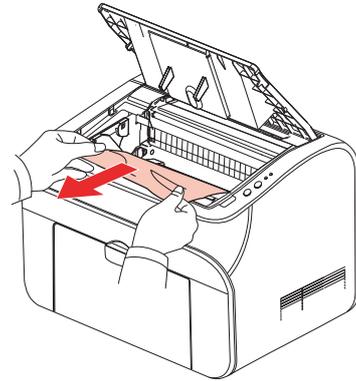


5. Slowly pull the jammed paper out along the paper output orientation.

P2200/P2500 Series

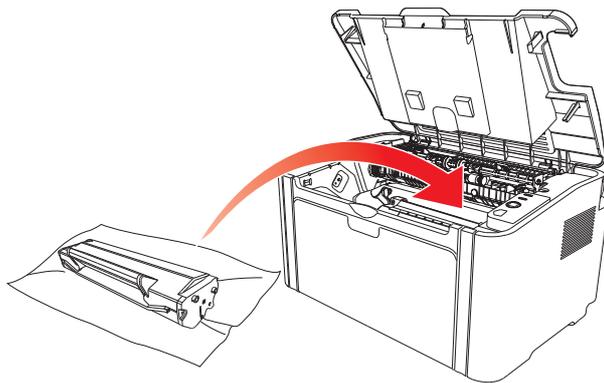


P2600 Series

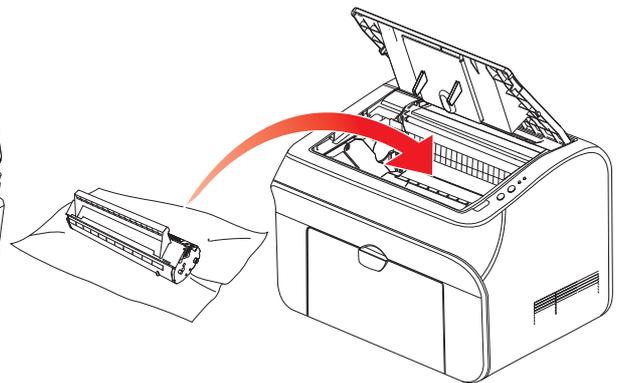


6. After removing the jammed paper, insert the laser toner cartridge into the printer along the guides until you hear a click assuring you that the cartridge is fully inserted.

P2200/P2500 Series

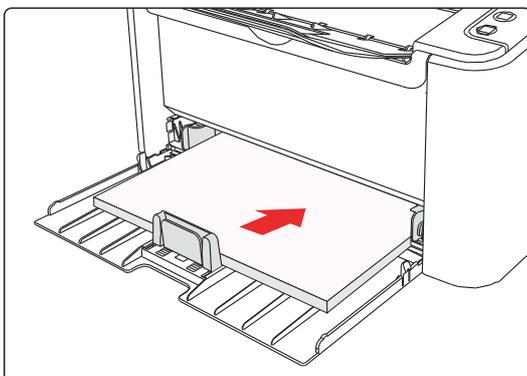


P2600 Series

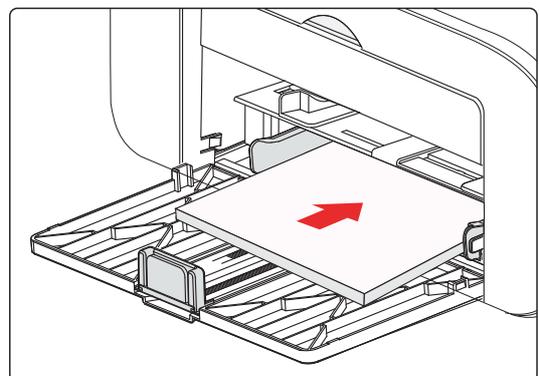


7. Put the paper in the tray neatly, and do not carry out the next print until the indicator resumes print-ready status.

P2200/P2500 Series



P2600 Series



10.2. Common Troubleshooting

10.2.1. Common Trouble

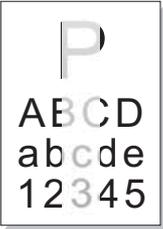
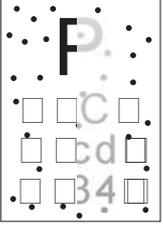
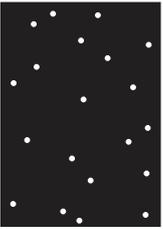
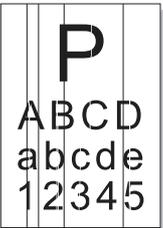
Trouble	Cause	Solution
Printer Problems		
The printer does not work	<p>The cable between the computer and the printer is not connected properly.</p> <p>Error in specifying the print port.</p> <p>The printer is offline, and Use Printer Offline is checked.</p> <p>The printer does not recover from an internal error, such as a paper jam, paper empty, etc.</p>	<p>Disconnect and then reconnect the printer cable.</p> <p>Check the printer settings to ensure that the print job is sent to the correct port.</p> <p>If the computer has more than one port, make sure that the printer is connected to the correct port.</p> <p>Make sure that the printer is in the normal online status.</p>
Problems in cartridge		
The cartridge chip can not be recognized	<p>The cartridge chip is dirty.</p> <p>The contact spring or copper pillar of the cartridge chip is dirty.</p>	<p>Please clean the surface of the cartridge chip.</p> <p>Please clean the contact spring or the copper pillar.</p>
Problems in Handling Paper		
Paper feed failure	<p>The print media is loaded incorrectly.</p> <p>The print media is beyond the usage specification range.</p> <p>The feed roller is dirty.</p>	<p>Please correctly load the print media. If you use special print media for printing, please print with the manual feeder tray.</p> <p>Please use the print media within the specification range.</p> <p>Clean the feed roller.</p>
Paper Jam	<p>There is too much paper in the tray.</p> <p>The print media is beyond the usage specification range.</p> <p>There is foreign matter in the feed channel.</p> <p>The feed roller is dirty.</p> <p>Internal parts failure.</p>	<p>Remove excess paper from the tray. If you print on special print media, please use the manual feeder tray.</p> <p>Make sure to use the paper that meets specifications. If you print on special print media, please use the manual feeder tray.</p> <p>Clean the feed channel.</p> <p>Clean the feed roller.</p>
Print with multipage fed in	<p>Excessive static electricity on the print media.</p> <p>The print media is damp and sticks together.</p> <p>Internal parts failure.</p>	<p>Separate the print media to eliminate some static electricity. It is suggested that you use the recommended print media.</p> <p>Separate the print media or use better and dry print media.</p>

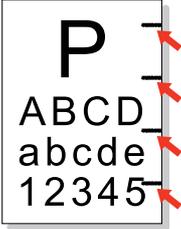
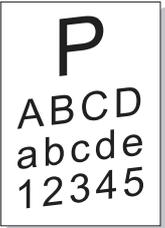
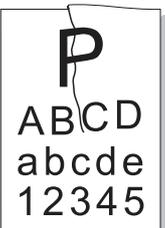
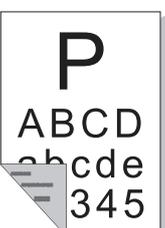
Trouble	Cause	Solution
Problems in Handling Paper		
The vapor comes out around the paper discharge area	The heat generated during the toner fusing causes the paper to vapor (This happens even more often when you use dampened paper under low ambient temperature)	Vapor is not an abnormality in this case, but still you can use newly unpacked paper to avoid generation of vapor. Also, keep your paper from the damp. Power off the printer and unplug the power cord when there is a smell of burning. Then consult Pantum support center. It may causes the fire or the electric shock if you continue to use the printer under this situation.

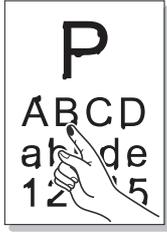
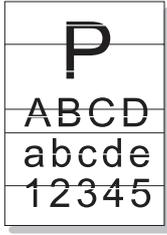


Note: • If the problem remains, please contact Pantum Customer Service.

10.2.2. Image Defects

Trouble	Cause	Solution
 <p data-bbox="252 566 528 633">The printout is whitish or light</p>	<ul data-bbox="560 315 991 589" style="list-style-type: none"> • Toner is low. • The print media does not meet usage specification, such as the media is damp or too rough. • The resolution in the print program is set too low. • The laser toner cartridge is damaged. 	<ul data-bbox="1027 315 1437 488" style="list-style-type: none"> • Please properly use the print media within the specification range. • Setup the print resolution in the program.
 <p data-bbox="252 902 400 936">Toner spots</p>	<ul data-bbox="560 663 991 936" style="list-style-type: none"> • The laser toner cartridge is dirty or leaks toner. • The laser toner cartridge is damaged. • The print media that does not meet usage specification, such as the media is damp or too rough. • The feed channel is dirty. 	<ul data-bbox="1027 663 1406 757" style="list-style-type: none"> • Please use the print media within the specification range. • Clean the feed channel.
 <p data-bbox="252 1207 400 1240">White spots</p>	<ul data-bbox="560 960 991 1234" style="list-style-type: none"> • The print media that does not meet usage specification, such as the media is damp or too rough. • The feed channel is dirty. • The internal part of the laser toner cartridge is damaged. • The reflective glass of the laser inside the printer is dirty. 	<ul data-bbox="1027 960 1437 1133" style="list-style-type: none"> • Please use the print media within the specification range. • Clean the feed channel. • Clean the reflective glass of the laser.
 <p data-bbox="252 1509 456 1543">Toner comes off</p>	<ul data-bbox="560 1258 991 1532" style="list-style-type: none"> • The print media that does not meet usage specification, such as the media is damp or too rough. • The inside of the printer is dirty. • The laser toner cartridge is damaged. • The internal part of the printer is damaged. 	<ul data-bbox="1027 1258 1422 1433" style="list-style-type: none"> • Please use the print media within the specification range. If you use special print media, please print with the manual feeder tray. • Clean the inside of the printer.
 <p data-bbox="252 1821 512 1854">Black vertical stripes</p>	<ul data-bbox="560 1570 991 1776" style="list-style-type: none"> • The laser toner cartridge is dirty. • The internal part of the laser toner cartridge is damaged. • The reflective glass of the laser inside the printer is dirty. • The feed channel is dirty. 	<ul data-bbox="1027 1570 1437 1709" style="list-style-type: none"> • Clean the reflective glass of the laser at the back of the printer. • Clean the feed channel at the back of the printer.

Trouble	Cause	Solution
 <p data-bbox="256 501 485 573">Black background (gray background)</p>	<ul data-bbox="544 255 1007 562" style="list-style-type: none"> • The print media that does not meet usage specification, such as the media is damp or too rough. • The laser toner cartridge is dirty. • The internal part of the laser toner cartridge is damaged. • The feed channel is dirty. • The transfer voltage inside the printer is abnormal. 	<ul data-bbox="1011 255 1455 389" style="list-style-type: none"> • Please use the print media within the specification range. • Clean the feed channel inside the printer.
 <p data-bbox="256 853 533 880">Cyclical traces appear</p>	<ul data-bbox="544 602 1007 736" style="list-style-type: none"> • The laser toner cartridge is dirty. • The internal part of the laser toner cartridge is damaged. • The fuser component is damaged. 	<ul data-bbox="1011 602 1455 770" style="list-style-type: none"> • Clean the laser toner cartridge or replace it with a new one. • Please contact Pantum Customer Service to repair and replace the fuser component.
 <p data-bbox="256 1160 443 1187">Skewed pages</p>	<ul data-bbox="544 909 1007 1043" style="list-style-type: none"> • The print media is loaded incorrectly. • The feed channel of the printer is dirty. 	<ul data-bbox="1011 909 1455 1043" style="list-style-type: none"> • Ensure correct loading of the print media. • Clean the feed channel inside the printer.
 <p data-bbox="256 1467 443 1494">Wrinkled paper</p>	<ul data-bbox="544 1216 1007 1494" style="list-style-type: none"> • The print media is loaded incorrectly. • The print media does not meet the usage specification. • The feed channel inside the printer is dirty. • The fuser component of the printer is damaged. 	<ul data-bbox="1011 1216 1455 1460" style="list-style-type: none"> • Ensure correct loading of the print media. • Please use the print media within the specification range for printing. • Clean the feed channel inside the printer.
 <p data-bbox="256 1780 453 1843">The back of the printout is dirty</p>	<ul data-bbox="544 1523 1007 1702" style="list-style-type: none"> • The laser toner cartridge is dirty. • The transfer roller inside the printer is dirty. • The transfer voltage inside the printer is abnormal. 	<ul data-bbox="1011 1523 1455 1668" style="list-style-type: none"> • Clean the laser toner cartridge or replace it with a new one. • Clean the internal transfer components of the printer.

Trouble	Cause	Solution
 <p data-bbox="252 501 472 535">Whole page dark</p>	<ul data-bbox="555 248 1002 495" style="list-style-type: none"> • The laser toner cartridge is installed incorrectly. • The internal part of the laser toner cartridge is damaged. • Abnormal charge inside the printer; the laser toner cartridge is not charged. 	<ul data-bbox="1027 248 1422 322" style="list-style-type: none"> • Ensure to install the cartridge correctly.
 <p data-bbox="252 808 504 880">The toner does not adhere to the paper</p>	<ul data-bbox="555 562 986 835" style="list-style-type: none"> • The print media that does not meet usage specification, such as the media is damp or too rough. • The inside of the printer is dirty. • The laser toner cartridge is damaged. • The internal part of the printer is damaged. 	<ul data-bbox="1027 562 1430 730" style="list-style-type: none"> • Please use the print media within the specification range. If you use special print media, please print with the manual feeder tray. • Clean the inside of the printer.
 <p data-bbox="252 1153 475 1189">Horizontal stripes</p>	<ul data-bbox="555 907 1002 1111" style="list-style-type: none"> • The laser toner cartridge is incorrectly installed. • The laser toner cartridge might be damaged. • The internal part of the printer is damaged. 	<ul data-bbox="1027 907 1422 981" style="list-style-type: none"> • Ensure to install the cartridge correctly.

Product Specification

11

Chapter

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11. Product Specification

11.1. P2200/P2500 Series Specification



Note: • Specification values are slightly different for different models of printers with different functions. These values are based on the initial data. For more information about the latest specification, please visit: www.pantum.com

11.1.1. Specification Overview

Processor	600MHZ
Memory	64MB/128MB/258MB
Power Supply	220V Model: AC 220-240V, 50/60Hz, 3.0A 100V Model: AC 100-127V, 50/60Hz, 6.0A 110V Model: AC 110-127V, 50/60Hz, 6.0A (Note: For the power supply and voltage that is suitable for this printer, please refer to the nameplate on the back of the printer. Please strictly use the power supply for the printer according to its specification.)
Model: P2200/P2201/P2203/P2207/P2209/ P2500/P2501/P2503/P2505/P2507/ P2509/P2500W/P2500N/P2505N	
Networked standby power consumption	<3.0W
Communication interface	Hi-Speed USB 2.0; WiFi 802.11b/g/n
Operation environment	Best print quality 10-32 °C Humidity range for operation 20 to 80% RH
Product Size (W*D*H)	about 337mm*220mm*178mm
Weight (excluding the laser toner cartridge)	about 4.0kg (excluding the attached laser toner cartridge)
Control Panel	LED

11.1.2. Printing Specification

Print Speed	A4	20/22ppm
	Letter	21/23ppm
First Page Print Time		7.8s
Print Language		GDI
Maximum print size		Legal (216mm*355.6mm)
<hr/>		
Durability	Maximum Monthly Page Volume	15000 pages
Paper Input Capacity	Standard Tray	150 pieces (80g/m ²)
Paper Output Capacity	Print-side down	100 pieces (80g/m ²)
Print Media	Media Type	Plain paper, thin paper, thick paper, transparent film, card paper, label paper, envelope
	Media size	A4, A5, JIS B5, IS0 B5, A6, Letter, Legal, Executive, Folio, Oficio, Statement, Japanese Postcard, Monarch Env, DL Env, C5 Env, C6 Env, No.10 Env, ZL, Big 16K, Big 32K, 16K, 32K, B6, Yougata4, Postcard, Younaga3, Nagagata3, Yougata2.
	Media weight	60~163g/m ²

11.2. P2600 Series Specification



Note: • Specification values are slightly different for different models of printers with different functions. These values are based on the initial data. For more information about the latest specification, please visit: www.pantum.com

11.2.1. Specification Overview

Processor	600MHz	
Memory	64MB/128MB	
Power Supply	220V Model: AC 220-240V, 50/60Hz, 3.0A 100V Model: AC 100-127V, 50/60Hz, 6.0A 110V Model: AC 110-127V, 50/60Hz, 6.0A (Note: For the power supply and voltage that is suitable for this printer, please refer to the nameplate on the back of the printer. Please strictly use the power supply for the printer according to its specification.)	
Communication interface	Hi-Speed USB 2.0; WiFi 802.11b/g/n 100Base-Tx Ethernet;	
Operation environment	Best print quality	10-32 °C
	Humidity range for operation	20%-80% RH
Product Size (W*D*H)	380*261*236mm	
Weight (excluding the laser toner cartridge)	about 5.3kg (excluding the attached laser toner cartridge)	
Control Panel	LED	

11.2.2. Printing Specification

Print Speed	A4	24ppm
	Letter	25ppm
First Page Print Time		< 8.5s
Print Language		GDI
Maximum print size		Legal (216mm*355.6mm)
Durability	Maximum Monthly Page Volume	20,000 pages
Paper Input Capacity	Standard Tray	150 pieces (80g/m ²)
	Multipurpose Tray	1 piece (60~163g/m ²)
Paper Output Capacity	Print-side down	100 pieces (80g/m ²)
Print Media	Media Type	Plain paper, thin paper, thick paper, transparent film, card paper, label paper, envelope
	Media size	A4, A5, JIS B5, ISO B5, A6, Letter, Legal, Executive, Folio, Oficio, Statement, Japanese Postcard, Monarch Env, DL Env, C5 Env, C6 Env, No.10 Env, ZL, Big 16K, Big 32K, 16K, 32K, B6, Yougata4, Postcard, Younaga3, Nagagata3, Yougata2.
	Media weight	60~163g/m ²

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