VMware Accessibility Conformance Report

International Edition

(Based on VPAT® Version 2.4)

Name of Product/Version:

vRealize® Suite Lifecycle Manager ™ version 8.3

Report Date:

December 2020

Product Description:

vRealize® Suite Lifecycle Manager ™ delivers a comprehensive cloud management platform (CMP) that enables a highly agile and efficient hybrid cloud environment across on-premises software-defined data centers (SDDC) and public clouds. For more information, please visit https://www.vmware.com/products/vrealize-suite-vcloud-suite.html

Clarity Disclaimer: vRealize® Suite Lifecycle Manager ™ includes Clarity 3.1.12, Angular 9.1.11. Please refer to the Clarity VPAT and Google AngularJS for more accessibility details.

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Notes: N/A

Evaluation Methods Used:

The vRealize® Suite Lifecycle Manager ™ accessibility audit was comprised of 5 main workflows which were further organized into 21 task-driven activities. These tasks, along with exploratory testing, were evaluated using a combination of manual and automated testing. The audit was conducted using tools such as VoiceOver 10 with Safari 13 on macOS Catalina 10, Colour Contrast Analyser 2.4, W3C validator, keyboard-only interaction, code inspection with in-browser developer tools, Firefox 82, and Chrome 85 browser display settings.

Workflows tested:

1. Identity and Tenant Management
1.1. Manage Your Directory in Identity Management
1.2. Configuring User Attribute Definition
1.3. Assign User Roles with User Management
1.4. Add Active Directory Over LDAP
1.5. Add Active Directory with Integrated Windows Authentication
1.6. Tenant Management
    1.6.1. Enable Multi-Tenancy
    1.6.2. Add Tenants
    1.6.3. Delete a Tenant
1.7. Using Tenant Migration
    1.7.1. Migrating VMware Identity Manager
    1.7.2. Merging Tenants
1.8. Assign Roles for Certificate Operations
1.9. Configure Certificate Within Locker
1.10.   Configure License Within Locker
1.11.   Configure Your Password Within Locker
1.12.   Creating Roles for Specific Access

2. Creating an Environment

3. Content Lifecycle Management

Applicable Standards/Guidelines

This report covers the degree of conformance for the following accessibility standard/guidelines:

Standard/Guideline	Included in Report
Web Content Accessibility Guidelines 2.0	Level A (Yes) Level AA (Yes) Level AAA (No)
Web Content Accessibility Guidelines 2.1	Level A (Yes) Level AA (Yes) Level AAA (No)
Revised Section 508 standards published January 18, 2017 and corrected January 22, 2018	(Yes)
EN 301 549 Accessibility requirements suitable for public procurement of ICT products and services in Europe, - V3.1.1 (2019-11)	(Yes)

Terms

The terms used in the Conformance Level information are defined as follows:

- **Supports**: The functionality of the product has at least one method that meets the criterion without known defects or meets with equivalent facilitation.
- **Partially Supports**: Some functionality of the product does not meet the criterion.
- **Does Not Support**: The majority of product functionality does not meet the criterion.
- **Not Applicable**: The criterion is not relevant to the product.
- **Not Evaluated**: The product has not been evaluated against the criterion. This can be used only in WCAG 2.0 Level AAA.

WCAG 2.1 Report

Tables 1 and 2 also document conformance with:

- EN 301 549: Chapter 9 - Web, Sections 10.1-10.4 of Chapter 10 - Non-Web documents, and Sections 11.1-11.4 and 11.8.2 of Chapter 11 - Non-Web Software (open and closed functionality), and Sections 12.1.2 and 12.2.4 of Chapter 12 – Documentation
- Revised Section 508: Chapter 5 – 501.1 Scope, 504.2 Content Creation or Editing, and Chapter 6 – 602.3 Electronic Support Documentation.

Note: When reporting on conformance with the WCAG 2.1 Success Criteria, they are scoped for full pages, complete processes, and accessibility-supported ways of using technology as documented in the WCAG 2.0 Conformance Requirements.

Table 1: Success Criteria, Level A

Notes:

Criteria	Conformance Level	Remarks and Explanations
1.1.1 Non-text Content (Level A) Also applies to: EN 301 549 Criteria • 9.1.1.1 (Web) • 10.1.1.1 (Non-web document) • 11.1.1.1.1 (Open Functionality Software) • 11.1.1.1.2 (Closed Functionality Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Web: Partially Supports	Web: vRealize® Suite Lifecycle Manager ™ includes text descriptions for most non-text content, such as informative and functional images across tested workflows. Examples where this criterion is not met, include: • vRealize® Suite Lifecycle Manager ™ include redundant non-descriptive text alternatives for several images, such as graphics in several filter options. • vRealize® Suite Lifecycle Manager ™ do not provide textual equivalent several image controls, such as the sorted state of images controls in datagrids and refresh image control for a map.
1.2.1 Audio-only and Video-only (Prerecorded) (Level A) Also applies to: EN 301 549 Criteria • 9.1.2.1 (Web) • 10.1.2.1 (Non-web document) • 11.1.2.1.1 (Open Functionality Software) • 11.1.2.1.2.1 and 11.1.2.1.2.2 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Web: Not Applicable	Web: vRealize® Suite Lifecycle Manager ™ does not contain prerecorded audio-only or video-only content.

Criteria	Conformance Level	Remarks and Explanations
1.2.2 Captions (Prerecorded) (Level A) Also applies to: EN 301 549 Criteria • 9.1.2.2 (Web) • 10.1.2.2 (Non-web document) • 11.1.2.2 (Open Functionality Software) • 11.1.2.2 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Web: Not Applicable	Web: vRealize® Suite Lifecycle Manager ™ does not contain Audio-only or Video-only media.
1.2.3 Audio Description or Media Alternative (Prerecorded) (Level A) Also applies to: EN 301 549 Criteria • 9.1.2.3 (Web) • 10.1.2.3 (Non-web document) • 11.1.2.3.1 (Open Functionality Software) • 11.1.2.3.2 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Web: Not Applicable	Web: vRealize® Suite Lifecycle Manager ™ does not contain time-based media or synchronized media.
1.3.1 Info and Relationships (Level A) Also applies to: EN 301 549 Criteria	Web: Partially Supports	Web: vRealize® Suite Lifecycle Manager ™ conveys info and relationships in content that is available in text or can be programmatically

Criteria	Conformance Level	Remarks and Explanations
• 9.1.3.1 (Web) • 10.1.3.1 (Non-web document) • 11.1.3.1.1 (Open Functionality Software) • 11.1.3.1.2 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)		determined for specific content on many pages. Examples where this criterion is not met, include: • vRealize® Suite Lifecycle Manager ™ contains visually structured groups that are not provided programmatically such as breadcrumb navigation structures and several form groups. • vRealize® Suite Lifecycle Manager ™ include several headings that are not marked as so programmatically, such as pages with subheadings only styled bolded to visually look like headings but not marked as such in the HTML. • vRealize® Suite Lifecycle Manager ™ contains several form elements that do not provide the valid label to identify the component, such as form labels for search filters and search forms and several form fields in content settings, and in places where there is a series of steps all steps are labeled as the current step. • vRealize® Suite Lifecycle Manager ™ contain several interactive elements that do not clear convey their structure programmatically, such as tooltip pop ups are not programmatically structured to match the visual structure. • vRealize® Suite Lifecycle Manager ™ contains content on several pages that is meant to be hidden visually but not programmatically, such as several visually hidden text content after the header as well as several accordion panel content in their collapsed state.

Criteria	Conformance Level	Remarks and Explanations
1.3.2 Meaningful Sequence (Level A) Also applies to: EN 301 549 Criteria • 9.1.3.2 (Web) • 10.1.3.2 (Non-web document) • 11.1.3.2.1 (Open Functionality Software) • 11.1.3.2.2 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Web: Partially Supports	Web: vRealize® Suite Lifecycle Manager ™ provides a meaningful sequence for many elements. Examples where this criterion is not met, include: • vRealize® Suite Lifecycle Manager ™ does not manage focus appropriately to first element on several pages, such as the landing in the first page that contain a series of steps. • vRealize® Suite Lifecycle Manager ™ contains content that is meant to be hidden from all users, such as content in the collapsed state of accordions.
1.3.3 Sensory Characteristics (Level A) Also applies to: EN 301 549 Criteria • 9.1.3.3 (Web) • 10.1.3.3 (Non-web document) • 11.1.3.3 (Open Functionality Software) • 11.1.3.3 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Web: Supports	Web: vRealize® Suite Lifecycle Manager ™ includes instructions that are not dependent on sensory characteristics for operating and understanding content.
1.4.1 Use of Color (Level A) Also applies to: EN 301 549 Criteria • 9.1.4.1 (Web)	Web: Partially Supports	Web: vRealize® Suite Lifecycle Manager ™ does not solely rely on the use of color to communicate meaning for many elements.

Criteria	Conformance Level	Remarks and Explanations
10.1.4.1 (Non-web document) 11.1.4.1 (Open Functionality Software) 11.1.4.1 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)		Examples where this criterion is not met, include: vRealize® Suite Lifecycle Manager ™ uses color only to convey meaning on several elements, such as the progress completion indicators.
1.4.2 Audio Control (Level A) Also applies to: EN 301 549 Criteria 9.1.4.2 (Web) 10.1.4.2 (Non-web document) 11.1.4.2 (Open Functionality Software) 11.1.4.2 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)	Web: Not Applicable	Web: vRealize® Suite Lifecycle Manager ™ does not contain Audio-only media.
2.1.1 Keyboard (Level A) Also applies to: EN 301 549 Criteria 9.2.1.1 (Web) 10.2.1.1 (Non-web document) 11.2.1.1.1 (Open Functionality Software) 11.2.1.1.2 (Closed Software) 11.8.2 (Authoring Tool)	Web: Partially Supports	Web: vRealize® Suite Lifecycle Manager ™ uses interactive elements, many of which can be accessed by keyboard. Examples where this criterion is not met, include: vRealize® Suite Lifecycle Manager ™ contains several controls cannot be activated by keyboard, such as the breadcrumb navigation links.

Criteria	Conformance Level	Remarks and Explanations
• 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)		• vRealize® Suite Lifecycle Manager ™ include several interactive elements that do not receive focus such as the buttons at the end of modal dialogs.
2.1.2 No Keyboard Trap (Level A) Also applies to: EN 301 549 Criteria • 9.2.1.2 (Web) • 10.2.1.2 (Non-web document) • 11.2.1.2 (Open Functionality Software) • 11.2.1.2 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Web: Supports	Web: vRealize® Suite Lifecycle Manager ™ does not contain keyboard traps.
2.1.4 Character Key Shortcuts (Level A 2.1 only) Also applies to: EN 301 549 Criteria • 9.2.1.4 (Web) • 10.2.1.4 (Non-web document) • 11.2.1.4.1 (Open Functionality Software) • 11.2.1.4.2 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 – Does not apply	Web: Not Applicable	Web: vRealize® Suite Lifecycle Manager ™ does not contain character key shortcuts.

Criteria	Conformance Level	Remarks and Explanations
2.2.1 Timing Adjustable (Level A) Also applies to: EN 301 549 Criteria • 9.2.2.1 (Web) • 10.2.2.1 (Non-web document) • 11.2.2.1 (Open Functionality Software) • 11.2.2.1 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Web: Supports	Web: vRealize® Suite Lifecycle Manager ™ does include a means where timing is adjustable and can be extended over a period of idle time set by the user.
2.2.2 Pause, Stop, Hide (Level A) Also applies to: EN 301 549 Criteria • 9.2.2.2 (Web) • 10.2.2.2 (Non-web document) • 11.2.2.2 (Open Functionality Software) • 11.2.2.2 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Web: Supports	Web: vRealize® Suite Lifecycle Manager ™ does not provide moving, blinking, or scrolling content and the frequency of auto-updating content can be adjusted.
2.3.1 Three Flashes or Below Threshold (Level A) Also applies to: EN 301 549 Criteria • 9.2.3.1 (Web)	Web: Not Applicable	Web: vRealize® Suite Lifecycle Manager ™ does not contain flashing content.

Criteria	Conformance Level	Remarks and Explanations
10.2.3.1 (Non-web document) 11.2.3.1 (Open Functionality Software) 11.2.3.1 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)		
2.4.1 Bypass Blocks (Level A) Also applies to: EN 301 549 Criteria 9.2.4.1 (Web) 10.2.4.1 (Non-web document) – Does not apply 11.2.4.1 (Open Functionality Software) – Does not apply 11.2.4.1 (Closed Software) – Does not apply 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 501 (Web)(Software) – Does not apply to non-web software 504.2 (Authoring Tool) 602.3 (Support Docs) – Does not apply to non-web docs	Web: Supports	Web: vRealize® Suite Lifecycle Manager ™ provides a mechanism to bypass blocks of repeated content.
2.4.2 Page Titled (Level A) Also applies to: EN 301 549 Criteria 9.2.4.2 (Web) 10.2.4.2 (Non-web document)	Web: Supports	Web: vRealize® Suite Lifecycle Manager ™ provide web page titles that describe their topic or purpose.

Criteria	Conformance Level	Remarks and Explanations
• 11.2.4.2 (Open Functionality Software) – Does not apply • 11.2.4.2 (Closed Software) – Does not apply • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)		
2.4.3 Focus Order (Level A) Also applies to: EN 301 549 Criteria • 9.2.4.3 (Web) • 10.2.4.3 (Non-web document) • 11.2.4.3 (Open Functionality Software) • 11.2.4.3 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Web: Partially Supports	Web: vRealize® Suite Lifecycle Manager ™ employs logical focus order on most active elements. Examples where this criterion is not met, include: • vRealize® Suite Lifecycle Manager ™ contains illogical focus movements on new page loads. For example, focus is not moved to the first element when a page in a sequence of steps loads. • vRealize® Suite Lifecycle Manager ™ contains content that is not in the focus order values causing the focus order to be illogical such as buttons in modal dialogs. • vRealize® Suite Lifecycle Manager ™ contains focus on controls that is meant to be hidden from all users, such as controls in the collapsed state of accordions.
2.4.4 Link Purpose (In Context) (Level A) Also applies to: EN 301 549 Criteria • 9.2.4.4 (Web) • 10.2.4.4 (Non-web document)	Web: Supports	Web: vRealize® Suite Lifecycle Manager ™ contains links that can be determined from the link text alone or from the link text together with its programmatically determined link context for most pages.

Criteria	Conformance Level	Remarks and Explanations
• 11.2.4.4 (Open Functionality Software) • 11.2.4.4 (Closed Software • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)		• vRealize® Suite Lifecycle Manager ™ contains several links that do not provide descriptive labels to indicate what they will do within context, such as pages with controls for downloading or viewing more information without clear context.
2.5.1 Pointer Gestures (Level A 2.1 only) Also applies to: EN 301 549 Criteria • 9.2.5.1 (Web) • 10.2.5.1 (Non-web document) • 11.2.5.1 (Open Functionality Software) • 11.2.5.1 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 – Does not apply	Web: Not Applicable	Web: vRealize® Suite Lifecycle Manager ™ does not use pointer gestures.
2.5.2 Pointer Cancellation (Level A 2.1 only) Also applies to: EN 301 549 Criteria • 9.2.5.2 (Web) • 10.2.5.2 (Non-web document) • 11.2.5.2 (Open Functionality Software) • 11.2.5.2 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 – Does not apply	Web: Supports	Web: vRealize® Suite Lifecycle Manager ™ supports pointer cancellation and contains no down-events to execute functionality.

Criteria	Conformance Level	Remarks and Explanations
2.5.3 Label in Name (Level A 2.1 only) Also applies to: EN 301 549 Criteria • 9.2.5.3 (Web) • 10.2.5.3 (Non-web document) • 11.2.5.3.1 (Open Functionality Software) • 11.2.5.3.2 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 – Does not apply	Web: Partially Supports	Web: vRealize® Suite Lifecycle Manager ™ provides appropriate accessible names for most user interface components that contain visual text. Examples where this criterion is not met, include: • vRealize® Suite Lifecycle Manager ™ contains several accessible labels that do not include the part or all the visual text, such as when there are same visual labels for multiple controls within the same page.
2.5.4 Motion Actuation (Level A 2.1 only) Also applies to: EN 301 549 Criteria • 9.2.5.4 (Web) • 10.2.5.4 (Non-web document) • 11.2.5.4 (Open Functionality Software) • 11.2.5.4 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 – Does not apply	Web: Not Applicable	Web: vRealize® Suite Lifecycle Manager ™ does not include functionality requiring device motion or user motion.
3.1.1 Language of Page (Level A) Also applies to: EN 301 549 Criteria • 9.3.1.1 (Web) • 10.3.1.1 (Non-web document) • 11.3.1.1.1 (Open Functionality Software) • 11.3.1.1.2 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs)	Web: Supports	Web: vRealize® Suite Lifecycle Manager ™ defines the primary human language of webpages programmatically.

Criteria	Conformance Level	Remarks and Explanations
Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)		
3.2.1 On Focus (Level A) Also applies to: EN 301 549 Criteria • 9.3.2.1 (Web) • 10.3.2.1 (Non-web document) • 11.3.2.1 (Open Functionality Software) • 11.3.2.1 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Web: Supports	Web: vRealize® Suite Lifecycle Manager ™ includes components that do not initiate a change of context when they receive focus.
3.2.2 On Input (Level A) Also applies to: EN 301 549 Criteria • 9.3.2.2 (Web) • 10.3.2.2 (Non-web document) • 11.3.2.2 (Open Functionality Software) • 11.3.2.2 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Web: Supports	Web: vRealize® Suite Lifecycle Manager ™ does not include components that initiate a change of context on input.

Criteria	Conformance Level	Remarks and Explanations
3.3.1 Error Identification (Level A) Also applies to: EN 301 549 Criteria • 9.3.3.1 (Web) • 10.3.3.1 (Non-web document) • 11.3.3.1.1 (Open Functionality Software) • 11.3.3.1.2 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Web: Supports	Web: vRealize® Suite Lifecycle Manager ™ provides error descriptions to the user in text, when an input error is automatically detected.
3.3.2 Labels or Instructions (Level A) Also applies to: EN 301 549 Criteria • 9.3.3.2 (Web) • 10.3.3.2 (Non-web document) • 11.3.3.2 (Open Functionality Software) • 11.3.3.2 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Web: Partially Supports	Web: vRealize® Suite Lifecycle Manager ™ provides labels or instructions for user input on most pages. Examples where this criterion is not met, include: • vRealize® Suite Lifecycle Manager ™ does not label several input elements such search forms. • vRealize® Suite Lifecycle Manager does not provide clear form constraints for several forms, such as required forms do not provide visual instructions.
4.1.1 Parsing (Level A) Also applies to: EN 301 549 Criteria • 9.4.1.1 (Web)	Web: Partially Supports	Web: vRealize® Suite Lifecycle Manager ™ provides content that have complete start and end tags and elements that are nested according to their specifications, do not contain

Criteria	Conformance Level	Remarks and Explanations
10.4.1.1 (Non-web document) 11.4.1.1.1 (Open Functionality Software) 11.4.1.1.2 (Closed Software) – Does not apply 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)		duplicate attributes, and provide unique IDs for most pages. Examples where this criterion is not met, include: vRealize® Suite Lifecycle Manager ™ contains several controls with improperly nested elements, such as several accordion buttons under Content Management and Lifecycle Operations on and buttons in the map panel.
4.1.2 Name, Role, Value (Level A) Also applies to: EN 301 549 Criteria 9.4.1.2 (Web) 10.4.1.2 (Non-web document) 11.4.1.2.1 (Open Functionality Software) 11.4.1.2.2 (Closed Software) – Not required 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)	Web: Partially Supports	Web: vRealize® Suite Lifecycle Manager ™ uses name, role, and/or value to identify many elements across the application. Examples where this criterion is not met, include: - vRealize® Suite Lifecycle Manager ™ lack appropriate role for several dialogs, such as those that appear in datagrids. - vRealize® Suite Lifecycle Manager ™ do not provide the state for several controls, such as the sorted state of controls in datagrids. - vRealize® Suite Lifecycle Manager ™ indicate role and state on several elements that do not expand content, such as on several form input fields that only take text. - vRealize® Suite Lifecycle Manager ™ contains several controls do not provide clear names to identify what they do, such as several tooltips do not provide clear instructions on what they will open, several checkbox forms that do not provide labels, and refresh map image control. - vRealize® Suite Lifecycle Manager ™ contains several form elements that do not provide the valid name to identify the

Criteria	Conformance Level	Remarks and Explanations
		component, such as form labels for search filters. • In vRealize® Suite Lifecycle Manager ™, descriptive labels are not provided for some components, such as accordion button labels and where steps in a series are labeled as the current step. • vRealize® Suite Lifecycle Manager ™ contains several incomplete ARIA implementations, such as appropriate roles for page tabs.

Table 2: Success Criteria, Level AA

Notes:

Criteria	Conformance Level	Remarks and Explanations
1.2.4 Captions (Live) (Level AA) Also applies to: EN 301 549 Criteria • 9.1.2.4 (Web) • 10.1.2.4 (Non-web document) • 11.1.2.4 (Open Functionality Software) • 11.1.2.4 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508	Web: Not Applicable	Web: vRealize® Suite Lifecycle Manager ™ does not contain live audio content.

Criteria	Conformance Level	Remarks and Explanations
501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)		
1.2.5 Audio Description (Prerecorded) (Level AA) Also applies to: EN 301 549 Criteria 9.1.2.5 (Web) 10.1.2.5 (Non-web document) 11.1.2.5 (Open Functionality Software) 11.1.2.5 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)	Web: Not Applicable	Web: vRealize® Suite Lifecycle Manager ™ does not include audio descriptions for videos.
1.3.4 Orientation (Level AA 2.1 only) Also applies to: EN 301 549 Criteria 9.1.3.4 (Web) 10.1.3.4 (Non-web document) 11.1.3.4 (Open Functionality Software) 11.1.3.4 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 – Does not apply	Web: Supports	Web: vRealize® Suite Lifecycle Manager ™ is a web application and does not restrict the user from changing orientation.
1.3.5 Identify Input Purpose (Level AA 2.1 only) Also applies to: EN 301 549 Criteria	Web: Supports	Web: vRealize® Suite Lifecycle Manager ™ does not contain form fields that collect information about the user.

Criteria	Conformance Level	Remarks and Explanations
• 9.1.3.5 (Web) • 10.1.3.5 (Non-web document) • 11.1.3.5.1 (Open Functionality Software) • 11.1.3.5.2 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 – Does not apply		
1.4.3 Contrast (Minimum) (Level AA) Also applies to: EN 301 549 Criteria • 9.1.4.3 (Web) • 10.1.4.3 (Non-web document) • 11.1.4.3 (Open Functionality Software) • 11.1.4.3 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Web: Supports	Web: vRealize® Suite Lifecycle Manager ™ provides sufficient contrast for text elements across the application.
1.4.4 Resize text (Level AA) Also applies to: EN 301 549 Criteria • 9.1.4.4 (Web) • 10.1.4.4 (Non-web document) • 11.1.4.4.1 (Open Functionality Software) • 11.1.4.4.2 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs)	Web: Partially Supports	Web: vRealize® Suite Lifecycle Manager ™ allows text to resize up to 200% for most content. Examples where this criterion is not met, include: • vRealize® Suite Lifecycle Manager ™ contain content on several pages that are cut off or lost when increasing text size to 200%, such as in modal dialogs, pages that have vertical overflowing containers, and step indicators.

Criteria	Conformance Level	Remarks and Explanations
Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)		
1.4.5 Images of Text (Level AA) Also applies to: EN 301 549 Criteria • 9.1.4.5 (Web) • 10.1.4.5 (Non-web document) • 11.1.4.5.1 (Open Functionality Software) • 11.1.4.5.2 (Closed Software) – Does not apply • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Web: Supports	Web: vRealize® Suite Lifecycle Manager ™ provides information using plain text rather than images of text.
1.4.10 Reflow (Level AA 2.1 only) Also applies to: EN 301 549 Criteria • 9.1.4.10 (Web) • 10.1.4.10 (Non-web document) • 11.1.4.10 (Open Functionality Software) • 11.1.4.10 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 – Does not apply	Web: Does Not Support	Web: vRealize® Suite Lifecycle Manager ™ includes content that fails to reflow appropriately.
1.4.11 Non-text Contrast (Level AA 2.1 only) Also applies to:	Web: Partially Supports	Web: vRealize® Suite Lifecycle Manager ™ provides sufficient color contrast for most non-

Criteria	Conformance Level	Remarks and Explanations
EN 301 549 Criteria • 9.1.4.11 (Web) • 10.1.4.11 (Non-web document) • 11.1.4.11 (Open Functionality Software) • 11.1.4.11 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 – Does not apply		text content. Examples where this criterion is not met, include: • vRealize® Suite Lifecycle Manager ™ contains insufficient contrast on focus. For example, radio and toggle buttons with custom visual focus indictors and the progress completion indicators do not meet non-text contrast requirements.
1.4.12 Text Spacing (Level AA 2.1 only) Also applies to: EN 301 549 Criteria • 9.1.4.12 (Web) • 10.1.4.12 (Non-web document) • 11.1.4.12 (Open Functionality Software) • 11.1.4.12 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 – Does not apply	Web: Supports	Web: vRealize® Suite Lifecycle Manager ™ provides content and functionality appropriately when text spacing styles are applied.
1.4.13 Content on Hover or Focus (Level AA 2.1 only) Also applies to: EN 301 549 Criteria • 9.1.4.13 (Web) • 10.1.4.13 (Non-web document) • 11.1.4.13 (Open Functionality Software) • 11.1.4.13 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 – Does not apply	Web: Partially Supports	Web: vRealize® Suite Lifecycle Manager ™ includes content on hover or focus that persists until the user removes keyboard focus or mouse pointer away from the revealed content on many pages. Examples where this criterion is not met, include: • vRealize® Suite Lifecycle Manager ™ contains content that cannot be dismissed without moving the pointer or keyboard focus and cannot be moved to the new content without the content disappearing in several instances, such as tooltips for forms.

Criteria	Conformance Level	Remarks and Explanations
2.4.5 Multiple Ways (Level AA) Also applies to: EN 301 549 Criteria • 9.2.4.5 (Web) • 10.2.4.5 (Non-web document) – Does not apply • 11.2.4.5 (Open Functionality Software) – Does not apply • 11.2.4.5 (Closed Software) – Does not apply • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) – Does not apply to non-web software • 504.2 (Authoring Tool) • 602.3 (Support Docs) – Does not apply to non-web docs	Web: Supports	Web: vRealize® Suite Lifecycle Manager ™ provides multiple ways for users to locate the required content.
2.4.6 Headings and Labels (Level AA) Also applies to: EN 301 549 Criteria • 9.2.4.6 (Web) • 10.2.4.6 (Non-web document) • 11.2.4.6 (Open Functionality Software) • 11.2.4.6 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Web: Supports	Web: vRealize® Suite Lifecycle Manager ™ include headings and labels that describes their topic or purpose.

Criteria	Conformance Level	Remarks and Explanations
2.4.7 Focus Visible (Level AA) Also applies to: EN 301 549 Criteria • 9.2.4.7 (Web) • 10.2.4.7 (Non-web document) • 11.2.4.7 (Open Functionality Software) • 11.2.4.7 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Web: Supports	Web: vRealize® Suite Lifecycle Manager ™ provides visible focus for keyboard operable user interfaces.
3.1.2 Language of Parts (Level AA) Also applies to: EN 301 549 Criteria • 9.3.1.2 (Web) • 10.3.1.2 (Non-web document) • 11.3.1.2 (Open Functionality Software) – Does not apply • 11.3.1.2 (Closed Software) – Does not apply • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Web: Not Applicable	Web: vRealize® Suite Lifecycle Manager ™ does not include content in a secondary language.
3.2.3 Consistent Navigation (Level AA) Also applies to: EN 301 549 Criteria	Web: Supports	Web: vRealize® Suite Lifecycle Manager ™ provides a consistent navigation mechanism for all the pages.

Criteria	Conformance Level	Remarks and Explanations
9.3.2.3 (Web) 10.3.2.3 (Non-web document) – Does not apply 11.3.2.3 (Open Functionality Software) – Does not apply 11.3.2.3 (Closed Software) – Does not apply 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 501 (Web)(Software) – Does not apply to non-web software 504.2 (Authoring Tool) 602.3 (Support Docs) – Does not apply to non-web docs		
3.2.4 Consistent Identification (Level AA) Also applies to: EN 301 549 Criteria 9.3.2.4 (Web) 10.3.2.4 (Non-web document) – Does not apply 11.3.2.4 (Open Functionality Software) – Does not apply 11.3.2.4 (Closed Software) – Does not apply 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 501 (Web)(Software) – Does not apply to non-web software 504.2 (Authoring Tool) 602.3 (Support Docs) – Does not apply to non-web docs	Web: Partially Supports	Web: vRealize® Suite Lifecycle Manager ™ identifies elements consistently on most pages. Examples where this criterion is not met, include: vRealize® Suite Lifecycle Manager ™ include several elements with the same functionality that are not identified the same visually, such as required forms are not visually conveyed the same way.

Criteria	Conformance Level	Remarks and Explanations

3.3.3 Error Suggestion (Level AA)
Also applies to:
EN 301 549 Criteria
   • 9.3.3.3 (Web)
   • 10.3.3.3 (Non-web document)
   • 11.3.3.3 (Open Functionality Software)
   • 11.3.3.3 (Closed Software)
   • 11.8.2 (Authoring Tool)
   • 12.1.2 (Product Docs)
   • 12.2.4 (Support Docs)
Revised Section 508
   • 501 (Web)(Software)
   • 504.2 (Authoring Tool)
   • 602.3 (Support Docs)
	Web: Supports	Web: vRealize® Suite Lifecycle Manager ™ provides descriptive error messages for form fields.

3.3.4 Error Prevention (Legal, Financial, Data) (Level AA)
Also applies to:
EN 301 549 Criteria
   • 9.3.3.4 (Web)
   • 10.3.3.4 (Non-web document)
   • 11.3.3.4 (Open Functionality Software)
   • 11.3.3.4 (Closed Software)
   • 11.8.2 (Authoring Tool)
   • 12.1.2 (Product Docs)
   • 12.2.4 (Support Docs)
Revised Section 508
   • 501 (Web)(Software)
   • 504.2 (Authoring Tool)
   • 602.3 (Support Docs)
	Web: Not Applicable	Web: vRealize® Suite Lifecycle Manager ™ does not include forms that cause legal commitments or financial transactions.

4.1.3 Status Messages (Level AA 2.1 only) Also applies to: EN 301 549 Criteria • 9.4.1.3 (Web)	Web: Partially Supports	Web: vRealize® Suite Lifecycle Manager ™ provide live announcement for several status messages to communicate information.

Criteria	Conformance Level	Remarks and Explanations
• 10.4.1.3 (Non-web document) • 11.4.1.3 (Open Functionality Software) • 11.4.1.3 (Closed Software) – Does not apply • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 – Does not apply		Examples where this criterion is not met, include: • vRealize® Suite Lifecycle Manager ™ does not provide live announcements or move focus for several status messages, such as warning, error or success messages that appear visually on the top of the page, and several live announcements are not triggered.

Table 3: Success Criteria, Level AAA

Notes: AAA Criteria are not evaluated in this report.

Revised Section 508 Report

Notes: Applicable for all 5 workflows and 21 tasks.

Chapter 3: Functional Performance Criteria (FPC)

Notes: Applicable for all 5 workflows and 21 tasks.

Criteria	Conformance Level	Remarks and Explanations
302.1 Without Vision	Partially Supports	vRealize® Suite Lifecycle Manager ™ can be operated by people without vision. Some challenges may occur as disclosed in Table 1: 1.1.1, 1.3.1, 1.4.1, 2.1.1, 2.4.2, 2.4.4., 2.5.3, 2.4.3, 2.4.4, 3.3.2, 4.1.1 and 4.1.2, and Table 2: 4.1.3.
302.2 With Limited Vision	Partially Supports	vRealize® Suite Lifecycle Manager ™ can be operated by people with limited vision. Some challenges may occur as disclosed in Table 1: 1.1.1 1.4.1, 2.4.4 and 2.5.3, and Table 2: 1.4.4, 1.4.10, 1.4.11 and 1.4.13.
302.3 Without Perception of Color	Partially Supports	vRealize® Suite Lifecycle Manager ™ can be operated by people without perception of color. Some challenges may occur as disclosed in Table 1: 1.4.1 and Table 2: 1.4.11.
302.4 Without Hearing	Supports	vRealize® Suite Lifecycle Manager ™ can be operated by people without hearing.

Criteria	Conformance Level	Remarks and Explanations
302.5 With Limited Hearing	Supports	vRealize® Suite Lifecycle Manager ™ can be operated by people with limited Hearing.
302.6 Without Speech	Supports	vRealize® Suite Lifecycle Manager ™ can be operated by people without speech.
302.7 With Limited Manipulation	Partially Supports	vRealize® Suite Lifecycle Manager ™ can be operated by people with limited manipulation. Some challenges may occur as disclosed in Table 1: 2.1.1 and 2.5.3, and 2.4.3 and Table 2: 1.4.13.
302.8 With Limited Reach and Strength	Partially Supports	vRealize® Suite Lifecycle Manager ™ can be operated by people with limited manipulation. Some challenges may occur as disclosed in Table 1: 2.1.1 and 2.5.3, and 2.4.3 and Table 2: 1.4.13.
302.9 With Limited Language, Cognitive, and Learning Abilities	Partially Supports	vRealize® Suite Lifecycle Manager ™ can be operated by people with limited language, cognitive, and learning abilities. Some challenges may occur as disclosed in Table 1: 2.4.4., 2.5.2, 2.5.3 and 3.3.2 and Table 2: 4.1.3.

Chapter 4: Hardware

Notes: Not Applicable

Chapter 5: [Software](#)

Notes: Applicable for all 5 workflows and 21 tasks.

Criteria	Conformance Level	Remarks and Explanations
501.1 Scope – Incorporation of WCAG 2.0 AA	See WCAG 2.1 section	See information in WCAG 2.1 section
502 Interoperability with Assistive Technology	Heading cell – no response required	Heading cell – no response required
502.2.1 User Control of Accessibility Features	Not Applicable	VRealize® Suite Lifecycle Manager ™ is not a platform software.
502.2.2 No Disruption of Accessibility Features	Not Applicable	VRealize® Suite Lifecycle Manager ™ is not a platform software.
502.3 Accessibility Services	Heading cell – no response required	Heading cell – no response required
502.3.1 Object Information	Not Applicable	VRealize® Suite Lifecycle Manager ™ is not a platform software.
502.3.2 Modification of Object Information	Not Applicable	VRealize® Suite Lifecycle Manager ™ is not a platform software.
502.3.3 Row, Column, and Headers	Not Applicable	VRealize® Suite Lifecycle Manager ™ is not a platform software.
502.3.4 Values	Not Applicable	VRealize® Suite Lifecycle Manager ™ is not a platform software.
502.3.5 Modification of Values	Not Applicable	VRealize® Suite Lifecycle Manager ™ is not a platform software.

Criteria	Conformance Level	Remarks and Explanations
502.3.6 Label Relationships	Not Applicable	VRealize® Suite Lifecycle Manager ™ is not a platform software.
502.3.7 Hierarchical Relationships	Not Applicable	VRealize® Suite Lifecycle Manager ™ is not a platform software.
502.3.8 Text	Not Applicable	VRealize® Suite Lifecycle Manager ™ is not a platform software.
502.3.9 Modification of Text	Not Applicable	VRealize® Suite Lifecycle Manager ™ is not a platform software.
502.3.10 List of Actions	Not Applicable	VRealize® Suite Lifecycle Manager ™ is not a platform software.
502.3.11 Actions on Objects	Not Applicable	VRealize® Suite Lifecycle Manager ™ is not a platform software.
502.3.12 Focus Cursor	Not Applicable	VRealize® Suite Lifecycle Manager ™ is not a platform software.
502.3.13 Modification of Focus Cursor	Not Applicable	VRealize® Suite Lifecycle Manager ™ is not a platform software.
502.3.14 Event Notification	Not Applicable	VRealize® Suite Lifecycle Manager ™ is not a platform software.
502.4 Platform Accessibility Features	Not Applicable	VRealize® Suite Lifecycle Manager ™ is not a platform software.
503 Applications	Heading cell – no response required	Heading cell – no response required

Criteria	Conformance Level	Remarks and Explanations
503.2 User Preferences	Not Applicable	vRealize® Suite Lifecycle Manager ™ does not contain synchronized media.
503.3 Alternative User Interfaces	Not Applicable	vRealize® Suite Lifecycle Manager ™ does not contain synchronized media.
503.4 User Controls for Captions and Audio Description	Heading cell – no response required	Heading cell – no response required
503.4.1 Caption Controls	Not Applicable	vRealize® Suite Lifecycle Manager ™ does not contain synchronized media.
503.4.2 Audio Description Controls	Not Applicable	vRealize® Suite Lifecycle Manager ™ does not contain synchronized media.
504 Authoring Tools	Heading cell – no response required	Heading cell – no response required
504.2 Content Creation or Editing (if not authoring tool, enter "not applicable")	See WCAG 2.1 section	See information in WCAG 2.1 section
504.2.1 Preservation of Information Provided for Accessibility in Format Conversion	Not Applicable	VRealize® Suite Lifecycle Manager ™ is not an authoring tool.
504.2.2 PDF Export	Not Applicable	VRealize® Suite Lifecycle Manager ™ is not an authoring tool.
504.3 Prompts	Not Applicable	VRealize® Suite Lifecycle Manager ™ is not an authoring tool.

Criteria	Conformance Level	Remarks and Explanations
504.4 Templates	Not Applicable	VRealize® Suite Lifecycle Manager ™ is not an authoring tool.

Chapter 6: Support Documentation and Services

Notes:

Criteria	Conformance Level	Remarks and Explanations
601.1 Scope	Heading cell – no response required	Heading cell – no response required
602 Support Documentation	Heading cell – no response required	Heading cell – no response required
602.2 Accessibility and Compatibility Features	Not Applicable	In vRealize® Suite Lifecycle Manager ™, accessibility and compatibility features are not a part of the accessibility review.
602.3 Electronic Support Documentation	See WCAG 2.1 section	See information in WCAG 2.1 section
602.4 Alternate Formats for Non-Electronic Support Documentation	Not Applicable	In vRealize® Suite Lifecycle Manager ™, alternate formats are not a part of the accessibility review.
603 Support Services	Heading cell – no response required	Heading cell – no response required
603.2 Information on Accessibility and Compatibility Features	Not Applicable	In vRealize® Suite Lifecycle Manager ™, information on accessibility and compatibility features is not a part of the accessibility review.

Criteria	Conformance Level	Remarks and Explanations
603.3 Accommodation of Communication Needs	Not Applicable	In vRealize® Suite Lifecycle Manager ™, accommodation of communication needs is not a part of the accessibility review.

EN 301 549 Report

Notes: Applicable for all 5 workflows and 21 tasks.

Chapter 4: Functional Performance Statements (FPS)

Notes: Applicable for all 5 workflows and 21 tasks.

Criteria	Conformance Level	Remarks and Explanations
4.2.1 Usage without vision	Partially Supports	vRealize® Suite Lifecycle Manager ™ can be operated by people without vision. Some challenges may occur as disclosed in Table 1: 1.1.1, 1.3.1, 1.4.1, 2.1.1, 2.4.2, 2.4.3, 2.4.4, 2.5.3, 3.3.2, 4.1.1 and 4.1.2, and Table 2: 4.1.3.
4.2.2 Usage with limited vision	Partially Supports	vRealize® Suite Lifecycle Manager ™ can be operated by people with limited vision. Some challenges may occur as disclosed in Table 1: 1.1.1, 1.4.1, and 2.5.3 and Table 2: 1.4.4, 1.4.10, 1.4.11, and 1.4.13.
4.2.3 Usage without perception of colour	Partially Supports	vRealize® Suite Lifecycle Manager ™ can be operated by people without perception of colour. Some challenges may occur as disclosed in Table 1: 1.4.1, and Table 2: 1.4.11.
4.2.4 Usage without hearing	Supports	vRealize® Suite Lifecycle Manager ™ can be operated by people without hearing.

Criteria	Conformance Level	Remarks and Explanations
4.2.5 Usage with limited hearing	Supports	vRealize® Suite Lifecycle Manager ™ can be operated by people with limited Hearing.
4.2.6 Usage with no or limited vocal capability	Supports	vRealize® Suite Lifecycle Manager ™ can be operated by people with no or limited vocal capability.
4.2.7 Usage with limited manipulation or strength	Partially Supports	vRealize® Suite Lifecycle Manager ™can be operated by people with limited manipulation or strength. Some challenges may occur as disclosed in Table 1: 2.1.1, 2.4.3, and 2.5.3 and Table 2: 1.4.13.
4.2.8 Usage with limited reach	Partially Supports	vRealize® Suite Lifecycle Manager ™ can be operated by people with limited reach. Some challenges may occur as disclosed in Table 1: 2.1.1, 2.4.3, and 2.5.3 and Table 2: 1.4.13.
4.2.9 Minimize photosensitive seizure triggers	Supports	vRealize® Suite Lifecycle Manager ™ does not include any content that triggers photosensitive seizures in the application.
4.2.10 Usage with limited cognition, language or learning	Partially Supports	vRealize® Suite Lifecycle Manager ™ can be operated by people with limited language, cognitive, and learning abilities. Some challenges may occur as disclosed in Table 1: 2.4.4., 2.5.2, 2.5.3 and 3.3.2 and Table 2: 4.1.3.

Criteria	Conformance Level	Remarks and Explanations
4.2.11 Privacy	Supports	vRealize® Suite Lifecycle Manager ™ features respect the privacy of assistive technology users.

Chapter 5: Generic Requirements

Notes: VRealize® Suite Lifecycle Manager ™ supports standard assistive technologies and is, therefore, not subject to the Closed Functionality criteria described in this Chapter.

Criteria	Conformance Level	Remarks and Explanations
5.1 Closed functionality	Heading cell – no response required	Heading cell – no response required
5.1.2 General	Heading cell – no response required	Heading cell – no response required
5.1.2.1 Closed functionality	See 5.2 through 13	See information in 5.2 through 13
5.1.2.2 Assistive technology	See 5.1.3 through 5.1.6	See information in 5.1.3 through 5.1.6
5.1.3 Non-visual access	Heading cell – no response required	Heading cell – no response required
5.1.3.1 Audio output of visual information	Not Applicable	VRealize® Suite Lifecycle Manager ™ supports standard assistive technologies and is, therefore, not subject to the Closed Functionality criteria described in this Chapter.
5.1.3.2 Auditory output delivery including speech	Not Applicable	VRealize® Suite Lifecycle Manager ™ supports standard assistive technologies and is, therefore, not

Criteria	Conformance Level	Remarks and Explanations
		subject to the Closed Functionality criteria described in this Chapter.
5.1.3.3 Auditory output correlation	Not Applicable	VRealize® Suite Lifecycle Manager ™ supports standard assistive technologies and is, therefore, not subject to the Closed Functionality criteria described in this Chapter.
5.1.3.4 Speech output user control	Not Applicable	VRealize® Suite Lifecycle Manager ™ supports standard assistive technologies and is, therefore, not subject to the Closed Functionality criteria described in this Chapter.
5.1.3.5 Speech output automatic interruption	Not Applicable	VRealize® Suite Lifecycle Manager ™ supports standard assistive technologies and is, therefore, not subject to the Closed Functionality criteria described in this Chapter.
5.1.3.6 Speech output for non-text content	Not Applicable	VRealize® Suite Lifecycle Manager ™ supports standard assistive technologies and is, therefore, not subject to the Closed Functionality criteria described in this Chapter.
5.1.3.7 Speech output for video information	Not Applicable	VRealize® Suite Lifecycle Manager ™ supports standard assistive technologies and is, therefore, not subject to the Closed Functionality criteria described in this Chapter.

Criteria	Conformance Level	Remarks and Explanations
5.1.3.8 Masked entry	Not Applicable	VRealize® Suite Lifecycle Manager ™ supports standard assistive technologies and is, therefore, not subject to the Closed Functionality criteria described in this Chapter.
5.1.3.9 Private access to personal data	Not Applicable	VRealize® Suite Lifecycle Manager ™ supports standard assistive technologies and is, therefore, not subject to the Closed Functionality criteria described in this Chapter.
5.1.3.10 Non-interfering audio output	Not Applicable	VRealize® Suite Lifecycle Manager ™ supports standard assistive technologies and is, therefore, not subject to the Closed Functionality criteria described in this Chapter.
5.1.3.11 Private listening volume	Not Applicable	VRealize® Suite Lifecycle Manager ™ supports standard assistive technologies and is, therefore, not subject to the Closed Functionality criteria described in this Chapter.
5.1.3.12 Speaker volume	Not Applicable	VRealize® Suite Lifecycle Manager ™ supports standard assistive technologies and is, therefore, not subject to the Closed Functionality criteria described in this Chapter.
5.1.3.13 Volume reset	Not Applicable	VRealize® Suite Lifecycle Manager ™ supports standard assistive technologies and is, therefore, not

Criteria	Conformance Level	Remarks and Explanations
		subject to the Closed Functionality criteria described in this Chapter.
5.1.3.14 Spoken languages	Not Applicable	VRealize® Suite Lifecycle Manager ™ supports standard assistive technologies and is, therefore, not subject to the Closed Functionality criteria described in this Chapter.
5.1.3.15 Non-visual error identification	Not Applicable	VRealize® Suite Lifecycle Manager ™ supports standard assistive technologies and is, therefore, not subject to the Closed Functionality criteria described in this Chapter.
5.1.3.16 Receipts, tickets, and transactional outputs	Not Applicable	VRealize® Suite Lifecycle Manager ™ supports standard assistive technologies and is, therefore, not subject to the Closed Functionality criteria described in this Chapter.
5.1.4 Functionality closed to text enlargement	Not Applicable	VRealize® Suite Lifecycle Manager ™ supports standard assistive technologies and is, therefore, not subject to the Closed Functionality criteria described in this Chapter.
5.1.5 Visual output for auditory information	Not Applicable	VRealize® Suite Lifecycle Manager ™ supports standard assistive technologies and is, therefore, not subject to the Closed Functionality criteria described in this Chapter.
5.1.6 Operation without keyboard interface	Heading cell – no response required	Heading cell – no response required

Criteria	Conformance Level	Remarks and Explanations
5.1.6.1 Closed functionality	See 5.1.3.1 through 5.1.3.16	See information in 5.1.3.1 through 5.1.3.16
5.1.6.2 Input focus	Not Applicable	VRealize® Suite Lifecycle Manager ™ supports standard assistive technologies and is, therefore, not subject to the Closed Functionality criteria described in this Chapter.
5.1.7 Access without speech	Not Applicable	VRealize® Suite Lifecycle Manager ™ supports standard assistive technologies and is, therefore, not subject to the Closed Functionality criteria described in this Chapter.
5.2 Activation of accessibility features	Not Applicable	VRealize® Suite Lifecycle Manager ™ supports standard assistive technologies and is, therefore, not subject to the Closed Functionality criteria described in this Chapter.
5.3 Biometrics	Not Applicable	VRealize® Suite Lifecycle Manager ™ supports standard assistive technologies and is, therefore, not subject to the Closed Functionality criteria described in this Chapter.
5.4 Preservation of accessibility information during conversion	Not Applicable	VRealize® Suite Lifecycle Manager ™ supports standard assistive technologies and is, therefore, not subject to the Closed Functionality criteria described in this Chapter.
5.5 Operable parts	Heading cell – no response required	Heading cell – no response required

Criteria	Conformance Level	Remarks and Explanations
5.5.1 Means of operation	Not Applicable	VRealize® Suite Lifecycle Manager ™ supports standard assistive technologies and is, therefore, not subject to the Closed Functionality criteria described in this Chapter.
5.5.2 Operable parts discernibility	Not Applicable	VRealize® Suite Lifecycle Manager ™ supports standard assistive technologies and is, therefore, not subject to the Closed Functionality criteria described in this Chapter.
5.6 Locking or toggle controls	Heading cell – no response required	Heading cell – no response required
5.6.1 Tactile or auditory status	Not Applicable	VRealize® Suite Lifecycle Manager ™ supports standard assistive technologies and is, therefore, not subject to the Closed Functionality criteria described in this Chapter.
5.6.2 Visual status	Not Applicable	VRealize® Suite Lifecycle Manager ™ supports standard assistive technologies and is, therefore, not subject to the Closed Functionality criteria described in this Chapter.
5.7 Key repeat	Not Applicable	VRealize® Suite Lifecycle Manager ™ supports standard assistive technologies and is, therefore, not subject to the Closed Functionality criteria described in this Chapter.
5.8 Double-strike key acceptance	Not Applicable	VRealize® Suite Lifecycle Manager ™ supports standard assistive

Criteria	Conformance Level	Remarks and Explanations
		technologies and is, therefore, not subject to the Closed Functionality criteria described in this Chapter.
5.9 Simultaneous user actions	Not Applicable	VRealize® Suite Lifecycle Manager ™ supports standard assistive technologies and is, therefore, not subject to the Closed Functionality criteria described in this Chapter.

Chapter 6: ICT with Two-Way Voice Communication

Notes: Not Applicable

Chapter 7: ICT with Video Capabilities

Notes: Not Applicable

Chapter 8: Hardware

Notes: Not Applicable

Chapter 9: Web *(see WCAG 2.1 section)*

Notes: Refer to the previously identified remarks and details for WCAG 2.1 already provided in this VPAT.

Chapter 10: Non-Web Software

Notes: Not Applicable

Chapter 11: Software

Notes: Applicable for all 5 workflows and 21 tasks.

Criteria	Conformance Level	Remarks and Explanations
11.0 General (informative)	Heading cell – no response required	Heading cell – no response required
11.1.1.1 through 11.4.1.3	See WCAG 2.1 section	See information in WCAG 2.1 section
11.5 Interoperability with assistive technology	Heading cell – no response required	Heading cell – no response required
11.5.1 Closed functionality	Heading cell – no response required	Heading cell – no response required
11.5.2 Accessibility services	Heading cell – no response required	Heading cell – no response required
11.5.2.1 Platform accessibility service support for software that provides a user interface	See 11.5.2.5 through 11.5.2.17	See information in 11.5.2.5 through 11.5.2.17
11.5.2.2 Platform accessibility service support for assistive technologies	See 11.5.2.5 through 11.5.2.17	See information in 11.5.2.5 through 11.5.2.17
11.5.2.3 Use of accessibility services	Not Applicable	VRealize® Suite Lifecycle Manager ™ is not a platform software.
11.5.2.4 Assistive technology	Not Applicable	VRealize® Suite Lifecycle Manager ™ is not a platform software.
11.5.2.5 Object information	Not Applicable	VRealize® Suite Lifecycle Manager ™ is not a platform software.
11.5.2.6 Row, column, and headers	Not Applicable	VRealize® Suite Lifecycle Manager ™ is not a platform software.
11.5.2.7 Values	Not Applicable	VRealize® Suite Lifecycle Manager ™ is not a platform software.

Criteria	Conformance Level	Remarks and Explanations
11.5.2.8 Label relationships	Not Applicable	VRealize® Suite Lifecycle Manager ™ is not a platform software.
11.5.2.9 Parent-child relationships	Not Applicable	VRealize® Suite Lifecycle Manager ™ is not a platform software.
11.5.2.10 Text	Not Applicable	VRealize® Suite Lifecycle Manager ™ is not a platform software.
11.5.2.11 List of available actions	Not Applicable	VRealize® Suite Lifecycle Manager ™ is not a platform software.
11.5.2.12 Execution of available actions	Not Applicable	VRealize® Suite Lifecycle Manager ™ is not a platform software.
11.5.2.13 Tracking of focus and selection attributes	Not Applicable	VRealize® Suite Lifecycle Manager ™ is not a platform software.
11.5.2.14 Modification of focus and selection attributes	Not Applicable	VRealize® Suite Lifecycle Manager ™ is not a platform software.
11.5.2.15 Change notification	Not Applicable	VRealize® Suite Lifecycle Manager ™ is not a platform software.
11.5.2.16 Modifications of states and properties	Not Applicable	VRealize® Suite Lifecycle Manager ™ is not a platform software.
11.5.2.17 Modifications of values and text	Not Applicable	VRealize® Suite Lifecycle Manager ™ is not a platform software.
11.6 Documented accessibility usage	Heading cell – no response required	Heading cell – no response required

Criteria	Conformance Level	Remarks and Explanations
11.6.1 User control of accessibility features	Not Applicable	VRealize® Suite Lifecycle Manager ™ is not a platform software.
11.6.2 No disruption of accessibility features	Not Applicable	VRealize® Suite Lifecycle Manager ™ is not a platform software.
11.7 User preferences	Not Applicable	VRealize® Suite Lifecycle Manager ™ is not a platform software.
11.8 Authoring tools	Heading cell – no response required	Heading cell – no response required
11.8.1 Content technology	Heading cell – no response required	Heading cell – no response required
11.8.2 Accessible content creation	See WCAG 2.1 section (If not authoring tool, enter "Not Applicable")	See information in WCAG 2.1 section
11.8.3 Preservation of accessibility information in transformations	Not Applicable	VRealize® Suite Lifecycle Manager ™ is not an authoring tool.
11.8.4 Repair assistance	Not Applicable	VRealize® Suite Lifecycle Manager ™ is not an authoring tool.
11.8.5 Templates	Not Applicable	VRealize® Suite Lifecycle Manager ™ is not an authoring tool.

Chapter 12: Documentation and Support Services

Notes: Support documentation and services are not a part of the accessibility review.

Criteria	Conformance Level	Remarks and Explanations
12.1 Product documentation	Heading cell – no response required	Heading cell – no response required
12.1.1 Accessibility and compatibility features	Not applicable	VRealize® Suite Lifecycle Manager ™ accessibility and compatibility features are not a part of the accessibility review.
12.1.2 Accessible documentation	See WCAG 2.1 section	See information in WCAG 2.1 section
12.2 Support Services	Heading cell – no response required	Heading cell – no response required
12.2.2 Information on accessibility and compatibility features	Not applicable	VRealize® Suite Lifecycle Manager ™ information on accessibility and compatibility features is not part of the accessibility review.
12.2.3 Effective communication	Not applicable	VRealize® Suite Lifecycle Manager ™ information on effective communication is not a part of the accessibility review.
12.2.4 Accessible documentation	See WCAG 2.1 section	See information in WCAG 2.1 section

Chapter 13: ICT Providing Relay or Emergency Service Access

Notes: Not applicable

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E202.2 Legacy ICT. Any component or portion of existing ICT that complies with an earlier standard issued pursuant to Section 508 of the Rehabilitation Act of 1973, as amended (as republished in Appendix D), and that has not been altered on or after January 18, 2018, shall not be required to be modified to conform to the Revised 508 Standards.

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