

TROUBLESHOOTING

1. Are there any limitations when taking the Belkin Pocket Power 5K/10K/15K on an airplane?

We suggest checking with the airline carrier and airport prior to departure as regulations do change. Please note that Belkin products are properly marked to communicate the necessary details. Furthermore, the smaller capacity battery packs tend to have less restrictions.

2. Can I use my device while it is charging with the Belkin Pocket Power 5K/10K/15K?

Yes.

3. How many times can I fully charge my device (phone, tablet, etc.) if the Belkin Pocket Power 5K/10K/15K is fully charged?

It depends on the battery capacity of your device. Typically, smartphones can be charged 1.5 times with the Belkin F7U019, three times with the Belkin F7U020, and five times with the Belkin F7U021.

4. How long does it take to charge the Belkin Pocket Power 5K/10K/15K from empty to full with the cable that comes with it?

Depending on the capacity of the battery and type of charger, it can take up to two hours plus to charge the pack from empty to full.

5. How many times can the Belkin Pocket Power 5K/10K/15K be charged before it starts to lose capacity?

The battery is designed to support industry standard 300-500 cycles before any significant capacity loss.

These are compatible with most mobile devices whether it's a Samsung, Google, iPhone, or iPad

What do the lights on the device mean?

The lights indicate the remaining charge in the battery pack.

- Four lights = 100 percent
- Three lights = 75 percent
- Two lights = 50 percent
- One light = 25 percent

Is there a minimum power draw requirement?

The product has been designed and tested to support charging of various consumer electronic devices that may have different minimum requirements. There may be a special case where the consumer electronic charges below the minimum draw requirement, thus, causing the battery pack to go into auto-sleep before full charging is complete.

NOTE: The battery pack has an extended auto-sleep threshold so that it stays ON longer to support a device.

6. Are the Watt hours (Wh) listed on the battery?

Yes.

7. What are the Wh of the Belkin Pocket Power 5K/10K/15K?

Model	Capacity	Watt Hours
F7U019	5K	18.5 wh
F7U020	10K	37 wh
F7U021	15K	55.5 wh

• **8. Are there any storage/temperature restrictions?**

Yes, -10~35 °C (14~95 °F) while storage humidity range is less than 75 percent Relative Humidity (RH).

9. What kind of battery is the Belkin Pocket Power 5K/10K/15K?

It uses Lithium Polymer.

10. How many devices can the Belkin Pocket Power 5K/10K/15K charge at the same time (number of USB-A ports)?

The Belkin F7U019 (5K) only has one USB-A port for charging devices. The Belkin F7U020 (10K) and F7U021 (15K) have two USB-A ports for charging devices.

Product Features:

- 5,000 / 10,000 / 15,000 mAh capacity
- Lithium Polymer battery
- USB-A port
- 2-year warranty
- Output Amps: 2.4 A (5,000 mAh), 2.4 A (10,000 mAh), 3.4 (15,000 mAh)
- Micro-USB input port
- 6" Micro-USB male to USB-A male cable
- Four light indicators
- Plastic – Polycarbonate (PC) Housing