CHAPTER 14 Logs

This chapter contains information about configuring general log settings and viewing the Prestige's logs. Refer to the appendices for example log message explanations.

14.1 View Log

The web configurator allows you to look at all of the Prestige's logs in one location.

Click the Logs link under Maintenance to open the View Log screen.

Log entries in red indicate system error logs. The log wraps around and deletes the old entries after it fills. Click a column heading to sort the entries. A triangle indicates ascending or descending sort order.

Figure 89 View Log

| | 5 | | | |
|------|---|--|--------------------|------------|
| WAN | I Type : Ethernet - Standard (Dynamic IP |)(V1.00(ZH.0)b4) | | |
| Disp | lay time : Thu Sep 01 00:43:44 2005 | Email Log Now | Refresh | Clear logs |
| # | <u>Time</u> | M | lessage | |
| 1 | Thursday, September 01, 2005 12:00:05 AM | DHCP: | discover(P-320W) | |
| 2 | Thursday, September 01, 2005 12:00:09 AM | DHCP: | discover(P-320W) | |
| 3 | Thursday, September 01, 2005 12:00:17 AM | DHCP:discover(P-320W) | | |
| 4 | Thursday, September 01, 2005 12:00:33 AM | DHCP:discover(P-320W) | | |
| 5 | Thursday, September 01, 2005 12:01:09 AM | DHCP:discover(P-320W) | | |
| 6 | Thursday, September 01, 2005 12:01:09 AM | DHCP:offer(172.23.23.254) | | |
| 7 | Thursday, September 01, 2005 12:01:09 AM | DHCP:request(172.23.23.67) | | |
| 8 | Thursday, September 01, 2005 12:01:10 AM | DHCP:ack(DOL=259200,T1=129600,T2=226800) | | |
| 9 | Thursday, September 01, 2005 12:01:50 AM | Admin from 192.168.1.33 login successful | | |
| 10 | Thursday, September 01, 2005 12:21:19 AM | Admin from 192 | .168.1.33 login su | uccessful |
| 11 | Thursday, September 01, 2005 | Admin from 192 | .168.1.33 login su | uccessful |

The following table describes the labels in this screen.

| Table 59 VIEW LOQ | Table | 59 | View | Loq |
|-------------------|-------|----|------|-----|
|-------------------|-------|----|------|-----|

| LABEL | DESCRIPTION |
|---------------|--|
| WAN Type | This shows the encapsulation method (and service type) the Prestige is using and the firmware version. |
| Display Time | This displays the time this screen was refreshed. |
| Email Log Now | Click Email Log Now to send the log screen to the e-mail address specified in the Log Settings page (make sure that you have first filled in the E-mail Log Settings fields in Log Settings). |
| Refresh | Click Refresh to renew the log screen. |
| Clear Logs | Click Clear Logs to delete all the logs. |
| Time | This field displays the time the log was recorded. See the chapter on time setting to configure the Prestige's time and date. |
| Message | This field states the reason for the log. |

14.2 Log Settings

You can configure the Prestige's general log settings in one location.

Click the **Logs** link under **Maintenance** in the navigation panel and the **Log Settings** tab to open the **Log Settings** screen.

Use the **Log Settings** screen to configure to where the Prestige is to send logs; the schedule for when the Prestige is to send the logs and which logs and/or immediate alerts the Prestige to send.

An alert is a type of log that warrants more serious attention. They include system errors, attacks (access control) and attempted access to blocked web sites or web sites with restricted web features such as cookies, active X and so on. Some categories such as **System Errors** consist of both logs and alerts. You may differentiate them by their color in the **View Log** screen. Alerts display in red and logs display in black.

Alerts are e-mailed as soon as they happen. Logs may be e-mailed as soon as the log is full. Selecting many alert and/or log categories (especially **Access Control**) may result in many emails being sent

| E-mail Log Settings | |
|-------------------------------|---|
| Mail Server | (Outgoing SMTP Server NAME or IP Address) |
| Mail Subject | |
| Send Log to | (E-Mail Address) |
| SMTP Authentication | |
| User Name | |
| Password | |
| Syslaa Laadina | |
| Active | |
| Syslog Server IP Address | (Server NAME or IP Address) |
| Log Facility | Local 1 💌 |
| Active Log and Alert | |
| Log | Send immediate alert |
| ✓ System Maintenance | System Errors |
| System Errors | Access Control |
| Access Control | I Blocked Web Sites |
| TCP Reset Declark Silker | Macks |
| | |
| Pemote Management | |
| | |
| | |
| Blocked Web Sites | |
| Attacks | |
| ☑ 802.1× | |
| ✓ Wireless | |
| | |

Figure 90 Log Settings

The following table describes the labels in this screen.

| LABEL | DESCRIPTION | |
|------------------------|--|--|
| E-mail Log Settings | | |
| Mail Server | Enter the server name or the IP address of the mail server for the e-mail addresses specified below. If this field is left blank, logs and alert messages will not be sent via E-mail. | |
| Mail Subject | Type a title that you want to be in the subject line of the log e-mail message that the Prestige sends. Not all Prestige models have this field. | |
| Send Log To | The Prestige sends logs to the e-mail address specified in this field. If this field is left blank, the Prestige does not send logs via e-mail. | |
| SMTP Authentication | SMTP (Simple Mail Transfer Protocol) is the message-exchange standard for the Internet. SMTP enables you to move messages from one e-mail server to another. | |
| | Select the check box to activate SMTP authentication. If mail server authentication is needed but this feature is disabled, you will not receive the e-mail logs. | |

| LABEL | DESCRIPTION | |
|-----------------------------|---|--|
| User Name | Enter the user name (up to 31 characters) (usually the user name of a mail account). | |
| Password | Enter the password associated with the user name above. | |
| Syslog Logging | The Prestige sends a log to an external syslog server. | |
| Active | Click Active to enable syslog logging. | |
| Syslog Server IP Address | Enter the server name or IP address of the syslog server that will log the selected categories of logs. | |
| Log Facility | Select a location from the drop down list box. The log facility allows you to log the messages to different files in the syslog server. Refer to the syslog server manual for more information. | |
| Active Log and Alert | | |
| Log | Select the categories of logs that you want to record. | |
| Send Immediate Alert | Select log categories for which you want the Prestige to send E-mail alerts immediately. | |
| Apply | Click Apply to save your changes. | |
| Reset | Click Reset to begin configuring this screen afresh. | |

Table 60 Log Settings (continued)

CHAPTER 15 Tools

This chapter shows you how to upload a new firmware, upload or save backup configuration files and restart the Prestige.

15.1 Firmware Upload Screen

Find firmware at <u>www.zyxel.com</u> in a file that (usually) uses the system model name with a .bin extension, for example, "Prestige.bin". The upload process uses HTTP (Hypertext Transfer Protocol) and may take up to two minutes. After a successful upload, the system will reboot.

Click the **Tools** link under **Maintenance** in the navigation panel. Follow the instructions in this screen to upload firmware to your Prestige.

| Figure 91 Maintenance Firmware Uple | cad |
|-------------------------------------|-----|
|-------------------------------------|-----|

| Firmware | Configuration Restart |
|---|--|
| Firmwar | re Upgrade |
| To upgr click Up file), yo Current not pow be resta File Patl | rade the internal router firmware, browse to the location of the binary (.BIN) upgrade file and load. Upgrade files can be downloaded from website. If the upgrade file is compressed (.ZIP bu must first extract the binary (.BIN) file. In some cases, you may need to reconfigure. t firmware version is V1.00(ZH.0)b4. The upgrade procedure takes about 20 seconds. Note! Do ver off the unit when it is being upgraded. When the upgrade is done successfully, the unit will arted automatically. h: |

The following table describes the labels in this screen.

| Table 61 | Maintenance | Firmware | Upload |
|----------|-------------|----------|--------|
|----------|-------------|----------|--------|

| LABEL | DESCRIPTION |
|-----------|---|
| File Path | Type in the location of the file you want to upload in this field or click Browse to find it. |
| Browse | Click Browse to find the .bin file you want to upload. Remember that you must decompress compressed (.zip) files before you can upload them. |
| Upgrade | Click Upgrade to begin the upload process. This process may take up to two minutes. |

Note: Do not turn off the Prestige while firmware upload is in progress!

After you see the **Firmware Upload In Process** screen, wait two minutes before logging into the Prestige again.

Figure 92 Upload Warning



The Prestige automatically restarts in this time causing a temporary network disconnect. In some operating systems, you may see the following icon on your desktop.

Figure 93 Network Temporarily Disconnected



After two minutes, log in again and check your new firmware version in the Status screen.

If the upload was not successful, the following screen will appear. Click **Return** to go back to the **Firmware** screen.

Figure 94 Upload Error Message

| stem upload | |
|---------------------|---|
| | Firmware upload error! |
| The uploaded file w | as not accepted by the device. Please return to the previous page and select a valid upgrade file. Clic Help for more information. |
| | Return |
| | |

15.2 Configuration Screen

See the Firmware and Configuration File Maintenance chapter for transferring configuration files using FTP/TFTP commands.

Click the **Tools** link under **Maintenance**, and the **Configuration** tab. Information related to factory defaults, backup configuration, and restoring configuration appears as shown next.

Figure 95 Configuration

| irmware | Configuration | Restart |
|--|--|---|
| Backup | Configuration | |
| Click Ba Back | . ckup to save the cur kup | rrent configuration of your system to your computer. |
| Restore | Configuration | |
| File Path | ation file and click Up | Browse |
| Back to | Factory Defaults | |
| Click Re resetting - Passwo - LAN IP - DHCP Rese | set to clear all user- ,, the ord will be 1234 address will be 192. will be reset to serve st | entered configuration information and return to factory defaults. After 168.1.1 r |

15.2.1 Backup Configuration

Backup configuration allows you to back up (save) the Prestige's current configuration to a file on your computer. Once your Prestige is configured and functioning properly, it is highly recommended that you back up your configuration file before making configuration changes. The backup configuration file will be useful in case you need to return to your previous settings.

Click Backup to save the Prestige's current configuration to your computer

15.2.2 Restore Configuration

Restore configuration allows you to upload a new or previously saved configuration file from your computer to your Prestige.

| LABEL | DESCRIPTION |
|-----------|--|
| File Path | Type in the location of the file you want to upload in this field or click Browse to find it. |
| Browse | Click Browse to find the file you want to upload. Remember that you must decompress compressed (.ZIP) files before you can upload them. |
| Upgrade | Click Upgrade to begin the upload process. |

| Table 62 | Maintenance: | Restore | Configuration |
|----------|--------------|----------|---------------|
| | mannerianoe. | 1,001010 | Configuration |

Note: Do not turn off the Prestige while configuration file upload is in progress

After you see a "Upgrade Successful" screen, you must then wait one minute before logging into the Prestige again.

Figure 96 Configuration Restore Successful



The Prestige automatically restarts in this time causing a temporary network disconnect. In some operating systems, you may see the following icon on your desktop.

Figure 97 Temporarily Disconnected



If you uploaded the default configuration file you may need to change the IP address of your computer to be in the same subnet as that of the default Prestige IP address (192.168.1.1). See the appendix for details on how to set up your computer's IP address.

If the upload was not successful, the following screen will appear.

| Figure 98 | Configuration | Restore Error |
|-----------|---------------|---------------|
|-----------|---------------|---------------|

Status: A file system error was detected: disk full

15.2.3 Back to Factory Defaults

Pressing the **Restart** button in this section clears all user-entered configuration information and returns the Prestige to its factory defaults.

You can also press the **RESET** button on the rear panel to reset the factory defaults of your Prestige. Refer to Chapter 2 on page 35 for more information on the **RESET** button.

15.3 Restart Screen

System restart allows you to reboot the Prestige without turning the power off.

Click the Tools link under **Maintenance**, and the **Restart** tab. Click **Restart** to have the Prestige reboot. This does not affect the Prestige's configuration.



| Firmware | Configuration | Restart | |
|--|--|--|---------|
| System | Restart | | |
| Click Res restarts a again. | s tart to have the de and then stays stead | ice perform a software restart. The SYS(or PWR) LED blinks as the devic on if the restart is successful. Wait a minute before logging into the devi | e ce |
| | | Restart | |

CHAPTER 16 Troubleshooting

This chapter covers potential problems and the corresponding remedies.

16.1 Problems Starting Up the Prestige

| Table 63 | Troubleshooting | Starting L | Jp \ | Your Presti | ae |
|----------|-----------------|------------|------------|-------------|----|
| | rioubleonooung | oluning c | 7 P | 100111000 | ge |

| PROBLEM | CORRECTIVE ACTION |
|---|--|
| None of the LEDs turn on when I turn on | Make sure that the Prestige's power adaptor is connected to the Prestige and plugged in to an appropriate power source. Make sure that the Prestige and the power source are both turned on. |
| the Prestige. | Turn the Prestige off and on. |
| | If the error persists, you may have a hardware problem. In this case, you should contact your vendor. |

16.2 Problems with the LAN

| Table 64 | Troubleshooting | the | LAN |
|----------|-----------------|-----|-----|
|----------|-----------------|-----|-----|

| PROBLEM | CORRECTIVE ACTION |
|--|--|
| The LAN LEDs do not turn on. | Check your Ethernet cable connections (refer to the Quick Start Guide for details). Check for faulty Ethernet cables. |
| | Make sure your computer's Ethernet Card is working properly. |
| I cannot access the Prestige from the LAN. | If Any IP is disabled, make sure that the IP address and the subnet mask of the Prestige and your computer(s) are on the same subnet. |

16.3 Problems with the WAN

| Table 65 | Troubleshooting | the | WAN |
|----------|-----------------|-----|-----|
|----------|-----------------|-----|-----|

| PROBLEM | CORRECTIVE ACTION |
|--|---|
| The WAN LED is off. | Check the connections between the Prestige WAN port and the cable/DSL modem or ethernet jack. |
| | Check whether your cable/DSL device requires a crossover or straight-through cable. |
| I cannot get a | Click WAN to verify your settings. |
| WAN IP address from the ISP. | The username and password apply to PPPoE and PPPoA encapsulation only. Make sure that you have entered the correct Service Type , User Name and Password (be sure to use the correct casing). Refer to the WAN Setup chapter. |
| I cannot access the Internet. | Make sure the Prestige is turned on and connected to the network. Verify your WAN settings. Refer to the chapter on WAN setup. Make sure you entered the correct user name and password. If you use PPPoE pass through, make sure that bridge mode is turned on. |
| The Internet connection disconnects. | If you use PPPoE encapsulation, check the idle time-out setting. Refer to the Chapter 5 on page 81. |

16.4 Problems with the Password

| PROBLEM | CORRECTIVE ACTION |
|--------------------------------|--|
| Cannot access the Prestige. | The password field is case sensitive. Make sure that you enter the correct password using the proper casing. |
| | Use the RESET button to restore the factory default configuration file. This will restore all of the factory defaults including the password; see Section 2.3 on page 37 for details. |

| Table 66 Troubles | hooting the | Password |
|-------------------|-------------|----------|
|-------------------|-------------|----------|

16.5 Problems with Remote Management

| Table 67 | Troubleshooting | Telnet |
|----------|-----------------|--------|
|----------|-----------------|--------|

| PROBLEM | CORRECTIVE ACTION |
|--|---|
| Cannot access the Prestige from the | Refer to Section 11.1.1 on page 119 for scenarios when remote management may not be possible. |
| LAN OF WAN. | When NAT is enabled: |
| | Use the Prestige's WAN IP address when configuring from the WAN. |
| | Use the Prestige's LAN IP address when configuring from the LAN. |

16.6 Problems Accessing the Prestige

| PROBLEM | CORRECTIVE ACTION |
|-------------------------------------|--|
| I cannot access the Prestige. | The username is "admin". The default password is "1234". The Password and Username fields are case-sensitive. Make sure that you enter the correct password and username using the proper casing. |
| | If you have changed the password and have now forgotten it, you will need to upload the default configuration file. This restores all of the factory defaults including the password. |
| I cannot access the | Use the Prestige's WAN IP address when configuring from the WAN. Refer to the instructions on checking your WAN connection. |
| web configurator. | Use the Prestige's LAN IP address when configuring from the LAN. Refer to for instructions on checking your LAN connection. |
| | Check that you have enabled web service access. If you have configured a secured client IP address, your computer's IP address must match it. Refer to the chapter on remote management for details. |
| | Your computer's and the Prestige's IP addresses must be on the same subnet for LAN access. |
| | If you changed the Prestige's LAN IP address, then enter the new one as the URL. |
| | See the following section to check that pop-up windows, JavaScripts and Java permissions are allowed. |
| | You may also need to clear your Internet browser's cache. |
| | In Internet Explorer, click Tools and then Internet Options to open the Internet Option s screen. |
| | In the General tab, click Delete Files . In the pop-up window, select the Delete all offline content check box and click OK . Click OK in the Internet Options screen to close it. |
| | If you disconnect your computer from one device and connect it to another device that has the same IP address, your computer's ARP (Address Resolution Protocol) table may contain an entry that maps the management IP address to the previous device's MAC address). |
| | In Windows, use arp -d at the command prompt to delete all entries in your computer's ARP table. |

16.6.1 Pop-up Windows, JavaScripts and Java Permissions

In order to use the web configurator you need to allow:

- Web browser pop-up windows from your device.
- JavaScripts (enabled by default).
- Java permissions (enabled by default).

Note: Internet Explorer 6 screens are used here. Screens for other Internet Explorer versions may vary.

16.6.1.1 Internet Explorer Pop-up Blockers

You may have to disable pop-up blocking to log into your device.

Either disable pop-up blocking (enabled by default in Windows XP SP (Service Pack) 2) or allow pop-up blocking and create an exception for your device's IP address.

16.6.1.1.1 Disable pop-up Blockers

1 In Internet Explorer, select **Tools**, **Pop-up Blocker** and then select **Turn Off Pop-up Blocker**.

Figure 100 Pop-up Blocker

| Tools | | |
|--|-----|-------------------------|
| Mail and News | • | |
| Pop-up Blocker | | Turn Off Pop-up Blocker |
| Manage Add-ons. Synchronize Windows Update | | Pop-up Blocker Settings |
| Windows Messen | ger | |
| Internet Options. | | |

You can also check if pop-up blocking is disabled in the **Pop-up Blocker** section in the **Privacy** tab.

- 1 In Internet Explorer, select Tools, Internet Options, Privacy.
- 2 Clear the **Block pop-ups** check box in the **Pop-up Blocker** section of the screen. This disables any web pop-up blockers you may have enabled.

| nternet Options | | | ? |
|---------------------------|--|---|--|
| General Security | Privacy Content | Connections | Programs Advanced |
| Settings Move zone. | the slider to select a | privacy setting l | for the Internet |
| - [_ Me | edium | | |
| Bi Bi | ocks third-party cool vacy policy ocks third-party cool ormation without your estricts first-party coo ormation without impli | kies that do not kies that use per implicit consent okies that use per icit consent | have a compact rsonally identifiable t ersonally identifiable |
| Sites | Import | Advanced. | . Default |
| Pop-up Blocker Prever | nt most pop-up windo | ows from appear | ing. |
| | 40 | Ca | ncel Apply |

Figure 101 Internet Options

3 Click **Apply** to save this setting.

16.6.1.1.2 Enable pop-up Blockers with Exceptions

Alternatively, if you only want to allow pop-up windows from your device, see the following steps.

- 1 In Internet Explorer, select Tools, Internet Options and then the Privacy tab.
- 2 Select Settings...to open the Pop-up Blocker Settings screen.

| General | Security | Privacy | Content | Connections | Programs | Advanced |
|---------|---|---|--|--|---|-------------------------------|
| Settin | igs Move t D zone. | he slider to | o select a j | privacy setting I | for the Interr | net |
| - | - Me - Bla - Priv. - Bla - Infor - Re _ Infor | dium bocks third-j acy policy bocks third-j creation wil stricts first mation wil | party cook party cook thout your -party coo thout implic | ies that do not ies that use pe implicit consen kies that use po cit consent | have a com rsonally iden t ersonally ide | pact tifiable ntifiable |
| Pop-u | Sites Ip Blocker | | mport | Advanced. | . Def | ault |
| 0 | Bloc | c most pop ck pop-up: | s | ws nom appea | Setti | ngs |

Figure 102 Internet Options

- **3** Type the IP address of your device (the web page that you do not want to have blocked) with the prefix "http://". For example, http://192.168.1.1.
- 4 Click Add to move the IP address to the list of Allowed sites.

Note: If you change the IP address of your device, make sure that the new address matches the address you type in the **Pop-up Blocker Settings** screen.

| Po | p-up Blocker Settings | |
|----|--|------------------|
| | Exceptions Pop-ups are currently blocked. You can allow pop-up Web sites by adding the site to the list below. | os from specific |
| 1 | Address of Web site to allow: | |
| 5 | http://192.168.1.1 | Add |
| | Allowed sites: | |
| | | Remove |
| | | Remove All |
| | | |
| | | |
| | | |
| | | |
| | Notifications and Filter Level | |
| | Play a sound when a pop-up is blocked. | |
| | Show Information Bar when a pop-up is blocked. | |
| | Filter Level: | |
| | Medium: Block most automatic pop-ups | ~ |
| L | Pop-up Blocker FAQ | Close |

Figure 103 Pop-up Blocker Settings

- **5** Click **Close** to return to the **Privacy** screen.
- 6 Click Apply to save this setting.

16.6.1.2 JavaScripts

If pages of the web configurator do not display properly in Internet Explorer, check that JavaScripts are allowed.

1 In Internet Explorer, click **Tools**, **Internet Options** and then the **Security** tab.

Figure 104 Internet Options

| Internet Options |
|--|
| General Security Privacy Content Connections Programs Advanced |
| Select a Web content zone to specify its security settings. |
| |
| Internet Local intranet Trusted sites Restricted sites |
| Internet |
| This zone contains all Web sites you Sites |
| |
| Security level for this zone |
| Move the slider to set the security level for this zone. |
| Medium |
| - Safe browsing and still functional - Promote before downloading potentially unsafe content |
| Unsigned ActiveX controls will not be downloaded |
| Appropriate for most Internet sites |
| |
| |
| Custom Level Default Level |
| |
| OK Cancel Apply |

- 2 Click the Custom Level... button.
- **3** Scroll down to **Scripting**.
- 4 Under Active scripting make sure that Enable is selected (the default).
- **5** Under Scripting of Java applets make sure that Enable is selected (the default).
- 6 Click **OK** to close the window.

| ecurity Settings | <u>Y X</u> |
|-----------------------------------|------------------|
| <u>S</u> ettings: | |
| 😹 Scripting | |
| 📓 Active scripting | |
| O Disable | |
| Enable | |
| O Prompt | |
| Allow paste operations via script | |
| O Disable | |
| Enable | |
| O Prompt | |
| 📓 Scripting of Java applets | |
| O Disable | |
| Enable | |
| O Prompt | - |
| Licox Authoptication | |
| | |
| Reset custom settings | |
| Reset to: Medium | ▼ R <u>e</u> set |
| | |
| | OK Canad L |
| | CALLER |

Figure 105 Security Settings - Java Scripting

16.6.1.3 Java Permissions

- **1** From Internet Explorer, click **Tools**, **Internet Options** and then the **Security** tab.
- 2 Click the Custom Level... button.
- **3** Scroll down to **Microsoft VM**.
- 4 Under Java permissions make sure that a safety level is selected.
- **5** Click **OK** to close the window.

| O Disable | | <u> </u> |
|---------------------------------|---|----------|
| Font download | | |
| O Disable | | |
| Enable | | |
| O Prompt | | |
| Microsoft VM | | |
| | | |
| O Disable Java | | |
| High safety | | |
| O Low safety | | |
| O Medium safety | | - |
| | | • |
| -Reset custom settings | | |
| - | | |
| Reset to: Medium | - | Reset |

Figure 106 Security Settings - Java

16.6.1.3.1 JAVA (Sun)

- 1 From Internet Explorer, click Tools, Internet Options and then the Advanced tab.
- 2 Make sure that Use Java 2 for <applet> under Java (Sun) is selected.
- 3 Click OK to close the window.

Figure 107 Java (Sun)



16.6.2 ActiveX Controls in Internet Explorer

If ActiveX is disabled, you will not be able to download ActiveX controls or to use Trend Micro Security Serivces. Make sure that ActiveX controls are allowed in Internet Explorer.

Screen shots for Internet Explorer 6 are shown. Steps may vary depending on your version of Internet Explorer.

- 1 In Internet Explorer, click Tools, Internet Options and then the Security tab.
- 2 In the Internet Options window, click Custom Level.

Figure 108 Internet Options Security

| Internet Options |
|--|
| General Security Privacy Content Connections Programs Advanced Select a Web content zone to specify its security settings. |
| Internet Local intranet Trusted sites |
| Internet This zone contains all Web sites you haven't placed in other zones Security layed for this zone |
| Custom Custom settings. - To change the settings, click Custom Level. - To use the recommended settings, click Default Level. |
| Custom Level Default Level |
| OK Cancel Apply |

- 3 Scroll down to ActiveX controls and plug-ins.
- 4 Under Download signed ActiveX controls select the Prompt radio button.
- **5** Under **Run ActiveX controls and plug-ins** make sure the **Enable** radio button is selected.
- **6** Then click the **OK** button.

| V | ctiveX controls and plu | g-ins | 1 |
|----------|--|----------------------|----------------|
| 6 | Automatic prompting | g for ActiveX contro | ls |
| 4 | Binary and script be | haviors | |
| | Download signed Ac | tiveX controls | |
| | O Disable | | |
| / | O Enable | | |
| 5 | Prompt | | |
| | Download unsigned Taitialize and assist (| ActiveX controls | |
| - | Inicialize and script # Dup ActiveY control | ActiveX controls not | marked as sare |
| | Run Actives controls | s and plug-ins | |
| | | proved | |
| (| Enable | | |
| _ | - Possal | | × |
| < | | | > |
| Rese | et custom settings | | |
| | a second secondar | | |
| | 10/14 E | | |

Figure 109 Security Setting ActiveX Controls

APPENDIX A Product Specifications

See also the Introduction chapter for a general overview of the key features.

Specification Tables

Table 69 Device

| Default IP Address | 192.168.1.1 |
|-----------------------|---|
| Default Subnet Mask | 255.255.255.0 (24 bits) |
| Default Password | 1234 |
| DHCP Pool | 192.168.1.32 to 192.168.1.64 |
| Dimensions | (181 W) x (128 D) x (36 H) mm |
| Weight | 424g |
| Power Specification | 12VAC |
| Built-in Switch | Four auto-negotiating, auto MDI/MDI-X 10/100/1000 Mbps RJ-45 Ethernet ports |
| Operation Temperature | 0° C ~ 65° C |
| Storage Temperature | -20° ~ 60° C |
| Operation Humidity | 15% ~ 90% RH |
| Storage Humidity | 10% ~ 90% RH |

Table 70 Firmware

| Standards | IEEE 802.3 Ethernet |
|------------------------|--|
| | IEEE 802.3u Fast Ethernet |
| | IEEE 802.3ab Gigabit Ethernet |
| | TCP, UDP, ICMP, ARP, RIP - 1/RIP - 2 |
| | IP Routing (RFC 791) |
| | PPP over Ethernet (RFC 2516) |
| | MAC encapsulated routing (ENET encapsulation) |
| Other Protocol Support | PPP (Point-to-Point Protocol) link layer protocol. |
| | DHCP Server (RFC 2131, 2132) |
| | RIP I/RIP II |
| | ICMP |
| | SNMP v1 and v2c with MIB II support (RFC 1213) |
| | UPnP |
| Management | Embedded Web Configurator |
| | Remote Management via Web |
| | SNMP manageable |
| | Configuration backup and restoration. |
| | Built-in Diagnostic Tools for FLASH memory, RAM and LAN port |
| | Syslog |

| Wireless | IEEE 802.11g Compliance |
|----------------|---|
| | Frequency Range: 2.4 GHz |
| | Advanced Orthogonal Frequency Division Multiplexing (OFDM) |
| | Data Rates: 54Mbps and Auto Fallback |
| | Wired Equivalent Privacy (WEP) Data Encryption 64/128/256 bit. |
| | WLAN bridge to LAN |
| | Up to 32 MAC Address filters |
| | WPA, WPA-PSK |
| | OTIST (One Touch Intelligent Security Technology) |
| | IEEE 802.1x |
| | External Radius server using EAP-MD5, TLS, TTLS |
| Firewall | Stateful Packet Inspection. |
| | Prevent Denial of Service attacks such as Fraggle, SYN Flood, Land attack, Smurf etc. |
| | Real time E-mail alerts |
| | Reports and logs |
| NAT/SUA | Port Forwarding |
| | 4096 NAT sessions |
| | Multimedia application |
| | PPTP under NAT/SUA |
| | IPSec passthrough |
| | SIP ALG passthrough |
| | Cone NAT (Port-restricted NAT) |
| Static Routes | 8 IP |
| Other Features | Traffic Redirect |
| | Dynamic DNS |
| | SMTP Authentication |

Table 70 Firmware (continued)

APPENDIX B IP Subnetting

IP Addressing

Routers "route" based on the network number. The router that delivers the data packet to the correct destination host uses the host ID.

IP Classes

An IP address is made up of four octets (eight bits), written in dotted decimal notation, for example, 192.168.1.1. IP addresses are categorized into different classes. The class of an address depends on the value of its first octet.

- Class "A" addresses have a 0 in the left most bit. In a class "A" address the first octet is the network number and the remaining three octets make up the host ID.
- Class "B" addresses have a 1 in the left most bit and a 0 in the next left most bit. In a class "B" address the first two octets make up the network number and the two remaining octets make up the host ID.
- Class "C" addresses begin (starting from the left) with 1 1 0. In a class "C" address the first three octets make up the network number and the last octet is the host ID.
- Class "D" addresses begin with 1 1 1 0. Class "D" addresses are used for multicasting. (There is also a class "E" address. It is reserved for future use.)

| | | | OCTET 2 | OCTET 3 | OCTET 4 |
|---------|-----|----------------|----------------|----------------|---------|
| Class A | 0 | Network number | Host ID | Host ID | Host ID |
| Class B | 10 | Network number | Network number | Host ID | Host ID |
| Class C | 110 | Network number | Network number | Network number | Host ID |

Table 71 Classes of IP Addresses

Note: Host IDs of all zeros or all ones are not allowed.

Therefore:

A class "C" network (8 host bits) can have $2^8 - 2$ or 254 hosts.

A class "B" address (16 host bits) can have 2^{16} –2 or 65534 hosts.

A class "A" address (24 host bits) can have 2^{24} –2 hosts (approximately 16 million hosts).

Since the first octet of a class "A" IP address must contain a "0", the first octet of a class "A" address can have a value of 0 to 127.

Similarly the first octet of a class "B" must begin with "10", therefore the first octet of a class "B" address has a valid range of 128 to 191. The first octet of a class "C" address begins with "110", and therefore has a range of 192 to 223.

| | ALLOWED RANGE OF FIRST OCTET (BINARY) | ALLOWED RANGE OF FIRST OCTET (DECIMAL) |
|---------|--|---|
| Class A | 0 0000000 to 0 1111111 | 0 to 127 |
| Class B | 10 000000 to 10 111111 | 128 to 191 |
| Class C | 110 00000 to 110 11111 | 192 to 223 |
| Class D | 1110 0000 to 1110 1111 | 224 to 239 |

Table 72 Allowed IP Address Range By Class

Subnet Masks

A subnet mask is used to determine which bits are part of the network number, and which bits are part of the host ID (using a logical AND operation). A subnet mask has 32 is a "1" then the corresponding bit in the IP address is part of the network number. If a bit in the subnet mask is "0" then the corresponding bit in the IP address is part of the host ID.

Subnet masks are expressed in dotted decimal notation just as IP addresses are. The "natural" masks for class A, B and C IP addresses are as follows.

| | NATURAL MASK |
|---|---------------|
| A | 255.0.0.0 |
| В | 255.255.0.0 |
| С | 255.255.255.0 |

Table 73 "Natural" Masks

Subnetting

With subnetting, the class arrangement of an IP address is ignored. For example, a class C address no longer has to have 24 bits of network number and 8 bits of host ID. With subnetting, some of the host ID bits are converted into network number bits. By convention, subnet masks always consist of a continuous sequence of ones beginning from the left most bit of the mask, followed by a continuous sequence of zeros, for a total number of 32 bits.

Since the mask is always a continuous number of ones beginning from the left, followed by a continuous number of zeros for the remainder of the 32 bit mask, you can simply specify the number of ones instead of writing the value of each octet. This is usually specified by writing a "/" followed by the number of bits in the mask after the address.

For example, 192.1.1.0 /25 is equivalent to saying 192.1.1.0 with mask 255.255.255.128.

The following table shows all possible subnet masks for a class "C" address using both notations.

| | SUBNET MASK "1" BITS | LAST OCTET BIT VALUE |
|-----------------|----------------------|----------------------|
| 255.255.255.0 | /24 | 0000 0000 |
| 255.255.255.128 | /25 | 1000 0000 |
| 255.255.255.192 | /26 | 1100 0000 |
| 255.255.255.224 | /27 | 1110 0000 |
| 255.255.255.240 | /28 | 1111 0000 |
| 255.255.255.248 | /29 | 1111 1000 |
| 255.255.255.252 | /30 | 1111 1100 |

Table 74 Alternative Subnet Mask Notation

The first mask shown is the class "C" natural mask. Normally if no mask is specified it is understood that the natural mask is being used.

Example: Two Subnets

As an example, you have a class "C" address 192.168.1.0 with subnet mask of 255.255.255.0.

 Table 75
 Two Subnets Example

| | | HOST ID |
|----------------------|-----------------------------|---------|
| IP Address | 192.168.1. | 0 |
| IP Address (Binary) | 11000000.10101000.00000001. | 0000000 |
| Subnet Mask | 255.255.255. | 0 |
| Subnet Mask (Binary) | 11111111.1111111.11111111. | 0000000 |

The first three octets of the address make up the network number (class "C"). You want to have two separate networks.

Divide the network 192.168.1.0 into two separate subnets by converting one of the host ID bits of the IP address to a network number bit. The "borrowed" host ID bit can be either "0" or "1" thus giving two subnets; 192.168.1.0 with mask 255.255.255.128 and 192.168.1.128 with mask 255.255.255.128.

Note: In the following charts, shaded/bolded last octet bit values indicate host ID bits "borrowed" to form network ID bits. The number of "borrowed" host ID bits determines the number of subnets you can have. The remaining number of host ID bits (after "borrowing") determines the number of hosts you can have on each subnet.

| Table | 76 | Subnet | 1 |
|-------|----|---------|---|
| IUNIC | | oublict | |

| | | LAST OCTET BIT VALUE |
|-------------------------------------|--------------------------------|-------------------------|
| IP Address | 192.168.1. | 0 |
| IP Address (Binary) | 11000000.10101000.00000001. | 0 000000 |
| Subnet Mask | 255.255.255. | 128 |
| Subnet Mask (Binary) | 11111111.1111111.1111111. | 1000000 |
| Subnet Address: 192.168.1.0 | Lowest Host ID: 192.168.1.1 | |
| Broadcast Address: 192.168.1.127 | Highest Host ID: 192.168.1.126 | |

Table 77 Subnet 2

| | | LAST OCTET BIT VALUE |
|-------------------------------------|--------------------------------|----------------------|
| IP Address | 192.168.1. | 128 |
| IP Address (Binary) | 11000000.10101000.00000001. | 1000000 |
| Subnet Mask | 255.255.255. | 128 |
| Subnet Mask (Binary) | 11111111.1111111.11111111. | 1000000 |
| Subnet Address: 192.168.1.128 | Lowest Host ID: 192.168.1.129 | |
| Broadcast Address: 192.168.1.255 | Highest Host ID: 192.168.1.254 | |

The remaining 7 bits determine the number of hosts each subnet can have. Host IDs of all zeros represent the subnet itself and host IDs of all ones are the broadcast address for that subnet, so the actual number of hosts available on each subnet in the example above is $2^7 - 2$ or 126 hosts for each subnet.

192.168.1.0 with mask 255.255.255.128 is the subnet itself, and 192.168.1.127 with mask 255.255.255.128 is the directed broadcast address for the first subnet. Therefore, the lowest IP address that can be assigned to an actual host for the first subnet is 192.168.1.1 and the highest is 192.168.1.126. Similarly the host ID range for the second subnet is 192.168.1.129 to 192.168.1.254.

Example: Four Subnets

Table 78 Subnet 1

| | | LAST OCTET BIT VALUE |
|------------------------------------|-------------------------------|-------------------------|
| IP Address | 192.168.1. | 0 |
| IP Address (Binary) | 11000000.10101000.00000001. | 00 00000 |
| Subnet Mask (Binary) | 11111111.1111111.11111111. | 11000000 |
| Subnet Address: 192.168.1.0 | Lowest Host ID: 192.168.1.1 | |
| Broadcast Address: 192.168.1.63 | Highest Host ID: 192.168.1.62 | |

Table 79 Subnet 2

| | | LAST OCTET BIT VALUE |
|----------------------------------|--------------------------------|-------------------------|
| IP Address | 192.168.1. | 64 |
| IP Address (Binary) | 11000000.10101000.00000001. | 01 000000 |
| Subnet Mask (Binary) | 11111111.1111111.11111111. | 11 000000 |
| Subnet Address: 192.168.1.64 | Lowest Host ID: 192.168.1.65 | |
| Broadcast Address: 192.168.1.127 | Highest Host ID: 192.168.1.126 | |

Table 80 Subnet 3

| | | LAST OCTET BIT VALUE |
|-------------------------------------|--------------------------------|-------------------------|
| IP Address | 192.168.1. | 128 |
| IP Address (Binary) | 11000000.10101000.00000001. | 10 000000 |
| Subnet Mask (Binary) | 11111111.1111111.11111111. | 11 000000 |
| Subnet Address: 192.168.1.128 | Lowest Host ID: 192.168.1.129 | |
| Broadcast Address: 192.168.1.191 | Highest Host ID: 192.168.1.190 | |

Table 81 Subnet 4

| | | LAST OCTET BIT VALUE |
|-------------------------------------|--------------------------------|----------------------|
| IP Address | 192.168.1. | 192 |
| IP Address (Binary) | 11000000.10101000.00000001. | 11000000 |
| Subnet Mask (Binary) | 1111111.1111111.11111111. | 11 000000 |
| Subnet Address: 192.168.1.192 | Lowest Host ID: 192.168.1.193 | |
| Broadcast Address: 192.168.1.255 | Highest Host ID: 192.168.1.254 | |

Example Eight Subnets

Similarly use a 27-bit mask to create 8 subnets (001, 010, 011, 100, 101, 110).

The following table shows class C IP address last octet values for each subnet.

| | SUBNET ADDRESS | FIRST ADDRESS | LAST ADDRESS | BROADCAST ADDRESS |
|---|----------------|---------------|--------------|----------------------|
| 1 | 0 | 1 | 30 | 31 |
| 2 | 32 | 33 | 62 | 63 |
| 3 | 64 | 65 | 94 | 95 |
| 4 | 96 | 97 | 126 | 127 |
| 5 | 128 | 129 | 158 | 159 |
| 6 | 160 | 161 | 190 | 191 |
| 7 | 192 | 193 | 222 | 223 |
| 8 | 224 | 225 | 254 | 255 |

| Table 82 | Eight Subnets |
|----------|---------------|
|----------|---------------|

The following table is a summary for class "C" subnet planning.

Table 83 Class C Subnet Planning

| | SUBNET MASK | NO. SUBNETS | NO. HOSTS PER SUBNET |
|---|-----------------------|-------------|-------------------------|
| 1 | 255.255.255.128 (/25) | 2 | 126 |
| 2 | 255.255.255.192 (/26) | 4 | 62 |
| 3 | 255.255.255.224 (/27) | 8 | 30 |
| 4 | 255.255.255.240 (/28) | 16 | 14 |
| 5 | 255.255.255.248 (/29) | 32 | 6 |
| 6 | 255.255.255.252 (/30) | 64 | 2 |
| 7 | 255.255.255.254 (/31) | 128 | 1 |

Subnetting With Class A and Class B Networks.

For class "A" and class "B" addresses the subnet mask also determines which bits are part of the network number and which are part of the host ID.

A class "B" address has two host ID octets available for subnetting and a class "A" address has three host ID octets (see Table 71 on page 165) available for subnetting.

The following table is a summary for class "B" subnet planning.

| | SUBNET MASK | NO. SUBNETS | NO. HOSTS PER SUBNET |
|----|-----------------------|-------------|-------------------------|
| 1 | 255.255.128.0 (/17) | 2 | 32766 |
| 2 | 255.255.192.0 (/18) | 4 | 16382 |
| 3 | 255.255.224.0 (/19) | 8 | 8190 |
| 4 | 255.255.240.0 (/20) | 16 | 4094 |
| 5 | 255.255.248.0 (/21) | 32 | 2046 |
| 6 | 255.255.252.0 (/22) | 64 | 1022 |
| 7 | 255.255.254.0 (/23) | 128 | 510 |
| 8 | 255.255.255.0 (/24) | 256 | 254 |
| 9 | 255.255.255.128 (/25) | 512 | 126 |
| 10 | 255.255.255.192 (/26) | 1024 | 62 |
| 11 | 255.255.255.224 (/27) | 2048 | 30 |
| 12 | 255.255.255.240 (/28) | 4096 | 14 |
| 13 | 255.255.255.248 (/29) | 8192 | 6 |
| 14 | 255.255.255.252 (/30) | 16384 | 2 |
| 15 | 255.255.255.254 (/31) | 32768 | 1 |

| Table 84 | Class B Subnet Planning |
|----------|-------------------------|
|----------|-------------------------|

APPENDIX C

Setting up Your Computer's IP Address

All computers must have a 10M or 100M Ethernet adapter card and TCP/IP installed.

Windows 95/98/Me/NT/2000/XP, Macintosh OS 7 and later operating systems and all versions of UNIX/LINUX include the software components you need to install and use TCP/ IP on your computer. Windows 3.1 requires the purchase of a third-party TCP/IP application package.

TCP/IP should already be installed on computers using Windows NT/2000/XP, Macintosh OS 7 and later operating systems.

After the appropriate TCP/IP components are installed, configure the TCP/IP settings in order to "communicate" with your network.

If you manually assign IP information instead of using dynamic assignment, make sure that your computers have IP addresses that place them in the same subnet as the Prestige's LAN port.

Windows 95/98/Me

Click Start, Settings, Control Panel and double-click the Network icon to open the Network window.

| Network |
|---|
| Configuration Identification Access Control |
| The following network components are installed: |
| LPR for TCP/IP Printing Som EtherLink 10/100 PCI TX NIC (3C905B-TX) Dial-Up Adapter |
| ■ USB Fast Ethernet Adapter Y TCP/IP -> 3Com EtherLink 10/100 PCI TX NIC (3C905B-T ▼ |
| Add Remove Properties |
| Primary Network Logon: |
| Client for Microsoft Networks |
| <u>File and Print Sharing</u> |
| Description TCP/IP is the protocol you use to connect to the Internet and wide-area networks. |
| OK Cancel |

Figure 110 WIndows 95/98/Me: Network: Configuration

Installing Components

The **Network** window **Configuration** tab displays a list of installed components. You need a network adapter, the TCP/IP protocol and Client for Microsoft Networks.

If you need the adapter:

- 1 In the Network window, click Add.
- 2 Select Adapter and then click Add.
- **3** Select the manufacturer and model of your network adapter and then click **OK**.

If you need TCP/IP:

- 1 In the Network window, click Add.
- **2** Select **Protocol** and then click **Add**.
- **3** Select **Microsoft** from the list of **manufacturers**.
- **4** Select **TCP/IP** from the list of network protocols and then click **OK**.

If you need Client for Microsoft Networks:

- 1 Click Add.
- **2** Select **Client** and then click **Add**.

- **3** Select **Microsoft** from the list of manufacturers.
- **4** Select **Client for Microsoft Networks** from the list of network clients and then click **OK**.
- **5** Restart your computer so the changes you made take effect.

Configuring

- **1** In the **Network** window **Configuration** tab, select your network adapter's TCP/IP entry and click **Properties**
- 2 Click the IP Address tab.
 - If your IP address is dynamic, select **Obtain an IP address** automatically.
 - If you have a static IP address, select **Specify an IP address** and type your information into the **IP Address** and **Subnet Mask** fields.

Figure 111 Windows 95/98/Me: TCP/IP Properties: IP Address

| TCP/IP Properties | | ? × |
|--|---|--|
| Bindings DNS Configuration | Advanced Gateway WINS Confi | NetBIOS guration IP Address |
| An IP address can If your network doe your network admir the space below. | be automatically assigne is not automatically assign istrator for an address, and address | d to this computer. n IP addresses, ask nd then type it in |
| Obtain an IP | address automatically | |
| _ <mark>⊂[©] Specify an IP</mark> | address: | |
| IP Address: | | |
| S <u>u</u> bnet Mas | c | |
| | | |
| | action to network media | |
| | CION O NEWVOR MEDIA | |
| | | |
| | | |
| | | . Cancel |

3 Click the **DNS** Configuration tab.

- If you do not know your DNS information, select **Disable DNS**.
- If you know your DNS information, select **Enable DNS** and type the information in the fields below (you may not need to fill them all in).

| TCP/IP Properties | | ?× |
|---|-------------------------------|-------------------------------------|
| Bindings DNS Configuration | Advanced Gateway WINS Conf | NetBIOS iguration IP Address |
| Disable DNS Disable DNS Disable DNS | Domain: | |
| Domain Suffix Se | Earch Order | <u>A</u> dd Lemove |
| | R | Add iemove |
| | 0 | Cancel |

Figure 112 Windows 95/98/Me: TCP/IP Properties: DNS Configuration

- 4 Click the Gateway tab.
 - If you do not know your gateway's IP address, remove previously installed gateways.
 - If you have a gateway IP address, type it in the **New gateway field** and click **Add**.
- 5 Click OK to save and close the TCP/IP Properties window.
- 6 Click OK to close the Network window. Insert the Windows CD if prompted.
- 7 Turn on your Prestige and restart your computer when prompted.

Verifying Settings

- 1 Click Start and then Run.
- **2** In the **Run** window, type "winipcfg" and then click **OK** to open the **IP Configuration** window.
- **3** Select your network adapter. You should see your computer's IP address, subnet mask and default gateway.

Windows 2000/NT/XP

The following example figures use the default Windows XP GUI theme.

1 Click start (Start in Windows 2000/NT), Settings, Control Panel.





2 In the **Control Panel**, double-click **Network Connections** (**Network and Dial-up Connections** in Windows 2000/NT).

Figure 114 Windows XP: Control Panel



3 Right-click Local Area Connection and then click Properties.



Figure 115 Windows XP: Control Panel: Network Connections: Properties

4 Select **Internet Protocol (TCP/IP)** (under the **General** tab in Win XP) and then click **Properties**.

Figure 116 Windows XP: Local Area Connection Properties

| 🕹 Local | Area Connection Properties | ? 🗙 |
|---------------------------------|---|-------|
| General | Authentication Advanced | |
| Connec | t using: | |
| BB A | ccton EN1207D-TX PCI Fast Ethernet Adapter | |
| This cor | Configure | |
| | Client for Microsoft Networks File and Printer Sharing for Microsoft Networks GoS Packet Scheduler Internet Protocol (TCP/IP) | |
| | nstall Uninstall Properties | |
| Descr Tran: wide acros | iption smission Control Protocol/Internet Protocol. The defaul area network protocol that provides communication ss diverse interconnected networks. | t |
| Sho | w icon in notification area when connected | |
| | ОК Са | incel |

- **5** The **Internet Protocol TCP/IP Properties** window opens (the **General tab** in Windows XP).
 - If you have a dynamic IP address click **Obtain an IP address** automatically.

- If you have a static IP address click Use the following IP Address and fill in the IP address, Subnet mask, and Default gateway fields.
- Click Advanced.

| Figure 1 | 17 | Windows | ХЬ· | Internet | Protocol | (TCP/IP |) Pro | oerties |
|-----------|----|------------|------------|----------|-----------|---------|---|---------|
| i iguie i | 17 | vviiiu0vv3 | M . | Internet | 1 1010000 | | , | pernes |

| nternet Protocol (TCP/IP) Pr | roperties ? |
|---|--|
| General Alternate Configuration | |
| You can get IP settings assigned this capability. Otherwise, you nee the appropriate IP settings. | automatically if your network supports ed to ask your network administrator for |
| ⊙ Obtain an IP address automa | atically |
| OUse the following IP address | |
| IP address: | |
| Subnet mask: | · · · · · · · · · |
| Default gateway: | · · · · · |
| Obtain DNS server address | automatically |
| Use the following DNS serve | er addresses: |
| Preferred DNS server: | |
| Alternate DNS server: | |
| | Advanced |
| | OK Cancel |

6 If you do not know your gateway's IP address, remove any previously installed gateways in the IP Settings tab and click OK.

Do one or more of the following if you want to configure additional IP addresses:

- In the IP Settings tab, in IP addresses, click Add.
- In **TCP/IP Address**, type an IP address in **IP address** and a subnet mask in **Subnet mask**, and then click **Add**.
- Repeat the above two steps for each IP address you want to add.
- Configure additional default gateways in the **IP Settings** tab by clicking **Add** in **Default gateways**.
- In **TCP/IP Gateway Address**, type the IP address of the default gateway in **Gateway**. To manually configure a default metric (the number of transmission hops), clear the **Automatic metric** check box and type a metric in **Metric**.
- Click Add.
- Repeat the previous three steps for each default gateway you want to add.
- Click **OK** when finished.

| P addresses | | |
|-------------------|-----|-------------|
| IP address | | Subnet mask |
| DHCP Enabled | | |
| | | |
| | Add | Edit Remove |
| N-6 | | |
| Perault gateways: | | |
| Gateway | | Metric |
| | | |
| | | |
| | Add | Edit Remove |
| Automatic metri | - | |
| Interface metric: | | |
| ntenace metric. | | |
| | | |

Figure 118 Windows XP: Advanced TCP/IP Properties

7 In the Internet Protocol TCP/IP Properties window (the General tab in Windows XP):

- Click **Obtain DNS server address automatically** if you do not know your DNS server IP address(es).
- If you know your DNS server IP address(es), click Use the following DNS server addresses, and type them in the Preferred DNS server and Alternate DNS server fields.

If you have previously configured DNS servers, click **Advanced** and then the **DNS** tab to order them.