

WISeNeT

NETWORK CAMERA

User Manual

SNF-8010/SNF-8010VM



Network Camera

User Manual

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❖ Design and specifications are subject to change without prior notice.

❖ The initial administrator ID is "admin" and the password should be set when logging in for the first time.

Please change your password every three months to safely protect personal information and to prevent the damage of the information theft.

Please, take note that it's a user's responsibility for the security and any other problems caused by mismanaging a password.

IMPORTANT SAFETY INSTRUCTIONS

1. Read these instructions.
2. Keep these instructions.
3. Heed all warnings.
4. Follow all instructions.
5. Do not use this apparatus near water.
6. Clean the contaminated area on the product surface with a soft, dry cloth or a damp cloth.
(Do not use a detergent or cosmetic products that contain alcohol, solvents or surfactants or oil constituents as they may deform or cause damage to the product.)
7. Do not block any ventilation openings, Install in accordance with the manufacturer's instructions.
8. Do not install near any heat sources such as radiators, heat registers, stoves, or other apparatus (including amplifiers) that produce heat.
9. Do not defeat the safety purpose of the polarized or grounding-type plug. A polarized plug has two blades with one wider than the other. A grounding type plug has two blades and a third grounding prong. The wide blade or the third prong are provided for your safety. If the provided plug does not fit into your outlet, consult an electrician for replacement of the obsolete outlet.
10. Protect the power cord from being walked on or pinched particularly at plugs, convenience receptacles, and the point where they exit from the apparatus.
11. Only use attachments/ accessories specified by the manufacturer.
12. Use only with the cart, stand, tripod, bracket, or table specified by the manufacturer, or sold with the apparatus. When a cart is used, use caution when moving the cart/apparatus combination to avoid injury from tip-over.
13. Unplug this apparatus during lighting storms or when unused for long periods of time.
14. Refer all servicing to qualified service personnel. Servicing is required when the apparatus has been damaged in any way, such as power-supply cord or plug is damaged, liquid has been spilled or objects have fallen into the apparatus, the apparatus has been exposed to rain or moisture, does not operate normally, or has been dropped.



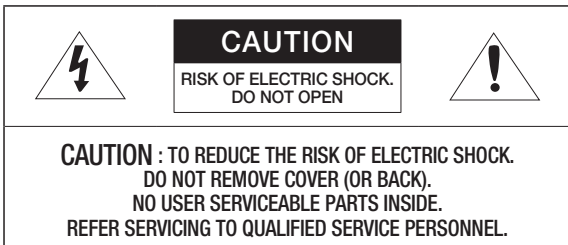
WARNING

TO REDUCE THE RISK OF FIRE OR ELECTRIC SHOCK, DO NOT EXPOSE THIS PRODUCT TO RAIN OR MOISTURE. DO NOT INSERT ANY METALLIC OBJECT THROUGH THE VENTILATION GRILLS OR OTHER OPENINGS ON THE EQUIPMENT.

Apparatus shall not be exposed to dripping or splashing and that no objects filled with liquids, such as vases, shall be placed on the apparatus.

To prevent injury, this apparatus must be securely attached to the Wall/ceiling in accordance with the installation instructions.

CAUTION



EXPLANATION OF GRAPHICAL SYMBOLS



The lightning flash with arrowhead symbol, within an equilateral triangle, is intended to alert the user to the presence of “dangerous voltage” within the product’s enclosure that may be of sufficient magnitude to constitute a risk of electric shock to persons.



The exclamation point within an equilateral triangle is intended to alert the user to the presence of important operating and maintenance (servicing) instructions in the literature accompanying the product.

Class I construction

An apparatus with CLASS I construction shall be connected to a MAINS socket outlet with a protective earthing connection.

Battery

Batteries(battery pack or batteries installed) shall not be exposed to excessive heat such as sunshine, fire or the like.

Disconnection Device

Disconnect the main plug from the apparatus, if it's defected. And please call a repair man in your location.

When used outside of the U.S., it may be used HAR code with fittings of an approved agency is employed.

CAUTION

Risk of explosion if battery is replaced by an incorrect type.
Dispose of used batteries according to the instructions.

These servicing instructions are for use by qualified service personnel only.
To reduce the risk of electric shock do not perform any servicing other than that contained in the operating instructions unless you are qualified to do so.

Please use the input power with just one camera and other devices must not be connected.

The ITE is to be connected only to PoE networks without routing to the outside plant.

overview

Please read the following recommended safety precautions carefully.

- Do not place this apparatus on an uneven surface.
- Do not install on a surface where it is exposed to direct sunlight, near heating equipment or heavy cold area.
- Do not place this apparatus near conductive material.
- Do not attempt to service this apparatus yourself.
- Do not place a glass of water on the product.
- Do not install near any magnetic sources.
- Do not block any ventilation openings.
- Do not place heavy items on the product.

User's Manual is a guidance book for how to use the products.

The meaning of the symbols are shown below.

- Reference : In case of providing information for helping of product's usages
- Notice : If there's any possibility to occur any damages for the goods and human caused by not following the instruction
- ✕ Please read this manual for the safety before using of goods and keep it in the safe place.

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PRODUCT FEATURES

- **Fisheye lens**

This lens has 360° vision and it can record video panoramically.

If you use Smart Viewer on your PC, you can view corrected video in real time.

- **Dustproof/Waterproof (IP66) (SNF-8010VM)**

The dustproof and waterproof design makes you feel at ease when installing the product outdoors or exposing it to rain.

- **HD Video Quality**

- **Multi-Streaming**

This network camera can display videos in different resolutions and qualities simultaneously using different CODECs.

- **Web Browser-based Monitoring**

Using the Internet web browser to display the image in a local network environment.

- **Alarm**

When an event occurs, the captured video of the event is sent to the e-mail and FTP server registered by the user or is saved in the Micro SD memory card or NAS.

- **Tampering Detection**

If the monitoring is interrupted in any way, the camera will trigger the event alarm.

- **Video Motion Detection**

Detects a motion from the video before triggering an event.

- **Audio Detection**

Detects sound louder than a certain level specified by user.

- **Auto Detection of Disconnected Network**

Detects network disconnection before triggering an event.

- **ONVIF Compliance**

This product supports ONVIF Profile-S.

For more information, refer to www.onvif.org.




Driving network video through global standardization



- This piece of equipment is a high resolution video transmission tool that supports a resolution of 2 mega pixels or higher. When you transmit high resolution video with a resolution higher than what is supported by the RFC2435 (RTP payload format for JPEG), the existing low resolution spec, it uses the Onvif JPEG extension header method for transmission of high resolution video. Thus, when you transmit high resolution video to external equipment or S/W using Onvif, you need to check whether your client equipment or S/W supports the most up-to-date spec, Onvif JPEG extension header method.

RECOMMENDED PC SPECIFICATIONS

- CPU : Chips sporting Intel Core i5 or higher
 - Web Plug-in is optimized to SSE 4.1 Instruction Set.
- Resolution : 2048X1536 pixels or higher (32 bit color)
- RAM : 2GB or higher
- Supported OS : Windows XP / VISTA / 7 / 8, MAC OS X 10.7
- Supported Browser : Microsoft Internet Explorer (Ver. 8~11)
Mozilla Firefox (Ver. 9~19), Google Chrome (Ver. 15~25),
Apple Safari (Ver. 6.0.2(Mac OS X 10.8, 10.7 only), 5.1.7) ※ Mac OS X only
 - Windows 8 is supported only in the Desktop mode.
 - Neither a beta test version unlike the version released in the company website nor the developer version will be supported.
 - For IPv6 connection, Window 7 or higher is recommended.
 - For Mac OS X, only the Safari browser is supported.
- Video Memory : 256MB or higher
 -  ■ If the driver of the video graphic adapter is not installed properly or is not the latest version, the video may not be played properly.
 - For a multi-monitoring system involving at least 2 monitors, the playback performance can be deteriorated depending on the system.

RECOMMENDED MICRO SD/SDHC/SDXC MEMORY CARD SPECIFICATIONS

- 4GB ~ 64GB
- For your camera, we recommend you use a memory card from the following manufacturers:
Micro SD/SDHC/SDXC Memory Card : Sandisk, Transcend
- It is recommended a memory card of specification Class 6 or higher is used.

NAS RECOMMENDED SPECS

- Recommended capacity : 200GB or higher is recommended.
- Simultaneous access : One unit of NAS can accept a maximum of sixteen camera accesses.
- For this camera, you are recommended to use a NAS with the following manufacturer's specs.





Recommended products	Available sizes
Netgear NAS	A maximum of 16 cameras can access simultaneously.
Synology NAS	A maximum of 16 cameras can access simultaneously.










- When you use Netgear's NAS equipment, do not allocate the capacity for use.
- If you use NAS equipment for purposes other than video saving, the number of accessible cameras may be reduced.

WHAT'S INCLUDED

Please check if your camera and accessories are all included in the product package.

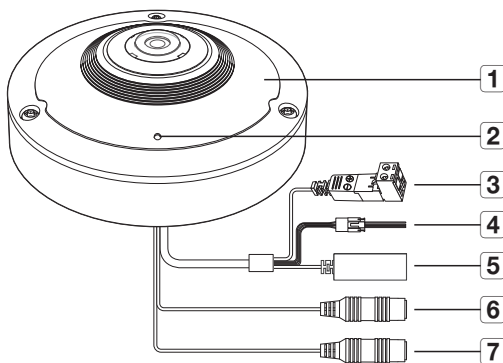
Appearance	Item Name	Quantity	Description	Model Name
	Camera	1		SNF-8010 or SNF-8010VM
		1		
	Instruction book, Installer S/W CD	1		SNF-8010/ SNF-8010VM
	Quick Guide (Optional)	1		SNF-8010/ SNF-8010VM

overview

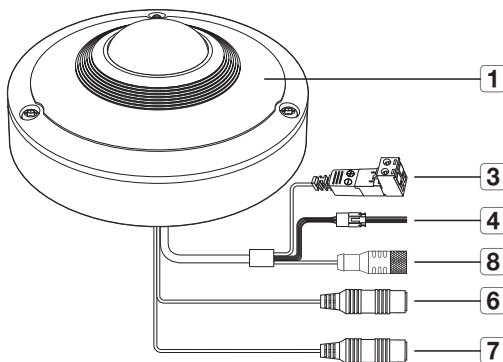
Appearance	Item Name	Quantity	Description	Model Name
	Warranty card (Optional)	1		SNF-8010/ SNF-8010VM
	L Wrench	1	To remove/fix the cover top	SNF-8010/ SNF-8010VM
	Template	1	Product installation guide	SNF-8010/ SNF-8010VM
	Tapping Screw	3	Used for installation on the wall or ceiling	SNF-8010/ SNF-8010VM
	Plastic Anchor	3	For fixing a screw, Inserted in a hole (reinforced anchoring force)	SNF-8010/ SNF-8010VM
	Machine Screws	3	Used for assembling the dome case when installing the product on the pipe, wall mount, etc. or blocking a hole.	SNF-8010/ SNF-8010VM
	M12-RJ45 conversion cable	1	Using it to connect the M12 connector of your camera to general network equipment	SNF-8010VM

AT A GLANCE

Appearance



<SNF-8010>

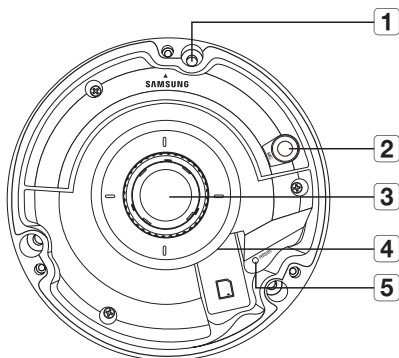


<SNF-8010VM>

overview

Item		Description
1 Cover top	SNF-8010	Case cover used to protect the main unit.
	SNF-8010VM	Case cover used to protect the lens and the main unit.
2 Microphone hole	A microphone is embedded. ■ It is applicable only to the SNF-8010 model.	
3 Power Port	Used to plug the power cable.	
4 Alarm I/O Port	ALARM IN	Used to connect the alarm input sensor.
	ALARM OUT	Used to connect the alarm output signal.
	GND	Common port for alarm output signal.
5 Network Port	Used to connect the PoE or Ethernet cable for network connection.	
6 Audio Out Jack	Used to connect to speakers. (green)	
7 Audio In Jack	Used to connect to a microphone. (pink)	
8 M12 Female connector cable	Connect to the M12 Male connector cable for power supply and network connections.	

Inside



Item	Description
1 Camera fixing hole	Hole used for securing the camera onto a ceiling.
2 MIC	<p>The MIC is built into the camera.</p> <ul style="list-style-type: none"> It is applicable only to the SNF-8010 model.
3 Fisheye lens	This lens has 360° vision and it can record video panoramically.
4 Micro SD Memory Card Compartment	Compartment for the Micro SD memory card.
5 Reset Button	<p>The button restores all camera settings to the factory default. Press and hold for about 5 seconds to reboot the system.</p> <p>! If you reset the camera, the network settings will be adjusted so that DHCP can be enabled. If there is no DHCP server in the network, you must run the IP Installer program to change the basic network settings such as IP address, Subnet mask, Gateway, etc., before you can connect to the network.</p>

installation & connection

INSTALLATION



- This camera(SNF-8010VM) is waterproof and in compliance with the IP66 spec, but the jack connected to the external cable is not. You are recommended to install this product below the edge of eaves to prevent the cable from being externally exposed.

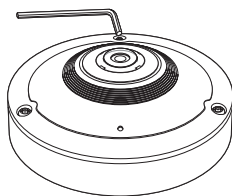
Precautions before installation

Ensure you read out the following instructions before installing the camera:

- Select an installation site that can hold at least 5 times the camera's weight.
- Stuck-in or peeled-off cables can cause damage to the product or a fire.
- For safety purposes, keep anyone else away from the installation site.
 Put aside personal belongings from the site, just in case.

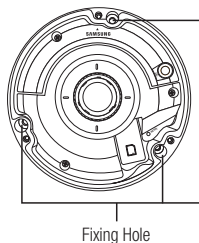
Disassembling

1. Using the L-wrench provided, loosen 3 screws by turning them counterclockwise and separate the cover top.
 - Note that it is not necessary to loosen the screws completely.

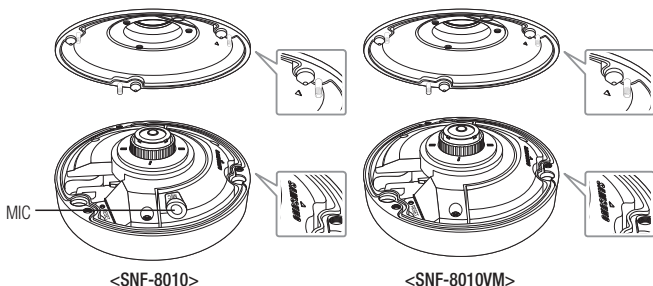


Installing the camera on the ceiling or a wall

1. Select a location where you want to install the camera.
2. Insert the provided screw into the camera hole and turn it clockwise.



3. Close the cover top and turn it clockwise using the L-wrench.



- ! To fix the cover, you should match the triangular arrows to assemble correctly.
- ! If the cover is not fixed tightly, you may encounter a problem with waterproofing. (IP66) (SNF-8010VM)

installation & connection

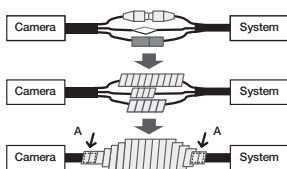
Outdoor installation (SNF-8010VM)

When you install the camera outdoors, it should be waterproofed with waterproof butyl rubber tape (which can be purchased in stores) so that water does not leak from the gap of the cable connected in the outdoor area.

1. Connect the power, audio I/O and LAN cables.
2. Wrap the black cable jacket (Area A) and the cable connection area with waterproof (butyl rubber) tape so that more than half of the butyl rubber tape is overlapped.



- If the cable jacket is not waterproofed properly, then it can directly cause leakage. Make sure to protect the cable with a dense layer of taping.
- Waterproof butyl tape is made of butyl rubber that can be stretched to twice its normal length.



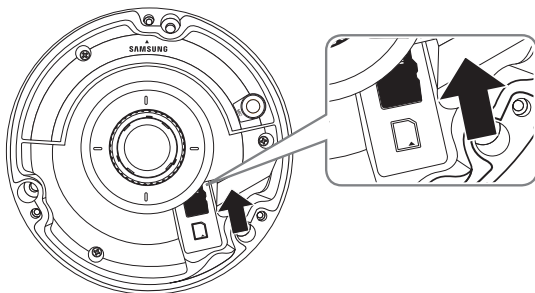
INSERTING/REMOVING A MICRO SD MEMORY CARD



- Disconnect the power cable from the camera before inserting the Micro SD memory card.
- Do not insert the Micro SD memory card while it's upside down by force. Otherwise, it may damage the Micro SD memory card.

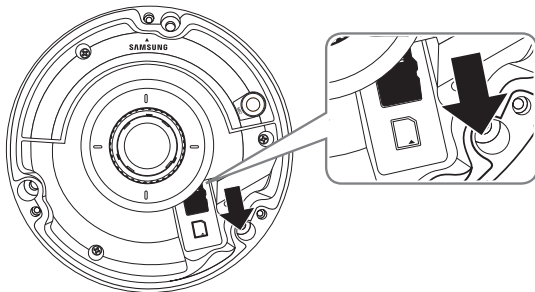
Inserting a Micro SD Memory Card

Push the Micro SD memory card in the direction of the arrow shown in the diagram.



Removing a Micro SD Memory Card

Gently press down on the exposed end of the memory card as shown in the diagram to eject the memory card from the slot.



installation & connection



- Pressing too hard on the Micro SD memory card can cause the card to shoot out uncontrollably from the slot when released.
- Before removing your Micro SD memory card, turn off the camera or go to <Storage>, turn the device off, and press the **[Apply ()]** button. (Page 89)
- If you turn off the camera or remove the Micro SD memory card that contains data from the product, the data may be lost or damaged.

MEMORY CARD INFORMATION (NOT INCLUDED)

What is a memory card?

The memory card is an external data storage device that has been developed to offer an entirely new way to record and share video, audio, and text data using digital devices.

Selecting a memory card that's suitable for you

Your camera supports Micro SD/SDHC/SDXC memory cards.

You may, however, experience compatibility issues depending on the model and make of the memory card.

For your camera, we recommend you use a memory card from the following manufacturers:

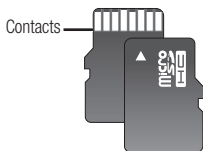
Micro SD/SDHC/SDXC Memory Card : Sandisk, Transcend

Memory cards of 4GB ~ 64GB is recommended for using with this camera.

Playback performance can be affected depending on the speed of memory card, so use the high-speed memory card.

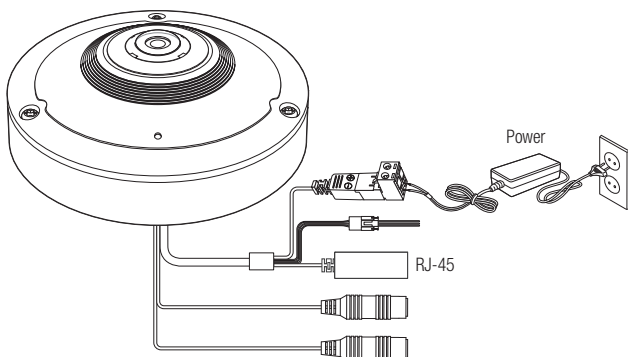
It is recommended a memory card of specification Class 6 or higher is used.

Memory Card Components

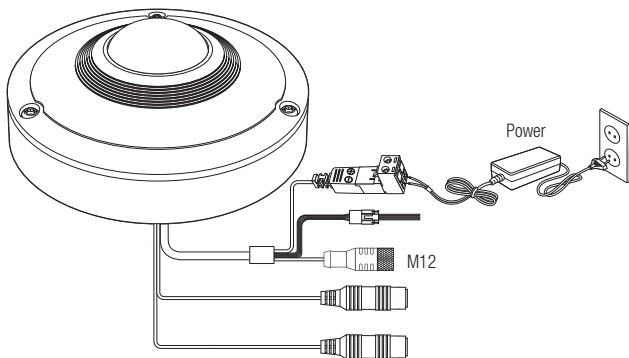


Micro SD/SDHC/SDXC

CONNECTING WITH OTHER DEVICE



<SNF-8010>



<SNF-8010VM>

installation & connection

Ethernet Connection

Connect the Ethernet cable to the local network or to the Internet.

Power Supply

Use the screwdriver to connect each line (+, -) of the power cable to the corresponding power port of the camera.



- If both PoE and DC12V are applied simultaneously, the product will be supplied with power from PoE.
 - You can also use a router featuring PoE to supply power to the camera.
 - Use PoE that is compliant with the IEEE802.3af protocols.
- Be careful not to reverse the polarity when you connect the power cable.
- If you want to connect an external device, you must turn off the external device before proceeding.

Connecting a connector cable (SNF-8010VM)

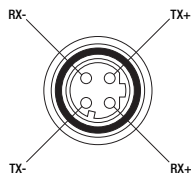
Connect the M12 male connector into the hole of the M12 Female connector of the camera.



- This camera uses Female, D-coded types.
- PoE (Power over Ethernet) is supported.
- You are recommended to use a shielded network connector.

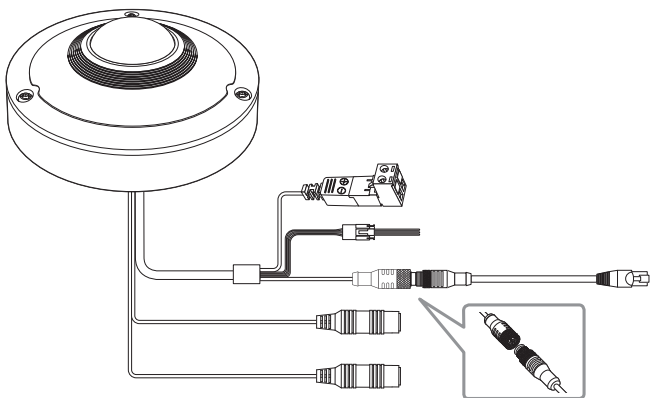


- Connect this camera to a shielded network cable (STP).
- Please, use 4 poles, Male, D-coded type external cables that meet the M12 specification.
- Check whether the PoE device is properly connected to the ground.



Making a connection using the M12-RJ45 conversion cable provided (SNF-8010VM)

Connect the M12 male connector for the conversion cable to the groove of the M12 Female connector for your camera.



Powering and networking (SNF-8010VM)

Connect a camera to a PoE equipment or connect the provided M12-RJ45 connector for the conversion cable of your camera to a PoE equipment.



- A connection method may vary depending on the installation environment of a user.
- Connect to a PoE (Power over Ethernet) enabled router's PoE connector.
- Use PoE (Power over Ethernet) that is compliant with the IEEE802.3af protocols.
You can only use a Mode A PoE device that supplies power through data pin pair 1, 2, 3, 6.
- Even if you use the M12-RJ45 conversion cable provided, you can only use a mode A type PoE equipment that supplies power to data pair pins 1, 2, 3, 6.

installation & connection

Power Cable Specification for Each Model

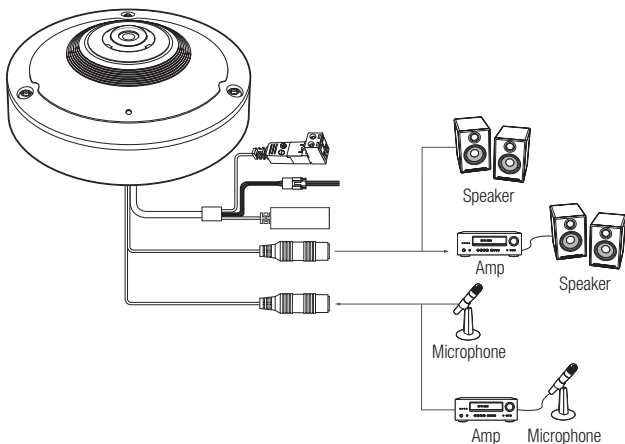
In case of DC 12V Input:

Wire Type (AWG)	#22	#20	#18
Cable Length (Max.)	24m	38m	60m

Network Cable Specification

Item	Contents	Remark
Connector	RJ45	
Ethernet	10/100Base-T	10/100 Mbps
Cable	UTP Category 5e	
Max Distance	100M	
PoE Support	IEEE 802.3af	

Connecting to Audio Input/Output



1. Connect the AUDIO IN port of the camera with the microphone or LINE OUT port of the amplifier that the microphone is connected to.



- As a microphone is built in, you can use the built-in microphone instead of an external one. (It is applicable only to the SNF-8010 model.)

2. Connect the AUDIO OUT port of the camera with the speaker or LINE IN port of the amplifier that the speaker is connected to.
3. Check the specifications for audio input.

• Audio Codec

- Audio In : G.711 PCM (Bit Rate: 64kbps / Sampling Frequency: 8kHz), G.726 ADPCM (Bit Rate: 16Kbps, 24Kbps, 32Kbps, 40Kbps / Sampling Frequency: 8kHz)
- Audio Out : G.711 PCM (Bit Rate: 64kbps / Sampling Frequency: 8kHz)

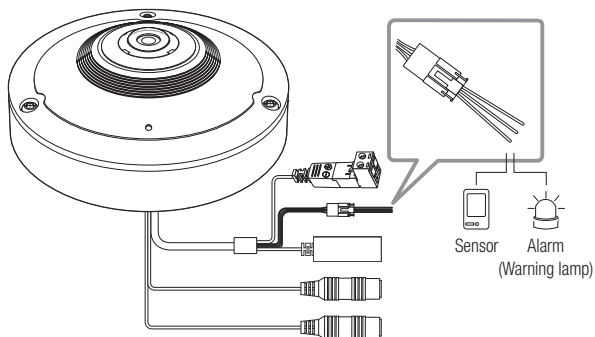
• Full duplex Audio

- **Audio in** : Mono signal line input (Max.2.4 Vpp)
- **Audio out** : Mono signal line output (Max.2.4 Vpp)
- **Line out impedance** : 600Ω

installation & connection

Connecting to the I/O port box

Connect the Alarm I/O cable to the corresponding port of the port box.



- ALARM-IN : Used to connect the alarm input sensor.
- ALARM-OUT : Used to connect the alarm output signal.
- GND : Common terminal to connect alarm signals.

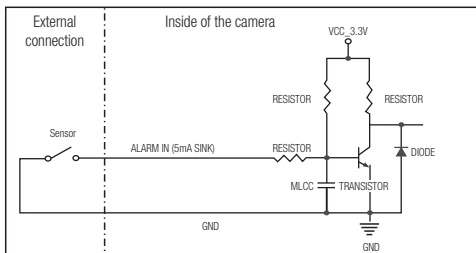


- If devices (e.g., flashing light and siren) that exceed the voltage and current specifications are connected by using the open collector method, it may cause malfunction. Refer to the **"Alarm Out Wiring Diagram"** when connecting devices that exceed the voltage and current specifications. (page 27)

To connect the external sensor

Connect one strand of each signal line (2-strand) of the sensors to the **[ALARM IN]** port, and connect the other strand to the **[GND]** port.

Alarm In Wiring Diagram

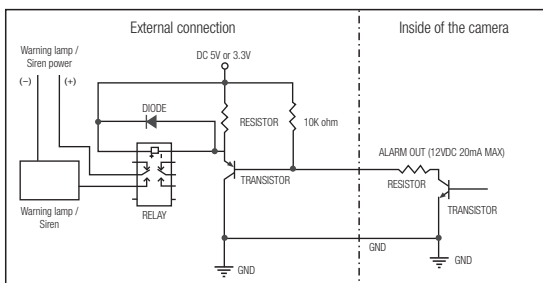


To connect the alarm out

If devices (e.g., flashing light and siren) that exceed the voltage and current specifications are connected by using the open collector method, it may cause malfunction.

Refer to the alarm out connection diagram below when connecting devices that exceed the voltage and current specifications.

Alarm Out Wiring Diagram



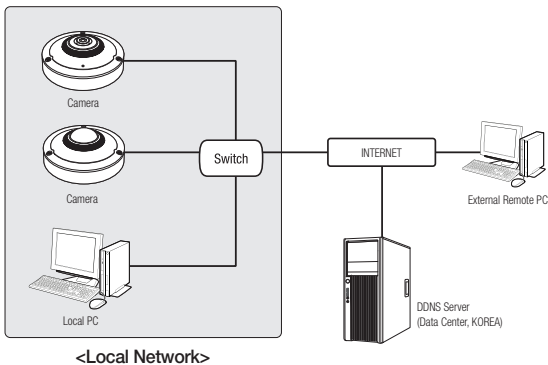
network connection and setup

You can set up the network settings according to your network configurations.

CONNECTING THE CAMERA DIRECTLY TO LOCAL AREA NETWORKING

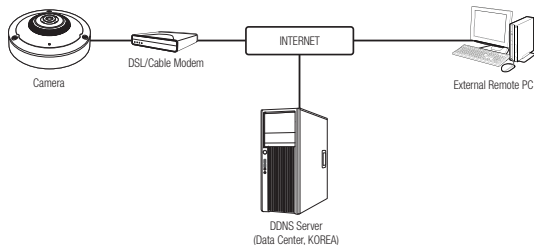
Connecting to the camera from a local PC in the LAN

1. Launch an Internet browser on the local PC.
2. Enter the IP address of the camera in the address bar of the browser.



- A remote PC in an external Internet out of the LAN network may not be able to connect to the camera installed in the intranet if the port-forwarding is not properly set or a firewall is set. In this case, to resolve the problem, contact your network administrator.
- In the IP installer, you can use the initial password, "**4321**" to set IP Address, Subnet Mask, Gateway, HTTP Port, VNP Port, IP type. After changing the network interface, for better security, access the web viewer and change the password.
- By factory default, the IP address will be assigned from the DHCP server automatically. If there is no DHCP server available, the IP address will be set to 192.168.1.100. To change the IP address, use the IP Installer. For further details on IP Installer use, refer to "**Static IP Setup**". (Page 33)

CONNECTING THE CAMERA DIRECTLY TO A DHCP BASED DSL/CABLE MODEM



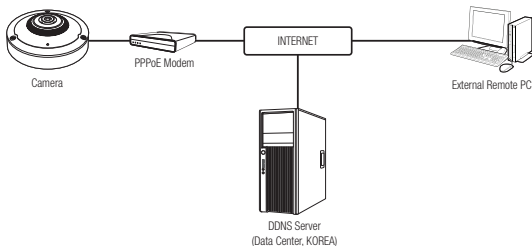
1. Connect the user PC directly with the network camera.
2. Run the IP Installer and change the IP address of the camera so that you can use the web browser on your desktop to connect to the Internet.
3. Use the Internet browser to connect to the web viewer.
4. Move to [Setup] page.
5. Move to [Network] – [DDNS] and configure the DDNS settings.
6. Move to [Basic] – [IP & Port], and set the network type to [DHCP].
7. Connect the camera, which was removed from your PC, directly to the modem.
8. Restart the camera.



- For registering the DDNS settings, refer to "**Registering with DDNS**". (page 80)
- For configuring the DDNS settings, refer to "**DDNS**". (page 79)
- Refer to "**IP & Port**" for how to setup IP. (page 65)

network connection and setup

CONNECTING THE CAMERA DIRECTLY TO A PPPoE MODEM



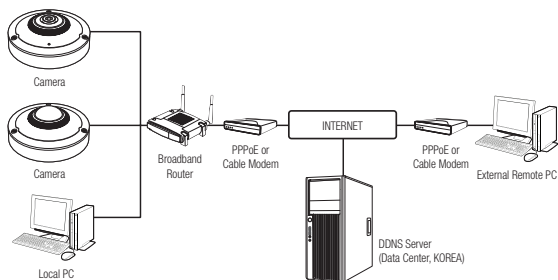
1. Connect the user PC directly with the network camera.
2. Run the IP Installer and change the IP address of the camera so that you can use the web browser on your desktop to connect to the Internet.
3. Use the Internet browser to connect to the web viewer.
4. Move to **[Setup]** page.
5. Move to **[Network]** – **[DDNS]** and configure the DDNS settings.
6. Move to **[Basic]** – **[IP & Port]** Setup Page, set the network type to **[PPPoE]**, and enter the network service's ID and password.
7. Connect the camera, which was removed from your PC, directly to the modem.
8. Restart the camera.



- For registering the DDNS settings, refer to **"Registering with DDNS"**. (page 80)
- For configuring the DDNS settings, refer to **"DDNS"**. (page 79)
- Refer to **"IP & Port"** for how to setup IP. (page 65)

CONNECTING THE CAMERA TO A BROADBAND ROUTER WITH THE PPPoE/CABLE MODEM

This is for a small network environment such as homes, SOHO and ordinary shops.



Configuring the network settings of the local PC connected to a Broadband Router

Configuring the network settings of the local PC connected to a Broadband Router, follow the instructions below.

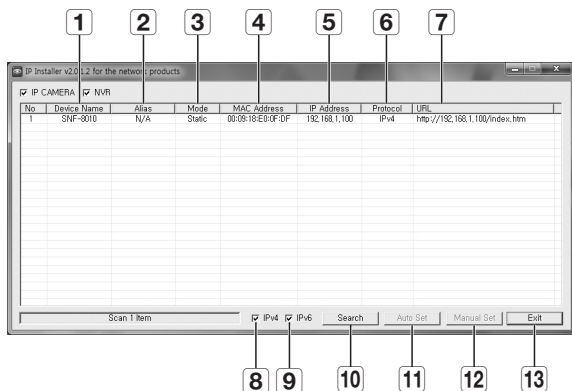
- Select : <Network> → <Properties> → <Local Area Connection> → <General> → <Properties> → <Internet Protocol (TCP/IP)> → <Properties> → <Obtain an IP address automatically> or <Use the following IP address>.
- Follow the instructions below if you select <Use the following IP address>:
 - ex1) If the address (LAN IP) of the Broadband Router is 192.168.1.1
 IP address : 192.168.1.100
 Subnet Mask : 255.255.255.0
 Default Gateway : 192.168.1.1
 - ex2) If the address (LAN IP) of the Broadband Router is 192.168.0.1
 IP address : 192.168.0.100
 Subnet Mask : 255.255.255.0
 Default Gateway : 192.168.0.1
 - ex3) If the address (LAN IP) of the Broadband Router is 192.168.xxx.1
 IP address : 192.168.xxx.100
 Subnet Mask : 255.255.255.0
 Default Gateway : 192.168.xxx.1



- For the address of the Broadband Router, refer to the product's documentation.
- For more information about port forwarding of the broadband router, refer to "**Port Range Forward (Port Mapping) Setup**". (Page 38)

network connection and setup

BUTTONS USED IN IP INSTALLER



Item	Description
1 Device Name	Model name of the connected camera. Click the column to sort the list by model name. However, search will be stopped if clicked during the search.
2 Alias	This function is not currently implemented.
3 Mode	Displays either <Static>, <Dynamic> or <PPPoE> for the current network connection status.
4 MAC(Ethernet) Address	Ethernet address for the connected camera. Click the column to sort the list by Ethernet address. However, search will be stopped if clicked during the search.
5 IP Address	IP address. Click the column to sort the list by IP address. However, search will be stopped if clicked during the search.
6 Protocol	Network setting for the camera. The factory default is "IPv4". Cameras with the IPv6 setting will be displayed "IPv6".

Item	Description
7 URL	DDNS URL address enabling access from the external Internet. However, this will be replaced with the <IP Address> of the camera if DDNS registration has failed.
8 IPv4	Scans for cameras with the IPv4 setting.
9 IPv6	Scans for cameras with the IPv6 setting. Activated in an IPv6 compliant environment only.
10 Search	Scans for cameras that are currently connected to the network. However, this button will be grayed out if neither IPv4 nor IPv6 is checked.
11 Auto Set	The IP Installer automatically configures the network settings.
12 Manual Set	You should configure the network settings manually.
13 Exit	Exits the IP Installer program.



- For the IP installer, use only the installer version provided in the installation CD or use the latest one if available. You can download the latest version from the Hanwha Techwin web site.

STATIC IP SETUP

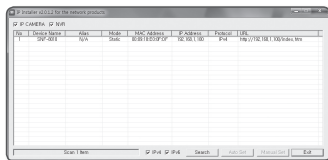
Manual Network Setup

Run <IP Installer_v2.XX.exe> to display the camera search list.
At the initial startup, both [Auto Set] and [Manual Set] will be grayed out.



- For cameras found with the IPv6 setting, these buttons will be grayed out as the cameras do not support this function.

- Select a camera in the search list.
Check the MAC address of the camera on the camera's label.
Both the [Auto Set] and [Manual Set] buttons will be activated.
- Click [Manual Set].
The Manual Setting dialog appears.
<IP Address>, <Subnet Mask>, <Gateway>, <HTTP Port>, and <VNP Port> of the camera are displayed in the preset values.



network connection and setup

3. In the <Address> pane, provide the necessary information.

- MAC (Ethernet) Address : The MAC address imprinted on the camera label is automatically displayed and requires no user setting.



- IP related parameters can be set only when DHCP is not checked.

If not using a Broadband Router

For setting <IP Address>, <Subnet Mask>, and <Gateway>, contact your network administrator.

4. In the <Port> pane, provide necessary information.

- HTTP Port : Used to access the camera using the Internet browser, defaulted to 80.
- VNP Port : Used to control the video signal transfer, defaulted to 4520.

5. Enter the password.

Enter the password of “**admin**” account, which was used to access the camera.



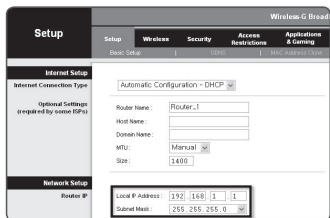
- For the security purposes, you are recommended to use a combination of numbers, alphabets uppercase and lowercase and special characters for your password.
- If you want to change the password, refer to “**Administrator password change**” of the user setup. (page 62)

6. Click [OK].

Manual network setup will be completed.

If using a Broadband Router

- IP Address : Enter an address falling in the IP range provided by the Broadband Router.
ex) 192.168.1.2~254,
192.168.0.2~254,
192.168.XXX.2~254
- Subnet Mask : The <Subnet Mask> of the Broadband Router will be the <Subnet Mask> of the camera.
- Gateway : The <Local IP Address> of the Broadband Router will be the <Gateway> of the camera.



- The settings may differ depending on the connected Broadband Router model. For more information, refer to the user manual of the applicable router.
- For more information about port forwarding of the broadband router, refer to "Port Range Forward (Port Mapping) Setup". (Page 38)

If the Broadband Router has more than one camera connected

Configure the IP related settings and the Port related settings distinctly with each other.

ex)

Category		Camera #1	Camera #2
IP related settings	IP Address	192.168.1.100	192.168.1.101
	Subnet Mask	255.255.255.0	255.255.255.0
	Gateway	192.168.1.1	192.168.1.1
Port related settings	HTTP Port	8080	8081
	VNP Port	4520	4521



- If the <HTTP Port> is set other than 80, you must provide the <Port> number in the address bar of the Internet browser before you can access the camera.

ex) http://IP address : HTTP Port
http://192.168.1.100:8080

network connection and setup

Auto Network Setup

Run <IP Installer_v2.XX.exe> to display the camera search list.

At the initial startup, both **[Auto Set]** and **[Manual Set]** will be grayed out.



- For cameras found with the IPv6 setting, these buttons will be grayed out as the cameras do not support this function.

1. Select a camera in the search list.

Check the MAC address of the camera on the camera's label.

Both the **[Auto Set]** and **[Manual Set]** buttons will be activated.

2. Click **[Auto Set]**.

The Auto Setting dialog appears.

The <IP Address>, <Subnet Mask>, and <Gateway> will be set automatically.

3. Enter the password.

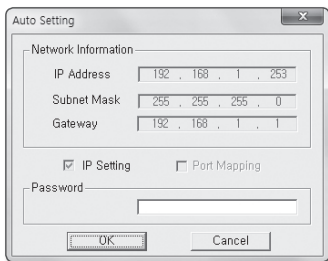
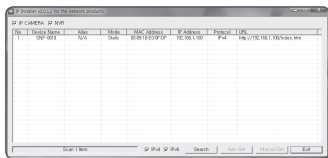
Enter the password of "admin" account, which was used to access the camera.



- For the security purposes, you are recommended to use a combination of numbers, alphabets uppercase and lowercase and special characters for your password.
- If you want to change the password, refer to "Administrator password change" of the user setup. (page 62)

4. Click **[OK]**.

Auto network setup will be completed.



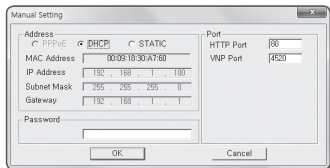
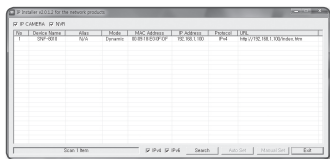
DYNAMIC IP SETUP

Dynamic IP Environment Setup

- Example of the Dynamic IP environment
 - If a Broadband Router, with cameras connected, is assigned an IP address by the DHCP server
 - If connecting the camera directly to modem using the DHCP protocols
 - If IPs are assigned by the internal DHCP server via the LAN

Checking the Dynamic IP

1. Run the IP Installer on the user's local computer.
Cameras allocated with <Dynamic IP> address are shown in the list.
2. Select a camera from the search result.
3. Click the [Manual Set] button and check the camera's <Dynamic IP> address.
If you uncheck <DHCP>, you can change IP to <Static>.



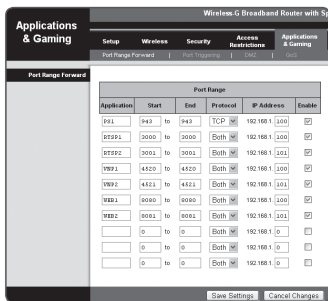
network connection and setup

PORT RANGE FORWARD (PORT MAPPING) SETUP

If you have installed a Broadband Router with a camera connected, you must set the port range forwarding on the Broadband Router so that a remote PC can access the camera in it.

Manual Port Range Forwarding

1. From the Setup menu of the Broadband Router, select **<Applications & Gaming>** - **<Port Range Forward>**.
For setting the port range forward for a third-party Broadband Router, refer to the user guide of that Broadband Router.
2. Select **<TCP>** and **<UDP Port>** for each connected camera to the Broadband Router.
Each port number for the Broadband Router should match that specified in **<Setup>** - **<Basic>** - **<IP & Port>** from the camera's web viewer menu.
3. When done, click **[Save Settings]**.
Your settings will be saved.



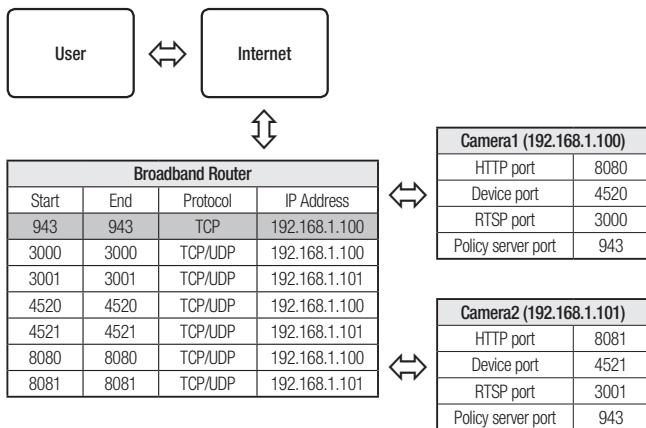
- Above sample instructions are based on the CISCO's Broadband Router.
- The settings may differ depending on the connected Broadband Router model.
For more information, refer to the user manual of the applicable router.

Setting up Port Range Forward for several network cameras

When several network cameras are connected to one Broadband Router device, you should forward the TCP 943 port of the router to the TCP 943 port of a connected camera.

- ! ■ If you don't set properly the TCP 943 port of the router, you cannot get any video stream from the web page of the camera.
- TCP 943 port is a port for the Silverlight policy server of a camera.
- You can set a rule of Port Forwarding on the Broadband Router device through its configuration web page.
- You cannot change the Silverlight policy server port of a camera.
- You can change the ports of the camera except the policy server port through its configuration web pages.

When Camera1 and Camera2 are connected to a router :

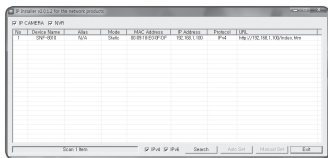


- ✍ ■ Port forwarding can be done without additional router setup if the router supports the UPnP (Universal Plug and Play) function.
After connecting the network camera, set <Quick connect> of <Samsung DDNS> to <On> in the "Setup → Network → DDNS" menu.

network connection and setup

CONNECTING TO THE CAMERA FROM A SHARED LOCAL PC

1. Run the IP Installer.
It will scan for connected cameras and display them as a list.
2. Double-click a camera to access.
The Internet browser starts and connects to the camera.



- Access to the camera can also be gained by typing the camera's IP address in the address bar of the Internet browser.

CONNECTING TO THE CAMERA FROM A REMOTE PC VIA THE INTERNET

Since using the IP Installer on a remote computer that is not in the Broadband Router's network cluster is not allowed, users can access cameras within a Broadband Router's network by using the camera's DDNS URL.

1. Before you can access a camera in the Broadband Router network, you should have set the port range forward for the Broadband Router.
2. From the remote PC, launch the Internet browser and type the DDNS URL address of the camera, or the IP address of the Broadband Router in the address bar.
ex) <http://www.samsungipolis.com/Product ID>

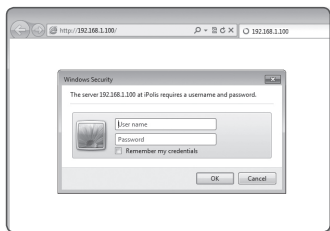


- For registering the DDNS settings, refer to "**Registering with DDNS**". (page 80)

CONNECTING TO THE CAMERA

Normally, you would

1. Launch the Internet browser.
2. Type the IP address of the camera in the address bar.
 - ex) • IP address (IPv4) : 192.168.1.100
→ http://192.168.1.100
 - the Login dialog should appear.
 - IP address (IPv6) : 2001:230:abcd:ffff:0000:0000:ffff:1111
→ http://[2001:230:abcd:ffff:0000:0000:ffff:1111] - the Login dialog should appear.



If the HTTP port is other than 80

1. Launch the Internet browser.
2. Type the IP address and HTTP port number of the camera in the address bar.
 - ex) IP address : 192.168.1.100:HTTP Port number(8080)
→ http://192.168.1.100:8080 - the Login dialog should appear.

Using URL

1. Launch the Internet browser.
2. Type the DDNS URL of the camera in the address bar.
 - ex) URL address : http://www.samsungipolis.com/Product ID
 - the Login dialog should appear.



- Network connection is disabled in the LAN only environment.

Connecting via UPnP

1. Run the client or operating system in support of the UPnP protocol.
2. Click the camera name for search.
In the Windows operating system, click the camera name searched from the network menu.
 - The login window is displayed.

Connecting via Bonjour

1. Run the client or operating system in support of the Bonjour protocol.
2. Click the camera name for search.
In the Mac operating system, click the camera name searched from the Bonjour tab of Safari.
 - The login window is displayed.

To check the DDNS address

If the camera is connected directly to the DHCP cable modem, DSL modem, or PPPoE modem, the IP address of your network will be changed each time you try to connect to the ISP (Internet Service Provider) server.

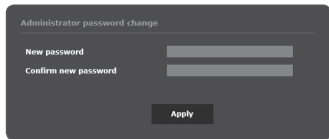
If this is the case, you will not be informed of the IP address changed by DDNS.

Once you register a dynamic IP-based device with the DDNS server, you can easily check the changed IP when you try to access the device.

To register your device to the <DDNS> server, visit www.samsungipolis.com and register your device first, and then set the Web Viewer's <Network> - <DDNS> to <Samsung DDNS>, as well as providing <Product ID> that had been used for DDNS registration.

PASSWORD SETTING

When you access the product for the first time, you must register the login password. When the “**Password change**” window appears, enter the new password.

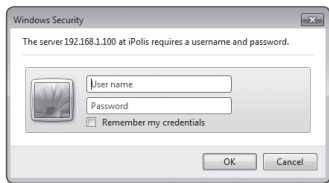


- A new password should be eight to fifteen letters long and a combination of at least two of uppercase/lowercase alphabets, numbers and special characters.
 - Special characters that are allowed. : ~!@#\$\$%^*()_+=|{}[].?/
- You cannot use your ID as your password. You cannot repeat same letters more than twice and you cannot use the three consecutive keyboard buttons.
- If you lost your password, you can press the [RESET] button to initialize the product. So, don't lose your password by using a memo pad or memorizing it.

LOGIN

Whenever you access the camera, the login window appears. Enter the User ID and password to access the camera.

1. Enter “**admin**” in the <User name> input box.
The administrator ID, “**admin**”, is fixed and can not be changed.
2. Enter the password in the <Password> input field.
3. Click [OK].



If you have logged in successfully, you will the Live Viewer screen.



- When you access the camera web viewer, pay special attention to the security by checking whether the image data is encrypted.



- If you check the “**Remember my credentials**” option when your input is done, in future you will be logged in automatically without being prompted to enter the login information.
- You will experience the best video quality if the screen size is 100%. Reducing the ratio may cut the image on the borders.

INSTALLING WebViewer PLUGIN

If connecting to a camera for the first time, you will see the installation message. Then, install the required WebViewer Plugin to access the camera and control the video from it in real time.

1. When the monitoring page is accessed for the very first time, the installation page is displayed. Click **[Click Here]** to begin installation.

Network Camera Webviewer Plugin Installation/Update.

[Click Here](#)

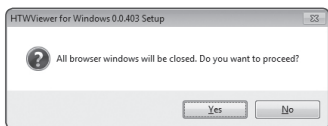


- If the plug-in installation file download status is suspended at 99% in the Internet Explorer browser, retry it after selecting "Release SmartScreen filter" in "Tool → SmartScreen filter".

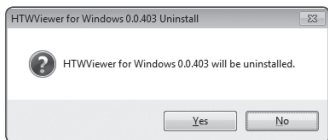
2. Click **[Run]** in the message window.



3. Click **[Yes]** when the notice window saying that all browser windows will be closed.

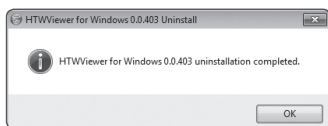


4. When the old version of the Web Viewer Plug-in is installed, a notice window saying the old version will be deleted is displayed. Click **[Yes]** when the notice window is displayed.

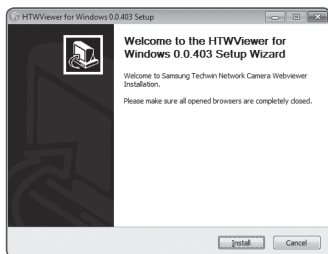


- Steps 4 and 5 will be skipped if no Web Viewer Plug-in is installed.

5. Click **[OK]**.
The old version of Web Viewer Plug-in is deleted.



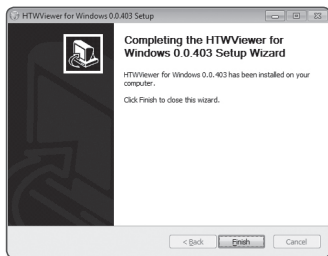
6. Click **[Install]** to begin installation of the Web Viewer Plug-in.



7. Click **[Finish]**.
Web Viewer Plug-in installation is completed.



- In your internet explorer, if you need to move to the installation screen after installing the webviewer plugin, check whether webviewer_activexplugin_lib.control in the "Tool → Additional Function Management" menu is "Activated". If not, and if there is a persisting problem, then select "Tools → Internet Options → General" and delete all the search records.



USING THE LIVE SCREEN




Item	Description
1 Monitoring	Move to the monitoring screen.
2 Playback	Move to the screen where you can search for the video recording saved in your Micro SD memory card or NAS.
3 Setup	Move to the Setup screen.
4 Profile access information	You can read the profile information.
5 Viewer Screen	Displays the Live video on the screen. <ul style="list-style-type: none">You can use the mouse wheel to activate the digital zooming in Viewer screen.
6 Profile type	You can select a profile type in <Video profile> under the <Basic> setup menu. <ul style="list-style-type: none">When the Web Viewer is connected, the profile information currently using is displayed.
7 Screen Optimization	The video size of the camera will switch to as big as the Web browser.

Item	Description
8 Fix the resolution	Regardless of the resolution setup configured in the camera, it sets the resolution to 640x480. Press it again to switch back to the default resolution.
9 Full Screen	Switch the current video to the maximum size of the monitor.
10 Capture	Saves the snapshot as an image file in the .jpg format.
11 Manual recording	<p>You can save video on the Micro SD card.</p> <ul style="list-style-type: none"> To take video manually, change the recording setting first. Refer to “Storage” for how to set recording (page 89).
12 Audio/Microphone Control	<p>Enable Audio and Microphone are control the Audio volume.</p> <ul style="list-style-type: none"> Only the Audio volume can be controlled.
13 Alarm output	Activate the Alarm Out port.
14 PTZ	Control the pan/tilt/zoom operations of the camera.
15 Hide the context menu	The left-corner context menu will disappear but only the menu icon.



- In the WebViewer, blue noises can appear at the corner of the video images.

To capture the snapshot

1. Click **[Capture ()]** on the scene to capture.
2. When a captured video is saved, a notification message appears.
When using Internet Explorer, the captured video is saved in My Computer / My Documents / Pictures.
In Mac OS, it is saved in "~/Pictures" or "/Users/{user account}/Pictures/".



- If you encounter an interrupted video when capturing the image with IE8 on a Windows 7-based PC, deselect **"Turn On Protected Mode"** from **"Tools – Internet Options – Security"**.
- If the screen is not captured by IE browser in Windows 7 or 8, run the IE Browser with the Admin privilege.


How to record videos manually

1. Press **[Manual recording ()]**.
2. To end the recording, press **[Manual recording ()]** again.



- Before starting the manual recording, at **<Event> - <Storage>**, insert the SD card and change the SD card option to **"On"**.



To fit the full screen

1. Click the **[Full Screen ()]** button.
2. This will fit the Viewer to the full screen.
3. To exit the full screen mode, press **[Esc]** on the keyboard.




- For the Internet Explorer and Google Chrome browser, you can switch to the full screen.

To Use Audio

1. Click **[Audio ()]** icon to activate audio communication.
2. Use **[]** bar to control the volume.





- If there is no sound from pulling in and out the audio jack while it is in operation, click the **[Audio ()]** icon to enable it again.

To Use Microphone

Click [Mic ()] icon to activate the microphone.



To control the PTZ

1. Press the [PTZ ()] tab.
2. Adjust the direction of the camera by controlling the cursor [] of the screen moving pad, or control the zoom or focus.



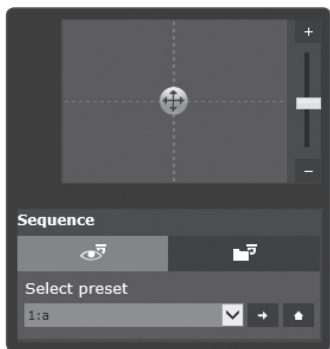
- For further details on PTZ use, refer to “DPTZ setup”. (page 67)

To run a sequence

-  : Run a saved preset.
Refer to “To set a group” for details of group setting. (page 69)
-  : Run a saved group.
Refer to “To add the home position” for details of home position setting. (page 68)



- To use the sequence function, at <Dewarping mode>, select the <Single Rectangle> view, and then go to <DPTZ setup> and select the Preset option and Group.

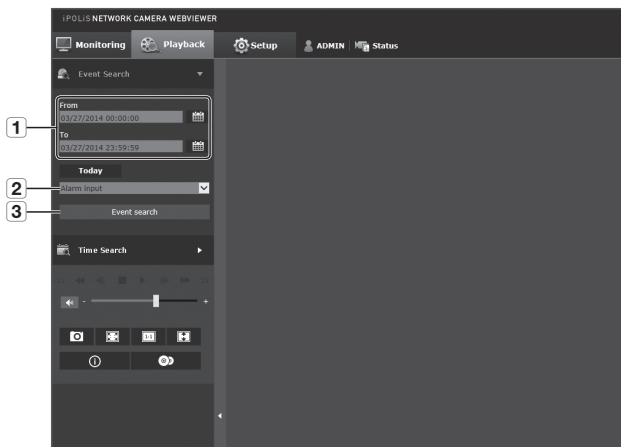


PLAYING THE RECORDED VIDEO



- Before you can play the video, you must configure the record settings. For details on record settings, refer to “Storage”. (page 89)

Name of event search screen and its function



Item	Description
1 Search range setting	Set the search date and time range for data saved in your Micro SD memory card or NAS.
2 Search event setting	Set the event type to search within the search period.
3 Event search	Run the event search.

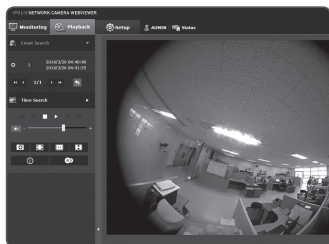
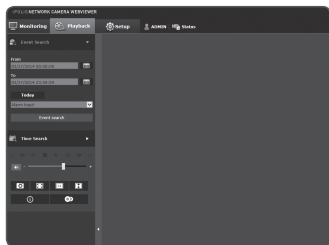
To play the content after searching by event

1. Click the **[Playback (🔍)]** button.
2. Specify the start time and end time of your search.
3. Select an event type for your search within the specified period.
4. Click the **[Event search]** button.
The search results will be displayed in the list.



- If more than 800 events are recorded within the search period, your search will be limited up to the date when the 800th event is recorded.
For instance, if the search period is between 10th and 15th day of the month, and more than 800 events were recorded 10th through 11th, your search will be limited up to 11th day with a total of 800 events, and events after then (from 12th) will not be found.

5. Select a data item to play in the search list.
6. Click the **[Play (▶)]** button.
7. To stop playing the video, click **[Stop (■)]**.
8. To return to the search screen, click **[Exit (↶)]**.











Name of time search screen and its function



Item	Description
1 Time bar	The section in the specific period is played by moving the time bar.
2 Search date setting	Set the search date using the calendar. ■ If there is data saved in your Micro SD memory card or NAS on the day, it is marked as a box on the calendar.
3 Speaker	To listen to a voice signal (if present) in the recorded video, then activate the voice signal icon when you play it.
4 Screen optimization	The camera image is converted to fit the Web browser window.
5 Fix the resolution	Regardless of the resolution setup configured in the camera, it sets the resolution to 800x600. Press it again to switch back to the default resolution.
6 Capture	The current image is saved as a .jpg image file.
7 Full screen	The current image is converted to cover the maximum size of the monitor.


Item	Description
8 Video information	Time data of the replayed video is displayed on the screen.
9 Backup	Set the desired date to make a backup copy of video data saved in your Micro SD memory card or NAS. ■ Can be set as up to 5 minutes.

To play after searching by time



- Click **[Time Search (: Select this button to move 1 frame forward.
: Select this button to move 1 second back.**
- To control the play speed
 If selecting , the button will switch to x1, x2, x4, x8, and the play speed will increase accordingly.
 When the  button is selected, the playing speed is decreased to -1x, -2x, -4x, -8x and the playing speed slows down gradually. Subsequently the quick playing speed is returned to the normal speed and the reverse playing speed increases.
- To control the playback direction
 If you see the  button with the play speed displayed, the video will be played forward; Whereas, if you see the  button with the play speed displayed, the video will be played backward.
- How to set the time bar
 If you press the  button, the details of the time bar section can be viewed.
 If you press the  button, you can view a wider range of times and the desired time can be selected more easily.

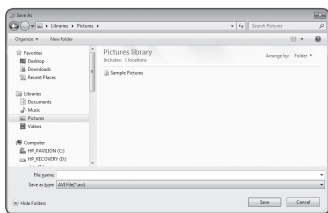
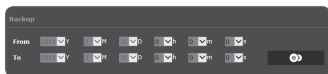


web viewer

6. Move [Time bar ()] to a desired time point of the video before playing it.
The time containing a normal recording file will be highlighted in blue; the time with the event recording will be highlighted in red.

To back up the searched video

1. During playback, click [] on the scene to back up.
The scheduling window for backup start and end time appears.
2. Click [] button.
The Save As window appears.
3. Confirm the save path and click [Save] button.
The screenshot will be backed up to the specified path.



To play the backup video

The backed up images are saved in an .avi format. Gom Player, VLC Player, and Window Media Player are recommended as the media player compatible with this format.



- In case of Windows Media Player, download the latest codec from www.windows7codecs.com and install it prior to use.

To Play an AVI File

(1) Micro SD memory card

1. Separate the Micro SD memory card from the camera.

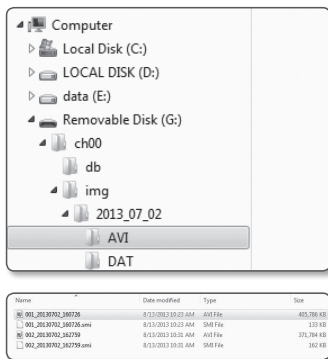
! Before separating the Micro SD memory card, set the <Device> to <Off> in the "Setup → Event → Storage" menu.

2. Insert the Micro SD memory card into the PC.

3. Play the AVI file in the "\\ch00\\img\\YYYY_mm_DD\\AVI" directory, using a media player.

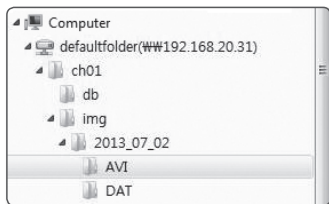
✍ A filename starts with the format "001_YYYYMMDD_HHMMSS.avi" and the file number is incremented by one. YYYYMMDD_HHMMSS indicates the start time of data saving.

- "001_YYYYMMDD_HHMMSS.smi" file is a caption file, and you can view it if it exists in the same directory as its related AVI file.
- The max recording time per AVI file is 5 minutes.
- Once corrupted, the data in the Micro SD memory card cannot be replayed in the Web Viewer's [Playback].



(2) NAS (Network-Attached Storage)

1. In Windows browser, use \\<ip address>\ to access.
ex) \\192.168.20.31\defaultfolder\ch01\img\2013_07_02\AVI
2. Go to <Computer> → <Network drive connection> → Enter 1.
3. Connected to the NAS.
The directory structure is same as the directory structure for a Micro SD memory card.



- A filename starts with the format "001_YYYYMMDD_HHMMSS.avi" and the file number is incremented by one. YYYYMMDD_HHMMSS indicates the start time of data saving.
- "001_YYYYMMDD_HHMMSS.smi" file is a caption file, and you can view it if it exists in the same directory as its related AVI file.
- The max recording time per AVI file is 30 minutes.
- If you change or damage the saved data on your own, it will not play back or save properly.

Name	Date modified	Type	Size
001_20130702_140726	8/13/2013 10:23 AM	AVI File	455,786 KB
001_20130702_140726.smi	8/13/2013 10:23 AM	SMB File	133 KB
002_20130702_142759	8/13/2013 10:31 AM	AVI File	371,784 KB
002_20130702_142759.smi	8/13/2013 10:31 AM	SMB File	162 KB

setup screen

SETUP

On the network, you can set up basic information on the camera, video and audio, network events and system.

1. In the Live screen, click **[Setup (Setup icon)]**.

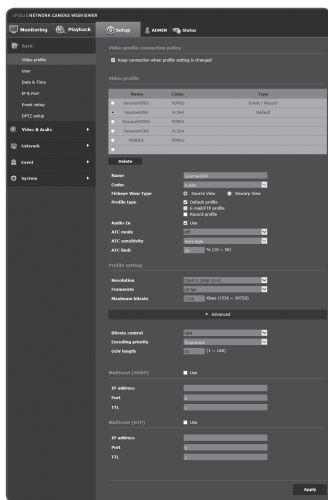
2. The Setup screen appears.

- ! ■ The setting page for preview video requires the web viewer plug-in to be installed on the PC. If not installed already, automatically moves to the Silverlight setup.

BASIC SETUP

Video profile

1. From the Setup menu, select the **<Basic (Basic icon)>** tab.
2. Click **<Video profile>**.
3. Set the **<Video profile connection policy>**.
 - Keep connection when profile setting is changed : Changing profile properties that is used by existing connection does not affect such connection and remains with old profile setup. If not selected, changing a profile used by an existing connection resets such connection.



setup screen

4. Select each profile properties.

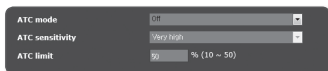
For more details, refer to “**To Add/Change the Video Profile**”. (Page 60)

5. Click the input box of each item and enter / select a desired value.

- The context menu may differ depending on the selected codec type.
- Default profile : If no profile is selected when using the Web Viewer, the default video profile is applied.
- E-mail/FTP profile : Video profile to be transferred to the specified email or FTP site.
 - Only the MJPEG codec can be set as the E-mail/FTP profile.
- Record profile : This is the profile that is applied to video recording.
- Audio-In : Sets whether to use audio for video recordings.

6. According to your situation, set ATC (Auto Transmit Control) mode.

- ATC mode : It adjusts the video properties according to the variance in the network bandwidth, controlling the bit rate. Adjusting the bit rate depends on the ATC mode.
 - Control framerate : Reduce the frame rate if the network bandwidth drops down.
 - Control compression : Control the compression rate if the network bandwidth drops down.
Compression adjustment can cause deterioration of the image quality.
- If <**Bitrate control**> is set to <**CBR**>, the encoding priority according to the ATC mode will be fixed as below:



Bitrate control / ATC mode	Control framerate	Control compression
CBR	Framerate	Compression

- ATC sensitivity : Affect the transfer rate according to the variance in the network bandwidth.

The transfer rate will be adjusted to the fastest if the bandwidth is <Very high>, and adjusted to the latest if the bandwidth is <Very low>.

- ATC limit : If the quality or frame rate is adjusted, the property will be changed to the applied value (%) against the previous setting value (100%).
Note that if you reduce the property value too much, you may encounter flickering on the screen. So it is advisable to adjust the value within the threshold.



- It is recommended to apply ATC control only for cameras supporting ATC.
- Set the ATC sensitivity to <Very low> in a network environment with high variance in the network bandwidth.
- If the network connection is unstable, you may encounter flickering on the screen.

7. When done, click [Apply (



- View modes of Distortion Compensation may influence the video resolutions.

To Add/Change the Video Profile

The profile setup can be added or modified to accommodate various profiles depending on the recording conditions.

1. Select one from the <**Video profile**> options.
2. Provide the name and select a codec.
3. Specify the conditions under which the codec will be applied.
4. Select the type of the Fish Eye View.
 - Source View : Shows the original video images from camera.
 - Dewarp View : Calibrates the system to show the 360° wrap-around view of the video images.
5. Specify the details of the selected codec including resolution and frame rate.
Click <**Advanced**> to display the context menu.
 - Resolution : Set the video size of the H.264 and MJPEG files.
 - Framerate : Set the max number of video frames per sec.
 - Maximum bitrate : Set the max bit rate of video when the bit rate control is set to VBR.



- As the bit rate can be adjusted limitedly according to the resolution, frame rate and screen complexity, the actual bit rate can be greater than the maximum bit rate. So you must consider the use conditions when setting the value.

- Target bitrate : Set the target bit rate when the bit rate control is set to CBR.
- Bitrate control : You can select one from constant bit rate and variable bit rate for compression. Fixed bitrate means that the network transmission bitrate is fixed while varying the video quality or frame rate, variable bitrate means that a higher priority is placed on the video quality while varying the bitrate.



- After setting the fixed bit rate for bit control, if you select the video quality priority mode, depending on the complexity of the screen, the actual transmitted frame rate may differ from the frame rate setup in order to guarantee the optimal video quality for the given bit rate.

- Encoding priority : You can set the priority of video transmission to frame rate or compression.
- GOV length : It specifies the distance (in terms of number of frames) between two consecutive I-Frames in a video sequence when H.264 codec was selected. (One I-Frame + 0~Several P-Frames)
- Multicast(SVNP) : Specify the use of the SVNP protocol.
 - IP address : Enter an IPv4 address with which you can connect to the IPv4 network.
 - Port : Specify the video communication port.
 - TTL : Set the TTL for the SVNP packet.
- Multicast(RTP) : Specify the use of the RTP protocol.
 - IP address : Enter an IPv4 address with which you can connect to the IPv4 network.
 - Port : Specify the video communication port.
 - TTL : You can set the TTL for the RTP packet.



- If you set the Multicast address to 224.0.0.0~224.0.0.255, multicast may not work properly in all environments. In that case, we recommend you change the multicast address.

What is GOV length?


GOV(Group of Video object planes) is a set of video frames for H.264 compression, indicating a collection of frames from the initial I-Frame (key frame) to the next I-Frame. GOV consists of 2 kinds of frames: I-Frame and P-Frame.

I-Frame is the basic frame for the compression, also known as Key Frame, which contains one complete image data. P-Frame contains only the data that has changed from the preceding I-Frame.

For H.264 codec, you can determine the GOV length. (1~160)

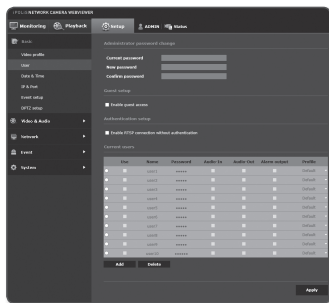
setup screen



User

1. From the Setup menu, select the <Basic ()> tab.
2. Click <User>.
3. Provide the necessary user information.
 - Administrator password change :
Change the password for the administrator.



- For the security purposes, you are recommended to use a combination of numbers, alphabets uppercase and lowercase and special characters for your password.
- It is recommended to change your password once every three months.
- The password length and limits are shown as follows.
 - A combination of at least two types of upper case, lower case, numeric, and special characters: 8 to 15 characters.
 - Should be different from the ID.
 - Cannot repeat the same letter, number of special characters more than three times.
 - Cannot use three consecutive letters (e.g. abc, 123, 321, or ASCII code values in the sequential increasing or decreasing order)
 - Special characters that are allowed: ~!@#\$%^&*()_+=|{}[]?/
 - When accessing the camera webpage for the first time after factory reset, the change password menu appears. A user account and its password are set to user1 to user 10 for each.
 - When you access the camera web page for the first time or access it after the initialization, you will be moved to the admin password setting menu.
 - In this menu, you need to login again with the new password before using the camera web page menus.

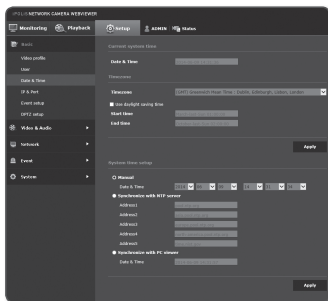


- If the existing password is not matched, when you change the admin password, you cannot change the password.
 - After changing your password, if there is a camera connected to a CMS or NVR client, then you need to re-register it with the newly changed password. If the camera is still connected with the same password, then the account may be locked because a client uses the previous password.
 - If you try to login with the registered account, 5 or more consecutive password authentication has failed, and then the account may be locked for thirty seconds.
 - When the password is changed while multiple connections are active from a PC, the browser may malfunction. In that case, reconnect to the server.
- Guest setup : If you select **<Enable guest access>**, the guest account can access the Web viewer screen but can only view the live Viewer screen.
 - The ID/password for the guest account is **<guest/guest>**, which cannot be changed.
 - Authentication setup : If you select **<Enable RTSP connection without authentication>**, you can access RTSP without logging in and view the video.
 - Current users : If you select **<Use>**, you can set or change the user permissions.
 - The manager can set up audio input/output and alarm output.
 - Profile : If you select **<Default>**, you can only see the default profile video; if selecting **<All>**, you can see the full profile videos.
-  ■ ONVIF functions available to a registered user allowed to use ONVIF functions are limited to those of granted with permission.
- Video Transfer and Changing Video Information: Set the profile to **<All>**, and set Audio Input and Audio Output.
 - Video Transfer, Changing Video Information, Alarm Output : Set the profile to **<All>**, and select at your preference for the rest.
4. When done, click **[Apply ()]**.

setup screen


Date & Time

1. From the Setup menu, select the **<Basic (🖥️)>** tab.
2. Click **<Date & Time>**.
3. Specify the time and date that will be applied to the camera.
 - **Current system time** : Displays the current time settings of your system.
 - **Timezone** : Specify the local time zone based on the GMT.
 - **Use daylight saving time** :
If checked, the time will be set one hour before the local time zone for the specified time period.
This option will be displayed only in areas where DST is applied.
 - **System time setup** : Specify the time and date that will be applied to your system.
 - **Manual** : Specify the time manually.
 - **Synchronize with NTP server** : Sync with the time of the specified server address.
 - **Synchronize with PC viewer** : Sets to the time of the computer connected.
4. When done, click **[Apply (🔍)]**.




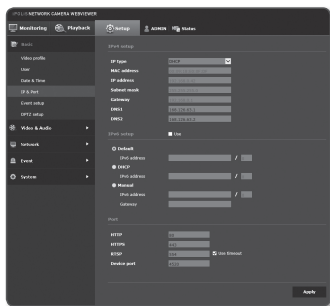
- ❗ ■ If you select the **<Synchronize with PC viewer>**, the standard timezone should be set the same as the current timezone in PC.

IP & Port

- From the Setup menu, select the **<Basic ()>** tab.
- Click **<IP & Port>**.
- Set the **<IPv4 setup>**.
 - IP type : Select an IP connection type.
 - Manual : Specify the IP address, Subnet mask, Gateway, DNS1, and DNS2.
 - DHCP : Specify the DNS1 and DNS2.
 - PPPoE : Specify the DNS1, DNS2, ID and Password.
 - If you set it to **<Manual>**, you should specify the IP, Subnet mask, Gateway, DNS 1 & 2 manually.
 - MAC address : Shows the MAC address.
 - IP address : Displays the current IP address.
 - Subnet mask : Displays the **<Subnet mask>** for the set IP.
 - Gateway : Displays the **<Gateway>** for the set IP.
 - DNS1/DNS2 : Displays the DNS(Domain Name Service) server address.
- Set the **<IPv6 setup>**.
 - Set to **<Use>** to use IPv6 address.
 - Default : Use the default IPv6 address.
 - DHCP : Display and use the IPv6 address obtained from the DHCP server.
 - Manual : Enter IP address and gateway manually and use it.



- The IP addressing system will be defaulted to DHCP. If no DHCP server is found, the previous settings will be restored automatically.
- Once completed with editing, click **[Apply ()]** to apply changes and the browser exits. After a while, connect again with the changed IP.



setup screen

5. Type in each item in the Port menu as necessary.
 - Neither the port range between 0 and 1023 nor port 3702 is available.
 - HTTP : HTTP port used to access the camera via the web browser. The default is 80(TCP).
 - Setting the HTTP port for Safari and Google Chrome browsers to 65535 is not allowed by security policy.
 - HTTPS : In this version, the security of the web communication protocol HTTP is strengthened. It can be used when you set HTTPS mode in SSL. The initial value is set to 443(TCP).
 - The available setting range is 1024~65535. (For security reasons, in your Safari or Google Chrome browser, you may not use 65535 as your HTTPS port.)
 - RTSP : Used to transfer videos in the RTSP mode; the default is 554.
 - Use timeout : When connecting to RTSP, this function resets the connection if there's no response for a certain time.
 - Device port : Set a port used to transfer video signals with the Samsung protocols.





- If changed the HTTP port, the browser exits. Afterwards, address should contain the newly assigned HTTP port trailing the IP. ex) IP address: 192.168.1.100, HTTP port : Assigned 8080 → http://192.168.1.100:8080 (If HTTP port is set to 80, no need to specify the port number)

6. When done, click **[Apply ()]**.

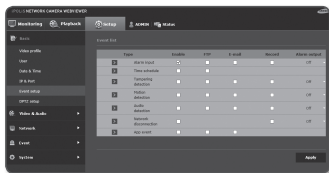
Event setup

You can easily set the event detection items, and move to the detailed setting.

1. From the Setup menu, select the **<Basic ()>** tab.
2. Click **<Event setup>**.
3. Activate desired items on the Event list.
4. When done, click **[Apply ()]**.




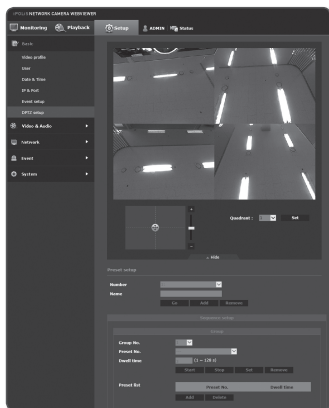
- To make detailed event settings, click on your desired settings. Go to detailed **<Event>** setting.



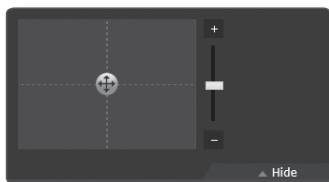
DPTZ setup


Use this settings page to move the camera view and perform the digital zoom.

1. Select the **<Basic ([Basic Icon])>** tab from Setup menu.
 2. Click **<DPTZ setup>**.
 3. Click **[▼ Show]**.
 - Quadrant : In the Distortion Compensation view, select locations where you want to place split-screens.
-  ■ To use Preset and Grouping in **<DPTZ setup>** function, select the **<Single Rectangle>** view, at **<Dewarping mode>**.
- DPTZ methods can vary depending on **<Dewarping mode>** and **<Dewarp View>** in **<Video profile>**.
To see how to use the function, refer to **"Dewarping mode"**. (page 71)





4. Click the cursor **[+]** on the screen moving pad to control movement of the screen.
 - Move screen: Scroll the cursor in the direction desired.
 - Control screen movement rate: The farther the cursor is from the center of the screen, the faster the screen moves.
5. Control zoom movement.
 - Zoom In: Move up the bar in the right of the UI, or press the **[+]** button. The farther the bar is from the center, the faster the screen expands.
 - Zoom Out: Move down the bar in the right of the UI, or press the **[-]** button. The farther the bar is from the center, the faster the screen reduces in size.



-  ■ When performing the sequence action at a high or low temperature, the system may respond slower than the set rate for accurate sequence action.

setup screen


To add the home position

1. Move to a desired start screen point and press [].
The point will be set to the home position.
2. Click [] in the home position. You will move to the predetermined home position.
3. When the camera is rebooted after setting, the screen is located at the home position. (If the camera was on another sequence operation, the sequence is performed.)




- To activate the Home position function, select Single Rectangle in the <Dewarping mode>.


To add a preset

1. Select the preset number to add.
2. Set the name for the preset.
3. Press the [] button.

To delete a preset

1. Select the preset number to delete.
2. Press the [] button.

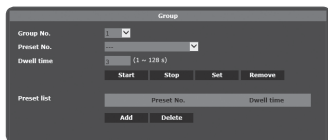
To move to a desired preset

1. Select a preset number that you want to move.
2. Press the [] button.

To set a group

The group function enables you to group various presets before calling them in sequence. Six groups can save a total of 128 presets each.



1. Select a group setting mode.
2. Press the [**Add**] button.
Entered in the bottom list.
3. If you want to delete a preset added,
select it and press the [**Delete**] button.
4. Press the [**Set**] button.
Saved in the bottom list.
5. Press the [**Start**] button.
It performs the group operation.
6. Press the [**Stop**] button.
The running group will be stop.
7. Press the [**Remove**] button.
Selected group data will be deleted.

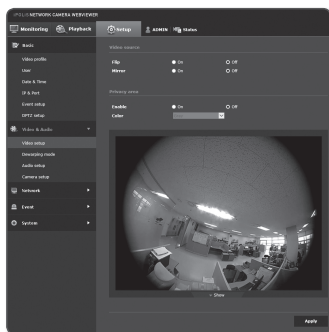


setup screen

VIDEO & AUDIO SETUP



Video setup

1. From the Setup menu, select the **<Video & Audio ()>** tab.
2. Click **<Video setup>**.
3. Select a **<Video source>** mode.
 - Flip : Turns the camera images upside down.
 - Mirror : Interchanges the left and the right of the camera images.
4. Specify the privacy zone.
5. When done, click **[Apply ()]**.



To set the privacy zone

You can specify a certain area of the camera video to be protected for your privacy.

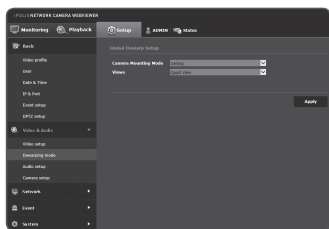
1. Set it to **<On>**.
2. Select the color masking of desired privacy area.
3. When done, click **[Apply ()]**.
4. Click **[▼ Show]**.
5. Place the cursor at a point in the video and drag it to whatever you need.
6. Check if the area shown on the screen matches with the target area, type the name, and click the **[OK]** button.
If the displayed area does not match with the set area, click **[Cancel]** and reset the area.
7. If you want to delete a name in the list, select it and click **[Delete ()]**.



Dewarping mode

Sets the camera position and give the information to the user program.

1. From the Setup menu, select the **<Video & Audio ()>** tab.
2. Click **<Dewarping mode>**.
3. Set **<Camera Mounting Mode>**.
 - Ceiling : Select this for ceiling-mounted cameras.
 - Ground : Select this for cameras placed on the floor.
 - Wall : Select this for cameras placed on the wall.



4. Set **<Views>**.
 - Quad View : Shows four Single Rectangle screens at the same time. However, Quad View does not support DPTZ at **[Monitoring]**. It does not allow the image reversion or zoom for a selected area at **<DPTZ setup>**. Quad View is available in Wall-mounted, Ceiling mounted and Floor Standing modes.
 - Double Panorama : Shows the calibrated video images of the 360° wrap-around view of the areas that are valid for Wall-mounted and Ceiling mounted modes. Can set the initial position at the **[Setup]** menu. Can flip images horizontally through **<DPTZ setup>**. Available in Wall-mounted and Ceiling mounted modes.
 - Single Panorama : Shows the calibrated video images of the 360° wrap-around view of the areas that are valid for Wall-mounted mode. Can set the initial position at the **[Setup]** menu, but does not support the DPTZ function. Available in Wall-mounted mode.
 - Single Rectangle : Calibrates a specific scene to be optimized for a viewer. Can adjust DPTZ at **[Monitoring]**, and allows the image reversion or zoom for a selected area at **<DPTZ setup>**. Available in Wall-mounted, Ceiling mounted and Floor Standing modes.
5. When done, click **[Apply ()]**.




- When you change the Camera Mounting mode, the camera reboots automatically.

setup screen

Audio setup


You can configure the I/O settings of the audio source from the camera.

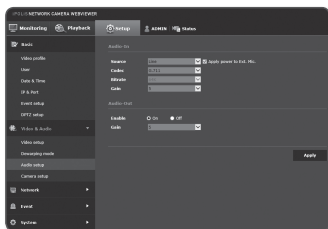
1. From the Setup menu, select the <Video & Audio ()> tab.
2. Click <Audio setup>.
3. Set the audio input value.

- Source : Sets the audio input.
 - Line : Connect the cable to the audio device.
 - Internal microphone : Microphone that is built-in in the camera. (It is applicable only to the SNF-8010 model.)
 - External microphone : 3.5 pi(c) jack type external MIC.
- Apply power to Ext. Mic. : If the external microphone connected has no separate power supply, check this option to set camera to supply power to the connected external microphone. The option is enabled if <External microphone> is selected.
- Codec : Specify the audio codec.
 - G.711 : A audio codec standard, it uses 64 Kbps PCM (Pulse Code Modulation) encoding. ITU standard audio codec that is adequate for digital voice transfer in PSTN network or through a PBX.
 - G.726 : ITU standard audio codec applying ADPCM (Adaptive Differential Pulse Code Modulation) for variable bit rates of 40/32/24/16 Kbps to 64 Kbps PCM encoding.
- Bitrate : Set the bit rate to differentiate compression ratio if using G.726 codec.
- Gain : Specify the audio input amplification.






- Sound quality deterioration or howling may occur if the loudness of the sound source or gain value were set excessively.

4. Set the audio output level.
 - Enable : Sets whether to use audio output.
 - Gain : Specify the audio output amplification.
5. When done, click [Apply ()].



Camera setup

You can change the camera settings according to the environment where the camera is located.

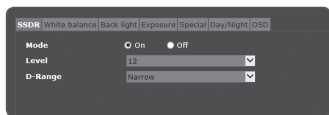
1. From the Setup menu, select the **<Video & Audio ()>** tab.
2. Click **<Camera setup>**.
3. Configure the settings as necessary of :
SSDR, White balance, Back light, Exposure, Special, Day/Night, OSD
4. When done, click **[Apply ()]**.
 - If a certain time (timeout: 240s) is elapsed with your not pressing the **[Apply ()]** button after changing the settings, your changes will not be applied.



To Set SSDR (Samsung Super Dynamic Range)

In a scene where the difference between bright and dark is severe, you can increase the brightness of the dark area alone to regulate the overall brightness.

1. Select **<SSDR>**.
2. Set **<Mode>** to **<On>**.
3. Configure the **<Level>** and **<D-Range>** settings as necessary.
 - Level : Adjust the level of the dynamic range.
 - D-Range : Select the amplitude area of the dynamic range.



setup screen

To Set White Balance

You can correct the image colors based on white under any lighting conditions.

1. Select <White balance>.

2. Select <Mode>.

- ATW : Corrects the colors of the camera video automatically.
- Manual : You can adjust the red and blue gains of the camera video manually.
- AWC : Corrects the colors of the camera video to be optimized to the current lighting condition and screen mode.
To obtain the optimal condition for the current lighting, put the focus of the camera to a white paper and press the **[Set]** button. If the lighting environment is changed, you should readjust the settings accordingly.
- Outdoor : Automatically corrects the video colors of the camera to be optimized to the outdoor environment.
- Indoor : Automatically corrects the video colors of the camera to be optimized to the indoor environment.



- In AWC mode, click the **[Set]** button if you want to keep the white balance level of the current image.

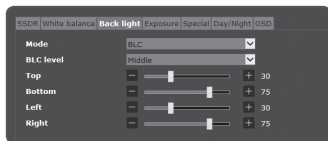


- The white balancing may not work properly in the following conditions:
If this is the case, switch to AWC mode.
 - If the surrounding condition of the object is out of the temperature correction range
ex) Clear sky, sunset
 - If the surrounding of the object is dark
 - If the focus of the camera directly faces the florescent lighting or if the camera is installed in a place of variable illumination, the white balancing operation may be unstable.

To Set BLC

You can specify a desired area on the video manually and set the area to be displayed more clearly.

1. Select <Back light>.
2. Set <Mode> to <BLC>.
3. Set <BLC level>.
You can change the level to adjust the brightness of the monitoring area.
4. Set the <Top, Bottom, Left, Right> levels to specify the target area.



- When BLC is set, the green box is displayed on the screen for 15 seconds.
- To prevent malfunction at the time of BLC setup, the vertical space of the BLC area should be over 40 and below 60 while the horizontal space over 30 and below 60.

setup screen

To Set Exposure

You can adjust the exposure level of the camera.

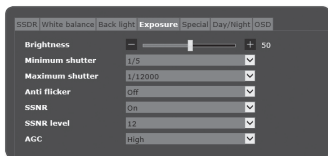
1. Select <Exposure>.

2. Select each item and set it properly.

- Brightness : Adjust the screen brightness.
- Minimum shutter : The limit of the longest exposure time.
 - Shutter is the mode to set up the range of the sensor exposure time which will specify the upper and lower limits for the electronic shutter movement.
- Maximum shutter : The limit of the shortest exposure time.
- Anti flicker : It prevents screen flickering incurring from the dissonance between the surrounding lighting and the frequency.
- SSNR : Select Able or Disable for the video noise elimination function.
 - When AGC mode is set to <Off>, you cannot use SSNR.
- SSNR level : Adjust the noise reduction level.
- AGC : Select AGC Control mode.

Adjust the gain value of the video (that, in particular, was recorded at a low contrast scene and had a lower brightness level than normal) to control the video brightness.

 - When AGC mode is set to <Off>, you cannot use SSNR and the <Auto> function of the DAY/ NIGHT mode.



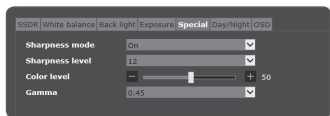
- The image exposure can be saturated depending on the Shutter setup range.

To Setup Special

1. Select <Special>.

2. Select each item and set it properly.

- Sharpness mode : Adjust the overall sharpness of the image.
If selecting <On>, you can adjust the sharpness of the image.
- Sharpness level : The higher the level is, the sharper and clearer the outline of the image becomes.
- Color level : Adjust the strength of video color.
- Gamma : Adjust the contrast of the image.

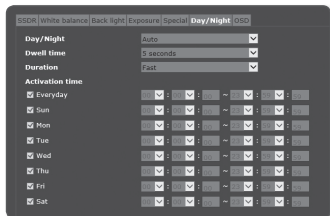


To Set Day/Night

1. Select <Day/Night>.

2. Select each item and set it properly.

- Day/Night : Mode is used to adjust the color of Color or Black and White.
 - Color : The video is always output in color.
 - B/W : The video is always output in black and white.
 - Auto : Normally, it is set to Color but to B&W under low luminance at night.
 - If AGC of the <Exposure> menu is set to <Off>, the day/night mode cannot be set to <Auto>.
 - Schedule : Set the time during which the camera is operated in the color mode.
- Dwell Time : It specifies the period for which the selected brightness condition must be maintained to switch the lighting mode from Day to Night or vice versa.
- Duration : It specifies the interval of lighting mode conversion.
- Activation time : It specifies the schedule for color mode operation.
 - If it is set, the Color mode is maintained from 00 second of the starting time to 59 second of the ending time.



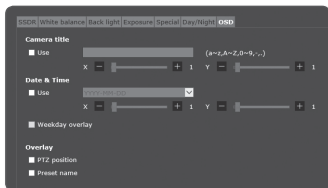
setup screen

OSD Setup

1. Select <OSD>.

2. Select each item and set it properly.

- Camera title : Specify whether or not to display the camera title on the screen.
 - You can enter up to 15 characters for the title.
- Camera title X, Y : Specify the coordinates where the camera title is displayed on the screen.
- Date & Time : You can set the date and time, and if they should be displayed on the screen.
- Date & Time X, Y : Set the position of time to be displayed on the screen.
- Weekday overlay : You can display the day on the screen.
- PTZ position : Set the PTZ location on the screen.
- Preset name : Specify whether or not to display preset name on the screen.



- A position-adjustable item (Camera title, Date & Time) may not be displayed normally if it overlaps with another fixed OSD item.
- PTZ position appears on the bottom left of the screen and it cannot move to other area. Use this information when placing other items on the screen.


NETWORK SETUP

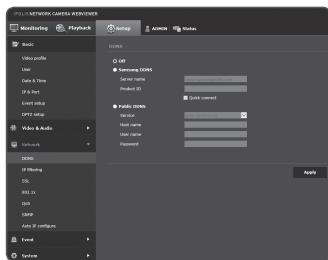
DDNS


DDNS is an abbreviation of Dynamic Domain Name Service that converts the IP address of a camera into a general Host Name so that the user can easily remember it.



- You can use the DDNS service only if the internet is connected.

1. From the Setup menu, select the <Network ()> tab.
2. Click <DDNS>.
3. Select the <DDNS> connection type.
4. Type in the DDNS items according to the selected type.



- Samsung DDNS : Select this if you use the DDNS server provided by Hanwha Techwin.
 - Product ID : Enter the product ID that is registered with the Samsung DDNS service.
 - Quick connect : It sets port forwarding automatically when used with a UPnP (Universal Plug and Play) supporting router.
-  ■ If you want to use the DDNS service without using a hub that supports the UPnP function, click Quick connect, then go to the hub menu and activate port forwarding for your hub. For more on how to set port forwarding for your hub, refer to "**Port Range Forward (Port Mapping) Setup**". (page 38)
- Public DDNS : Select one of provided public DDNS servers when you use a public DDNS server.
 - Service : Select desired public DDNS service server.
 - Host name : Enter the name of the host that is registered with the DDNS server.
 - User name : Enter the user name for the DDNS service.
 - Password : Enter the password for the DDNS service.

5. When done, click [Apply ()].



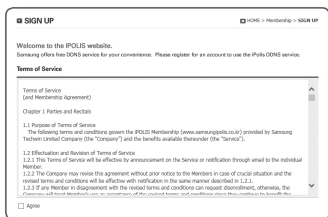
- If selected <Quick connect>, be sure to select Samsung DDNS service.

setup screen

Registering with DDNS

To register your product with the Samsung DDNS

1. Visit the iPOLiS web site (www.samsungipolis.com) and sign in with a registered account.



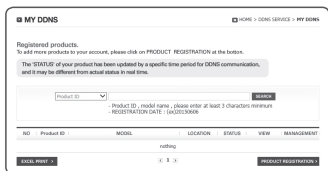
2. From the top menu bar, select <DDNS SERVICE> - <MY DDNS>.



3. Click [PRODUCT REGISTRATION].

4. Enter the product ID.

- You must perform the duplicate check for the ID that you entered.

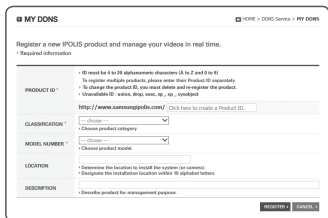


5. Select a <CLASSIFICATION> and specify the <MODEL NUMBER>.


6. Specify the product location with a description if necessary.

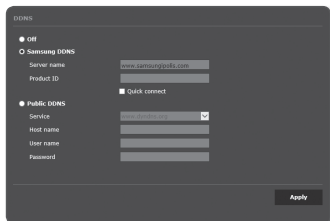
7. Click [REGISTRATION].

The product will be added to the product list that you can check.





To connect to the Samsung DDNS in camera setup

1. From the DDNS setup page, set <DDNS> to <Samsung DDNS>.
2. Provide the <Product ID> that you registered product ID with the DDNS site.
3. Click [Apply ()].
When the connection is successfully made, you will see the message of <(Success)> on the screen.



Configuring public DDNS in Camera Settings

1. Open the DDNS settings page and select <Public DDNS> for <DDNS>.
2. Enter the corresponding site's host name, user name and password.
3. Click [Apply ()] button.
If the connection properly establishes, <(Success)> appears.
4. When done, click [Apply ()].



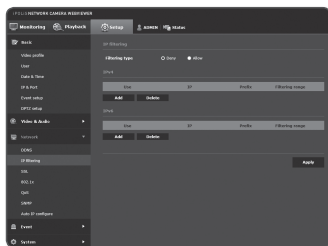
- To use DDNS service properly, both DDNS setup and the router's port forwarding setup are required.
For port forwarding setup, refer to "Port Range Forward (Port Mapping) Setup". (page 38)

setup screen

IP filtering

You can create a list of IPs that you want to grant or deny access to them.

1. From the Setup menu, select the **<Network (🖥️)>** tab.
2. Click **<IP filtering>**.
3. Select **<Filtering type>**.
 - Deny : If selecting this, access from those IPs that are added to the filtering will be restricted.
 - Allow : If selecting this, access from only those IPs that are added to the filtering will be accepted.





4. Click the **[Add (Add)]** button.
The IP list will be created.
5. Provide the IP that you want to grant or deny access from.
When you enter an IP address and a Prefix, the list of IP addresses available will appear in the right-side filter range column.

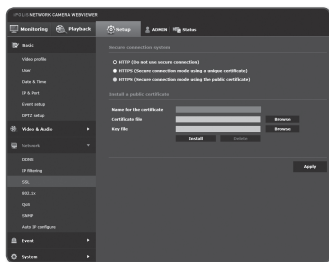
- If selected **<Allow>** for IP Filtering and **<IPv6 setup>** of **<IP & Port>** is set to **<Use>**, both IPv4 and IPv6 addresses of the computer currently configuring should be assigned.
- The IP address of the computer used for the current setup cannot be added to **<Deny>**, it should be added to **<Allow>**.
- Only the IP addresses that are set to **<Use>** will be displayed in the filter column.

6. Select an IP to delete from the list.
Click the **[Delete (Delete)]** button.
7. When done, click **[Apply (Apply)]**.



SSL

You can select a secure connection system or install the public certificate for this purpose.


1. From the Setup menu, select the **<Network ()>** tab.
2. Click **<SSL>**.
3. Select a secure connection system.
 - To access the camera using HTTPS mode, you have to type the IP address for the camera in the form of "https://<Camera_IP>". If you failed to configure the Web viewer settings in HTTPS mode with Internet Explorer, edit the Internet options as follows: <Menu → Tools → Internet Options → Advanced → Security → Uncheck TLS 1.0, and check TLS 1.1, TLS 1.2>
4. Search for the public certificate that you want to install on the camera. To install the certificate on the camera, you need to provide a certificate name (it can be arbitrarily assigned by the user), certificate file issued from the certification authority and a key file.
 - The **<HTTPS (Secure connection mode using the public certificate)>** item will be active only if there exists a public certificate installed.
5. When done, click **[Apply ()]**.



Installing the certificate

1. Enter the certificate name.
2. Click the **[Browse ()]** button, select the public certificate file and key file to be installed, and then click the **[Install ()]** button.


Deleting the certificate

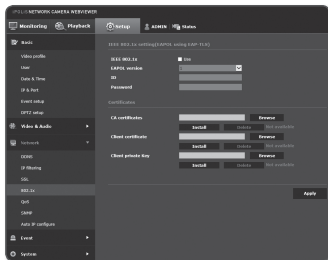
1. Click **[Delete ()]** button.
2. To delete a public certificate, you should access the network video decoder in the mode of **<HTTP (Do not use secure connection)>** or **<HTTPS (Secure connection mode using a unique certificate)>**.


setup screen


802.1x

When connecting network, you can choose whether using 802.1x protocol, and then install the certification.




1. From the Setup menu, select the <Network ()> tab.
2. Click <802.1x>.
3. Set the <IEEE 802.1x setting(EAPOL using EAP-TLS)>.
 - IEEE 802.1x : Specify the use of the 802.1x protocol.
 - EAPOL version : Select version 1 or 2.
 - ID : Enter the client certificate ID.
 - Password : Enter the client private key password. If the key file used is not encrypted, you don't need to enter it.



-  If the connected network device does not support the 802.1x protocol, the protocol will not operate properly even if you set it.





4. Install/remove the certificate.
 - CA certificates : Select a public certificate that contains the public key.
 - Client certificate : Select a public certificate that contains the client certificate key.
 - Client private Key : Select a public certificate that contains the client private key.
5. When done, click [Apply ()].

To install/remove 802.1x related certificates

1. Press the [Browse ()] button for each item and select a certificate to install.
2. If no certificate is installed, you will see "Not Available" appearing next to the selected item.
3. Press the [Install ()] button to start installation with a message of "Installed" next to the item.
4. Press the [Delete ()] button to remove the certificate.

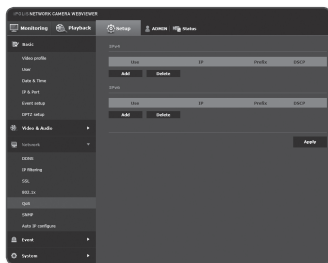
QoS

You can specify the priority to secure a stable transfer rate for a specific IP.

1. From the Setup menu, select the **<Network ( >** tab.
2. Click **<QoS>**.
3. Click the **[Add ()]** button.
The IP list will be created.
4. Enter an IP address to which you will apply QoS.
5. Select an IP to delete from the list.
Click the **[Delete ()]** button.
6. When done, click **[Apply ()]**.




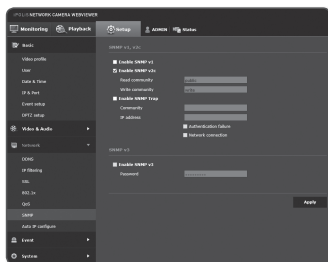
- The default prefix for IPv4 is 32;
For DSCP, the default is set to 63.
- Only the IP addresses that are set to **<Use>** can be prioritized.



SNMP

With the SNMP protocols, the system or network admin can monitor the network devices on a remote site, and configure the environment settings.

1. From the Setup menu, select the **<Network ( >** tab.
2. Click **<SNMP>**.
3. Specify the **<SNMP>**.
 - Enable SNMP v1 : SNMP version 1 will be active.
 - Enable SNMP v2c : SNMP version 2 will be active.
 - Read community : Provide the name of the read community where you can access to the SNMP information.
The default name is **<public>**.
 - Write community : Provide the name of the write community where you can access to the SNMP information. The default name is **<write>**.



setup screen


- Enable SNMP Trap : SNMP trap is used to send important events and conditions to the Admin.
 - Community : Enter the trap community name to receive messages.
 - IP address : Enter the IP address to which messages will be sent.
 - Authentication failure : It specifies whether an event shall be generated when the community information is invalid.
 - Network connection : It specifies whether an event shall be generated when the network disconnection is restored.
- Enable SNMP v3 : SNMP version 3 will be active.
 - Password : Specify the default password for SNMP version 3.
 - The default password can be exposed to a hacking thread so it is recommended to change the password after installing the product.
Note that the security and other related issues caused by the unchanged password shall be responsible for the user.
 - Password should be longer than 8 characters, no more than 16 characters.

4. When done, click **[Apply (**

- SNMP v3 is only able to be set when the secure connection mode is HTTPS.
Refer to “SSL” . (page 83)

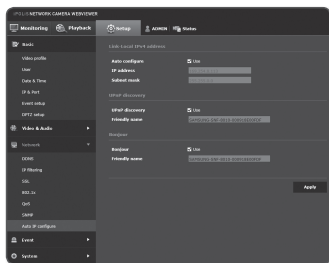
Auto IP configure

You can set the IP available for access and camera searching automatically.

1. From the Setup menu, select the <Network ()> tab.
2. Click <Auto IP configure>.
3. Set the <Link-Local IPv4 address>.

An additional IP address may be assigned to access the camera from the Link-Local network.

- Auto configure : It specifies Able or Disable for the Link-Local IPv4 address.
- IP address : Display the assigned IP address.
- Subnet mask : Display the subnet mask of the assigned IP.



4. Set the <UPnP discovery>.

Cameras can be automatically searched in the client and operating system in support of the UPnP protocol.

- UPnP discovery : It specifies Able or Disable for UPnP Discovery.
- Friendly name : Display the camera name.
Friendly name is displayed in the format of WISENET-<Model Name>-<MAC Address>.



- In the Windows operating system which basically supports UPnP, the cameras connected to the network are displayed.

5. Set the <Bonjour>.

Cameras can be automatically searched in the client and operating system in support of the Bonjour protocol.

- Bonjour : It specifies Able or Disable for Bonjour.
- Friendly name : Display the camera name.
Friendly name is displayed in the format of WISENET-<Model Name>-<MAC Address>.



- In the Mac operating system, which support Bonjour by default, the connected cameras are automatically displayed in the Bonjour bookmark of the Safari web browser.
If the Bonjour bookmark is not displayed, check Bookmarks Setup in the "Preference" menu.


6. When done, click [Apply ()].

setup screen

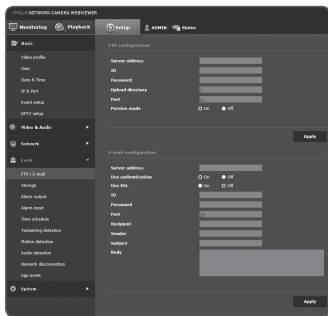
EVENT SETUP

FTP / E-mail

You can configure the FTP/E-mail server settings so that you can transfer the images taken with camera to your PC if an event occurs.

1. From the Setup menu, select the **<Event ()>** tab.
2. Click **<FTP / E-mail>**.
3. Select **<FTP configuration>** or **<E-mail configuration>** and enter / select a desired value.

- FTP configuration
 - Server address : Enter the IP address of the FTP server that you transfer the alarm or event images to.
 - ID : Enter the user ID with which you will log in to the FTP server.
 - Password : Enter the user account password for logging into the FTP server.
 - Upload directory : Specify the FTP path where you will transfer the alarm or event images.
 - Port : The default port of the FTP server is 21; however, you can use a different port number according to the FTP server settings.
 - Passive mode : Select **<On>** if you need to connect in passive mode due to the firewall or the FTP server settings.



- E-mail configuration
 - Server address : Enter the IP address of the email server that you transfer the alarm or event images to.
 - Use authentication : Select whether to use authorization.
 - Use SSL : Specify the use of SSL.
 - ID : Enter the user ID for logging into the email server.
 - Password : Enter the user account password for logging into the email server.
 - Port : The default port of the email server is 25; however, you can use a different port number according to the email server settings.
 - Recipient : Enter the address of the email recipient.
 - Sender : Enter the address of the email sender. If the sender address is incorrect, the email from the sender may be classified as SPAM by the email server and thus may not be sent.
 - Subject : Enter a subject for your email.
 - Body : Provide the text for the message. Attach the alarm or event images to the email that you are preparing.

4. When done, click **[Apply (Apply)]**.

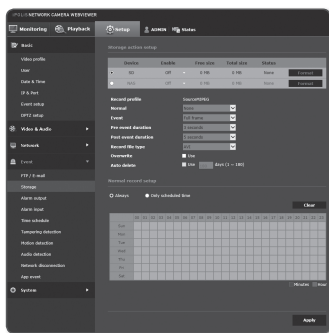
Storage

You can activate recording on your device, set the recording conditions, check the saved data capacity and format the device itself.

1. From the Setup menu, select the **<Event (Event icon)>** tab.
2. Click **<Storage>**.
3. Select a device to save data in.




- If your device is properly recording data, it will display **"Recording"**.
- If you see an "Error" message, check the following:
 - Check the storage to see if it is connected to the device.
 - Check the files in the storage to see if they are damaged.
 - Check the storage to see if they are physically damaged.
- If the "Error" message does not disappear after following the instructions, replace the Micro SD card.



setup screen

To make recording on the Micro SD memory

1. Check the memory card's <Free size> and <Total size>.
 2. Otherwise, check the stored data and if you find them not important, then click <Format> to format the Micro SD memory.
 - Some frames may be skipped if the Micro SD memory card operates at the lower speed than recommended.
For more details, refer to "**Recommended Micro SD/SDHC/SDXC Memory Card Specifications**".
(Page 10)
 - For a Micro SD memory card with a large capacity, the formatting will be slowed down accordingly.
 - The data traffic will increase when the camera is set to higher resolution, higher bit rate, and/or higher framerate.
If there is too much data traffic, some frame may be skipped although it is stored in a full frame.
 - When a frame skip occurs, images are saved at the rate of min. one image per sec.
 3. Specify the storage action.
 - Record profile : Shows recording profile's codec type.
 - Normal : Make recording at a certain frame rate.
 - Event : Set the recording type for a certain event that occurs.
 - Pre event duration : Specify the time point before the occurrence of the alarm; starting from the time point, the images will be transferred. You can specify up to 5 seconds before the occurrence of the alarm.
 - Post event duration : Specify the time point after the occurrence of the alarm; to the specified time point, the images will be transferred. You can specify up to 120 seconds after the occurrence of the alarm.
 - Record file type : It specifies the file format of the recorded images.
If you insert a Micro SD card saved in another saving file type (AVI/STW), you will need to format it before use.
 - STW : It is Hanwha Techwin's unique file format.
 - AVI : It is the conventional avi format.
 - Overwrite : If the Micro SD memory is full, this will delete old data and store new data in replacement.
 - Auto delete : Data for a certain period is deleted, while other data is not deleted.
This can be set within the range of one day to 180 days.
-  ■ If the storage period is expired, data is automatically deleted and new data will be recorded. Once deleted, it cannot be recovered.

4. Specify the <Normal record setup>.

- Always : Always save recorded video in the Micro SD memory card.
 - If set to Always, the activation time cannot be changed.
- Only scheduled time : Records only on the specified time of the specified day of week.
- [Clear (**Clear**)] : Reset all settings.

5. When done, click [Apply (**Apply**)].

If you want to record in your NAS

1. Set the saving operation and basic recording.

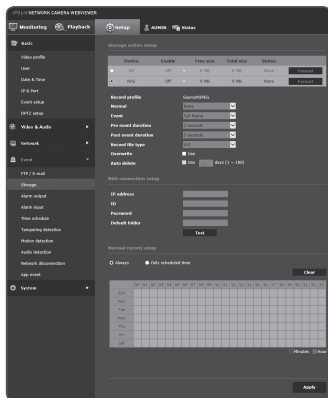
- ! ■ Auto deletion is supported only if your NAS meets the recommended specifications.

2. Enter the information registered in your NAS.


- IP address : Unique IP address assigned to the NAS.
- ID : An ID registered in the NAS.
- Password : Password registered in the NAS.
- Default folder : Designate the NAS user folder to save data in.

3. Click the [Test] button to see if you can successfully connect to the NAS.

- ! ■ If the success message is displayed, it means that you can successfully save data in the NAS.
- If the fail message is displayed, check the following.
- Confirm that the IP address of the NAS is valid.
 - Confirm that the ID/password of the NAS is valid.
 - Confirm that you can access the folder designated as the default folder using the ID of the NAS.
 - Confirm that the NAS SMB/CIFS items are unchecked.



setup screen

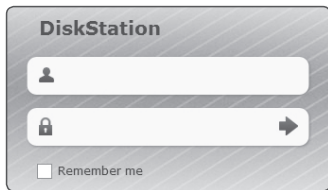
- Confirm that the NAS IP address and the camera IP address are in the same format.
ex) The NAS & camera subnet mask initial value is 255.255.255.0.
If the IP address is 192.168.20.32 then the NAS IP address should be in the range of 192.168.20.1~192.168.20.255.
 - Check whether you tried to access as another user without formatting the default folder saved or used.
 - Confirm that you used recommended NAS equipment.
4. Once the setting is complete, change the setting of the NAS from **<Off>** to **<On>** and click the **[Apply ()]** button.
 5. Access the NAS to check the available capacity and the total capacity.
 6. If the capacity is insufficient, check the data and click the **[Format]** button to format the NAS on your own.
 - Due to network access errors, you might be unable to save the NAS temporarily.
 - The data traffic will increase when the camera is set to higher resolution, higher bit rate, and/or higher framerate.
If there is too much data traffic, some frame may be skipped although it is stored in a full frame.
 - When a frame skip occurs, images are saved at the rate of min. one image per sec.

NAS (Network Attached Storage) guide

- ❗ ■ When you use the NAS, you might be unable to save data due to temporary network disconnections.
- If the setting allows a Micro SD memory card and the NAS to be simultaneously connected for use, the higher priority for recording goes to the NAS.
- If you activate Overwrite to the NAS by setting it to <On> and the available capacity is below 1%, it will be saved in the Micro SD card.
- If you are saving data in the NAS, you might be unable to save it when you insert a Micro SD memory card used by another camera.
- NAS recommended specs : Refer to “**NAS recommended specs**”. (Page 11)
- If you change the NAS saving while saving data in the NAS, it will not be reflected in the system immediately.
- If you remove NAS equipment on your own while saving data, or if the network is disconnected, NAS saving operation will be terminated abnormally.
- As a rule of thumb, you are recommended to use one NAS sharing directory per camera without duplicated use.

The following is a description of how to save data using the NAS according to the Synology NAS method, which is one of the recommended products.

1. Access the Synology NAS as an admin.
In this example, the NAS IP Address is set to [192.168.20.253].

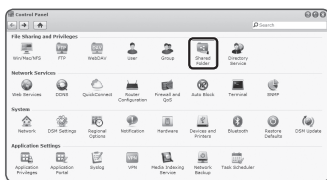


2. If you access it as an admin, the following screen will be displayed. Click the [Control Panel].

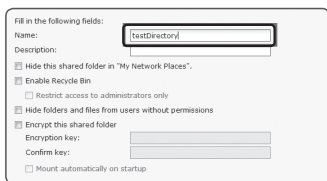


setup screen

- Click the **<Shared Folder>** in the file sharing and privilege menu.



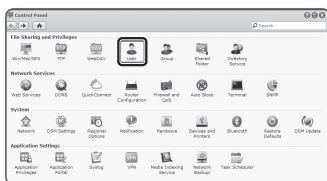
- Click the **[Create]** button.
- After entering the shared folder name(ID), click the **[OK]** button to create a shared folder.
In this example, the shared folder name is **[testDirectory]**.



- In Windows, for NAS access, set the privilege for the shared folder as follows.
Check the admin's **[Read/Write]**.



- Click on the **<User>** in the file sharing and privilege menu.



8. After clicking the **[Create]** button, enter name(ID) and password.

In this example, name(ID) is set to **[testID]** and password is also set to **[testID]**.



- According to the NAS recommendations, when you use Netgear's NAS equipment, do not allocate the capacity for use.

Name *: testID

Description:

Email:

Password: testID

Confirm password: testID

☒ Send a notification mail to the newly created user

☐ Display user password in notification mail

☐ Disallow the user to change account password

* This field is required.

9. In Windows, set the privilege for NAS access.

For the shared folder created in step 4 called “testDirectory” check **[Read/Write]**.

Assign privileges - shared folders

Set the access rights to shared folders

Name	Preview	Group privileges	Read only	Read/Write	No access
testDirectory	testDirectory	-	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>

Privilege priority: Net > Win > SD

Back Next Cancel

10. Basic setting in the NAS is completed. Connect your camera to the actual NAS.

As shown below, enter the NAS connection setting items.

NAS connection setup (Success)

IP address: 192.168.20.253

ID: 8888

Password: testID

Default folder: testDirectory

Test



11. After entering item 10, check <On>.

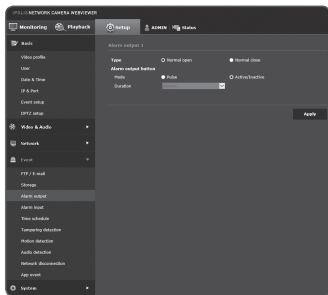
12. Click the **[Apply (Apply)]** button. Finish saving by using the NAS.

Device	Enable	Free size	Total size	Status	Format
SD	Off	0 MB	0 MB	None	Format
NAS	On	799286 MB	934349 MB	Recording	Format

setup screen

Alarm output

1. From the Setup menu, select the <Event ()> tab.
2. Click <Alarm output>.
3. Set the camera's type of alarm output.
 - If you change the alarm output type, the alarm out button on the monitoring page and alarm output type displayed on Event Setup page will be changed accordingly.
 - Type
 - Normal open : Considers "Open circuit" status of the sensor or alarm input device as normal, and triggers alarm event if becomes "Closed circuit" status.
 - Normal close : Considers "Closed circuit" status of the sensor or alarm input device as normal, and triggers alarm event if becomes "Open circuit" status.
4. Set the alarm output button.
 - Mode : Sets the alarm output method.
 - There is difference between operations when clicked alarm output button while disabled.
 - Pulse : It is activated during the time period specified by the duration (switching interval) and then becomes inactive automatically.
 - Active/Inactive : It maintains as activated until the user clicks the button again to make it inactive.
 - Duration : Set the alarm duration that maintains activated if the mode is set to pulse, from 1 to 15 seconds.
5. When done, click [Apply ()].



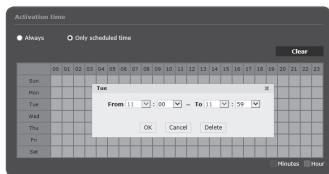
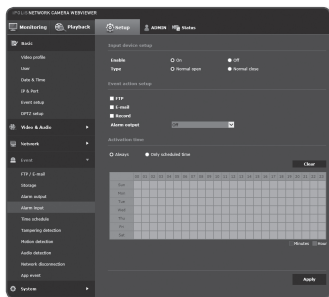
Alarm input

You can set the alarm input type, activation time, and operation mode.


1. From the Setup menu, select the **<Event (🔔)>** tab.
2. Click **<Alarm input>**.
3. Set whether or not to **<Enable>**.
4. Select the type.
 - Normal open : It is normally open, but if it is closed, an alarm will be triggered.
 - Normal close : It is normally closed, but if it is open, an alarm will be triggered.
5. Specify the **<Activation time>**.
 - Always : Always check if an alarm occurs. It activates in operated mode when the alarm occurs.
 - If set to **<Always>**, the activation time cannot be changed.
 - Only scheduled time : Check if an alarm occurs at a specified day of the week for a specified time period. It activates in operated mode when the alarm occurs.
 - [Clear (Clear)] : Reset all settings.
 - Minute : Click an area in Activation Time and set the time by minutes.
 - Hour : Drag your mouse at Activation Time and set the time by hours.



- The transfer interval setting value must be smaller than the preset activation interval to succeed in image transmission.



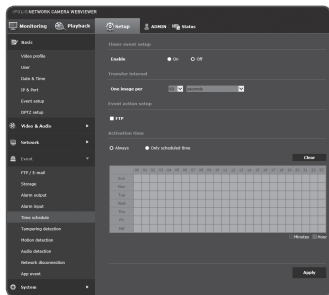
setup screen

6. Specify an operation that will perform if an alarm occurs.
 - FTP : Specify the use of FTP transfer in the alarm input setup.
 - Refer to "**FTP / E-mail**" for more details. (page 88)
 - E-mail : Specify the use of email transfer in the alarm input setup.
 - Refer to "**FTP / E-mail**" for more details. (page 88)
 - Record : Specify the use of recording in the alarm input setup.
 - Set <**Record**> to <**On**> in <**Storage**>. (page 89)
 - Alarm output : Select whether to set the alarm output if an alarm is incoming, and specify the alarm output time.
7. When done, click [**Apply** ()].

Time schedule

You can set to save the video data at a certain interval as scheduled regardless of the actual occurrence of the event.

1. From the Setup menu, select the <Event (📷)> tab.
2. Click <Time schedule>.
3. Set whether or not to <Enable>.
4. Specify the <Transfer interval>.
5. Specify the <Activation time>.
 - Always : Always activates in operated mode at the set interval.
 - Only scheduled time : Periodically activates in operated mode at a specified time and date.
6. Specify the activation conditions.
 - FTP : Specify the use of the FTP transfer if an event occurs.
 - Refer to "FTP / E-mail" for more details. (page 88)
7. When done, click [Apply (Apply)].

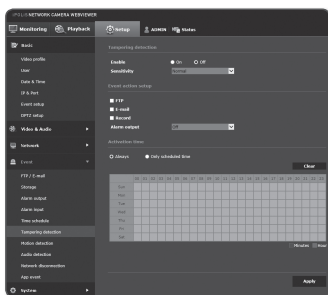


setup screen

Tampering detection

You can set to detect tampering attempts and trigger events, such as sudden change of camera's framing direction, blocked lens and other overall change of scenes from the video.

1. From the Setup menu, select the **<Event (📁)>** tab.
2. Click **<Tampering detection>**.
3. Set whether or not to **<Enable>**.
4. Set the tampering detection sensitivity.
The higher the sensitivity, detects the minutest tampering attempts.
5. Specify the activation time and activation condition.
 - For more information about **<Activation time>** and **<Action>**, refer to "Alarm input". (page 97)
6. When done, click **[Apply (📁)]**.

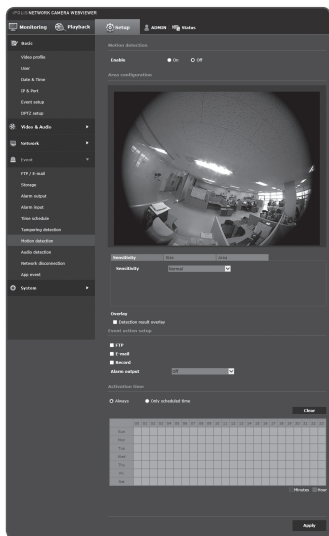


- **!** Tampering detection works based on state of the Source View screen of **<Video profile>**. When tampering appears in the Source View screen, the alarm goes off, even if no tampering occurs in the Dewarp view.
- The default tampering detection function may not work properly in the following cases:
 - Under circumstances of simple background or low illumination and night time may lower the detection sensitivity.
 - A severe shaking of the camera or a drastic change to the illumination can be considered a tampering by mistake.
 - Detection of the tampering may take some time (maximum 5 seconds) right after the tampering was made.
 - Once a tampering is detected, the camera will resume a normal operating after a certain stability time (approx. 5 seconds) during which no detection will be performed.

Motion detection

Events of motion detection can be set to trigger event signal output.

1. From the Setup menu, select the **<Event (🔔)>** tab.
2. Click **<Motion detection>**.
3. Set whether or not to **<Enable>**.
4. Set **<Sensitivity>**, **<Size>** and **<Area>**.
5. Set whether to use **<Detection result overlay>**.
When a motion is detected, its size and position is marked with a rectangle on the screen.
 - Green : All targets detected as moving.
6. Specify the activation time and activation condition.
 - For more information about **<Activation time>** and **<Action>**, refer to "Alarm input". (page 97)
7. When done, click **[Apply (Apply)]**.



setup screen



- Motion detection works based on state of the Source View screen of <Video profile>. When a motion appears in the Source View screen, the alarm goes off, even if no motion occurs in the Dewarp view.
- Before using, set the minimum and maximum motion sizes to suit desired motion range to be detected.
- Detected size of an object may have difference with the actual size according to its shape.
- Up to 16 objects from the top side of the screen can be displayed.
- In the following cases, effective functioning of motion detection may be degraded or cause improper detection.
 - The object color or brightness is similar to the background.
 - Small activities around the border area of the camera's field of view.
 - Multiple movements continue occurring at random due to a scene change, rapid lighting changes or other reasons.
 - A fixed object continues moving in the same position.
 - Motions of less position changing such as approaching to the camera or fading away from the camera.
 - Moving object approaches to the camera too close
 - An object hides other objects behind.
 - Two or more objects overlap or one object divides in multiple portions.
 - Too fast object (for a proper detection, one object should be found overlapping between contiguous frames).
 - Reflection / blur / shadow due to a strong light such as direct sunlight, illumination, or headlamp.
 - In severe snow, rain, wind or in dawn / dusk.

To use Motion detection

It detects a motion that meets all conditions specified by sensitivity, size and area.

1. Select **<Sensitivity>** tab to set the sensitivity level. You can set the sensor's sensitivity to detect a motion out of the background from the monitoring video.

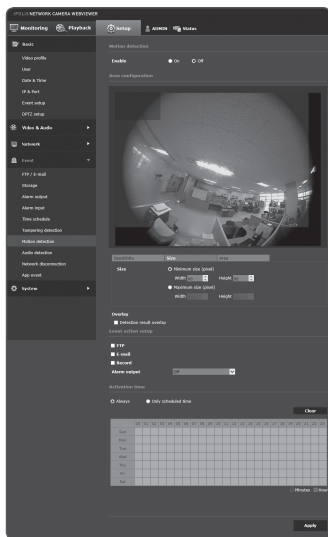
- In a situation that definitely distinguishes objects out of backgrounds, set this to a low sensitivity level. For opposite case that is hard to distinguish objects like low illuminated situation, set this to a high level.

2. Select **<Size>** tab.

You can limit the minimum/maximum size of motion to be detected.

- Minimum size : To set the minimum size of detected motions, select **<Minimum size>** and then point and drag to the desired size on the screen using the mouse.
- Maximum size : To set the maximum size of detected motions, select **<Maximum size>** and then point and drag to the desired size on the screen with your mouse.

- Motions smaller than the specified minimum size or bigger than the maximum size are not detected. To avoid unintended detections caused by great and small noises, set minimum/maximum motion sizes appropriately in accordance to your environments.
Note that same motions on the same location can be differently detected in their detection size; it is recommended to consider and include the tolerable difference when setting the minimum/maximum detection sizes.



setup screen

3. Select <Area> tab.

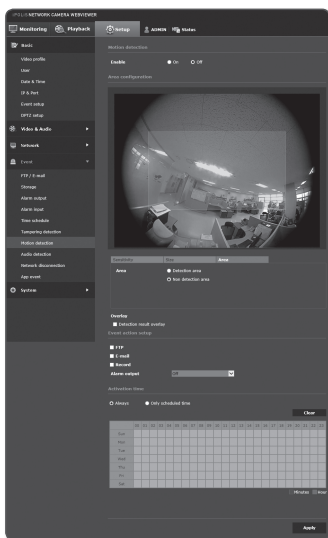
You can specify an area on the screen to include or exclude the area to/from detection.

You can specify up to 4 areas.

- Detection area : Sets the entire screen as excluded from detection, and adds specified area as motion detection area. Set an area to be detected by dragging your mouse on the screen.
- Non detection area : Sets the entire screen as motion detection area, and excludes specified area as not to be detected. Set an area not to be detected by dragging your mouse on the screen.

4. To delete an area, right click on the screen to open popup context menu and select Delete, and [OK] button.

5. When done, click [Apply ()].



Audio detection

You can set to detect sound over the specified level and trigger an event accordingly.

1. From the Setup menu, select the **<Event (🔔)>** tab.
2. Click **<Audio detection>**.
3. Set whether or not to **<Enable>**.
4. Set the audio detection's sound level.
The lower the level, the smaller the sound change is detected.

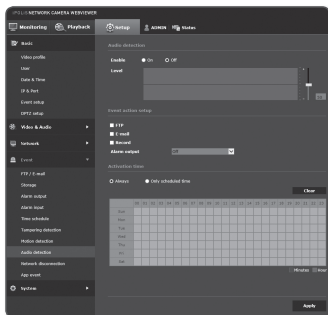


- The audio detection level is designed to normalize the input data to a value between 1 and 100 and detect the signal larger than threshold level. It is unrelated to the decibel (dB) level.

5. Specify the activation time and activation condition.
 - For more information about **<Activation time>** and **<Action>**, refer to "Alarm input". (page 97)
6. When done, click **[Apply (Apply)]**.



- Select **<Video & Audio>** - **<Audio setup>** and set the proper volume for your MIC as an audio input source, so that the audio detection function can work properly.
- If detected audio level is too low, set the audio input gain to a higher level in **<Audio setup>**.
- You can use the audio detection function when the camera is connected with an audio input device.

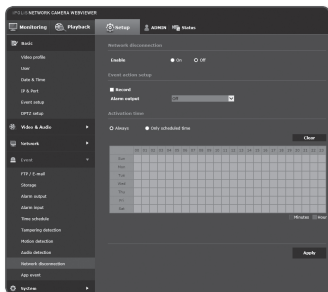


setup screen

Network disconnection

When the network is physically disconnected, it is considered as an event to be saved.

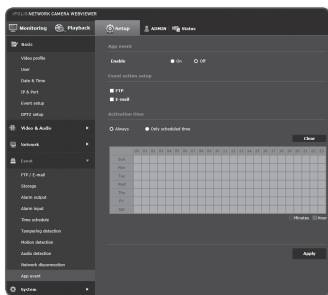
1. From the Setup menu, select the **<Event (📅)>** tab.
2. Click **<Network disconnection>**.
3. Set whether or not to **<Enable>**.
4. Specify the activation time and activation condition.
 - For more information about **<Activation time>** and **<Action>**, refer to "Alarm input". (page 97)
5. When done, click **[Apply (Apply)]**.



App event


You can set the system to generate signals for the events defined on the application. The event signals provided vary depending on the application function.

1. From the Setup menu, select the **<Event (📅)>** tab.
2. Click **<App event>**.
3. Set whether or not to **<Enable>**.
4. Specify the activation time and activation condition.
 - For more information about **<Activation time>** and **<Action>**, refer to "Alarm input". (page 97)
5. When done, click **[Apply (Apply)]**.



SYSTEM SETUP

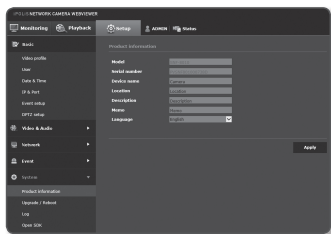
Product information

1. From the Setup menu, select the **<System ()>** tab.
2. Click **<Product information>**.
3. Check the camera information, or provide details according to your network environment.
 - Model : Model name of the product.
 - Serial number : Product serial number.
 - Device name : Provide a device name that will be displayed on the Live screen.
 - Location : Specify the location where the camera is installed.
 - Description : Provide detailed information about the camera location.
 - Memo : Provide an explanation about the camera for better understanding.
 - Language : Select a preferred language for the Web Viewer OSD.




- The default language is set to **<English>**.

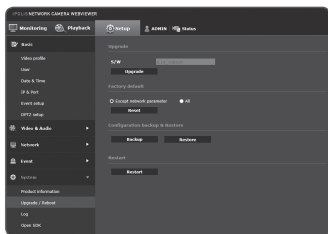
4. When done, click **[Apply ()]**.



setup screen

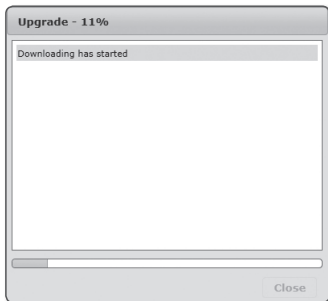
Upgrade / Reboot

1. From the Setup menu, select the <System ()> tab.
2. Click <Upgrade / Reboot>.
3. Select a desired item and set it appropriately.
 - Upgrade : Performs upgrading the system.
 - Factory default : Resets the system to the factory default.
 - Except network parameter : Reset the other settings except for Network settings.
 - All : Resets all settings including the camera settings. (however, the log information will not be reset)
 - The IP addressing system will be defaulted to DHCP if you reset the camera. If no DHCP server is found, the previous settings will be restored automatically.
 - Configuration backup & Restore : Backs up the current system settings before performing the restoration process. The system is automatically restarts after backup or restoration.
 - Restart : Restarts the system.



To perform the upgrade

1. Click [Upgrade].
2. Click [Browse] and specify a file to upgrade.
3. Click [Send].
4. The "Upgrade" dialog appears where the progression will be shown in the bottom.
5. Once completed upgrading, the browser exits and the camera restarts.

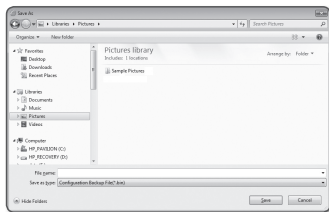




- It may take a max of 10 minutes for the upgrade process.
If you forcibly terminate the upgrade process, upgrade will not be completed properly.
- During restarting the system, accessing with web viewer will not be made.
- You can download the latest version from the Hanwha Techwin web site.

To back up the current settings

1. Click [**Backup**].
The Save As dialog should appear.
2. Specify the backup path with a proper file name, and click [**Save**].
The backup file will be saved to the specified path in the format of **“.bin”**.

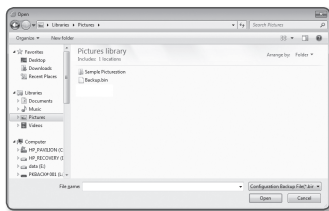


To restore the backup settings

1. To restore the backup settings, click [**Restore**].
2. Select a backup file and click [**Open**].



- If you perform the backup or restoration, the web browser will be closed and the camera will reboot.
- You can restore a backup file for the SNF-8010/SNF-8010VM model only.



setup screen

Log

You can check the system log or event log.

1. From the Setup menu, select the <System ()> tab.

2. Click <Log>.

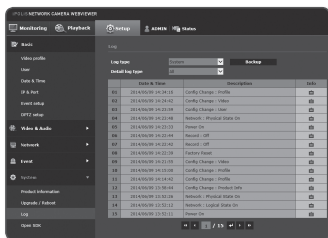
3. Select a log type.

- System : You can check the system logs where any system changes are recorded including the time information.
- Event : You can check the event logs including the time information.

4. From the right log list, select an item to search for.

- If you select <All> in the top left dropdown list, all logs for the applicable log type will be displayed.




5. If one page can not display all the logs available, use the bottom buttons to move to the previous, next, or the last item.

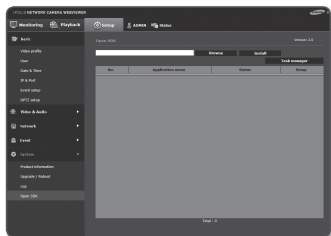


- If you want to view the details of a log, click [Info ()] in the right column of the log; the log information will be shown in the bottom pane.
- Each page displays 15 logs with the latest one displayed at the top.
- The event/system log list can contain up to 1000 logs; after that, the existing logs will be deleted from the oldest one each time a new log is created.

Open SDK

A user can install an application on their camera to execute additional functions.

1. From the Setup menu, select the **<System ( >** tab.
2. Click **<Open SDK>**.
3. Click the **[Browse ()]** button to select the *.cap file from the user folder.
4. Click the **[Install ()]** button to install your application.
5. The information of the installed application is displayed in the list.



- Uninstall : Deletes installed or operating applications.
- Go App : Move to the web page of each application.
- Start : Execute an installed application.
- Stop : Terminates a running application.
- Health : Displays the currently running application's resource occupation rate, thread counts and execution time, etc.
- Priority : Sets the priority of running applications.
If the total resource utilization rate of the camera (including main tasks and applications) exceeds 80%, an ongoing application will be forced to stop. In this case, the priority set by the user is used to determine which application should be stopped first.
- Auto start : When the camera's power supply or main task is running, a certain application for which auto execution has been activated will run automatically.
- Task manager : This displays the resource occupation rate of an application currently running in your camera.
 - Memory Usage (%) : This is the memory utilization rate for each application.
 - CPU Usage (%) : This is the CPU utilization rate for each application.
 - Thread count : This is the number of threads created by each application.
 - Duration : This is the total execution time of each application.
 - Kill Task : Terminates an application.
 - Total Usage : This is the total resource occupation rate of the camera (including main tasks and applications).




- For questions about application use or installation, check the Techwin developer website.

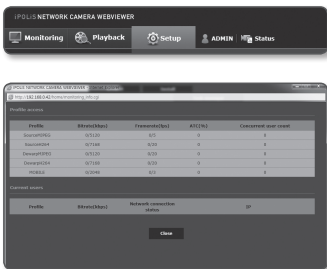
VIEWING PROFILE INFORMATION


Profile access

You can check the profile information.

1. Click [**Status** ()] on the live screen.
2. The profile information screen is displayed.

- Profile access : Show the information of the newly added profile.
 - Profile : Show the information of the newly added codec.
 - Bitrate(kbps) : Show both the actual bit rate and the set bit rate.
 - Framerate(fps) : Show both the actual frame rate and the set frame rate.
 - ATC(%) : Show the ATC status.
 - Concurrent users count : Show the number of concurrent users who access the profile.
- Current users : Shows information on users accessing web viewer and displaying monitoring video.
 - Profile : Show the name of the profile accessed by the user.
 - Bitrate(kbps) : Show the current bit rate.
 - Network connection status : It shows whether the network is working fine.
 - IP : Show the IP address of the current user.



- To check information on the profile currently used, click [**Status** ()] again to refresh it. It takes a certain time for any changes to be applied.
- If many viewers see <Source View> and <Dewarp View> at the same time, frame rate may fall below normal rates.

SPECIFICATION

Items		Description	
		SNF-8010	SNF-8010VM
Video	Imaging Device	1/1.8" 6M PS CMOS (IMX178)	
	Total Pixels	6M	
	Effective Pixels	2560X2048 (5.2M)	
	Scanning System	Progressive	
	Min. Illumination	Color : 0.5 Lux (F2.5, 50IRE) Color : 0.2 Lux (F2.5, 30IRE) B/W : 0.05 Lux (F2.5, 50IRE) B/W : 0.02 Lux (F2.5, 30IRE)	
	S / N Ratio	-	
	Video Out	-	
Lens	Focal Length (Zoom Ratio)	1.14mm (Fixed)	
	Max. Aperture Ratio	F2.5	
	Angular Field of View	H : 187°, V : 187°, D : 187°	
	Min. Object Distance	0.3m ~ Infinity	
	Focus Control	Manual	
	Lens Type	Fixed Lens	
	Mount Type	Board Type (M12)	

appendix

Items		Description	
		SNF-8010	SNF-8010VM
Operational	Camera Title	Displayed up to 15 characters	
	Day & Night	Auto/Color/B/W	
	Backlight Compensation	BLC	
	Wide Dynamic Range	60dB	
	Contrast Enhancement	SSDR (Samsung Super Dynamic Range) (Off / On)	
	Digital Noise Reduction	DNR (2D+3D Noise Filter), Function Name : SSNR	
	Digital Image Stabilization	-	
	Defog	-	
	Motion Detection	Off / On (4ea Rectangle zones)	
	Privacy Masking	Off / On (32 Zones with Rectangle)	
	Gain Control	Off / Low / Medium / High	
	White Balance	ATW / AWC / Manual / Indoor / Outdoor(Included Mercury)	
	Electronic Shutter Speed	2 ~ 1/12,000sec	
	Digital Zoom	16x, Digital PTZ (Preset, Group)	
	Flip / Mirror	Off / On	
	Intelligent Video Analytics	Tampering, Audio Detection	
	Alarm I/O	Input 1ea / Output 1ea	

Items		Description	
		SNF-8010	SNF-8010VM
Operational	Audio In	Selectable (Mic IN/Line IN) Supply voltage: 2.5VDC(4mA), Input impedance: approx. 2K Ohm	
	Audio out	Line out (3.5mm stereo mini jack) Max output Level : 1Vrms	Line out (3.5mm stereo mini jack)
	Alarm Triggers	Motion detection, Tampering, Audio Detection, Alarm Input, Network Disconnection	
	Alarm events	<ul style="list-style-type: none"> • File upload via FTP and E-Mail • Notification via E-Mail, TCP and HTTP • Local storage(SD/SDHC/SDXC) recording at Network disconnected & Event (Alarm Triggers) • External output 	
	View Composition	Camera : 360° view, Single Panorama, Double Panorama, Quad view, Single Rectangle, CMS : 360° view, Single Panorama, Double Panorama, Quad view, Single Rectangle, 360° + 3Rectangle, Single Panorama + 2Rectangle	
Network	Ethernet	RJ-45 (10/100BASE-T) : Female Type	M12 Connector Type
	Video Compression Format	H.264 (MPEG-4 Part 10/AVC), Motion JPEG	

appendix

Items		Description	
		SNF-8010	SNF-8010VM
Network	Resolution	<5.2M Original> 2560x2048, 1920x1080, 1600x1200, 1280x1024, 1280x960, 1280x720, 1024x768, 800x600, 720x480 640x480, 320x240	
	Resolution (Dewarped View)	1. Single Rectangle 800x600, 640x480, 320x240 2. Quad View 1600x1200, 1280x960, 1024x768, 800x600, 640x480, 320x240 3. Double Panorama 2048x1536, 1600x1200, 1280x960, 1024x768, 800x600, 640x480, 320x240 4. Single Panorama 2048x768, 1600x600, 1280x480, 1024x384, 800x300, 640x240, 320x120	
	Max. Framerate	* MJPEG - Source View: 2560x2048 : 10fps 1920x1080 / 1600x1200 / 1280x1024 / 1280x960 / 1280x720 / 1024x768 : 15fps 800x600 / 720x480 / 640x480 / 320x240 : 20fps - Single Panorama View 2048x768 / 1600x1200 / 1280x480 / 1024x384 : 15fps 800x300 / 640x240 / 320x120 : 20fps - Double Panorama View 2048x1536 / 1600x1200 / 1280x960 / 1024x768 : 15fps 800x600 / 640x480 / 320x240 : 20fps - Quad View 1600x1200 / 1280x960 / 1024x768 : 15fps 800x600 / 640x480 / 320x240 : 20fps - Single Rectangle View 800x600 / 640x480 / 320x240 : 20fps	

Items		Description	
		SNF-8010	SNF-8010VM
Network	Max. Framerate	* Under Default Profile Setting - Dual Video Stream framerate (If you set the resolution to H.264 2560x2048 + H.264 800x600 or higher, the framerate may be reduced.) SourceH264(2560x2048) : 15fps DewarpH264(2048x1536)@Ceiling/Ground, Dual, Panorama: 10fps SourceH264(2560x2048) : 19fps DewarpH264(1600x1200)@Ceiling/Ground, Quad View : 20fps SourceH264(2560x2048) : 19fps DewarpH264(800x600)@Ceiling/Ground, Single Rectangle :18fps SourceH264(2560x2048) : 17fps DewarpH264(2048*768)@Wall, Single Panorama : 13fps	
	Video Quality Adjustment	H.264 : Target Bitrate Level Control MJPEG : Quality Level Control	
	Bitrate Control Method	H.264 : CBR or VBR Motion JPEG : VBR	
	Streaming Capability	Multiple streaming (Up to 5 Profiles)	
	Audio Compression Format	G.711 μ -law /G.726 Selectable G.726 (ADPCM) 8KHz, G.711 8KHz G.726 : 16Kbps, 24Kbps, 32Kbps, 40Kbps	
	Audio Communication	Bi-directional	
	IP	IPv4, IPv6	
	Protocol	TCP/IP, UDP/IP, RTP(UDP), RTP(TCP), RTCP, RTSP, NTP, HTTP, HTTPS, SSL, DHCP, PPPoE, FTP, SMTP, ICMP, IGMP, SNMPv1/v2c/v3(MIB-2), ARP, DNS, DDNS, QoS, PIM-SM, UPnP, Bonjour	

appendix

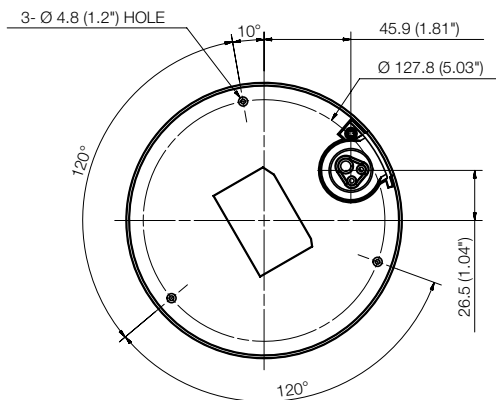
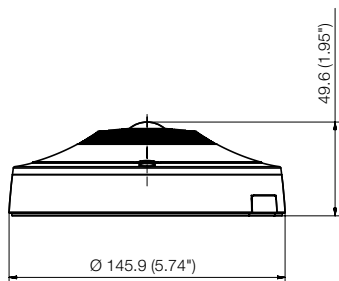
Items		Description	
		SNF-8010	SNF-8010VM
Network	Security	HTTPS(SSL) Login Authentication Digest Login Authentication IP Address Filtering User access Log 802.1x Authentication	
	Streaming Method	Unicast / Multicast	
	Max. User Access	10 users at Unicast Mode	
	Memory Slot	micro SD/SDHC/SDXC (64GB) - motion Images recorded in the SD/SDHC/SDXC memory card can be downloaded.	
	Application Programming Interface	ONVIF Profile S SUNAPI (HTTP API) v2.0 SVP 1.2	
	Webpage Language	English, French, German, Spanish, Italian, Chinese, Korean, Russian, Japanese, Swedish, Danish, Portuguese, Czech, Polish, Turkish, Rumanian, Serbian, Dutch, Croatian, Hungarian, Greek, Norway, Finland	
	Web Viewer	Supported OS : Windows XP / VISTA / 7 / 8, MAC OS X 10.7 Supported Browser : Microsoft Internet Explorer (Ver. 8~11), Mozilla Firefox (Ver. 9~19), Google Chrome (Ver. 15~25), Apple Safari (Ver. 6.0.2(Mac OS X 10.8, 10.7 only), 5.1.7) * Mac OS X only	
	Central Management Software	SSM, Smart Viewer, I-Polis Mobile Viewer	

Items		Description	
		SNF-8010	SNF-8010VM
Environmental	Operating Temperature / Humidity	-10°C ~ +55°C (+14°F ~ +131°F) / Less than 90% RH	-30°C ~ +55°C (-22°F ~ +131°F) / Less than 90% RH * Start up should be done at above -25°C
	Storage Temperature / Humidity	-30°C ~ +60°C (-22°F ~ +140°F) / Less than 90% RH	
	Ingress Protection	-	IP66
	Vandal Resistance	-	IK10
	Standard Certification	UL, CE, FCC, RoHS, Gost, KC	UL, CE, FCC, RoHS, Gost, KC, EN-61373, EN-50155
Electrical	Input Voltage / Current	DC12V±10%, PoE (IEEE802.3af, Class3)	DC12V±10%, PoE (IEEE802.3af, Class3) mode A only
	Power Consumption	Max 10.3W (PoE, Class3), Max 8.7W (DC 12V)	
Mechanical	Color / Material	IVORY, Aluminum	IVORY, Aluminum (Clear Dome Cover)
	Dimension (Ø x H)	Ø145.9 x H49.6 mm	Ø145.9 x H62.4 mm
	Weight	780g	800g

PRODUCT OVERVIEW

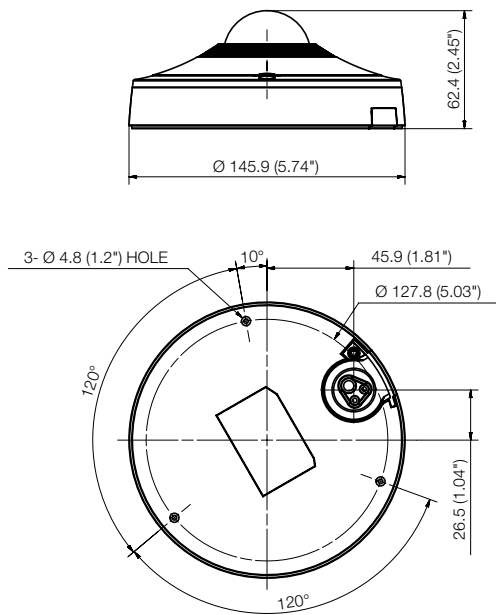
SNF-8010

Unit : mm (inch)



SNF-8010VM

Unit : mm (inch)



TROUBLESHOOTING

PROBLEM	SOLUTION
I can't access the camera from a web browser.	<ul style="list-style-type: none"> • Check to make sure that the camera's Network settings are appropriate. • Check to make sure that all network cables have been connected properly. • If connected using DHCP, verify that the camera is able to acquire dynamic IP addresses without any problem. • If the camera is connected to a Broadband Router, verify that port forwarding is properly configured.
Viewer got disconnected during monitoring.	<ul style="list-style-type: none"> • Connected Viewers become disconnected upon any change to camera or network configurations. • Check all network connections. • If the camera is connected over an PPPoE network, it's possible for Viewer to disconnect under poor network conditions.
I cannot connect to the system using a tab browser of Internet Explorer 7.0.	<ul style="list-style-type: none"> • An error may be generated when connecting with a new window or tab since the cookie data are shared. Do not use a new window or tab, select "File → New session".
The camera connected to the network is not detected in the IP installer program.	<ul style="list-style-type: none"> • Turn off the firewall settings on your PC and then search the camera again.
Images overlap.	<ul style="list-style-type: none"> • Check whether two or more cameras are set to a single multicast address instead of different addresses. If a single address is used for multiple cameras, the images may overlap.
No image appears.	<ul style="list-style-type: none"> • If the transmission method is set to multicast, check whether there is a router that supports multicast in the LAN the camera is connected to.

PROBLEM	SOLUTION
<p><Motion detection> of <Event> is set to <Enable>, but no notification e-mail reaches me even when a motion event had occurred.</p>	<ul style="list-style-type: none"> • Verify the settings in the following sequence: <ol style="list-style-type: none"> A. Check <Data & Time> settings. B. The <Motion detection> should be set to <Enable>. C. Check if the <E-mail> option of <Event setup> menu is checked to use.
<p>No signal is found at the Alarm Output port even when an intelligent video analysis event is generated.</p>	<ul style="list-style-type: none"> • Check alarm output port settings.
<p>Cannot record into the Micro SD memory card.</p>	<ul style="list-style-type: none"> • Check if the memory card is defective.
<p>Micro SD memory card is inserted but the camera does not operate properly.</p>	<ul style="list-style-type: none"> • Check if the memory card is inserted in the proper direction. Operation of memory card that is formatted by other devices is not guaranteed with this camera unit • Format the memory card again in <Setup> → <Event> → <Storage> menu.
<p>Cannot record in the NAS.</p>	<ul style="list-style-type: none"> • Confirm that the information registered in the NAS is correct.
<p>It reports that NAS setting has failed.</p>	<ul style="list-style-type: none"> • Confirm that the IP address of the NAS is valid. • Confirm that the ID/password of the NAS is valid. • Confirm that you can access the folder designated as the default folder using the ID of the NAS. • Confirm that the NAS SMB/CIFS items are unchecked. • Confirm that the NAS IP address and the camera IP address are in the same format. ex) The NAS & camera subnet mask initial value is 255.255.255.0. If the IP address is 192.168.20.32 then the NAS IP address should be in the range of 192.168.20.1~192.168.20.255. • Check whether you tried to access as another user without formatting the default folder saved or used. • Confirm that you used recommended NAS equipment.

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