

PORT OPERATIONS MANUAL
VOLVO OCEAN RACE 2017/2018
GOTHENBURG **STOPOVER**

JUNE 14TH – 21ST



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VOLVO OCEAN RACE.

Introduction

The stopover in Gothenburg of the Volvo Ocean Race 2017/2018 is going to be a week full of celebrations, concerts, exhibitions and racing will always be in close proximity to the Race Village. There will be giant TV-screens that will show the start, Pro-Am, the In-Port race and some of the concerts. If you'd like to watch the racing live there will be a picnic area in close proximity to the finish line. And, of course, there will also be a children's area, restaurants, cafés, bars, a huge market place and loads of other activities. There is no entrance fee and everyone is invited! Welcome!

Public Schedule

June 14th

2 pm – 9 pm Race Village Opens – Welcome to Gothenburg!

5 pm – 6 pm Official Opening

The boats estimated arrival are June 14th or June 15th

Race Village opens earlier if the boats arrive before June 14th 10 am

June 15th

10 am – 12am Race Village open

June 16th

10 am – 12 am Race Village open

1 pm – 2 pm Parades of sails for Legends Race

June 17th

10 am – 9 pm Race Village open

2 pm – 5 pm In-Port Race

5 pm – 6 pm Award ceremony In-Port Race

June 18th

10 am – 9 pm Race Village open

2 pm – 4 pm Pro-Am Race

June 19th

10 am – 9 pm Race Village open

2 pm – 4 pm Pro-Am Race

June 20th

10 am – 9 pm Race Village open

2 pm – 4 pm Pro-Am Race

VOLVO OCEAN RACE.

June 21th

10 am – 6 pm Race Village open

1:15 pm Start Legends Race

2 pm Start Leg 12 Gothenburg to The Hague

Public Race Village areas

Thur 14th 2:00 pm – 9:00 pm (open earlier if early arrival and closes later if late arrival)

Fri – Sat 15th-16th 10:00 am – 12:00 am

Sun – Wed 17th – 20th 10:00 am – 9:00 pm

Thur 21th 10:00 am – 6:00 pm

Hospitality Race Village areas

Thur 14th 2:00 pm – 9:00 pm

Fri 15th – Sat 16th 10:00 am – 12:00 am

Sun 17th – Wed 20th 10:00 am – 9:00 pm

Thur 21st 10:00 am – 6:00 pm

Accreditation is needed to access Hospitality Race Village areas

VOLVO OCEAN RACE GOTHENBURG.

The Stopover

In June 2018, the Volvo Ocean Race will cross the finish line in Gothenburg. After 8 months at sea, this will be the last stop before the finishing leg to The Hague. Fierce competition is expected to continue right up until the very last moment, with the finish line under the bridge Älvsborgsbron located at the port entrance.

The Race Village, where the yachts will moor after finishing the leg, will be at Frihamnen Harbour. The yachts are expected to arrive on June 14th-15th following a pit stop at Cardiff in Great Britain.

The event plays a big role in the preparations for the celebrations of Gothenburgs 400th anniversary. It is also seen as an urban development project for the River City (Älvstaden) neighbourhood.

The Volvo Ocean Race started in Alicante in October 2017 and finishes in Hague in June 2018. The full list of stopovers is as follows: Alicante, Spain; Lisbon, Portugal; Cape town, South Africa; Melbourne, Australia; Hongkong, SAR CHN; Guangzhou, China; Auckland, New Zealand; Itajai, Brasil; New Port, USA; Cardiff, Great Britain; Gothenburg, Sweden; The Hague, Netherlands.

Destination Overview

Gothenburg is encircled by rocky shoreline, deep forests, tranquil lakes and the surging sea to the west. No other Swedish city gives such easy access to nature. Right on the doorstep are wide open spaces and magical islands. Four centuries ago, when the decision was taken to build a harbour city on the west coast, the ambition was to open up Sweden to the outside world. Building a city on Swedish marshland, wedged between Norway and Denmark, was no easy undertaking, but with the help of the Dutch, English, Scots and Germans the vision was realised. Today, Gothenburg is a flourishing green city with a vibrant cultural scene, world-class restaurants and a fascinating history. At the same time adventure is never far away. There is always an island waiting to be explored or a mountain to be conquered from the saddle of your bike. With its light summer evenings, colourful autumn days and snow-blanketed winter mornings, Gothenburg is where you can experience the real Sweden.

The accessible city

Gothenburg is an open and accessible city. It offers almost everything you would expect of a cosmopolitan city – within walking distance. All you need is right in the city and you can get everywhere on foot – from the Central Station to your hotel, to the arenas, shopping, restaurants and nightlife. But it's not just close to everything; it's also easy to get here. Both international airports are just 20 minutes from the city centre and you can get direct flights here from more than 65 European cities.

Today, Greater Gothenburg is home to 970,000 people from almost every country on the planet. It is they who give the city its soul, its pulse and its unique atmosphere. In Sweden, Gothenburgers have a reputation for their friendliness and hospitality, and many who visit the city for the first time can attest to just how welcoming it feels.

Travel to Gothenburg

Please consider the environment when traveling.

Landvetter Airport (GOT)

Phone: + 46 (0) 10-109 31 00, is on the HW40 about 25km east of Gothenburg.

Landvetter is the biggest international airport on the west coast and handles many domestic and international flights.

VOLVO OCEAN RACE GOTHENBURG.

Arlanda Airport (ARN)

Phone: +46 (0) 10-109 10 00, is the biggest airport in Sweden. It is located about 45 kilometres north of Stockholm. You can travel by train from Stockholm C or even fly from Arlanda to Gothenburg.

Copenhagen Airport (CPH)

Phone: + 45 (0) 32 31 32 31, is the biggest airport in Scandinavia. It is commonly used by travellers from the southern parts of Sweden. There is a train station in close connection to the airport. The Gothenburg central station, where the trains from Copenhagen will arrive, is only a kilometre from Race Village.

Oslo Airport, Gardermoen (OSL)

Phone: + 47 (0) 64 81 00 01, is the biggest airport in Norway and are located 37 miles north-west from Gothenburg. You can travel by train or bus from Oslo S (the central station). By train it takes approximately 4 hours and by bus 3 and a half hours from Oslo S. A car ride from the airport takes approximately 4 hours to Gothenburg.

To and from the airport

Bus (GOT)

The fastest way between Göteborg Landvetter Airport and the city center is with Flygbussarna. The buses leave every 15-20 minutes and you'll reach your destination within 30 minutes. For more information, visit: www.flygbussarna.se. The bus stops at Korsvägen (close to Gothia Towers), Elite Park Avenue, Kungssportsplatsen and Gothenburg Central Station.

Train (CPH)

Across the street from the exit of the Copenhagen Airport the train leaves often and offers an environmentally friendly option. Get your tickets at www.sj.se or at the ticket machines inside the airport (from Köbenhavns Lufthavn to Göteborg C.) The train takes between 3h10m and 4h45m depending on the departure.

To Gothenburg by train, bus and car

Gothenburg is the hub of West Sweden with frequent train connections to most cities in Sweden, and the neighbouring countries Norway and Denmark. The convenient X2000 or MTR trains will take you directly from Stockholm to Gothenburg in only three hours. It's also a green mode of transport. Take your pick between different train operators.

By Bus

From Nils Ericsson bus terminal in Gothenburg, there is an extensive route network of frequent bus services. Express coaches to the Scandinavian capitals Stockholm, Oslo and Copenhagen as well as major Swedish cities. Some bus operators can also take you to Gothenburg from European hubs like Paris and Berlin.

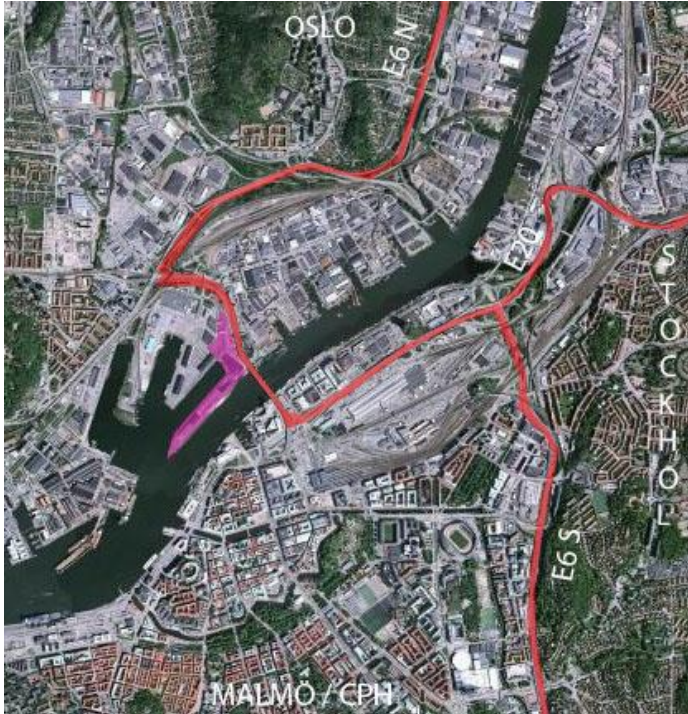
By Car

The E6 motorway runs through West Sweden connecting Malmö, Gothenburg and Oslo in Norway. Connected to E6 is the E20 motorway which starts in Copenhagen, Denmark and leads to Stockholm.

From Gothenburg to:

Oslo	290 km	3h10m by car
Stockholm	470 km	4h54m by car
Copenhagen	315 km	3h15m by car

VOLVO OCEAN RACE GOTHENBURG.



Road map

Rental car service

Hertz Web: www.hertz.se	Landvetter Airport Central Station	+ 46(0)31-94 60 20 + 46(0)31-80 37 30
Sixt – rent a car Web: www.sixt.com	Landvetter Airport Central Station	+ 46(0)301-319 90 + 46(0)31-760 10 40
Europcar Web: www.europcar.se	Landvetter Airport Central Station	+ 46(0)31-389 20 20 + 46(0)31-750 15 30

VOLVO OCEAN RACE GOTHENBURG.

Public transportation to Race Village

The Race Village area is in the very centre of Gothenburg. From the Central Station Race Village is only a fifteen-minute walk or an even quicker bike ride.

Buses, trams, ferries and local trains

Västtrafik is the only supplier of public transport in Gothenburg. They operate the buses, trams, ferries and trains. Bus and tram stops are located throughout the city. Västtrafik is the second largest transport company in the country and with a single card you can access all the buses, trams, trains and ferries in the city. As almost everywhere else, it is cheaper to buy a pre-paid trip. But there are different kinds of payment methods: pre-paid, Västtrafik "To go" mobile app and credit card (Note: not all buses, trams, trains and ferries accept CC as payment). You can easily buy a 24h/72h card for 10 €/20 € (95 SEK/190 SEK). More information can be found at www.vasttrafik.se/en. Tickets can be purchased at Pressbyrå and SevenEleven which are common kiosks around the city. Children under the age of 7 travels for free. Some trains and ferries might cost extra.

Tram

The closest stop to Race Village is called "Frihamnen" and from the city center you can get on the trams number 5,6,10 and 13. The walk from the stop to Race Village is only five minutes. Follow the signs!

Buses

Number 16

You will be let off at the bus stop called "Frihamnssporten". It is in close proximity to the entrance of Race Village.

ElectriCity Number 55

At the Volvo Ocean Race Gothenburg 2015, a new, quiet, electricity bus was launched. This bus is now a part of the daily public-transport in Gothenburg and it takes you to "Frihamnssporten" which is in close proximity to the entrance of Race Village.

ElectriCity 2.0

After three successful years of electric powered buses on line 55 in Gothenburg, ElectriCity is now planning for the next major step. In connection with the Volvo Ocean Race coming to Gothenburg in June 2018, two electric-powered buses will be in demonstration traffic between Nordstan and the Race Village. During the week of Volvo Ocean Race there will be a bus stop at the very entrance of Race Village called "Volvo Ocean Race". The Electricity buses will stop indoors and let it's passengers of. To travel with these buses, you need to purchase a Västtrafik traveling ticket (see section "Buses, trams, ferries and local trains" above).

The project is a collaboration between Volvo, the City of Gothenburg and Chalmers. The two prototype buses will then be used on line 16, which will be equipped with charging infrastructure and stop functions for electrified high capacity traffic.

Ferries

During Race Village opening hours, visitors will be able to go to, and from, Race Village by ferries leaving from Stenpiren.

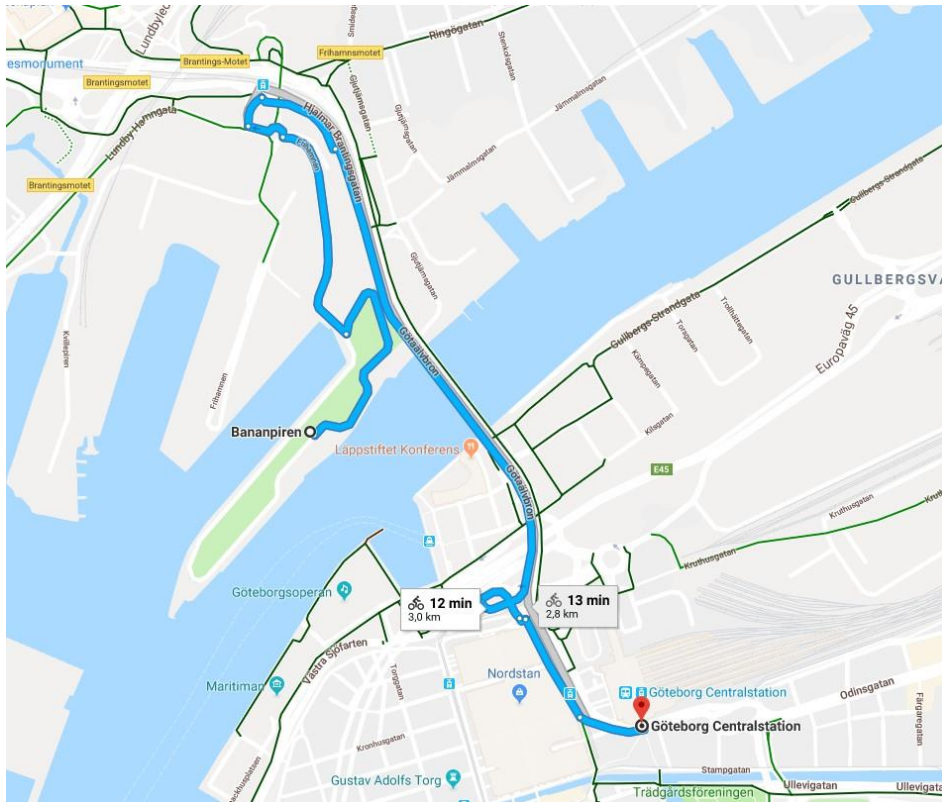
Cars and boats

We discourage visitors from traveling to Race Village by car and by boat since it will be hard to find parking/docking. We will NOT offer any public parking at Frihamnen (this is where Race Village is located). Instead, we recommend you to park at Nordstan indoor car park. You can also park at Backaplan (3 hours free

parking) where you can either walk or travel with the tram from Hjalmar Brantingsplatsen to Frihamnen and the Race Village area.

There will be NO places to dock your own private boat at Race Village. Private boats will not be allowed during the week of Volvo Ocean Race. We will however recommend guest harbours Lilla Bommen and Långedragsteknik.

Information about parking before, and after, will be given out later.



Road map walk and bikeride from Gothenburg Central Station to Frihamnen/Race Village.

ORGANIZATION AND STRUCTURE.

Organization and contact information

The City of Gothenburg (Göteborgs Stad) has given Göteborg & Co operating responsibility to organize the Volvo Ocean Race 2018.

Göteborg & Co.
Box 29, 401 20 Göteborgs Stad

Visitors

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E-mail: Info@volvoceanracegoteborg.com

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Commercial Manager
Jan Torstenson
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E-mail: jan@brandspot.com

Stopover Manager
Kristian Ferrara
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E-mail: kristian.ferrara@goteborg.com

Race Village Manager
Magnus Jarkvist
Mobile: +46 (0) 702 - 07 46 26
Email: magnus@meproduction.se

Harbour Master
Ingela Berntson
Mobile: +46 (0)705 - 505 144
E-mail: ingela.berntson@goteborg.com

Chief Marshall
Anders Andrén
Mobile: +46 (0)702 – 688 657
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Security Manager
Jonas Arlmark
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Volunteer Manager
Mikaela Johansson
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ORGANIZATION AND STRUCTURE.

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Hospitality Manager
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Administration & Sustainability
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E-mail: stefania.citraro@goteborg.com

RACE VILLAGE.

Introduction

The Race Village event venue is located at Södra Frihamnspiren, at the heart of Gothenburg harbour. This is a unique, 75'000 square meter (over 1 million square feet) event venue. It is known to many as the "Banana Pier", famous for events such as Metal Town music festival, Americas Cup Series and as a venue for Way Out West's Stay Out West's concerts. During the week-long event, the venue will feature a picnic area which will afford spectators a front-row view of the harbour races.

A detailed map of the area can be found in the attachments

Address
Volvo Ocean Race
Södra Frihamnspiren 1
417 55 Göteborg

Race Village programme

Date	Time	Event	Public
Thu 14 June	2 pm	Opening of Race Village	Yes
Thu 14 June	5 pm	Official opening ceremony	Yes
Thu 14 June	TBA	Boats arrive	Yes
Fri 15 June	TBA		Yes
Sat 16 June		Opening ceremony Youth Academy	Yes
Sat 16 June	1pm – 2pm	Parades of sails for Legends Race	Yes

Sun 17 June	2 pm – 5 pm	In-Port Race	Yes
Sun 17 June		Awards Night Eriksbergshallen	No
Sun 17 June	5 pm – 6pm	Award ceremony In- Port race	Yes
Mon 18 June	8:30 am – 2:30 pm	Ocean Summit	No
Mon 18 June	2 pm – 4 pm	Pro-Am Race 1	Yes
Tue 19 June	2 pm – 4 pm	Pro-Am Race 2	Yes
Wed 20 June	9am – 11am	Open boats	No
Wed 20 June	2 pm – 4 pm	Pro-Am Race 3	Yes
Wed 20 June	2pm – 4 pm	Open boats	No
Wed 20 June	5:30 pm – 8 pm	City reception at Röda Sten	No
Thu 21 June	11:45 am	Sailors Parade and Dock Out Show	Yes
Thu 21 June	12:20 pm	City Handover and Blessing of the fleet	Yes
Thu 21 June	1:15 pm	Start Legends Race	Yes
Thu 21 June	2 pm	Start leg 12 Gothenburg to The Hague	Yes
Thu 21 June	6 pm	Race village Closing	Yes

For more information: <http://volvoceanracegoteborg.com/en/home>

Bump-in/out

Bump-In

All bump-in logistics shall be coordinated by Stopover manager, Kristian Ferrara.

Bump-in times: Monday June 4th – Wednesday June 13th

All bump-in shall be ready no later than Wednesday June 13th, 4 pm.

Bump-Out

No bump-out work is permitted before Thursday, June 21st, 6 pm and needs to be done no later than Thursday, June 28th.

Bump-in/out and logistics

Contact

Stopover Manager

Kristian Ferrara

Phone: +46 (0) 728 55 30 15

RACE VILLAGE.

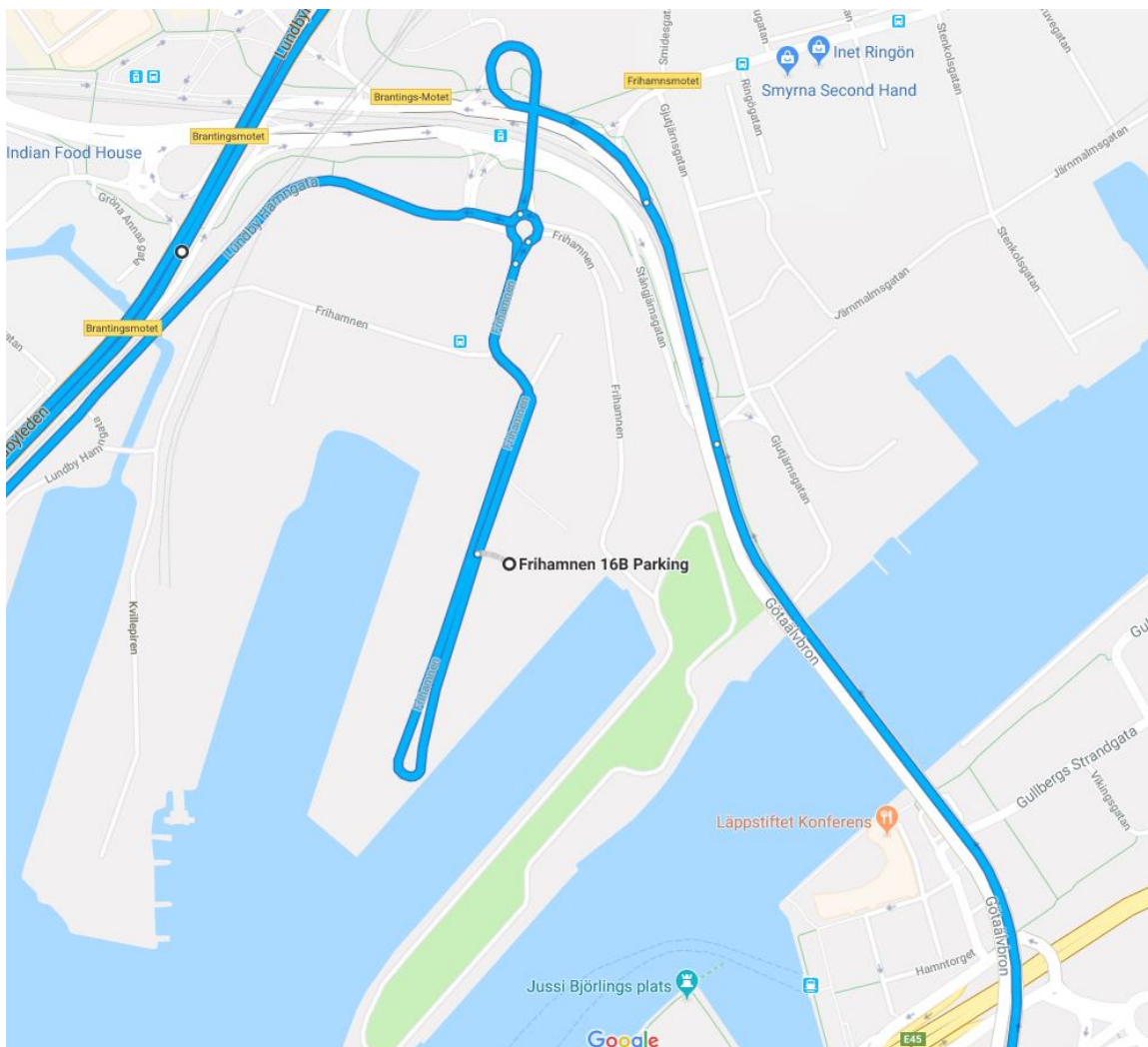
Transport

All transports to and from the area will go through the ferry terminal. All transports shall be coordinated by Stopover Manager, Kristian Ferrara.

Address:

Södra Frihamnspiren 1
417 55 Göteborg

It is important that all deliveries have a staff member on site.



Waste disposal

There will be trash cans as well as larger containers placed trough out Race Village. They will be placed behind Race Offices and behind team area.

RACE VILLAGE.



The recycle bins at the Race Village area

Security

There will be roaming security during the night when Race Village is closed. If you have valuable items in your stand that need extra security we recommend sharing extra security with your neighbours. Prices will be described in the rate card.

Two weeks before the event, and seven days after, there will be 24-hours perimeter and roaming security throughout Race Village.

The Destinations and Maritime Expo

The Destinations and Maritime Expo is a part of Race Village and it is located close to the main entrance. It is an exhibition area for companies and Port Suppliers.

The focus of the Destinations and Maritime Expo is to offer the best in travel and destinations, winter and alpine activities, and maritime experiences.

Contact:

Sveppe Ljunggren, Manager

Phone: +46 (0) 705 79 50 17

E-mail: sveppe@halloy.se

Race Village Medical Center

There will be a medical centre at Race Village and it will be located outside building 105. It will be attended by a nurse during Race Village hours.

Thu 14 th	2:00 pm	– 9:00 pm
Fri 15 th – Sat 16 th	10:00 am	– 12:00 am
Sun 17 th – Wed 20 th	10:00 am	– 9:00 pm
Thu 21 st	10:00 am	– 6:00 pm

RACE VILLAGE.

Outside these times a nurse will be on-call.

The Race Village Medical Centre will be located within the 105 building. It will be manned during Race Village open hours and during Bump In/Out 9 am– 6 pm.

General safety and security information

During the Volvo Ocean Race Gothenburg 2018, there will be a safety and security team to which you can direct any safety and security-related questions. During the event, Frihamnspiren, will be subject to 24-hour surveillance. Some security measures will also be in place during bump-in/out. A control centre will be set up which will be able to deal with disruptions or accidents quickly and efficiently. The control centre is the link between the Volvo Ocean Race safety and security and other official bodies, such as the police, rescue services and ambulance/hospitals. First aiders and lifeguards will also be working within the venue. Contact details for the control centre will be provided as soon as they are available.

Contact

Jonas Arlmark

Phone: +46 (0)31 – 368 40 94

E-mail: jonas.arlmark@goteborg.com

Customs and Immigration

Since Alicante was the first entrance to Schengen area already in October last year, we presume all VISA arrangements taken care of for Volvo Ocean Race staff and crew for whom VISA is required. If VISA still required for anyone to enter Sweden please find useful information at: <https://www.migrationsverket.se/English/Private-individuals/Visiting-Sweden/Visiting-on-business-and-for-conferences.html> or contact your embassy. Please see contact information in last chapter.

We are happy to assist with Letter of Invitation if needed. If same is needed please contact us as soon as possible.

Administration & Sustainability

Joahna Molin

E-mail: johanna.molin@goteborg.com

Mobile: +46 (0)728 – 567 627

HOSPITALITY.

Ocean Race Club

The Ocean Race Club is the official hospitality area of the event. The area consists of two pavilions and a 2'000 sq meter (21'000 sq feet) terrace. There is a courtesy desk situated at the entrance to Ocean Race Club.

Partners have the opportunity to pre-book lunches and dinners for guests in the pavilion. Some partners (according to agreement) will have the opportunity to reserve parts of the pavilion for larger groups (125-300 persons) for breakfast meetings, networking activities or dinners.

Parts of the pavilions are designed as a space with bars and lounge areas ideal for networking and informal meetings. A larger bar, seating areas and "chill-out areas" will be located outdoors between the two pavilions. These areas can be accessed with an Ocean Race Club accreditation. A bar menu of hot and cold food will be available.

For more information and prices contact Hospitality Manager. For hospitality requests during the event contact the Ocean Race Club courtesy desk.

Contacts

Hospitality manager

Marie Båge

Mobile: +46 (0) 701 433 455

E-mail: marie@brandspot.com

Courtesy Desk manager

Sigrid Bersmann

Welcome Desk

The welcome desk will have same hours as Race Village and it will be located by the main entrance. The desk will be attended by staff from the 14th – 21st June from 7am to 9pm.

They will be handling the following areas:

- Information point.
- Race Village accreditation
- Transportation
- Legends Race

OFFICIAL ARRANGEMENTS.

General information

During the event, sponsors will be able to reserve places/tickets (number as per contract for official events/functions). These events/functions are hosted either by the City of Gothenburg or the Volvo Ocean Race S.L.U.

- Welcome Ceremony, Thursday June 14th
- In-Port Race – Spectator boat, Sunday June 17th
- Price Giving Dinner (Awards night), Sunday June 17th
- City Seminars, Wednesday June 20th
- City Reception, Wednesday June 20th
- Leg start – Spectator boat, Thursday June 21st

Award dinner

June 17th at Eriksbergshallen (Event hall on the Hisingen island).

Address:
Maskingatan 11
417 64 Göteborg

Contacts:
VOR SLU
Jennifer Koegelenberg
Phone: +34 659 046 980
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Göteborg & Co
Johanna Molin
Mobile: +46 (0) 728 567 627
E-mail: johanna.molin@goteborg.com

ACCREDITATION.

Accreditation Operations

The accreditation centre will be located at the Welcome Desk by the main public entrance to the Race Village. (See attachment)

Accreditation will be required to access the yacht services, the Race Village outside of opening hours and Volvo Ocean Race SLU offices.

Accreditation Sponsors

As you make a reservation for an official event you will receive your accreditation for that specific event. These accreditations will be checked before entering. Each accreditation pass is valid for a specific day or specific event.

Accreditation Media

Accreditation will be required to access the Media Centre. For further questions, please contact Fabian Bengtsson at fabian@beckmanmedia.se

Contact Accreditation Operations:

Volunteer Manager

Mikaela Johansson

Mobile: +46 (0)722 – 557 058

Email: mikaela.johansson@goteborg.com

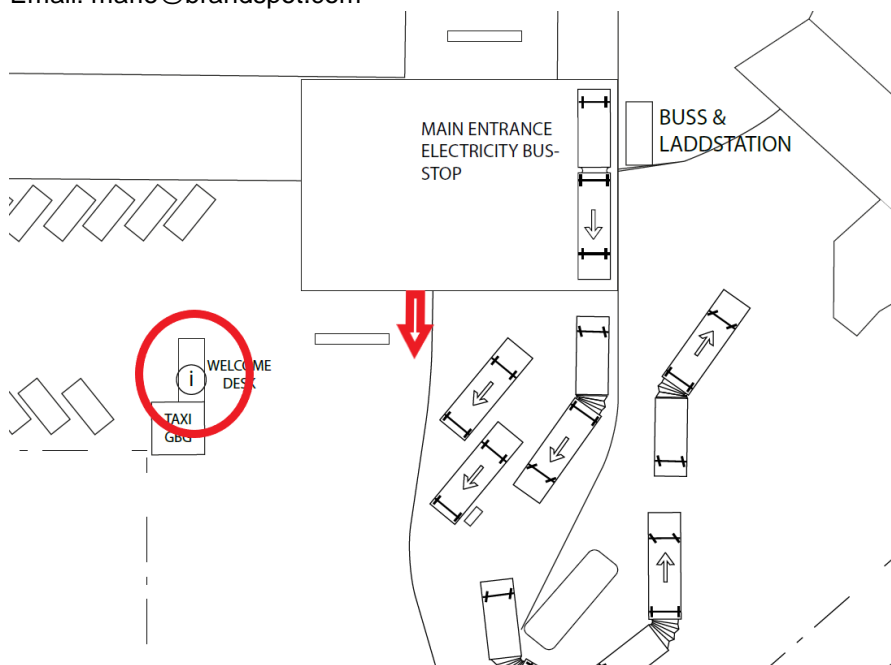
Contact Accreditation Sponsors:

Hospitality Manager

Marie Båge

Mobile: +46 (0)701 – 433 455

Email: marie@brandspot.com



Accreditation centre at Welcome Desk

WEATHER AND CLIMATE.

General information

The climate in Gothenburg is extremely varied and every season has its charm. Here, on the west coast, one can enjoy four distinct seasons which all differs greatly from one another when it comes to temperature, precipitation and the length of daylight.

When you arrive to Gothenburg the summer is well anchored in the city. Parks will start to blossom and outdoor cafés and pubs will once again be open. Around midsummer (June 19th - longest day of the year), the sun will rise around 04:10 am and set around 10:15 pm giving us eighteen hours of sunlight. In contrast, on the shortest day of the year, December 22, the sun rises at 8:44 am and sets at 2:49 pm leaving us with six hours of sunlight.

The average temperature in June is around 15°C. It is not uncommon for the temperature to rise well above 25°C and, at times, sink below 10°C. The average water temperature will be around 15°C but may vary.

In the river, the strength and direction of the currents depends on the wind and on how much water is let out from the sluices further up the river. When large quantities of water are discharged, it creates currents moving towards the ocean. The prevailing wind direction is 270°

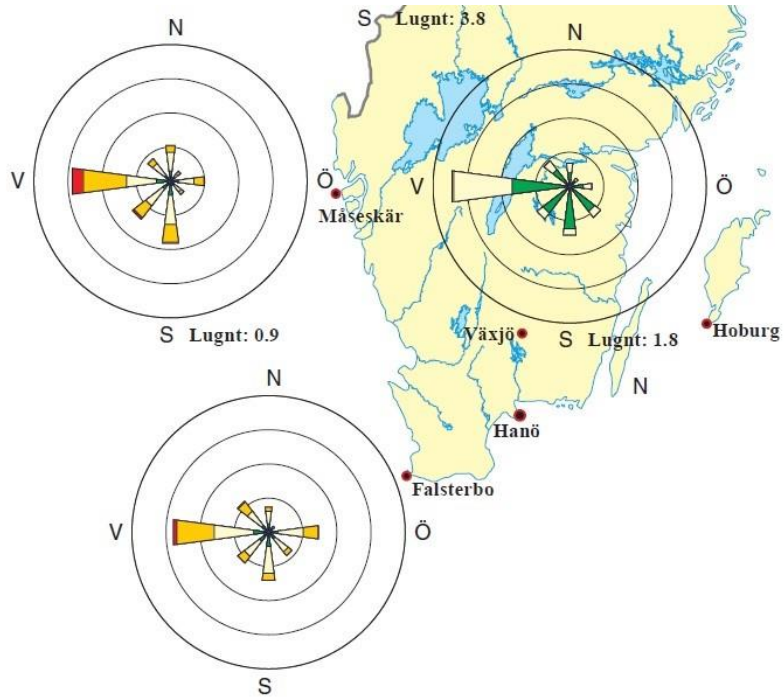
Yearly temperatures

Summer: between 15°C - 25°C (59F to 77F) or warmer

For more information about the climate in Sweden go to: <http://www.smhi.se/en>

WEATHER AND CLIMATE.

Windroses



Sunrise and sunset

Date	14 th	15 th	16 th	17 th	18 th	19 th	20 th	21 st
Sunrise (AM)	4:13	4:12	4:12	4:12	4:12	4:12	4:12	4:12
Sunset (PM)	10:12	10:12	10:13	10:13	10:14	10:14	10:15	10:15

REGULATIONS & POLICYS.

Venue regulatory framework

During your stay in Gothenburg we ask you to abide by Swedish law, local rules and regulations.

Regulations

Safety

A doctor/paramedic will be made available with appropriate medical kit “on-the-water” in an allocated boat in addition to other medical services during each Pro-am Race, the In-Port Race and Leg finish.

Sufficient first aid facilities within easy access for the public within the Race Village.

Exclusions zones/on water control

Every boat in the area must follow the instructions of the authorities marshalling the area for the Leg finish, Pro-Am race and In-Port race

Briefings will take place regarding on-water regulations for In-Port and Pro-Am races and the Start prior to the event.

There is an 8 knot speed limit within the harbour/port area.

Ambush Marketing

To guarantee the commercial rights of all parties (Volvo Ocean Race, the teams, City of Gothenburg, partners), the City has appointed a special “anti-ambush group”. We will be working actively with the Volvo Ocean Race organisation to ensure that the rights of all parties are safeguarded in the best way possible. The aim is to prevent unauthorised companies from using the event for unauthorised marketing/exposure in central Gothenburg and, not least, in the immediate vicinity of the event venue.

If you have any questions, or if you notice an unauthorised activity during the event, please contact:

Jonas Arlmark, Security Manager
Tel. +46 (0)31-368 40 94
jonas.arlmark@goteborg.com

A sustainable event

Gothenburg aims to be a sustainable city, open to the world. The city has adopted ambitious targets for sustainability and the aim is to minimize the negative environmental impact of the event and make positive contribution to the community. The Volvo Ocean Race in Gothenburg will generate lasting positive effects for the local area, and make an impression internationally. We need to work together to succeed!

Together we can fight plastic pollution

Recent studies show that there will be more plastic than fish in the sea in 2050. Plastic in the oceans causes major damage to animals and humans. The Volvo Ocean Race has therefore chosen to collaborate with the UN Environment Program "Clean Seas" to reinforce the campaign and to pay attention to the growing problem. The campaign aims to achieve a drastic reduction of disposable plastics as well as a global ban on microplastics.

REGULATIONS & POLICYS.

Aligned with this work, the Volvo Ocean Race in Gothenburg will make every effort to significantly reduce single-use plastics in the Race Village of the Stopover. A number of actions will be taken including not offering still bottled water but tapped water only

What can you do?

It is of great importance that you, as a stakeholder to the event, keep in mind not to use single-use plastics! Bring your own water bottle and fill it up with tapped water from the water stations located in the event area.

If you want to learn more about the campaign and take a stand, go to www.cleanseas.org

Sort your waste correctly

Sorting your waste means separating the different types of waste for recycling and better handling. It is easy to sort and separate newspapers, plastic and paper packages before you throw them away - but when all waste ends up mixed in a single waste bag - it is both expensive and difficult to separate them again. When materials/products end up wrong, the quality of recycling is impaired and will result in being reclassified from a recyclable material to a burnable waste. This means higher waste costs and lower environmental benefits.

What can you do?

During the event week, you can sort your waste properly. In the public areas, everyone can sort and throw paper, plastic, wood, PET cans, food waste and more in the waste stations provided by our partner Stena Recycling, as you can see in the picture below. Stena Recycling also has a larger recycling waste station back of house where you can sort and throw glass, corrugated board, wooden pallets, oil, batteries, toners, lamp bulbs and mixed scrap.

An event with an enviromental diploma.

The Volvo Ocean Race Gothenburg 2018 was awarded an environmental diploma in accordance with the national standard of Svensk Miljöbas. The diploma status requires measures to minimise the environmental impact of the event to be considered during the planning of the event.

If you have any questions, please contact:

Environmental sustainability and social responsibilites
Johanna Molin, Administration & Sustainability
E-mail: johanna.molin@goteborg.com
Phone: +46 (0) 728 – 567 627

Social responsibilities

The social sustainability is just as important as the one mentioned above. The Volvo Ocean Race 2018 is an open and including event where everyone should feel welcome. To always have the Act of Discrimination in consideration is vital when creating and planning your activities. We do not discriminate against gender, gender identity, expression of gender identity, ethnicity, religion, disabilities, sexual preferences or age.

As a partner of Volvo Ocean Race, we urge you to consider this when working with your activities. Will the disable visitor be able to participate or are the signs big enough for those who might be visually impaired? Try to create family activities for all types of families and not just the normative ones.

We can't satisfy all our guests but by having the Act of Discrimination in mind we can come a long way.
What we lack in some areas, we make in up others.

Together, we can me a difference!

Contact

Environmental sustainability and social responsibilities.

Johanna Molin, Administration & Sustainability

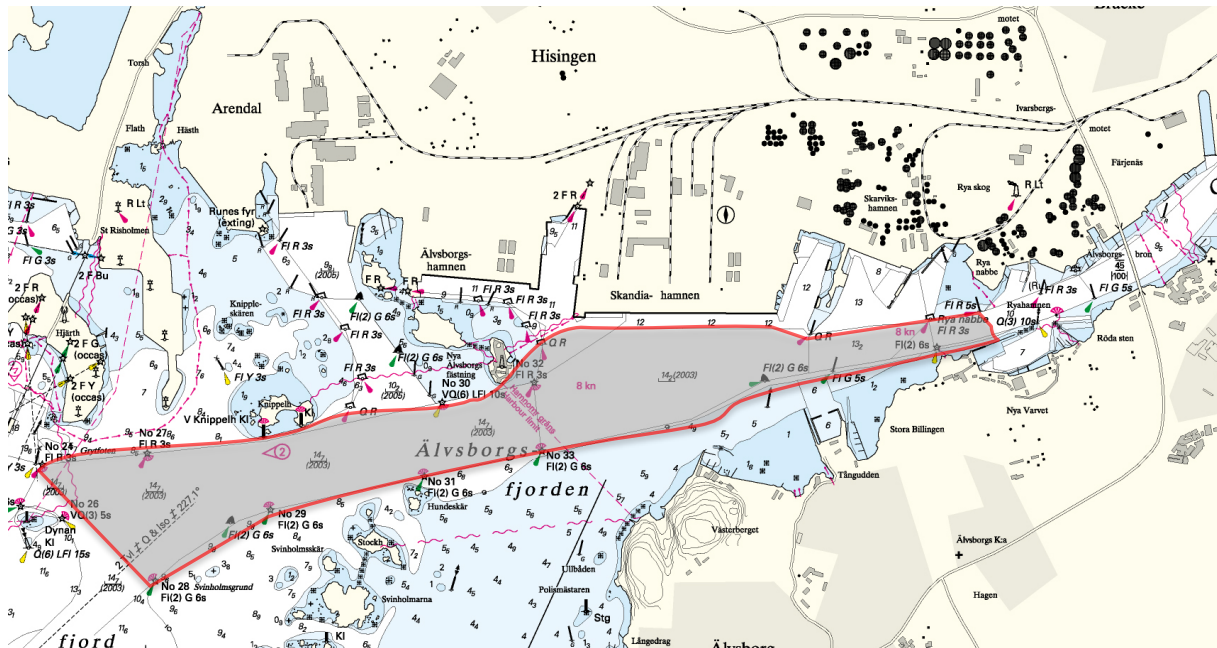
E-mail: johanna.molin@goteborg.com

Phone: +46 (0) 728 – 567 627

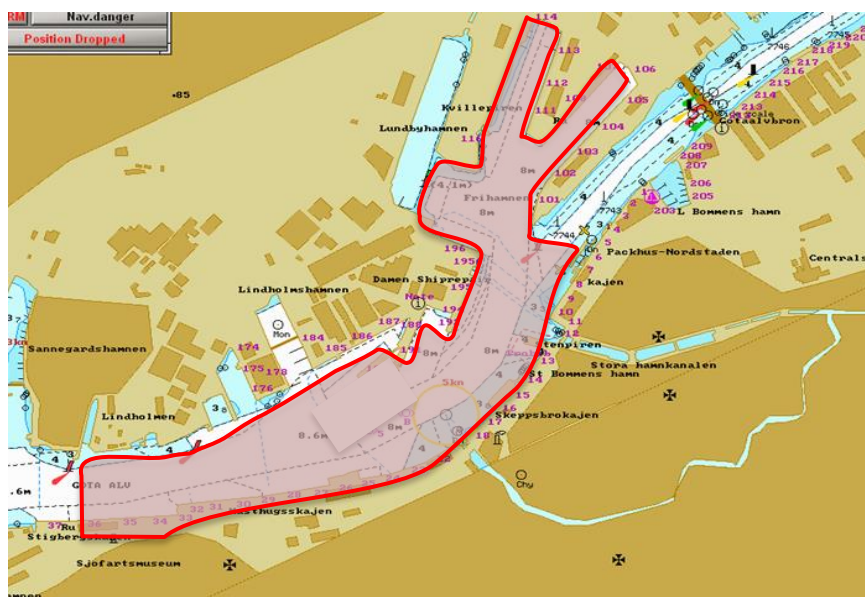
COMPETITION AND RACES.

Maps showing race areas during the In-Port race and Pro-Am race. The finish line for the Proam is located at the western tip of Race Village. There is a detailed map of Race Village at the very end of this PFD.

In-Port Race



Pro-Am Race



YACHT SERVICES.

Cleaning/Waste

During bump-in/out there will be clearly marked waste collectors and containers in close proximity to the team area. Please follow the waste descriptions on the containers. There will also smaller containers throughout Race Village.

During Volvo Ocean Race in Göteborg there will be trash- and garbage cans placed throughout the area.

Courier Deliveries

As Official Logistics Provider to the Volvo Ocean Race 2018, GAC Pindar are contracted to provide the following services:

- Delivery of containers port – venue – port
- Customs clearance
- Materials handling
- Airfreight venue to venue
- Sensitive cargo
- Fast response
- Courier shipments
- Site storage

Volvo Ocean Race Village
c/o GAC Sweden AB
Vingalandsgatan 8
41763, Göteborg
Sweden
Attn: Stefan Lövsund
Phone: +46 (0) 723961542

Courier shipments BELOW 30 kg should be consigned as above. Courier shipments ABOVE 30 kg consign to:

Volvo Ocean Race Village
c/o BGM Logistics
Exportgatan 49
42246, Hisings Backa
Sweden
Attn: Stefan Lövsund
Phone: +46 (0) 723961542

Pre-alerts send to: logistics.sweden@gac.com
Mark the shipment: "Volvo Ocean Race Gothenburg"

Contact
Travelling Team OGT Manager
Herve Lequilliec
herve.lequilliec@gac.com
Phone: +33 675 02 04 37

YACHT SERVICES.

Control Tower

Based in Southampton, the Control Tower is the first point of contact for teams and pavilions for:

- Pricing & contracts
- Schedules
- Bookings
- Advice and information on shipping
- Documentation
- Invoicing

Working hours:

Phone: +44 (0) 2380 489 924

24/7 HOTLINE – for fast response, spares, vessel, repositioning, crisis, management

Phone: +44 (0) 7788 927 983

E-mail: vor@gac.com

Hauling out

Gothenburg is a non-haul out stopover. Any requests for emergency haul out operations will be operated by GAC. See map below for location. Crane operations must be booked through Stefan Lövsund GAC.

Contact:

Stefan Lövsund | GAC Sweden AB | VOR Project Manager

stefan.lovsund@gac.com

Mob +46 723961542



YACHT SERVICES.

Marina Berthing

See map above

Materials Handling Equipment

All deliveries to the site, including but not limited to, containers, construction equipment, food and beverage restocking, equipment, cleaning etc. must be coordinated by the local port organisation.

Non Race Village service facilities

Chandleries

Sea Sea, Partnerstore
Redegatan 1
426 77 Västra Frölunda
Phone: 031-7690400
langedrag@seasea.se

Biltema (Tools, screws, bolts etc)
Telefon: 077-520 00 00
Östra Magårdsvägen 4
<http://www.biltema.se>

Other services

Machining, welding, diving, towing
FROG
Bill Söderberg
Phone: +46 (0) 31 788 21 00 (24/7)
Phone: +46 (0) 739 20 00 04

Team Area

Team Offices and containers will be available for use at Race Village from June 4th pending final shipping schedule from GAC. Race Village is accessible 24 hours a day.

YACHT SERVICES.

Fuel Docks



Gasoline: 16,35 / L
Diesel: 16,05 / L
(Prices 2015-06-01)

Vessels over 50 ft should call in advance
for information.

Depth: 2,4 meters (7,8 ft)

Contact:

Phone: +46 (0) 31 – 697150

Open hours:

Weekdays 9am – 6 pm

Week-ends: 10 am – 3 pm

All other hours: unattended, but still open (Use CC), all hours.
Invoice payment during open hours

VOLVO OCEAN RACE FAMILY SERVICES.

Entertainment and shopping in and around Gothenburg

Gothenburg Pass

Gothenburg Pass gives you free admission to lots of entertainment, sights, excursion, Liseberg amusement park (open during the summer and winter season) and many museums. Parking and travel with trams, buses and boats are included. You'll also get a shopping booklet with discounts in selected stores. Maximise your stay in Gothenburg. Read more and purchase at <https://www.gothenburgpass.com/>

The Gothenburg archipelago

The sea, the tang of the salt and the waves are never far away in Gothenburg. The archipelago stretches out along the coast like an endless chain of islands, bare reefs and skerries. The islands are close enough for day trips, but far enough away to be a contrast to the beat of the city, and they are incredible, whatever the season. It is easy to reach briny bathing, great fishing and gourmet food by tram and ferry, even if you have just a few hours to spare.

If you have a few hours to spare on a hot day don't hesitate to visit the archipelago. From the city centre the number 9 and 11 tram takes you to Saltholmen, where you can go for a cooling dip in the salty water. You can also take a ferry if you like, to one of the many islands. The tram ride is about 30 minutes from the City Centre. On some islands, you'll find picturesque restaurants, hotels, youth hostels and country stores, while other islands have only natural harbours or are entirely deserted. There's plenty of variation, and a wealth of wildlife. Call Gothenburg tourist centre at + 46(0) 31 368 42 00 for more information.

Media

The media centre and press conference location can be found in the Race Village building 105.

Marketing Manager

Linn Enckell

Mobile: + 46 (0) 707 61 73 62

E-mail: linn.enckell@goteborg.com

If you are a journalist, please contact:

Press Officer

Fabian Bengtsson

Mobile: +46 (0)704 59 7212

E-mail: fabian@beckmanmedia.com

Merchandise

The official Volvo Ocean Race Merchandise Store will be sold at the Musto Pavillion located in Race Village.

Mobile Phone Prepaid "Simcard"

Prepaid "Sim" cards can be bought at almost every tobacco and newspaper stand. To buy them in bulk, no limit is set and no identification is required.

VOLVO OCEAN RACE FAMILY SERVICES.

Parking

Team parking is available near each team base, note that passages in and out from Race Village is restricted during opening hours. Ask the LOC for details.

Spectator Vantage Points

Start and finish line

The finish line (Volvo Ocean Race, In-Port and ProAm) will be near the city centre and Race Village. The best place to watch finish line is from the western tip of Race Village. Here you can enjoy artificial grass, music, café and a musical stage.

The start line for leg 11 to Hague will be near Älvsborgs fästning, outside the bridge (Älvsborgsbron)

Bicycles

Bicycles can be rented at several locations in Gothenburg. For more information, please visit <http://en.goteborgbikes.se/>. Information in English is available. Please note that the closes bike station is in close proximity to the ferry station Lilla Bommen on the mainland.

Crew catering

Race Village will have its own canteen open for volunteers and event staff including exhibitors for both lunch and dinner. Here you can purchase lunch and dinner. Only vouchers will be valid as method of payment. Vouchers must be prebooked. Please contact hospitality@volvoceanracegoteborg.com for more information

Public Restaurants

Inside Race Village, there will be a number of choices to make when it comes to food and beverages. There will be public restaurants, bars and food trucks open during Race Village-hours.

Piren – Salt & Sill
105:an – Ringön Goes Bananas
Stage Restaurant – Rosers
Mat 107 – Mat 107

USEFUL INFORMATION.

Emergency Service Numbers

Police:	112 for non-urgent matters: 031 -114 14
Fire brigade:	112
Ambulance:	112
Poison information center	112
Sea Rescue service	112
Medical advice with a nurse over the phone	1177

Please note that the numbers above can only be dialled from within Sweden

Medical attention

Emergency dentist:

Svingeln Akutklinik
Ranängsgatan 8 - 10
416 64, Göteborg
Phone: +46 (0)31 153 154

Major hospitals:

Capio Lundby Sjukhus
Wieselgrensplatsen 2a
417 17, Göteborg
Phone: +46 (0) 31 657 000

Östra Sjukhuset
Smörslottsgatan 1
416 85, Göteborg
Phone: +46 (0) 31 343 4000

Sahlgrenska
Per Dubbsgatan 15
413 45, Göteborg
Phone: +46 (0) 31 342 1000

Police stations

Closest Police Station:

Polisen – Hisingen
Vågmästaregatan 5
417 02, Göteborg
Phone: +46 (0)77-114 14 00

Göteborg Polishuset
Ernst Fontells plats
411 40, Göteborg
Phone: +46 (0)77-114 14 00

USEFUL INFORMATION.

Pharmacies (Apotek)

Kronans Apotek Kvillebäcken
Borstbindaregatan 8
417 22 Göteborg
Phone: +46 (0) 771 – 612 612
Mon – Fri 9:00 am – 17:30 pm
Sat – Sun: closed

Apoteket Backaplan
Krokegårdsgatan 5
417 05 Gothenburg
Phone: +46 (0)77-145 04 50
Mon – fri: 10:00 am – 7:00 pm
Saturday: 10:00 am – 5:00 pm
Sunday: 11:00 am – 5:00 pm

Apoteket Hjärtat (Nordstan)
GÖTGATAN 12
411 05 Gothenburg
Phone: +46 (0)77-140 54 05
Open daily 8:00 am – 10:00 pm

The pharmacies stock all types of medicine. To purchase prescribed medicine, a prescription is required from a doctor in Sweden or another Scandinavian country.

Trafficking

Human trafficking for sexual purposes occurs in Sweden. Therefore, it is important that the police human trafficking unit get your advice as soon as possible if you see something suspicious. Call prefer one too many than one too few. It is the police who assesses whether it concerns human beings or not.

Phone: +46 (0)31 – 739 25 02

Embassies/Consulates

Guest from the following countries needs to apply for VISA.

The Embassy of the United Arab Emirates Phone: +46 (0) 8 411 12 44
Torsgatan 2, 5th floor
111 23 Stockholm
(<http://www.swedenabroad.com/en-GB/Embassies/Abu-Dhabi/Visit-Sweden/Applying-for-a-visa-to-Sweden-W/How-to-apply/>)

Embassy of the People's Republic of China Phone: +46 (0) 8 579 364 29
Lidovägen 8
115 25 Stockholm
(<http://www.swedenabroad.com/en-GB/Embassies/Shanghai/Visit-Sweden/Applying-for-a-visa-to-Sweden-T/>)

USEFUL INFORMATION.

No VISA needed

Argentine Embassy in Stockholm
Narvavägen 32
104 40 Stockholm

Phone: +46 (0) 8 – 663 19 65

Embassy of Australia
Sergelstorg 12
111 57 Stockholm

Phone: +46 (0) 8 – 613 29 00

Embassy of Belgium
Kungsbroplan 2
101 38 Stockholm

Phone: +46 (0) 8 - 534 802 00

Danmarks Ambassade, Sverige
Jakobsgatan 3
111 52 Stockholm

Phone: +46 (0) 8 – 406 75 00

Embassy of Brazil
Odengatan 3
114 24 Stockholm

Phone: +46 (0) 8 – 545 163 00

Embassy of France
Kommendörsgatan 13
102 43 Stockholm

Phone: +46 (0) 8 – 459 53 00

Embassy of Hong-Kong
Lidovägen 8
115 25 Stockholm

Phone: +46 (0) 8 579 364 29

Embassy of Ireland
Östermalmsgatan 97
100 55 Stockholm

Phone: +46 (0) 8 – 661 80 05

Embassy of Italy
Djurgårdsvägen 174
115 21 Stockholm

Phone: +46 (0) 8- 545 671 00

Embassy of the Republic of Lithuania
Grevgatan 5
114 53 Stockholm

Phone: +46 (0) 8 – 667 54 55

Embassy of the Netherlands
Götgatan 16A
104 65 Stockholm

Phone: +46 (0) 8 – 556 933 00

(New Zealanders in Sweden in need of assistance should contact the New Zealand Embassy in Brussels)

USEFUL INFORMATION.

Embassy of New Zealand
Avenue des Nerviens 9/31
B-1040 Brussels, Belgium

Phone: +32 2 512 1040

Embassy of Spain
Djurgårdsvägen 21
115 21 Stockholm

Phone: +46 (0) 8 – 667 94 30

Embassy of Switzerland
Valhallavägen 64
100 41 Stockholm

Phone: +46 (0) 8 – 676 79 00

Embassy of the US of America
Dag Hammarskjöldsväg 31
103 23 Stockholm

Phone: +46 (0) 8 – 783 53 00

For all other Embassies, please visit www.sweden.gov.se and choose “short cuts” Embassies, consulates and consular affairs.

Lost Property

In case of lost property, please contact the Welcome Desk.

Sport and Leisure Facilities

Go to <http://www.goteborg.com/en/> for more information about what’s going on in Gothenburg.

Translation Services

Almost everyone speaks English in Sweden, however for professional translation services it is best to contact the appropriate embassy or consulate.

Practicalities

Currency

The unit of currency is the Swedish Kronor SEK. All ATMs will accept MasterCard and Visa and credit cards are widely accepted. 25% VAT is included in all prices in public facilities.

Exchange offices

Forex can be found at Landvetter Airport, the Central Station, Kungssportsavenyn 22, Kungssportsplatsen 7 and Postgatan 26

Rates (2018-05)

1 Euro – 10,51 SEK

1 USD – 8,67 SEK

1 CNY – 1,36 SEK

Postal service

Post office opening hours are normally 09.00 - 18.00 on weekdays, and 09.00 – 13.00 on Saturdays. Currency can be exchanged in most of the larger post offices. Postage stamps are also on sale at newspaper stands, tobacco stands and bookshops.

Language

Swedish is the primary language but English is widely used.

USEFUL INFORMATION.

Laundry services

The stopover does not offer laundry services but if you need laundry service during your stay, you can contact Sam at Hålt's Tvätt AB

Contact: +46 (0) 733 – 329 749

Pickup to delivery in 1-2 days

Price: 50 SEK/kg laundry (≈5 euros/kg)

Pickup and delivery is free of charge.

EVENT AREA.

