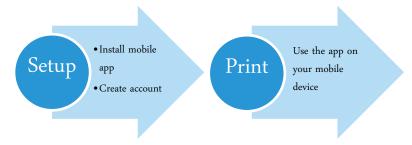
# Xerox<sup>®</sup> Mobile Print Cloud User Quick Start Guide



#### 702P02196



## Setup

### 1. Install the Mobile Application

Install the appropriate mobile application (app) for your mobile device. Scan the QR Code on the right or search for **Xerox Mobile Print Portal** in your app store.



#### Note

Apple<sup>®</sup> iOS (v6 and higher), Android<sup>TM</sup> (v2.3.3 and higher), and BlackBerry<sup>®</sup> (v6 or 7) mobile devices are supported in this release. (Not all features are supported on Blackberry.)

### 2. Create a User Account

- a. Launch the installed app.
- b. In the **Email** area, enter your email address and click **Next**.
- c. If you have been supplied a **Company Code**, enter it and click **Next**. If you do not have a Company Code, you may leave it blank. You can add or change the Company Code at a later time, if needed.
- d. You will be sent an email containing a temporary password or a verification code. Copy the code or password you received by email and paste it into the appropriate field or tap the link in the email.
- e. If required, enter your workplace credentials (domain\username and password).
- f. Click **Done**. You have now created your User account.

### **Print**

You can print in the following ways:

#### App

When viewing a document on your mobile device, open it with the Print Portal. This will enable you to choose a printer and print options or upload to print later.

To print documents stored on your mobile device, use **My Library** (Android and BlackBerry), or **Photos** (iOS) in the app to locate them.

#### **Email**

**Print now**: Send or forward an email (with or without attachments) directly to a Xerox Mobile Print Cloud-enabled printer's email address. To find the email address for a specific printer, check your mobile app.

**Upload for printing later**: Send or forward an email (with or without attachments) to <a href="mailto:print@printbyxerox.com">print@printbyxerox.com</a>. The email and attachments will be available in the **Documents** view in the mobile app, where you can print to your desired printer.

#### Web UI

Print from a PC or Mac<sup>®</sup> at https://xmpc.services.xerox.com/.

# Support

#### App Help

Information on how to use the app is available in the mobile app's onscreen help.

#### Online Help and Documentation

Additional help can be found at <a href="http://www.xerox.com/mobileprintportalsupport">http://www.xerox.com/mobileprintportalsupport</a>.

Select the **Documentation** link to view the User Guide for your mobile device.

#### **Customer Support Forum**

A link to the customer support forum can be found at <a href="http://forum.support.xerox.com/">http://forum.support.xerox.com/</a>. Here you will find information posted by Xerox as well as other Mobile Print Cloud users.

