



# WINDOWS 10.1" TABLET

UB-15MS10  
UB-15MS10SA

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## IMPORTANT INFORMATION



### **FIND YOUR USER GUIDE ONLINE!**

We are going green so a copy of your User Guide is not provided in the box but is available online.

Go to [www.unbrandedproducts.com](http://www.unbrandedproducts.com), then search for **UB-15MS10** or **UB-15MS10SA**.

BEFORE USING YOUR NEW PRODUCT, PLEASE READ THESE INSTRUCTIONS TO PREVENT ANY DAMAGE.

## SAFETY INFORMATION

1. Read these instructions.
2. Keep these instructions.
3. Heed all warnings.
4. Follow all instructions.
5. Do not use this product near water. Do not touch your device with wet hands.
6. Clean only with dry cloth.
7. Do not block any ventilation openings. Install in accordance with the manufacturer's instructions.
8. Do not install near any heat sources such as radiators, heat registers, stoves, or other apparatus (including amplifiers) that produce heat.
9. Do not expose the device to direct sunlight.
10. Protect the power cord from being walked on or pinched particularly at plugs, convenience receptacles, and the point where they exit from the product.
11. Only use attachments/accessories specified by the manufacturer.
12. Unplug this device during lightning storms or when unused for long periods of time.
13. To reduce the risk of fire or electric shock, do not expose this device to rain, moisture, dripping, or splashing.
14. Do not crush or puncture the product. Avoid exposing the device to high external pressure. Do not operate the device in a very cold or very hot temperature, such as in cold weather or in an un-air-conditioned motor vehicle during intense heat.
15. Do not remove the cover or back to reduce the risk of electric shock. There are no user-serviceable parts inside. Refer servicing to qualified personnel.
16. Do not place the device on an unstable cart, stand, tripod, bracket, or table. The unit may fall, resulting in possible damage or injury.
17. To prevent hearing damage, do not use the headphones at a high volume.
18. Never place heavy or sharp objects on the LCD panel or device.
19. Only use the AC adapter included with the device. Using any other adapter will void your warranty.

## REGULATORY INFORMATION

Computer models equipped with wireless communications comply with the radio frequency and safety standards of any country or region in which it has been approved for wireless use. In addition, if your product contains a telecom modem, it complies with the requirements for connection to the telephone network in your country.

Be sure to read the Regulatory Notice for your country or region before using the wireless devices contained in your computer.

## POLYVINYL CHLORIDE (PVC) CABLE AND CORD NOTICE

Handling the cord on this product or cords associated with accessories sold with this product will expose you to lead, a chemical known in the State of California to cause cancer and birth defects or other reproductive harm. **Wash hands after handling.**

## USING HEADPHONES OR EARPHONES

If your computer has both a headphone connector and an audio-out connector, always use the headphone connector for headphones (also called a headset) or earphones.

Excessive sound pressure from earphones and headphones can cause hearing loss. Adjustment of the equalizer to maximum increases the earphones and headphones output voltage and therefore the sound pressure level.

Excessive use of the headphones or earphones for a long period of time at high volume can be dangerous if the output of the headphones or earphone connectors do not comply with specifications of EN 50332-2. The headphone output connector of your computer complies with the EN 50332-2 Sub clause 7.

This specification limits the tablet's maximum wide bandtrue RMS output voltage to 150 mV. To help protect against hearing loss, ensure that the headphones or earphones you use also comply with EN 50332-2 (Clause 7 limits) for a wide band characteristic voltage of 75 mV. Using headphones that do not comply with EN 50332-2 can be dangerous due to excessive sound pressure levels.

If your tablet came with headphones or earphones in the package, as a set, combination of the headphones or earphones and the computer already complies with the specifications of EN 50332-1. If different headphones or earphones are used, ensure that they comply with EN 50332-1 (Clause 6.5 Limitation Values). Using headphones that do not comply with EN 50332-1 can be dangerous due to excessive sound pressure levels.

## PLASTIC BAG NOTICE

**Caution:** Plastic bags can be dangerous. Keep plastic bags away from babies and children to avoid danger of suffocation.

## RECHARGEABLE BATTERY NOTICE

Do not attempt to disassemble or modify the battery pack. Attempting to do so can cause an explosion, or leakage from the battery pack. A battery pack other than the one specified by Best Buy, or a disassembled or modified battery pack is not covered by the warranty.



If the rechargeable battery pack is incorrectly replaced, there is danger of an explosion. The battery pack contains a small amount of harmful substances. To avoid possible injury:


- Replace only with a battery of the type recommended by Best Buy.
- Keep the battery pack away from fire.
- Do not expose it to water or rain.
- Do not attempt to disassemble it.
- Do not short-circuit it.
- Keep it away from children.
- Do not drop the battery pack.

Do not put the battery pack in the trash that is disposed of in landfills. When disposing of the battery, comply with local ordinances or regulations.

If the battery pack is to be stored separately, place it in a dry environment of a temperature between 10-35° C and keep it away from direct sunlight. To extend battery life, we recommend you charge the battery to approximately 30 to 50% capacity and recharge it every three months to prevent the battery from over-discharging.

## TROUBLESHOOTING


### What should I do if I can't find something?

- You can search to find files, apps, and settings quickly. Swipe from the right edge of your tablet toward the center of your screen to open charms, then touch  **Search**. Use the keyboard to type what you are looking for.

### What should I do if I forget my password?

- Your password is your Microsoft account password. If you do not have a Microsoft account, use the password associated with the email address you used during setup.
- If you forgot your password, go to [www.microsoft.com](http://www.microsoft.com) to reset it.

### What should I do if the display freezes or does not respond?

- Press and hold the  button for 10 seconds to turn off your tablet, then turn it back on.

### What should I do if I cannot turn on my tablet?

- Make sure that the battery is fully charged. If the battery is too low, your tablet will not turn on. Connect your tablet to the power adapter and fully charge the battery.

### What are charms?

- Charms give you easy access to common functions such as Search, Share, Start, Devices, and Settings.

### Can I use Microsoft Office on my tablet?

- Yes. Your tablet comes with a year's subscription to Office 365 Personal. To activate your subscription, open Office to register.

### What should I do if I can't access the web?

- Make sure that Wi-Fi is turned on.
- Swipe from the right edge of your tablet toward the center of the screen to open charms, then touch **Settings** to check the wireless signal indicator. If there is no signal, you are not connected.
- Make sure that you select the right network and enter the correct password.

### What should I do if there is no sound coming from my tablet?

- If listening through headphones, unplug and reconnect your headphones. Make sure that the connector is pushed in all the way.

- If listening through your tablet's speakers, unplug any devices connected to the headphone jack.
- The volume may be muted or set too low. Press the volume + button to increase the volume.

### Where can I find more help on using Windows 8.1?

- Swipe from the right edge of your tablet toward the center of the screen to open charms, touch **Settings**, then **Help**.
- Swipe down from the Start screen to open apps, then touch Help and Tips.
- Go to [www.unbrandedproducts.com](http://www.unbrandedproducts.com) to find your tablet's *User Guide*.

### How do I check for Windows updates?

1. Swipe from the right edge of your tablet toward the center of the screen to open charms.
2. Touch **Settings**, **Change PC settings**, **Update & recovery**, then **Windows update**.
3. Touch **Check now**.


### How do I backup my files?

1. Connect an external drive to your tablet.
2. From the Desktop, open Charms, then touch **Control Panel**.
3. Touch **System and security**, then **File History**.
4. Touch **Turn on**, then **Run now**.

**Note:** You should also review your files and back up manually to make sure that nothing is missed.

### How do I reset my tablet to factory defaults?

**Note:** A factory reset removes all personal data and settings from your tablet. Back up your data before resetting your tablet.

1. Transfer your files to a flash drive or another computer. All your files will be deleted during the reset.
2. Locate product keys for apps (such as Microsoft Office) that you need to re-install after the reset.
3. Open Charms, touch  **Settings**, then **Change PC settings**.
4. Touch **Update and recovery**, then **Recovery**.
5. Under *Remove everything and reinstall Windows*, touch **Get started**.
6. Follow the on-screen instructions.

## SPECIFICATIONS

Specifications are subject to change without notice.

Dimensions (W × H × D)	6.8 × 10.4 × .4 in. (17.4 × 26.4 × 1.1 cm)
Weight	1.4 lbs. (0.6 kg)
Screen size	10.1-inches diagonal
Aspect ratio	16:10
Screen resolution	1280 × 800
Pixel-per-inch (PPI)	149
CPU	Intel® Atom® CPU Z3735F Bay Trail-T 1.33GHz
Power supply	5V/2A
Power consumption	10W
RAM	2 GB
Internal memory	32 GB
Camera	2MP Front, 2MP Back
Maximum video capture resolution	720p
Operating system	Windows 8.1
USB port	Micro USB
Wi-Fi	802.11 b/g/n
Bluetooth	Bluetooth 4.0
Battery	3.7V @ 6300 mAh rechargeable lithium-ion polymer Up to 4 hours video playback

## LEGAL NOTICES

### FCC STATEMENT

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses, and can radiate radio frequency energy and, if not installed and used in accordance with the instruction, may cause harmful interference to radio communications. However, there is no guarantee the interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult an authorized dealer or service representative for help.

Properly shielded and grounded cables and connectors must be used in order to meet FCC emission limits. Proper cables and connectors are available from Best Buy authorized dealers. Best Buy is not responsible for any radio or television interference caused by using other than recommended cables or connectors or by unauthorized changes or modifications to this equipment. Unauthorized changes or modifications could void the user's authority to operate the equipment. This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) this device may not cause harmful interference, and (2) this device must accept any interference received including interference that may cause undesired operation.

### FCC CAUTION

Changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

### RSS-GEN & RSS-210 STATEMENT

This device complies with Industry Canada licence-exempt RSS standard(s). Operation is subject to the following two conditions: (1) this device may not cause interference, and (2) this device must accept any interference, including interference that may cause undesired operation of the device.

Le présent appareil est conforme aux CNR d'Industrie Canada applicables aux appareils radio exempts de licence. L'exploitation est autorisée aux deux conditions suivantes: (1) l'appareil ne doit pas produire de brouillage, et (2) l'utilisateur de l'appareil doit accepter tout brouillage radioélectrique subi, même si le brouillage est susceptible d'en compromettre le fonctionnement.



## RSS-102 STATEMENT

This equipment complies with Industry Canada radiation exposure limits set forth for an uncontrolled environment. Cet équipement est conforme à l'exposition aux rayonnements Industry Canada limites établies pour un environnement non contrôlé.

## ONE-YEAR LIMITED WARRANTY

### DEFINITIONS

The Distributor\* of UnBranded branded products warrants to you, the original purchaser of this new UnBranded-branded product ("Product"), that the Product shall be free of defects in the original manufacture of the material or workmanship for a period of one (1) year from the date of your purchase of the Product ("Warranty Period").

For this warranty to apply, your Product must be purchased in the United States or Canada from a Best Buy branded or Future Shop branded retail store or online at [www.bestbuy.com](http://www.bestbuy.com), [www.bestbuy.ca](http://www.bestbuy.ca), or [www.futureshop.ca](http://www.futureshop.ca) and is packaged with this warranty statement.

### HOW LONG DOES THE COVERAGE LAST?

The Warranty Period lasts for 1 year (365 days) from the date you purchased the Product. Your purchase date is printed on the receipt you received with the Product.

### WHAT DOES THIS WARRANTY COVER?

During the Warranty Period, if the original manufacture of the material or workmanship of the Product is determined to be defective by an authorized UnBranded repair center or store personnel, UnBranded will (at its sole option): (1) repair the Product with new or rebuilt parts; or (2) replace the Product at no charge with new or rebuilt comparable products or parts. Products and parts replaced under this warranty become the property of UnBranded and are not returned to you. If service of Products or parts are required after the Warranty Period expires, you must pay all labor and parts charges. This warranty lasts as long as you own your UnBranded Product during the Warranty Period. Warranty coverage terminates if you sell or otherwise transfer the Product.



## HOW TO OBTAIN WARRANTY SERVICE?

If you purchased the Product at a Best Buy or Future Shop retail store location, please take your original receipt and the Product to any Best Buy or Future Shop store. Make sure that you place the Product in its original packaging or packaging that provides the same amount of protection as the original packaging. If you purchased the Product from a Best Buy or Future Shop online web site ([www.bestbuy.com](http://www.bestbuy.com), [www.bestbuy.ca](http://www.bestbuy.ca), or [www.futureshop.ca](http://www.futureshop.ca)), mail your original receipt and the Product to the address listed on the web site. Make sure that you put the Product in its original packaging or packaging that provides the same amount of protection as the original packaging. To obtain warranty service, in the United States call 1-888-BESTBUY, Canada call 1-866-BESTBUY for Future Shop call 1-800-663-2275. Call agents may diagnose and correct the issue over the phone.

## WHERE IS THE WARRANTY VALID?

This warranty is valid only in the United States and Canada at Best Buy or Future Shop branded retail stores or websites to the original purchaser of the product in the county where the original purchase was made.

## WHAT DOES THE WARRANTY NOT COVER?

This warranty does not cover:

- Customer instruction/education
- Installation
- Set up adjustments
- Cosmetic damage
- Damage due to weather, lightning and other acts of God, such as power surges
- Accidental damage
- Misuse
- Abuse
- Negligence
- Commercial purposes/use, including but not limited to use in a place of business or in communal areas of a multiple dwelling condominium or apartment complex, or otherwise used in a place of other than a private home.
- Modification of any part of the Product, including the antenna
- Display panel damaged by static (non-moving) images applied for lengthy periods (burn-in).
- Damage due to incorrect operation or maintenance
- Connection to an incorrect voltage or power supply
- Attempted repair by any person not authorized by UnBranded to service the Product

- Products sold “as is” or “with all faults”
- Consumables, including but not limited to batteries (i.e. AA, AAA, C etc.)
- Products where the factory applied serial number has been altered or removed
- Loss or Theft of this product or any part of the product
- Display panels containing up to three (3) pixel failures (dots that are dark or incorrectly illuminated) grouped in an area smaller than one tenth (1/10) of the display size or up to five (5) pixel failures throughout the display. (Pixel based displays may contain a limited number of pixels that may not function normally.)
- Failures or Damage caused by any contact including but not limited to liquids, gels or pastes.

REPAIR OR REPLACEMENT AS PROVIDED UNDER THIS WARRANTY IS YOUR EXCLUSIVE REMEDY FOR BREACH OF WARRANTY. UNBRANDED SHALL NOT BE LIABLE FOR ANY INCIDENTAL OR CONSEQUENTIAL DAMAGES FOR THE BREACH OF ANY EXPRESS OR IMPLIED WARRANTY ON THIS PRODUCT, INCLUDING, BUT NOT LIMITED TO, LOST DATA, LOSS OF USE OF YOUR PRODUCT, LOST BUSINESS OR LOST PROFITS. UNBRANDED PRODUCTS MAKES NO OTHER EXPRESS WARRANTIES WITH RESPECT TO THE PRODUCT, ALL EXPRESS AND IMPLIED WARRANTIES FOR THE PRODUCT, INCLUDING, BUT NOT LIMITED TO, ANY IMPLIED WARRANTIES OF AND CONDITIONS OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE, ARE LIMITED IN DURATION TO THE WARRANTY PERIOD SET FORTH ABOVE AND NO WARRANTIES, WHETHER EXPRESS OR IMPLIED, WILL APPLY AFTER THE WARRANTY PERIOD. SOME STATES, PROVINCES AND JURISDICTIONS DO NOT ALLOW LIMITATIONS ON HOW LONG AN IMPLIED WARRANTY LASTS, SO THE ABOVE LIMITATION MAY NOT APPLY TO YOU. THIS WARRANTY GIVES YOU SPECIFIC LEGAL RIGHTS, AND YOU MAY ALSO HAVE OTHER RIGHTS, WHICH VARY FROM STATE TO STATE OR PROVINCE TO PROVINCE.

Contact UnBranded:

For customer service please call 1-800-573-2692

[www.Unbrandedproducts.com.com](http://www.Unbrandedproducts.com.com)

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