

Member Purchase Information (Semi Final Game 3 – Unreserved Members)

Please follow the instructions below on how to purchase your seat for Semi Final Game 3.

1. Click the BUY TICKETS button on the email you received from Melbourne United.
2. Members require a **valid email address** in order to purchase their tickets online. For those who wish to **purchase over the phone** please call Ticketek on 132 849 or visit a Ticketek Agency. For locations please click here (http://premier.ticketek.com.au/content/outlets/agencies_vic.aspx)
3. Members will need to **input the password** provided.
4. You will need Acrobat Reader installed to be able to open and print the ezyTicket™. If you have any issues printing your tickets, please contact Ticketek on 132 849
5. If selecting the EzyTicket option, tickets will be emailed to members via **the ticketing agent** and may take up to 48 hours to arrive in your inbox. It is important to also note that the email could arrive in your **Junkmail**, so please ensure that you check this.
6. If selecting venue collection, you can collect these on game day from the **Ticketek** collection window (located on the right hand side of the venue entry).
7. If members have **not received tickets** by Friday 9th March please contact the Ticketek call centre on 132 849.
8. If you have **multiple/family memberships** then your passwords must be entered in the one transaction. All tickets will be emailed to the primary member. Passwords must be entered one password per line.
E.g. Password 1
 Password 2
 Password 3
9. If you have a Family Membership (4 or more members) you will need to enter all membership passwords to receive member prices.
10. If you have a **Companion Card membership** please note your tickets will have to be purchased through Melbourne Parks Box Office by phoning (03) 9286 1208.
11. If you wish to purchase more tickets than your membership allows, you will need to purchase tickets once tickets are available to the general public Tuesday 6th March, please note tickets outside of your membership entitlements will be charged at the full retail price. Please ensure you enter the provided password to receive your member discount on the number of tickets included in your membership.

If you have any questions in regards to your membership, please contact the membership department on 1300 698 443.

If you have any questions in regards to your tickets or how to purchase tickets, please contact the Ticketek Call Centre on 132 849.

Thanks for your support, help us March into March as we take the next step in our championship campaign. We look forward to seeing you at the game!

Go Melbourne!

Melbourne United Membership Department
(E) membership@melbourneutd.com.au
(P) 1300 698 443