

## Wine FAQs

**Q: What if I want more information on each of the wines in this collection?**

**A:** See the tasting notes pdf below the description for tasting notes on each of the wines. The winemaker has selected the wines and has provided you tasting notes as a reference.

**Q: Can I talk to someone who knows wine?**

**A:** Call Vintage Wine Estates toll-free at **1-800-289-9463** to speak with one of their wine consultants who will be happy to help you. They are available Monday — Friday, 9 a.m. — 5 p.m. Pacific Time. You may also email at *WineConsultant@VintageWineEstates.com*.

**Q: What if I am not satisfied with a wine purchase?**

**A:** If you are not absolutely satisfied, call 800-367-9444 or email QVC Customer Service for a refund or replacement. Please do not return wine to QVC or to Vintage Wine Estates, due to state and federal regulations.

**Q: Are there age restrictions placed on wine orders?**

**A:** In order to prevent purchases of alcohol by minors, an adult (21 years of age or older) signature is required by law for delivery of all orders. If no adult will be available at your home to sign for your package, Vintage Wine Estates encourages you to have your wine delivered to your office. QVC and Vintage Wine Estates comply with all federal, state, and local laws regarding the sale of alcohol.

We clearly state whenever an order is placed that no purchase may be made by anyone less than 21 years of age.

The member must provide, under penalty of perjury, confirmation that they are at least 21 years old when they purchase wine from Vintage Wine Estates through QVC.

All shipments require an adult (21 years of age or older) signature. Proof of age will be verified by the delivery carrier.

No deliveries will be made to a visibly intoxicated person.

**Q: Do I have to pay Sales Tax on my order?**

**A:** State sales tax will be applied to orders according to regulations in each state.

**Q: Do I need to be home to sign for the delivery? What if I'm not home?**

**A:** Someone age 21 or older must be home to sign for the delivery. If you are not home, the delivery carrier will make three delivery attempts. If you may not be home, you should consider sending your wine to a business address or neighbor.

**Q: If I am not available to sign for delivery, can someone else in the household sign for it, if they are under 21?**

**A:** As long as they are 21 or older. No one under 21 is legally able to accept the wine shipment.

**Q: How will my wine orders be shipped?**

**A:** Vintage Wine Estates will ship orders to you using a variety of carriers. They'll typically use UPS and, in a few states, FedEx. The carrier depends on state availability and state regulatory requirements.

**Q: What if there is something wrong with the wine (e.g., broken in transit)?**

**A:** Please call Vintage Wine Estates at [1-800-289-9463](tel:1-800-289-9463) , and they'll get you a replacement. If there is evident carrier damage, please let your driver know upon delivery.

*Information supplied by Vintage Wine Estates.*