

GETTING STARTED



*e*Instruction™

Interwrite Mobi™

for Windows and the Mac



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Click on any of the Interwrite products to access product information, software downloads, documentation, and training information.



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Interwrite Mobi™

About This Guide

This *Getting Started* guide describes how to set up your Interwrite Mobi and Interactive Pen, install the Interwrite Workspace software, and establish a communication connection with the PC or the Mac. It ends with an overview of the Interwrite Workspace software.

Product Overview

The Interwrite Mobi is a tablet system featuring the patented digitizer and pen-input technology. Used with the Interwrite Workspace software on a PC or a Mac, Mobis allow you control the computer by running applications, opening and editing files, and annotating screen images and presentation files from anywhere in the room. When used with an Interwrite DualBoard, Mobis provide the ultimate multi-input collaborative system for the interactive class room or the interactive meeting room.

Interwrite Pen

The electronic Interwrite Pen, when positioned just above (*in prox of*) or touching the surface of a powered-on, connected Tablet, controls the movements of the mouse on the computer. The Pen becomes a writing and drawing instrument when one of the many Workspace Annotation Tools is selected from the projected Toolbar. When in Annotation Mode, a user can make notes on a PowerPoint Slide Show, highlight areas of interest on a spreadsheet, or edit a document using a wide range of pen attributes.

Radio Frequency Technology

The Interwrite Mobi system uses Radio Frequency (RF) wireless technology to establish communication between the Tablet and the computer. The Mobis come with the RF module built into the Tablet, so the only installation required is the Workspace RF USB Adapter on the computer.

Know What I Know (KWIK) Screen

The KWIK Screen allows for Student Response System information to display and be used by the instructor for evaluation purposes. It is a color backlit LCD display that interacts with the computer to display the assessment data. The type of data is dependent on the Student Response System being used. If one is not installed, the LCD screen will be blank but show the Mobi Status.

Workspace Software

The operation of your Mobi is facilitated by the Interwrite Workspace software. The software is installed as part of the process of establishing communication between the Mobi and the computer and is covered in this guide. The Workspace software has two operational modes: **Lesson Mode** and **Office Mode** (Windows only).

An Interwrite Mobi, acting as an input device to the computer, remotely controls the computer from anywhere in the room. When the Interwrite DualBoard and a video projector are added, the computer's desktop image projects onto the Interwrite DualBoard's surface, and the board, communicates as an input device to the computer.

In this environment, both the person at the Interwrite DualBoard and users with Tablets seated around the room can interact with the presentation.

Installation Overview

This section describes what you will be doing and the order in which you will be doing it, to facilitate the setup of your Interwrite Mobi and its preparation for use.

1. Unpack Your Interwrite Mobi

The package includes the Interwrite Mobi and the rechargeable Interwrite Interactive Pen, a Pen tether, a Mini USB cord, and an eInstruction™ CD and a Workspace RF USB Adapter.

2. Charge Your Interwrite Mobi and Interactive Pen

Your Tablet and Pen must be charged before you can use them. Place the Interactive Pen in the Tablet's Pen Tray and plug the Mini USB cord into the Mini USB Jack located at the top of the Tablet and the other end into a USB Jack at the computer.

3. Install the Interwrite Workspace Software

4. Connect Your Interwrite Mobi

Your Interwrite Mobi must be able to communicate with the Interwrite Workspace software on your computer. This communication link is established wirelessly between radio frequency communication modules—one built into the Tablet and the other connected to the computer.

Setting Up Your Interwrite Mobi

The Interwrite Mobi communicates with the computer using radio frequency technology. The RF communications module is built into the Interwrite Mobi. The Tablet communicates through its built-in RF module with another RF module installed on the computer. The Interwrite Mobi runs on Li-ion batteries, which provide about 40 hours of wireless operation before they have to be recharged.





The first thing you should do when you unpack your new Interwrite Mobi and Interactive Pen is charge them.

Charging the Interwrite Mobi and Interactive Pen

Before you use your Interwrite Mobi and Interactive Pen for the first time, they should be charged for about three hours. Whenever the Tablet battery is low and needs to be recharged, the Tablet Battery Status Icon will flash slowly.

- 1 Place the Interactive Pen in the **Pen Tray**.
- 2 Connect the **Mini USB Cable** to the **Mini USB Jack** at the top of the Tablet.
- 3 Plug the Cable into a USB port on your computer.

The Interwrite Mobi can be used while it is charging.

- 4 When the Tablet and Pen are charged and the **Battery Status** displays that it is charged, unplug the Charger from the Interwrite Mobi.
- 5 Press the **Power Button** when the Interwrite Mobi is charged.

The buttons and status indicators are described in more detail in the *Operating the Interwrite Mobi* section.



The Pen can be charged only when it is placed in the Pen Tray in the Tablet, and only when the Tablet is being charged. A Pen charge lasts over 40 hours. You should always charge the Pen when the Tablet is being charged.

Attaching the Tether to the Tablet and the Pen

The tether has a loop at each end. One end has a metal ring attached to the loop – that's the Pen loop. The other end is the Tablet loop.

- 1 Thread the Tablet loop up through the hole above the Pen Tray. Thread the Pen loop through the Tablet loop. Pull to tighten.

The Electronic Interactive Pen

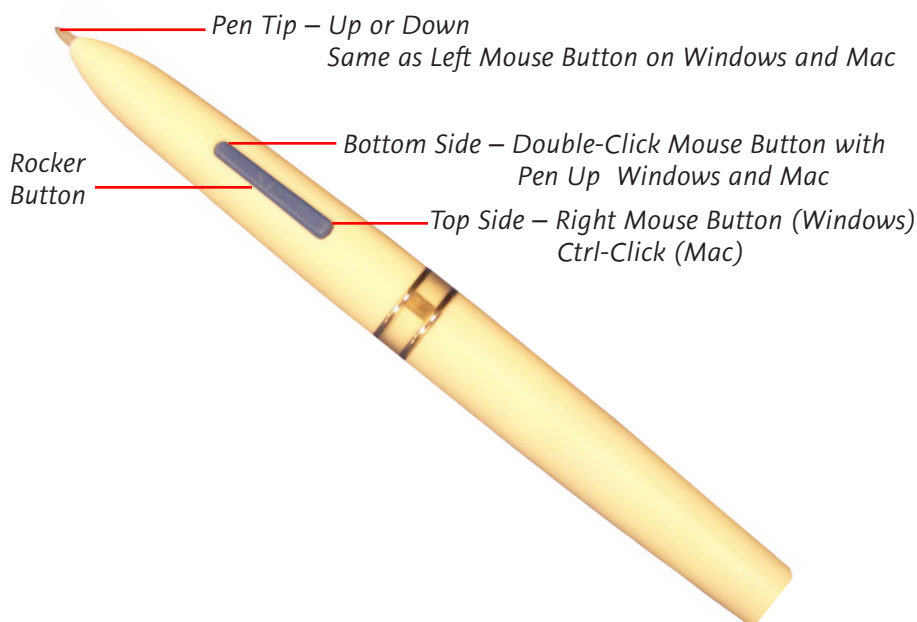
The Interactive Pen is an input device to the computer. You will use it to write and draw in Lesson Mode and to control mouse movements in Mouse Mode by moving the tip of the Pen just above (*in prox of*) or touching the Tablet's **workspace** surface. When the Pen Tip is in prox or touching the Tablet's workspace, it simulates the same effects you would get using the left mouse button both in Windows and on the Mac.

Using the Pen

When the Pen is in prox, press the bottom end of the Rocker Button to simulate a left mouse button double-click in Windows and on the Mac. Press the top end of the Rocker Button to simulate a right mouse button click in Windows and a Ctrl-click on the Mac. In Windows, hold down the bottom Rocker Button and touch the Pen Tip to the Tablet's workspace to erase. On the Mac, with the Pen Tip touching the Tablet's surface, hold down the bottom Rocker Button to erase.

Sleep Mode

The Pen goes into *Sleep Mode* after about two minutes of inactivity to conserve power. Touching the Pen to a surface, or clicking one of its Rocker Buttons, wakes up the Pen.




Installing the Software on Windows

The Interwrite Workspace software must be installed on Windows by a user with *Administrator* privileges. Interwrite Workspace is compatible with Windows 2000, XP, and Vista.




If you are using Windows 98/Me/NT, you must use Interwrite Workspace version 5.0. For more information, contact Technical Support to order an installation CD.

- 1 Log in as *Administrator*.
- 2 Insert the Interwrite Workspace CD into the CD drive on your PC. The Installer will autoload. If it doesn't, click on the **Start** button on the Windows Task Bar and select *Run* from the menu. Type *X:\setup.exe* (X represents the CD drive letter).
- 3 Select the *Install Interwrite Workspace Software* menu option.
- 4 Follow the onscreen instructions for the software installation.

You will know Interwrite Workspace has installed successfully by the appearance of the eInstruction icon  in the System Tray on the Windows Task Bar. (If the icon does not appear, restart your computer.) When the Interwrite Workspace icon appears, it indicates that the **eInstruction Device Manager** is now running in the background on your PC. Click on the Workspace icon to display the Device Manager menu options. Device Manager, in addition to managing the eInstruction hardware devices, provides direct access to the Interwrite Workspace software.

eInstruction Device Manager	
Workspace	
CPS	
Response	
Onscreen Keyboard	
Record and Playback	
Curtain	
Spotlight	
Select Language	▶
Exit	




Click the eInstruction icon  in the System Tray of the Windows Task Bar to display the Device Manager Menu. Select the *Check for Updates* option. If a new version of Workspace is available, download it now. You should periodically check for updates.

Installing the Software on the Mac

The Interwrite Workspace software must be installed on the Mac by a user with *Admin* privileges. Interwrite Workspace is compatible with Mac OS X version 10.4 or higher.

- 1 Log in as *Admin*.
- 2 Insert the Interwrite Workspace CD into the CD-ROM drive on your Mac. An Interwrite Workspace CD icon will appear on your desktop.
- 3 Double-click on the Interwrite icon on the desktop to display the CD's contents. Double-click on the **Install Interwrite** icon.
- 4 Follow the onscreen instructions for the software installation.

The appearance of the Interwrite Workspace icon  on the Menu bar indicates that the **eInstruction Device Manager** is now running on your Mac. It will load and run in the background every time you start up your Mac. Click on the eInstruction icon to display the options on the Device Manager Menu, shown here. Device Manager, in addition to managing the eInstruction hardware devices, provides direct access to the Interwrite Workspace software on the Mac.



Installing the USB Workspace RF

Plug the USB RF Hub into one of the USB ports  on your computer.

The RF Hub performs the following functions:

- Supports multiple slates and boards, up to 128 devices simultaneously connected
- Supports up to a minimum of 10 devices communicating simultaneously
- Connect button to support quick connection and pairing of devices without software interaction, the target responsiveness is to connect within 5 seconds.



Keeping Track of the Workspace RF Hub

The RF Hub is made to fit into the back of your Mobi Tablet. Place the Hub into the allotted space. When the Hub is secure it will click into place.



Connect the Interwrite Devices

The computer automatically detects a cabled Interwrite DualBoard or Interwrite Panel. However, the wireless Interwrite Devices need to be *discovered* in order for it to communicate via radio frequency. Complete the following steps to connect the Mobi and the computer.

- 1 Insert the RF Workspace Hub into the USB port on your computer.
- 2 Press the **button on the Hub** to activate it. The Hub will flash for two minutes as it waits for the Mobi.
- 3 Turn on the Mobi.
- 4 Turn the Mobi over and press the **blue button** next to the battery opening to activate the Mobi's RF signal.

The RF Hub receives the Mobi signal and stops flashing, indicating the devices are communicating.

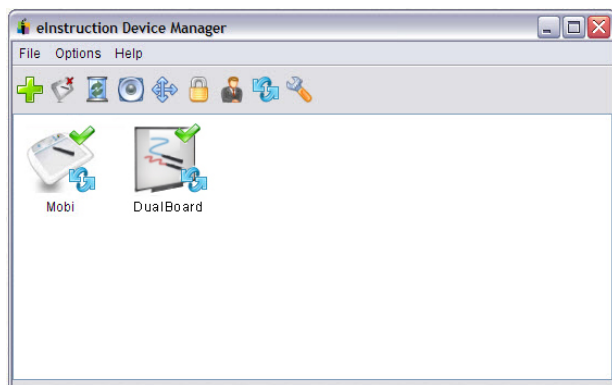
Viewing Device Manager

If changing the preferences are required for the Mobi, use the eInstruction Device Manager. Make sure the Interwrite Mobi is powered on.

Complete the following steps to view the Device Manager.












- 1 Click the **eInstruction icon** in the System Tray on the Windows Task Bar to display the *Device Manager* menu.
- 2 Click **Device Manager**. The *Interwrite Workspace Device Manager* window opens.
- 3 Use the icons or Options menu to view or change the preferences on the Mobi.



Using the Device Manager Main Window

Once Device Manager is selected from the menu, the Device Manager main window opens. From this window, you can connect devices, view properties, identify connected devices, lock or unlock pads, and perform other management functions.

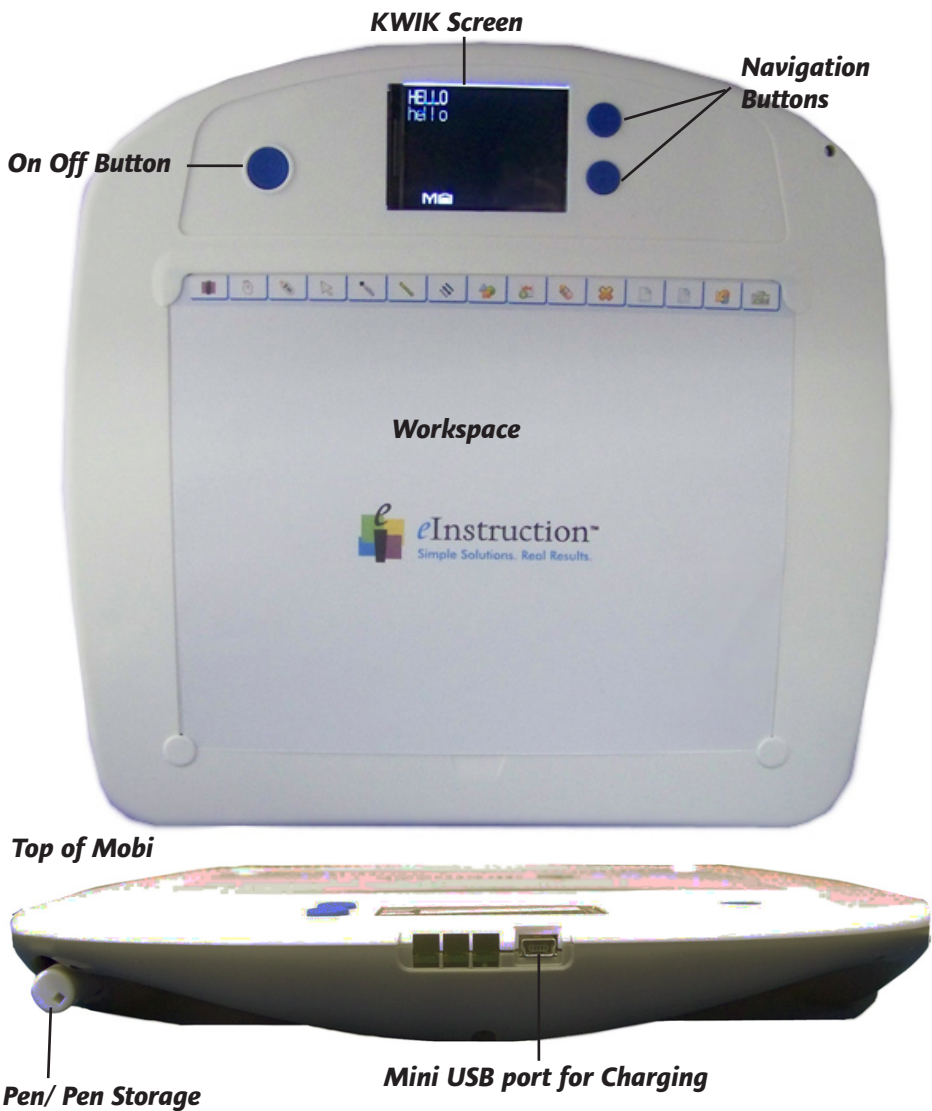
The following table identifies the icons associated with the Device Manager main window.

Icon	Name	Used To
	Add Bluetooth	Locate and connect Bluetooth devices to the Workspace software.
	Connect or Disconnect Device	Disconnect the device or devices from communicating with Workspace.
	Remove Device	Deletes Device from Device Manager
	Beep	Identify a specific Interwrite Device. Click Beep to make the device beep.
	Calibrate Board	Align the Interwrite Pen position relative to the projected image on the Interwrite Board's surface. Use the Interwrite Pen to tap each white calibration point as it appears on the blue screen. Recalibration is required when either the Interwrite Board or the projector has been moved.
	Lock or Unlock Device	Prevents all connected devices from inputting to the current session. Locked Pads remain connected unless they are powered off.
	Select or Deselect Presenter	Allows for a specific device to control the interaction of Workspace and has control over the other connected Interwrite Devices in a session.
	Autoconnect Device	Connects pre-selected devices when Device Manager is activated.
	Properties	Opens the Properties window for the selected Interwrite Device.

Operating the Mobi

The Interwrite Mobi provides the freedom to interact with a projected presentation from anywhere in the room. You can write annotations and run applications remotely, giving you the opportunity to engage others and encourage participation.

You use the electronic Interactive Pen on the Interwrite Mobi's workspace, the area defined by the Tablet Insert, to move the mouse cursor on the projected image, to select and use Workspace tools, and to click on the programmable SoftKeys indicated along the top of the Tablet Insert. .



Operating the Buttons

To operate any of the three buttons, push down or use the Pen vertically above the button and touch the Pen Tip to the button and hold for several seconds.

On/Off Button

Press the On/Off Button for three seconds to activate the Mobi. The Mobi will go into Sleep Mode after X minutes of inactivity.

Navigation Buttons







The Navigation Buttons to the right of the KWIK screen allow for moving through the KWIK Screen options.

Connect Button

The Connect button on bottom of the Mobi allows for it to communicate with the Workspace RF Hub and is recessed to avoid accidental activation.

Mobi Status Indicators

The following table identifies the icons associated with the Mobi status within the KWIK screen.

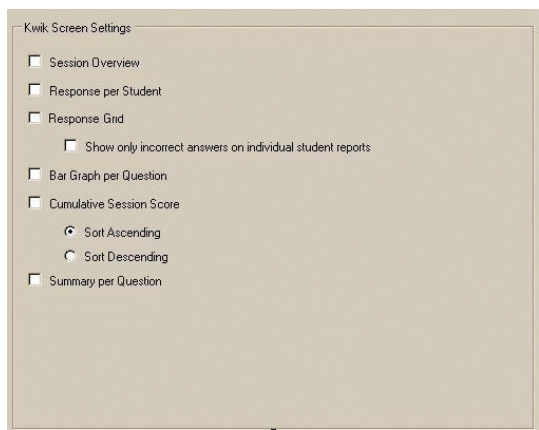
Icon	Indicates	Used To
	In Range	Mobi is within the Workspace RF Hub Range
	USB	Mobi is connected to the computer via the USB port.
	In Prox	Pen is within the proximity and can be detected by the Mobi
	In Menu	The KWIK screen is in use.
	Battery Life Indicator	Indicates amount of battery life left before charging.
	Pen Life Indicator	Indications amount of battery life left for the Interactive Pen.

Working with the Mobi KWIK Screen

Use the following screens to configure the KWIK screen within Interwrite Response or the Classroom Performance System (CPS). While using the Mobi, use the navigational buttons to scroll through the selected reports.

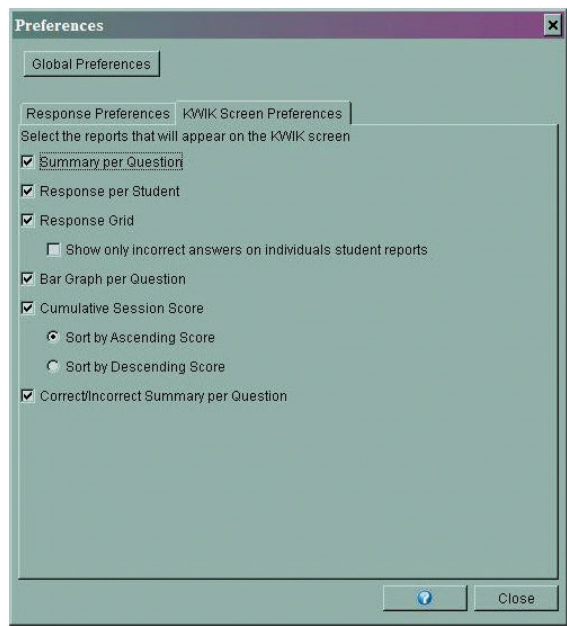
KWIK Screen Settings within CPS

Select the checkbox to view the CPS report on the KWIK screen.



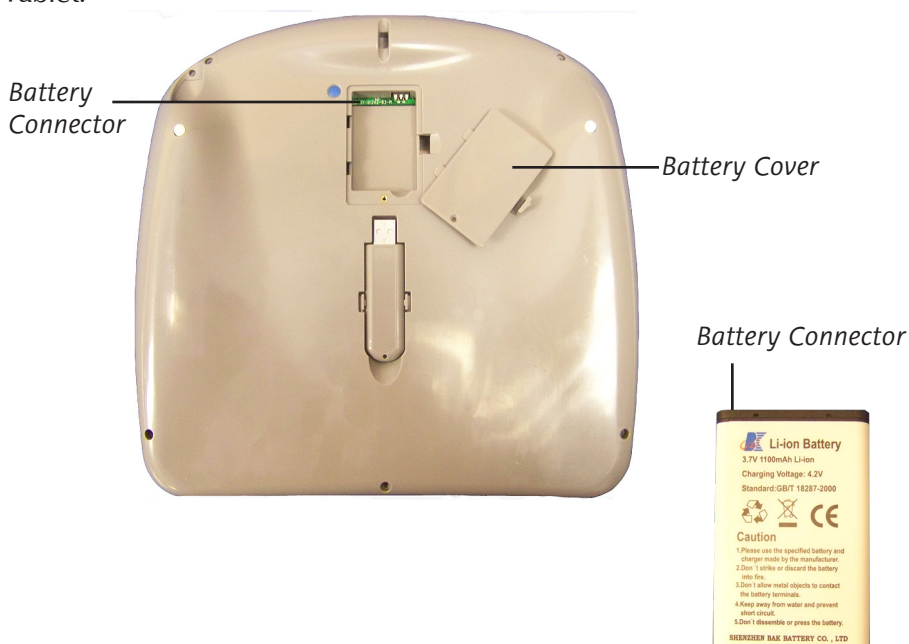
KWIK Screen Settings within Interwrite Response

Select the checkbox to view the Response report on the KWIK screen.



Replacing the Interwrite Mobi Battery Pack

The Interwrite Mobi's battery pack is accessed from the back of the Tablet.



Complete the following steps to replace the battery:

- 1 Turn your Interwrite Mobi over and push down on the **Tab** and lift the Battery Cover away from the back.
- 3 Lift the **Battery Pack** out of the compartment.
- 4 Discard the old Battery Pack, following the proper disposal procedures.
- 5 Insert the battery so that the metal contacts on the battery align with the metal contacts on the Mobi.
- 6 Gently push the battery inside until it snaps into place
- 7 Fit the Battery Cover into the grooves and slide it back into place until it clicks into place.

Getting Started with Interwrite Workspace

The purpose of this document is to give you a feel for the Interwrite system by showing you how to select and use a tool in Lesson Mode. The Annotation Tools of Lesson Mode consist of freehand tools, text tools and drawing tools. Of the freehand tools, the Pen tool is the most frequently used Interwrite Workspace Tool. The following pages describe how to select and configure the Pen tool.

The Interwrite system is at the heart of a successful interactive collaboration, whether it is in a classroom of fourth graders studying world geography, or in a boardroom of corporate executives brainstorming a new product launch. All the tools you will need to stimulate inspiration, connection and participation can be found in the Interwrite Workspace software. Here's a quick look at the Workspace basics to get you started.

Workspace Modes

Interwrite Workspace is run in one of two operational modes, **Lesson Mode** or **Office Mode** (Windows only).

Workspace Tools have been categorized as Annotation Tools, Editing Tools, Page Tools, Presentation Tools, Multimedia Tools, Navigation Tools, File Management Tools, and Setup Tools. The Interwrite Workspace Help file describes all these tools in detail and can be accessed from the Workspace Menu.


Office

Office Mode makes it possible to interact directly with the native files of the Microsoft Office suite of products, PowerPoint, Word and Excel.

Lesson

Lesson Mode allows you to open and run applications while in **Mouse Mode**, using the tip of your electronic Interwrite Pen on the Interwrite Panel screen to move the cursor. In **Lesson Mode**, you use the Interwrite Pen to select Interwrite Workspace Tools from the Toolbar.

Begin an Interwrite Workspace Session

- 1 When you are ready to begin an Interwrite Workspace session, turn on your Interwrite Mobi. The Mobi must be active and connected. You can verify this in **Device Manager**.
- 2 You can start Workspace Lesson Mode in one of three ways:
 - By using your electronic Interwrite Pen to click on the  Interwrite Workspace icon
 - On the Windows Task Bar or the Mac's Menubar to display the **Device Manager Menu**. Select *Interwrite Workspace* from the menu.
 - By using **Start>All Programs>eInstruction>Interwrite Workspace** in Windows.

The Workspace Toolbar displays on the screen.



By default, the Intermediate Toolbar is shown here. A more advanced toolbar can be selected in the *Customize Toolbar Preferences* option.

When you start up Interwrite Workspace in Lesson Mode, the Toolbar displays, along the right side of the projected desktop image. At that time, Workspace is in *Mouse Mode*.

Use your Interwrite Pen to select the Pen tool from the Toolbar. Select a capture option from the **Capture** dialog, click on the window, or click and drag to capture a portion of the screen.

Your capture is displayed in the *Lesson Window*. Or, you can start up Annotation Mode by selecting one of the Page Creation Tools.





















































The page type you select is displayed in the Annotation Window and the Pen tool is automatically selected.

Once the Lesson Window is open, you can begin writing or drawing on the page.



The Interwrite Workspace Toolbars

Lesson Mode Office Mode

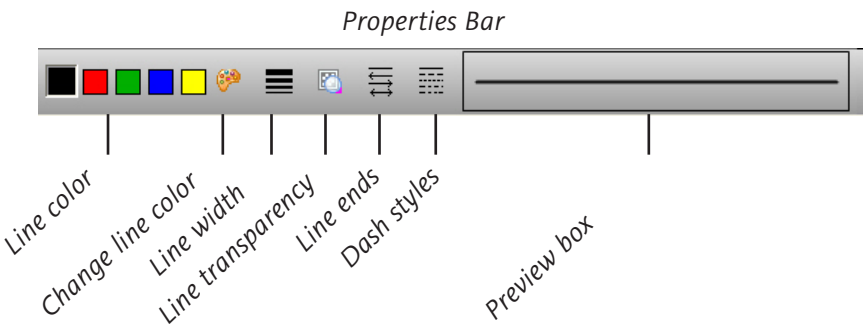
			Minimize Toolbar
Minimize Toolbar			Workspace Menu
Workspace Menu			Mouse Mode tool
Mouse Mode tool			Lesson Mode
Lesson Mode			Annotate Over Desktop
Annotate Over Desktop			Office Mode
Office Mode			Selection tool
Selection tool			Previous Page
Pen tool			Next Page
Highlighter tool			Pen tool
Eraser tool			Highlighter tool
Shape tool			Line tool
Line tool			Eraser tool
Eraser tool			Type Text tool
Type Text tool			Freehand Text tool
Undo Previous Action			Stamper
Clear			Launch Microsoft PowerPoint
Create Blank Page			Launch Microsoft Word
Create Grid Page			Launch Microsoft Excel
Gallery tool			Insert Annotations
Previous Page			Insert Selected Annotations
Next Page			Add Blank Slide
Page Sorter tool			Insert Slide in PowerPoint
Save			Clear
Toolbox			SRS tool
SRS tool			Exit
Exit			

Using the Pen Tool

The attributes of the Pen tool can be changed by selecting different options from the Properties Bar at the bottom of the Annotation Window. Select the Pen tool's Down Arrow to display its Tool Settings Menu.

Properties Bar

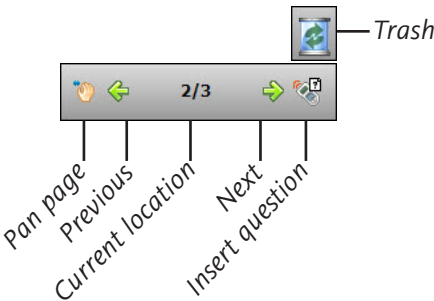
The Pen tool Properties Bar provides options to change line color, width, transparency, and line ends and line styles. Each attribute change is displayed in the Preview Box.



Change the Pen tool's line color and width to determine how it will affect the look of your annotations. The best way to familiarize yourself with all the different Interwrite Workspace tools and how they can be used to enhance your presentations is to experiment with them.

Page Functions

Workspace also provides the ability to move within pages within the window. Select the functions at the bottom of the screen to pan a page, move between pages, use the Student Response System (SRS) tool (optional), or discard annotations.



Presentation Files

The presentation file is made up of your annotated pages. The Page Creation and Capture tools are used to create the pages in the presentation file and the Annotation Tools are used to create the annotations. The presentation file is automatically saved as a *.GWB* file.

As soon as Interwrite Workspace goes into Annotation Mode, an untitled presentation file is created. Unless you give the file a name, it is automatically saved using today's date as the filename. (Multiple files created today have *01, 02, 03, etc.*, appended to the date name.)

An existing presentation file can be opened, its pages can be sorted, annotations can be added to the existing pages, and new pages can be added to the file. Your presentation will determine how each presentation file evolves.

For example, you can prepare a presentation file of blank maps ahead of time for a geography lesson. Or, you can capture and annotate each of the monthly earnings spreadsheets as you review the past fiscal year during a budget meeting. Or, you can run a PowerPoint Slide Show in **Office Mode** (Windows only) and annotations can be added to each slide and saved in the native file.

Building the Presentation File

You can build your presentation file during your presentation, or you can pre-build it, including the screen captures, images, graphs and text pages you want to present. However you choose to do it, the process is the same.

To capture a screen or window, click on the **Mouse Mode** tool with your Interactive Pen and arrange the desktop for capture. Select an Annotation Tool, the **Pen**, for example, indicate your capture preference (by clicking on either the **Partial**, **Window**, or **Screen** option in the dialog), and annotate the captured image.

Use the **Page Creation Tools** to add a blank, gridded, or background image page. By default, Interwrite Workspace is in Autosave mode, so your annotated pages are automatically saved as you build your presentation file.

Click the **Save** tool to save the file using the default filename (current date), or a name you type on the pop-up Onscreen Keyboard.

Distributing Presentation Files

The Interwrite Workspace presentation files you create can be printed for local distribution, or emailed to anyone, anywhere.

Use the **Page Sorter** tool to review the presentation file. The pages in the presentation file can be sorted, moved, duplicated, merged, and deleted using the Page Sorter tool. When the file pages have been arranged to your satisfaction, you can use Page Sorter's export option to export it to one of a number of file formats, or you can close Page Sorter and select an option from the Workspace File Menu.

The native file format of saved presentation files has the *.GWB* extension. *GWB* files can be read on any computer on which Interwrite Workspace is installed. For general distribution, we recommend exporting the presentation file to the *PDF* format using the Export PDF File tool located in the Toolbox, or by selecting the Export PDF File option from the Workspace File Menu.

Now everyone can stay in the information loop, whether they were able to attend the presentation or not.

Additional eInstruction Resources

We invite you to visit the eInstruction Web site at

www.einstruction.com

where we have provided a variety of resources to help make your Interwrite Workspace experience more rewarding. We especially encourage you to visit

www.einstruction.com/support_interwrite.htm

and

www.einstruction.com/erc/index.htm.

What are Response and CPS?

Interwrite Response and the Classroom Performance System (CPS) are Audience Response Systems, comprehensive response systems for electronically testing, polling, and surveying a group of people. They can be used in conjunction with Interwrite Workspace to take a survey of the audience response to the presentation, or to test the level of comprehension after a lesson presentation, for example. Learn more about Response and CPS by visiting our Web site.

Battery Handling and Precautions

- Always charge batteries prior to first use.
- Never short-circuit batteries or reverse polarity.
- Do not incinerate or dismantle batteries. Cell components are corrosive and may be harmful to skin and eyes.
- Do not pull on battery lead wires or connectors. Excessive force on the leads or connectors can damage the welding joints and other connections.
- Do not mix with other battery types. It could cause leaks, or an explosion, resulting in personal injury.
- Dispose of properly.
- Replace only with the same or an equivalent battery type recommended by eInstruction, P/N 11-00667-01.

Manipulation de la batterie et précautions

- Chargez toujours la batterie avant la première utilisation.
- Ne court-circuitiez jamais une batterie et n'en inversez jamais les polarités.
- N'incinerez pas et ne démontez pas la batterie. Leurs cellules sont corrosives et présentent un risque pour la peau et les yeux.
- Ne tirez pas sur les fils métalliques de la batterie ni sur ses connecteurs. Une pression excessive sur les fils ou les connecteurs risque d'endommager les joints et les autres connexions.
- N'utilisez pas en conjonction avec d'autres types de batterie. Vous risquez de provoquer des fuites ou une explosion pouvant occasionner des blessures corporelles.
- Mettez la batterie au rebut de manière adéquate.
- Remplacez-la uniquement par une batterie identique ou de type équivalent recommandée par eInstruction, Réf. 11-00667-01.

Handhabung des Akku und Vorsichtsmaßnahmen

- Laden Sie den Akku vor dem ersten Gebrauch stets auf.
- Schließen Sie den Akku niemals kurz und verändern Sie niemals seine Polarität.
- Verbrennen und demontieren Sie keine Akkus. Bestandteile des Akku sind ätzend und können schädlich für Haut und Augen sein.
- Ziehen Sie nicht an Akkuanschlussdrähten oder Anschlussklemmen. Übermäßige Kraftanwendung an Anschlussdrähten oder -klemmen kann die Schweißpunkte und andere Verbindungen beschädigen.
- Benutzen Sie den Akku nicht zusammen mit anderen Batterien. Dies könnte ein Auslaufen oder eine Explosion verursachen, was Personenschäden zur Folge haben könnte.
- Entsorgen Sie den Akku ordnungsgemäß.
- Ersetzen Sie den Akku nur mit dem gleichen oder einem gleichwertigen Batterietypen, der von elnstruction, P/N 11-00667-01 empfohlen wird.

Gestione e precauzioni relativi alla batteria

- Caricare le batterie sempre prima del primo utilizzo.
- Non cortocircuitare mai le batterie o invertire la polarità.
- Non incenerire o smontare le batterie. I componenti degli elementi sono corrosivi e possono essere nocivi alla pelle ed agli occhi.
- Non tirare i fili conduttori o i connettori della batteria. Una forza eccessiva sui conduttori o connettori può danneggiare i giunti saldati ed altri collegamenti.
- Non mescolare con altri tipi di batteria. Potrebbe causare perdite o un'esplosione, avendo come conseguenza lesioni a persone.
- Smaltire la batteria secondo le normative.
- Sostituire solo con lo stesso tipo, o un tipo equivalente, di batteria consigliato da elnstruction, N/P 11-00667-01.

Precauciones y manipulación de baterías

- Cargue siempre las baterías antes de utilizarlas por primera vez.
- Nunca ponga en cortocircuito baterías o invierta la polaridad.
- No incinere o desmonte las baterías. Los componentes de la celda son corrosivos y pueden producir lesiones en la piel y los ojos.
- No tire de los cables conductores de la batería ni de los conectores. Ejercer exceso de fuerza en los cables conductores o en los conectores puede dañar las uniones soldadas u otras conexiones.
- No intercambie con otros tipos de baterías. Podría producir fugas, explosión o causar heridas graves.
- Desheche las baterías adecuadamente.
- Sustituya sólo con baterías del mismo tipo o equivalentes recomendadas por elnstruction, P/N 11-00667-01

Limited Warranty for the Interwrite Mobi

elInstruction warrants these products to be free from defects in material and workmanship under the following terms. Complete and return the enclosed warranty registration card to ensure that your products are covered by this warranty.

Coverage

Parts and labor are warranted for one (1) year from the date of the first consumer purchase for the Interwrite Mobi, electronic Pen, Tablet Charger, and accessories. This warranty applies to the **original consumer purchaser only**.

Within the European Union, the warranty period is two (2) years, as mandated by the EU. Contact your local dealer or distributor for additional warranty information.

Warranty is valid only if original consumer's purchase or lease date is less than or equal to six months from the original elInstruction sale date. This information will be captured by the system serial number and confirmed by the reseller's purchase order.

A nominal Warranty Handling Fee will be charged after the first 90 days of use and calculated from the date of original consumer purchase. This payment may be made by Visa, MasterCard, or American Express. A copy of the sales receipt or invoice will be required for warranty verification.

Conditions

Except as specified below, this warranty covers all defects in material or workmanship in the products. The following are not covered by the warranty:

1. Any product on which the serial number has been defaced, modified, or removed (if applicable).
2. Damage, deterioration, or malfunction resulting from:
 - a. Accident, misuse, abuse, neglect, fire, water, lightening, or other acts of nature, unauthorized product modification for any purpose, or failure to follow instructions supplied with the product.
 - b. Repair, or attempted repair, by anyone not authorized by elInstruction.
 - c. Any damage in shipment of the product (claims must be presented to the carrier).
 - d. Any other cause which does not relate to a manufacturing defect.
3. Any product not sold or leased to a consumer within six months of elInstruction's original sale date.
4. Consumable parts, e.g., batteries, dry-erase markers, eraser felt.

elInstruction will pay all labor and material expenses for covered items, but will not pay for the following:

1. Removal or installation charges.
2. Costs for initial technical adjustments (set up), including adjustments of user controls.
3. Certain shipping charges. (Payment of shipping charges is discussed in the next section of this warranty.)
4. Packaging costs. (Customers should keep their boxes.)

Warranty Service Procedures

1. To obtain service on your elInstruction product, contact the Technical Support Department to receive a Return Material Authorization Number (RMA#) and shipping instructions by calling:
 In United States: (480) 443-2214 (MST)
 In Europe: +49 (0) 89 370012-0 (CET)
2. Ship the product to elInstruction with the RMA# marked clearly on the outside of the box. elInstruction reserves the right to refuse the shipment, if not properly marked.
3. Although the consumer must pay any shipping charges to ship the product to elInstruction for warranty service, elInstruction will pay the return shipping charges for ground shipment. Other shipping options are available at an additional fee.
4. Whenever warranty service is required, the original dated sales invoice (or a copy) must be presented as proof of warranty coverage, and should be included in shipment of the product. In addition, please include your name, address, telephone number, fax number, email address, and a description of the problem.
5. If elInstruction determines that the unit is not defective within the terms of the warranty, the consumer shall pay the cost of all freight charges, as well as any repair charges.

Technical Support

Web-based Technical Support is available free of charge at: www.elinstruction.com, where current driver releases, as well as comprehensive technical support, troubleshooting, Technical Bulletins and FAQs can be found.

Telephone Technical Support is available free of charge to the original consumer for a period of 90 days from the date of purchase of the product. Please contact our Technical Support Department:

In United States: (480) 443-2214 (MST)
 In Europe: +49 (0) 89 370012-0 (CET)

You can also fax your request to:

In United States: (480) 948-5508 (MST)
 In Europe: +49 (0) 89 370012-12 (CET)

Our toll-free number in the U.S. is: 800-856-0732 (MST)

Disclaimer of Unstated Warranties

The warranty printed above is the only warranty applicable to this purchase. ALL OTHER WARRANTIES, EXPRESSED OR IMPLIED, INCLUDING, BUT NOT LIMITED TO, THE IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE ARE DISCLAIMED. Assuming the warranty above stated is otherwise applicable, it is expressly understood and agreed that elInstruction's sole liability, whether in contract, tort, under any warranty, in negligence, or otherwise, shall be for the repair or replacement of the defective parts, and under no circumstances shall elInstruction be liable for special, indirect, or consequential damages. The price stated and paid for the equipment is a consideration in limiting elInstruction's liability.

Notice

Some states and provinces do not allow the exclusion or limitation of incidental or consequential damages, so the above exclusion may not apply to you. This warranty gives you specific legal rights, and you may have other rights, which vary from state to state, or province to province.

To obtain service on your elInstruction product, call our Technical Support Department at (480) 443-2214 (MST), or fax us at (480) 948-5508 (MST); in Europe call +49 (0) 89 370012-0 (CET), or fax us at +49 (0) 89 370012-12 (CET).

We can also be contacted through our Web site at www.elinstruction.com (in US), at EUOffice@gtccalcomp.com (in Germany), or at infos@calcomp.fr (in France).

Important! All products returned to elInstruction for service must have prior approval in the form of a Return Merchandise Authorization Number (RMA#), which can be obtained by calling the Technical Support Department.



Corporate Headquarters

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Fax: 940.565.0959

Western Office

8224 East Evans Road
Scottsdale, Arizona 85260

Tel: 480.948.6540

Support: 480.443.2214

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Support: 480.443.2214

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