One Talk feature access codes

Keep business moving seamlessly with feature access codes (FACs), usable from all One Talk℠ from Verizon devices.

verizon✓

Feature access code (FAC)	Action	What is it?
**77	Anonymous Call Rejection Activation	Turns on the rejection of anonymous calls (calls with caller ID blocked)
**87	Anonymous Call Rejection Deactivation	Turns off the rejection of anonymous calls (calls with caller ID blocked)
**8	Automatic Callback Deactivation (cancels all outstanding callback requests)	Turns off the Automatic Callback feature and cancels all pending requests
**9	Automatic Callback Menu Access (provides a menu that lists all the outstanding callback requests, which the user can select and cancel individually)	Provides access to all pending automatic callbacks and allows the user to delete some or all of them
**72	Call Forwarding Always Activation	Turns on Call Forwarding Always. You will be prompted to enter the forward-to number.
**73	Call Forwarding Always Deactivation	Turns off Call Forwarding Always
**21*	Call Forwarding Always Interrogation	Tells you what number you are Call Forwarding Always to
**21	Call Forwarding Always to Voice Mail Activation	Turns on Call Forwarding Always to Voice Mail
**210	Call Forwarding Always to Voice Mail Deactivation	Turns off Call Forwarding Always to Voice Mail
**90	Call Forwarding Busy Activation	Turns on Call Forwarding Busy. You will be prompted to enter the forward-to number.
**900	Call Forwarding Busy Deactivation	Turns off Call Forwarding Busy
**67*	Call Forwarding Busy Interrogation	Tells you what number you are Call Forwarding Busy to
**40	Call Forwarding Busy to Voice Mail Activation	Turns on Call Forwarding Busy to Voice Mail
**400	Call Forwarding Busy to Voice Mail Deactivation	Turns off Call Forwarding Busy to Voice Mail
**92	Call Forwarding No Answer Activation	Turns on Call Forwarding No Answer. You will be prompted to enter the forward-to number.
**920	Call Forwarding No Answer Deactivation	Turns off Call Forwarding No Answer
**61*	Call Forwarding No Answer Interrogation	Tells you what number you are Call Forwarding No Answer to
**41	Call Forwarding No Answer to Voice Mail Activation	Turns on Call Forwarding No Answer to Voice Mail
**410	Call Forwarding No Answer to Voice Mail Deactivation	Turns off Call Forwarding to Voice Mail
**76	Call Forwarding Selective Activation	Turns on Call Forwarding Selective (using previous criteria)
**760	Call Forwarding Selective Deactivation	Turns off Call Forwarding Selective
**25	Call Park	Allows you to park a call in progress to another number or extension. After entering the code, a prompt will ask where you want to park the call.
**88	Call Retrieve	Allows you to retrieve a parked call by dialing the code, followed by the number or extension where it is parked
**98	Call Pickup	Allows you to pick up a ringing call from another number in your Call Pickup Group. No extension is needed; the call in the group that has been ringing the longest will be picked up automatically.
**11	Call Pull	Pull an active call from your other device to the device you want to use now (pull a call from desk phone to mobile phone).
**69	Call Return	Calls back the last number that called you (whether you answered that call or not)
**43	Call Waiting Persistent Activation	Turns on Call Waiting for all calls
**430	Call Waiting Persistent Deactivation	Turns off Call Waiting for all calls
**67	Calling Line ID Delivery Blocking per Call	Blocks the delivery of your calling line ID on outbound calls for that specific call
**82	Calling Line ID Delivery per Call	Turns on delivery of your calling line ID on outbound calls for that specific call (used when you have Caller ID blocking on but want to send it for a specific call)
**70	Cancel Call Waiting	Turns off Call Waiting for a specific call
**55	Direct Voice Mail Transfer	Transfer a call in progress directly to someone else's voice mail. You have to enter the extension or full number after entering **55.
**97	Remote Call Pickup	Allows you to pick up a ringing call from another number in your group. You have to enter the extension or full number after **97.
**33	Remote Call Pickup with Barge-in	Allows you to join a call in progress from another member in your group. You have to enter the extension or full number after **33 and the other member must allow barge in.
**66	Last Number Redial	Calls the number you last dialed again
**71	Per Call Account Code	For customers that are using optional account codes, they enter **71 first to get the prompt to enter the code, enter the code, then dial the number desired.
*86	Voice Mail Retrieval	Calls the voice mail platform

Top One Talk feature access codes

Keep business moving seamlessly with the FACs people use the most.
Quickly answer customer calls, move them between devices and direct them to the right team member by pressing these popular, easy-to-use feature access codes (FACs).

*86

Voice Mail Retrieval
Access your voice mail box from any of your devices.

i: Dial *86 at any time to access your voice mail box.

**55

Direct Voice Mail transfer
Transfer a current ringing call directly to any voice mail box.

i: During a call, press **Add Call**, dial **55 and a number, then press **Phone**.

**72

Call Forwarding Always activation
Pre-set a destination for all of your incoming calls to be forwarded to.

i: Press **Phone** to start a call, dial **72, enter the destination number when prompted, wait for the confirmation tones, then press **Phone** to end the call.

**92

Call Forwarding No Answer activation
Pre-set a destination for your incoming calls to be forwarded to if you don't answer.

i: Press **Phone** to start a call, dial **92, enter the destination number when prompted, wait for the confirmation tones, then press **Phone** to end the call.

**98

Remote Group Pickup
Turn on the Remote Group Pickup feature for your line of service.

**11

Call Pull
Pull an active call from your other device to the device you want to use now (for example, pull a call from desk phone to mobile phone).

i: Press **Phone** to start a call, dial **11, and the active call on the other device will be pulled to your phone.

**15

Call Barge
Join an ongoing call on your phone or a phone bridged to you.

i: Press **Add Call** to start a new call, dial **15 and the number that has the ongoing call.

**73

Call Forwarding Always deactivation
Turn off the Call Forwarding Always feature.

i: Press **Phone** to start a call, dial **73, wait for the confirmation tones, then press **Phone** to end the call.

**920

Call Forwarding No Answer deactivation
Turn off the Call Forwarding No Answer feature.

i: Press **Phone** to start a call, dial **920, wait for the confirmation tones, and then press **Phone** to end the call.

**97

Remote Call Pickup
Answer a ringing incoming call made to another person's line in your predefined group.