



BlackBerry UEM Enroll

User Guide

1.0

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What is BlackBerry UEM Enroll?

The BlackBerry UEM Enroll app helps activate Android Enterprise devices that don't have access to the Google Play store (for example, due to access restrictions). The UEM Enroll app can be downloaded and installed onto a secondary device and uses NFC to initiate the download of the BlackBerry UEM Client app on the device that you want to activate. You can install the UEM Enroll app on a number of devices which can be used to help activate an unlimited number of devices with UEM.

Download and install the BlackBerry UEM Enroll app

Download the BlackBerry UEM Enroll app on a secondary device that is not the device that you want to activate. For more information about downloading and installing .apk files from BlackBerry, visit <http://support.blackberry.com/kb> to read article 42607.

Tip: You can use a secondary device that has the BlackBerry UEM Enroll app to enroll an unlimited number of other devices.

1. On a secondary device, browse to <https://bit.ly/BBKB42607>.
2. Click the BlackBerry UEM Enroll app download link and save the .apk file.
3. Open a file browser on your device and tap the .apk file to start the installation.
Note: On your device, you must allow app installations from unknown sources.
4. Follow the instructions on the screen to install the app.

Activate an Android Enterprise device without a Google Play account

To activate a device without a Google Play account, the device that you want to activate must be reset to factory default settings. The device downloads the BlackBerry UEM Client which is used to activate the device with BlackBerry UEM.

Before you begin:

- You must have a secondary device that has the BlackBerry UEM Enroll app installed.
 - Both devices must have NFC enabled.
1. On the device that you want to activate, if you do not see the device setup Welcome screen, reset the device to factory default settings.
 2. On the secondary device, open the BlackBerry UEM Enroll app. Make sure that NFC is enabled.
 3. Tap **Activate device**.
 4. Tap the backs of both devices together.
 5. On the device that you want to activate, follow the instructions on the screen to download and install the BlackBerry UEM Client for Android.
 6. Read the license agreement. Tap **I Agree**.
 7. Tap **Allow** to allow UEM Client to make and manage phone calls.
 8. Type your work email address. Tap **Next**.
 9. If necessary, type the server address. Tap **Next**. You can find the server address in the activation email message you received or in BlackBerry UEM Self-Service.
 10. Type your activation password. Tap **Activate My Device**.
 11. Wait while the profiles and settings are pushed to your device.
 12. On the **Set up your device** screen, tap **Accept & Continue** and wait while the work profile is set up.
 13. On the **Unlock selection** screen, choose an unlock method.
 14. On the **Secure start-up** screen tap **Yes** to require a password when the device starts.
 15. Type a device password and type it again to confirm it. Tap **OK**.
 16. Select one of the options for how you want your notifications to show. Tap **Done**.
 17. If you are prompted, tap **OK** to allow the connection to BlackBerry Secure Connect Plus and wait while the connection is turned on.

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