

Internet + WiFi + Phone

# Connecting Your New Equipment



Installation and Activation Guide





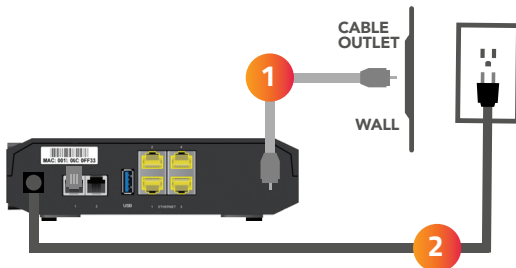
# Step 1:

## Connecting Your Modem

Most customers install their modem by directly connecting it to their coaxial wall outlet. If you do not have a coaxial outlet available, you may use the splitter and cables included in your kit and follow the directions in **Option 2** to share the outlet with your TV equipment.

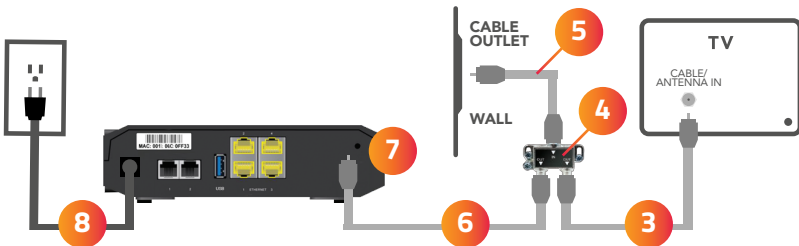
### Option 1: Independent Direct Hookup

- 1 Connect the coaxial cable from your wall outlet to the back of your new modem.
- 2 Connect the new power cord to the back of your new modem.
- 3 Plug the power cord into the power outlet.
- 4 Proceed to the **Installation Options** section on the back and choose the option that is right for you.



## Option 2: Shared Hookup with TV Coaxial Outlet

- 1 Locate the splitter and coaxial cables provided.
- 2 Disconnect the coaxial cable from the wall outlet.  
*(This will disrupt your TV service for a moment. Do not disconnect the cable from any other devices; only the wall outlet.)*
- 3 Connect the original coaxial cable you just removed from the wall outlet to the splitter using one of the ports labeled **OUT**.  
*(The other end is still connected to your video equipment.)*
- 4 Connect a second coaxial cable to the splitter port labeled **IN**.
- 5 Connect the other end of the coaxial cable to the wall outlet.  
*(Your TV service should now be restored.)*
- 6 Connect a third coaxial cable to the splitter port labeled **OUT**.
- 7 Connect the other end of the coaxial cable to the back of your new modem.
- 8 Connect the new power cord to the back of your new modem.
- 9 Plug the power cord into the power outlet.
- 10 Proceed to the **Installation Options** section on the back and choose the option that is right for you.



# Step 2

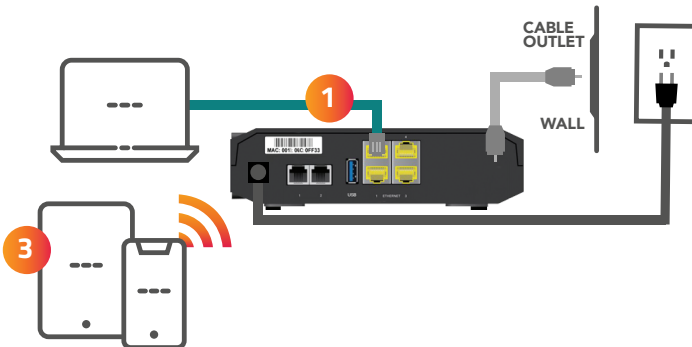
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## INSTALLATION OPTION 1

# Internet + WiFi

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- 1 Connect the Ethernet cable to the back of your computer and to the port labeled **Ethernet 1** on the back of your new modem.
- 2 Proceed to the **Modem Activation** section and follow the online step-by-step instructions.
- 3 For assistance setting up your WiFi connection, refer to the guide **Connecting to Your Wireless Network** included with this kit after completing modem activation.



## INSTALLATION OPTION 2

# Phone

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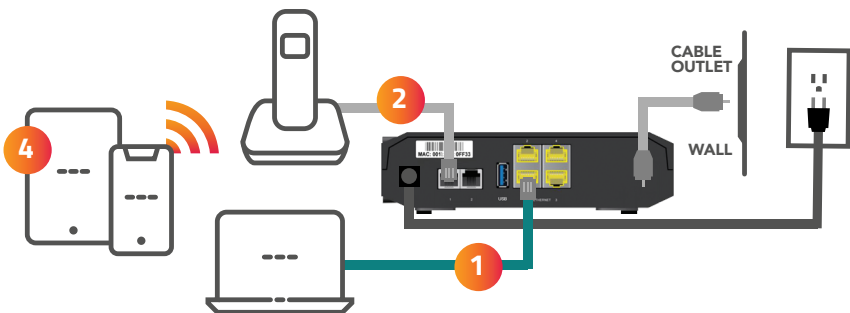
- 1 Connect the telephone cable to the **TEL 1** port on the back of your new modem.
- 2 Proceed to the **Modem Activation** section and follow the online step-by-step instructions.



### INSTALLATION OPTION 3

# Internet + WiFi + Phone

- 1 Connect the Ethernet cable to the back of your computer and to the port labeled **Ethernet 1** on the back of your new modem.
- 2 Connect the telephone cable to the **TEL 1** port on the back of your new modem.
- 3 Proceed to the **Modem Activation** section and follow the online step-by-step instructions.
- 4 For assistance setting up your WiFi connection, refer to the guide **Connecting to Your Wireless Network** included with this kit after completing modem activation.



# Step 3

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## Modem Activation

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- 1 Once all cables are connected, open your browser and go to <https://mccprov-siwg.mediacomcc.com> to activate your new modem.

**WiFi Users:** After completing your modem activation, refer to the guide **Connecting to Your Wireless Network** included with this kit to set up your WiFi.

- 2 Refer to the Welcome Letter in your kit for your activation code and equipment information needed to activate your services.

### You can Login using one of two methods:

Login with your Mediacom Billing Account # and Activation Code

or

Login with your Mediacom ID Username and Password

