

# Ontario Narcotic Monitoring System

May 2020

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# Ontario Narcotic Monitoring System

The Narcotics Monitoring System (NMS) collects dispensing data from all dispensaries in relation to all dispensed narcotics, controlled substances, and other monitored drugs dispensed to patients in Ontario, regardless of who pays for the prescription. The resulting data will be reviewed and analyzed for a variety of purposes including, but not limited to educational and public health purposes, reporting possible professional misconduct to regulatory authorities and reporting possible criminal conduct to law enforcement agencies.

DUR functions will be limited to double-doctoring, poly-pharmacy, refill too soon, refill too late, and duplicate drug other pharmacy response messages. In addition, when any of these conditions are found, the NMS will return a message line which will provide the pharmacist with the pharmacy phone number, date of service, DIN, and quantity of the most recent narcotic or controlled substance NMS submission which generated the response code. Collectively, these informational messages will be referred to as “NMS DUR” messages.

## Monitored Drugs

A **monitored drug** is any drug that is a controlled substance as defined in the Controlled Drugs and Substances Act (CDSA), unless the controlled substance has been excluded by the regulations under the Narcotics Safety and Awareness Act, 2010 and, in addition, any other drug designated by the regulations. Under the Regulation, any opioid drug that is not listed under the CDSA is a monitored drug and no substance under the CDSA has been exempt for the purposes of the Act.

An updated list of Monitored Drugs can be found on the [Ministry of Health](#) website.

Kroll will provide updates to the list of monitored drugs as part of the standard Kroll Formulary update.

## Drug Card

A **Narcotic Monitoring** checkbox has been added to all Ontario drug cards. This will be updated automatically via the Kroll formulary update according to MOH released list which can be found [here](#).

This field is editable so users can check or uncheck to modify if necessary. All drugs included in the list will be flagged through the formulary update provided by Kroll.

File Edit Drug Network Reports Utilities NH Cards Session Help

F3 - Patient F5 - Drug F7 - Doctor F9 - Workflow F11 - Drop-off F12 - New Rx Alt-X - Start

Name Tylenol With Codeine #2 DIN 02163934 OK Save Scan

Generic Acetaminophen/Caffeine/Codeine Phosp Strength 300/15/15mg Sched N (Narcotic) Reportable Dispense as Pack Ward Stock Trial Device Immunization Print compliance calendar Eligible for coupon Flavor Rx Health Inform/Rx Canada Class 28.08.08.00 Clinical Form Tablet

Description White Round Tab McNeil 2 Followup (Days) Oral/Written Oral Or Writ

Description 2 Form TAB (Tablet)

Equivalent To Route Oral (Default)

Default Sig Manufacturer JAN (Janssen Inc.)

Location Handling Instr.

Generic Type Brand Multi Source Gene Priority Price Group None Department <None> Marketing Msg <None> Fee for Svc. <None>

Labels / Workflow Packaging Drug line 1 Default (Brand) Drug line 2 Default (Generic)

Half-size Sig Track Lot Num Track Expiry Refrigerated

Drug Sub Clear

Comments (0) Groups (0)

Topic Plain Text Comment

Narcotic Monitoring  Is Median Drug View Reason Codes

Drug

- Order Drug
- Receive Drug
- Return To Stock
- Perform FDB Analysis
- Analyze Multiple Drugs
- Customize FDB Info
- Print Kroll Care

View

- Alerts (0)
- Generic Equivalents
- Modification History
- Old/New DIN Links
- Order History
- Reason Codes

## Mixtures

For Mixtures, the ONNMS plan is added to the Rx if any component within the mixture is flagged on the components drug card as narcotic monitored.

File Edit Mixture Reports Utilities NH Cards Session Help

F3 - Patient F5 - Mixture F7 - Doctor F9 - Workflow F11 - Drop-off F12 - New Rx Alt-X - Start

QuickCode METH OK Save Scan

Name Methadone Maintenance 1mg/ml (Non-Witnessed)

General Instructions Comments Plan Other

Enter Proportions by: Percentage Units Bags/Capsules Methadone Conc. Base Quantity 100

Form ML (Liquid) Expiry (Days) Mixture Time

Route of Admin Oral Active Reportable Refrigerated Methadone Eligible for Coupon IV Mixture

Schedule N (Narcotics)

Oral/Written Written Only

Mix Type 3 (Internal Use Liquid)

Price Group (NONE)

Default Sig

Provincial PIN None

Fee Schedule None

Components (2)

DIN	Brand Name	Generic Name	PackSize	Form	Strength	%	Active
00002773	Methadone Powder		25	GM		0.1	Yes
80000000	Tang		500			99.9	No

Mixture

- Preview Instructions
- Print Instructions
- Perform FDB Analysis

View

- Alerts (0)
- Modification History

If there is a pseudo DIN for ODB for a mixture, the pseudo DIN must also be entered under the **Plans** tab for ONNMS. In all cases, the pseudo DIN for ODB is the same as for ONNMS.

Plan Name	Mix Type	Default	Covered	Pseudo DIN	Description	Bill As Pack
IA - Indian Affairs (NIHB)		Yes	Yes	66999990	Default	No
ODB - Ontario Drug Benefits		Yes	Yes	00002773	Default	No
ONNMS - Ontario Narcotic Monitoring Program		Yes	Yes	00002773	Default	No

## Billing a Narcotic Monitored Drug

Patients must have an ODB plan in the patient profile before filling a prescription for a drug that is flagged as a narcotic monitored drug. If the patient does not have an existing ODB plan entry, Kroll will not allow you to proceed any further until you add the appropriate plan.

When filling a prescription for a patient with an existing ODB number in the patient profile and the drug is flagged as a Narcotic Monitoring Drug, the plan code ONNMS will automatically be inserted in the patient plan information. In this case the ODB # and the ONNMS# are identical.

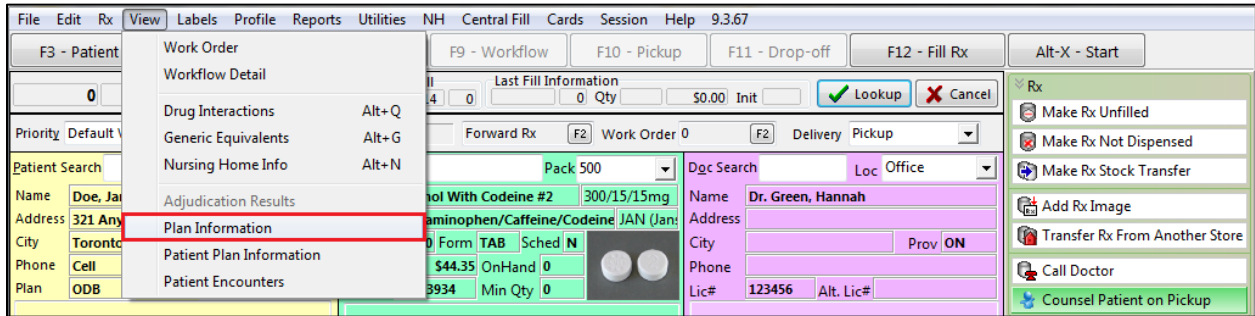
Plans (2)			
SubPlan Code	Group ID	Client ID	Expiry
1 ODB		1002543419	
2 ONNMS		1002543419	

**NOTE:** If the patient's Client ID is preceded by an 'S', this prefix will be filtered out when the Rx is sent to the ONNMS. If the patient's Client ID is preceded by a 'C' or a 'D', the prefix must be removed from the ONNMS plan entry. This can be done by double clicking the patient plan or highlighting the plan and clicking **F2**.

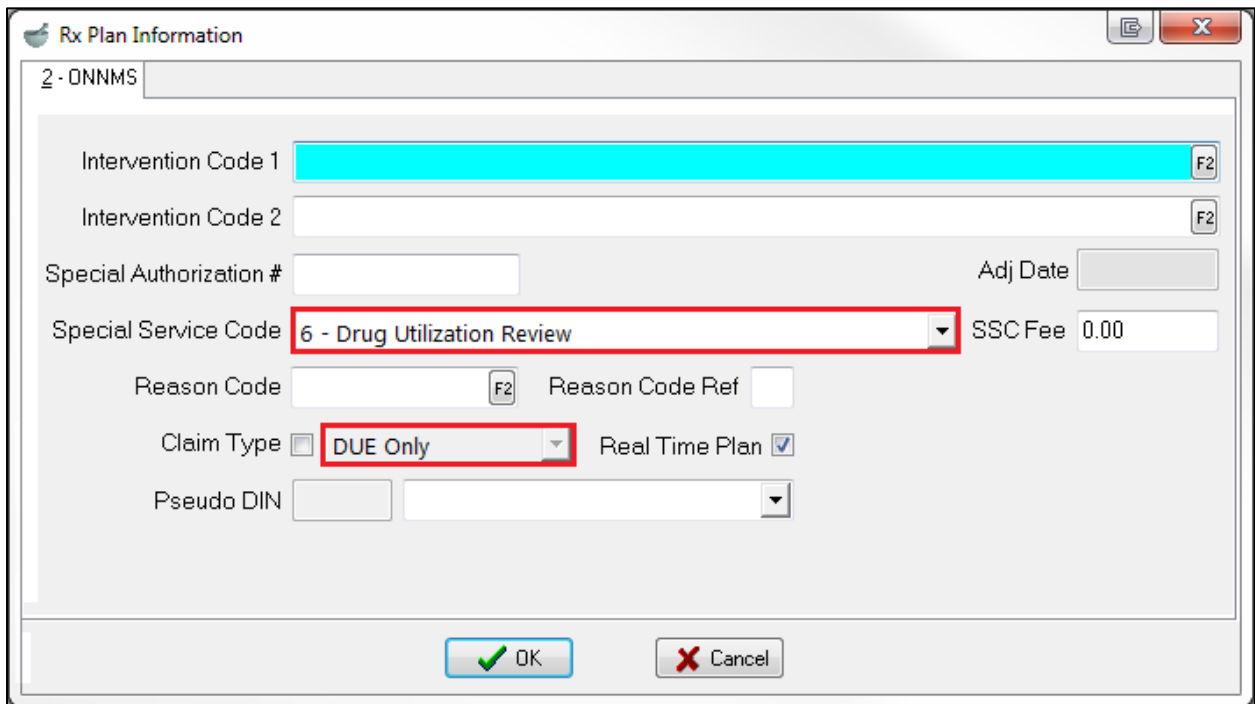
All ONNMS Rxs will automatically populate the Claim Type **DUE Only** and the **Special Services Code 6** as required by ONNMS.

Plans	Pricing	Dates	Comments	Indications	Images	Other
Rx Plans	Plan Pays	Extra Info (F2 Edits)				
ONNMS	Not Adjud.	DUE Only SSC:6				
Cash	11.38	Deduct: \$11.38				

Detailed information about the plan can be viewed by selecting **View > Plan Information**.



The **Rx Plan Information** window will appear displaying information about the Rx plans being applied to the Rx.

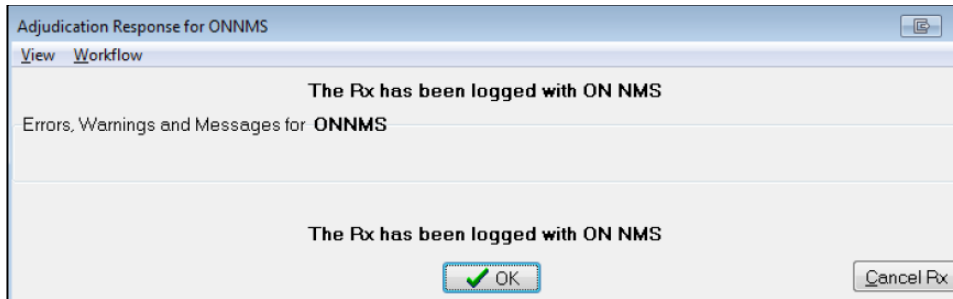


## Reversals

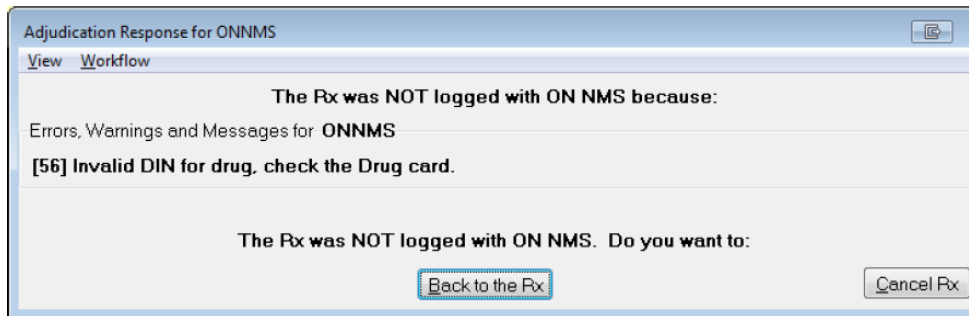
The NMS allows electronically submitted dispensing information (and reversals) up to 365 days from the date of service; however, the requirement is that submissions are done in real-time, at the time of dispensing.

## ONNMS Response Messages

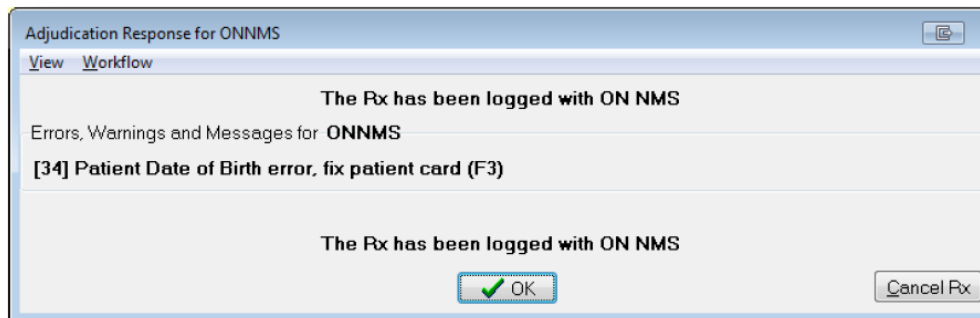
Response messages from the ONNMS will vary depending on how the Rx was filled. When a claim has been successfully filled and logged with the ONNMS, a message reporting that the Rx was logged will be displayed:



If a non-monitored DIN is submitted, the following response will be returned:



Below is an example of a warning message accepted by the ONNMS:



## Dentists and ONNMS

When you fill a narcotic Rx for a dentist, the license number must be 5 digits, preceded by the letter D. If the number is not 5 digits long, simply add a zero to the beginning of the license number along with the letter D. If the letter D does not work you have 4 other letters to choose from: A, E, M or S.

**Example:** DXXXXX or D0XXX

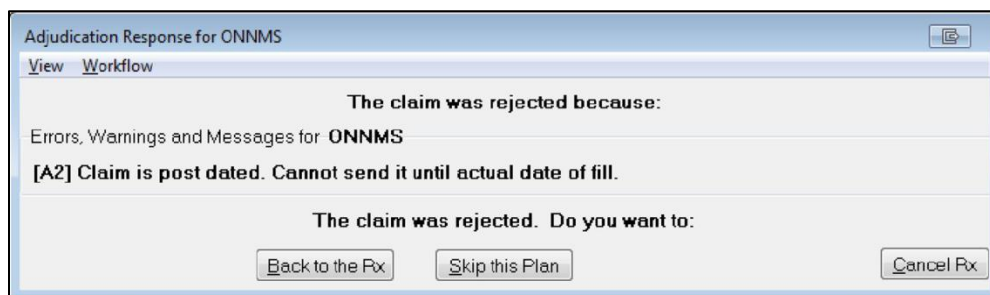
## Drug Utilization Review Warning Response Codes

Receiving the following DUR warning message could indicate the possibility of overuse or misuse. The pharmacist must evaluate the response code received and determine the appropriate course of action.

Response Code	Message Description	Field Requirement or Explanation of Condition Generating Response Code
D7	Refill too soon	Based on days supply of previous dispense transaction, indicates that <u>a refill should not be required</u> at this time. The pharmacist may want to ensure that the medication is taken appropriately and verify if there have been any changes to the therapy (e.g., changed dose or directions).
DE	Fill/refill too late	Based on days supply of previous dispense transaction, indicates that <u>a refill is overdue</u> at this time. The pharmacist may want to ensure that the recipient is compliant and taking adequate doses.
MH	May be double doctoring	Indicates that including the current submission, the recipient has obtained monitored drugs prescribed by 3 or more different prescribers in the previous 28 days.
MI	Poly-pharmacy use indicated	Indicates that including the current submission, the recipient has obtained monitored drugs from 3 or more different dispensaries in the previous 28 days.
MY	Duplicate drug other pharmacy	Prior dispense transaction exists for: -same patient -same DIN/PIN or interchangeable product -same date of service -different dispensary

## Future Dating Rx's

Future dating of Rx's is not permitted by the ONNMS. If you attempt to future date an Rx and submit the Rx to the ONNMS, the following response message will be returned:





## Back Dating Rxs

It is possible to back date and resubmit narcotic prescriptions. The pharmacy has up to 365 days to back date and refill a script to ONNMS.

## Inquiry Functionality

An Rx with a status of **Not Dispensed** will not be reported to the ONNMS. To determine if a prescription will be accepted by the ONNMS, the Rx would have to be filled and cancelled. Inquiry functionality is not a utility supported in the ONNMS.

## Nursing Home

When batch filling for patients in a nursing home environment, prescriptions for ODB patients will be processed in the same manner as regular narcotic ODB prescriptions; the ONNMS plan will be added automatically to the patient profile.

The first fill for a patient missing the ONNMS plan entry will be halted as depicted in the screen shot below and require appropriate intervention. This error can be prevented by adding an ONNMS plan entry manually to any NH patient that does not have existing ODB coverage.

The screenshot shows the 'NH Cycle Batch Form' interface. At the top, there are fields for 'Status' (Adjudicating), 'Created By' (KRL), 'Rxs' (6), and 'Excl' (1). There are buttons for 'Reports', 'Refresh', 'Process Batch', 'Home', 'Edit', 'Options', and 'Close'. Below these are fields for 'Cycle' (Week 1), 'Cycle Date' (01/06/2014), and 'Days' (30). A table lists three prescriptions. The first row is highlighted in red and contains an error message: 'You must add an Ontario Narcotic Monitori...'. The other two rows show 'Open' status prescriptions for 'Boles, Derek' and 'Singh, PJ'.

Status	Rx Num	Patient	Generic Name	Form	Message
Open	9000045	Bateman, Michael	ASA/Meprobamate/Codie	TAB	You must add an Ontario Narcotic Monitori...
Open	9000046	Boles, Derek	Propoxyphene HCl 65mg	TAB	First Fill for this Rx
Open	9000047	Singh, PJ	ASA/Meprobamate/Codie	TAB	First Fill for this Rx

## Placing Monitored Rxs on Hold

In some cases, a monitored prescription may need to be unfilled or logged for a patient. All patients who have a monitored drug that needs to be unfilled go through the process of Unfilling the Rx as usual, however the monitored drug will be logged with the ONNMS. If the patient does not have an existing ONNMS plan entry, you will be prompted to add the appropriate health information as outlined when filling an Rx.

# Narcotic Rx Exceptions

## Narcotic Rxs for Prisoners and Inmates

At this time, it is not required to submit Narcotic Rxs for prisoners and inmates of a correctional facility.

Candidates are people confined to:

- A correctional institution
- A penitentiary
- A prison
- A youth custody facility

They are not monitored and are exempt from the Act by the Regulation. Patients are identified by the Nursing Home type specified on the nursing home card.

**Nursing Home Form**

Name: Correctional Facility

Address1:

Address2:

City: Toronto

Province: ON (Ontario) Postal:

Phone: Fax:

Facility ID: Code:

Director of Care:

Corporate ID:

Type: **Correctional Facility**

General | Copays | Orders | Workflow | Other

Pass Time:  Allow Free Form Pass Times  Show Pass Time Notes

Unit Dose:  Use Global Batch Flags  For CASH Rx's, only charge a fee for the first Refill of the month

Cycles (0)			
Name	Cycle	Next Cycle Date	Last Cycle Date

Wards (0)	
Name	Short Form Code

### Monitored Rx's for In-patients of a Public Hospital

Monitored Rx's for in-patients of a public hospital are not required to be submitted to the NMS when they are being treated while in the hospital. These types of Rx's are exempt from the Act and are not monitored. However, the Act applies to out-patients of a public hospital, and in-patients of private hospitals or any other institution that is not a public hospital.

### Monitored Rx's for Residents of Long-Term Care Homes

Patients within a Long-Term Care facility are subject to the rules of the Act when they are prescribed and dispensed Rx's for monitored drugs.

### Monitored Rx's for Animals

Monitored Rx's written and dispensed by veterinarians are not required to be submitted to the NMS during the course of their practice. These types of Rx's are not monitored and the Act does not apply to these types of prescriptions.

## Ministry of Health Cardholder IDs

This is the complete list of plan IDs provided by the Ministry of Health. When filling a narcotic prescription, when prompted you can use the scroll bar to view a complete list of these IDs.

Province/Other	Client ID Number/Code Format/Value	Cardholder Identity Code	Comments
Alberta	9 digits	AB	
British Columbia	10 digits	BC	
Manitoba	9 digits	MB	
New Brunswick	9 digits	NB	
Newfoundland	12 digits	NL	
Nova Scotia	10 digits	NS	
Nunavut	9 digits	NU	
Northwest Territories	1 letter+ 7 digits	NT	
Ontario	10 digits	ON	
PEI	8 digits or 9 digits	PE	
Québec	4 letters + 8 digits	QC	
Saskatchewan	9 digits	SK	
Yukon	9 digits	YT	
Canadian Forces	1 letter + 8 digits	CF	
Royal Canadian Mounted Police	5 or 6 digits	RCMP	
First Nations, Inuit, and Aboriginal Health	Between 8 and 10 digits in length	FNIAH	DIAND or other FNIA identification.
Out of Country Residents with Approved Identification	0011984275	ONG	For out of country residents. DUR checks are not performed on these transactions
Canadian Residents with Other Approved Identification	0011984276	ONO	For Canadians who have not presented a Provincial health card number. DUR checks are not performed on these transactions
Health Care Recipients with No Approved Identification	0011984277	ONX	Used for emergency purposes, when a person is unable to provide an approved identifying number. DUR checks are not performed on these transactions
Office Use Prescriptions	0011984283	ONOU	Used for dispensing prescriptions for monitored drugs to prescribers for office use. DUR checks are not performed on these transactions

