

# AT&T SMART WI-FI EXTENDER

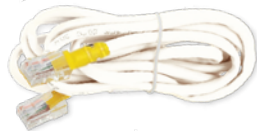
## A SIMPLE SETUP GUIDE



Wi-Fi Extender

### UNPACK YOUR KIT

Remove protective film if present



Ethernet cable  
(for optional installation process)



Power cord

You need to have AT&T Internet service for your new Wi-Fi Extender to work. Check the compatibility with your Gateway at [att.com/wifiextender](http://att.com/wifiextender)

## Easy Setup Method



## Use AT&T Smart Home Manager

Smart Home Manager is a free app that provides an easy way to view and manage your home network from your smartphone, tablet, or computer. You can personalize and monitor devices, as well as troubleshoot. Plus, it helps with installation, identifying where Wi-Fi coverage is weaker so you can make adjustments.

1. Download the Smart Home Manager app to your smartphone through your device's app store.

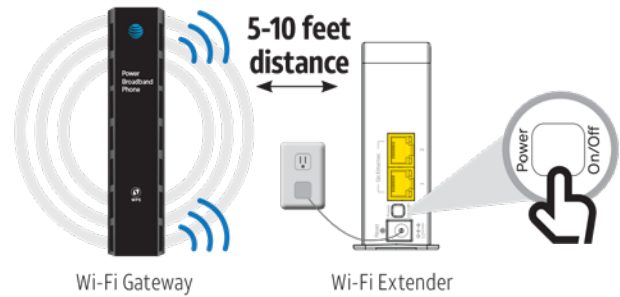


Data charges may apply for app download and usage.  
Coverage and service not available everywhere.

2. Set up in minutes with your User ID or AT&T Email and Password.
3. Select **“Tools.”**
4. Select **“Install Smart Wi-Fi Extenders.”**

**Note:** AT&T Smart Home Manager is available to AT&T Internet service customers with a compatible AT&T Wi-Fi Gateway. Limited to home Wi-Fi network. Features may depend upon Gateway models.

## Power Up



Wi-Fi Gateway

Wi-Fi Extender

### Plug in

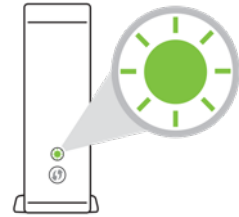
the power cord to your Wi-Fi Extender and then plug it into a power outlet close to your Wi-Fi Gateway.

### Push

the Power button on the **back** of the Wi-Fi Extender.

### Watch

for the light to blink GREEN.



#### Tip:

For a successful setup, make sure:

- Both the 2.4GHz and 5GHz radio bands are enabled. For help, use the Smart Home Manager app or go to [att.com/enhancedwifi](http://att.com/enhancedwifi)
- If you have dual SSIDs make sure they have the same name and password

## Pair



### Press

and release the WPS button on your Wi-Fi Gateway.

### Press

and release the WPS button on your Wi-Fi Extender.

### Wait

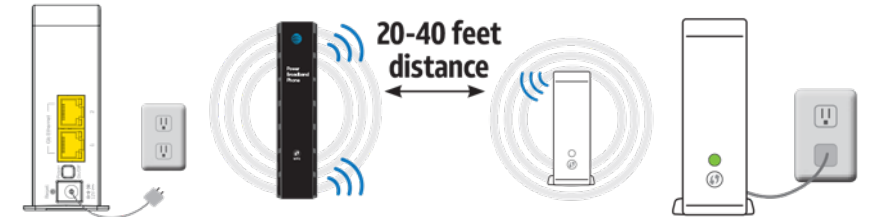
about 3 minutes for the devices to automatically pair. The blinking light will turn solid GREEN when paired.

#### Tip:

Once the Wi-Fi Extender is successfully paired and placed in the home, the Extender provides two optional wired Ethernet connections for devices, such as game consoles, connected TVs, etc.

**Note:** If it does not light up solid GREEN within 5 minutes, repeat the pairing process or refer to the Troubleshooting section.

## Place



### Unplug

your Wi-Fi Extender from the power outlet.

### Move

your Wi-Fi Extender to its new location between your Wi-Fi Gateway and the area where you want a stronger signal.

### Plug

your Wi-Fi Extender into a power outlet and wait a few minutes for the connection to re-establish and the light to turn GREEN.

**Tip:** Max distance between nearest Gateway or Extender is 40 ft, two walls, or one floor away. Extenders work best when placed up off the floor and on open surfaces away from large obstructions and things that can cause interference (e.g., microwaves, wireless devices, etc.).

*You're done!*

# Troubleshooting

If you see a flashing red light, move the Wi-Fi Extender closer to the Wi-Fi Gateway or another connected Extender.

If you see a solid red light, try to pair with WPS or use the included Ethernet cable to connect your Extender to your Gateway and pair them manually.



If you still have an issue, check your AT&T Internet service or Wi-Fi Gateway.



## Check your connections.

Check all cables and cords to ensure they are connected properly and securely.



## Power down, power up.

Unplug the power cord from the back of your Wi-Fi Gateway. Leave it unplugged for 15 seconds and plug it back in.

Then unplug the power cord from the back of your Extender. Leave it unplugged for 15 seconds and plug it back in.

You may need to wait up to 10 minutes for your Gateway or Extender to completely reboot.

Go to [att.com/wifiextender](http://att.com/wifiextender) for additional Extender support and a list of compatible Gateways.

# Is my Extender working?

Your Wi-Fi Network name and password do not change so it won't appear as a new network. To check if it's working:

1. Your Extender is paired and functioning when the light is solid green.

OR

2. Use the AT&T Smart Home Manager app to check if the Extender is on your network. (It will appear in the Devices section when it's connected.) Get Smart Home Manager at [att.com/smarthomemanager](http://att.com/smarthomemanager)

**AT&T Smart Home Manager** gives you easy access to your home network information in one convenient spot and can also be used to:



View and customize your Wi-Fi name and password.



See who's on your Wi-Fi network.



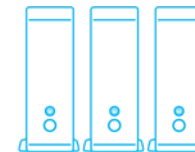
Personalize your device names, like "Matt's smartphone," or "Monica's laptop."



Choose when and how your family uses your network with parental controls.

## Need more coverage?

It's easy! Go to [att.com/betterwifi](http://att.com/betterwifi) to purchase additional AT&T Smart Wi-Fi Extenders and improve Wi-Fi coverage in your home.



# Additional Information



## Manage your account

Available 24/7, download the myATT app at [att.com/myattapp](http://att.com/myattapp) from your mobile device.



## Accessibility support

• Alternate format guides:

- Braille or large print: call 800.288.2020

- Accessible-tagged PDF: visit [att.com/userguides](http://att.com/userguides)

• Telephone equipment for visual and/or hearing impaired:

- Phone: 800.772.3140 -TTY: 800-651-5111

**¿Hablas español?** Visita [att.com/userguides](http://att.com/userguides) y haz clic en "Ver en español" al final de la página. También puedes consultar la guía del extensor de señal Smart Wi-Fi de AT&T para ver más detalles.

## Need more help?



Go to [att.com/support](http://att.com/support)



[att.com/smarthomemanager](http://att.com/smarthomemanager)

©2019 AT&T Intellectual Property. All rights reserved. AT&T, the AT&T logo and all other marks contained herein are trademarks of AT&T Intellectual Property and/or AT&T affiliated companies. All other marks are the property of their respective owners.



ATT180180946-2

Printed on recycled paper. Please recycle.

