

NEW YORK STATE MEDICAID PROGRAM



TRANSPORTATION CONTACT LIST

Following is the list of counties in New York State and associated transportation contact telephone numbers.

If you need to request prior authorization for a Medicaid enrollee, please identify the appropriate county and consult with that county's transportation contact.

New York State Medicaid Transportation Contact List

10/1/2013

County Code	County	Transportation Contact	Telephone Number
01	Albany	Medical Answering Services www.medanswering.com	1-855-360-3549
02	Allegany	Department of Social Services	1-877-629-8104
03	Broome	Medical Answering Services www.medanswering.com	1-855-852-3294
04	Cattaraugus	VMC Group	1-877-633-2223
05	Cayuga	Medical Answering Services www.medanswering.com	1-866-932-7743
06	Chautauqua	CARTS Jamestown Area Dunkirk Area Mayville Area	(716) 661-7718 (716) 672-8837 (716) 753-4718
07	Chemung	Medical Answering Services www.medanswering.com	1-855-733-9399
08	Chenango	Medical Answering Services www.medanswering.com	1-855-733-9396
09	Clinton	Medical Answering Services www.medanswering.com	1-866-753-4435
10	Columbia	Medical Answering Services www.medanswering.com	1-855-360-3546
11	Cortland	Medical Answering Services www.medanswering.com	1-855-733-9397
12	Delaware	Medical Answering Services www.medanswering.com	1-866-753-4434
13	Dutchess	Medical Answering Services www.medanswering.com	1-866-244-8995
14	Erie	Center for Transportation Excellence	(716) 838-9000
15	Essex	Medical Answering Services www.medanswering.com	1-866-753-4442
16	Franklin	Medical Answering Services www.medanswering.com	1-888-262-3975
17	Fulton	Medical Answering Services www.medanswering.com	1-855-360-3550
18	Genesee	Department of Social Services	(585) 344-2580
19	Greene	Medical Answering Services www.medanswering.com	1-855-360-3545
20	Hamilton	Medical Answering Services www.medanswering.com	1-866-753-4618
21	Herkimer	Medical Answering Services www.medanswering.com	1-866-753-4524
22	Jefferson	Medical Answering Services www.medanswering.com	1-866-558-0757
23	Lewis	Medical Answering Services www.medanswering.com	1-800-430-6681
24	Livingston	Medical Answering Services www.medanswering.com	1-888-226-2219
25	Madison	Medical Answering Services www.medanswering.com	1-855-852-3286
26	Monroe	Medical Answering Services www.medanswering.com	1-866-932-7740
27	Montgomery	Medical Answering Services www.medanswering.com	1-855-360-3548
28	Nassau	LogistiCare Solutions	1-877-813-5602

Medicaid Transportation Policy Unit

Email: MedTrans@health.ny.gov

Telephone: (518) 473-2160

Fax: (518) 486-2495

List Available Online at <http://www.emedny.org/ProviderManuals/Transportation/index.html>

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29	Niagara	Medical Answering Services	www.medanswering.com 1-866-753-4430
30	Oneida	Medical Answering Services	www.medanswering.com 1-855-852-3288
31	Onondaga	Medical Answering Services	www.medanswering.com 1-855-852-3287
32	Ontario	Medical Answering Services	www.medanswering.com 1-866-733-9402
33	Orange	Medical Answering Services	www.medanswering.com 1-855-360-3543
34	Orleans	Medical Answering Services	www.medanswering.com 1-866-260-2305
35	Oswego	Medical Answering Services	www.medanswering.com 1-855-733-9395
36	Otsego	Medical Answering Services	www.medanswering.com 1-866-333-1030
37	Putnam	Medical Answering Services	www.medanswering.com 1-855-360-3547
38	Rensselaer	Medical Answering Services	www.medanswering.com 1-855-852-3293
39	Rockland	Medical Answering Services	www.medanswering.com 1-855-360-3542
40	St. Lawrence	Medical Answering Services	www.medanswering.com 1-866-722-4135
41	Saratoga	Medical Answering Services	www.medanswering.com 1-855-852-3292
42	Schenectady	Medical Answering Services	www.medanswering.com 1-855-852-3291
43	Schoharie	Medical Answering Services	www.medanswering.com 1-855-852-3290
44	Schuyler	Medical Answering Services	www.medanswering.com 1-866-753-4480
45	Seneca	Medical Answering Services	www.medanswering.com 1-866-753-4437
46	Steuben	Medical Answering Services	www.medanswering.com 1-855-733-9401
47	Suffolk	Servisair	1-866-952-1564
48	Sullivan	Medical Answering Services	www.medanswering.com 1-866-573-2148
49	Tioga	Medical Answering Services	www.medanswering.com 1-855-733-9398
50	Tompkins	Medical Answering Services	www.medanswering.com 1-866-753-4543
51	Ulster	Medical Answering Services	www.medanswering.com 1-866-287-0983
52	Warren	Medical Answering Services	www.medanswering.com 1-855-360-3541
53	Washington	Medical Answering Services	www.medanswering.com 1-855-360-3544
54	Wayne	Medical Answering Services	www.medanswering.com 1-855-852-3295
55	Westchester	Medical Answering Services	www.medanswering.com 1-866-883-7865
56	Wyoming	Department of Social Services	(585) 786-8900
57	Yates	Medical Answering Services	www.medanswering.com 1-866-753-4467

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County Code	County	Transportation Contact	Telephone Number
66	City of New York	LogistiCare Solutions	www.nycmedicaidride.net
			Enrollees 1-877-564-5922
			Medical Providers 1-877-564-5925
			Transporters 1-877-564-5924
97	New York State	Office of Mental Health	(518) 473-8234
98	New York State	Office for Persons w/ Developmental Disabilities	(518) 402-4383
99	New York State	See County of Residence	County of Residence

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