

Simplifying Your Toyota Lease-End Experience.

A Step-by-Step Guide



► What's in Here?

- > Your Lease-End Options
- > Wear and Use Guidelines
- > Lease-Return Checklist

Lease-End Option #1

Choose a New Toyota

Perhaps you're eyeing a new Toyota vehicle, or maybe you want a brand-new edition of what you're driving now. Regardless, be confident that you have choices.

1. **Begin your vehicle search**

Visit your originating dealer, or toyota.com, to view the complete Toyota lineup. You can also find local specials and estimate monthly payments.

2. **Go for a test drive**

Once you've selected your perfect model, take it for a test drive at your Toyota dealer.

After you select a new vehicle, refer to Lease-End Option #3 (Turn in Your Toyota) for steps on how to handle your current lease vehicle.



Lease-End Option #2

Buy Your Current Toyota

It's reliable, still boasts peak performance and has been with you through thick and thin.

If you're ready to make your leased Toyota your very own, then you're not subject to a wear and use evaluation or any extra mileage charges. In other words, you don't have to stop driving your current Toyota - just follow the steps below:

- 1. Determine your payoff amount**
Visit toyotafinancial.com and log into your account to view your payoff information online, or give our Lease-End Specialists a call at (800) 286-0652.
- 2. Estimate your monthly payments**
Use the Lease-to-Purchase Payment Estimator within your online account to estimate what your monthly payments may be if you finance the amount through your Toyota dealer and Toyota Financial Services (TFS).
- 3. Contact your originating dealer**
The Lease-End Coordinator at your leasing dealer will review the details of your lease agreement with you and provide any required documentation.
- 4. Choose your purchase method**
One option is to arrange financing at your Toyota dealer through TFS.¹ Be sure to ask for Toyota Extra Care to help protect your vehicle beyond the basic factory warranty.² For an outright purchase of your vehicle, contact TFS to obtain the necessary sale documents at (800) 286-0652.

¹ On approved credit. ² Time and mileage limits apply to Toyota Extra Care.

³ All charges may be subject to sales tax.

You can terminate your lease at anytime. However, early termination can result in a substantial cost.

Lease-End Option #3

Turn in Your Toyota

We've made returning your current vehicle straightforward. Just follow the steps below:

- 1. Give us a call**
Contact us before your lease ends at (800) 286-0652. Our Lease-End Specialists will review the details of your lease agreement with you. If we do not hear from you, then we will contact you.
- 2. Assess your vehicle's condition**
Use the Wear and Use Guidelines in this brochure to evaluate any damages. Unrepaired damages may result in charges at the end of your lease. Review your mileage allowance to assess any excess mileage charges at lease end.³
- 3. Make any necessary repairs**
Your local Toyota dealer can often help with cost-effective repairs if needed. Be certain to keep all of your receipts for repairs made, and see your insurance policy for coverage.
- 4. Schedule a turn-in appointment**
Contact your originating dealer to return your Toyota vehicle.
- 5. Return your Toyota**
Take your vehicle to your Toyota dealer by the lease-end date. Bring your Odometer Statement, keys, Owner's Manuals and all original equipment to the appointment. An independent inspection company will perform a final inspection after you turn in the vehicle.
- 6. Make any outstanding payments**
Remember to pay outstanding balances and cancel electronic payments.

Once your independent inspection is complete, charges may be due if your vehicle exceeds normal wear and use or mileage limits. TFS will send a final statement after the leased vehicle is returned. As set forth in your lease agreement, these charges, along with any remaining liability for unpaid citations, taxes, etc., are payable to Toyota Financial Services.³

EXTERIOR

Excessive Wear and Use Examples*



Exposed Tire Cord



Damaged Windshield



Scratched Panel



Poor Repair



Damaged Alloy Wheel



Broken Mirror



Dented Bumper



Scratched Bumper



Tires, Wheels and Wheel Covers

- Tires with exposed cords or sidewall damage
- Tires or wheels that do not match or meet manufacturer's guidelines for safe operation
- Missing or damaged wheel covers
- Wheel gouges greater than 1"

Glass and Lights

- Windshield cracks, stars or bullseyes
- Damaged, broken or non-factory tinted glass
- Bent, broken or missing lights, turn signals, mirrors or lamps

Paint and Body

- One scratch, or an accumulation of scratches, greater than 6" per panel that penetrate the paint
- 10 or more paint chips per panel
- Five or more "dings" per panel or dents greater than 3.5"
- Previous repairs performed poorly or unrepaired collision damage

Miscellaneous

- Damage to frame structure that affects the integrity of the vehicle
- Damage from flood, water, hail or sand
- Damage resulting from improper vehicle maintenance

* Use measuring tools on adjacent page as guide.

Wear and Use Guidelines

INTERIOR

Excessive Wear and Use Examples



Normal wear and tear to a vehicle is to be expected. We can all relate to the occasional scratch and scuff. However, damages exceeding normal wear and use and mileage in excess of that specified on your lease agreement may be chargeable to you upon lease end.¹ To help avoid any surprises and charges, review our general Wear and Use Guidelines on the following pages for examples of what is considered excessive.²

Wear and Use Measuring Tools

Use the measuring tools (to the left and below) as a guide to check for any excess wear and use damage.

Use a credit card
to approximate the size
of an acceptable
dent or ding

A credit card is $3 \frac{3}{8}$ " in length

¹ All charges may be subject to sales tax.

² This is intended as general guidance only. State law and the terms of your lease may vary your rights and obligations regarding excess wear and use and mileage. Please refer to your lease agreement for a description of your rights and obligations upon termination of your lease. Toyota Financial Services may change its wear and use standards consistent with the terms of your lease agreement.

Cut Seat



Burned Fabric



Seat and Trim

- Cuts or tears greater than 1"
- Any burn holes
- Stains that cannot be removed

Missing Accessory



Broken Equipment



Equipment, Parts and Accessories

- Missing keys/remotes
- Missing parts or accessories (shifter knob, headrests, tonneau/cargo cover, etc.)
- Inoperative, malfunctioning or broken parts or equipment
- Any modifications not on the vehicle at lease inception



Lease-Return Checklist

Use the following checklist to ensure your lease turn-in process is fast and simple.

- Use the included measuring tools to examine any possible excessive wear and use on your vehicle.
- Schedule a turn-in appointment with your Toyota dealer.
- Bring the Odometer Statement included in your final billing statement (also available on toyotafinancial.com), and have the dealer record the mileage. Don't forget to sign the statement and ask for a copy.
- Check with your DMV to determine if your state requires license plate return at lease end.
- Cancel any electronic payments.
- Bring the following materials with you to your lease-return appointment:
 - All sets of keys (masters/remotes/valet)*
 - Service records
 - Owner's Manuals
 - Tool kit and spare tire*
 - Any original equipment on your vehicle at lease inception (radio, headrests, 3rd row seat, tonneau/cargo cover, etc.)

* If applicable

For more information and to view Frequently Asked Questions

-  Visit toyotafinancial.com/lease-endinfo
-  Call (800) 286-0652
(Mon. - Thurs. 9 am - 7 pm; Fri. 9 am - 5 pm)



Toyota Financial Services is a service mark of Toyota Motor Credit Corporation and Toyota Motor Insurance Services, Inc.



MDC 00975-06008-10 • 10-0300 (9/10)