

USER GUIDE



**SONIM XP5560
BOLT IS**

**(ECOM EX-HANDY 08
EX-HSPA 08)**

English

sonim[®]
BUILT FOR LIFE[™]

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Disposal of Old Electrical and Electronic Equipment



The symbol of the crossed-out wheeled bin indicates that within the countries in the European Union, this product, and any enhancements marked with this symbol, can not be disposed as unsorted waste but must be taken to separate collection at their end- of-life.

Disposal of Battery



Please check local regulations for disposal of batteries. The battery should never be placed in municipal waste. Use a battery disposal facility if available.

Guideline for Headphone and Earphone



To prevent possible hearing damage, please do not listen at high volume levels for long periods.

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COMPREHENSIVE 3- YEAR WARRANTY

- Please register your phone within 30 days at www.sonimtech.com/register, to receive product information and updates. For more information related to the warranty, please refer to “Our Warranty” on page 82.

Congratulations on the purchase of a SONIM XP5560 BOLT IS (ECOM Ex-Handy 08 and Ex-HSPA 08) mobile phone. This phone is a GSM/GPRS/EDGE/UMTS enabled handset with quad-band capabilities and has an intuitive, feature-rich user interface, which allows you to make the best use of the offered functions.

Phone Models Covered

This user guide only covers SONIM XP5560 BOLT IS (ECOM Ex-Handy 08 and Ex-HSPA 08) phone models:

- Ex-Handy 08 .0 –A, Ex-Handy 08 .1 –A, Ex-Handy 08 .2 –A, Ex-Handy 08 .3 –A, Ex-Handy 08 .4 –A, Ex-Handy 08 .5 –A, Ex-Handy 08 .4 ATT, Ex-Handy 08 .5 ATT, Ex-Handy 08 .0 –E, Ex-Handy 08 .1 –E, Ex-Handy 08 .2 –E, Ex-Handy 08 .3 –E, Ex-Handy 08 .4 –E, the Ex-Handy 08 .5 –E (**NFC Model name:** Sonim XPand NFC **FCC ID:** WYPB01V008AA);
- Ex-HSPA 08 .0 –A, Ex-HSPA 08 .1 –A, Ex-HSPA 08 .2 –A, Ex-HSPA 08 .3 –A, Ex-HSPA 08 .4 –A, Ex-HSPA 08 .5 –A and Ex-HSPA 08 .0 –E, Ex-HSPA 08 .1 –E, Ex-HSPA 08 .2 –E, Ex-HSPA 08 .3 –E, Ex-HSPA 08 .4 –E, and the Ex-HSPA 08 .5 –E (**NFC Model name:** Sonim XPand NFC **FCC ID:** WYPB01V008AA).

The model name can be read on the phone label under the battery.

This phone utilizes the following 2G RF bands: GSM 850, GSM 900, DCS 1800, PCS 1900 bands and supports the UMTS 850, 1900 and 2100 bands.

Network Services

These are additional services that you can avail through

your network service provider. To make the best of these services, you must subscribe to them through your service provider and obtain instructions for their use from your service provider.

Sonim Support Information

For additional product and support information, visit www.sonimtech.com.

Use the Guide Effectively

Familiarize yourself with the terminology and symbols used in the guide to help you use your phone effectively.

HOME SCREEN

This is the screen displayed when the phone is in idle condition.

PRESS

Means to press and release a key immediately. For example, Press 2 means that you press the key on the keypad that is labelled with the numeral 2 and the alphabets “ABC”.

SELECT

Means to either press the Left or Right Selection Key to apply the command indicated at the bottom of the screen. The Center navigation key can also be used to select options. For example, if this guide says **Select Menu > Messages > Write message**, you must press the Left Selection Key to select Menu, scroll to Messages and press the Left Selection Key, scroll to Write message and press the Left Selection Key. To return to the previous screen, press the Right Selection Key.

PRESS & HOLD

Means to press and hold a key for 2 seconds before releasing the key. This action is typically used when trying to switch on/off the phone or when using shortcut keys to access specific functions. For example: press and hold 1 to access voicemail.

MENU OPTIONS

Press **Options** to display menu options on the screen. The selection keys are used to accomplish the indicated option.

SELECT MENU

Means to press the **Left Selection Key** to select the **Menu** option or press the **Menu** key (centre) for the same result.

A MENU ITEM SUFFIXED WITH THREE DOTS (...)

Means more options are available but only one has been mentioned in the guide.



Signifies a Note.

Options Commonly Used across Menu Items

The following are common actions used across various menu items:

BACK

Displays the previous screen. Use the Right Selection Key to perform this function.

CLEAR

Deletes data character by character. Use the Right Selection Key to perform this function.

OK

Confirms an action. Use the Left Selection Key or the **Menu** key to perform this function.

CLEAR KEY

Use this key to delete while editing a message or delete a selected item in a list.

BACK KEY

Use this key to display the previous screen.

Please read and understand the following safety guidelines before you use the phone. These guidelines provide details to enable you to operate your phone safely and conform to any legal requirements regarding the use of cellular phones.



Do not use the phone at a refuelling point. Observe restrictions when using radio equipment at fuel depots, chemical plants or where blasting operations are in progress.



Electrical interference may obstruct the use of your phone. Observe restrictions in hospitals and near medical equipment.



Switch off your cellular phone when in an aircraft. Wireless phones can cause interference or danger to an aircraft. In an aircraft, the phone can be used in flight mode.



Do not expose the battery to high temperatures (in excess of 60°C).



Adhere to road safety laws. Do not hold/use a phone while you are driving; find a safe place to stop first. Use hands-free microphone while you are driving.



Avoid using the phone in close proximity to personal medical devices, such as pacemakers and hearing aids.



Use only SONIM XP5560 BOLT IS (ECOM Ex-Handy 08 and Ex-HSPA 08) approved charging equipment to charge your phone and avoid damage to your phone.



The symbol of the crossed-out wheeled bin indicates that this product, and any enhancements marked with this symbol, can not be disposed as unsorted waste but must be taken to separate collection at their end-of-life.





Ensure that only qualified personnel install or repair your phone.



The Sonim XP5560 BOLT IS (ECOM Ex-Handy 08 and Ex-HSPA 08) is water-proof and can be submerged to 2 metres for 1 hour.

- Ensure to properly close the rubber cover of the charging connector and audio connector, to avoid deposits of water drops on these connectors, when the phone is immersed in water.
- Water droplets may condense under the display cover if the phone is immersed in water with significant drop in temperature. This does not indicate water leakage. The droplets will disappear at room temperature.

The Sonim XP5560 BOLT IS is dust-resistant, rugged and shock-resistant. However, it is not dust-proof or unbreakable if subjected to overwhelming impact. For best results and long product life, one should protect the Sonim XP5560 from salt water, dust and strong impacts.

Battery Performance

A rechargeable battery powers your device. Use the battery only for its intended purpose. Never use any charger or battery that is damaged. If the battery is completely discharged, it may take a few minutes before the charging indicator appears on the display or before any calls can be made. The full performance of a new battery is achieved only after three to four complete charge and discharge cycles. The battery can be charged and discharged hundreds of times but it will eventually wear out. Unplug the charger from the electrical plug and the device when not in use. Ensure that you do not leave the fully charged battery connected to the charger for longer time. If left unused, a fully charged battery will lose its charge over time.



There is a risk of explosion while charging if the battery has been replaced by an incorrect type.

Battery Replacement

When the talk and standby times are noticeably shorter than normal, replace the battery with an original Sonim battery. If a replacement battery is being used for the first time or if the battery has not been used for a prolonged period, it may be necessary to connect the charger and then disconnect and reconnect it to begin charging the battery.

Avoid Short Circuit

Do not short-circuit the battery. An accidental short-circuit can occur when a metallic object such as a coin, clip, or pen causes direct connection of the positive (+) and negative (-) terminals of the battery. (These look like metal strips on the battery.) This might happen, for

example, when you carry a spare battery in your pocket or purse. A short-circuit at the terminals may damage the battery or the connecting object.

Avoid High Temperatures

Leaving the battery in hot or cold places, such as in a closed car in summer or winter conditions, will reduce the capacity and lifetime of the battery. For the best results, try to keep the battery between -20°C and +55°C (-4°F and 131°F). A device with a hot or cold battery may not work temporarily, even when the battery is fully charged. Battery performance is particularly limited in temperatures well below freezing.

Battery Disposal

Do not dispose of batteries in a fire as they may explode. Batteries may also explode if damaged. Dispose of batteries according to local regulations and recycle when possible. Do not dispose as household waste. Do not dismantle, open or shred cells or batteries. In the event of a battery leak, do not allow the liquid to come in contact with the skin or eyes. In the event of leak or a hazard seek medical help immediately.

Personal Medical Devices

Mobile phones may affect the operation of cardiac pacemakers and other implanted equipment. Please avoid placing the mobile phone over the pacemaker, for example in your breast pocket. When using the mobile phone, place it at the ear opposite the pacemaker. If a minimum distance of 15 cm (6 inches) is kept between the mobile phone and the pacemaker, the risk of interference is limited. If you suspect that interference is taking place, immediately turn off your mobile phone.

Contact your cardiologist for more information. For other medical devices, consult your physician and the manufacturer of the device. Comply with instructions to switch off the device or deactivate the RF transmitter when required, especially when posted in hospitals and aeroplanes. Equipment used in these places may be sensitive to radio waves emitted from the device and adversely affect their operation. Also, observe restrictions at gas stations or other areas with flammable atmosphere or when close to electro-explosive devices.

Child Safety

Do not allow children to play with your mobile phone or its accessories. Keep it out of their reach. They could hurt themselves or others, or could accidentally damage the mobile phone or accessories. Your mobile phone and its accessories may contain small parts, which could be detached and create a choking hazard.

Emergency Calls

Mobile phones operate using radio signals, which cannot guarantee connection under all conditions. Therefore you should never rely solely upon any mobile phone for essential communications (e.g. medical emergencies). Emergency calls may not be possible in all areas, on all cellular networks, or when certain network services and/or mobile phone features are in use. Check with your local service provider.

SAR Information

The Sonim XP5560 BOLT IS (ECOM Ex-Handy 08 and Ex-HSPA 08) has been certified in compliance with the Government's requirements for exposure to Radio Waves.

When communicating over the wireless network, the mobile phone emits via the radio frequency waves low levels of radio energy. The Specific Absorption Rate, or SAR, is the amount of RF energy absorbed by the body while using the phone and is expressed in watts/kilogram (W/kg).

Governments around the world have adopted comprehensive international safety guidelines, developed by scientific organizations, for example, ICNIRP (International Commission on Non-Ionizing Radiation Protection) and IEEE (The Institute of Electrical and Electronics Engineers Inc.). These guidelines establish permitted levels of radio wave exposure for the general population.

Tests for SAR are conducted using standardized methods with the phone transmitting at its highest certified power level in all used frequency bands.

SAR Data Information for residents in countries that have adopted the SAR limit recommended by the International Commission on Non-Ionizing Radiation Protection (ICNIRP). For example, European Union, Japan, Brazil and New Zealand.

The limit recommended by ICNIRP is 2 W/kg averaged over ten (10) gram of tissue.

The highest SAR value for the Sonim XP5560 BOLT IS (Ex-Handy 08 .0 –E, Ex-Handy 08 .1 –E, Ex-Handy 08 .2 –E, Ex-Handy 08 .3 –E, Ex-Handy 08 .4 –E, and the Ex-Handy 08 .5 –E, Ex-HSPA 08 .0 –E, Ex-HSPA 08 .1 –E, Ex-HSPA 08 .2 –E, Ex-HSPA 08 .3 –E, Ex-HSPA 08 .4 –E, and the Ex-HSPA 08 .5 –E) phones when tested by Sonim for use:

- By the ear is TBD W/kg W/kg (10g).
- Worn on the body is TBD W/kg (10 g) provided that

the phone is used with a non-metallic accessory with the handset at least 1.5 cm from the body, or with the original Sonim accessory intended for this phone and worn on the body.

SAR Data Information for residents in the United States and Canada

In the United States and Canada, the SAR limit for mobile phones used by the public is 1.6 watts/kilogram averaged over one gram of tissue. The standard incorporates a margin of safety to give additional protection for the public and to account for any variations in measurements.

Before a phone model is available for sale to the public in the US, it must be tested and certified by the Federal Communications Commission (FCC) that it does not exceed the limit established by the government-adopted requirement for safe exposure. The tests are performed in positions and locations (that is, by the ear and worn on the body) as required by the FCC for each model.

The highest SAR value for the Sonim XP5560 BOLT IS (Ex-Handy 08 .0 -A, Ex-Handy 08 .1 -A, Ex-Handy 08 .2 -A, Ex-Handy 08 .3 -A, Ex-Handy 08 .4 -A, Ex-Handy 08 .5 -A, Ex-Handy 08 .4 ATT, Ex-Handy 08 .5 ATT, Ex-HSPA 08 .0 -A, Ex-HSPA 08 .1 -A, Ex-HSPA 08 .2 -A, Ex-HSPA 08 .3 -A, Ex-HSPA 08 .4 -A, Ex-HSPA 08 .5 -A) phones when tested by Sonim for use:

- By the ear is 1.12 W/kg (1 g).
- Worn on the body is 1.10 W/kg (1 g).

For body-worn operation, this phone meets FCC RF exposure guidelines provided that it is used with a non-metallic accessory with the handset at least 1.5 cm from the body, or with the original Sonim accessory intended for this phone and worn on the body. Use of other

accessories may not ensure compliance with FCC RF exposure guidelines.

The product complies with the Canada portable RF exposure limit set forth for an uncontrolled environment and are safe for intended operation as described in this manual. The further RF exposure reduction can be achieved if the product can be kept as far as possible from the user body or set the device to lower output power if such function is available.

This section provides information on using your Sonim XP5560 BOLT IS (ECOM Ex-Handy 08 and Ex-HSPA 08) phone.

The list of items in the Sonim XP5560 phone box are:

- Sonim XP5560 BOLT IS (ECOM Ex-Handy 08 and Ex-HSPA 08) phone
- Tip sheet
- Quick Start Guide
- Welcome Letter
- Battery
- Screw driver
- Wired headset
- USB Adaptor
- Data Cable
- Wall charger

Battery Usage

- Use only a Sonim XP5560 BOLT IS (ECOM Ex-Handy 08 and Ex-HSPA 08) certified battery that is designed for this phone model.
- The use of other batteries may void the warranty terms of your phone and cause damage.
 - It is recommended to protect the battery from extreme temperature environments and moisture.
- Please keep the battery out of the reach of children.

Inserting the Battery

1 Unscrew Cover

To open the battery cover, rotate both the battery cover screws in an counter clockwise direction (as shown in the figure). Sometimes, the battery cover may be tight and some extra effort is required to open it. You can use the screwdriver provided to open the screws.



2 Lift Cover

Lift the back cover to reveal the battery slot.



3 Insert Battery

Insert the battery and flush into the battery slot such that the three metallic contacts at the top of the battery are aligned with the metallic contacts within the battery compartment.



4 Close Cover

Close the battery cover. Rotate the battery cover screws in clockwise direction. You can use the screwdriver provided to tighten the screws. Ensure not to overtighten the screws.

Removing the Battery

Follow steps 1 and 2 of “Inserting the Battery” on page 14.

To remove the battery, lift the cover behind the phone and raise the upper end of the battery from the slot. Follow step 4 of “Inserting the Battery” on page 14 to close the cover.

Charging the Battery

The battery delivered with your mobile phone is not fully charged. We recommend that you charge your mobile for 5 hours before you use your mobile phone for the first time.



There is a risk of explosion while charging if the battery has been replaced by an incorrect type.



If the battery is completely out of charge, it can take several minutes for the charging icon to appear when the charger is connected.

1 Insert Charger

Insert the charger plug into a power outlet

2 Connect to Phone

The charger port is located on the left side of the phone. To access the charger port, lift the cover with the USB sign. Insert the 3.5 mm jack/connector of the charger to the port. You can also use the standard USB cable and adaptor to charge the phone battery. Insert the adaptor to the charger port of the phone. Connect one end of the standard USB cable to the adaptor and the other end of the USB cable to the PC.

3 Charging Animation/Icon

If the battery is being charged when the phone is switched off, only the battery icon is displayed. If the battery is being charged while the phone is switched on, the bars in the battery charge icon on the home screen shows animation indicating that the battery is being charged. After the phone is fully charged the battery bars on the display stop scrolling. You can disconnect the charger from the phone.



Set Battery Alert

When you set the battery alert, every time the battery charge is low you hear an alarm. To set the battery alert select **Menu > Settings > Profiles > any profile** (currently activate in the phone) > **Options > Customize > Extra tone > Warning**. Select to activate the alert.

Your SIM Card

Purchase a SIM card from a mobile operator. The SIM card associates your network services (for example, phone number, data services, and so on) with your phone.

Inserting the SIM Card

1 Switch Off Phone

Ensure that the phone is switched off.

2 Lift Cover

Lift the battery cover and remove the battery. For instructions refer **“Inserting the Battery” on page 14**.

3 Place SIM Card

Place the SIM card by pushing it upward in the designated slot located under the battery.



4 Lock Cover

Reinsert the battery and the cover. Turn the battery cover screws clockwise to lock the battery cover.

Removing the SIM Card

1 Switch Off Phone

Ensure the phone is switched off.

2 Lift Cover

Lift the battery cover and remove the battery. For instructions refer **“Inserting the Battery” on page 14**.

3 Remove SIM Card

Remove the SIM card by pushing it downward from the slot.

4 Lock Cover

Reinsert the battery and the cover.

Parts of the SONIM XP5560 BOLT IS (ECOM Ex-Handy 08 and Ex-HSPA 08) Phone

The Sonim XP5560 BOLT IS keypad has 11 function keys and 12 alphanumeric keys. The left side of the phone has one key and the right side of the phone has three keys.



Parts of the SONIM XP5560 BOLT IS (ECOM Ex-Handy 08 and Ex-HSPA 08) Phone



SONIM XP5560 BOLT IS (ECOM Ex-Handy 08 and Ex-HSPA 08) Keypad

The following figure represents different keys in the phone keypad.



Some features are enabled only if the SIM card is present.

Switching On

Press and Hold the **Power ON/OFF** key for 2 seconds to Power ON the phone.

When the phone is switched on, it tries to register with the network. After successful registration, the name of the service provider is displayed.

Home Screen

Details such as the name of the service provider, date and time, battery charge status, and data service connectivity are displayed when the phone is in standby mode. Other optional indicators alarm and call forward will be displayed, if the feature is activated.



1. **Display icons**
2. **Battery charge indicator**
3. **Service provider**
4. **RSK command**
5. **LSK command**
6. **Date and day**
7. **Time**
8. **Network type and Signal strength indicator**

Key Shortcuts in Home Screen

The following shortcuts can be accessed from the home screen.

Press	To Access
Menu Key	Main menu
Left Selection Key	Main menu
Right Selection Key	Contacts
Call/Accept/Send Key	All calls list
Up Arrow	Calendar
Down Arrow	Profiles
Left Arrow	Messages
Right Arrow	Browser








The four functions that are performed using the arrow keys are set as factory defaults, To change these functions, select **Menu > Settings > Phone settings > Dedicated key**. Select the required arrow key and select **OK**.















You cannot use the arrow keys when a notification for example: 1 missed call, is displayed on the home screen.





Keypad Functions

The following table displays the various keys and the corresponding functions they perform:

Keypad key	Operations
 POWER ON/OFF/END CALL	<ul style="list-style-type: none"> • Press to end a call. • Press and hold to switch on or switch off the mobile phone. • Press when in Menu or Edit modes to return to Standby mode. • Press to reject an incoming call.
 CALL/ACCEPT/SEND	<ul style="list-style-type: none"> • Press to answer an incoming call. • After entering a phone number, press to make a call. • Press while in Standby mode to access All calls list.
 LSK/RSK	<p>These keys are present immediately below the display screen.</p> <ul style="list-style-type: none"> • Press the Left Selection Key (LSK) or Right Selection Key (RSK) to select the function indicated at the bottom of the screen. The indicated functions can vary according to different program definitions. • Press LSK to access the Menu in standby mode. • Press RSK to access the Contacts in standby mode.
 CLEAR (C)	<p>This key is present below the LSK key.</p> <ul style="list-style-type: none"> • Press this key to delete the text, while editing a message • Long press this key to delete the complete message. • Press this key to delete a selected item in a list.
 BACK	<p>This key is present below the RSK key. Press this key to display the previous screen.</p>

Keypad key	Operations
 <p>MENU KEY (CENTRE)</p>	<p>Present at the centre of the navigation keys.</p> <ul style="list-style-type: none"> • Press while in standby mode to enter the main menu. • Press when required to be used as a toggle key to select or clear a checkbox. • Press to perform similar tasks as the Left Selection Key. • Press to select the OK command. • Press to view missed call and new message notifications.
 <p>NAVIGATION KEYS</p>	<p>The Left and Right Selection Keys and Power On/Off keys surround this key group. There are arrows on the key that denote the direction to scroll for information displayed on the screen.</p> <p>UP/DOWN</p> <ul style="list-style-type: none"> • Press to move the cursor up or down in the text editor. • Press to view the pages in the text editor. • Press to browse menus/lists at the same level. • Press to browse the main menu. • Press to access features assigned as shortcuts. <p>LEFT/RIGHT</p> <ul style="list-style-type: none"> • Press to navigate between tabs. • Press to move the cursor left or right in the text editor. • Press to browse the main menu. • Press to view the previous or next picture when previewing pictures. • Press to access features assigned as shortcuts.
<p>ALPHA-NUMERIC KEYS</p>	<ul style="list-style-type: none"> • Press the required keys to enter the desired phone number and press  to make a call. Alternatively, enter the number and select Options > Call to dial the number. • Press and hold any numeric key to access the shortcut /speed dial number assigned, while in standby mode. • Enter text while in the text editor.

	<ul style="list-style-type: none">• Press and hold in standby mode to access your Voice mail.• When entering text, press to enter space.
	Press and hold to set access Tone settings.
	Press and hold to access the Profiles.
	Press and hold to set the alarm.
	Press and hold to access the calendar.
	Press and hold to access the Bluetooth.
	Press and hold to access the Browser.
	Press and hold to access shortcuts.
	Press and hold to access language list.

	<p>The above preset functions of number keys (from 2 to 9) can also be changed to the speed dial functionality. For more information refer, “Managing Speed Dial Numbers” on page 36 .</p>
	<ul style="list-style-type: none"> • Press and hold to display ‘+’ used for dialing an international number, while in standby mode. • On editor screen, press 0 to get “.” in T9 or normal mode.
	<ul style="list-style-type: none"> • Press and hold to lock the keypad. • With backlight on, press LSK followed by this key to unlock the keypad. • When entering text, press to display special characters, for example, period, comma, and so on. Press and hold to display the text input languages.
	<ul style="list-style-type: none"> • Press and hold in standby mode to switch between Meeting on/off modes. • When entering text, press to switch between lower case, upper case or numeric. • Press and hold to enable/disable T9 mode.

Near Field Communication

Sonim XP5560 BOLT IS is equipped with the NFC feature. The NFC chipset is fixed to the battery cover. The NFC antenna connected to the core of the phone is located in the battery cover area where the NFC logo is printed.



The phone must always be powered on after firmly closing the battery cover in order to ensure proper functioning of the NFC.

NFC Specifications

In NFC active or reader mode, Sonim XP5560 BOLT IS can detect the following card types:

- Mifare
- Felica
- Any ISO-14444-3 compliant tag types

The reading distance ranges between 0-3 cms. When in use the phone should be positioned within this range, for the NFC application to function properly.



It is recommended to perform interoperability tests before any deployments.

Sonim XP5560 BOLT IS supports Java based applications using Contactless Communication API 1.0 (JSR 257). Install your own NFC based applications to make use of the NFC functionality.



Sonim XP5560 BOLT IS is not suitable for payment solutions.

This model is a bar type phone with a single LCD screen. The graphic field of the screen is 240 (w) and 320 (h) pixels. The TFT technology used displays 262K colours.

Main Menu

To access the phone menu, press the **Menu** key. The main menu which comprises the following 12 items appears.

Main Menu Icons



1. **Calls**
2. **Browser**
3. **Messages**
4. **Push to talk**
5. **Multimedia**
6. **My Files**
7. **Settings**
8. **Profiles**
9. **Calendar**
10. **Applications**
11. **Tools**
12. **Phonebook**






Home Screen Indicators










The home screen indicators are visible when the phone is in standby mode. Some icons indicate the status of certain functions of the phone, for example, the battery charge indicator, the network status indicator, the date and time etc. Some icons are displayed only if the specific service is activated.










The following table describes the display indicators on the top bar of the home screen in the Sonim XP5560 BOLT IS phone. These icons depend on the selected theme.



For information related to PTT icons, refer “PTT Display Icons” on page 70.





Display Indicators	Name	Description
 	Battery	Full green indicator represents maximum battery charge. Green indicator with empty space indicates decline in battery charge.
	Roaming	This icon is only displayed when your phone is registered with a non home network.
 	GPRS	G icon indicates that the phone is attached to 2G network and GPRS feature is available in the phone. Boxed G icon indicates that the phone is in active data connection and GPRS feature is available in the phone.

 	EDGE	E icon indicates that the phone is attached to 2G network and EDGE feature is available in the phone. Boxed E icon indicates that the phone is in active data connection and EDGE feature is available in the phone.
 	3G	3G icon indicates that the phone is attached to 3G packet network. Boxed 3G icon indicates that the phone is in active data connection in 3G packet network.
 	HSPA	H icon indicates that the phone is attached to HSPA packet network. Boxed H icon indicates that the phone is in active data connection in HSPA packet network.
	Alarm Clock	Indicates that the alarm clock has been set.
	Stop watch	Indicates that the Stopwatch is running.
	Meeting	Indicates that the phone is on meeting mode.





	Call Forward	Indicates that the call forward function is enabled.
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Display Indicators	Name	Description
	Unread Message	Indicates that there are unread messages in the inbox.
	Voice Message	Indicates a new voice message.
	Unread e-mail Message	Indicates a new e-mail message.
	Keypad Lock	Indicates that the keypad is locked.
	Bluetooth Connectivity	Indicates that bluetooth is active.
	Bluetooth CarKit/ Headset Connectivity	Indicates that your device is paired and connected to a carkit or headset with bluetooth connectivity.
	Wired Headset	Indicates that a wired headset is connected.

	Both Vibration and Ringing	Indicates that the phone performs both vibration and ringing.
	SD Card	Indicates that SD card is mounted on the phone.



Display Indicators	Name	Description
	2G	Indicates the signal strength when registered to 2G network.
	HSPA	Indicates the signal strength when registered to HSPA network.
	3G	Indicates the signal strength when registered to 3G network.
	JAVA	Indicates that the Java application is active and is available in the background.

The following table describes the display indicators on the call screen in the Sonim XP5560 BOLT IS phone:

Display Indicators	Name	Description
	Active Call	Indicates an active call.
	Call on Hold	Indicates a call on hold.
	Call on Mute	Indicates a call on mute.
	Handsfree Call	Indicates a handsfree call.

The following table describes the display indicators on the home screen in the Sonim XP5560 BOLT IS phone:

Display Indicators	Name	Description
	Incoming Call	Indicates an incoming call.

	Outgoing Call	Indicates an outgoing call.
	Missed Call	Indicates a missed call.

Key Operations without Your SIM Card


Menus Accessible

The following menus can be accessed on the phone without the SIM card:


- Settings
 - Phone settings
 - A-GPS settings
 - Security settings
 - Connectivity - Bluetooth
 - Restore factory settings
- Phonebook
- My files
- Tools
- Applications
- Multimedia
- Profiles
- Calendar

This section provides information on managing calls.



Dial a Number

1. Use the numeric keys to enter the number and press .
2. Alternatively you can enter the desired phone number and select **Options > Call**.

Dial an International Number



Press and hold the numeric key 0 till the + symbol is displayed. Enter the Country code, Area code (without preceding 0) and the phone number and press  or select **Options > Call**.

Dial a Number via Contacts

1. On the home screen, select **Contacts**. Scroll to the phone number.
2. Press  to dial the number OR select **Options > Call**. Press  to disconnect.

Dial a Number via the Call History

The Call History comprises separate lists for All calls, Missed calls, Dialed calls and Received calls.

1. To access the Call history, press  or select **Menu > Calls > Call history**. All the available call history is displayed.
2. Select a list, scroll to the number and press  to dial the number.

Managing Call History

Contacts within the call history have the following options:

- **View:** You can view the details of the call such as the type of call, name, number, call time, call duration and times of call.
- **Call:** You can call the selected contact.
- **Send message:** You can send an SMS/MMS to the number. Enter the SMS/MMS and select **Options** to view the send options and send it accordingly.
- **Save to Phonebook:** You can save the number in Contacts. This option is displayed only if the number is not saved.
- **Edit before call:** You can edit the number before dialing.
- **Delete:** You can delete the number from the Call history.
- **Delete all:** You can delete all the numbers from the Call history.

Call Timers

- To view the total time spent on the last call, select **Menu > Calls > Call history > Options > Advanced > Call timers > Last call**.
- To view the total time spent on outgoing calls, select **Menu > Calls > Call history > Options > Advanced > Call timers > Dialed calls**.
- To view the total time spent on incoming calls, select **Menu > Calls > Call history > Options > Advanced > Call timers > Received calls**.

- To reset the time of all calls, select **Menu > Calls > Call history > Options > Advanced > Call timers > Reset all**.

Call Settings

Auto Answer


Auto answer is enabled only if wired headset or Bluetooth headset/carkit is connected to the phone. When auto answer is activated, your incoming calls will automatically be answered. Select **Menu > Calls > Call settings > Earphone auto answer > On**.

Any key Answer

When enabled, you can press any key except  to answer a call.

To activate this feature, select **Menu > Calls > Call settings > Any key answer > On**.



Long pressing (press and hold) the Power on/off key  during a call will only end the call and not switch off the phone.

Call Waiting

When call waiting is enabled and the phone is in conversation, the incoming number is displayed when you receive a call.

- To enable this feature, select **Menu > Calls > Call settings > Call waiting > Activate**.
- To cancel this feature, select **Menu > Calls > Call settings > Call waiting > Deactivate**. You will not be prompted when you receive an incoming call

while your phone is busy. The caller will receive a busy signal.

- To verify the call waiting status, select **Menu > Calls > Call settings > Call waiting > Query Status**.


Caller ID

When you make a call, you can select whether or not to display your id to the receiver.

- Select **Menu > calls > Call settings > Caller ID > Set by network**, to allow the network operator to define the Caller ID settings.
- Select **Menu > Calls > Call settings > Caller ID > Hide ID**, to hide your id from the receiver.
- Select **Menu > Calls > Call settings > Caller ID > Send ID**, to display the ID to the receiver.

Call Forwarding

You can forward your incoming calls to a number in the Contacts or a new number, provided your network operator supports this service. To access call forward settings, select **Menu > Calls > Call settings > Call Forward**. The Call forward options are mentioned below:

Options	Function
Forward all voice calls	Forward all incoming calls to a pre-designated number. When All calls forward is enabled, the icon  is displayed at the top of the screen when the phone is in standby mode.
Forward if unreachable	Forward calls when your phone is switched off or is out of coverage area.

Forward if no answer	Forward calls when you do not answer incoming calls.
Forward if busy	Forward calls when your phone is busy.
Forward all data calls	Forward all data calls when your phone is in roaming.
Cancel all forwards	Deactivates the call forward option.

Call Barring

You can set the Call barring feature for all incoming and outgoing calls, international calls, local and home only calls.

- To set call barring settings, select **Menu > Calls > Call settings > Call barring >** select the required call barring option.
- Enter the call barring password. Contact your network provider for call barring password. This password will be sent to the network for verification.

The Call barring options are:

Options	Function
Outgoing calls	All voice calls or International voice calls or International voice calls except home.
Incoming calls	All voice calls or voice calls when roaming.
Cancel all	Deactivates call barring.

Change barring password	You can change the barring password by entering a new password.
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Fixed Dial

FDN (fixed dialing numbers) is a SIM card-enabled feature. It restricts outgoing calls only to phone numbers listed in the FDN list. This feature can be activated only if PIN2 is entered. Contact your network operator if you do not have a PIN2.

Advanced Settings

Auto Redial

When auto redial is enabled, your phone will automatically redial within a set interval, if a call does not connect.

- To enable this feature select **Menu > Calls > Call settings > Advanced settings > Auto redial > On**.
- If the attempt to call is not successful, you will be prompted with the message to redial after a specific time. Select **Abort** to return to home screen.

Call Time Display



You can select **Menu > Calls > Call settings > Advanced settings > Call time display > On** to activate the call time display.

Call Time Reminder

When enabled, you receive a beep/tone as prompt at the set time period during a conversation. Select **Menu > Calls > Call settings > Advance settings > Call time**

reminder > On. Select **OK** and set the reminder time. You can set the reminder time between 30 to 60 seconds.

Receive a Call

1. To receive a call, press the **Accept** key  OR press **Left Selection** key. Select **Accept**.
2. To reject a call press the **Power on/off** key  OR press **Right Selection** key. Select **Reject**.
3. To receive another call while you are already speaking, enable the call waiting feature for calls. Select **Menu > Calls > Call settings > Call waiting > Activate**.

Record a Call

1. While on call, select **Options > Sound recorder**.
2. Select **Stop** to stop the recording. Save the record.
3. The recorded file is saved in the location **My files > Phone (or Memory card) > Audio**.

Depending on the settings, the storage location can be phone or memory card.

Call Restrictions

You can restrict incoming and outgoing calls using Call restrictions options.

Select **Menu > Calls > Calling restrictions**. You can choose from the following options.

Options	Function
Restrict incoming	<ul style="list-style-type: none"> • Allow all - allows all incoming calls • Allow contacts - allows calls from numbers in the phonebook contact list. • Block reject - list - blocks incoming calls from numbers in the call reject list • Block all - blocks all incoming calls.
Restrict outgoing	<ul style="list-style-type: none"> • Allow all - allows all outgoing calls • Allow contacts - allows outgoing calls restricted only to numbers in the phonebook contact list. • Block all - blocks all outgoing calls.
Manage reject list	<p>To add a new number to the reject - list, select Enter number > enter the number and select Done. Click Options to perform the following commands:</p> <ul style="list-style-type: none"> Edit number - modify the selected phone number. Delete number - delete the selected phone number Delete all numbers - delete all the phone numbers present in the reject list.



To enable password protection for call restrictions setting, you must activate Safeguard feature and choose Restrict calls under settings. For more information refer **“Safeguard” on page 39.**

This section provides information on the various settings for the phone. To access, select **Menu > Settings > Phone settings**.

Time and Date Settings

You can set and display the date and time on the phone. You can also select the display format.

- **Set home city:** To set the home city, select **Phone settings > Time and date > Set home city**.
- **Set time/date:** To set the date and time, select **Phone settings > Time and date > Set time/date**.
- **Set format:** To set date and time format, select **Phone settings > Time and date > Set format**.
 - The date formats supported are DD MM YYYY , MM DD YYYY, YYYY MM DD with the different date separators.
 - The time formats supported are 24 hr. and 12 hr.
- **Update with time zone:** To update the time automatically, when the time zone (home city) is changed, select **Phone settings > Time and date > Update with time zone > select On**.
- **Auto Update time:** To synchronize the time and date with the network details, select **Phone settings > Time and date > Auto update time > On**. This feature requires network support.

Schedule Power On/Off Settings

To enable this feature, select **Phone settings > Schedule Power on/off > Select the time > Status > Enable and Power on/off**. Select the time after which the phone should be automatically switched on. Select **OK**. Select

Disable to disable this feature.

Language Settings

You can change the phone's interaction language by selecting your preferred language.

- To set the language based on the SIM card, select **Phone settings > Language > Automatic**.
- To set the language to English, select **Phone settings > Language > English**.
- To set the language to Spanish, select **Phone settings > Language > French**.

All the menu items, user feedback messages and text entry language are displayed in the language set based on the SIM card.

Display Settings

You can activate and modify the display settings. Select **Phone settings > Display**.

1. **Wallpaper:** Allows you to set the background screen display using the embedded pictures available in your phone or from your own pictures that you have downloaded on to your phone or memory card. The selected wallpaper is displayed on the home screen.
2. **Screensaver:** Select this to make the screen saver appear on the home screen. User can select the screensaver image.
3. **Show date and time:** Select this to display date and time on the home screen.
4. **Themes:** Allows you to set the color theme and icons for the main menu and other screens. There

are two themes available. Select **Theme 1** or **Theme 2**. Select Options to activate the selected theme, update the theme automatically after set time period, and set the theme display order.

Customizing Dedicated Keys

Dedicated keys are the navigation keys set to access specific functions. To assign specific function to the keys, select **Menu > Settings > Phone settings > Dedicated key > Select a key > press center key > select the new function > select OK**. You can also change the specific function previously assigned to the key.



When speed dial is activated, pre-defined functions set using **Dedicated keys** will be disabled.



When pre-defined functions are activated, speed dial numbers will be disabled.

Managing Speed Dial Numbers

This option enables you to dial a number quickly via a shortcut.

1. Select **Menu > Settings > Phone settings > Dedicated key > Speed dial**. Select **Status > On**. The shortcut is set.
2. To add a new contact, select **Set numbers**. Select the number key (from 2 to 9) to which you want to assign the speed dial. Select the contact from the phonebook and save. The Speed dial is set.
3. To make a call, press and hold the shortcut designated number key for Speed dial while on home screen.

Power Saving Settings

You can set the backlight level and duration. Select **Menu > Settings > Phone settings > Power saving > LCD backlight**. Select the brightness level for the backlight of the screen. The screen display is active for the period chosen by you. The screen display active time can be selected between 5-60 sec.

Auto Keypad Lock

To lock the keypad automatically, when the phone is in idle state, select **Menu > Settings > Phone settings > Auto keypad lock**. Select the time after which the keypad will be automatically locked. Select **None** to disable this feature.

Firmware Details

To view the firmware version and IMEI number, select **Menu > Settings > Phone settings > Firmware details**.

Network Selection

To modify the network access settings, select **Menu > Settings > Network settings**. The following network settings are displayed:

You can select your network, specify the network account, and indicate whether GPRS is required at all times.

- **New search:** Search the network for the phone to connect when you are selecting the network manually.
- **Select Network:** Select the network automatically or you can do it manually.
- **Selection Mode:** Select **Automatic** to set the phone to automatically select a cellular network available in your area, or select **Manual** to set the network manually. If manual mode is set, the user has to invoke **Select Network** to do network selection.



Manual under Selection mode is displayed only in the Roaming network.

Data Connection

To set registration preferences for accessing data connection, select one of the following options:

- **Always** - Register with the data connection, continuously.
- **When needed** - Register only when data transfer is required.

Data Account

You can set the network account and view the data connection information.

You can add, view, edit and delete the accounts. You can edit the following information in the accounts: Account name, APN, User name, Password, authentication type, home page, proxy settings, Primary DNS, and Secondary DNS. Make the changes and select **OK**. Then **Add new packet data account** will pop up, select **Yes**. Refer **“WAP Browser” on page 67** for further information.

A-GPS Settings

Your handset is equipped with a GPS receiver, that supports A-GPS (Assisted GPS) functionality. This helps to calculate your current location. When an user accesses an application that requires GPS, then the receiver is turned on automatically. After the application is closed, it is turned off automatically.

A GPS receiver calculates its current location by monitoring broadcast signals from GPS satellites. Hence it is important that the handset is exposed to the sky.

A-GPS feature helps the GPS receiver to acquire certain information through data connection and/or network messages. This information is used during the position calculation process. This significantly increases the ability to calculate position at low signals. It also speeds up the time required to calculate the position. Please note that some A-GPS features could be network dependent. In some cases, A-GPS uses external data connectivity, which may result in network charges.

To configure the A-GPS on your phone, do the following:

1. Select **Menu > Settings > AGPS settings**.

2. Select **AGPS profiles** and then press **Select**. In A-GPS profiles, select the required profile and click **Options > Activate**. You can also select **Edit**. Enter the name, address, data account, port, and TLS as provided by the service provider or operator.
3. Select **Done** to save the settings.

To prevent unauthorized use of your phone, you can set the PIN protection.

PIN Protection

you can activate PIN protection, to prevent unauthorized use of your phone. The PIN is operator dependent.

To enable PIN protection,

1. Select **Menu > Settings > Security settings > PIN protection > On**. Input PIN message pops up. Enter the PIN. Select **OK**. After this is set, every time you power on the phone, you will be requested to enter the PIN. If the PIN code is wrong you cannot access the phone.

Select **Menu > Settings > Security settings > PIN protection > On**. Enter the password.

Change PIN

To change the PIN code select **Menu > Settings > Security settings > Change PIN**. You can change codes for PIN.

Change PIN2

To change the PIN code select **Menu > Settings > Security settings > Change PIN2**. You can change codes for PIN2.

Phonelock Mode

In the phonelock mode, the phone can be unlocked only by entering a password. To enter the phonelock password, select **Menu > Settings > Security settings > Phone lock**. Enter the default phone lock password, to lock the phone. Enter the password again to unlock the phone.



The default password for phonelock is **1234**.

If the phone lock is enabled, you will be requested to enter the password, when ever you power on the phone. To change the phonelock password, select **Menu > Settings > Security settings > Change phone lock password**. Enter the old password and the new password and select **OK**.

Safeguard

You can set a password and prevent unauthorized usage of keypad, messages, phonebook, call history, browser, modify autostart, modify phonebook, restore factory settings, restrict calls options and my files of your phone. To use this application, do the following:

1. Select **Menu > Settings > Security settings > Safeguard > On**. Input password message pops up. Enter the password. Select **OK**. After this is set, everytime the particular option for which safeguard set is accessed, you will be requested to enter the password. If the password is wrong you cannot access the phone.
2. To activate the safeguard protection for accessing the messages, phonebook, call history, my files, keypad, modify autostart, modify phonebook, restore factory settings and restrict calls options in your phone, select **Menu > Settings > Security settings > Safeguard > On**. Select **Activation** and select the required option to be protected.
3. To change the safeguard password, select **Menu > Settings > Security settings > Safeguard > Change safeguard password**. Enter the old password and the new password. Re-enter the new

password for confirmation and select **OK**.



The default password for safeguard is **1234**.

Certificate Manager

You can view, edit key usages, and delete authorized certificates and user certificates.

Restore Factory Settings

Select to reset the settings to the original factory settings. Please note that this can remove changes you have made to your settings.

To restore the factory settings, Select **Menu > Settings > Restore factory settings > Master setting**.



The default password for master settings is **1234 or your phonelock password if it is changed**.

You can access Bluetooth and data accounts.

Bluetooth

Bluetooth is a wireless connection that enables to connect devices within short range, to exchange information.

The Sonim XP5560 BOLT IS is compliant with Bluetooth specification BT 3.0 supporting the following profiles: SPP, SAP, HFP, HSP, A2DP, AVRCP, DUN, PBAP, OPP, and FTP. This device can send images and audio files using Bluetooth connection.



There may be restrictions on using Bluetooth technology in some locations. Check with your local authorities or service providers.

Activate Bluetooth

Select **Menu > Settings > Connectivity > Bluetooth > Power > On**. Use the **Menu** key to toggle between on and off. When Bluetooth is activated, the Bluetooth icon is displayed on the home screen.

Deactivate Bluetooth

Select **Menu > Settings > Connectivity > Bluetooth > Power > Off**. Use the **Menu** key to toggle between on and off.

Pairing Devices

Pairing with Bluetooth Devices of Version V2.0 and below

1. Select **Menu > Settings > Connectivity > Bluetooth > Search new device**.
2. Select the device of your choice. Select **Pair**.

3. Enter a passcode (for example, 0000). The same passcode must be entered for the other device also.
4. Select **OK**.
5. When the other device accepts your request the message **Allow this device to connect automatically?** is displayed with options **Yes** and **No**.
If you select **Yes**, the other device can send any file via bluetooth without your confirmation.
If you select **No**, the other device cannot send a file without your confirmation.
6. Select **Yes/No** to enable/disable automatic connect in future.
7. When the other device rejects your request the message **Pairing Failed** is displayed on the screen.

Pairing with Bluetooth Devices of Version V2.1 and above

1. Select **Menu > Settings > Connectivity > Bluetooth > Search new device**.
2. Select the device of your choice. Select **Pair**. **Passcode matched?** message pops up while pairing
3. Select **OK**.
4. When the other device accepts your request the message **Allow this device to connect automatically?** is displayed with options **Yes** and **No**.
5. Select **Yes/No** to enable/disable automatic connect in future.

6. When the other device rejects your request the message **Pairing Failed** is displayed on the screen.



Prior to pairing the devices, ensure that the visibility settings for the pairing devices are activated. To activate the visibility settings, select **Menu > Settings > Connectivity > Bluetooth > Settings > Visibility > On**.



Do not pair with an unknown device for security reasons.

Connecting a Bluetooth Headset

You can connect a bluetooth headset after pairing it with your phone.

1. Select **Menu > Settings > Connectivity > Bluetooth > My device**.
2. Select the paired Bluetooth headset.
3. Select **Options > Connect**.
When the connection is successful to the paired device the message **Handsfree Connected** is displayed on the screen.

When the connection is unsuccessful to the paired device the message **Connection failed** is displayed on the screen.



For more details, refer the user manual of the Bluetooth headset.

Rename Paired Device

1. Select **Menu > Settings > Connectivity > Bluetooth > My device**.
2. Select the paired device.
3. Select **Options > Rename**.
4. Enter the new name.
5. Select **OK**.

Delete Paired Device

1. Select **Menu > Settings > Connectivity > Bluetooth > My device**.
2. Select the paired device.
3. Select **Options > Delete**.



If you cancel the pairing with a device that is connected, pairing is removed and the connection is switched off immediately.

Bluetooth Settings

1. Select **Menu > Settings > Connectivity > Bluetooth > Settings**.
2. Edit the following details.

Options	Description
Visibility	Select On to show your presence to other devices. Select Off to hide your presence from other devices.

My name	Select this option to change the name of your device.
Storage	Select the storage location.
Remote SIM Mode	Select this option to access the SIM card inserted in your phone using Bluetooth car kit.
Sharing Permissions	Select this option to provide full control or read-only permission to the other device connected to your device.

About

You can view the device name, address and other support services.

Sending Data via Bluetooth

You can transfer files to another compatible device.

1. Select **Menu > My files**.
2. To send an image file, select **Images >** select the file OR To send an audio file, select **Audio >** select the file OR To send any other file, select **Others >** select the file.
3. Select **Options > Send > via Bluetooth**.
4. Select the paired device to which you want to send the file.



My devices screen displays the paired devices. To send a data to an unpaired device, select **Search new device**. Select the unpaired device of your choice. Enter the passcode when you are asked to enter.

5. When the other device accepts your file, the message **Done** is displayed on the screen.
6. When the other device rejects the file, the message **Unfinished** is displayed on the screen.

Receiving Data via Bluetooth

To receive data using Bluetooth, your device should be Bluetooth activated and must be visible to other devices.

1. When you receive a data, you are asked if you want to accept it.
2. Select **Accept** to receive data OR select **Reject** to refuse the data.
3. If you accept, the data will be stored in **My files > Images** or **Audio** or **Others**.



Confirmation is required only if **Authorize** option is set to **Always Ask (Menu > Settings > Connectivity > Bluetooth > My device > Select the device > Options > Authorize)** . If Authorize is set to **Always connect**, user confirmation is not asked when receiving data from other bluetooth device.

Data Account

You can set the Network account and view the data connection information.

To set the data account, select **Menu > Settings > Connectivity > Data account** and create a new data account.

You can create, edit and delete the accounts. You can edit the following information in the accounts: Account name, APN, User name, Password and Authority type, Primary DNS and Secondary DNS. Make the changes and select **OK**. Then **Add new packet data account** will pop up, select **Yes**.



Default data account Browser APN, MMS APN and PTT cannot be edited or deleted.

Java Settings

To use the applications requiring internet service, the Java must be set.

Select **Menu > Settings > Connectivity > Java Settings**. Select the required data account and save.

USB Function

Phone can be connected to PC as a Mass storage using USB cable. When the phone is connected to the computer via a USB cable, the following two options are displayed:

- **Mass storage:** Select this to use the USB cable as mass storage device to transfer and synchronize data between the Sonim XP5560 BOLT IS phone and your computer.
- **COM port:** Select this to use the phone with PC-Sync software.



When the phone is connected to the computer via USB cable, you can select only to charge the phone by pressing the **Back** button. You need not select the Mass storage or COM port option.



When the phone is connected to the computer via USB cable in Mass Storage mode and the memory card is also present in the phone, the memory card and the phone memory are displayed as two separate drives in the computer.



When the phone is connected to the computer as mass storage, you cannot access the My files menu in the phone. To access the My files menu, disconnect the phone from the computer and reconnect in COM port mode.



When you are logged in to PTT, you cannot access Mass storage as it will not be recognized and the message "**Currently not available**" will pop up.