



Warranty Field Campaign

Campaign Number: c2193	Revision: A	Released Date: 24-Sep-2020
ISX15 CM2350 X101, MY13-16 ECM Calibration Emission Campaign		Expiration Date (U.S. and Canada): 31-Oct-2025
		Expiration Date (International): 31-Oct-2025

Attention

- U.S. / Canadian Dealers
- U.S. / Canadian Distr./Branches and Div. Offices (Automotive)

This is to revise and replace C2193, dated 28-Jul-20. This revision is to:

- 1. Eliminate mileage limitations for eligibility.**

If additional information is required, contact your Cummins Warranty Operations Group Leader.

Description

This Emission Campaign is being issued to recalibrate the Engine Control Module (ECM) on certain ISX15 CM2350 X101 engines. The field action enables authorized repair locations to calibrate the engine control module (ECM) to the latest revision. This calibration update may provide certain improvements to NOx Sensor performance.

Note : A claim with Multiple ESN's is acceptable and is encouraged.

Action

In order to qualify for repair under this field action, an engine:

1. will be covered regardless of coverage status, and
2. **must** show as OPEN on QuickServe® Online for this field action.

Note : The ESN list is attached for reference.

After verifying that the engine meets the above requirements, perform the following actions:

- 1. Use the ECM Calibration Revision History available on QuickServe® Online to confirm the revision date of the calibration currently installed in the engine. If ECM already contains the

most recent calibration revision, **DO NOT** recalibrate the engine, no further action is needed. File a claim for Admin and 17-902 Campaign Check to close the eligibility of the engine.

- 2. If a previous revision is installed, download the latest calibration available on QuickServe® Online. Recalibrate the ECM with calibration revisions released February 21, 2019, or later. Use the calibration revision history date to identify the latest calibration revision available. Please refer to Procedure 019-032 in the appropriate Service Manual.
- 3. Vehicles that are registered in California have two additional requirements which are detailed below:
 - 3a. Complete "Label Authorized Change," Cummins Part Number 5297400. Clearly print or type "ECM Calibration Update" in the center box. Fill in the Campaign Number, Distributor or Dealer Code and Date information. Peel off the backing material and install the label on the engine valve cover near the engine data plate. There is a clear protective cover on this label. Peel the backing off of this cover and push the clear cover over the printed material. This will help protect the label during engine operation. Label cost and appropriate SRT time can be claimed per Campaign guidelines.
 - 3b. An "Emissions Campaign - Proof of Correction" form, Bulletin #4310621, **must** be filled out and provided to the Customer. Inform the Customer to retain this certificate as proof that the Emissions Campaign has been performed. This form may be required as proof of an Emissions Campaign by the State of California, for vehicles registered in that state, the next time the vehicle registration is renewed. The form cost and appropriate SRT time can be claimed per the Campaign guidelines.

Note : Certified repair locations outside of California, who elect to perform this campaign on engines installed in vehicles that are registered in the state of California, are authorized to do so if they have the two items noted above in their inventory. Please note that the Label, Authorized Change and the Proof of Correction Form must be ordered through standard parts processes. They are **not** available on QuickServe® Online.

- 4. File one claim for the listed parts and required labor associated with this repair. Again, SRT 17-902 should **ONLY** be claimed if the unit DID NOT require calibration.

Material Disposition

There are no materials involved in the field action.

Reimbursements

Parts

Note : The part numbers 4310621 and 5297400 are listed as **OPTIONAL**, and are **ONLY** required for units domiciled **AND** registered in the State of California. These parts are to be used **ONLY** on engines installed in vehicles that are registered in the state of California.

The following parts are covered under this field action:

Part Number	Quantity	Description
431062100	1	PROOF OF CORECTION FORM (OPTIONAL)
529740000	1	LABEL,AUTHORIZED CHANGE (OPTIONAL)

Note : SRTs to gain access that are required to complete the repair, that are sufficiently explained in the claim narrative, may also be claimed on this action.

Note : All SRTs listed are OPTIONAL. Select **ONLY** the appropriate SRTs for the repair performed. Claim **ONLY** SRTs 19-611 and Admin if the unit DID require an updated calibration. For California registered vehicles **ONLY**, SRT 17-901 for up to 0.1 hours can be claimed for completing the "Label-Authorized Change" and the "Emissions Campaign-Proof of Correction" form. For units that did **NOT** required a calibration, claim **ONLY** Admin and the Campaign Check (17-902).

Labor Using Applicable Access Code and Time

SRT Code	Description	Time (hrs)
00-90X	Administrative time	
17-901	STAMP ENGINE DATA PLATE/APPLY EMISSION STICKER (OPTIONAL)	
17-902	CAMPAIGN CHECK (OPTIONAL)	
19-611	ENGINE CONTROL MODULE (ECM) CALIBRATION- TRANSFER (CM 2250/CM2350) (OPTIONAL)	

Travel

Travel is covered under this field action. Towing is **not** covered under this field action.

Note : Please schedule the Technician's time to maximize the number of units that can be repaired on a single visit. When filing claims for multiple ESNs, where travel is required and authorized, travel can be filed to **ONLY** one (1) ESN.

Other Claimables

Consumables are **not** covered under this field action.

Claim Instructions

For Cummins Dealers, claims for this Field Campaign **must** be filed via **RAPIDSERVE™** Web (rsw.cummins.com). For information regarding **RAPIDSERVE™** Web, please reference the "Warranty" tab in QuickServe® Online. If there are additional questions, please contact your local Cummins Distributor.

Claim Codes	
Description	Code
Account Code:	65
Pay Code:	North America Distributor = X
Pay Code:	North America Dealer = D
Pay Code:	International Distributor = I
	International Dealer = R
Failure Code:	WEQPEO

Attachments

Click here to see c2193_esn-list.xlsx

(/service/english/attachments/c2193_esn-list.xlsx)

Engine Family	Fuel System
ISX, QSX15 ISX15	
Design Application	Market Application
Automotive	All

Document History

Date	Details
	Document Created; 28-Jul-2020
	Eliminate mileage limitations for eligibility; 17-Sep-2020

Last Modified: 24-Sep-2020
