

U.S. Department of Transportation

National Highway Traffic Safety Administration

June 2, 2021

Mr. David Kim
Tesla, Inc.
45500 Fremont Blvd

NEF-107SS
21V-389

1200 New Jersey Avenue SE Washington, DC 20590

Subject: Front Seat Belts Not Securely Attached To B-Pillar

Dear Mr. Kim:

Fremont, CA 94538

This letter serves to acknowledge Tesla, Inc.'s notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

# Makes/Models/Model Years:

TESLA/MODEL 3/2018-2020 TESLA/MODEL Y/2019-2021

Mfr's Report Date: May 25, 2021

NHTSA Campaign Number: 21V-389

**Components:** 

**SEAT BELTS** 

SEAT BELTS: CRITICAL FASTENERS

**Potential Number of Units Affected:** 5,530

## **Problem Description:**

Tesla, Inc. (Tesla) is recalling certain 2018-2020 Model 3 and 2019-2021 Model Y vehicles. One or both fasteners that secure the front seat shoulder belt to the b-pillar may not be properly attached.

## **Consequence:**

An improperly attached fastener may prevent the seat belt system from performing as designed, increasing the risk of injury.

#### Remedy

Tesla Service will inspect and repair both fasteners if necessary, free of charge. The manufacturer has not yet provided a schedule for recall notification. Owners may contact Tesla customer service online by visiting www.tesla.com/support/contact or by calling 1-877-79-TESLA (or 1-877-798-3752). Tesla's number for this recall is SB-21-20-001.

### **Notes:**

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to www.safercar.gov.



# Please ensure the following requirements are met:

Your company must supply the estimated date(s) for which it will notify owners regarding this safety recall. Please be reminded that all owners must be notified of the safety risk associated with this filing within 60 days of the 573 being submitted. If the remedy is not available at that time, mail the interim notice, following it with a second notice once the remedy becomes available. If your company subsequently becomes aware that either the beginning or the completion dates reported to the agency for any of the notifications will be delayed by more than two weeks, your company shall promptly advise the agency of the delay and the reasons therefor, and furnish a revised estimate. If there are no owners involved in this recall, please state so in the 573 (49 CFR 573.6 (c)(8)(ii)).

AMENDED 573 REQUIRED.

Please be reminded of the following requirements:

You are required to submit a draft owner notification letter to this office no less than five days prior to mailing it to the customers. Also, copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

Please be reminded that under 49 U.S.C. § 30112(a)(3), it is illegal for a manufacturer, to sell, offer for sale, import, or introduce or deliver into interstate commerce, a motor vehicle or item of motor vehicle equipment that contains a safety defect once the manufacturer has notified NHTSA about that safety defect. This prohibition does not apply once the motor vehicle or motor vehicle equipment has been remedied according to the manufacturer's instructions.

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Tesla, Inc.'s contact for this recall will be Sarah Shiver who may be reached by email at sarah.shiver@dot.gov. We look forward to working with you.

Sincerely,

Alex Ansley

Chief, Recall Management Division Office of Defects Investigation

Enforcement

