

Moving
PennDOT
Forward



pennsylvania
DEPARTMENT OF TRANSPORTATION

Driver and Vehicle Services Update

Bureau of Motor Vehicles – Research and Support Operations Section
P.O. Box 68031, Harrisburg, PA 17106-8031

This bulletin may be downloaded by visiting the Driver and Vehicle Services
website at www.dmv.pa.gov

Tom Wolf, Governor

Leslie S. Richards, Secretary

BULLETIN NO. 16-27

December 2016

SPECIAL EDITION

Refund Policy Changes

As a result of the elimination of registration stickers effective December 31, 2016 the Department has changed its refund policy.

Effective December 31, 2016, a refund request of unused registration must be made within 14 days of the expiration of the previous/old registration expiration date; regardless of when the registration was renewed. For example, if the registration plate expiration date is January 2017, the customer must request the refund of the unused registration by February 14, 2017. The customer must return the registration plate and the registration card in order to receive a refund along with the completed Form MV-700, "Application for Refund of Motor Vehicle/Driver License Products." Please note, if the customer renewed their previous/old registration after its expiration date, no refund will be given. For example, if the registration expires January 2017 and they do not renew until February 1, 2017 or after, no refund will be issued.

The current refund policy will remain in place for unused registrations issued prior to December 31, 2016. In this scenario, the customer will need to request the refund within 90 days of issuance and will need to return the registration card and sticker along with the completed Form MV-700.

The revised Form MV-700 will be available on our website at www.dmv.pa.gov on December 31, 2016.

**AGENTS ARE REQUIRED TO ENSURE ALL THEIR EMPLOYEES RECEIVE PENNDOT'S DRIVER AND
VEHICLE SERVICES UPDATE BULLETINS**