

iHealth®

NON-CONTACT THERMOMETER

FDIR-V3



User's Manual

1. Summary of Non-Contact Infrared Thermometer

Thank you for choosing the iHealth Non-Contact Infrared Thermometer. The FDIR-V3 Non-Contact Infrared Thermometer is used to measure objects temperature based on the relationship between temperature and measurable infrared radiation. Simply aim the probe toward the surface to be measured to obtain a quick and accurate temperature reading.

- In order to properly use this product, please carefully read the full text of this manual before use, in particular the "safety precautions" section.
- Please keep these instructions for reference in the future.

Basic Principles:

All objects with a temperature above absolute zero emit a certain percentage of infrared radiation energy based on the object's temperature. The amount of radiation energy is closely related to the wavelength distribution. When a human's forehead temperature is 36° - 37° C (96.8° - 98.6° F), it emits a 9-13 μm wavelength of infrared radiation. Based on this principle, we are able to measure a person's actual body temperature by measuring the forehead's surface temperature.

2. Safety Precautions

Warning ⚠

- Use of this thermometer is not intended as a substitute for consultation with your physician. It is dangerous for users to perform a self-evaluation and self-treatment based on the measurement result. Be sure to follow your physician's instructions.
- Keep the thermometer out of reach of children. For accidental swallowing of the battery or other components, please contact emergency services immediately.
- Do not throw the battery into a fire.

Notice ⚠

- The device is precision instrument, do not drop or impose any vibration or impact on the thermometer. ⚠
- Do not touch the lens of the probe with your bare fingers, and do not disassemble the device yourself.
- Before measuring temperature, make sure there is no sweat and/or hair on the measurement surface.
- Please wait 30 minutes after exercising, eating, and bathing before use.

Measurement.

- To ensure the measurement data is accurate and reliable, the thermometer should be placed indoor in a stable temperature environment for 30 minutes before use.
- When used to measure continuously, the temperature should be measured every minute, if there is a need to measure continuously for a short period of time, there will be slight errors when reading the temperature, which is normal behavior, and to use the average of the results. We recommend that you measure a maximum of three times in a row.
- Do not measure the sites of scarred tissue or tissue compromised by skin disorders, as this

may cause inaccurate measurements.

- Do not measure the site of forehead temperature if the user has trauma on the forehead.
- Do not measure if the user is treated with certain drug therapies.
- Do not measure when the forehead is exposed to direct sunlight, fireplace heat, cold compress therapies, or air conditioner flow. Please wait 30 minutes after being exposed to these conditions before measuring.
- Do not immerse the device into water or any other liquid, and avoid direct sunlight exposure.
- Make sure the measuring distance is between 1-6 cm (0.4-2.4 in) when measuring.
- Do not use a mobile or cordless phone near the thermometer when measuring.
- Body temperature may increase when used with certain drugs.
- In order to ensure the accuracy of measurement data, please do not take measurement of body temperature in a strong electromagnetic interference environment (such as microwave, high frequency equipment operation environment).

3. Intended use

This thermometer is intended with non-contact to measure forehead temperature at home or in the hospital, for anyone, including infants, children and adults.

4. Temperature Measurement Modes and Range Description:

The non-contact infrared thermometer has the following measure mode:

- 1) Forehead temperature measurement mode – measure the skin surface of human forehead's temperature accurately, replacing traditional mercury thermometer and electrical thermometer.
- 2) Object temperature measurement mode – measure the surface temperature of objects, such as ambient temperature, bathwater, milk, etc.

Normal Temperature Range Based on Measurement Location:

Measuring position	Normal temperature (°C)	Normal temperature (°F)
Anus	36.6-38.0	97.9-100.4
Oral	35.5-37.5	95.9-99.5
Armpit	34.7-37.3	94.5-99.1
Forehead	35.8-38.0	96.4-100.4

Normal Forehead Temperature Range Based of Different Ages:

Age Range	Normal temperature (°C)	Normal temperature (°F)
0-2 years old	36.4-38.0	97.5-100.4
3-10 years old	36.1-37.8	97.0-100.0
11-65 years old	35.9-37.6	96.6-99.7
> 65 years old	35.8-37.5	96.4-99.5

5. Feature

High reliability

This product has passed the life and reliability tests by the manufacturer, mean time to failure is ≥1000hrs.

A wide range of temperature

Body measurement mode: measurement range: 32° - 42.9°C (89.6° - 109.2° F)
Object temperature measurement mode: measurement range: 0°C - 100°C (32° - 212° F)

High accuracy

This product has passed the European Union and Chinese infrared thermometer clinical standards for where clinical variability is no more than ±0.3°C (±0.54° F) .

Humanization design

When the temperature exceeds the range, LCD will display the Lo or Hi prompt. When operating environment exceeds the design specifications, LCD will display the Err prompt. When the thermometer battery power is insufficient, it has low voltage icon. The thermometer has a self-test function, and a Err message will display when a hardware malfunction is detected.

Power saving function

The thermometer automatically enters standby mode after 30s ±5s of inactivity. The screen will alternate between time and environmental temperature.

Memory storage function

The thermometer will store 32 measurements, available to sync at a later time.

Two-color backlight indication function

Object temperature measuring mode: Green backlight indicator.

Body temperature measurement mode:

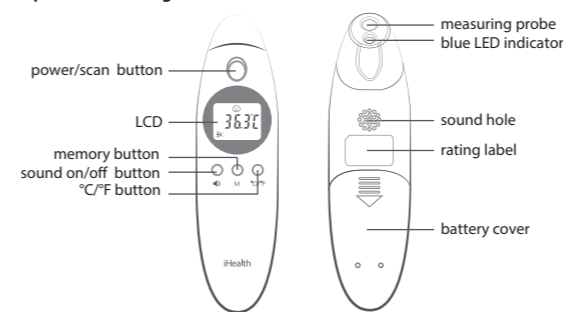
- 97.3 °F - 99.5 °F Green backlight indicator
- 99.7 °F - 109.2 °F Red light indicator

Position indicating function

Blue LED is used to indicate if the measurement site and measuring distance is suitable.

6. Overall Description

Main component including



LCD display description



7. Operation Instruction

Preparation

- 1) Check battery
Replace the batteries to ensure power if there is low voltage icon for the thermometer.
- 2) Check thermometer
When you press the "power and scan" button, the system will have self testing of software and hardware. If there are problems, LCD will display "Err" symbol. Check if the sensor laser is dirty or damaged.
- 3) In order to make accurate temperature results, put the thermometer in the measurement environment for 30 minutes before use.
- 4) Accuracy may decrease if there are unexpected fluctuations in ambient temperature, for example, testing in front of an air conditioner.
- 5) Clean forehead and arrange hair, make sure the forehead is naked and clean, in order to ensure the accuracy of measurement.

8. Instruction for use

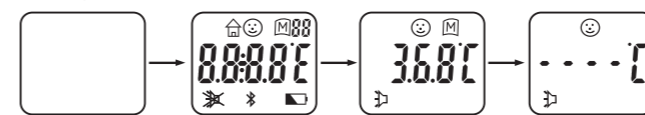
- 1) Operation before measurements

(1) Power on

For first time use, put the battery inside the battery compartment. Press [power/scan] button to turn on the thermometer, then initialize the system. LCD will show the default value: 36.8 °C. As shown in the below fig.:



If the thermometer has been used before and in the off state, press the [Power/Scan] button to turn on. The display will show the last measurement value for 2 seconds. If the last measurement was abnormal (Hi, Lo, Err, etc.), the value before the abnormal reading will be displayed.



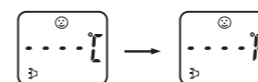
The last selection is body measurement mode



The last selection is object measurement mode

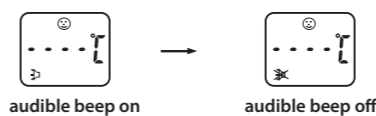
- (2) Measurement unit selection

Press [°C/°F switch button] to select the measurement unit.



- (3) Turning beeper On/Off

When the unit is powered on, press the "beeper" button to control (On/Off) the audible beep that indicates measurement completion.



audible beep on

audible beep off

2) The body temperature measurement

Select measurement unit and enter the body temperature measurement state (such as LCD display, [---] then press the "power/scan button" button to start measurement while keeping a 1-6cm (0.4-2.4in) distance. when it is finished, there will be one "beep", and the result will be displayed on the screen. The LCD light will turn on for 5 seconds.



When you press the button (power/scan) to start measurement, the blue LED of measuring terminal will flash and shine at the measurement location.

- If the ambient temperature is above 10-40 °C (50-104°F), the thermometer display Err;
- If the measured body temperature value is higher than 42.9 °C (109.2°F), it displays Hi;
- If the measured temperature is below 32 °C (89.6°F), it displays Lo.
- If the temperature is between 36.3°C and 37.5°C (97.34°F and 99.5°F), LED will be green.
- If the temperature is above 37.5°C (99.5°F), the red LED lights. At the same time, there will be a continuous "beep" sound when the measurement is completed.

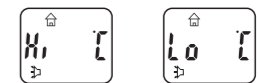
Attention

- Before taking the temperature, please take off your hat or fix the forehead hair to prevent measurement inaccuracies.
- Sweat or cosmetics can affect the accuracy of measurement, please make sure the forehead is clean before measuring.
- Do not shine the LED light directly into the eyes during a measurement.

3) The object temperature measurement

Select the object mode and start to measure the object temperature (LCD shows [---] probe tip to object measurement surface, press the "power/scan button" button to start measurement, when it is finished, there will be one "beep", the measured results shows on the screen, then the LCD backlight light up and will light for 5 seconds.

If the measuring temperature is higher than 100°C (212°F), the screen will show "Hi". If temperature is lower than 0°C (32°F), the screen will show "Lo"



When you press the button (power/scan) to start measurement, the blue LED of measuring terminal will flash and shine at the measurement location.

Attention

- For heat-insulated object, please do not measure the surface.
- For hot liquids, please do not directly measure the surface, because the hot steam fog can cause condensation on the sensor lens and cause measurement inaccuracies.

4) Automatic shutdown

If you do nothing after the temperature measurement is completed, the thermometer will automatically enter standby mode after 3 minutes.



5) Memory function

In the power-on state, quick press 'M' button to query the memory. After entering into memory query mode, the device will display up to 32 measurements. The query interface will display memory number, mode, and temperature measurement. The device will show the latest memory data when you enter into the memory query state every time (i.e., memory 1), then press the M key again to switch a series of measurement data, memory number will start from 1, 2,... 32 and the screen will show the corresponding number value.



In memory query mode, press 'power/scan' to scroll to the next measurement. Press 'sound on/off' button to turn on or turn off the beeper sound. Press 'C/F switch' button to change the measurement unit. If no further button presses occur after 3 seconds, the thermometer will go back to measurement mode automatically.

6) Operating The Bluetooth Function

What You Need

NON-CONTACT THERMOMETER FDIR-V3

An Android device with Android version 4.4 or above and hardware support for Bluetooth 4.0. An iOS device with iOS version 8 or above and hardware support for Bluetooth 4.0. All devices Apple released since the iPhone 4S (including the 4S) do, the older ones don't.

Note:

Please refer to the instruction manual of your smart phone for how to activate the Bluetooth function.

Set Up Process

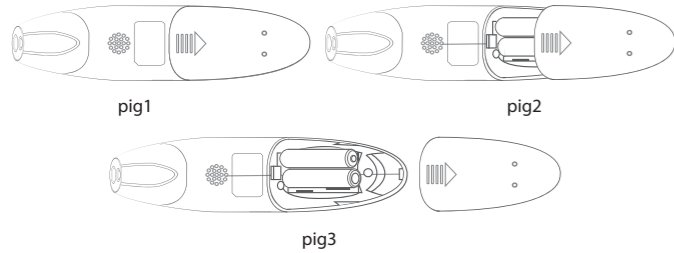
- Enable Bluetooth on your mobile device.
- Open the app and activate the scan function.
- Turn on the FDIR-V3.
- The app should automatically detect your FDIR-V3.
- Every temperature reading will be transfer to your mobile device automatically.

7) Battery installment and replacement

The thermometer will detect the power automatically after boot-up, if the power is low, the screen will show the symbol [] , the device will shut down automatically after the symbol [] flashes 3 times, and you must replace the battery before further use.

Battery replacement:

- Open the battery case and take out the old batteries.
- Put the new battery to the slots and pay attention to the direction of the positive and negative sides.



Notice:

Please observe the related laws of disposing used battery and do not throw into the garbage can.
Please take out the battery if the device is not used for long periods of time.
Please do not put the battery in a fire.

9. Care and cleaning

The probe tip and lens are the most delicate part of the thermometer. It has to be clean and intact to ensure accurate readings.

If the probe and lens ever needs to be cleaned:

- Very gently wipe the surface with a cotton swab or soft cloth moistened with alcohol.
 - If the lens is damaged, contact iHealth customer support.
- Clean the unit body:
- Use a soft dry cloth to clean the thermometer display and unit body. Alcohol may be used to clean.

NOTES:

- Do not use abrasive cleaners..
- Do not use any other forms of cleaning..
- The thermometer is not waterproof. Do not place in water or other liquids.

10. Maintenance

- We do not authorize any institution or individual to maintain and repair of the product. If you suspect that the products have any questions, please contact the manufacturer or distributor to handle the case.
- The user must not attempt any repairs to the device or any of its accessories. Please contact the retailer for repair.
- Opening of the equipment by unauthorized agencies is not allowed and will terminate any claim to warranty.

WARNING: No modification of this equipment is allowed!

11. Calibration

The thermometer is initially calibrated at the time of manufacture. If this thermometer is used according to the use instruction, periodic re-adjustment is not required. If any time your question the accuracy of measurement, please contact distributor or manufacturer, the contact information is on the last page.

12. Storage

- Do not put the thermometer under direct sunlight, high temperature, or moist environments. Do not allow it to come into contact with fire or harsh vibrations.
- Take out the battery if the device is not used for a long period of time.

13. Accessories

Only use original accessories. Check that the contents of the delivery are complete.

Quantity	Parts
1	FDIR-V3 device
2	AAA batteries
1	User Manual

14. Troubleshooting

Troubles or error message	Checklists or situation	Countermeasures or solution
No response/ Automatically reset	The batteries are used up?	Replace new batteries.
	Battery in wrong polarity or type?	Take out batteries and re-insert or replace.
	Poor battery contact	

show the symbol "Hi"	Temperature is subject to air fluctuations.	Wait 30 minutes before re-testing.
	In the forehead measurement mode: --Temperature readings too close together. --Measured the other object, such as the sunlight, the air from the fireplace. (109.2°F);	Re-test according to the manual.
	In the object measurement mode: --Temperature readings too close together. --The object temperature is higher than 100°C(212°F). Hi: Higher than 100.0°C (212°F);	
Hair and/or sweat prevented a temperature measurement. In the forehead measurement mode: --The measuring distance is too far. --Measured the other object, such as the air from the air conditioner. Lo: Less than 32.0°C (89.6°F)		
The thermometer show the symbol "Lo"	In the object measurement mode: -- The measuring distance is too far. -- Have water vapor condensation on the lens. Lo: Less than 0°C	
	The ambient temperature is beyond of range of measurement (10°C-40°C or 50°F-104°F)	Keep the thermometer in room temperature (10°C-40°C or 50°F-104°F) for 30 minutes
	The sensor or hardware is damaged	Exclude the possibility of temperature allowance first, then contact iHealth customer support.
	Low battery, but still usable	Keep an eye on power and continue to use.
	Battery too low	Replace with new batteries.
	The thermometer is offline, and the offline measurement is not turned on.	Please turn on the offline measurement function on the app.

15. Specifications

Device name	Non-Contact Infrared Thermometer
Model	FDIR-V3
Measurement mode	Forehead and object temperature measurement modes
Measuring distance	1 cm to 6cm (0.4in to 2.4 in)
Power supply	3V, 2xAAA batteries
Measuring range:	For forehead temperature: 32.0-42.9°C (89.6-109.3°F) For object For object surface temperature: 0-100°C(32-212°F)
Measuring accuracy: (At laboratory conditions)	For forehead temperature: ± 0.2°C(or ±0.4°F) during 36.0-39.0°C ± 0.3 °C(or ±0.5°F) for other ranges for object surface temperature: ±1.0°C(1.8°F) during 15°C-60°C, ±2.0°C(3.6°F) for other ranges
Clinical repeatability:	Within ±0.3°C (±0.54°F)
Resolution of display	0.1°C (0.1°F)
Operation condition	16-40°C(60.8-104°F), 20%-95% RH, 700-1060hPa
Storage condition	-20-55°C(-4-131°F), 10%-95% RH, 700-1060hPa
Size	148x85x44mm
Weight	110g
High body temperature hint	≥37.6°C(99.7°F)
Grade of waterproof	IP22
Electric shock	Internally powered ME equipment
Applied part	Type BF applied part, including the whole unit
Mode of operation	Continuous operation

* The above specifications are subject to change without prior notice.

Note: ASTM laboratory accuracy requirements in the display range of 36°C to 39°C (96.8°F to 102.2°F) for this thermometer is ±0.2°C(0.4°F), whereas for mercury-in-glass thermometer, the requirement per ASTM standards E 667-86 is ±0.1°C(0.2°F).

16. DISPOSAL

- Dispose of the device in accordance with the regulation applicable at the place of operation. Dispose of at public collection point in the EU countries – 2002/96/EC WEEE Directive.
- If you have any queries, please refer to the local authorities responsible for waste disposal.

NOTES:

- Handing of battery and wastes method, please act according to the native law to proceed to handle.
- Take out the battery if you are not going to use the unit for a long time.

- To protect the environment, dispose of empty battery at your retail store or at appropriate collection sites according to national or local regulations. Dispose of at public collection point in the EU countries – 2006/66/EC Directive.

17. Normalized symbols

symbols	Definition of Symbol
	Attention: see Instructions for use!
	Applied part of type BF
	The batteries and electronic instruments must be disposed of in accordance with the locally applicable regulation, not with domestic waste.
	Complies with the European Medical Device Directive (93/42/EEC), Notified Body is SGS United Kingdom Ltd.
	Manufacturer information: The manufacturer Famidoc Technology Co., Ltd.
	Authorized representative in the European Community
	IP code of the device: this device's grade of ingress of solid foreign objects – ≥ 12.5mm diameter (and the against access to hazardous parts with finger); the grade of waterproof is dripping (15° tilted).
	Batch code

18. Electromagnetic Compatibility (EMC) Tables

Guidance and manufacturer's declaration - electromagnetic emissions		
The FDIR-V3 device is intended for use in the electromagnetic environment specified below. The customer or the user of the FDIR-V3 should assure that it is used in such an environment.		
Emissions test	Compliance	Electromagnetic environment - guidance
RF emissions CISPR11	Group 2	The FDIR-V3 device must emit electromagnetic energy in order to perform its intended function. Nearby electronic equipment maybe affected.
RF emissions CISPR11	Class B	The FDIR-V3 device is suitable for use in all establishments other than domestic and those directly connected to the public low-voltage power supply network that supplies buildings used for domestic purposes.
Harmonic emissions IEC61000-3-2	Not applicable	
Voltage fluctuations/ flickeremissions IEC61000-3-3	Not applicable	

Guidance and manufacturer's declaration — electromagnetic immunity			
The FDIR-V3 device is intended for use in the electromagnetic environment specified below. The customer or the user of the FDIR-V3 should assure that it is used in such an environment.			
Immunity test	IEC 60601 Test level	Compliance level	Electromagnetic environment - guidance
Electrostatic discharge(ESD) IEC61000-4-2	±6kV contact ±8kV air	±6kV contact ±8kV air	Floors should be wood , concreteor ceramic tile. If floors are covered with synthetic material, the relative humidity should be at least 30%.

Guidance and - manufacturer's declaration. Electromagnetic immunity			
The FDIR-V3 device is intended for use in the electromagnetic environment specified below. The customer or the user of the FDIR-V3 should assure that it is used in such an environment.			
Immunity test	IEC 60501 Test level	Compliance level	Electromagnetic environment - guidance
Conducte dRF IEC61000-4-6 Radiated RF IEC 61000-4-3	3V rms 150 kHzto 80 MHz 3V rms 3V/m 3V/m 80 MHz to 2.5 GHz	±6kV contact ±8kV Vair	Portable and mobile RF communications equipment should be used no closer to any part of the FDIR-V3 device, than the recommended separation distance calculated from the equation applicable to the frequency of the transmitter. Recommended separation distance. $d=1.2\sqrt{P}$ 80 MHz to 800 MHz $d=2.3\sqrt{P}$ 800MHz to 2,5MHz where P is the maximum output power rating of the transmitter in watts (W) according to the transmitter manufacturer and d is the recommended separation distance in meters(m). Field strengths from fixed RF transmitters, as determined by an electromagnetic site survey, a. should be less than the compliance level in each frequency range. b. Interference may occur in the vicinity of equipment marked with the following symbol:

NOTE 1 At 80 MHz end 800 MHz, the higher frequency range applies.
NOTE2 These guidelines may not apply in all situations. Electromagnetic propagation is affected by absorption and reflection from structures, objects and people.

- Field strengths from fixed transmitters, such as base stations for radio(cellular/cordless) telephones and land mobile radios, amateur radio, AM and FM radio broadcast and TV broadcast cannot be predicted theoretically with accuracy. To assess the electromagnetic environment due to fixed RF transmitters, an electromagnetic site survey should be considered. If the measured field strength in the location in which the FDIR-V3 device is used exceeds the applicable RF compliance level above, the should be observed to verify normal operation. If abnormal performance is observed, additional measures may be necessary, such as reorienting or relocating the FDIR-V3.
- Over the frequency range 150 kHz to 80 MHz, field strengths should be less than [V] V/m.

Recommended separation distances between portable and mobile RF communications equipment and the FDIR-V3 device.				
FDIR-V3 device is intended for use in an electromagnetic environment in which radiated RF disturbances are controlled. The customer or the user of the FDIR-V3 device can help prevent electromagnetic interference by maintaining a minimum distance between portable and mobile RF communications equipment(transmitters) and the FDIR-V3 as recommended below, according to the maximum output power of the communication equipment.				
Rated maximum output power of transmitter W	Separation distance according to frequency of transmitter m			
Electrostatic discharge(ESD) IEC61000-4-2	150 kHz to 80 MHz $d=1.2\sqrt{P}$	80 MHz to 800 MHz $d=1.2\sqrt{P}$	800 MHz to 2,5 GHz $d=2.3\sqrt{P}$	
	0,01	0.12	0.12	0.23
	0,1	0.38	0.38	0.73
	1	1.2	1.2	2.3
	10	7.8	7.8	3.3
100	12	12	23	

For transmitters rated at a maximum output power not listed above, recommended separation distance d in meters(m) can be estimated using the equation applicable to the frequency of the transmitter, where P is the maximum output power rating of the transmitter in watts(W) accordable to the transmitter manufacturer.
NOTE1 At 80 MHz and 800 MHz, the separation distance for the higher frequency range applies.
NOTE2 These guidelines may not apply in all situations. Electromagnetic propagation is affected by absorption and reflection from structures, objects and people.

19. Software Version

This thermometer's software version is Ver. 1.1.

20. WARRANTY

Please contact your dealer or the device center in case of a claim under the warranty. If you have to send in the unit, enclose a copy of your receipt with clear statement of defect description.

The warranty terms as below:

- The warranty period for device is one year from date of delivery. In case of a warranty claim, the date of delivery has to be proven by means of the sales receipt or invoice.
- Repairs under warranty do not extend the warranty period.
- The following cases are excluded under the warranty
 - All damage which has arisen due to improper treatment, e.g. nonobservance of the user instruction.
 - All damage which is due to repairs or tampering by the customer or unauthorized third parties.
 - Damage which has arisen during transport from the manufacturer to the consumer or during transport to the service centre.
 - Accessories which are subject to normal wear and tear.
- Liability for direct or indirect consequential losses caused by the unit is excluded even if the damage to the unit is accepted as a warranty claim.

21.FCC&IC Statements

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions:

- This device may not cause harmful interference, and
- This device must accept any interference received, including interference that may cause undesired operation.

Note: This product has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This product generates, uses, and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this product does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

Please take attention that changes or modification not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

This device complies with Industry Canada licence-exempt RSS standard(s). Operation is subject to the following two conditions:

- this device may not cause interference, and
- this device must accept any interference, including interference that may cause undesired operation of the device.

Under Industry Canada regulations, this radio transmitter may only operate using an antenna of a type and maximum (or lesser) gain approved for the transmitter by Industry Canada. To reduce potential radio interference to other users, the antenna type and its gain should be so chosen that the equivalent isotropically radiated power (e.i.r.p.) is not more than that necessary for successful communication.

Le présent appareil est conforme aux CNR d'Industrie Canada applicables aux appareils radioexempts de licence. L'exploitation est autorisée aux deux conditions suivantes (1) l'appareil ne doit pas produire de brouillage, et

- l'utilisateur de l'appareil doit accepter tout brouillage radioélectrique subi, même si le brouillage est susceptible d'en compromettre le fonctionnement.

Conformément à la réglementation d'Industrie Canada, le présent émetteur radio peut fonctionner avec une antenne d'un type et d'un gain maximal (ou inférieur) approuvé

pour l'émetteur par Industrie Canada. Dans le but de réduire les risques de brouillage radioélectrique à l'intention des autres utilisateurs, il faut choisir le type d'antenne et son gain de sorte que la puissance isotrope rayonnée équivalente (p.i.r.e.) ne dépasse pas l'intensité nécessaire à l'établissement d'une communication satisfaisante.

Manufacturer for iHealth Labs, Inc.

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