

Important Information

INSIGNIA™ | FLEX™

Windows® 11.6" Tablet with Detachable Keyboard

NS-P11W6100

FIND YOUR USER GUIDE ONLINE!

We are going green so a copy of your User Guide is not provided in the box.

To find your manual, go to www.insigniaproducts.com, then click

Support & Service. Enter **NS-P11W6100** in the box under **Manual, Firmware, Drivers & Product Information**, then click ►.

Before using your new product, please read these instructions to prevent any damage.

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NS-P11W6100 Windows® 11.6" Tablet

www.insigniaproducts.com

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Safety information

1. Read these instructions.
2. Keep these instructions.
3. Heed all warnings.
4. Follow all instructions.
5. Do not use this product near water. Do not touch your device with wet hands.
6. Clean only with a dry cloth.
7. Do not block any ventilation openings. Install in accordance with the manufacturer's instructions.
8. Do not install near any heat sources such as radiators, heat registers, stoves, or other apparatus (including amplifiers) that produce heat.
9. Do not expose the device to direct sunlight.
10. Protect the power cord from being walked on or pinched particularly at plugs, convenience receptacles, and the point where they exit from the product.
11. Only use attachments/accessories specified by the manufacturer.
12. Unplug this device during lightning storms or when unused for long periods of time.
13. To reduce the risk of fire or electric shock, do not expose this device to rain, moisture, dripping, or splashing.
14. Do not crush or puncture the product. Avoid exposing the device to high external pressure. Do not operate the device in a very cold or very hot temperature, such as in cold weather or in an un-air-conditioned motor vehicle during intense heat.
15. Do not remove the cover or back to reduce the risk of electric shock. There are no user-serviceable parts inside. Refer servicing to qualified personnel.
16. Do not place the device on an unstable cart, stand, tripod, bracket, or table. The unit may fall, resulting in possible damage or injury.
17. To prevent hearing damage, do not use the headphones at a high volume.
18. Never place heavy or sharp objects on the LCD panel or device.
19. Only use the AC adapter included with the device. Using any other adapter will void your warranty.

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Regulatory information

Computer models equipped with wireless communications comply with the radio frequency and safety standards of any country or region in which it has been approved for wireless use. In addition, if your product contains a telecom modem, it complies with the requirements for connection to the telephone network in your country.

Be sure to read the Regulatory Notice for your country or region before using the wireless devices contained in your computer.

Polyvinyl Chloride (PVC) cable and cord notice

Handling the cord on this product or cords associated with accessories sold with this product will expose you to lead, a chemical known in the State of California to cause cancer and birth defects or other reproductive harm. **Wash hands after handling.**

Using headphones or earphones

If your computer has both a headphone connector and an audio-out connector, always use the headphone connector for headphones (also called a headset) or earphones.

Excessive sound pressure from earphones and headphones can cause hearing loss. Adjustment of the equalizer to maximum increases the earphones and headphones output voltage and therefore the sound pressure level.

Excessive use of the headphones or earphones for a long period of time at high volume can be dangerous if the output of the headphones or earphone connectors do not comply with specifications of EN 50332-2. The headphone output connector of your computer complies with the EN 50332-2 Sub clause 7.

This specification limits the tablet's maximum wide bandtrue RMS output voltage to 150 mV. To help protect against hearing loss, ensure that the headphones or earphones you use also comply with EN 50332-2 (Clause 7 limits) for a wide band characteristic voltage of 75 mV. Using headphones that do not comply with EN 50332-2 can be dangerous due to excessive sound pressure levels.

If your tablet came with headphones or earphones in the package, as a set, combination of the headphones or earphones and the computer already complies with the specifications of EN 50332-1. If different headphones or earphones are used, ensure that they comply with EN 50332-1 (Clause 6.5 Limitation Values). Using headphones that do not comply with EN 50332-1 can be dangerous due to excessive sound pressure levels.

Plastic bag notice

Caution: Plastic bags can be dangerous. Keep plastic bags away from babies and children to avoid danger of suffocation.

Rechargeable battery notice

Do not attempt to disassemble or modify the battery pack. Attempting to do so can cause an explosion, or leakage from the battery pack. A battery pack other than the one specified by Best Buy, or a disassembled or modified battery pack is not covered by the warranty.

If the rechargeable battery pack is incorrectly replaced, there is danger of an explosion. The battery pack contains a small amount of harmful substances. To avoid possible injury:



- Replace only with a battery of the type recommended by Best Buy.
- Keep the battery pack away from fire.
- Do not expose it to water or rain.
- Do not attempt to disassemble it.
- Do not short-circuit it.
- Keep it away from children.
- Do not drop the battery pack.

Do not put the battery pack in the trash that is disposed of in landfills. When disposing of the battery, comply with local ordinances or regulations.

If the battery pack is to be stored separately, place it in a dry environment of a temperature between 10-35° C and keep it away from direct sunlight. To extend battery life, we recommend you charge the battery to approximately 30 to 50% capacity and recharge it every three months to prevent the battery from over-discharging.

Troubleshooting

What should I do if I can't find something?


- If in tablet mode, tap  (search) in the taskbar, tap the search box to open the keyboard, then type what you are looking for.
OR
- If in desktop mode, tap the search bar to type what you are looking for. If the on-screen keyboard does not open automatically, tap  (keyboard) in the lower-right corner of your screen.

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What should I do if I forget my password?

- Your password is your Microsoft account password. If you do not have a Microsoft account, use the password associated with the email address you used during setup.
- If you forgot your password, go to www.microsoft.com to reset it.

What should I do if the display freezes or does not respond?

- Press and hold the  button for 10 seconds to turn off your tablet, then turn it back on.

What should I do if I cannot turn on my tablet?

- Make sure that the battery is fully charged. If the battery is too low, your tablet will not turn on. Connect your tablet to the power adapter and fully charge the battery.

How do I switch between tablet and desktop modes?

- Tap  in the taskbar to open the *Action Center*, then tap **Tablet mode** to switch between tablet and desktop modes.


What should I do if I can't access the web?

- Make sure that Wi-Fi is turned on.
- Check the wireless signal indicator in the taskbar. If there is no signal, you are not connected.
- Make sure that you select the right network and enter the correct password.
- Reset your router by unplugging it for 10 seconds, then plugging it back in.

What should I do if there is no sound coming from my tablet?




- The volume may be muted or set too low. Press the volume **+** button to increase the volume.
- If listening through headphones, unplug and reconnect your headphones. Make sure that the connector is pushed in all the way.
- If listening through your tablet's speakers, unplug any devices connected to the headphone jack.
- Make sure that your tablet is not paired to a Bluetooth speaker.

Where can I find more help on using Windows 10?




- Open  **All apps**, then tap **Get Started**.
Note: You may need to be connected to the Internet to access some parts of the **Get Started** app.
- Go to <http://windows.microsoft.com/en-us/windows-10/support> to find help on the Microsoft website.
- Go to www.insigniaproducts.com to find your tablet's *User Guide*.

How do I check for Windows updates?

Depending on your settings, your tablet may automatically check for and install Windows updates. To manually check for updates:

1. Open  **All apps** >  **Settings** >  **Update & security** > **Windows Update**.
2. Tap **Check for updates**, if needed.
3. If your tablet is set up to schedule updates, use the available options to schedule a restart or tap **Restart now** to restart immediately.




How do I backup my files?

1. Open  **All apps** >  **Windows System** >  **Control Panel**.
2. If in category view, tap **System and Security**, then tap **File History**.
OR
If in icon view, tap **File History**.
3. Tap **Turn on**, then tap **Run now**.
Note: You must have a drive connected to your tablet to turn on and run a backup. Review your files and back up manually to make sure that nothing is missed.

How do I reset my tablet to factory defaults?

Note: A factory reset removes all personal data and settings from your tablet.

Back up your data before resetting your tablet.

1. Transfer your files to a flash drive or another computer. All your files will be deleted during the reset.
2. Locate product keys for apps (such as Microsoft Office) that you need to re-install after the reset.
3. Open  **All apps** >  **Settings** >  **Update & security** > **Recovery**.
4. Under *Reset this PC*, tap **Get started**.
5. In the *Choose an option* window, tap **Remove everything**.
6. Choose **Just remove my files** (for a fast reset) or **Remove files and clean the drive** (for a more secure reset).

Specifications

Specifications are subject to change without notice.

Dimensions (H × W × D)	Tablet: 7.5 × 11.8 × 0.4 in. (19.1 × 30 × 1 cm) Keyboard: 8.1 × 11.8 × 0.9 in. (20.7 × 30 × 2.2 cm)
Weight	Tablet: 1.7 lbs. (0.8 kg) Keyboard: 1.7 lbs. (0.8 kg)
Operating system	Windows 10
CPU	Intel® Bay Trail T-CR, Quad Core
Display	11.6" diagonal panel 1920 × 1080 IPS 10-point capacitive touch panel
Wireless/Connectivity	802.11 a/b/g/n, Bluetooth 4.0, GPS
Storage	32GB internal memory Expandable Micro SD slot (up to an additional 128GB)
Camera	Front: 2MP (fixed focus) Back: 5MP (auto focus)
Sensors	Gyroscope, Electronic Compass, Ambient Light Sensor, G-Sensor
Audio/Video	Windows Media Player V12
Battery and Power	9000 mAh Lithium ion battery Up to 7 hours video playback
Input and Output	Micro SD slot (up to an additional 128GB), 3.5 mm stereo headphone jack, Micro USB, Micro HDMI

Legal notices

FCC statement

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses, and can radiate radio frequency energy and, if not installed and used in accordance with the instruction, may cause harmful interference to radio communications. However, there is no guarantee the interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult an authorized dealer or service representative for help.

Properly shielded and grounded cables and connectors must be used in order to meet FCC emission limits. Proper cables and connectors are available from Best Buy authorized dealers. Best Buy is not responsible for any radio or television interference caused by using other than recommended cables or connectors or by unauthorized changes or modifications to this equipment. Unauthorized changes or modifications could void the user's authority to operate the equipment. This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) this device may not cause harmful interference, and (2) this device must accept any interference received including interference that may cause undesired operation.

FCC Caution

Changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

This device has been tested and meets applicable limits for radio frequency (RF) exposure. Specific Absorption Rate (SAR) refers to the rate at which the body absorbs RF energy. The SAR limit is 1.6 watts per kilogram averaged over 1 gram of tissue.

RSS-Gen & RSS-247 statement

This device complies with Industry Canada licence-exempt RSS standard(s). Operation is subject to the following two conditions: (1) this device may not cause interference, and (2) this device must accept any interference, including interference that may cause undesired operation of the device.

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Le présent appareil est conforme aux CNR d'Industrie Canada applicables aux appareils radio exempts de licence. L'exploitation est autorisée aux deux conditions suivantes: (1) l'appareil ne doit pas produire de brouillage, et (2) l'utilisateur de l'appareil doit accepter tout brouillage radioélectrique subi, même si le brouillage est susceptible d'en compromettre le fonctionnement.

RSS-102 Statement

This equipment complies with Industry Canada radiation exposure limits set forth for an uncontrolled environment. Cet équipement est conforme à l'exposition aux rayonnements Industry Canada limites établies pour un environnement non contrôlé.

One-Year Limited Warranty

Definitions:

The Distributor* of Insignia branded products warrants to you, the original purchaser of this new Insignia-branded product ("Product"), that the Product shall be free of defects in the original manufacturer of the material or workmanship for a period of one (1) year from the date of your purchase of the Product ("Warranty Period").

For this warranty to apply, your Product must be purchased in the United States or Canada from a Best Buy branded retail store or online at www.bestbuy.com or www.bestbuy.ca and is packaged with this warranty statement.

How long does the coverage last?

The Warranty Period lasts for 1 year (365 days) from the date you purchased the Product. Your purchase date is printed on the receipt you received with the Product.

What does this warranty cover?

During the Warranty Period, if the original manufacture of the material or workmanship of the Product is determined to be defective by an authorized Insignia repair center or store personnel, Insignia will (at its sole option): (1) repair the Product with new or rebuilt parts; or (2) replace the Product at no charge with new or rebuilt comparable products or parts. Products and parts replaced under this warranty become the property of Insignia and are not returned to you. If service of Products or parts are required after the Warranty Period expires, you must pay all labor and parts charges. This warranty lasts as long as you own your Insignia Product during the Warranty Period. Warranty coverage terminates if you sell or otherwise transfer the Product.

How to obtain warranty service?

If you purchased the Product at a Best Buy retail store location, please take your original receipt and the Product to any Best Buy store. Make sure that you place the Product in its original packaging or packaging that provides the same amount of protection as the original packaging. If you purchased the Product from a Best Buy online web site (www.bestbuy.com or www.bestbuy.ca), mail your original receipt and the Product to the address listed on the web site. Make sure that you put the Product in its original packaging or packaging that provides the same amount of protection as the original packaging.

To obtain warranty service, in the United States call 1-888-BESTBUY or in Canada call 1-866-BESTBUY. Call agents may diagnose and correct the issue over the phone.

Where is the warranty valid?

This warranty is valid only in the United States and Canada at Best Buy branded retail stores or websites to the original purchaser of the product in the county where the original purchase was made.

What does the warranty not cover?

This warranty does not cover:

- Customer instruction/education
- Installation
- Set up adjustments
- Cosmetic damage
- Damage due to weather, lightning, and other acts of God, such as power surges
- Accidental damage
- Misuse
- Abuse
- Negligence
- Commercial purposes/use, including but not limited to use in a place of business or in communal areas of a multiple dwelling condominium or apartment complex, or otherwise used in a place of other than a private home.
- Modification of any part of the Product, including the antenna
- Display panel damaged by static (non-moving) images applied for lengthy periods (burn-in).

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- Damage due to incorrect operation or maintenance
- Connection to an incorrect voltage or power supply
- Attempted repair by any person not authorized by Insignia to service the Product
- Products sold “as is” or “with all faults”
- Consumables, including but not limited to batteries (i.e. AA, AAA, C etc.)
- Products where the factory applied serial number has been altered or removed
- Loss or Theft of this product or any part of the product
- Display panels containing up to three (3) pixel failures (dots that are dark or incorrectly illuminated) grouped in an area smaller than one tenth (1/10) of the display size or up to five (5) pixel failures throughout the display. (Pixel based displays may contain a limited number of pixels that may not function normally.)
- Failures or Damage caused by any contact including but not limited to liquids, gels or pastes.

REPAIR REPLACEMENT AS PROVIDED UNDER THIS WARRANTY IS YOUR EXCLUSIVE REMEDY FOR BREACH OF WARRANTY. INSIGNIA SHALL NOT BE LIABLE FOR ANY INCIDENTAL OR CONSEQUENTIAL DAMAGES FOR THE BREACH OF ANY EXPRESS OR IMPLIED WARRANTY ON THIS PRODUCT, INCLUDING, BUT NOT LIMITED TO, LOST DATA, LOSS OF USE OF YOUR PRODUCT, LOST BUSINESS OR LOST PROFITS. INSIGNIA PRODUCTS MAKES NO OTHER EXPRESS WARRANTIES WITH RESPECT TO THE PRODUCT, ALL EXPRESS AND IMPLIED WARRANTIES FOR THE PRODUCT, INCLUDING, BUT NOT LIMITED TO, ANY IMPLIED WARRANTIES OF AND CONDITIONS OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE, ARE LIMITED IN DURATION TO THE WARRANTY PERIOD SET FORTH ABOVE AND NO WARRANTIES, WHETHER EXPRESS OR IMPLIED, WILL APPLY AFTER THE WARRANTY PERIOD. SOME STATES, PROVINCES AND JURISDICTIONS DO NOT ALLOW LIMITATIONS ON HOW LONG AN IMPLIED WARRANTY LASTS, SO THE ABOVE LIMITATION MAY NOT APPLY TO YOU. THIS WARRANTY GIVES YOU SPECIFIC LEGAL RIGHTS, AND YOU MAY ALSO HAVE OTHER RIGHTS, WHICH VARY FROM STATE TO STATE OR PROVINCE TO PROVINCE.

When using IEEE 802.11a wireless LAN, this product is restricted to indoor use due to its operation in the 5.15-5.25 GHz frequency range. Industry Canada requires this product to be used indoors for the frequency range of 5.15 GHz to 5.25 GHz to reduce the potential for harmful interference to co-channel mobile satellite systems. High power radar is allocated as the primary user of the 5.25-5.35 GHz and 5.65-5.85 GHz bands. These radar stations can cause interference with and/or damage to this device.

En cas d'utilisation d'un LAN sans fil IEEE 802.11a, ce produit ne peut être utilisé qu'à l'intérieur en raison de son fonctionnement dans une plage des fréquences allant de 5,15 à 5,25 GHz. Industrie Canada exige l'utilisation de ce produit à l'intérieur pour une plage des fréquences allant de 5,15 à 5,25 GHz afin de réduire les éventuelles interférences nuisibles avec les systèmes mobiles par satellite du même canal. Le radar de grande puissance est considéré comme l'utilisateur principal des bandes de 5,25 à 5,35 GHz et de 5,65 à 5,85 GHz. Ces stations radar peuvent provoquer des interférences avec ce périphérique et/ou l'endommager.

Contact Insignia:

For customer service please call 1-877-467-4289

www.insigniaproducts.com

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