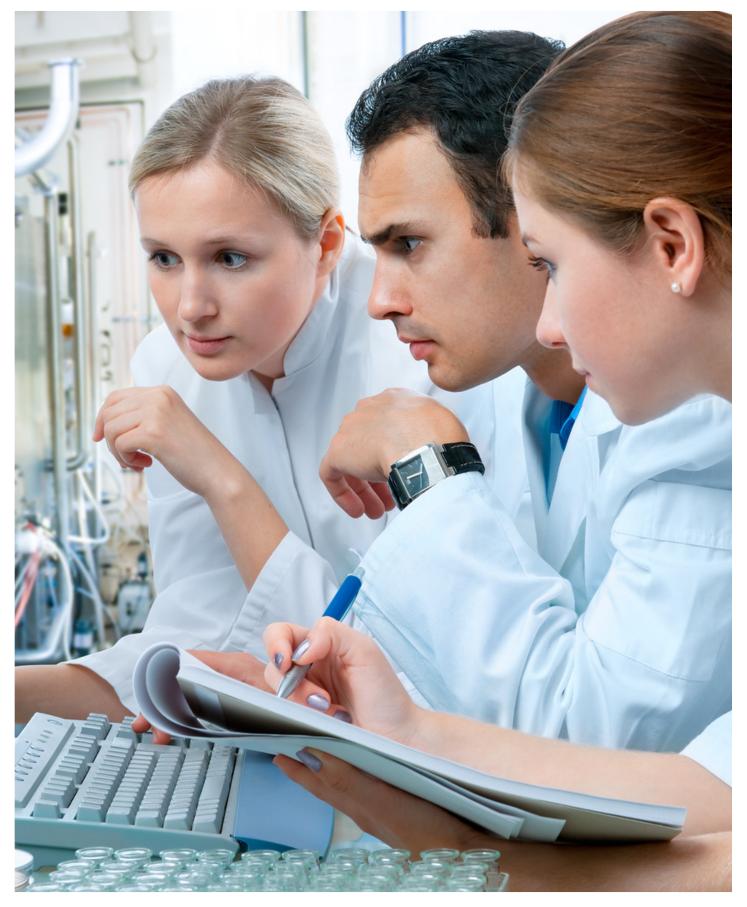
# NexGen Pharmacy Group



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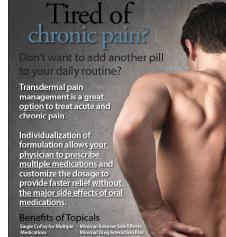
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# NexGen Pharmacy Group IN-SERVICE DOCUMENTS

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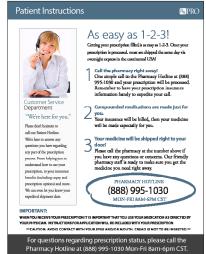


acons minimar Drug interaction risk acrotic Minimal Hepatic, Renal, & Gl ddictive Exposure edating Most Insurance Accepted

Ask your doctor if topical pain solutions are right for you.







### © 2014 NEXGEN PHARMACY GROUP, LLC. ALL RIGHTS RESERVED.

Welcome to the NexGen Pharmacy Group!

Congratulations for joining our team, we're delighted to partner with you to accomplish our mission statement, which is simply this;

To educate the world, physicians and patients alike, on the benefits of topical compounds – equipping them with knowledge and understanding they need to make informed decisions regarding their health care.

We are pleased to work with you to help more people in communities across the country gain access to topical compound formulations. We fully understand that there are many compounding teams that you could have joined, and the fact that you choose to join our team means in essence that you're saying, "I trust you." We don't take that trust lightly, and will work each and every day to ensure that we continue to earn your trust.

Finally, a project this size and scale, in an industry as dynamic and fluid as compounding is certain to involve change along the way. Our commitment is to ensure that you are a significant part of the process so that we can make NexGen Pharmacy Group the strongest pharmacy partner in the country!

In order to accomplish this goal, please know that I am available – any time day or night, if you have any questions, concerns, comments or suggestions. You can reach me on my cell phone (972) 835-7495 or via email at DrCorbo@ aol.com.

Warm regards,

Dr. Frank A. Corbo, DC, CCRD Chief Executive Officer NexGen Pharmacy Group, LLC 3550 Parkwood Blvd., Suite 111 Frisco, Texas 75034 (972) 835-7495 Cell (888) 999-6609 Toll Free (972) 767-5590 Fax

# **Script Process**

### Step 1:

The first step in the compound script process is for the physician to completes the recommended script. The physician then gives the script to the patient and informs them to notify to staff upon check out they have been prescribed a compounding script.

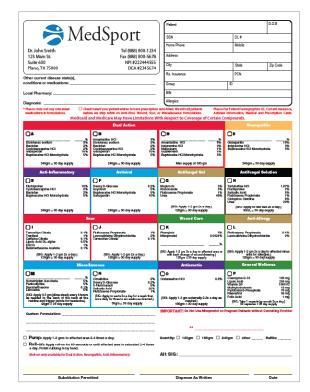
### Step 2:

Patient notifies staff that they have been prescribed a compounding script. Staff comments on the benefits of compounding and the excellent results other patient are having with compounding. Basic benefits to compounding are; a. no harmful effects to the GI tract, non-addictive, site specific pain relief, and spefically formulated for each the patient. Compound Script Patient instructions.

### Step 3:

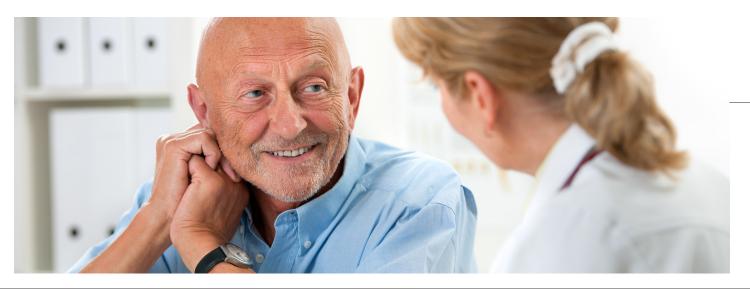
Staff reviews the Compound Script Patient Instructions page and ensures completion of the Patient Demographics page. It is very important to review the Auto Refill Program (see importance of Auto Refill Program Form). Have the patient sign and date the Auto Refill Program form.

# **Compound Script**



# Step 4:

The Copay conversation. It is very important to have the copay conversation with each patient. The copay conversation simply reviews the potential scenarios as it relates to the patient's copay.



### **Compound Rx Patient Instructions**

#### Patient Instructions For Compound Pharmacy



Customer Service Department

"We're here for you." Pless dorth beitras to call car Patient Hotina We're bere to anwer any quartions you have negating any part of helping you to understand how helping you to understand how to use your precision, to your inurano benefits (Induking copar and prescription option) and more. We can even let you know your expediated shipment data.

PHARMACY HOTLINE (888) 984-1084 MON-FRI 8AM-6PM CST

#### IMPORTANT:

When you trazire your presciption it is impactone date you use your methodian is directed by your physician Instructions for application will be heatinged with your prescription.

with your oya and/or mouth; unless noted, prescription is not to be inerated.\*\* Your Personal Customer Service Team Commit printfits more than 116 mBitm people, or doubt and part and the service of the service topBitman and part and the service of the service topBitman and the service of the service of the service bidden part of the Share Share Share Share and Anhan Chelail transmont near that can take and anhan Chelail transmont near that can take and anhan Chelail transmont near that can take an and service of the service of the service of the analytic of the service of the service of the service of the analytic of the service of the service of the service of the analytic of the service of the service of the service of the analytic of the service of the service of the service of the analytic of the service of the service of the service of the analytic of the service of the service of the service of the analytic of the service of the service of the service of the analytic of the service of the service of the service of the analytic of the service of the service of the service of the analytic of the service of the service of the service of the analytic of the service of the service of the service of the analytic of the service of the service of the service of the analytic of the service of the service of the service of the analytic of the service of the service of the service of the service of the analytic of the service of the service of the service of the service of the analytic of the service of th

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THE COMPOLIND PRESCRIPTION PROCESS Although exceptions to Jappen, most of our proscription are movined by your doctor's office within 24 Japan and altipped to your to 48-72 hours.

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YOUR SIGTIFRECTION
 Your complete attribution is our goal. If you have any quantized argumbing any part of the prescription process, please call our Plasma Flocing.

For questions regarding prescription status, please call the Pharmacy Hotline at (888) 984-1084 Mon-Fri 8am-6pm CST.

# There are 3 potential scenarios:

#### 1. No insurance coverage – Patient Approval Required

If the patient does not have prescription benefits, two options will be explained;

a. A 30 gram complimentary prescription will be sent to the patient at no charge. This is for formulations that are \$1 per gram or less.

b. A 30 gram prescription will be offered at the cash price of \$1-10 per gram.

#### 2. Insurance with copay – Patient Approval Required

If the patient has insurance and there is a copay associated with the prescription, the patient will be informed of the copay amount and an affordable solution for the copay will be discussed with the patient. Most copays are less than \$20. **3. Insurance without copay – Patient Approval Not Required** If the patient's insurance covers the prescription without a copay, the prescription will be sent to the patient.

Most formulations are sent via overnight delivery and will be received in 24-48 hours after the pharmacy processes the prescription.

# **Patient Demo & Refill Form**

#### Patient Refill Authorization

#### Ensure Quick Refills of Your Prescription.

In today's busy world, *Justing phone sag*<sup>\*</sup> can delay shipping the refills your healthcare team has recommended for your condition *for days or even succhs*. How would you like your refills sent automatically each month right to your front door?

If you have a copayment and it is less than \$40 the refill process can be automated to save you time and to ensure your refill(s) arrive in a timely manner.

You are not required to give authorization for this refill process, it is a service provided to assist you in receiving timely refill(s) of your prescribed medication(s). If you prefer not to utilize this service you will be called to process your refill(s).

#### **Refill Authorization**

 I authorize RxPro Pharmacy or their pharmacy partner(s) to bill me for my compound prescription refill(s). The amount authorized will not exceed \$40 and will be the actual copayment amount that you have approved.

If I do not have a copayment, my credit card on file will not be billed.

 By signing below I am authorizing RxPro Pharmscy or their pharmacy partner(s) to ship my medication to my address on file.

• I authorize RxPro Pharmacy or their pharmacy partner(s) to send refill(s) as authorized by my physician at 25 day intervals.

• I understand that I am able to cancel my refill(s) at any time by calling the pharmacy.

Signature

Date

Patient's Name (Please Print)

Pharmacy Hotline (888) 984-1084

### Step 5:

The staff faxes in Compound Script along with Patient Demographics information and insurance card to (800) 991-4324.

# Office Forms - Patient Instructions, page 1

#### Patient Instructions For Compound Pharmacy



Customer Service Department

#### "We're here for you."

Please don't hesistate to call our Patient Hotline. We're here to answer any questions you have regarding any part of the prescription process. From helping you to understand how to use your prescription, to your insurance benefits (including copay and prescription options) and more. We can even let you know your expedited shipment date.

#### PHARMACY HOTLINE (888) 984-1084 MON-FRI 8AM-6PM CST

#### **IMPORTANT:**

When you receive your preactiption it is important that you use your mechanics as directed by your physician. Instructions for application will be included with your preactiption.

""Caution: avoid contact with your eyes and/or mouth; unless noted, proscription is not to be ingested.""

### Your Personal Customer Service Team

Chronic pain afflicts more than 115 million people, or close to 30% of the LLS, adult population. Worse yet, traditional anal pain medications can bring severe —at times, catastrophic — side effects such as blooding alcers, kidney and liver failors, hearing loss, beart stack and strake. Opinici treatments carry their own risks of abase, overdose and death. Encluity, alternatives are available.

Personalized topical pain medications deliver strong concentrations directly to the effected area. This can bring faster relief, with minimal detectable levels in the blundstream and organs, where damage can occur. With multiple pain medications delivered through a single cream, personalized treatments can address multiple insues at once, potentially arving you money and trips to the phoremery.

GREAT NEWST Ware healthcare team has accountended topcial formulation. For your condition. Now you may be wondering what exactly is compounding, and that's a great quantum.

#### THE COMPOUND PRESCRIPTION PROCESS

Although exceptions to happen, most of our proceiptions are received by your doctor's office within 24 know and shipped to you to 48-72 hours.

When your pranciption active, you'll faul 3 things • Rost, is your personalized formulation pranciped by your physician.

Second, we the instructions on how to use and or apply your posscription

 And finally, you may ar may not receive a copayment invoice — and that's only if your bosonce covers part, but not all of your prescription.

if you do mates a sepay invoice, the good name is that while sepays very from plan to plan, the majority of our anjoys are lea than \$20.

If however your invoke is genter than \$20 - or if you are facing formetal harddip to paying your capayment, plane fact fine to call our office. We're delighted to aview capayment options and plans with you, and can are if you qualify for financial hardship unistance.

Our friendly container service term is couldely Manday Policy from Sum to Spin central standard time to subit you with any quantizer you may have arguiding your containing practication.



Costing your practiption filled is as only as 1-2-3. Once your practiption is proceed, most are shipped the same day ris overnight aprens in the continuatal USAI

#### 1.YOUR PRESCRIPTION

The process for fulfiling your individualised comparabled processphere is starting to these processed at your local planetary, for example like at CVS. The main difference is that your processphere is made expectedly for you using a formulation process called, "comparable," Compared planetaries. Often iteres, the compared planetary year doctor one may be located in a different city or state, and therefore your prescription(s) will abipped to you.

#### 2. YOUR COVERAGE

Most prescriptions are processed within 2-4 hours after they are received from your doctor's office. One of our friendly customer service representatives will contact you to discuss or confirm the following:

- Income as a second second
- Coppy mount (most me \$20 or lest)
- Your desired delivery address
- Your cell options

#### **3.YOUR SATISFACTION**

Your complete articlication is nor goal. If you have my questions argurding any port of the prescription process, please call our Plasmacy Huddae.

For questions regarding prescription status, please call the Pharmacy Hotline at (888) 984-1084 Mon-Fri 8am-6pm CST.

# **Patient Refill Authorization**

# **Ensure Quick Refills of Your Prescription.**

In today's busy world, "*paying phone tag*" can delay shipping the refills your healthcare team has recommended for your condition *for days or even weeks*. How would you like your tefills sent automatically each month right to your front door?

If you have a copayment and it is less than \$40 the refill process can be automated to save you time and to ensure your refill(s) arrive in a timely manner.

You are not required to give authorization for this tefill process, it is a service provided to assist you in receiving timely tefill(s) of your prescribed medication(s). If you prefer not to utilize this service you will be called to process your tefill(s).

#### **Refill Authorization**

• I authorize RxPro Pharmacy or their pharmacy partner(s) to bill me for my compound prescription refill(s). The amount authorized will not exceed \$40 and will be the actual copayment amount that you have approved.

• If I do not have a copayment, my credit card on file will not be billed.

• By signing below I am authorizing RxPro Pharmacy or their pharmacy partner(s) to ship my medication to my address on file.

• I authorize RxPro Pharmacy or their pharmacy partner(s) to send refill(s) as authorized by my physician at 25 day intervals.

• I understand that I am able to cancel my refill(s) at any time by calling the pharmacy.

Patient's Name (Please Print)

Signature

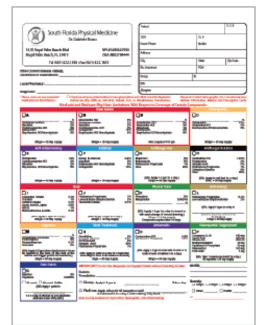
Date

# Pharmacy Hotline (888) 984-1084

# Physician/Staff Instructions

# OFFICE USE ONLY

#### 1. Compound Script



#### Patient's Rx Insurance Card



#### Patient's Driver's License (\*new)



#### 2. Patient Refill Authorization Form

#### Patient Refill Authorization

#### Ensure Quick Refills of Your Prescription.

In today's hary world, "paying plane age" can delay shipping the stiffle year healthcase tune has recommended for your condition *for days or non-works*. How would you like your stiffle sent nationatically such month right to your front door!

If you have a copayment and it is less than 540 the refill process can be auto you time and to ensure your refill(s) active in a timely manner.

You are not required in give endoctration for this still present, is it a service provided to unist you is receiving timely utility) of your practiced medization(s). If you prefer not to utilize this service you will be called to present your will(s).

#### **Exflit** Authoritation

Patient's Name (Please Print)

ExtEl Admostration - I authorize FAFTHS Thermany or their pharmany partners)) to bill me for my compound prescription will(s). The amount authorized will not eaceed \$40 and will be the actual copayment amount that you have approved.

- If I do not have a copayment, my credit card on file will not be hilled.

By signing below I am authorizing RaPro Pharmacy or their pharmacy partner(i) to ship my medication to my address on file.

• I suthorize RaPto Phazmacy or their pharmacy partner(s) to send refill(s) as authorized by my physician at 25 day intervals.

- I understand that I am able to cancel my setfil(s) at any time by calling the phasmacy

Squature

Date

Pharmacy Hotline (888) 964-1064

Compound Script Faxing Process
Please fax the following items to process the
Compound Script:
1. Compound Script
2. Patient Demographics & Refill Auth. Form
3. Copy of Patient's Prescription Insurance Card
<ol><li>Copy of Patient's Driver's License (*new)</li></ol>
(800) 991-4324

For questions regarding prescription status, please call your Rx Doctor/Nurse Conceirge Hotline at (888) 984-1084



### Customer Service Department "We're here for you."

Please don't hesistate to call our Patient Hotline. We're here to answer any questions you have regarding any part of the prescription process. From helping you to understand how to use your prescription, to your insurance benefits (including copay and prescription options) and more. We can even let you know your expedited shipment date.

PHARMACY HOTLINE (888) 984-1084 MON-FRI 8AM-6PM CST

### **IMPORTANT:**

When you receive your prescription it is important that you use your medication as directed by your physician. Instructions for application will be included with your prescription.

\*\*Caution: avoid contact with your eyes and/or mouth; unless noted, prescription is not to be ingested.\*\*

# Your Personal Customer Service Team

Chronic pain afflicts more than 116 million people, or close to 30% of the U.S. adult population. Worse yet, traditional oral pain medications can bring severe —at times, catastrophic — side effects such as bleeding ulcers, kidney and liver failure, hearing loss, heart attack and stroke. Opioid treatments carry their own risks of abuse, overdose and death. Luckily, alternatives are available.

Personalized topical pain medications deliver strong concentrations directly to the affected area. This can bring faster relief, with minimal detectable levels in the bloodstream and organs, where damage can occur. With multiple pain medications delivered through a single cream, personalized treatments can address multiple issues at once, potentially saving you money and trips to the pharmacy.

**GREAT NEWS!** Your healthcare team has recommended topcial formulation for your condition. Now you may be wondering what exactly is compounding, and that's a great question.

#### THE COMPOUND PRESCRIPTION PROCESS

Although exceptions do happen, most of our prescriptions are received by your doctor's office within 24 hours and shipped to you in 48-72 hours.

#### When your prescription arrives, you'll find 3 things;

• First, is your personalized formulation prescribed by your physician

• Second, are the instructions on how to use and or apply your prescription

• And finally, you may or may not receive a copayment invoice – and that's only if your insurance covers part, but not all of your prescription.

If you do receive a copay invoice, the good news is that while copays vary from plan to plan, the majority of our copays are less than \$20.

If however your invoice is greater than \$20 - or if you are facing financial hardship in paying your copayment, please feel free to call our office. We're delighted to review copayment options and plans with you, and can see if you qualify for financial hardship assistance.

Our friendly customer service team is available Monday-Friday from 8am to 6pm central standard time to assist you with any questions you may have regarding your customized prescription.



Getting your prescription filled is as easy as 1-2-3. Once your prescription is processed, most are shipped the same day via overnight express in the continental USA!

#### **1. YOUR PRESCRIPTION**

The process for fulfilling your individualized compounded prescription is similar to those processed at your local pharmacy, for example like at CVS. The main difference is that your prescription is made especially for you using a formulation process called, "compounding." Compound prescriptions are made at compound pharmacies. Often times, the compound pharmacy your doctor uses may be located in a different city or state, and therefore your prescription(s) will shipped to you.

#### 2. YOUR COVERAGE

Most prescriptions are processed within 2-4 hours after they are received from your doctor's office. One of our friendly customer service representatives will contact you to discuss or confirm the following:

- Insurance coverage
- Copay amount (most are \$20 or less)
- Your desired delivery address
- Your refill options

#### **3. YOUR SATISFACTION**

Your complete satisfaction is our goal. If you have any questions regarding any part of the prescription process, please call our Pharmacy Hotline.

For questions regarding prescription status, please call the Pharmacy Hotline at (888) 984-1084 Mon-Fri 8am-6pm CST.

# Patient Refill Authorization

# **Ensure Quick Refills of Your Prescription.**

In today's busy world, "paying phone tag" can delay shipping the refills your healthcare team has recommended for your condition for days or even weeks. How would you like your refills sent automatically each month right to your front door?

If you have a copayment and it is less than \$40 the refill process can be automated to save you time and to ensure your refill(s) arrive in a timely manner.

**You are not required to give authorization** for this refill process, it is a service provided to assist you in receiving timely refill(s) of your prescribed medication(s). If you prefer not to utilize this service you will be called to process your refill(s).

# **Refill Authorization**

• I authorize RxPro Pharmacy or their pharmacy partner(s) to bill me for my compound prescription refill(s). The amount authorized will not exceed \$40 and will be the actual copayment amount that you have approved.

- If I do not have a copayment, my credit card on file will not be billed.
- By signing below I am authorizing RxPro Pharmacy or their pharmacy partner(s) to ship my medication to my address on file.

• I authorize RxPro Pharmacy or their pharmacy partner(s) to send refill(s) as authorized by my physician at 25 day intervals.

• I understand that I am able to cancel my refill(s) at any time by calling the pharmacy.

Patient's Name (Please Print)

Signature

Date

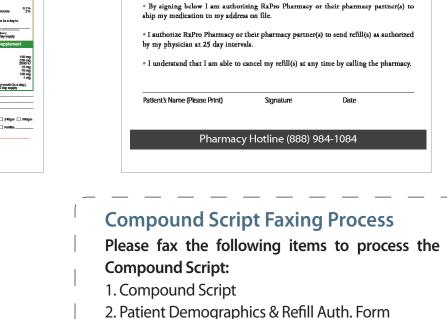
# Pharmacy Hotline (888) 984-1084

# Physician/Staff Instructions

# **OFFICE USE ONLY**

# 1. Compound Script

		Patient	D.O.B			
South Horida	Physical Medicine	422				
Dr.G	abriele Knaus	SSN	DL≢			
		Home Phone	Mobile			
1470 Royal Palm Beach Blvd Royal Palm Beach, FL 33411	NPI #1689667990 DEA #BK2784444	Address				
	9 • Fax (561) 422-1813	City	State Zip Code			
1er (301) 422-101	**18x(301)+22*1013	Rx. Insurance	PCN			
other current disease state(s), conditions or medications:		- Group				
ocal Pharmacy:		BIN	_			
Diagnosis:		Allergies:				
Please cross out any unwanted Cher	k here If your patient wishes to have prescript!	on auto-filled Wewfills all notionts Pleas	a Fax Patient Demographics I.E., Current Insura ass Information, Medical and Prescription Ca			
medications in formulations. befo	re we ship refills on Anti-Viral, Wound, Sca	, or Miscellaneous formulations. Addr With Respect to Coverage of Certain				
medicald a	Dual Action	with Respect to Coverage of Certain	Neuropathic			
		0.	OP			
	Amantadine HCI 81	- *	-			
Diolofenac sodium 3% Baolofen 2%	Diolofanao sodium 3% Baolofan 2%		Gabapartin 10 <sup>1</sup> Imipramine HCI 3 <sup>1</sup>			
Cycloberzaprine HCI 2% Gabapartin 10%	Cyclobenzaprine HCI 21 Gabanentin 101	Melcolcam 1% Gualfanatin 5%	Buptvacaine HCI Monohydrate 5			
Buphracaine HCI Monohydrate 5%	Bupiraceine HCI Monohydrate 5%	Buphvicalne HCI Monohydrate 5%				
380gm = 30 day supply	380gm = 30 day supply	Max supply of 100 gm	380gm = 30 day supply			
Anti-Inflammatory	Antiviral	Antifungal Gel	Antifungal Solution			
O⊧	0F	0.	OH			
Rurbiprolen 10%	Decoy D-Glacose 0.2% Acyclovir 5%	Mupirosin 59 Braconazole 59	Terbinatine HCI 1.87 Flurbiprofen 21			
Cycloberzaprine HCI 2% Bacioten 2%	Bupivacaine HCI Monohydrate 5%	Fluticasone Propionate 19				
Buphracaine HCI Monohydrate 5%	Gabapentin 10%	Utea ' 409	Flutications Propionate 1 Ciclopirox Olamine 8 Urea 20			
360gm = 30 day supply	380gm - 30 day supply	(BIG: Apply 1-2 gm 2x a day.) 120gm – 30 day supply	(SIG: Apply to nail bed 2x a day.) 30mL = 30 day supply			
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I Tamodian Citrate 0.1% Tranlast 1% Caffoine Citrate 0.1%	0,	CK Phenytoin 59 Mitoprostol 0.00249	Fluticazione Propionate 0.1 Levrocetificine Dihydrochioride 2			
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# 3. Patient's Rx Insurance Card



### 4. Patient's Driver's License (\*new)



# 4. Copy of Patient's Driver's License (\*new)

3. Copy of Patient's Prescription Insurance Card



For questions regarding prescription status, please call your Rx Doctor/Nurse Conceirge Hotline at (888) 984-1084

# 2. Patient Refill Authorization Form

In today's busy world, *'paying phone tag'* can delay shipping the refills your healthcare team has recommended for your condition for days or even weeks. How would you like

If you have a copayment and it is less than \$40 the refill process can be automated to save

You are not required to give authorization for this refill process, it is a service provided to assist you in receiving timely refill(s) of your prescribed medication(s). If you prefer

 I authorize RxPro Pharmacy or their pharmacy partner(s) to bill me for my compound prescription refill(s). The amount authorized will not exceed \$40 and will be the actual

#### Patient Refill Authorization

**Refill Authorization** 

copayment amount that you have approved.

Ensure Quick Refills of Your Prescription.

your refills sent automatically each month right to your front door?

not to utilize this service you will be called to process your refill(s).

If I do not have a copayment, my credit card on file will not be billed.

you time and to ensure your refill(s) arrive in a timely manner.

# Physician's Online Portal Tracking System

# Step 1:

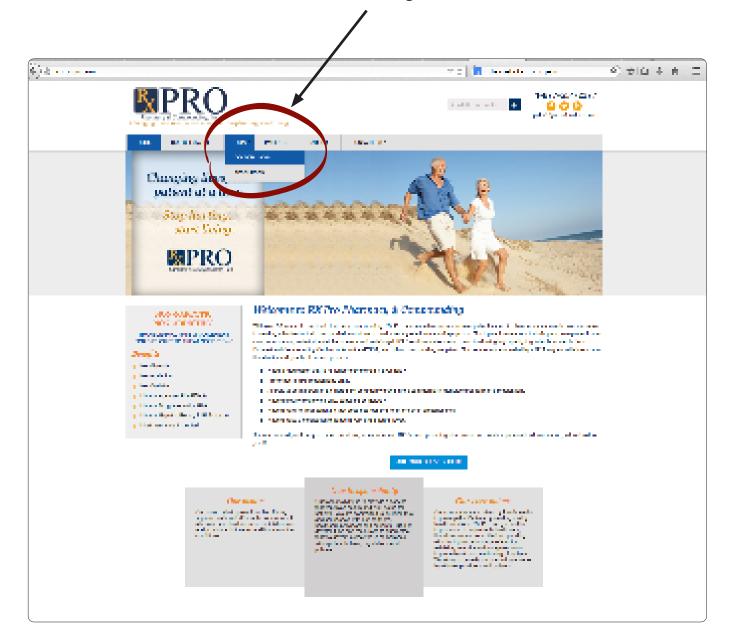
Your NexGen-RxPro representative will prvide you with the User Name and Password information to sign into your personalized account.

# Step 2:

Login to: www.RxProNow.com

# Step 3:

Click "HCP" and then click the "Doctor Login" button



# Step 4:

Type in your User Name (your email address) and password to log in to your personal portal.

# Step 5:

Once you have successfully logged in, you have access to the following elements:

a. Rx Data

b. Topical Pain Resources

c. Communication Central and more.



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# Tired of chronic pain?

Don't want to add another pill to your daily routine?

Transdermal pain management is a great option to treat acute and chronic pain.

Individualization of formulation allows your physician to prescribe multiple medications and customize the dosage to provide faster relief without the major side effects of oral medications.

# **Benefits of Topicals**

Medications Non-Narcotic Non-Addictive Non-Sedating

Single CoPay for Multiple Minimal Adverse Side Effects Minimal Drug Interaction Risk Minimal Hepatic, Renal, & Gl Exposure Most Insurance Accepted

Ask your doctor if topical pain solutions are right for you.

# **Patient Education Materials**

