

## **NESPRESSO Year End Promotion Coffee Credit and Cash Back Offer 1 November 2017 – 31 January 2018 (inclusive)**

### **THE NESPRESSO CLUB**

Congratulations on the purchase of your *Nespresso* machine. As a Club Member you will have access to a number of privileges including convenient ordering, delivery options, personalised services, machine assistance, exclusive offers and an environment in which to share your passion for coffee. Contact the *Nespresso* Club 24/7 on 1800 623 033 or via [www.nespresso.com](http://www.nespresso.com).

### **HOW TO REDEEM AN OFFER**

To redeem an offer, purchase a participating *Nespresso* machine, apply online by visiting [www.nespressopromotion.com.au](http://www.nespressopromotion.com.au) and follow the prompts.

The offer applies to the purchase of a participating *Nespresso* machine between **1 November 2017** and **31 January 2018** (inclusive) ("Offer Period") at any Participating Retailer in Australia. Lay-bys not paid in full by **Wednesday 31 January 2018** are excluded from these offers. Up to (3) claims per customer will be accepted.

#### **Offer 1 is for *Essenza and Inissia Nespresso* machine ranges and consists of:**

- A \$20 Coffee Credit\* which will be automatically deducted off your next *Nespresso* coffee order when you purchase capsules from a *Nespresso* channel (includes free standard delivery). **Note: To redeem the coffee credit the claimant will need to spend a minimum of \$14.50.**

#### **AND**

- A \$20 Cash-Back\*\* which will be provided as an EFT into your nominated Australian bank account.

#### **Offer 2 is for *CitiZ, Pixie, Prodigio&milk, Expert&milk, Lattissima, Maestria, KitchenAid, Creatista and U Nespresso* machine ranges and consists of:**

- A \$40 Coffee Credit\* which will be automatically deducted off your next *Nespresso* coffee order when you purchase capsules from a *Nespresso* channel (includes free standard delivery). **Note: To redeem the coffee credit the claimant will need to spend a minimum of \$29.**

#### **AND**

- A \$40 Cash Back\*\* which will be provided as an EFT into your nominated Australian bank account.

#### **Claims Close Date:**

**The claim process for this Offer must be completed online no later than 11.59pm AEDT on Wednesday 28 February 2018.** Claims received after this time and date will not be accepted.

\*Successful claimants will receive a confirmation email after their claim has been validated and processed with instructions on how to redeem their Coffee Credit.

\*\*The claimant will receive their cash back and coffee credit no later than 10 business days after their claim has been validated and processed.

The Coffee Credit must be redeemed in full in a single transaction by **Wednesday 28 March 2018.**

The Cash-Back component will be deposited by electronic funds transfer ("EFT") into the Australian bank account provided on their online claim form.

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### TERMS OF OFFER

1. The Offer is available to Australian residents aged 18 years and over who provide an Australian postal address and comply with these Terms of Offer. Employees of Nestlé Australia Ltd, any company associated with *Nespresso*, any company acting as a service provider for *Nespresso* and the employee's immediate families are ineligible to claim this Offer.
2. *Nespresso* machines participating in these Offers ("Participating Product") are for the following ranges:
  - a. Offer 1 applies to purchases from the *Essenza and Inissia Nespresso* machine ranges.
  - b. Offer 2 applies to purchases from the *CitiZ, Pixie, Prodigio&milk, Expert&milk, Lattissima, Maestria, KitchenAid, Creatista and U Nespresso* machine ranges.
3. Offers are:
  - a. Offer 1 consists of a \$20 Coffee Credit\* and a \$20 Cash-Back\*\*. **Note: To redeem the Coffee Credit the claimant will need to spend a minimum of \$14.50 on coffee capsules.**
  - b. Offer 2 consists of a \$40 Coffee Credit\* and a \$40 Cash-Back\*\*. **Note: To redeem the Coffee Credit the claimant will need to spend a minimum of \$29 on coffee capsules.**

\* refer to points 9,10 and elsewhere for Coffee-Credit conditions  
\*\* refer to point 9 and elsewhere for Cash-Back conditions
4. Retailers participating in these Offers are retailers who sell Participating Products and operate from shop fronts in Australia including both the shop front and an online store operated by such retailers ("Participating Retailer"). A Participating Retailer does not include:
  - a. a retailer which only operates online stores with no shop fronts;
  - b. the *Nespresso* Club (whether online at [www.nespressocom.com](http://www.nespressocom.com) or via phone 1800 623 033); or
  - c. *Nespresso* Boutiques.
5. To claim either Offer, a claimant must
  - a. Purchase a participating *Nespresso* Machine from a Participating Retailer between **1 November 2017** and close of business on **31 January 2018** ("Offer Period") (*lay-bys not paid in full by Wednesday 31 January 2018 are excluded from these Offers*);
  - b. Redeem the Offer online by visiting [www.nespressopromotion.com.au](http://www.nespressopromotion.com.au) and follow the prompts;
  - c. Become a new *Nespresso* Club Member or be an existing *Nespresso* Club Member; and
  - d. The claim process must be completed no later than 11.59pm Australian Eastern Daylight Saving ("AEDT") on **Wednesday 28 February 2018**.
6. This Offer is not available in conjunction with any other *Nespresso* promotion, offer or discount. The offer is not available to customers who use points/rewards from a third party loyalty program as full payment towards a Participating Product at a Participating Retailer. A Participating Product does **not** include *Nespresso* Business Solution machines. A Participating Product does **not** include *Nespresso* Vertuo machines. The Offer is not valid for commercial sales, second-hand, refurbished, trade seconds or similar products as determined by *Nespresso* in its sole discretion.
7. Limits to these Offers are:
  - a. A maximum of three (3) claims in total will be accepted per customer during the Offer Period, provided each claim represents the separate purchase of a Participating Product; and
  - b. Coffee Credit excludes coffee from the Vertuo coffee range (i.e. Coffee Credit may not be redeemed on Vertuo coffee capsules).

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8. *Nespresso* reserves the right to verify the validity of all claims and reserves the right to disqualify any individual claimant or group of claimants for tampering with the claim process. Proof of purchase documentation (in the form of a purchase receipt) must clearly show the Participating Retailer, the Participating Product, the price paid and the date of the purchase. The serial number of the machine must also be provided to *Nespresso*. Claim details that are ineligible or incomplete will be considered void.
9. The coffee credit and cash back will be provided to the claimant within 10 business days after their claim has been validated and processed by The Promoter. The coffee credit will be placed into the claimants *Nespresso* Membership account. The Cash-Back will be delivered in the form of an Electronic Funds Transfer (“EFT”) into the claimant’s nominated Australian bank account.
10. The coffee credit must be redeemed in full in a single transaction by Wednesday 28 March 2018 and may only be used to purchase *Nespresso* capsules (excludes accessories and Vertuo coffee range). Free standard delivery is included with redemption.
11. *Nespresso* reserves the right to refuse any claim if the Participating Product is returned to the point of sale.
12. *Nespresso* collects claimants’ personal information in order to conduct the Offer. All personal details are kept in accordance with the *Nespresso* Privacy Policy. Visit [www.nespresso.com.au/en/pages/legal](http://www.nespresso.com.au/en/pages/legal) to access the *Nespresso* Privacy Policy.
13. Promoter is Nestlé Australia Ltd (ABN 77 000 011 316) trading as *Nespresso* Australia of Level 4, 201 Miller Street, North Sydney NSW 2060.