



10KG TOP LOAD WASHING MACHINE

KAWWASHT10A & KAWWASHT10B

SAFETY & WARNINGS

Read Carefully and Keep for Future Reference

Read this user guide thoroughly before first use, even if you are familiar with this type of product. The safety precautions enclosed reduce the risk of fire, electric shock and injury when correctly adhered to.

Keep the user guide in a safe place for future reference, along with the completed warranty card and purchase receipt. If applicable, pass these instructions on to the next owner of the appliance.

Always follow basic safety precautions and accident prevention measures when using an electrical appliance, including the following:



Warning

This heading indicates that there is a serious risk of injury if you do not adhere to the warning(s).



Caution

This heading indicates that care should be taken to avoid injury to persons or damage to property.



A tick in a circle accompanies a measure or action that you should do or follow.



A cross in a circle accompanies a measure or action that you should NOT do.

- The appliance is rated 230-240V ~ 50Hz. Ensure the voltage supply at your home corresponds to this.
- Only connect the washing machine to a grounded (earthed) electrical outlet.
- Do not insert any objects into the appliance.
- Do not kink or damage the power cord. Position it correctly to avoid any damage.
- Do not overload the wall outlet. Overloading can result in fire or electric shock.
- If the supply cord is damaged, contact Kogan.com
- Never use this washing machine with a power adaptor or an extension cord.
- Unplug the washing machine from the power supply before cleaning, servicing, maintenance or moving the appliance. Do not pull the appliance by cord.
- After use, always unplug the appliance and turn off the water supply.
- **Warning:** All electrical work must be done in accordance with local and national electrical codes as applicable and should be undertaken by licenced and qualified persons only.
- Install the washing machine on a flat surface to avoid overturning during use. If the machine must be placed on a carpet, make sure any ventilation openings in the base are not obstructed.
- This appliance is intended to be used in household and similar applications such as:
 - Staff kitchen areas in shops, offices and other working environments;
 - Farm houses;
 - By clients in hotels, motels and other residential type environments;
 - Bed and breakfast type environments.
 - Areas for communal use in apartments.
- When you install the appliance, ensure there is a distance of at least 200mm between the appliance enclosure and any external heat sources.
- Connect the washing machine to the water mains using new hose sets. Do not reuse old hose sets. The required water pressure is 0.03MPa (minimum) to 0.8MPa (maximum).
- Make sure that all water and electrical connections are made by qualified personnel only. Observe local safety regulations and follow the installation instructions in this user guide.
- Improper installation may result in the risk of fire, electric shock and/or injury. Kogan.com assume no liability for any eventual damages caused by improper installation.
- The appliance is designed for domestic use only. It is not suitable for commercial or trade use. The appliance has a capacity (maximum weight of dry wash load) of 10kg.
- Do not operate this appliance outdoors.
- This appliance is not intended for use by persons (including children) with reduced physical, sensory or mental capabilities or lack of experience and knowledge, unless they have been given supervision or instruction concerning use of the appliance by a person responsible for their safety.

- Children should be supervised to ensure they do not play with the appliance.
- Before loading the machine, always ensure no pet or young child has climbed into it.
- Empty the pockets before washing the clothes. Hard, sharp objects such as coins, safety pins, bra wires, nails, screws, or stones can cause extensive damage to the appliance and block the pump.
- Any damage or malfunction resulting from foreign objects is not covered by your warranty and may lead to expensive repairs. Kogan.com assume no liability for any eventual damages caused by improper or faulty use.
- Before cleaning or carrying out maintenance, always unplug the appliance from the power supply.
- Except for the filters that require regular cleaning, the appliance has no user-serviceable parts contained within. Do not attempt to repair, disassemble, or modify it. Repairs made by inexperienced or unqualified persons may cause injury and/or make more serious repairs to the appliance.
- **Caution:** After each wash, check and clean the lint filter inside the drum. Also check and clean the lint filter at the back of the machine next to the drain hose outlet on a regular basis.
- This appliance should only be serviced by an authorised service centre and only genuine spare parts should be used. Contact Kogan.com for advice.
- Do not let children climb into the washing machine or peer into the rotating spin barrel.
- Do not wash clothes that have residue of flammable materials.
- Do not use the appliance if the power cord or plug is damaged to avoid an electric shock, short circuit, or fire.
- Regularly clean the power plug to remove dust and dirt and avoid contact failure.
- Turn the machine off before pulling out the plug from the socket if the machine is not in use.
- Do not place any lit candles or cigarettes on top of the washing machine.
- Insert the power plug securely.
- Use a 230-240V AC power source.
- To avoid electric shock, fire, and malfunction, do not install this machine in a damp place.
- Do not pull out or insert the plug with wet hands to avoid electric shock.
- Ensure the water inlet hoses are connected and the taps are turned on before washing a load.
- Do not allow children to lay or sit on top of the washing machine.
- Do not change the power cord. If it needs changing, contact a qualified electrician or contact Kogan.com
- Do not wash jackets, raincoats, fishing coats and similar clothes in the washing machine.
- Do not pull the power cord when removing the plug.
- Do not exceed 60°C temperature when washing with warm water.

OVERVIEW



- | | |
|-------------------------------------|-------------------------------|
| 1 Lid | 8 Handle (One on each side) |
| 2 Level Indicator | 9 Wash/Spin Tub |
| 3 Softener Dispenser | 10 Detergent Box |
| 4 Control Panel | 11 Cold and Hot Water Buttons |
| 5 Housing | 12 Hot Water Supply Hose |
| 6 Adjustable Leg | 13 Cold Water Supply Hose |
| 7 Rollers (One on each back corner) | 14 Drain Hose |

Not Shown: Base Cover, Screws and User Guide.

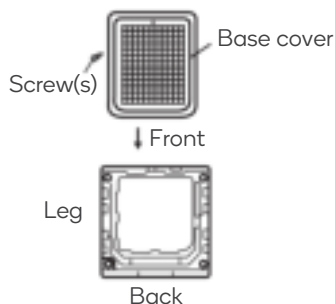
INSTALLATION

Unpacking Tips

- This product has been packaged to protect it against transportation damage. Keep the original packaging carton in a safe place. It will help prevent any damage if the product needs to be transported in the future. If it is to be disposed of, recycle it and all other packaging materials as per the regulations.
- Plastic wrapping can be a suffocation hazard for babies and young children, so ensure all packaging materials are out of their reach and disposed of safely.
- Unwind the power cord to its full length and inspect it for damage. Do not use the appliance if the appliance or its cord has been damaged or is not working properly. In case of damage, contact our after-sales support centre for advice on examination, repair or return of the damaged product.

Installing the Base Cover

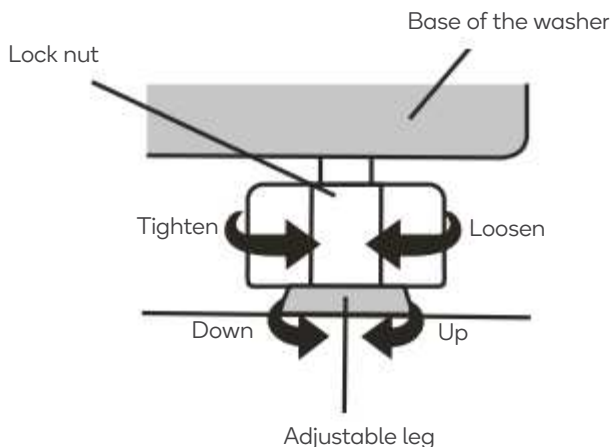
1. Make sure the power cord is unplugged from the mains supply.
2. Place some padding such as a soft mat, blanket or thick towel on the floor and gently lay the screws on the padding, back side down. Ensure not to dent the housing.
3. Insert the base cover into the hooks of the leg, pushing it straight until it reaches into the front hooks.
4. Fasten the base cover with the supplied screws.
5. Carefully set the washer upright.



Levelling the Washer

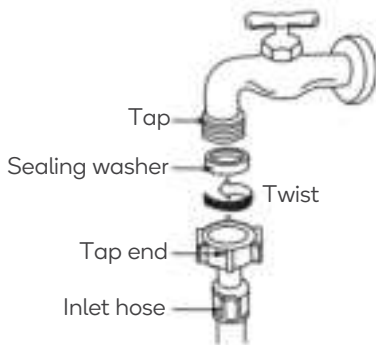
1. Install the washer on a stable and level surface, in a dry location, out of sunlight.
2. The inbuilt levelling indicator will help you determine whether levelling is necessary. If so, adjust the adjustable leg (at the front right side of the machine), as illustrated in the below image. The maximum permissible inclination of the supporting surface is 2 degree.

Caution: Installing the washer on a carpeted floor may cause vibration issues. If you must install it on carpet, make sure not to block any ventilation openings on the bottom of the washer.

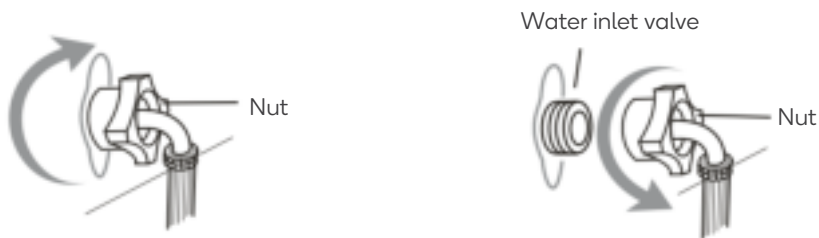


Connecting the Water Inlet Hoses

1. Install the water inlet hoses to your hot and cold-water taps.
2. Check and ensure that the sealing washers are firmly in place.
3. Attach the straight end of the hose to your water taps. Make sure to attach the hot water supply hose (with Red markings) to the hot water tap and the cold-water supply hose (with Blue markings) to the cold-water tap.
4. Tighten the coupling nuts securely by hand, as illustrated in the below image. The sealing washer is part of and located inside the tap end.



5. Attach the curved end of the hose to the corresponding inlet valve of the washer.
6. Tighten the coupling nuts securely by hand.
7. Tighten the nut by turning it clockwise while holding the hose.



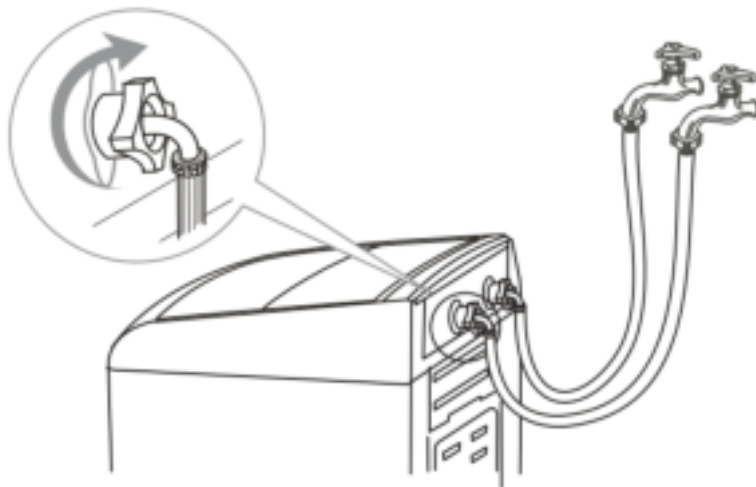
8. Turn on the taps and check for leaks. Tighten the coupling nuts firmly if there is any leakage. If your water pressure is strong, close the water tap completely, then open it slightly.
9. To detach the water supply hose, turn off the tap, turn the nut anticlockwise.

Notes:

- Both the hot water and cold-water hoses must be connected to taps.
- Make sure hot water temperature from the tap is no more than 60°C.

Caution:

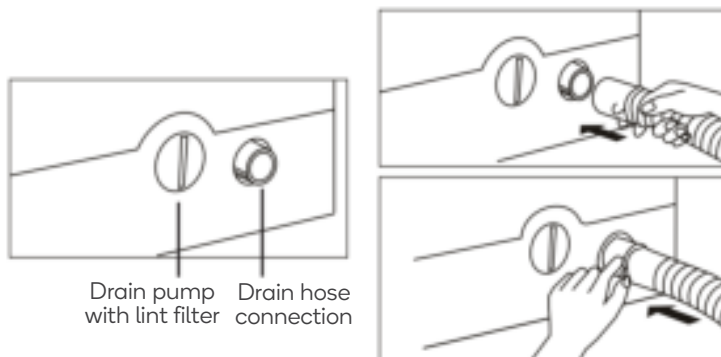
- When tightening the clamping nut, ensure not to damage the water inlet valve joint. Apply force evenly and do not twist the water inlet valve.



- Ensure to use only the new (supplied) hoses with your new appliance. Do not use a hose from an existing machine or one that has been used previously.
- If the hoses are too short for your set-up, contact Kogan.com to purchase a longer hose.

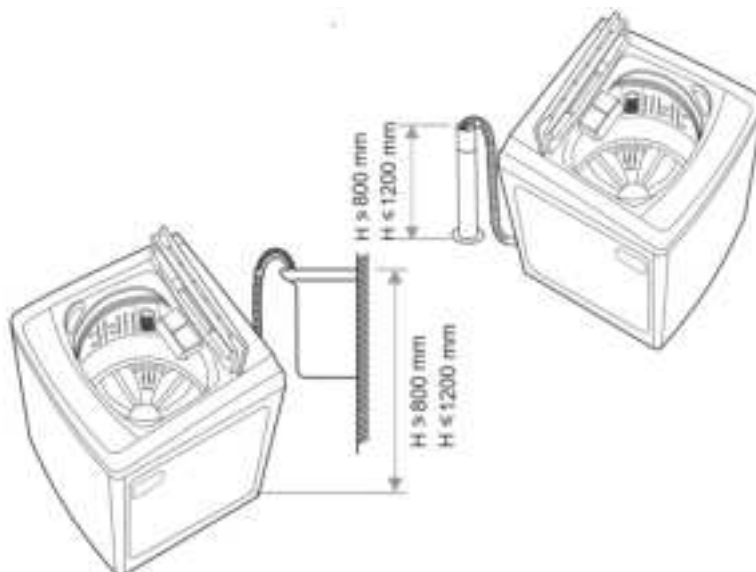
Installing the Drain Hose

1. The drain hose and drain pump filter are located at the back of the machine as shown in the image.
2. Pinching the two bands of the clamp on the drain hose, connect it to the drain hose connection at the back of the washer.
3. When the washer is in use, put the drain hose into a drain spout (or into a sink/tub).



Caution:

- While the washer is in use, make sure the height of the drain hose is at least 80cm. Otherwise the washer will not work properly, or the water may flow out while washing. Also ensure the drain hose is not higher than 120cm above ground, otherwise the washer will not drain water well.
- Never lay down the drain hose, as water will be discharged.
- Ensure the drain hose is properly routed so it will not kink or lift off the sink.



Using the Rollers

The washing machine is equipped with two rollers at the back that you can use to move the machine more easily. Tilt the washing machine by about 30 degrees and push forward or pull backward, while holding the machine securely on both sides with your hands, as illustrated in the image.

Do not move the machine on the rollers on uneven ground, which can damage the rollers.

Caution: Take care of your back. Do not tilt the washing machine too much, which could cause injury.



OPERATION

Control Panel



1. Detergent Indicator


These indicators show the quantity of the powder detergent to use. See the Detergent and Load Recommendations section for details.

2. Display

Status	Display	Result
During washing, it shows the time remaining		Remaining time is 20 minutes
When setting soak and wash processes, this indicator shows the time you set		Washing time is 10 minutes
When setting the preset timer, it shows when the washing will be finished		Finish washing 2 hours later
When an abnormal condition occurs, it shows the warning code		Water does not flow


3. **Rinse Indicator**

This indicator shows the number of rinses.

Display	Result
	Rinsing 2 times

4. **Spin Indicator**

This indicator shows the spin time in minutes. Maximum of 9 minutes.

Display	Result
	Spinning time is 9 minutes

5. **Start/Pause Button**

- Press this button to start the washer operation.
- During operation, press this button to stop the washer temporarily. Press it again to restart the washer operation.

Note: This is not a Cancel button.

6. **Power Button**

- Press this button to switch the power on; press it again to switch the power off.
- At the end of a washing program, the power will be switched off automatically after 5 seconds.
- If you leave the washer switched on without starting the operation, the power will be switched off automatically after 10 minutes of inactivity.

7. **Temperature Button**

- Press this button if you want to choose the water temperature.
- See the Hot / Cold / Warm Water Wash section for details.

8. **Process Buttons**

- Press these buttons to set various wash processes. See Setting the Water Level and Other Process section for details.
- Press the Soak / Variable Wash button before the start to set a soak time of up to 40 minutes (not applicable for the Delicate and Blanket programs).

9. Program/Child Lock Button

- Press this button to choose the washing program. The relevant indicator light will start flashing.
- This button is also used to set the child lock function. See the Child Lock section for details.
- The machine automatically sets it for certain washing processes such as Normal, Heavy Duty, Custom and Wool wash programs.

10. Preset / Ultrasonic Button

- Press this button to preset the finish time of the washing (not applicable for the Delicate program).
- To select or cancel the Ultrasonic function, press and hold the button until the Ultrasonic light is on or off.

11. Water Level Button

- You can choose the appropriate water level that matches the load size.
- Different water levels for washing or rinsing are optional.
- See the Setting the Water Level and Other Process section for details.

Before You Start Washing

- Make sure the washer is stable and level. The inbuilt levelling indicator will help you determine whether levelling is necessary. If so, adjust the adjustable leg (front right) to stabilise the washer.
- Make sure the water inlet hoses are properly installed.
- Plug the machine into a nearby power point.
- Open the water taps.
- Make sure the drain hose is properly installed. Hang the upper end of the hose over the laundry sink or into a drain spout.
- Before using the washing machine for the first time, run a complete cycle without laundry items. Select the Normal program and run the machine until the end of the program.

Normal Usage

1. Before washing, remove any coins, keys, and other hard items from pockets. Close any zippers to prevent damaging your clothes and the wash tub. Brush dirt and sand off clothes and turn pockets inside out.



2. Sort your washing into appropriate loads: whites, coloureds, cottons, delicates, heavily soiled, etc. Place delicate items into a wash bag for protection.
3. Load your washing items uniformly in the tub.
4. Add washing detergent. See the Detergent and Load Recommendation section for details.
5. Press the Power button.
6. Refer to the Program Selection Guide and select a suitable wash program.
 - For the Normal and Heavy-Duty programs, the machine will automatically choose the correct waterpower and level, wash and spin time and rinse type.
 - For the Custom and Wool programs, the machine will automatically select the correct water level. Other parameters can be set individually.
7. Close the lid and press the Start/Pause button. If the washer lid is not closed properly, the washer will sound an alarm and stop working before spinning.
8. At the end of the wash, remove your washed clothes, unplug the power plug from the wall outlet and close the water taps. Leave the lid open until the interior has dried.

Program Selection Guide

Program	Suitable Items	Default Settings for Individual Wash Processes		
		Washing Time (minutes)	Rinse Type	Spin Time (minutes)
Normal	Normally soiled clothing and other items	5-40	2x Water saver rinse 4x Shower rinse	5-26
Custom	Dependent on the custom settings	10	2x Water saver rinse	5
Delicate	Delicate fabrics, lingerie	6	2x Water saver rinse	2
Heavy Duty	Heavily soiled cottons, workwear	7-14	2x Water saver rinse	7-8
Blanket	Blanket or bulky items	12	2x Water saver rinse	8
Wool	Delicate, knitwear	10	2x Water saver rinse	2

Notes:








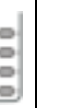




- Washing time: Total program times differ and depend on the weight of the wash load and water level.
- Normal Program: When the water level of the Normal program is set to 8, the program has a default setting of 90L of warm water; all other programs have cold water as a default. The water temperature is adjustable.

Detergent and Load Recommendations

- We suggest you use detergent in the amounts recommended below. Too little will give poor washing results, but too much will affect rinse performance and may cause overflow of suds, which could interfere with machine operation.

Caution: Do not overfill detergent.

- Add detergent into the detergent box or put it directly into the tub.
- Dilute fabric softener with a little water and carefully add it to the softener dispenser on the balance ring for dispersion through the final rinse.

Water Level Indicator								
Water Level	1	2	3	4	5	6	7	8
Water Volume	28L	35L	44L	53L	65L	71L	81L	90L
Wash Capacity (kg)	Below 1	1-2.5	2.5-3.5	3.5-5	5-6	6-7.5	7.5-8.5	8.5-9
Detergent Indicator								
Amount of Powder Detergent (g)	25-35		35-53		53-71		71-90	
Liquid Detergent	Follow the recommendations on the detergent packaging.							

Customising a Program

This washing machine is equipped with a fuzzy logic function that automatically chooses certain wash cycle processes for the Normal, Heavy Duty, Custom and Wool programs. You do not have to adjust them yourself, however, if you want to adjust these values, follow the below instructions:

1. Prepare your washing according to steps 1 to 4 of the Normal Usage section.
2. Press the Power button, then press the Program button to select the washing program, e.g. Normal, Heavy Duty.
3. Press the appropriate process button to select the process and time you want to set. The relevant indicator light will illuminate when the option is selected.

- SOAK time options

0 → 5 → 10 → → 35 → 40
↑

Minutes (Soak time cannot be adjusted for the Delicate and Blanket programs.)

- WASH time options

0 → 1 → 2 → → 19 → 20
↑

Minutes

- RINSE options

0 → 1 → 2 → → 4
↑

(The number is the number of rinses.)

- SPIN time options

0 → 1 → 2 → → 8 → 9
↑

Minutes (For the Delicate program, spin time can only be adjusted up to 3 minutes, as illustrated.)

0 → 1 → 2 → 3
↑

Minutes (Delicate)

- PRESET time options

6 → 7 → → 24 → 0 → 1 → 2 (hours) → 3 → 4 → 5

4. Press the Water Level button and choose an appropriate water level.
5. Close the lid and press the Start/Pause button for the washing program to start.
6. At the end of the washing program, a buzzer will sound to alert you that the program has finished. Then the power is shut off automatically.
7. Close the water taps and unplug the power plug from the wall outlet.
8. If you want to use a customised program on a regular basis, you can program it to the machine's memory for easy access. See the Memory Function section for instructions.

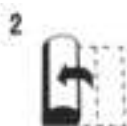
Blanket Program

Use this program for washing blankets or other bulky items. It will automatically select the highest water level (90L), but you can adjust this manually down to 62L according to the size of your items.

1. Press the Power button and open the washer lid.
2. Press the Program button repeatedly until the indicator for the Blanket program flashes.
3. Dissolve an appropriate amount of washing detergent with a little lukewarm water, then pour the detergent solution directly into the tub of the washing machine.
4. Fold up the blanket and put it into the washing tub, as illustrated below.



Fold in 2 by the long side



Fold 4 times in the same direction



Roll up the blanket.



Put into the wash tub with the edge downwards

5. Close the washer lid.
6. Press the Start / Pause button for the washing program to start.
7. At the end of the washing program, a buzzer will sound to alert you that the program has finished. Then the power is shut off automatically.
8. Close the water taps and unplug the power plug from the wall outlet.
9. We recommend cleaning the lint filter after washing a blanket.

Note: If you notice that the blanket floats up during the wash, press the Start/Pause button, the washer will stop working temporarily. Push the blanket down and press the Start/Pause button again to continue washing.

Selecting a Single Wash Cycle Process

You may want to select a single wash cycle process (or two processes) instead of a complete program. For example, you may want to spin clothes that got wet from rain while hanging on the line or rinse and spin clothes washed by hand.

- To set a spin cycle only: Set the WASH time and RINSE options to "0" and then select a SPIN time (from 0-9 minutes). Then follow the instruction in the Customising a Program section.
- To set a rinse and spin cycle: Set the WASH time to "0", then select a RINSE option (from 1 to 4) and then the SPIN time (from 0-9 minutes). Then follow the instruction in the Customising a Program section.

Preset Timer (Delayed Washing)

This washing machine has a 0-24 hour preset function, which you can set to determine the time when the washing program will finish. It is, in effect, like a 'delayed start' function, but you set the time period when you want the washing process to finish rather than to start.

Notes:

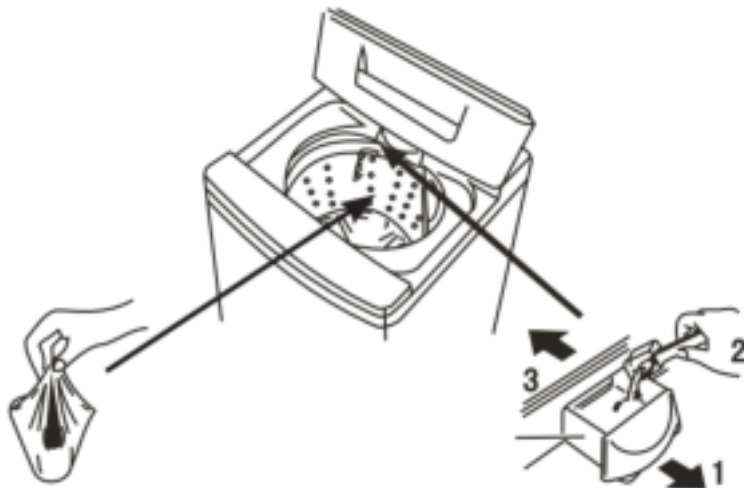
- The Preset function is not available for the Delicate program.
- To avoid water leakage when using this function, make sure the water taps are open, the drain hose is properly installed and the washing load and detergent are properly prepared.

1. Put your clothes in the machine, loading the items uniformly in the tub.
2. Press the Power button.
3. Select the required Program. Set Water Level, Temperature and Ultrasonic, if required.
4. Press the Preset button to select the desired time (in hours) for the wash to finish.
5. Add any detergents.
6. Close the washer lid and press the Start/Pause button.
7. After setting the Preset, the corresponding light will illuminate, and all other lights will be switched off after a minute. If you set the child lock, the Child Lock light will be on.
8. To check the preset program, press any button (except for the Power button); the program will be indicated for 5 seconds. During these 5 seconds you can press the Water Level button and set the water level.
9. To cancel the preset, shut off the power.
10. To change the preset time, first cancel the preset, then set it again.

Adding Detergent to a Preset Wash

When using the preset wash, we recommend you use powder detergent. Do not add detergent directly to the wash tub ahead of the wash time. Follow the instructions below:

- Washing detergent: Either put detergent into the detergent box or if you prefer to put it directly into the wash tub, wrap the powder in a small cloth.
- Fabric softener: Dilute the softener with twice the amount of water, then pour the solution into the softener dispenser.



Other Functions

Hot / Cold / Warm Water Wash

This top load washing machine must be connected to both cold and hot water tap. You can then set it to use either cold water for a cold-water wash or hot water for a hot water wash or both hot and cold water for a warm water wash.

To select the wash temperature, press the Temperature button.

- Cold wash: The corresponding indicator light is on.
- Hot wash: The corresponding indicator light is on.
- Warm wash: Both the Cold and Hot wash indicator lights are on.

Water Power

The water power affects the pause time of the pulsator and hence the intensity of the wash. It is automatically selected for the wash and rinse process; however, you can also adjust it yourself (except for the Delicate and Blanket programs). To adjust the water power level:

1. Press the Start/Pause button, then press the Soak/Variable Wash button. The display will show "H0".
2. Press the Soak/Variable Wash button again, repeatedly, to increase the water power level from "H1", "H2", "H3" to the strongest "H4".
3. Press the Soak/Variable Wash button again, repeatedly, to decrease the water power level from "L1", "L2", "L3" to the weakest "L4".

Setting the Water Level and Other Processes

You can set the water level for wash and rinse processes. For example, if you are sensitive to detergent residues in your washing, you may want to select a higher water level for rinsing.

1. Press the Wash button until the Wash light flashes. Press the Water Level button to choose the appropriate water level. Press the Wash button to set the wash time.
2. Press the Rinse button until the Rinse light flashes. Press the Water Level button to choose the appropriate water level. Press the Rinse button to set the number of rinses.
3. Press the Spin button until the Spin light flashes. Press the Spin button to set the Spin time.
4. Press the Start/Pause button. The washer will start operating according to the set values for wash and rinse water levels, number of rinses and spin time.

Fuzzy Control

- For certain wash programs, the machine automatically detects the weight of your wash load and selects the appropriate wash cycle processes.
- For the Normal and Heavy-Duty programs, the machine will automatically select the correct water power and level, wash and spin time and rinse type.
- For the Custom and Wool programs, the machine will automatically select the correct water level. Other wash cycle processes must be manually set.

Ultrasonic Function

- This top load washing machine is equipped with an ultrasonic pump, which generates thousands of vibrations per second into the wash tub. These vibrations help remove stains and dirt without chemical stain removers, thus reducing the required detergent amount and wash time.
- To select this feature, press and hold the Preset/Ultrasonic button for four seconds until the corresponding light is on and a buzzer sound is heard. Repeat the steps to cancel. When selecting the Ultrasonic wash, please use less detergent than usual.

Memory Function

When you run the Normal, Custom or Heavy-Duty program, the machine memorises your settings (except for preset time and water level) for the next time use.

Note: This function is not available for the Wool, Blanket and Delicate programs.

Child Lock

- With the child lock activated, the machine will stop working automatically and sound an alarm if the washer lid is kept opened for 4 seconds.
- To set the child lock, press the Power button to switch on the power. Press and hold the Program button for 4 seconds until a buzzer sound is heard. Press the Start/Pause button, the child lock will be activated. Repeat the steps to cancel.

Early Start of Washing

Washing will start when the water inside the tub has reached two levels below the set level, while the water will continue to flow in. This early start of washing will increase the wash time and allow the detergent to dissolve fully before the start of the set wash time. This function will be ineffective:

- When water level 1 (28L) or 2 (35L) is selected.
- When the Delicate or Blanket program is selected.
- When Soak function is selected, after the soaking process.

TROUBLESHOOTING

Problem	Possible Solution
The drain hose is leaking water during the first use.	This is normal. It is residual water from the performance test in the factory. This is not a cause for concern.
There is still some water intake during the wash or rinse cycle.	When the water level is low, the washing machine will automatically refill during the washing or rinsing process. This is not a cause for concern.
At the beginning of the spin cycle, the tub turns first and then it stops.	This is intermittent spinning, and it results in better spinning performance.
During the spin cycle, the machine spins, then stops suddenly and takes in water again.	If the washing is piled up at one side of the tub during the spin cycle, the washing machine automatically takes in more water to redistribute the load. Once the load is balanced again, the spin cycle will continue.
There is a sound like water flowing after spinning.	This is the sound of the balancing liquid in the balance ring. This helps reduce vibration during spinning.
The control panel is still warm after the power is switched off.	This is caused by the memory circuitry still working.
The washer does not work at all.	<ul style="list-style-type: none">• Check and ensure that the washer is connected properly to the power supply and power is switched on.• If the power supply is on, first press the Power button, then press the Start/Pause button and then press the Preset button.• If the machine still does not start the set program, check whether there has been a power failure or whether the fuse or circuit breaker has been activated.

Note: If none of the solutions help you solve the problem, then contact Kogan.com for support and maintenance.

Error Messages

When the following problems occur, the microcomputer inside the washer will detect the abnormal condition. An electronic buzzer will sound for approximately 10 seconds, an error message will flash, as shown below and the washer will stop operating.

Problem	Error Message	Where to Check
Water does not flow or only a slim stream flows into the wash/ spin tub.	E1	<ul style="list-style-type: none"> • Turn on the water supply tap. • Check whether the water supply has been cut off. • Check whether the water inlet mesh filter is clogged. • Check whether water has frozen in the pipes. • Check whether the water pressure is too low. • Check the height of the drain hose is above 80cm.
Water does not drain out.	E2	<ul style="list-style-type: none"> • Check and make sure the drain hose is properly connected and installed. • Check the drain hose for kinks or obstructions. • Check whether the drain hose is clogged. • Check and ensure that the drain hose is between 80cm and 120cm off the ground. • Check whether the filter of the drain pump is clogged. • Check the lint filter bag inside the drum is clean. • Check the lint filter at the lower back of the machine is not obstructed.
The washer does not spin.	E3	<ul style="list-style-type: none"> • Check whether the washing is piled at one side of the tub. If so, redistribute the load evenly inside the tub. • Check and make sure the washer is installed on an even, level surface.
	E4	<ul style="list-style-type: none"> • Close the washer lid.
The washer does not wash.	E5	<ul style="list-style-type: none"> • Check whether the child lock is set. • Close the washer lid.
Other problems.	EA	Turn off the power at the machine, then contact Kogan.com
	EC	

Note: Press the Start/Pause button once to release the emergency stop and cancel the error message. Press it again to restart the operation.

CLEANING & CARE

To prolong the service life of the washing machine, keep it in good condition and perform regular maintenance. For any type of cleaning and maintenance, make sure the washing machine is disconnected from the mains power supply.

Cleaning the Washing Machine (when required)

- Use a soft cloth to wipe any water or dirt off the washer lid and housing. If using a damp cloth, squeeze it almost dry to avoid leaving water residues.
- The detergent box may be pulled out for cleaning, if required. Other inside parts should be wiped with a damp cloth, if necessary.
- Do not use any chemical, alkaline, or abrasive cleaning agents to avoid damaging the surface. Do not spray water directly onto the washer housing.

Important Tips

- If you frequently use a cold wash cycle, you will need to clean the inside of your washing machine regularly (every three months), especially if you use a fabric softener. Liquid detergents can cause detergent scum to build up around the outside of the inner tub, which cold water will not remove and which can cause bacteria, unpleasant odours and eventually soiling of your wash load.
- To remove scum build-up from the inside of a washing machine, run a cleaning cycle without clothes using the Heavy Duty program and hot water.
- As a cleaning agent, use a commercially available washing machine cleaning product (such as Trimat Washing Machine Cleaner) according to the instructions on the product or use a mix of bicarbonate of soda (1/2 cup) and white household vinegar (2 cups).

Cleaning the Lint Filter (suggested interval: every week)

1. Remove the lint filter as illustrated below.
2. Open the filter and rinse it clean under running water, taking care not to damage any parts.
3. Reinstall the filter, making sure it fits securely behind the cover clasp and latches and locks securely into place.



Cleaning the Water Inlet Valve (suggested interval: every 6 months)

To avoid blockage of the mesh filter at the water inlet after long time use, follow the below instructions:

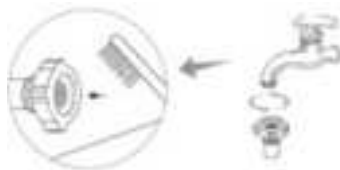
1. Detach the water inlet hose, making sure you have turned off the water supply at the taps beforehand.
2. Take the mesh filter out of the water inlet valve and clean the filter with a soft brush.
3. Assemble the mesh filter back into the valve and reconnect the water inlet hose.



Cleaning the Hose Filter (suggested interval: every 6 months)

To avoid blockage of the hose filter after long time use, follow the below instructions:

1. Detach the water inlet hose, making sure you have turned off the water supply at the taps beforehand.
2. Turn the nut anticlockwise to take off the hose. Clean the filter under running water or with a soft brush. Reconnect the hose.

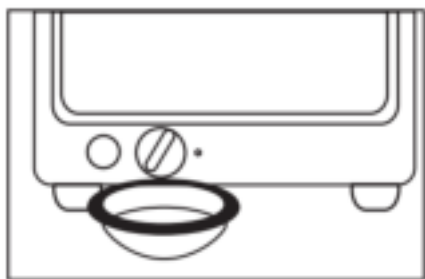


Drain Pump Maintenance

We recommend that you clean the drain pump filter regularly (at least once a month) to avoid blockages created by bobby pins, coins, and excess lint.

Follow the below instructions:

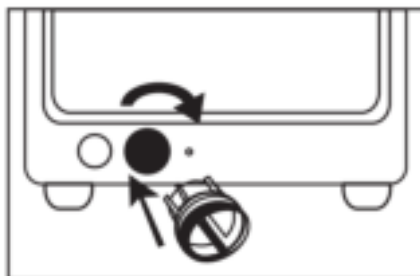
1. Disconnect the washer from the power source.
2. If necessary, wait until the water has cooled down.
3. Place a container underneath the pump opening to collect any spillage.
4. Turn the filter cap anticlockwise to take it out gently. Always keep a rag nearby to dry up water spillage when removing the pump filter.



5. To remove any objects from the filter, wash it thoroughly in a basin or under running water.



6. Put the cap back and place the filter back in its seat.



Storage

If the appliance is not going to be used for an extended period, follow the below instructions to store the machine:

- 1. Unplug the machine from the power supply and disconnect all hoses.
- 2. Clean the machine and filters as described in this section. Let the machine air-dry thoroughly.
- 3. Store it in the original packaging in a dry location, out of reach of children.

Disposal



This marking indicates that this appliance should not be disposed with other house-hold wastes. To prevent possible harm to the environment or human health from uncontrolled waste disposal, recycle it responsibly to promote the sustainable reuse of material resources.

SPECIFICATIONS

Dimensions	601 mm (W) x 626mm (D) x 985mm (H)
Capacity	10kg (maximum weight of dry wash load)
Weight	47kg
Water Consumption	90 litres (at maximum load)
Power Source	230-240V~ 50Hz
Power Consumption	450W
Required Water Pressure	0.03MPa - 0.8MPa (0.3kgf/cm ² - 8kgf/cm ²)
Liquid Ingress Protection	IPX4

Need more information?

We hope that this user guide has given you the assistance needed for a simple set-up. For the most up-to-date guide for your product, as well as any additional assistance you may require, head online to **help.kogan.com**

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