



**Nest Protect (Battery)**  
**Detects smoke and carbon monoxide (CO)**

**User's Guide**

ATTENTION: Please read carefully and save this User's Guide in a safe place.

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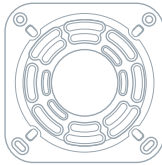


## MEET YOUR NEST PROTECT

Inside the box you'll find:



Nest Protect



Backplate



4 mounting screws

Nest Protect is designed to detect smoke and carbon monoxide in a residential environment. It has multiple sensors to help it understand what's happening in your home and a photoelectric sensor to detect slow, smoldering fires. Nest Protect can be used as a single station or multiple station alarm.

This guide covers the installation of Nest Protect (Battery) - Model number O5A-C.

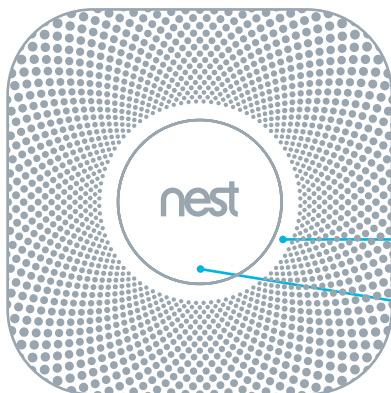
## REQUIREMENTS

Wi-Fi, an iOS or Android smartphone or tablet, and a free Nest Account are required for wireless mobile notifications and software updates. During set up, Wi-Fi and free Nest Account are required for wireless interconnect and room naming. After all the Nest Protects in your home are connected, they can communicate with each other without Wi-Fi.



13.4 cm  
(5.28")

4.1 cm  
(1.63")

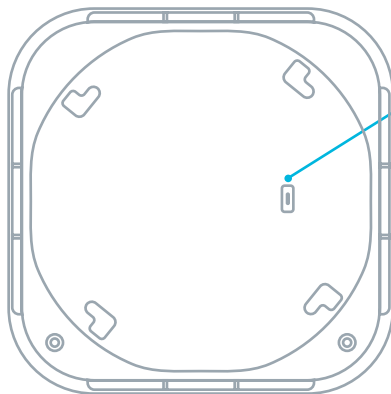


Horn enables Nest Protect to alert you with a loud emergency sound.

Speaker allows Nest Protect to speak with a human voice.

Light ring changes color to alert you.

Push the Nest button to hush alarms and run a test.



Micro-USB connector (not for normal use).

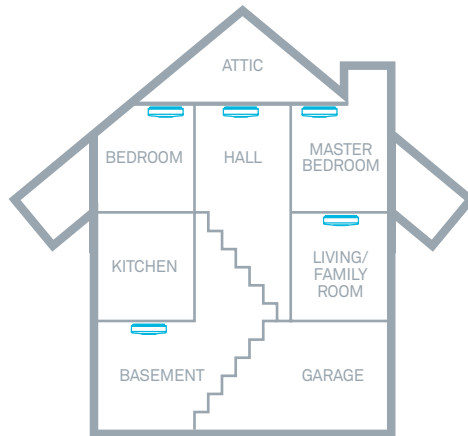
Battery compartment:  
6 AA Energizer® Ultimate  
Lithium batteries (L91).

## LOCATION IN YOUR HOME

Smoke alarms should be installed in the following areas:

- On every floor, including finished attics and basements.
- Inside and outside every sleeping area.
- At the top of the first-to-second floor stairway and on the basement ceiling near the entry of the stairs.
- In homes with more than 93 square meters (1,000 square feet) on one level, additional alarms may be required.

Nest Protect should be installed at least 3 m (10 ft) away from cooktops or cooking appliances.  
Nest Protect should NOT be installed in unfinished attics or garages.



# PLACEMENT ON THE CEILING OR WALL

Installing on the ceiling is recommended. Mark where the screws will go using the base as a guide. Make sure it's at least 10cm (4in) away from the wall.

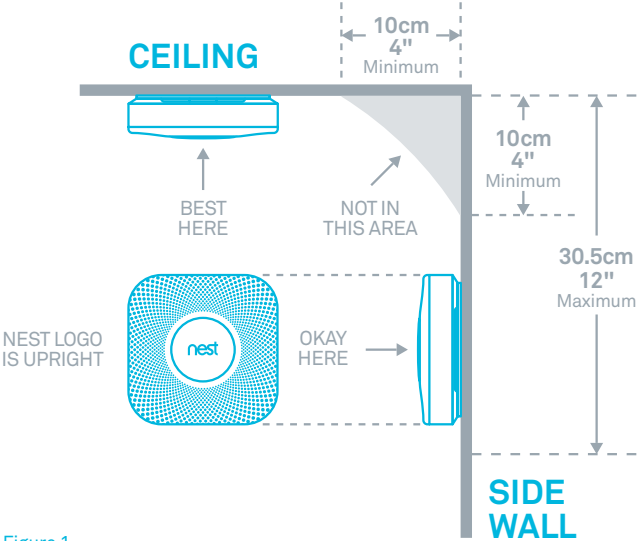


Figure 1

## PLACEMENT ON A SLOPED CEILING

If the slope of your ceiling is more than 19 degrees, there's a triangle of dead air below the peak that should be avoided. To check where the dead air ends, think of the peak of your ceiling as the top point of the triangle. The side of the triangle connects the wall to the slope of your ceiling. When the base is 90cm (35.4in) long, you get the outline of the dead air. Your smoke alarm should be installed on the ceiling or wall not more than 20cm (7.9in) below the dead air.

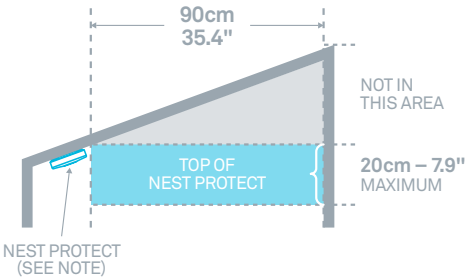


Figure 2

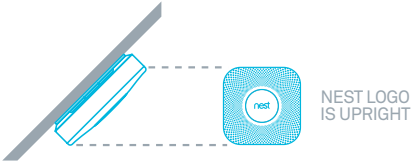


Figure 3

**NOTE:** Nest Protect may be located either on the ceiling or on the wall.

## SETUP AND INSTALLATION

### 1. Get the Nest app

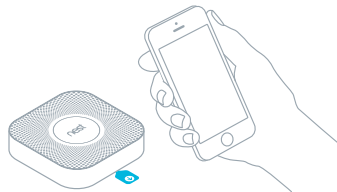
Before you install your Nest Protect on the ceiling or wall, you'll need to set it up with the Nest app. Download the app from the Apple App Store, Google Play or the Amazon App Store and create a free Nest Account.



### 2. Set up Nest Protect with the Nest app

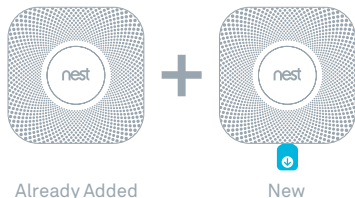
The Nest app will guide you through each step: scanning the Nest Protect QR code, connecting it to the Internet, and connecting it to other Nest Protects in your home.

Watch the video at [nest.com/ca/installprotect](https://nest.com/ca/installprotect).



### 3. Have more Nest Protects?

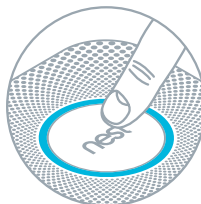
The Nest app will ask you if you have additional Nest Protects to set up. If so, it'll take you through a shorter setup. Make sure to keep track of which Protects you've already set up and where you're going to install them.



### 4. Test before you install

Once you're done setting up all of your Nest Protects, test they're added to your Nest Account by pushing the Nest button on one Nest Protect and follow the instructions to test. If they're all added, every Nest Protect will speak up.

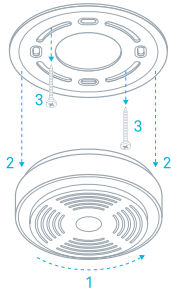
Now you can install them on the ceiling or wall.





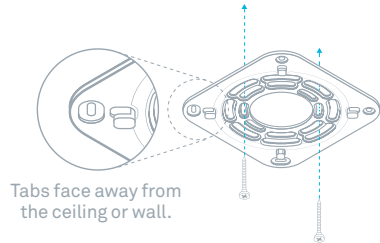
## 5. Remove your old smoke alarm

You may have to twist the alarm to release it. Carefully remove it to prevent ceiling or wall damage. Unscrew and remove the backplate if there is one.



## 6. Install Nest Protect backplate

Screw the backplate to the ceiling or wall using the included screws. Use two to four screws. Choose the slots to support Nest Protect evenly. Make sure the backplate is squared up to the wall.

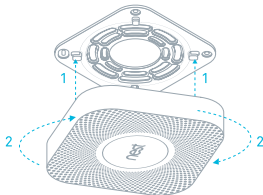


Tabs face away from the ceiling or wall.

## 7. Mount and test your Nest Protect

Push Nest Protect onto the backplate tabs and give it a slight twist clockwise. It'll CLICK into place.

Once you've installed all your Nest Protects, press the Nest button on one Nest Protect and follow the instructions to test. They should all speak to you, confirming that they're in range of each other.



# OPERATING INSTRUCTIONS

When the Nest Protect smoke and carbon monoxide (CO) alarm has something to say, it will speak to you in words and colors instead of just beeping. It has two kinds of alerts: Heads-Up and Emergency Alarms.

- Nest Protect can see smoke or carbon monoxide levels rising. So before it turns on an Emergency Alarm, Nest Protect gives you a friendly spoken Heads-Up to warn you in advance. It pulses yellow and speaks to you, telling you what and where the danger is.
- When smoke or carbon monoxide reach dangerous levels, Nest Protect tells you where the emergency is and pulses red, in addition to making a loud alarm sound. This is an Emergency Alarm.

|        | WHAT YOU HEAR                                                                                | WHAT YOU SEE ON NEST PROTECT                                                                     | WHAT IT MEANS                                                                                                           | WHAT TO DO                                                                                                                                                                                                                         |
|--------|----------------------------------------------------------------------------------------------|--------------------------------------------------------------------------------------------------|-------------------------------------------------------------------------------------------------------------------------|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| SETUP  | "READY. PRESS TO TEST."                                                                      |  BLUE rotates.  | To setup or run a manual test.                                                                                          | Press the Nest button. Nest Protect will walk you through next steps.                                                                                                                                                              |
| ALERTS | "HEADS-UP. THERE'S SMOKE IN THE (ROOM NAME). THE ALARM MAY SOUND."                           |  YELLOW pulses. | Smoke levels are rising.                                                                                                | Stand under Nest Protect and press the Nest button to hush the alert. Then put out the source of the smoke.                                                                                                                        |
|        | "HEADS-UP. THERE'S CARBON MONOXIDE IN THE (ROOM NAME). THE ALARM MAY SOUND."                 |  YELLOW pulses. | Carbon monoxide levels are rising. This Heads-Up will occur if carbon monoxide levels stay at 70ppm for 60-240 minutes. | Stand under Nest Protect and press the Nest button to hush the alert. Open a window or door to get fresh air, then find the CO leak and stop it.                                                                                   |
|        | (ALARM SOUND)<br>"EMERGENCY. THERE'S SMOKE IN (ROOM NAME)."                                  |  RED pulses.    | The smoke in the room has reached emergency levels.                                                                     | Get out of the house immediately.                                                                                                                                                                                                  |
|        | (ALARM SOUND)<br>"EMERGENCY. THERE'S CARBON MONOXIDE IN (ROOM NAME). MOVE TO FRESH AIR NOW." |  RED pulses.    | The carbon monoxide in the room has now reached emergency levels.                                                       | 1) Operate reset/silence button (Nest button).<br>2) Call your fire dept. or 911.<br>3) Move to fresh air.<br>3) Do not reenter the premises until the emergency services tell you to. Refer to page 22 for complete instructions. |

|                 | WHAT YOU HEAR                                                                                                                                                                                                                                                                                                                                                                        | WHAT YOU SEE ON NEST PROTECT                                                                                                                                                                                                                                                | WHAT IT MEANS                                                                                                                                                                                                                                | WHAT TO DO                                                                                                                                                                                                      |
|-----------------|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| EVERY DAY       |                                                                                                                                                                                                                                                                                                                                                                                      |  <p>You turn off the room lights for the night, and the GREEN light pulses once.</p>  <p>WHITE light.</p> | <p>Nest Protect has tested its sensors and batteries to confirm they are working correctly.</p> <p>Pathlight lights your way at night as you pass under it.</p>                                                                              | Sleep well.                                                                                                                                                                                                     |
| SILENCING       | <p>"SMOKE ALARM HAS BEEN HUSHED."</p> <p>"CARBON MONOXIDE ALARM HAS BEEN HUSHED."</p>                                                                                                                                                                                                                                                                                                |  <p>YELLOW or RED pulses.</p>                                                                                                                                                              | <p>You've hushed an alert. Nest Protect will now keep quiet, unless smoke or carbon monoxide reaches dangerous levels.</p>                                                                                                                   | <p>Make sure you're safe and have put out the source of smoke or carbon monoxide.</p>                                                                                                                           |
| TROUBLE SIGNALS | <p>"THE BATTERY IS LOW IN THE (ROOM NAME). REPLACE THE BATTERY SOON."</p> <p>"THE BATTERY IS VERY LOW IN THE (ROOM NAME). REPLACE THE BATTERY NOW." SINGLE CHIRP EVERY 60 SECONDS.</p> <p>"THE SENSORS HAVE FAILED IN THE (ROOM NAME). REPLACE NEST PROTECT NOW." SINGLE CHIRP EVERY 60 SECONDS.</p> <p>"NEST PROTECT HAS EXPIRED. REPLACE IT NOW." TWO CHIRPS EVERY 60 SECONDS.</p> |  <p>YELLOW pulses.</p><br> <p>YELLOW pulses.</p>                                                          | <p>Low battery.</p><br><p>Nest Protect batteries have been depleted. It will chirp.</p><br><p>Nest Protect has tested its sensors and there is a problem. It will chirp.</p><br><p>Nest Protect has expired and reached its end of life.</p> | <p>Change the batteries of Nest Protect soon.</p><br><p>Change the batteries of Nest Protect now.</p><br><p>Clean with compressed air. If the problem persists, replace it.</p><br><p>Replace Nest Protect.</p> |

## HEADS-UP AND EMERGENCY ALARMS

### ALERTS

Nest Protect has two kinds of voice alerts: Heads-Up and Emergency Alarms.

A Heads-Up is a friendly warning before conditions get dangerous. Nest Protect pulses yellow and tells you where smoke or carbon monoxide is.

An Emergency Alarm occurs when smoke or carbon monoxide reach dangerous levels. Nest Protect pulses red, makes a loud alarm sound and tells you what room the emergency is in. The smoke alarm takes precedence when carbon monoxide is also present.

### WHICH ALERTS CAN BE SILENCED

- Heads-Up alerts can be hushed by using the Nest button.
- Emergency Alarms cannot be hushed by using the Nest button if smoke reaches a critical level.
- Because there are many different types of fires, you may experience an Emergency Alarm without having first experienced a Heads-Up alert. This means that dangerous levels of smoke or CO occurred extremely quickly and Nest Protect must sound the Emergency Alarm.
- After the Nest Protects in your home are connected to each other, whenever there's a Heads-Up or an Emergency Alarm in one room, they will all tell you what and where the danger is. So go to that room and press the button on the Nest Protect there to hush every Nest Protect in the home. This will ensure that you will identify the source of the danger in that room.

## WIRELESS INTERCONNECT

After your Nest Protects have been wirelessly connected, they'll all speak up at once in an emergency. That means when one Nest Protect raises any kind of alert, every Nest Protect in the house will tell you which room the smoke or CO is in. For example, if you're in the bedroom and the alarm goes off in the basement, the Nest Protect in the bedroom will tell you there's smoke in the basement. To silence the alert, go to that room and press the button on the Nest Protect there. That will hush every Nest Protect in the house.

Nest Protects can typically communicate with each other if they're up to 15m (50ft) apart inside a home. Some features of a home may reduce their range, including the number of floors, number/size of rooms, furniture, type of building material, suspended ceilings, ductwork, large metallic appliances and metal studs. This kind of interference can be overcome by adding more Nest Protects that can route wireless signals around obstructions.

Nest Protect - Battery (model number 05A-C) and Nest Protect - Wired 120V (model number 05C-C) are compatible and can be interconnected wirelessly.

Nest Protect wireless interconnect will not work with other products from other brands.

### ⚠ WARNING

- The range and proper operation of any wireless device will vary depending on its surroundings.
- Nest Protect alarms are not to be used outdoors or to transmit between buildings. The alarms will not communicate properly in those conditions.
- Metal objects and metallic wallpaper may interfere with signals from wireless alarms. Test your Nest Protects with metal doors opened and closed.

### PATHLIGHT

Usually Nest Protect has its light turned off, but it will light your way as you walk underneath it in the dark. You can enable or disable Pathlight from the Nest app.

## TESTING NEST PROTECT

### SELF-MONITORING

Nest Protect continuously tests itself, so you don't have to wonder if it's working.

When you turn out the lights for the night, Nest Protect will glow green for a moment – that means everything is working. If it glows yellow, this means Nest Protect has detected something wrong that needs your attention. Just push the Nest button to hear its warning: either the batteries are low, Wi-Fi has been down or there is an issue with its sensors.

### TEST NEST PROTECT MANUALLY

Safety regulations require you to perform a weekly manual test.

After installation, test Nest Protect by pressing the Nest button twice. Before sounding the alarm, Nest Protect will give you a countdown so that you have time to move away from the alarm.

#### ▲ WARNING

DO NOT stand close to the alarm when the horn is sounding. Exposure at close range may be harmful to your hearing. When testing, step away when horn starts sounding.

### Test procedure

- Press the Nest button twice to start a test.
- Nest Protect will say: “This is only a test. The alarm will sound.”
- Once the Nest Protect you've tested has made sure it's working, it'll tell you everything's okay.

If they are interconnected, every Nest Protect will speak up in the house. Walk to each one to make sure you hear them.

#### ▲ WARNING

- If the alarm ever fails to test correctly, have it replaced immediately! If the alarm is not working properly, it cannot alert you to a problem.
- DO NOT use a match, cigarette or any other makeshift fire to test the smoke alarm.
- To test the CO alarm, NEVER use vehicle exhaust! Exhaust may cause permanent damage and voids your warranty.
- NEVER use an open flame of any kind to test this alarm. You might accidentally damage or set fire to the unit or to your home.

## GENERAL MAINTENANCE

### CLEANING YOUR NEST PROTECT

Like any photoelectric smoke alarm, Nest Protect can get dusty. Do not clean it with detergents or solvents (like Windex®) and do not spray air fresheners, hair spray or other aerosols near it. To dust Nest Protect:

- Remove it from the wall or the ceiling.
- Unscrew the battery door.
- Pass a can of compressed air back and forth across the entire backplate and alarm.
- Blow compressed air around the black circle that says Nest. This is the smoke chamber.

Do not get water inside the alarm or paint over it.

### RESETTING NEST PROTECT

You can reset Nest Protect to erase all your settings and reset the wireless interconnection between Nest Protects. You may want to do this before you move to a new house.

You'll need to press and hold the Nest button on Nest Protect to erase its settings. Follow the steps below for each Nest Protect you want to reset. You can't erase the settings on your Nest Protect from the Nest app.

- Press and hold the Nest button. Nest will chime and glow blue.
- Keep holding the button until Nest Protect says its version number. Then release the button.
- Nest Protect will start a verbal countdown and tell you it's erasing all settings. You can cancel by pressing the Nest button during the countdown.
- After a few seconds it will restart.

Your Nest Protect will still detect smoke and carbon monoxide after being reset. You can see complete instructions at [nest.com/protect/reset](https://nest.com/protect/reset).

### BATTERY

6 AA Energizer® Ultimate Lithium batteries (L91).

These batteries can be purchased at your local retailer.

Nest Protect will let you know its batteries are getting low before they need to be replaced. Instead of lighting up green during Nightly Promise, it'll glow yellow. Once you press the Nest button, Nest Protect will say, "The battery is low. Replace the battery soon."

#### WARNING

Use only batteries specified by Nest. Use of a different battery model will have a detrimental effect on the smoke alarm operation. The alarm may not operate properly with other batteries. Never use rechargeable batteries since they may not provide a constant charge.

Never remove the batteries from a battery-operated alarm to stop an unwanted alarm (caused by cooking smoke, etc.). Removing batteries disables the alarm so it cannot sense smoke, and removes your protection. Instead open a window or fan the smoke away from the unit.

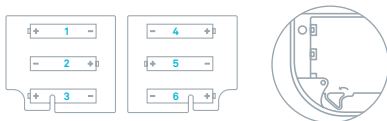
The alarm will not operate without battery power. The alarm cannot work until you install the batteries in the correct position (Match "+" to "+" and "-" to "-").

## REPLACING THE BATTERIES

1. Remove your Nest Protect from its backplate.
2. Using a Phillips screwdriver, unscrew the two screws from the battery door on the back of Nest Protect.



3. Replace the batteries. Make sure to use Energizer Ultimate Lithium batteries and install them in the right order. If you install them out of order, you may not be able to close the battery compartment.



4. Reattach the battery door by sliding it into the tabs located on the opposite side from the batteries, replacing the screws and then reattaching Nest Protect to the backplate.



5. Press the Nest button to run a test.

## SERVICING

Step 1: Before sending Nest Protect for service, visit [nest.com/ca/support](https://nest.com/ca/support).

Step 2: If your Nest Protect needs servicing, first contact our support team to get a return number.

Step 3: Send it to

### Nest Labs

(YOUR RETURN NUMBER)

Nest Labs c/o Ingram Micro Logistics Br40  
88 Foster Crescent  
Mississauga, ON L5R 4A2  
Canada

## RECYCLING AND DISPOSAL

Visit [nest.com/ca/recycle](https://nest.com/ca/recycle).

## EXPIRATION

Nest Protect has a limited life like any smoke/CO alarm. Nest Protect's lifetime is 7 years. You will need to replace Nest Protect after 7 years with a brand new Nest Protect. Check the date of replacement written on the back of Nest Protect.

### ⚠ WARNING

You'll no longer be protected from smoke or CO if you don't replace your Nest Protect.

About two weeks before it expires, Nest Protect will light up with a yellow light. Press the Nest button and it will say, "Nest Protect has expired. Replace it now." Buy a new alarm and recycle the expired one. Make sure you test your new Nest Protect once it's installed.



# SAFETY

## ALARM LIMITATIONS

### LIMITATIONS OF SMOKE ALARMS

Alarms reduce deaths resulting from home fires worldwide. However smoke alarms can only work if they are properly located, installed and maintained, and if smoke reaches the alarms.

- Smoke alarms may not waken all individuals. Make sure you create an escape plan and you practice fire drills with all members of the family.
- Smoke alarms cannot work without power. If they are powered by batteries, the smoke alarms cannot work if the batteries are missing, dead or disconnected. If they are wired, the smoke alarms cannot work during a long power outage and once the backup battery is dead. Nest Protect will warn you in advance when batteries are running low so that you can replace them.
- Smoke will not be able to reach smoke sensor while the dust cover is in place. The dust cover must be removed.
- Smoke alarms cannot detect fires if the smoke does not reach the alarms. For example, if a door is closed, smoke may not reach the smoke alarm. This is why you should have a smoke alarm in each bedroom and in the hallways as bedroom doors may be closed at night.
- Smoke alarms may not be heard. Although the smoke alarm comes with a loud horn of 85 decibels, it may not be heard if: 1) people have consumed alcohol or drugs, 2) the alarm is drowned by noise from stereo, TV, traffic, air conditioner or other appliances, 3) residents are hearing impaired or have high frequency hearing loss associated with aging. Special smoke alarms should be installed for those who are hearing impaired.

- This smoke alarm is not intended to alert hearing impaired residents. Alarms specifically designed for the hearing impaired, which feature devices like flashing strobe lights or low frequency devices are available to alert the hearing impaired in case of fire.
- This smoke alarm alone is not a suitable substitute for complete fire detection systems in places housing many people—like apartment buildings, condominiums, hotels, motels, dormitories, hospitals, long-term health care facilities, nursing homes, day care facilities, or group homes of any kind—even if they were once single-family homes. It is not a suitable substitute for complete fire detection systems in warehouses, industrial facilities, commercial buildings, and special-purpose non-residential buildings which require special fire detection and alarm systems. Depending on the building codes in your area, this smoke alarm may be used to provide additional protection in these facilities.

## LIMITATIONS OF CARBON MONOXIDE (CO) ALARMS

- NEVER ignore your carbon monoxide alarm if it alarms. Refer to “What to do in case of a carbon monoxide alarm” for more information. Failure to do so can result in injury or death.
- This CO alarm is designed for use inside a single-family home or apartment. It is not meant to be used in common lobbies, hallways, or basements of multi-family buildings unless working CO alarms are also installed in each family living unit. CO alarms in common areas may not be heard from inside individual family living units.
- This CO alarm alone is not a suitable substitute for complete detection systems in places which house many people, like hotels or dormitories, unless a CO alarm is also placed in each unit.
- DO NOT use this CO alarm in warehouses, industrial or commercial buildings, special-purpose non-residential buildings, or airplanes. This CO alarm is specifically designed for residential use, and may not provide adequate protection in non-residential applications.
- Some individuals are more sensitive to CO than others, including people with cardiac or respiratory problems, infants, unborn babies, pregnant mothers or elderly people can be more quickly and severely affected by CO. Members of sensitive populations should consult their doctors for advice on taking additional precautions.
- The silence feature is for your convenience only and will not correct a CO problem. Always check your home for a potential problem after any alarm. Failure to do so can result in injury or death.

## INSTALLATION CODE

THIS EQUIPMENT SHOULD BE INSTALLED IN ACCORDANCE WITH THE STANDARD FOR THE INSTALLATION OF SMOKE-ALARMS, CAN/ULC-S553-02, the National Building Code of Canada and the National Fire Code of Canada.

**NOTE:** Specific requirements for Smoke Alarm installation vary from province to province and from region to region. Check with your local Fire Department for current requirements in your area.

### WARNING

This product is intended for use in ordinary indoor residential areas. It is not designed to measure compliance with commercial and industrial standards.

## WHERE TO INSTALL YOUR SMOKE ALARMS

Where required by applicable laws, codes, or standards for a specific type of occupancy, approved single- and multiple-station smoke alarms shall be installed as follows:

- (1) In all sleeping rooms and guest rooms.
- (2) Outside of each separate dwelling unit sleeping area, within 6.4m (21ft) of any door to a sleeping room, the distance measured along a path of travel.
- (3) On every level of a dwelling unit, including basements.
- (4) On every level of a residential board and care occupancy (small facility), including basements and excluding crawl spaces and unfinished attics.
- (5) In the living area(s) of a guest suite.
- (6) In the living area(s) of a residential board and care occupancy.

## SMOKE DETECTION

### Are more smoke alarms desirable?

The required number of smoke alarms might not provide reliable early warning protection for those areas separated by a door from the areas protected by the required smoke alarms. For this reason, the use of additional smoke alarms for those areas for increased protection is recommended. The additional areas include the dining room and hallways not protected by the required smoke alarms. The installation of smoke alarms in kitchens, attics (finished or unfinished), or garages is not normally recommended, because these locations occasionally experience conditions that can result in improper operation. As Nest Protect is also a carbon monoxide alarm, it is not recommended to install it in a furnace room or a utility room if it contains a water heater or a furnace. It should be 4.5 – 6m (15 – 20 ft) from these appliances to avoid transient conditions and/or perceived nuisance alarms.

## WHERE NOT TO INSTALL YOUR SMOKE ALARMS

For best performance, AVOID installing a smoke alarm in these areas:

- **Where combustion particles are produced.** Burning material creates combustion particles which could cause your smoke alarm to go off unnecessarily. Areas to avoid include poorly ventilated kitchens, garages, boats, recreational vehicles, and furnace rooms. Keep a smoke alarm at least 6m (20ft) from the source of combustion particles (stove, furnace, water heater, space heater) if possible. In areas where a 6m (20ft) distance is not possible – in mobile, or smaller homes, for example – it is recommended a smoke alarm to be placed as far from these fuel-burning sources as possible. The placement recommendations are intended to keep a smoke detector at a reasonable distance from a fuel-burning source, reducing “unwanted” alarms. Unwanted alarms can occur if a smoke alarm is placed directly next to a fuel-burning source. Ventilate these areas as much as possible.
- **In air streams near kitchens.** Air currents can draw cooking smoke into the sensor of a smoke alarm near the kitchen.
- **In very damp, humid or steamy areas, or directly near bathrooms with showers.** Keep a smoke alarm at least 3m (10ft) away from showers, saunas, dishwashers, etc.
- **Where temperatures are regularly below 4°C (40°F) or above 38°C (100°F)** including unheated buildings, outdoor rooms, porches, or unfinished attics.
- **In very dusty, dirty, or greasy areas.** Do not install a smoke alarm directly over the stove or range. Clean a laundry room unit frequently to keep it free of dust or lint.

- **Near fresh air vents, ceiling fans, or in very drafty areas.** Drafts can blow smoke away from a smoke alarm, preventing it from reaching the sensor.
- **In insect infested areas.** Insects can clog openings to the sensor and cause unwanted alarms.
- **Less than 30.5cm (12in) away from fluorescent lights.** Electrical “noise” can interfere with the sensor.
- **In “dead air” spaces.** “Dead air” spaces may prevent smoke from reaching a smoke alarm.

## WHERE NOT TO INSTALL YOUR CO ALARMS

- Keep carbon monoxide alarm at least 1.5m (5ft) away from any cooking appliance including stovetop, oven, microwave, etc.
- This alarm should not be installed in locations where the normal ambient temperature is below 4°C (40°F) or exceeds 38°C (100°F).

## EXAMPLES OF WHEN YOUR SMOKE ALARM MAY NOT BE EFFECTIVE

Your alarm may not be effective in protecting against fire in certain cases:

- Smoking in bed.
- Leaving children unsupervised.
- Cleaning with flammable liquids, like gasoline.
- When someone’s clothes have caught on fire.
- Fires where the smoke is prevented from reaching the alarm due to a closed door or other obstruction.
- Incendiary fires where the fire grows so rapidly that an occupant can’t get out, even with alarms in proper locations.

## CARBON MONOXIDE (CO) PRECAUTIONS

### WHAT IS CARBON MONOXIDE?

Carbon Monoxide (CO) is an invisible, odorless, tasteless gas produced when fuels do not burn completely, or are exposed to heat (usually fire). These fuels include: wood, coal, charcoal, oil natural gas, gasoline, kerosene, and propane.

Common appliances are often sources of CO, such as oil or gas burning furnaces, gas ovens, wood-burning fireplaces, charcoal grills. Other possible sources that may prompt a CO alarm include: fuel-fired appliances (eg, space heater, furnace, water heater, range, oven, clothes dryer), or other sources of combustion (e.g., kerosene-burning stove or heater or gas log fireplace) or internal combustion engines. If they are not properly maintained, are improperly ventilated or malfunction, CO levels can rise quickly. CO is a real danger now that homes are more energy efficient. "Air-tight" homes with added insulation, sealed windows, and other weatherproofing can "trap" CO inside.

Electrical appliances typically do not produce CO.

The Nest Protect CO sensor meets the alarm response time requirements. Standard alarm times are as follows:

- At 70 PPM, the unit must alarm within 60-240 minutes.
- At 150 PPM, the unit must alarm within 10-50 minutes.
- At 400PPM, the unit must alarm within 4 to 15 minutes.

### ⚠ WARNING

This carbon monoxide alarm is designed to detect carbon monoxide from any source of combustion. It is NOT designed to detect any other gas. The alarm only indicates the presence of carbon monoxide gas at the sensor. Carbon monoxide gas may be present in other areas.

This device is designed to protect individuals from the acute effects of carbon monoxide exposure. It will not fully safeguard individuals with specific medical conditions. If in doubt consult a medical practitioner. Individuals with certain medical problems should consider using detection devices with lower COHb alarming capabilities and consider warning devices which provide audible and visual signals for carbon monoxide concentrations under 30 ppm.

### SYMPTOMS OF CO POISONING

The following symptoms are related to CARBON MONOXIDE POISONING and are to be discussed with ALL members of the household:

- **Mild Exposure:** Headaches, running nose, sore eyes, nausea, vomiting, fatigue (often described as 'Flu-like' symptoms).
- **Medium Exposure:** Dizziness, drowsiness and vomiting.
- **Extreme Exposure:** Unconsciousness, brain damage and death.
- Many cases of reported CARBON MONOXIDE POISONING indicate that while victims are aware they are not well, they become so disoriented they are unable to save themselves by either exiting the building or calling for assistance. Young children and household pets are typically the first affected.

## WHAT TO DO IN CASE OF A CARBON MONOXIDE ALARM

### WARNING

Actuation of your CO alarm indicates the presence of carbon monoxide (CO) which can KILL YOU.

If alarm signal sounds (four beeps), followed by “There is carbon monoxide in [room type]”:

- (1) immediately move to fresh air - outdoors or by an open door or window. Check that all persons are accounted for. Do not re-enter the premises or move away from the open door/window until the emergency services responders have arrived, the premises have been aired out, and your alarm remains in its normal condition;
- (2) call your emergency local service (fire department or 911).

PHONE NUMBER:

This information is available as a label provided in the box. Stick it in a spot where everyone can see it, like the refrigerator.

## THE FOLLOWING CONDITIONS CAN RESULT IN TRANSIENT CO SITUATIONS

1. Excessive spillage or reverse venting of fuel burning appliances caused by:
  - I) Outdoor ambient conditions such as wind direction and/or velocity, including high gusts of wind; heavy air in the vent pipes (cold/humid air with extended periods between cycles).
  - II) Negative pressure differential resulting from the use of exhaust fans.
  - III) Simultaneous operation of several fuel burning appliances competing for limited internal air.
  - IV) Vent pipe connection vibrating loose from clothes dryers, furnaces, or water heaters.
  - V) Obstructions in or unconventional vent pipe designs which amplify the above situations.
2. Extended operation of unvented fuel burning devices (range, oven, fireplace, etc.).
3. Temperature inversions which can trap exhaust gases near the ground.
4. Car idling in an open or closed attached garage, or near a home.
5. NEVER bring a charcoal grill inside and ALWAYS operate a portable generator outside, a safe distance from the house, and well away from windows.

## FIRE SAFETY PRECAUTIONS

### CREATE AN ESCAPE PLAN TO PRACTICE

Be prepared when your smoke/CO alarm sounds its alarm. Develop a family escape plan, discuss it with all household members, and practice it regularly.

- Make sure everyone is familiar with the sound of your smoke/CO alarm and explain what the sound means.
- Determine TWO exits from each room and have an escape route to the outside from each exit.
- Teach all the members in your household to check doors for heat with the back of your hand before opening them, and to use the alternate exit if the door is hot. Make sure they do not open the door if it is hot.
- Teach household members to crawl along the floor to avoid dangerous smoke, fumes and gases.
- Determine a safe meeting place for all household members to regroup at outside the building.

### PRACTICE FIRE SAFETY

Practice your escape plan at least twice a year, making sure that everyone is involved – from kids to grandparents. Practice the escape plan with children, including holding one at night when they are sleeping. If children or others do not wake up to the sound of the smoke alarm, or if there are infants or family members with mobility limitations, make sure that someone is assigned to help them for the fire drill and in the event of an emergency.

Current studies have shown smoke alarms may not awaken all sleeping individuals, and that it is the responsibility of individuals in the household that are capable of assisting others to provide assistance to those who may not be awakened by the alarm sound, or to those who may be incapable of safely evacuating the area unassisted.

### WHAT TO DO IN CASE OF FIRE

- Get out now.
- Don't panic; stay calm.
- Operate your safety plan as previously planned.
- Alert small children in the home and those who may need extra assistance.
- Leave the building as quickly as possible. Touch doors with the back of your hand and make sure they are not hot before opening them. Use an alternate exit, if necessary. In case of smoke, crawl along the floor, and DO NOT stop to collect anything. Close the doors behind you.
- Meet at a pre-arranged meeting place outside the building.
- Once outside, do a head count, and call the fire department.
- DO NOT reenter the house, unless a fire official says it's safe to reenter.

## INDUSTRY CANADA (IC) COMPLIANCE NOTICE

This device complies with Industry Canada license-exempt RSS standard(s). Operation is subject to the following two conditions: (1) this device may not cause interference, and (2) this device must accept any interference, including interference that may cause undesired operation of the device.

This Class B digital apparatus complies with Canadian ICES-003.

### IC RADIATION EXPOSURE STATEMENT

This equipment complies with IC RSS-102 radiation exposure limits set forth for an uncontrolled environment. This equipment should be installed and operated with minimum distance 20cm (8in) between the radiator and your body.

## MOBILE NOTIFICATIONS

### WARNING

Nest Protect smartphone and tablet notifications require a functional Wi-Fi connection. They're only as reliable as your home's Wi-Fi network and aren't a substitute for a third party emergency monitoring service.

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Nest Labs. 900 Hansen Way. Palo Alto, CA 94304



# Nest Labs, Inc. Limited Warranty Nest Protect Smoke + Carbon Monoxide Alarm

**IMPORTANT INFORMATION ABOUT YOUR RIGHTS AND OBLIGATIONS, AS WELL AS LIMITATIONS AND EXCLUSIONS THAT MAY APPLY TO YOU.**

## **YOUR RIGHTS AND THIS LIMITED WARRANTY**

This Limited Warranty gives you specific legal rights. You may also have other legal rights that vary by state, province or jurisdiction. The disclaimers, exclusions, and limitations of liability under this Limited Warranty will not apply to the extent prohibited by applicable law. For a full description of your legal rights you should refer to the laws applicable in your jurisdiction and you may wish to contact a relevant consumer advisory service.

## **1. WHAT THIS LIMITED WARRANTY COVERS; PERIOD OF COVERAGE**

Nest Labs, Inc. ("Nest Labs"), 900 Hansen Way, Palo Alto, California USA, warrants to the owner of the enclosed product that the product contained in this box ("Product") will be free from defects in materials and workmanship for a period of two (2) years [one (1) year for Factory Refurbished Products] from the date of delivery following the original retail purchase (the "Warranty Period"). If the Product fails to conform to this Limited Warranty during the Warranty Period, Nest Labs will, at its sole discretion, either (a) repair or replace any defective Product or component; or (b) accept the return of the Product and refund the money actually paid by the original purchaser for the Product. Repair or replacement may be made with a new or refurbished product or components, at Nest Labs' sole discretion. If the Product or a component incorporated within it is no longer available, Nest Labs may replace the Product with a similar product of similar function, at Nest Labs' sole discretion. This is your sole and exclusive remedy for breach of this Limited Warranty. Any Product that has either been repaired or replaced under this Limited Warranty will be covered by the terms of this Limited Warranty for the longer of ninety (90) days from the date of delivery or the remaining Warranty Period. This Limited Warranty is transferable from the original purchaser to subsequent owners, but the Warranty Period will not be extended in duration or expanded in coverage for any such transfer.

## **2. TOTAL SATISFACTION RETURN POLICY**

If you are the original purchaser of the Product and you are not satisfied with this Product for any reason, you may return it in its original condition within thirty (30) days of the original purchase and receive a full refund.

## **3. WARRANTY CONDITIONS; HOW TO GET SERVICE IF YOU WANT TO CLAIM UNDER THIS LIMITED WARRANTY**

Before being able to claim under this Limited Warranty, the owner of the Product must (a) notify Nest Labs of the intention to claim by visiting <http://support.nest.com> during the Warranty Period and providing a description of the alleged failure, and

(b) comply with Nest Labs' return shipping instructions, and (c) ship the Product at owner's cost (except where prohibited by applicable law) to Nest Labs for repair or replacement. Nest Labs will have no warranty obligations with respect to a returned Product if it determines, in its reasonable discretion after examination of the returned Product, that the Product is an Ineligible Product (defined below). Nest Labs will bear all costs of return shipping to owner and will reimburse any shipping costs incurred by the owner, except with respect to any Ineligible Product, for which owner will bear all shipping costs.

#### **4. WHAT THIS LIMITED WARRANTY DOES NOT COVER**

This warranty does not cover the following (collectively "Ineligible Products"): Products marked as "sample" or sold "AS IS"; or Products that have been subject to: (a) modifications, alterations, tampering, or improper maintenance or repairs; (b) handling, storage, installation, testing, or use not in accordance with the Installation Guide or other instructions provided by Nest Labs; (c) abuse or misuse of the Product; (d) breakdowns, fluctuations, or interruptions in electric power or the telecommunications network; or (e) Acts of God, including lightning, fire, flood, tornado, earthquake, or hurricane. This warranty does not cover consumable parts, including batteries, unless damage is due to defects in materials or workmanship of the Product, or software (even if packaged or sold with the product). Nest Labs recommends that you use only authorized service providers for maintenance or repair. Unauthorized use of the Product or software can impair the Product's performance and may invalidate this Limited Warranty. Nest Labs does not warrant that operation of the Product will be error-free or uninterrupted or that the Product will in every case process all data correctly.

#### **5. DISCLAIMER OF WARRANTIES**

EXCEPT AS STATED ABOVE IN THIS LIMITED WARRANTY, AND TO THE MAXIMUM EXTENT PERMITTED BY APPLICABLE LAW, NEST LABS DISCLAIMS ALL EXPRESS, IMPLIED, AND STATUTORY WARRANTIES AND CONDITIONS WITH RESPECT TO THE PRODUCT, INCLUDING THE IMPLIED WARRANTIES OF MERCHANTABILITY, FITNESS FOR A PARTICULAR PURPOSE. TO THE MAXIMUM EXTENT PERMITTED BY APPLICABLE LAW, NEST LABS ALSO LIMITS THE DURATION OF ANY IMPLIED WARRANTIES OR CONDITIONS TO THE DURATION OF THIS LIMITED WARRANTY.

#### **6. LIMITATION OF DAMAGES**

IN ADDITION TO THE ABOVE WARRANTY DISCLAIMERS, IN NO EVENT WILL NEST LABS BE LIABLE FOR ANY CONSEQUENTIAL, INCIDENTAL, EXEMPLARY, OR SPECIAL DAMAGES, INCLUDING ANY DAMAGES FOR LOST DATA OR LOST PROFITS, ARISING FROM OR RELATING TO THIS LIMITED WARRANTY OR THE PRODUCT, AND NEST LABS' TOTAL CUMULATIVE LIABILITY ARISING FROM OR RELATED TO THIS LIMITED WARRANTY OR

THE PRODUCT WILL NOT EXCEED THE AMOUNT ACTUALLY PAID FOR THE PRODUCT BY THE ORIGINAL PURCHASER.

#### **7. LIMITATION OF LIABILITY**

NEST LABS DISCLAIMS ALL LIABILITY OF ANY KIND OF NEST LABS' SUPPLIERS. THE NEST LABS ONLINE SERVICES ("SERVICES") PROVIDE YOU INFORMATION ("PRODUCT INFORMATION") REGARDING YOUR NEST PRODUCTS OR OTHER PERIPHERALS CONNECTED TO YOUR PRODUCTS ("PRODUCT PERIPHERALS"). THE TYPE OF PRODUCT PERIPHERALS THAT MAY BE CONNECTED TO YOUR PRODUCT MAY CHANGE FROM TIME TO TIME. THE SERVICES MAY BE USED TO CONTROL YOUR HEATING, VENTILATION, AND AC SYSTEM OR PRODUCT PERIPHERALS VIA THE PRODUCT. WITHOUT LIMITING THE GENERALITY OF THE DISCLAIMERS ABOVE, ALL PRODUCT INFORMATION IS PROVIDED FOR YOUR CONVENIENCE, "AS IS", AND "AS AVAILABLE". NEST LABS DOES NOT REPRESENT, WARRANT, OR GUARANTEE THAT PRODUCT INFORMATION WILL BE AVAILABLE, ACCURATE, OR RELIABLE OR THAT PRODUCT INFORMATION OR USE OF THE SERVICES OR PRODUCT WILL PROVIDE SAFETY IN YOUR HOME. YOU ARE SOLELY RESPONSIBLE FOR ALL SAFETY IN YOUR HOME. YOU USE ALL PRODUCT INFORMATION, THE SERVICES, AND THE PRODUCT AT YOUR OWN DISCRETION AND RISK. YOU WILL BE SOLELY RESPONSIBLE FOR (AND NEST LABS DISCLAIMS ANY AND ALL LOSS, LIABILITY, OR DAMAGES, INCLUDING TO YOUR WIRING, FIXTURES, ELECTRICITY, PLUMBING, HOME, PRODUCT, PRODUCT PERIPHERALS, COMPUTER, MOBILE DEVICE, AND ALL OTHER ITEMS AND PETS IN YOUR HOME, RESULTING FROM YOUR USE OF THE PRODUCT INFORMATION, SERVICES, OR PRODUCT. PRODUCT INFORMATION PROVIDED BY THE SERVICES IS NOT INTENDED AS A SUBSTITUTE FOR DIRECT MEANS OF OBTAINING THE INFORMATION. FOR EXAMPLE, A TEMPERATURE READING IN THE PRODUCT INFORMATION PROVIDED BY THE SERVICES IS NOT INTENDED AS A SUBSTITUTE FOR READING THE TEMPERATURE AS DIRECTLY DISPLAYED BY THE PRODUCT.

#### **8. VARIATIONS THAT MIGHT APPLY TO THIS LIMITED WARRANTY**

Some jurisdictions do not allow limitations on how long an implied warranty lasts or exclusions/limitations on incidental or consequential damages, so some of the limitations set out above may not apply to you.

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