

20.01X

[www.alcatelonetouch.com](http://www.alcatelonetouch.com)



For more information on how to use the phone, please go to [www.alcatelonetouch.com](http://www.alcatelonetouch.com).  
Moreover, on the website, you can also find answers to frequently asked questions, and so much more.

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[www.sar-tick.com](http://www.sar-tick.com)

This product meets applicable national SAR limits of 2.0 W/kg. The specific maximum SAR values can be found on page 6 of this user guide.

When carrying the product or using it while worn on your body, either use an approved accessory such as a holster or otherwise maintain a distance of 10 mm from the body to ensure compliance with RF exposure requirements. Note that the product may be transmitting even if you are not making a phone call.

# Safety and use.....

We recommend that you read this chapter carefully before using your phone. The manufacturer disclaims any liability for damage, which may result as a consequence of improper use or use contrary to the instructions contained herein.

## • TRAFFIC SAFETY:

Given that studies show that using a mobile phone while driving a vehicle constitutes a real risk, even when the hands-free kit is used (car kit, headset...), drivers are requested to refrain from using their mobile when the vehicle is not parked.

When driving, do not use your phone and headphone to listen to music or to the radio. Using a headphone can be dangerous and forbidden in some areas.

When switched on, your phone emits electromagnetic waves that can interfere with the vehicle's electronic systems such as ABS anti-lock brakes or airbags. To ensure that there is no problem:

- do not place your phone on top of the dashboard or within an airbag deployment area,
- check with your car dealer or the car manufacturer to make sure that the dashboard is adequately shielded from mobile phone RF energy.

## • CONDITIONS OF USE:

You are advised to switch off the telephone from time to time to optimise its performance.

Switch the phone off before boarding an aircraft.

Switch the phone off when you are in health care facilities, except in designated areas. As with many other types of equipment now in regular use, mobile telephones can interfere with other electrical or electronic devices, or equipment using radio frequency.

Switch the phone off when you are near gas or flammable liquids. Strictly obey all signs and instructions posted in a fuel depot, petrol station, or chemical plant, or in any potentially explosive atmosphere.

When the phone is switched on, it should be kept at least 15 cm from any medical device such as a pacemaker, a hearing aid or insulin pump, etc. In particular when using the phone, you should hold it against the ear on the opposite side to the device, if any.

To avoid hearing impairment, pick up the call before holding your phone to your ear. Also move the handset away from your ear while using the "hands-free" mode because the amplified volume might cause hearing damage.

Do not let children use the phone and/or play with the telephone and accessories without supervision.

When replacing the cover please note that your phone may contain substances that could create an allergic reaction.

Always handle your phone with care and keep it in a clean and dust-free place.

Do not allow your phone to be exposed to adverse weather or environmental conditions (moisture, humidity, rain, infiltration of liquids, dust, sea air, etc). The manufacturer's recommended operating temperature range is -10°C to +55°C.

At over 55°C the legibility of the phone's display may be impaired, though this is temporary and not serious.

Emergency call numbers may not be reachable on all cellular networks. You should never rely only on your phone for emergency calls.

Do not open, dismantle or attempt to repair your mobile phone yourself.

Do not drop, throw or bend your mobile phone.

Do not use the phone if the glass made screen, is damaged, cracked or broken to avoid any injury.

Do not paint it.

Use only batteries, battery chargers, and accessories which are recommended by TCT Mobile Limited and its affiliates and are compatible with your phone model (see Accessories List, page 59). TCT Mobile Limited and its affiliates disclaim any liability for damage caused by the use of other chargers or batteries.

Remember to make back-up copies or keep a written record of all important information stored in your phone.

Some people may suffer epileptic seizures or blackouts when exposed to flashing lights, or when playing video games. These seizures or blackouts may occur even if a person never had a previous seizure or blackout. If you have experienced seizures or blackouts, or if you have a family history of such occurrences, please consult your doctor before playing video games on your phone or enabling a flashing-lights feature on your phone.

Parents should monitor their children's use of video games or other features that incorporate flashing lights on the phones. All persons should discontinue use and consult a doctor if any of the following symptoms occur: convulsion, eye or muscle twitching, loss of awareness, involuntary movements, or disorientation. To limit the likelihood of such symptoms, please take the following safety precautions:

- Do not play or use a flashing-lights feature if you are tired or need sleep.
- Take a minimum of a 15-minute break hourly.
- Play in a room in which all lights are on.
- Play at the farthest distance possible from the screen.
- If your hands, wrists, or arms become tired or sore while playing, stop and rest for several hours before playing again.
- If you continue to have sore hands, wrists, or arms during or after playing, stop the game and see a doctor.

When you play games on your phone, you may experience occasional discomfort in your hands, arms, shoulders, neck, or other parts of your body. Follow the instructions to avoid problems such as tendonitis, carpal tunnel syndrome, or other musculoskeletal disorders.



## PROTECT YOUR HEARING

To prevent possible hearing damage, do not listen at high volume levels for long periods. Exercise caution when holding your device near your ear while the loudspeaker is in use.

## • PRIVACY:

Please note that you must respect the laws and regulations in force in your jurisdiction or other jurisdiction(s) where you will use your mobile phone regarding taking photographs and recording sounds with your mobile telephone. Pursuant to such laws and regulations, it may be strictly forbidden to take photographs and/or to record the voices of other people or any of their personal attributes, and duplicate or distribute them, as this may be considered to be an invasion of privacy. It is the user's sole responsibility to ensure that prior authorisation be obtained, if necessary, in order to record private or confidential conversations or take a photograph of another person; the manufacturer, the seller or vendor of your mobile phone (including the operator) disclaim any liability which may result from the improper use of the mobile phone.

## • BATTERY:

Before removing the battery from your phone, please make sure that the phone is switched off. Observe the following precautions for battery use:

- Do not attempt to open the battery (due to the risk of toxic fumes and burns).
- Do not puncture, disassemble or cause a short-circuit in a battery,
- Do not burn or dispose of a used battery in household rubbish or store it at temperatures above 60°C.

Batteries must be disposed of in accordance with locally applicable environmental regulations. Only use the battery for the purpose for which it was designed. Never use damaged batteries or those not recommended by TCT Mobile Limited and/or its affiliates.



This symbol on your telephone, the battery and the accessories means that these phones must be taken to collection points at the end of their life:

- Municipal waste disposal centres with specific bins for these items of equipment
- Collection bins at points of sale.

They will then be recycled, preventing substances being disposed of in the environment, so that their components can be reused.

### In European Union countries:

These collection points are accessible free of charge.

All phones with this sign must be brought to these collection points.

### In non European Union jurisdictions:

Items of equipment with this symbol are not to be thrown into ordinary bins if your jurisdiction or your region has suitable recycling and collection facilities; instead they are to be taken to collection points for them to be recycled.

**CAUTION: RISK OF EXPLOSION IF BATTERY IS REPLACED BY AN INCORRECT TYPE. DISPOSE OF USED BATTERIES ACCORDING TO THE INSTRUCTIONS.**

## • CHARGERS

Mains powered chargers will operate within the temperature range of: 0°C to 40°C.

The chargers designed for your mobile phone meet with the standard for safety of information technology equipment and office equipment use. They are also compliant to the ecodesign directive 2009/125/EC. Due to different applicable electrical specifications, a charger you purchased in one jurisdiction may not work in another jurisdiction. They should be used for this purpose only.

## • RADIO WAVES:

Proof of compliance with international standards (ICNIRP) or with European Directive 1999/5/EC (R&TTE) is required of all mobile phone models before they can be put on the market. The protection of the health and safety for the user and any other person is an essential requirement of these standards or this directive.

**THIS DEVICE MEETS INTERNATIONAL GUIDELINES FOR EXPOSURE TO RADIO WAVES**

Your mobile device is a radio transmitter and receiver. It is designed not to exceed the limits for exposure to radio waves (radio frequency electromagnetic fields) recommended by international guidelines. The guidelines were developed by an independent scientific organization (ICNIRP) and include a substantial safety margin designed to assure the safety of all persons, regardless of age and health.

The radio wave exposure guidelines use a unit of measurement known as the Specific Absorption Rate, or SAR. The SAR limit for mobile devices is 2 W/kg.

Tests for SAR are conducted using standard operating positions with the device transmitting at its highest certified power level in all tested frequency bands. The highest SAR values under the ICNIRP guidelines for this device model are:

Maximum SAR for this model and conditions under which it was recorded.		
Head SAR	GSM 900 + Bluetooth	0.724 W/kg
Body-worn SAR	GSM 900 + Bluetooth	0.798 W/kg

During use, the actual SAR values for this device are usually well below the values stated above. This is because, for purposes of system efficiency and to minimize interference on the network, the operating power of your mobile device is automatically decreased when full power is not needed for the call. The lower the power output of the device, the lower its SAR value.

Body-worn SAR testing has been carried out at a separation distance of 10 mm. To meet RF exposure guidelines during body-worn operation, the device should be positioned at least this distance away from the body. If you are not using an approved accessory ensure that whatever product is used is free of any metal and that it positions the phone the indicated distance away from the body.

Organizations such as the World Health Organization and the US Food and Drug Administration have stated that if people are concerned and want to reduce their exposure they could use a hands-free device to keep the phone away from the head and body during phone calls, or reduce the amount of time spent on the phone.

For more information you can go to [www.alcatelone-touch.com](http://www.alcatelone-touch.com)

Additional information about electromagnetic fields and public health are available on the following site: <http://www.who.int/peh-emf>.

Your telephone is equipped with a built-in antenna. For optimal operation, you should avoid touching it or degrading it.

As mobile devices offer a range of functions, they can be used in positions other than against your ear. In some circumstances the device will be compliant with the guidelines when used with headset or usb data cable. If you are using another accessory ensure that whatever product is used is free of any metal and that it positions the phone at least 10 mm away from the body.

## • Regulatory information

The following approvals and notices apply in specific regions as noted.

**TCT** M o b i  
TCT Mobile Europe  
55 Avenue des Champs Piereux  
Immeuble Le Caplote 92000 Nanterre, Fr  
+33 1 46 52 6 22

**EC declaration of conformity / Déclaration de conformité CE**

Product / Produit : GSM dual band handheld station with Bluetooth technology and FM radio / Portatif GSM bi bande avec technologie Bluetooth et radio FM

Product identification / Identification du produit :  
ALCATEL 2001X type Tango Plus EU

We / Nous TCT Mobile Europe SAS  
55, avenue des Champs Piereux  
92000 Nanterre  
France

Declare under our sole responsibility that the product above mentioned is conform to the applicable essential requirements of the directive 1999/5/EC and that all essential radio test suites have been carried out. Conformity assessment procedure : annexe IV of the directive. / Déclarons sous notre entière responsabilité que le produit ci-dessus est en conformité avec les exigences essentielles applicables de la directive 1999/5/CE et que toutes les séries d'essais radio essentielles ont été effectuées. Procédure d'évaluation de conformité : annexe IV de la directive.

Applied standards / Normes appliquées :

- Item 3.1.a ( protection of the health and of the safety of the user ) / Article 3.1.a ( protection de la santé et de la sécurité de l'utilisateur )
  - EN 60950-1:2006 + A11:2009 + A1:2010 + A12:2011
  - EN 50 360: 2001/A1:2012, EN 50 569: 2013, EN 62479 :2010
- Item 3.1.b ( protection requirements with respect to electromagnetic compatibility ) / Article 3.1.b ( exigences de protection en ce qui concerne la compatibilité électromagnétique )
  - EN 301 489-1 v.1.9.2 (2011-09), EN 301 489-7 v.1.3.1 (2005-11), EN 301 489-17 v.2.2.1 (2012-09), EN 55013:2001 +A1:2003 + A2:2006, EN 55020:2007+ A11:2011
- Item 3.2 ( effective use of spectrum so as to avoid harmful interferences ) / Article 3.2 ( utilisation efficace du spectre radioélectrique de façon à éviter les interférences dommageables )
  - EN 301 511 v.9.0.2 (2003-03), EN 300 328 v.1.8.1 (2012-06)

This product also conforms to the applicable requirements of following directives, / Ce produit est en conformité avec la directive,


- directive 2011/65/EU (RoHS - restriction of the use of certain hazardous substances)

This product can connect with a Common Mobile Phone Charger which complies with below standards: (Ce produit peut être utilisé avec un chargeur universel pour téléphone portable conforme aux standards suivants ) :

- EN301 489-34 v1.4.1 (2013-05)
- EN 62684:2010


The chargers delivered with this product also conform to the applicable requirements of the directive 2008/125/EC(Energy Related Product) / Les chargeurs livrés avec ce produit sont en conformité avec la directive 2008/125/EC(écoconception des produits)

Conformity of this product with the essential requirements of the R&TTE Directive 1999/5/EC has been reviewed by the following Notified Body. / La conformité de ce produit a été vérifiée par l'organisme de certification (noty body) suivant:  
American Certification Body, Inc.  
Suite C110, Whittier Avenue 6731, 22101 McLean, Virginia, United States  
Identification number: 1588

Date :2014-12-23  
Signature  Christophe Benoit  
TCT Mobile Europe SAS / Deputy General Manager, EMEA.

**CE 1588**  
TCT Mobile Europe SAS  
Immeuble Le Caplote  
55, avenue des Champs Piereux  
92000 Nanterre - FRANCE  
RCS Nanterre 440.038.222

## • LICENCES

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## **ALCATEL 2001X Bluetooth QD ID B020475**

### **Hearing Aid Compatibility**

Your mobile phone is rated: «For Hearing Aid», to assist hearing device users in finding mobile phones that may be compatible with their hearing devices.

This device is HAC M3/T4 compatible. Reference ANSI C63.19-2007

For more information please refer to «Hearing Aid Compatibility with Mobile Phones» leaflet or visit our website <http://www.alcatelonetouch.com>

## **General information .....**

- **Internet address:** [www.alcatelonetouch.com](http://www.alcatelonetouch.com)
- **Hot Line Number:** see "TCT Mobile Services" leaflet or go to our Internet site.
- **Address:** Room 1910-12A, Tower 3, China HK City, 33 Canton Road, Tsimshatsui, Kowloon, Hong Kong

On our Internet site, you will find our FAQ (Frequently Asked Questions) section. You can also contact us by e-mail to ask any questions you may have.

An electronic version of this user guide is available in English and other languages according to availability on our server:

**[www.alcatelonetouch.com](http://www.alcatelonetouch.com)**

Your telephone is a transceiver that operates on GSM networks with 900 and 1800 MHz bands.

## **CE | 588**

This equipment is in compliance with the essential requirements and other relevant provisions of Directive 1999/5/EC. The entire copy of the Declaration of Conformity for your telephone can be obtained through our website: [www.alcatelonetouch.com](http://www.alcatelonetouch.com).

## Protection against theft <sup>(1)</sup>

Your telephone is identified by an IMEI (phone serial number) shown on the packaging label and in the phone's memory. We recommend that you note the number the first time you use your telephone by entering \* # 0 6 # and keep it in a safe place. It may be requested by the police or your operator if your telephone is stolen. This number allows your mobile telephone to be blocked preventing a third person from using it, even with a different SIM card.

## Disclaimer

There may be certain differences between the user manual description and the phone's operation, depending on the software release of your telephone or specific operator services.

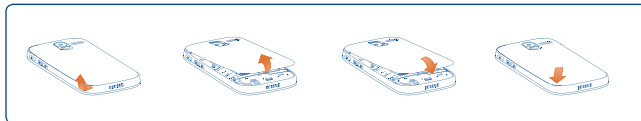
TCT Mobile shall not be held legally responsible for such differences, if any, nor for their potential consequences, which responsibility shall be borne by the operator exclusively.

<sup>(1)</sup> Contact your network operator to check service availability.

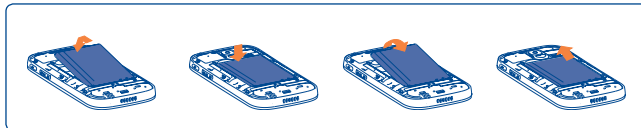
# Getting started .....

## 1.1 Set-up

### Removing or installing the back cover



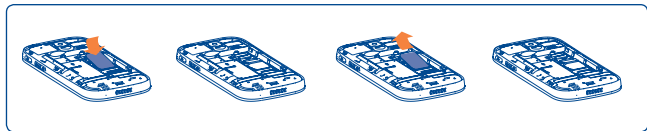
### Installing or removing the battery



Insert and click the battery into place, then close the telephone cover. Unclip the cover, then remove the battery.

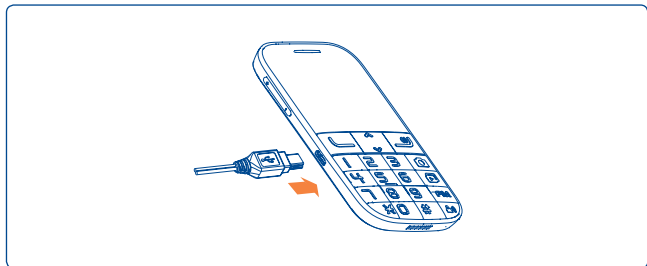
## Inserting or removing the SIM card <sup>(1)</sup>

You must insert your SIM card to make phone calls.



Place the SIM card with the chip facing downwards and slide it into its housing. Make sure that it is correctly inserted. To remove the card, press and slide it out.


## Charging the battery



Connect the battery charger to your phone and mains socket respectively.

- Charging may take about 20 minutes to start if the battery is flat.

<sup>(1)</sup> Check with your network operator to make sure that your SIM card is 3V or 1.8V compatible. The old 5 Volt cards can no longer be used. Please contact your operator.

- Be careful not to force the plug into the socket.
- Make sure the battery is correctly inserted before connecting the charger.
- The mains socket must be near to the phone and easily accessible (avoid electric extension cables).
- When using your telephone for the first time, charge the battery fully (approximately 3 hours). You are advised to fully charge the battery (  ).



To reduce power consumption and energy waste, when battery is fully charged, disconnect your charger from the plug; switch off Bluetooth when not in use; reduce the backlight time, etc.

## 1.2 Power on your phone

Hold down the  key until the telephone powers on, type in your PIN code if necessary.

If you do not know your PIN code or if you have forgotten it, contact your network operator. Do not leave your PIN code with your telephone. Store this information in a safe place when not in use.

While the phone is searching for a network, "Searching/Emergency" will be displayed.

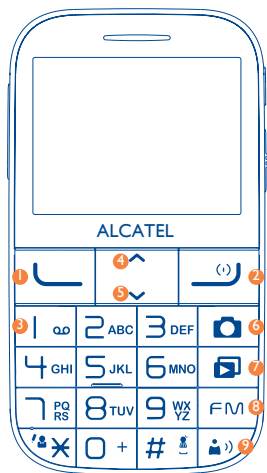
## 1.3 Power off your phone

Hold down the  key from the Home screen.

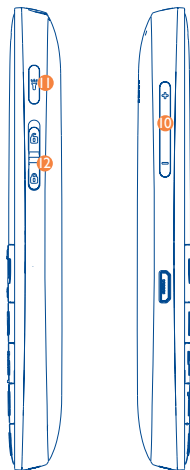


# 2 Your mobile .....

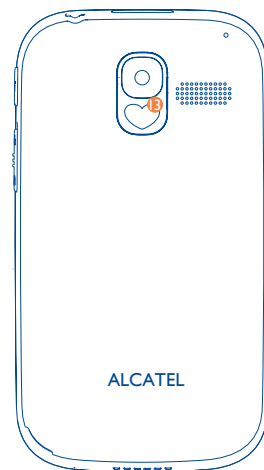
## 2.1 Keys



- 1 Send key
- 2 End key
- 3 Voicemail key
- 4 Up key
- 5 Down key
- 6 Camera key
- 7 Images key<sup>(1)</sup>
- 8 FM key
- 9 Voice alarm key



- 1 Volume key
- 2 Torch (Switch on/off)



- 4 Lock key (Switch locked/unlocked)
- 5 SOS key (Access SOS)

<sup>(1)</sup> It is a Music key if your phone supports music.



From Idle screen:

- Press: Access Weather



From Idle screen:

- Access main menu



Send key

- Pick up/Send a call
- Press: Enter Call log (From Idle screen)
- Press to confirm an option



- Press: End a call

Return to the Home screen

Delete character (In Edit mode)

- Press and hold: Power on/off
- Press and hold: Access your voicemail



From Idle screen

- Press: 0
- Press and hold: "+/P/W"

In Edit mode

- Press: Access symbols table
- Press and hold: 0



From Idle screen

- Press: \*

In Edit mode:

- Press: Change input methods
- Press and hold: Access language list



From Idle screen

- Press: #
- In Edit mode
- Press: (space)



Press: Access Camera



Press: Access Images <sup>(1)</sup>



Press: Access FM radio



Press: Access Voice alarm

## 2.2 Status bar icons <sup>(2)</sup>



**Battery charge level.**



**Vibrate alert:** your phone vibrates, but does not ring or beep with the exception of the alarm (see page 48).



**Call forwarding activated:** your calls are forwarded (see page 51).



**Alarm or appointments programmed** (see page 33, 40).



**Level of network reception.**



**Missed calls.**



**Radio is on.**

<sup>(1)</sup> It is a Music key if your phone supports music.

<sup>(2)</sup> The icons and illustrations in this guide are provided for informational purposes only.



**Roaming.**



**SMS/MMS unread.**



**Silence mode:** your phone does not ring, beep or vibrate with the exception of the alarm.



**(Flickering) Message list is full:** your phone cannot accept any new messages. You must access the message list and delete at least one message on your phone or SIM card.



**Flight mode.**



**Bluetooth status (Activated).**



**Bluetooth status (Connected to an audio device).**




**GPRS connection status (Activated).**



**GPRS connecting.**

## 3 Making a call.....

### 3.1 Placing a call

Dial the desired number then press the send key  to place the call. If you make a mistake, you may press Right softkey to delete the incorrect digits.



You can also make a call from your call log:

First, press the left soft key from main menu to access the call log and choose the contact you want to dial, then select **Options**.

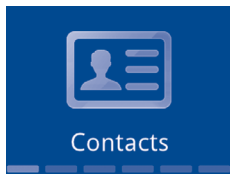


Then select **Call**.

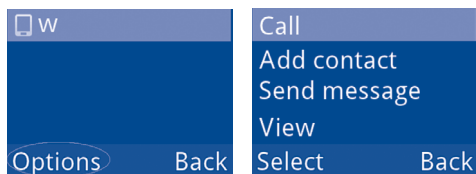


If you want to make a call from phonebook, please select "**Contacts\Options\Call**".

Select **Contacts** from main menu:



Choose the contact you want to dial, then select **Options**; finally, select **Call**.




To hang up the call, press the  key (Select "**End**").



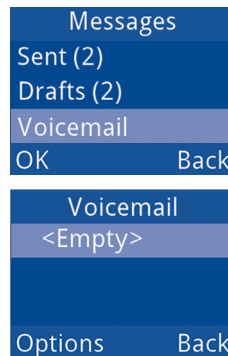
### Making an emergency call

If your phone has network coverage, dial emergency number and press the send key to make an emergency call. This works even without a SIM card and without typing the PIN code.

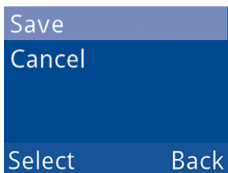
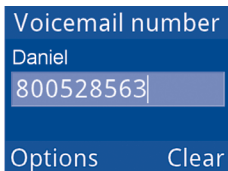
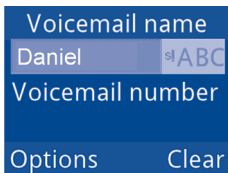
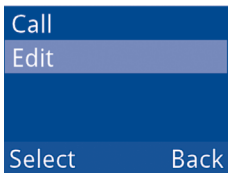
### 3.2 Calling your voicemail <sup>(1)</sup>

Your voicemail is provided by your network to avoid missing calls. It works like an answering machine that you can consult at any time. To access your voicemail, hold down the  key.

To edit your voicemail, select **Messages\Voicemail\Options\Edit**, then you can edit the voicemail name and number. Finally, select "**Save**".




<sup>(1)</sup> Contact your network operator to check service availability.

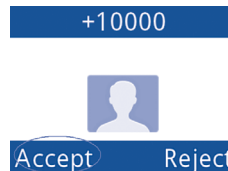




To use your voicemail service from abroad, contact your network operator before leaving.

### 3.3 Receiving a call

When you receive an incoming call, press the send key to talk and then hang up using the  key.

Select "**Accept**" to pick up the call.



If the  icon is displayed, the vibrator is activated and there is no ringtone. If the  icon is displayed, the phone neither rings nor vibrates.



The caller's number is displayed if it is transmitted by the network (contact your network operator to check service availability).

#### Rejecting a call

Press the  key once.

Select "**Reject**" to reject the call.



### 3.4 During a call <sup>(1)</sup>

During a call, following options are available:

- **Handfree (Options\Handfree)**
- **HAC (Hearing Aid Compatibility)**
- **Switch audio path**

You may also adjust sound level by up/down key or side key directly during a call.



Move the handset away from your ear while using the "H-free" option because the amplified volume might cause hearing damage.

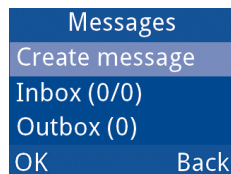
#### Handling two calls

- Answering a second call (ensure that "**Call waiting**" is activated, see page 51).

## 4 Messages .....

### 4.1 Write message

From the main menu select "**Messages\Create message**" to create a text/multimedia message.



#### How to type a message:

You can enter text using normal or predictive text input. To set your desired text input, please select **Options\Input mode**.

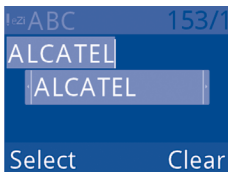
For normal text input, press a number key, 2-9, repeatedly until the desired character is displayed. If the next letter you want is located on the same key as the present one, please wait until the cursor is displayed.

For predictive text input, start entering a word by using the 2-9 keys and press the key once and the word will be modified each time you press a key. As you go on, the word will keep changing.


<sup>(1)</sup> Contact your network operator to check service availability.

Example: For "ALCATEL", press on the following keys:

2 ABC, 5 JKL, 2 ABC, 2 ABC, 8 TUV --> ALCATEL



To insert a punctuation mark or special character, please press the 0 key, or select **Options\Insert symbols**.

If you want to delete the letters or symbols already input, please press  to delete them one by one.

#### How to read a message:

If a message comes, a notification will be shown in the idle screen. Press **Read** to view it or press **Back** to keep it unread.

If you want to view all the message received or sent, please select **Messages\Inbox/Outbox/Sent**.

While writing a message, select "**Options**" to access all the messaging options.

You can save any messages that you send often to "**Drafts**".



An SMS message of more than a certain number of characters (the number of characters depends on your language) will be charged as several SMS. Specific letters (accent) will increase the size of the SMS, this may cause multiple SMS to be sent to your recipient.

## 4.2 Read message

From the main menu select "**Messages\Inbox**" to read the text/multimedia message.

## 4.3 Settings

### SIM

- You can set validity period, message type, sent on/off, etc.

### Memory status

- Show memory used on the phone and SIM card.

### Save sent message

- Save all your sent messages.

### Preferred storage

- Select default message storage, SIM or phone.

### Alphabet management

- Enables the definition of SMS data coding for management SMS sending.

### SMS counter

- Record the number of your sent and received SMS.

# 5 Contacts .....



## 5.1 Consulting your contacts

You can access to this function by selecting "**Contacts**" from the main menu.

### Searching for a contact

You can search for a contact by inputting the initial of their name. Subsequent letters may be added to refine the search.

### Viewing a contact

Select a name from your contacts to read the contact information.

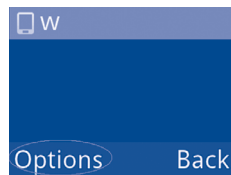
### Making the call

Press the send key once the name is selected. If several numbers are associated with that name and none has been set as a default, first choose the required number from the list (Mobile), and then press the send key to make the call.

## 5.2 Adding a contact

You can add a new contact to phone or SIM card by selecting "**Contacts**\**Options**\**Add contact**".

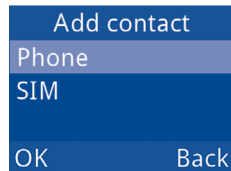
First, press the left soft key from main menu to access **Contact** and select **Options**.



Secondly, select **Add contact**.



Thirdly, you can choose to add the new contact to phone or SIM card.





Finally, edit the name and numbers and save them.

The first screenshot shows a contact editing screen with the following elements: a 'Name' field containing 'Deniel' with a keyboard icon to its right; a 'Mobile' field with a checkbox; a 'Home' field with a checkbox; and 'Save' and 'Back' buttons at the bottom. The second screenshot shows the same screen with the 'Mobile' field containing '99877' and a keyboard icon to its right, and 'Save' and 'Clear' buttons at the bottom.



If you use your phone abroad, store the numbers in your Contacts in international format "+" followed by the country code.

### 5.3 Delete a contact

Please select the contact you want to delete and press the left soft key to select "Options".

The screenshot shows a contact card with the name 'ju' at the top, a keyboard icon to its right, and a 'w' icon below it. At the bottom, there are 'Options' and 'Back' buttons. A red circle highlights the 'Options' button.

Then select "Delete" to remove the contact.

The screenshot shows a vertical menu with the following options: 'Edit', 'Delete' (highlighted with a grey background), 'Copy to phone', 'Settings', and 'Select'. A 'Back' button is located at the bottom right of the menu.

### 5.4 Available options

From the contact list, you can access the following options:

- |                     |  |
|---------------------|--|
| <b>Add contact</b>  | Add a contact (name, numbers) in the Contacts.   |
| <b>Call</b>         | Make a call to the selected contact.   |
| <b>Send message</b> | Send an SMS/MMS to a contact you selected from Contacts.   |
| <b>View</b>         | View the selected contact.   |
| <b>Edit</b>         | Modify the contents of a file: name, etc.  |
| <b>Delete</b>       | Delete the selected contact.   |
| <b>Copy</b>         | Copy the selected contact to phone, SIM card.  |
| <b>Settings</b>     | <ul style="list-style-type: none"><li>• <b>Display mode</b> Select to display contacts in "SIM", "Phone" or "Phone and SIM".</li><li>• <b>Copy all</b> Copy all contacts to phone or SIM card.</li><li>• <b>Memory status</b> View used and available space in phone and SIM card.</li><li>• <b>Delete all</b> Delete all contacts to phone or SIM card.</li></ul> |

## 6 Alarm .....



Your mobile phone has a built-in alarm clock with a snooze feature. You can set up to five separate alarms and choose whether or not the alarm should repeat.

**Repeat** You may select **Once** (default)/**Everyday/Days** to your desire.

**Snooze** The alarm will repeat at regular intervals.

**Mode** You may select the mode of Ringtone: **Ring only**, **Vibrate only**, **Vib. and ring**.

**Tone** You may choose one tone as the alarm ringtone.

## 7 Others.....



### 7.1 My files

You will have access to all audio and visual files stored in phone or Memory card in **My files**.

#### 7.1.1 Phone

An entry to access all files in all folders stored in phone.

##### 7.1.1.1 My audios

Choose an audio for an incoming call ringtone, a message alert beep, power on/off ringtone, etc.

##### 7.1.1.2 My images

You can select an image or a photo as wallpaper, power on/off screen.



The images will be displayed in alphabetical order.

##### 7.1.1.3 Received

This feature stores all received files.

##### 7.1.1.4 My videos

You can select a video o as power on/off screen.

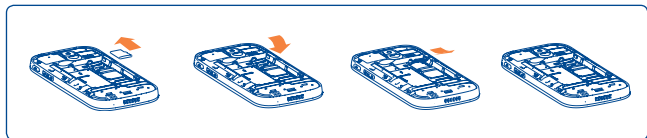
### 7.1.2 Memory card

You can access all files stored in the Memory card here.



When a Memory card is inserted for the first time, it will be scanned and the default folders will be created.

#### Inserting and removing SD card:



Firstly, release the microSD card holder. Then insert the microSD card with the golden contact downward. Finally, turn down the microSD holder.

### 7.1.3 Managing audios, images and others

According to the item chosen, you can access some of the functions below:

- |                |  |
|----------------|--|
| <b>Delete</b>  | Delete the audio/image/video selected (not applicable for embedded items).   |
| <b>Set as</b>  | <ul style="list-style-type: none"><li>• Image→wallpaper, power on/off image.</li><li>• Sound→incoming call, message, power on/off.</li></ul> |
| <b>Rename</b>  | Rename the audio/image.  |
| <b>Sort</b>    | Sort the files by name, type, time and size.   |
| <b>Move</b>    | Move a file from the phone memory to the SD card and vice-versa.   |
| <b>Copy</b>    | Copy a file to the phone memory or the SD card.  |
| <b>Details</b> | View details of the file.  |

### 7.1.4 Formats and compatibility <sup>(1)</sup>

- Sounds: mp3, aac, midi, wav, amr
- Images: jpg, gif, wbmp, bmp

### 7.1.5 Memory status

Indicates how much space is used and how much is currently free on your phone and memory card (if any).

#### 7.1.5.1 Phone

View available memory space.

Your phone's memory is shared among several functions: contacts, calendar, messages, images, melodies.

#### 7.1.5.2 Memory card

View the memory available on your memory card.

You are advised to save large files (like songs) on your memory card.

<sup>(1)</sup> Depending on product and market.

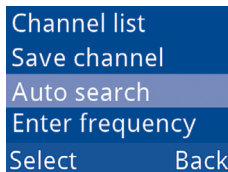
## 7.2 FM Radio

Your phone is equipped with a radio<sup>(1)</sup> with RDS<sup>(2)</sup> functionality. You can use the application as a traditional radio with saved channels or with parallel visual information related to the radio program on the display if you tune to stations that offer Visual Radio service. You can listen to it while running other applications.

First, to turn on the radio, please select "**Others\FM Radio**" from main menu.



Then, search the channel by selecting "**Options\Auto search**"(when using this function for the first time). Stations will be automatically saved to "**Channel list**", and you can select one.



<sup>(1)</sup> The quality of the radio depends on the coverage of the radio station in that particular area.

<sup>(2)</sup> Depending on your network operator and market.

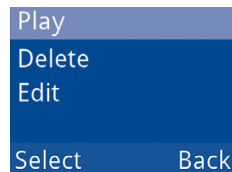
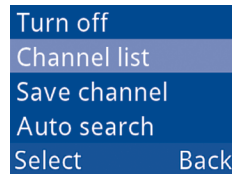
### How to choose the existed channel:

a. From the FM radio main screen:

Scroll up/down key to change the channel.

b. From the channel list:

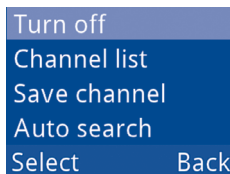
Select **Options\Channel list** after entering **Others\FM Radio**, and choose the channel you like. You can **Play/Delete/Edit** the selected channel.



## How to add a new channel:

Select **Options\Channel list\<Empty>\Edit** after entering **Others\FM Radio**, and edit the **Channel name** and **Frequency**, then select **Save**.

Finally, to turn off the radio, please select "**Others\FM Radio\Options\Turn off**".



### Available options:

<b>Turn off</b>	Turn off the FM radio
<b>Channel list</b>	Open the list of saved stations.
<b>Save channel</b>	Save the current tuned station to the " <b>Channel list</b> ".
<b>Enter frequency</b>	Enter the frequency manually.
<b>Auto search</b>	Start auto search and stations will be automatically saved to " <b>Channel list</b> ".

## 7.3 Calendar

Once you enter this menu from the "**Others**", there is a monthly-view calendar for you to keep track of important meetings, appointments, etc. Days with events entered will be marked.

### Available options:

<b>View</b>	See the selected day's appointments.
<b>View all</b>	See all the created appointments.
<b>Add event</b>	Create " <b>New voice alarm</b> " or " <b>To do list</b> ".
<b>Jump to date</b>	Input the required date and it will be immediately highlighted.
<b>Go to today</b>	Focus on today's date.
<b>First day of one week</b>	Set the first day of the week.

## 7.4 Voice alarm

With this menu, you may create new voice file and set it as the alarm. Select "**Create voice file**", press  to save it to certain date and time.

### Available options:

<b>Play</b>	Play voice file you've created
<b>Add</b>	Create new voice file
<b>Edit</b>	Edit certain voice file
<b>Delete</b>	Delete selected voice file
<b>Delete all</b>	Delete all voice files

## 7.5 SOS

When enter in SOS, press "Help" will pop up help information.


### 7.5.1 SOS contacts

To add an SOS number to your SOS contacts, please select "select **Others\SOS\SOS contacts\No contact**" and press "Edit", then you can edit your SOS numbers (5 numbers can be defined).

### 7.5.2 SOS message

From the main menu select "**Others\SOS\SOS message**" to create an SOS message.

When required, a long press (2 seconds) of the  button will send out your pre-set SOS message to all SOS contacts you set automatically and emit a loud alert sound, the backlight will flash at the same time.

Once the SOS message is sent, the phone will dial the pre-set SOS numbers one by one automatically. Any call is answered or press  again, SOS will be deactivated.


### 7.5.3 Activated




Press the switch  On/Off to activate the default SOS function.

## 7.6 Voice Assist Dialing

Switch On/Off to choose if activate the Voice Assist Dialing.

## 7.7 Call log

You can access your call memory by pressing  from the idle screen, and you will see Outgoing call(s), missed call(s) and Answered call(s).

-  Missed calls
-  Outgoing calls (Redial)
-  Answered calls/Rejected calls

When you press "**Options**", you can have access to **Call, Send message, View, Save to Contacts, Delete, Delete all.**

## 7.8 Service

Contact your network operator to check service availability.

## 7.9 Camera

Your mobile phone is fitted with a camera for taking photos and shooting videos that you can use in different ways:


- store them as your creations in SD card or phone.
- send them in a multimedia message (MMS) to a mobile phone.
- send them directly by MMS, Bluetooth.
- customise your Home screen.

### 7.9.1 Access

Select **Others\Camera** from the main menu to access this function.

## 7.9.2 Camera

### 7.9.2.1 Take a photo, save or delete

The screen acts as the viewfinder. Position the object or landscape in the viewfinder and press  to take the image and the images will be automatically saved. If you don't want it, you may directly delete it.

### 7.9.2.2 Settings in framing mode

Before taking the photo, you can adjust a number of settings:

From the photo shot screen, press "**Options**" through Left softkey not only to access: "**Image size**", "**Capture mode**", "**Quality**", "**Timer**", "**Night mode**", "**Banding**", "**EV**", "**White balance**", "**Color mode**", but also following ones:

- My images**
  - Go to "**My files\Phone**" or "**My files\Memory card**" to view the photos you have taken.
- Storage**
  - You may choose saving location if microSD card is inserted.
- Access video**
  - Access video recording mode.
- Restore default**
  - Return all settings to default values.

### 7.9.2.3 Options available after taking the photo

Once you have taken a photo, you can go to "**My images**" to view it or send your photo by Bluetooth, MMS, or set it as wallpaper, power on/off image.

## 7.9.3 Video

### 7.9.3.1 Framing mode

When you enter the "**Video**" function through "**Camera\Options\Access video**", you are in Framing mode. Use the mobile screen as a viewfinder and press "**Options**" for the settings of **Quality**, **Night mode**, **Record audio**, **Color mode**, **EV**, **Storage**, to **Access camera** and "**Videos**".

### 7.9.3.2 Recording mode

Once you have chosen your settings, you can launch the recording of your video-clip by pressing the  key.



If you receive a call in recording mode, video recording will stop and save automatically.

### 7.9.3.3 Further operations after shooting a video

After shooting a video, you can choose to send your video by MMS, Bluetooth or go to "**My files\My videos**" to view it.

In the list of "**My videos**", press "**Options**" to rename the video, set as power on/off screen, etc.

## 7.10 Weather <sup>(1)</sup>

Your phone is equipped with a weather function for consulting up to 3-day forecast of favourite cities.

## 7.11 Bluetooth™

Access this feature by pressing  through Send key from the Home screen to enter the main menu, then selecting "**Others\Bluetooth**".

To use your phone with a Bluetooth device, you need to proceed in two steps:

- Pair and register the device to your phone,
- Select it to use hands-free communication. Only one Bluetooth audio device (your Bluetooth headset or your Bluetooth car kit) can be connected during the communication.

### Pair and register your Bluetooth device

Activate the Bluetooth feature by selecting the "**Others\Bluetooth\Activation\On**" option. Then enter the "**Device list**" menu to search for connectable Bluetooth devices. From the list, select the device you want to pair directly. If the bluetooth device has no keyboard, enter its default password to register it with your phone. If the Bluetooth device has keyboard/keypad, enter the same set of password on both handset and the device to get it registered.

<sup>(1)</sup> Depending on your network operator. May cause additional network charges for data flow to provide this service. Extra fees might also be charged in roaming states.



Don't forget to turn on your Bluetooth device and activate the pairing mode while pairing it with your phone.

### Visibility

Select whether you want to hide or show to all.

### My phone's name

You may change your phone name, which is visible to the others.




Always activate Bluetooth in your phone first before connecting it to a Bluetooth device. Be aware that Bluetooth activation will slightly affect battery life of your phone. Bluetooth technology allows free wireless connections between all Bluetooth-compliant devices within short range. Please make sure that the Bluetooth headset or the Bluetooth car kit and your mobile phone are in this range and set as visible.



## 8 Calculator.....

Enter a number, select the type of operation to be performed by using the up or down key, and enter the second number. Then press Equal to display the result.

## 9 Settings.....

From the main menu, select the menu icon  and select the function of your choice in order to customise your telephone.

### 9.1 Profiles

With this menu, you may personalise ringtones for different events and environments.

#### 9.1.1 General

To modify the sound settings, press "**Options\Customize**" and you will see the functions below using the up/down key:

**Alert type** You may set your phone ringtone to Ring only, Vibrate only, Vib. and ring, Vib. then ring, Silence (no sounds except for alarms).

**Ring type** Set your ring type to Ascending, Beep once, Repeat.

**Incoming call** Select a melody from the list by scrolling up/down key.

**Ringtone volume** Adjust the volume by scrolling up/down key or adjusting side key.

**Message** Select a melody for a new incoming message.

**Keypad** Select silence or the type of keybeep.

**Power On** Select a Power on melody for your phone.

**Power Off** Select a Power off melody for your phone.

#### 9.1.2 Silent

This profile will turn off all ringtones, even notification sounds.

#### 9.1.3 Vibrate

All sounds are replaced by vibrations except for alarms.

#### 9.1.4 Flight mode

Voice calls, Bluetooth and messaging functions are barred. Can be used to increase standby duration.

## 9.2 Phone settings

### 9.2.1 Display

#### Wallpaper

The wallpaper is displayed when you switch on your telephone.

By selecting "**Wallpaper**" you can customise it by replacing the default image or animation displayed on your telephone.

#### Brightness

You may adjust black level with respect to LCD display by using the up/down key.

#### Backlight

Allows you to reduce brightness for enhanced battery performance and to save power during periods of expected inactivity.

### 9.2.2 Time and date

Allows you to have settings of local city, date and time, including 12/24h format.

You can also set the daylight saving adjustment and activate auto update if needed.

### 9.2.3 Speed dial

Access "**Speed dial**" from "**Settings\Phone settings**", Select '**#** ✖', or **#** **☞** any number key from **☞ ABC** to **☞ XYZ** to set the speed dial key.

### 9.2.4 Languages <sup>(1)</sup>

Display language for messages. The "**Auto**" option selects the language according to the home network (if available).

### 9.2.5 Input mode <sup>(2)</sup>

Please see chapter "**Latin input mode**", page 56. In addition to the specific characters table for Cyrillic, Chinese, other data input modes are also available in your telephone. This feature allows you to write short messages and add names with special characters to your contacts.

<sup>(1)</sup> Contact your network operator to check service availability.

<sup>(2)</sup> Depending on the language.

### 9.3 Call settings <sup>(1)</sup>

You can access a number of items with this option:

#### My number

Type in or modify your telephone number. Your telephone number is usually written on your SIM card.

#### Billing

You can access different items with this option:


- Call cost** • You can view the last, max or total cost of charged calls, modify it or reset it and enter the cost of a call in the currency of your choice.
- Duration** • You can view the total duration of last call, dialled calls, received calls or reset duration.

#### Call waiting

Activate/Deactivate the notification of a second incoming call by a beep.

#### Call forwarding

You can activate, cancel or verify the status of the call forwarding to the voicemail or to a specified number. The following configurations are possible:

- Unconditional: systematic forwarding of all your calls. The  icon is displayed.
- Conditional: if your line is busy, if you don't answer or if you are outside the network range.

#### Call barring

You can activate or deactivate the call barring for outgoing and incoming calls. The various options are:

#### Outgoing calls

The following configurations are possible:

- **All calls** All outgoing calls are barred.
- **International calls** Outgoing international calls are barred.
- **International except home** Outgoing international calls except those to your country of subscription are barred.

#### Incoming calls

The following configurations are possible:

- **All calls** All incoming calls are barred.
- **Roaming** Incoming calls are barred when you are abroad.

#### Cancel all

Deactivate all call barring.

#### Change barring password

Change the original barring password for activating call barring.

#### Caller ID

Set by network or hide, send number.

#### Auto redial

You can activate or deactivate the automatic callback of your party for calls that do not get through the first time.

#### Noise cancellation

With this feature, others can hear you clearly even when you're in a noisy environment. We suggest that you keep it on permanently.

<sup>(1)</sup> Contact your network operator to check service availability.

## 9.4 Network

### 9.4.1 Network selection

- Preferred network**
- List of networks to which you wish to be connected in order of priority.
- Select network**
- The choice of network connection is left up to the user.
- Search mode**
- Network connection can be switched between "Manual" and "Auto".

### 9.4.2 GPRS connection <sup>(1)</sup>

- When needed**
- GPRS mode active depending on requirements.
- Always**
- GPRS mode continuously active.

### 9.4.3 GPRS international roaming

GPRS data services can be used while roaming overseas.

## 9.5 Connectivity

A set of profile settings for data account, multimedia message and weather.

## 9.6 Security

**Activate PIN** The SIM card protection code is requested each time the phone is powered on.

**Change PIN** Change PIN code.

**Change PIN2** A protection code for certain SIM card features (Billing/Cost/FDN, etc.) will be requested if you attempt to access it, if the code is activated. Select to update it with a new one (between 4 and 8 digits).

It is requested each time the phone is powered on.

**Activate password**

**Change password** Change phone password, its initial one is 1234.

**Fixed dial number** Allows the phone to be "locked" so that it can only dial certain numbers, or numbers with certain prefixes. To activate this function, PIN2 code is mandatory.

### 9.7 Restore default

Make the phone's settings recover to its default value. End-user data will not be erased. Enter its default password 1234 to confirm to restore and reboot.

### 9.8 Regulatory & Safety

View your phone information, such as **Product model**, **Manufacturer name**, **Manufacturer address**, **IMEI**, **CU reference**, etc.

<sup>(1)</sup> Depending on network availability.

## 10 Making the most of your mobile.....

### ONE TOUCH Upgrade

Using ONE TOUCH Upgrade tool you can update your phone's software from your PC.

Download ONE TOUCH Upgrade from ALCATEL ONE TOUCH website ([www.alcatelonetouch.com](http://www.alcatelonetouch.com)) and install it on your PC. Launch the tool and update your phone by following the step by step instructions (refer to the User Guide provided together with the tool).

Your phone's software will now have the latest software.



All personal information will be permanently lost following the update process.

### Supported Operating Systems

Windows XP/Vista/Windows 7.

## 11 Latin input mode.....

There are two text entry methods that can be used to write messages:

- Normal: this mode allows you to type a text by choosing a letter or a sequence of characters.
- Predictive with the eZi mode: this mode speeds up the writing of your text.

### Keypad inputting:

 + : Press: Access symbols table

 ✕ : Press: Change input methods

 # : Press: Enter a space

## 12 Telephone warranty.....

Your phone is warranted against any defect or malfunctioning which may occur in conditions of normal use during the warranty period of twelve (12) months <sup>(1)</sup> from the date of purchase as shown on your original invoice.

Batteries <sup>(2)</sup> and accessories sold with your phone are also warranted against any defect which may occur during the first six (6) months <sup>(1)</sup> from the date of purchase as shown on your original invoice.

In case of any defect of your phone which prevents you from normal use thereof, you must immediately inform your vendor and present your phone with your proof of purchase.

If the defect is confirmed, your phone or part thereof will be either replaced or repaired, as appropriate. Repaired Phone and accessories are entitled to a one (1) month warranty for the same defect. Repair or replacement may be carried out using reconditioned components offering equivalent functionality.

This warranty covers the cost of parts and labor but excludes any other costs.

<sup>(1)</sup> The warranty period may vary depending on your country.

<sup>(2)</sup> The life of a rechargeable mobile phone battery in terms of conversation time standby time, and total service life, will depend on the conditions of use and network configuration. Batteries being considered expendable supplies, the specifications state that you should obtain optimal performance for your phone during the first six months after purchase and for approximately 200 more recharges.

This warranty shall not apply to defects to your phone and/or accessory due to (without any limitation):

- 1) Non-compliance with the instructions for use or installation, or with technical and safety standards applicable in the geographical area where your phone is used,
- 2) Connection to any equipment not supplied or not recommended by TCT Mobile Limited,
- 3) Modification or repair performed by individuals not authorised by TCT Mobile Limited or its affiliates or your vendor,
- 4) Modification, adjustment or alteration of software or hardware performed by individuals not authorized by TCT Mobile Limited,
- 5) Inclement weather, lightning, fire, humidity, infiltration of liquids or foods, chemical phones, download of files, crash, high voltage, corrosion, oxidation...

Your phone will not be repaired in case labels or serial numbers (IMEI) have been removed or altered.

There are no express warranties, whether written, oral or implied, other than this printed limited warranty or the mandatory warranty provided by your country or jurisdiction.

In no event shall TCT Mobile Limited or any of its affiliates be liable for indirect, incidental or consequential damages of any nature whatsoever, including but not limited commercial or financial loss or damage, loss of data or loss of image to the full extent those damages can be disclaimed by law.

Some countries/states do not allow the exclusion or limitation of indirect, incidental or consequential damages, or limitation of the duration of implied warranties, so the preceding limitations or exclusions may not apply to you.

## 3 Accessories.....

The latest generation of ALCATEL ONE TOUCH GSM mobile phones offers a built-in handsfree feature that allows you to use the telephone from a distance, placed on a table for example. For those who prefer to keep their conversations confidential, an earpiece is also available known as the headset.


1. Charger
2. Battery
3. USB cable



Only use your telephone with ALCATEL ONE TOUCH batteries, chargers and accessories in your box.

## 4 Troubleshooting.....

Before contacting the service centre, you are advised to follow the instructions below:


- You are advised to fully charge (  ) the battery for optimal operation.
- Avoid storing large amounts of data in your phone as this may affect its performance.
- Use User Data Format and the ONE TOUCH Upgrade tool to perform phone formatting or software upgrading, (to reset User Data format, hold down # while simultaneously pressing the power on/off key under power off mode). ALL User phone data: contacts, photos, messages and files will be lost permanently.

and carry out the following checks:

### **My phone is frozen or cannot switch on**

- Check the battery contacts, remove and reinstall your battery, then turn your phone on
- Check the battery power level, charge for at least 20 minutes

### **My phone has not responded for several minutes**

- Restart your phone by pressing and holding the  key
- Remove the battery and re-insert it, then restart the phone

### **My phone turns off by itself**

- Check whether your phone is locked when not in use, and make sure you don't accidentally turn off your phone when locking it by pressing the power key.
- Check the battery charge level

### **My phone cannot charge properly**

- Make sure you are using an ALCATEL ONE TOUCH battery and the charger from the box
- Make sure your battery is inserted properly and clean the battery contact if it's dirty. It must be inserted before plugging in the charger
- Make sure that your battery is not completely discharged; if the battery power is empty for a long time, it may take around 20 minutes to display the battery charger indicator on the screen
- Make sure charging is carried out under normal conditions (0°C to +40°C)
- When abroad, check that the voltage input is compatible

### **My phone cannot connect to a network or "No service" is displayed**

- Try connecting in another location
- Verify the network coverage with your operator
- Check with your operator that your SIM card is valid
- Try selecting the available network(s) manually (see page 53)
- Try connecting at a later time if the network is overloaded

### **Invalid SIM card**

- Make sure the SIM card has been correctly inserted (see page 13)
- Make sure the chip on your SIM card is not damaged or scratched
- Make sure the service of your SIM card is available

### **Unable to make outgoing calls**

- Make sure you have dialed a valid number and press the send key
- For international calls, check the country and area codes
- Make sure your phone is connected to a network, and the network is not overloaded or unavailable
- Check your subscription status with your operator (credit, SIM card valid, etc.)
- Make sure you have not barred outgoing calls (see page 52)
- Make sure that your phone is not in flight mode

### **Unable to receive incoming calls**

- Make sure your phone is switched on and connected to a network (check for overloaded or unavailable network)
- Check your subscription status with your operator (credit, SIM card valid, etc.)
- Make sure you have not forwarded incoming calls (see page 51)
- Make sure that you have not barred certain calls
- Make sure that your phone is not in flight mode


### **The caller's name/number does not appear when a call is received**

- Check that you have subscribed to this service with your operator
- Your caller has concealed his/her name or number

### **I cannot find my contacts**

- Make sure your SIM card is not broken
- Make sure your SIM card is inserted properly
- Import all contacts stored in SIM card to phone

### **The sound quality of the calls is poor**

- You can adjust the volume during a call by pressing the volume key
- Check the network strength 
- Make sure that the receiver, connector or speaker on your phone is clean

### **I am unable to use the features described in the manual**

- Check with your operator to make sure that your subscription includes this service
- Make sure this feature does not require an ALCATEL ONE TOUCH accessory

### **When I select a number from my contacts, the number cannot be dialed**

- Make sure that you have correctly recorded the number in your file
- Make sure that you have selected the country prefix when calling a foreign country



### **I am unable to add a contact in my contacts**

- Make sure that your SIM card contacts are not full; delete some files or save the files in the phone contacts

### **My callers are unable to leave messages on my voicemail**

- Contact your network operator to check service availability

### **I cannot access my voicemail**

- Make sure your operator's voicemail number is correctly entered in "Messages\Voicemail"
- Try later if the network is busy

### **The flickering 📶 icon is displayed on my standby screen**

- You have saved too many short messages on your SIM card; delete some of them or archive them in the phone memory

### **SIM card PIN locked**

- Contact your network operator to obtain the PUK code (Personal Unblocking Key)

### **How to make your battery last longer**

- Make sure you follow the complete charge time (minimum 3 hours)
- After a partial charge, the battery level indicator may not be exact. Wait for at least 20 minutes after removing the charger to obtain an exact indication
- Switch on the backlight upon request

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