

FDA ACE Error Guide

FDA Error Guide

This document details the reject messages FDA sends if the Agency receives an entry with: missing data, data in an incorrect format, or certain data that is incorrect and prevents further processing. For further assistance, contact ACE_Support@fda.hhs.gov. For questions about initial entry rejects from CBP, refer to CBP's [PGA Error Messages](#) document.

REJECT MESSAGE	Definition	Status Code	Reason Code	Reason Group Code
MISSING BILL OF LADING OR AIR WAY BILL	The Bill of Lading or the Airway Bill was not sent to FDA.	04	14	131
MISSING PRODUCT CODE (PG02)	The product code is missing (in PG02).	04	14	151
MISSING OR INVALID ITEM TYPE (PG02)	For all FDA lines, in PG02, a value of "P" must be declared. Item type "C" is not accepted by FDA.	04	14	151
INVALID PRODUCT CODE	The Product Code entered in PG02 is invalid. Filer should reference FDA Product Code Builder and ensure product code transmitted is exactly what was generated from the product code builder. Product codes must be seven characters.	04	14	153
FDA PRODUCT CODE MISMATCH TO PG19 GROWER/CONSOLIDATOR ROLE CODE	The PIC in the FDA Product Code entered in PG02 does not match the Entity Role Code entered in PG19.	04	26	149
MISSING OR INVALID SOURCE TYPE CODE FOR ENTITY	The source type code is missing or invalid (PG06). Source type code refers to the Country Type: Country of Production, Place of Growth, Country of Source, Country of Shipment, Country of Refusal, etc.	04	14	151
INVALID COUNTRY OF PRODUCTION/SOURCE/GROWTH	The country of production, source, or growth entered in PG06, PG19, or PG20 is not a valid ISO country code.	04	14	119

REJECT MESSAGE	Definition	Status Code	Reason Code	Reason Group Code
INVALID COUNTRY OF SHIPPING	The country of shipping entered in PG06, or PG19 or PG20 is not a valid ISO country code.	04	14	120
INVALID PNC NUMBER	The Prior Notice Confirmation Number entered in PG14 is invalid.	04	26	123
EXPIRED PNC NUMBER	The Prior Notice Confirmation Number entered in PG14 is expired.	04	26	124
CANCELLED PNC NUMBER	The Prior Notice Confirmation Number entered in PG14 is cancelled.	04	26	125
INVALID STATE/ZIP CODE COMBINATION	The state and zip code combination submitted (in PG19) is invalid. (Either State or Zip Code is incorrect. For example: State Code of New York cannot have a California Zip Code)	04	14	151
MISSING OR INCOMPLETE ENTITY ADDRESS	The Entity Address is missing or incomplete (in PG19 or 20).	04	14	151
FOREIGN ULTIMATE CONSIGNEE	The Ultimate Consignee / Deliver to Party must be a US address.	04	14	107
INVALID STATE/ZIP FOR US MANUFACTURER	The State and or Zip Code combination entered in PG19 or PG20 is invalid for the US manufacturer.	04	14	118
INVALID CANADIAN PROVINCE	The Canadian Province entered in PG20 is invalid.	04	14	152
MISSING FOOD FACILITY REGISTRATION (PG23)	The data entered in PG23 (Affirmations of Compliance) is missing the PFR.	04	14	108

REJECT MESSAGE	Definition	Status Code	Reason Code	Reason Group Code
FOOD FACILITY REGISTRATION NOT ON FILE (PG23)	The “PFR” Affirmation of Compliance data entered (PG23) does not include a valid FDA food facility registration number.	04	14	109
MISMATCH BETWEEN FOOD FACILITY REGISTRATION AND MANUFACTURER (PG23)	The “PFR” Affirmation of Compliance data entered (PG23) does not match the manufacturer name and address provided in PG19/20.	04	14	110
CANCELLED FOOD FACILITY REGISTRATION (PG23)	The Affirmation of Compliance data entered in PG23 for PFR includes a cancelled FDA food registered facility number.	04	14	111
FOOD FACILITY REGISTRATION INVALIDATED BY PGA (PG23)	The Affirmation of Compliance data entered in PG23 for PFR includes an invalidated FDA food registered facility number.	04	14	112
INVALID EXEMPTION (FME) QUALIFIER	The FME Exemption Qualifier entered in PG23 is not listed in appendix B of FDA's Supplemental Guide.	04	26	122
MISSING LOT NUMBER QUALIFIER	The lot number qualifier is missing (from PG25). Lot Number Qualifier refers to who owns the lot: MF or Grower are the accepted codes.	04	14	151
INVALID QUANTITY FORMAT	The format entered in PG26 related to the quantity of the product is not in the appropriate format.	04	14	113
MISSING CONTAINER NUMBER	The container number is missing (in PG27).	04	14	151

REJECT MESSAGE	Definition	Status Code	Reason Code	Reason Group Code
INVALID CAN DIMENSION FORMAT	The can dimension format is not 4N. Refer to the note in FDA's Supplemental Guide (in PG28) for correct format.	04	14	151
INVALID PORT CODE	CBP has not communicated to FDA that the Port Code entered (in PG30) is a valid port for filing entries..	04	14	151
GENERIC ERROR	This error occurs when FDA receives an entry with duplicate entry numbers or duplicate envelope numbers.	17	41	
MISSING DATA ERROR	<p>When message of "MISSING DATA" ERROR is sent, this signifies mandatory data was missing or in an invalid format. FDA will send an additional message detailing what data was missing, incomplete or incorrect. Examples include:</p> <p>MISSING ENTITY</p> <p>MISSING ALL ENTITIES</p> <p>For this error, contact ACE_Support@fda.hhs.gov for further details and work with your software vendor to resolve the invalid format/missing requirements.</p>	04	14	151