

# XFINITY HOME



XFINITY Home  
222 New Park Dr.  
Berlin, CT 06037

We would like to welcome you as a new customer of XFINITY Home!

Certain municipalities in Connecticut require home security system users to obtain an alarm registration/user permit. It is your responsibility to comply with these requirements. **If you fail to do so, the municipality could delay or refuse to dispatch emergency personnel and/or assess you fines.**

As a courtesy, we have compiled the requirements for some areas that require an alarm registration/user permit on the reverse side of this letter. This list is not exhaustive and you should confirm registration requirements with your municipality.

Once you receive your permit (where required), please login to the subscriber portal at [www.xfinity.com/xhportal](http://www.xfinity.com/xhportal); go to the **Security** menu, select "**Emergency Dispatch Setup**" and enter your permit number along with the expiration date at the bottom of the page.

Please contact your local municipality with any questions regarding alarm registration and user permits.

Thank you,

XFINITY Home Team  
1-800-XFINITY

County	City	Details
Fairfield County	Bethel (Town of)	<p>Alarm users for both <b>Fire and Security</b> systems are required to register their alarm systems with the Bethel Police Department - Records Division.</p> <p>Current Cost: \$0.00</p> <p><u>Alarm Permit Application:</u> Attached</p>
	Ridgefield (Town of)	<p>Alarm users for both <b>Fire and Security</b> systems are required to register their alarm systems with the Ridgefield Police Department.</p> <p>Current Cost: \$0.00</p> <p><u>Alarm Permit Application:</u> Permit application is available in person at the Ridgefield Police Department located at 76 East Ridge Rd, Ridgefield, CT 06877.</p>
	Shelton	<p>Alarm users for <b>Fire and Security</b> systems are required to register their alarm systems with the Shelton Police Department.</p> <p>Current Cost: \$0.00</p> <p><u>Alarm Permit Application:</u> <a href="http://www.sheltonpolice.net/Forms/Alarm%20Registration.pdf">http://www.sheltonpolice.net/Forms/Alarm%20Registration.pdf</a></p>
Hartford County	Berlin (Town of)	<p>Alarm users for both <b>Fire and Security</b> systems are required to register their alarm systems with the Berlin Police Department.</p> <p>Current Cost: \$35.00 - Initial Fee \$10.00 - Annual Fee</p> <p><u>Alarm Permit Application:</u> <a href="http://berlinpd.org/_storepdfs/Alarm%20Registration%20final.pdf">http://berlinpd.org/_storepdfs/Alarm%20Registration%20final.pdf</a></p>
	Bloomfield (Town of)	<p>Alarm users for both <b>Fire and Security</b> systems are required to register their alarm systems with the Bloomfield Police Department.</p> <p>Current Cost: \$20.00</p> <p><u>Alarm Permit Application:</u> <a href="http://bloomfieldct.org/Resources.ashx?id=f2a33d45-8670-4a53-a7d7-11860de809d0">http://bloomfieldct.org/Resources.ashx?id=f2a33d45-8670-4a53-a7d7-11860de809d0</a></p>
	Bristol	<p>Alarm users for both <b>Fire and Security</b> systems are required to register their alarm systems with the Bristol Police Department.</p> <p>Current Cost: \$0.00</p> <p><u>Alarm Permit Application:</u> Attached</p>

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Hartford County	<b>Burlington (Town of)</b>	Alarm users for both <b>Fire and Security</b> systems are required to register their alarm systems with the Connecticut State Police Department - Troop L.  Current Cost: \$0.00  <u>Alarm Permit Application:</u> Attached
	<b>East Hartford (Town of)</b>	Alarm users for <b>Fire and Security</b> systems are required to register their alarm systems with the East Hartford Police Department.  Current Cost: \$5.00  <u>Alarm Permit Application:</u> <a href="http://easthartfordct.virtualtownhall.net/Public_Documents/EastHartfordCT_Police/Operations/files/AlarmRegistration.pdf">http://easthartfordct.virtualtownhall.net/Public_Documents/EastHartfordCT_Police/Operations/files/AlarmRegistration.pdf</a>
	<b>Farmington (Town of)</b>	Alarm users for <b>Fire and Security</b> systems are required to register their alarm systems with the Farmington Police Department.  Current Cost: \$0.00  <u>Alarm Permit Application:</u> <a href="http://www.farmington-ct.org/docs/policedepartment/AlarmRegistration.pdf">http://www.farmington-ct.org/docs/policedepartment/AlarmRegistration.pdf</a>
	<b>Hartford</b>	Alarm users for both <b>Fire and Security</b> systems are required to register their alarm systems with the Hartford Emergency Services and Telecommunications.  Current Cost: \$15.00  <u>Alarm Permit Application:</u> <a href="http://emergencyservices.hartford.gov/Shared%20Documents/False%20Alarm%20Application%2010-5-10.pdf">http://emergencyservices.hartford.gov/Shared%20Documents/False%20Alarm%20Application%2010-5-10.pdf</a>
	<b>New Britain</b>	Alarm users for both <b>Fire and Security</b> systems are required to register their alarm systems with the New Britain Police Department.  Current Cost: \$25.00  <u>Alarm Permit Application:</u> <a href="http://www.newbritainpolice.org/images/documents/alarm%20permit%20application.pdf">http://www.newbritainpolice.org/images/documents/alarm%20permit%20application.pdf</a>
	<b>Plainville (Town of)</b>	Alarm users for both <b>Fire and Security</b> systems are required to register their alarm systems with the Plainville Police Department.  Current Cost: \$0.00  <u>Alarm Permit Application:</u> <a href="http://www.plainvillect.com/Downloads/08-24-2009AlarmRegistration.pdf">http://www.plainvillect.com/Downloads/08-24-2009AlarmRegistration.pdf</a>

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Hartford County	Simsbury (Town of)	<p>Alarm users for both <b>Fire and Security</b> systems are required to register their alarm systems with the Simsbury Police Department.</p> <p>Current Cost: \$10.00</p> <p><u>Alarm Permit Application:</u> Attached</p>
	West Hartford (Town of)	<p>Alarm users for both <b>Fire and Security</b> systems are required to register their alarm systems with the West Hartford Police Department .</p> <p>Current Cost: \$0.00</p> <p><u>Alarm Permit Application:</u> <a href="http://www.west-hartford.com/TownServices/TownDepartments/PoliceDept/AlarmPermitApp.htm">http://www.west-hartford.com/TownServices/TownDepartments/PoliceDept/AlarmPermitApp.htm</a></p>
	Windsor (Town of)	<p>Alarm users for both <b>Fire and Security</b> systems are required to register their alarm systems with the Windsor Police Department.</p> <p>Current Cost: \$0.00</p> <p><u>Alarm Permit Application:</u> <a href="http://www.townofwindsorct.com/database/police/alarmreg.htm">http://www.townofwindsorct.com/database/police/alarmreg.htm</a></p>
Litchfield County	Canaan (Town of)	<p>Alarm users for <b>Security</b> systems are required to register their alarm systems with the Connecticut State Police- Troop B.</p> <p>Current Cost: \$0.00</p> <p><u>Alarm Permit Application:</u> Attached</p>
	Norfolk (Town of)	<p>Alarm users for both <b>Fire and Security</b> systems are required to register their alarm systems with the Connecticut State Police - Troop B Norfolk Resident State Trooper.</p> <p>Current Cost: \$0.00</p> <p><u>Alarm Permit Application:</u> Attached</p>

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<b>Litchfield County</b>	<b>North Canaan (Town of)</b>	Alarm users for <b>Fire and Security</b> systems are required to register their alarm systems with the Connecticut State Police - Troop B.  Current Cost: \$0.00  <u>Alarm Permit Application:</u> Attached
	<b>Plymouth (Town of)</b>	Alarm users for <b>Fire and Security</b> systems are required to register their alarm systems with the Plymouth Police Department.  Current Cost: \$0.00  <u>Alarm Permit Application:</u> Attached
	<b>Salisbury (Town of)</b>	Alarm users for <b>Fire and Security</b> systems are required to register their alarm systems with the Salisbury Resident Trooper.  Current Cost: \$0.00  <u>Alarm Permit Application:</u> Attached
	<b>Sharon (Town of)</b>	Alarm users for <b>Fire and Security</b> are required to register their alarm systems with the Connecticut State Police - Troop B.  Current Cost: \$0.00  <u>Alarm Permit Application:</u> Attached
	<b>Thomaston (Town of)</b>	Alarm users for <b>Fire and Security</b> are required to register their alarm systems with the Thomaston Police Department  Current Cost: \$0.00  <u>Alarm Permit Application:</u> Attached
<b>Middlesex County</b>	<b>Clinton (Town of)</b>	Alarm users for <b>Security</b> systems are required to register their alarm systems with the Clinton Police Department.  Current Cost: \$5.00  <u>Alarm Permit Application:</u> Attached

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Middlesex County	Cromwell (Town of)	<p>Alarm users for both <b>Fire and Security</b> systems are required to register their alarm systems with the Cromwell Police Department.</p> <p>Current Cost: \$25.00</p> <p><u>Alarm Permit Application:</u>  <a href="http://www.cromwellpd.com/files/records/alarmregistrationform.pdf">http://www.cromwellpd.com/files/records/alarmregistrationform.pdf</a></p>
	East Hampton (Town of)	<p>Alarms users for <b>Fire and Security</b> systems are required to register their alarm systems with the East Hampton Police Department.</p> <p>Current Cost: \$0.00</p> <p><u>Alarm Permit Application:</u> Attached</p>
	Middletown	<p>Alarms users for <b>Fire</b> systems are required to register their alarm systems with the Middletown Fire Department - Alarms Division.</p> <p>Current Cost: \$250.00- Annual Fee Only for systems monitored by city.</p> <p><u>Alarm Permit Application:</u>  <a href="http://www.cityofmiddletown.com/filestorage/117/119/147/Alarm_Registration_Form.pdf">http://www.cityofmiddletown.com/filestorage/117/119/147/Alarm_Registration_Form.pdf</a></p>
New Haven County	Beacon Falls (Town of)	<p>Alarms users for <b>Security</b> systems are required to register their alarm systems with the Beacon Falls Police Department.</p> <p>Current Cost: \$0.00</p> <p><u>Alarm Permit Application:</u> Attached</p>
	Branford (Town of)	<p>Alarms users for <b>Fire and Security</b> systems are required to register their alarm systems with the Branford Police Department.</p> <p>Current Cost: \$0.00</p> <p><u>Alarm Permit Application:</u> Attached</p>
	East Haven (Town of)	<p>Alarms users for <b>Security</b> systems are required to register their alarm systems with the East Haven Police Department.</p> <p>Current Cost: \$10.00</p> <p><u>Alarm Permit Application:</u>  <a href="http://www.townofeasthavenct.org/pdf/police/police-alarm-registration-form.pdf">http://www.townofeasthavenct.org/pdf/police/police-alarm-registration-form.pdf</a></p>

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New Haven County	<p><b>Hamden (Town of)</b></p>	<p>Alarm users for both <b>Security</b> systems are required to register their alarm systems with the Hamden Police Department.</p> <p>Current Cost: \$0.00</p> <p><u>Alarm Permit Application:</u> The application form is only available in person as it cannot be faxed or posted online.</p>
	<p><b>Madison (Town of)</b></p>	<p>Alarms users for <b>Fire and Security</b> systems are required to register their alarm systems with the Madison Police Department.</p> <p>Current Cost: \$25.00</p> <p><u>Alarm Permit Application:</u> <a href="http://www.madisonct.org/Police_Dept/docs/Alarm%20Registration.pdf">http://www.madisonct.org/Police_Dept/docs/Alarm%20Registration.pdf</a></p>
	<p><b>Middlebury (Town of)</b></p>	<p>Alarms users for <b>Fire and Security</b> systems are required to register their alarm systems with the Middlebury Police Department.</p> <p>Current Cost: \$0.00.</p> <p><u>Alarm Permit Application:</u> Registration can only be done in person at the Middlebury Police Department, located at 200 Southford Road Middlebury, CT, 06762.</p>
	<p><b>Naugatuck</b></p>	<p>Alarms users for <b>Fire and Security</b> systems are required to register their alarm systems with the Naugatuck Police Department.</p> <p>Current Cost: \$0.00</p> <p><u>Alarm Permit Application:</u> Separate forms are required for fire and security. Both are attached.</p>
	<p><b>New Haven</b></p>	<p>Alarms users for <b>Security</b> systems are required to register their alarm systems with the New Haven Police Department - Alarm Office.</p> <p>Current Cost: \$0.00</p> <p><u>Alarm Permit Application:</u> <a href="http://www.cityofnewhaven.com/uploads/new%20alarm%20reg.pdf">http://www.cityofnewhaven.com/uploads/new%20alarm%20reg.pdf</a></p>
	<p><b>North Branford (Town of)</b></p>	<p>Alarm users for both <b>Fire and Security</b> systems are required to register their alarm systems with the North Branford Police Department.</p> <p>Current Cost: \$5.00</p> <p><u>Alarm Permit Application:</u> Attached</p>

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New Haven County	<b>North Haven</b> (Town of)	Alarms users for <b>Fire and Security</b> systems are required to register their alarm systems with the North Haven Police Department.  Current Cost: \$0.00  <u>Alarm Permit Application:</u> Application must be obtained in person at the North Haven Building Office - 8 Linsley Street, New Haven, CT 06473.
	<b>Oxford</b> (Town of)	Alarms users for <b>Fire and Security</b> systems are required to register their alarm systems with the Oxford Resident State Trooper's Office.  Current Cost: \$0.00  <u>Alarm Permit Application:</u> Attached
	<b>Prospect</b> (Town of)	Alarms users for <b>Fire and Security</b> systems are required to register their alarm systems with the Prospect Resident State Trooper.  Current Cost: \$0.00  <u>Alarm Permit Application:</u> Registration can only be done in person at the Prospect Police Department. The form cannot be faxed and is not available online.
	<b>Seymour</b> (Town of)	Alarms users for <b>Fire and Security</b> systems are required to register their alarm systems with the Seymour Police Department  Current Cost: \$0.00  <u>Alarm Permit Application:</u> Attached
	<b>Wallingford</b> (Town of)	Alarms users for <b>Fire and Security</b> systems are required to register their alarm systems with the Wallingford Police Department .  Current Cost: \$0.00  <u>Alarm Permit Application:</u> Attached
	<b>Waterbury</b>	Alarm users for both <b>Fire and Security</b> systems are required to register their alarm systems with the Waterbury Police Department - Records Division.  Current Cost: \$0.00  <u>Alarm Permit Application:</u> <a href="http://www.wtbydpd.org/LinkClick.aspx?fileticket=ZlstS4luWpA%3d&amp;tabid=71&amp;mid=401">http://www.wtbydpd.org/LinkClick.aspx?fileticket=ZlstS4luWpA%3d&amp;tabid=71&amp;mid=401</a>



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<b>New Haven County</b>	<b>West Haven</b>	<p>Alarms users for <b>Fire and Security</b> systems are required to register their alarm systems with the West Haven Police Department - Records Department.</p> <p>Current Cost: \$0.00</p> <p><u>Alarm Permit Application:</u> Attached</p>
	<b>Wolcott (Town of)</b>	<p>Alarms users for <b>Fire and Security</b> systems are required to register their alarm systems with the Wolcott Police Department - Records Office .</p> <p>Current Cost: \$0.00</p> <p><u>Alarm Permit Application:</u> Attached</p>
<b>New London County</b>	<b>Groton (Town of)</b>	<p>Alarms users for <b>Security</b> systems are encouraged to register their alarm systems with the Groton Town Police Department.</p> <p>Current Cost: \$0.00</p> <p><u>Alarm Permit Application:</u> Alarm registration forms are only available in person at the Groton Town Police Department.</p>
	<b>Norwich</b>	<p>Alarms users for <b>Fire and Security</b> systems are required to register their alarm systems with the Norwich Police Department.</p> <p>Current Cost: \$0.00</p> <p><u>Alarm Permit Application:</u> Attached</p>
	<b>Stonington (Borough of)</b>	<p>Alarms users for <b>Fire and Security</b> systems are required to register their alarm systems with the Stonington Town Police Department.</p> <p>Current Cost: \$10.00</p> <p><u>Alarm Permit Application:</u> <a href="http://www.stonington-ct.gov/Pages/StoningtonCT_Police/0309702F-000F8513.1/Alarm%20Registration%20Form.pdf">http://www.stonington-ct.gov/Pages/StoningtonCT_Police/0309702F-000F8513.1/Alarm%20Registration%20Form.pdf</a></p>
	<b>Stonington (Town of)</b>	<p>Alarm users for both <b>Fire and Security</b> systems are required to register their alarm systems with the Stonington Town Police Department.</p> <p>Current Cost: \$10.00</p> <p><u>Alarm Permit Application:</u> <a href="http://www.stonington-ct.gov/Pages/StoningtonCT_Police/0309702F-000F8513.1/Alarm%20Registration%20Form.pdf">http://www.stonington-ct.gov/Pages/StoningtonCT_Police/0309702F-000F8513.1/Alarm%20Registration%20Form.pdf</a></p>

<u>County</u>	<u>City</u>	<u>Details</u>
<b>Tolland County</b>	<b>Tolland (Town of)</b>	Alarms users for <b>Security</b> systems are required to register their alarm systems with the Tolland Police Department. Current Cost: \$0.00 <u>Alarm Permit Application:</u> Attached
	<b>Vernon (Town of)</b>	Alarms users for <b>Fire and Security</b> systems are required to register their alarm systems with the Vernon Police Department. Current Cost: \$0.00 <u>Alarm Permit Application:</u> Attached

### Alarm Company Information

Comcast Broadband Security, LLC d/b/a Xfinity Home  
222 New Park Dr.  
Berlin, CT 06037

### Monitoring Company Information

C.O.P.S. Monitoring  
1041 Glassboro Road, Building F  
Williamstown, NJ 08094  
856-629-1111