

DELLTechnologies /Forum

REAL TRANSFORMATION

GLOBAL SPONSORS





Red Cloak™
Threat Detection
& Response

Andre von Ameln

19 September 2019

Secureworks®

Agenda

- 01** “Detection & Response” – Where Do You Stand Today?
- 02** Our Approach
- 03** Red Cloak Threat Detection & Response
- 04** MDR Powered by Red Cloak
- 05** How It Works / Optional Demo

76%

Of organizations are finding detection and response either **much more or more difficult** today than two years ago.



Source: ESG Master Survey Results, *The Threat Detection and Response Landscape*, April 2019

Top reasons why respondents say it's getting more difficult...



34%

Say amplified threat volume

The remaining 66% say:

- increasing workload
- enlarged attack surface
- manual processes
- too many tools
- lack of staff

This is forcing a few changes...



82%

Think improving detection and response is a high priority

89%

Are increasing detection and response spending over the next 12-18 months

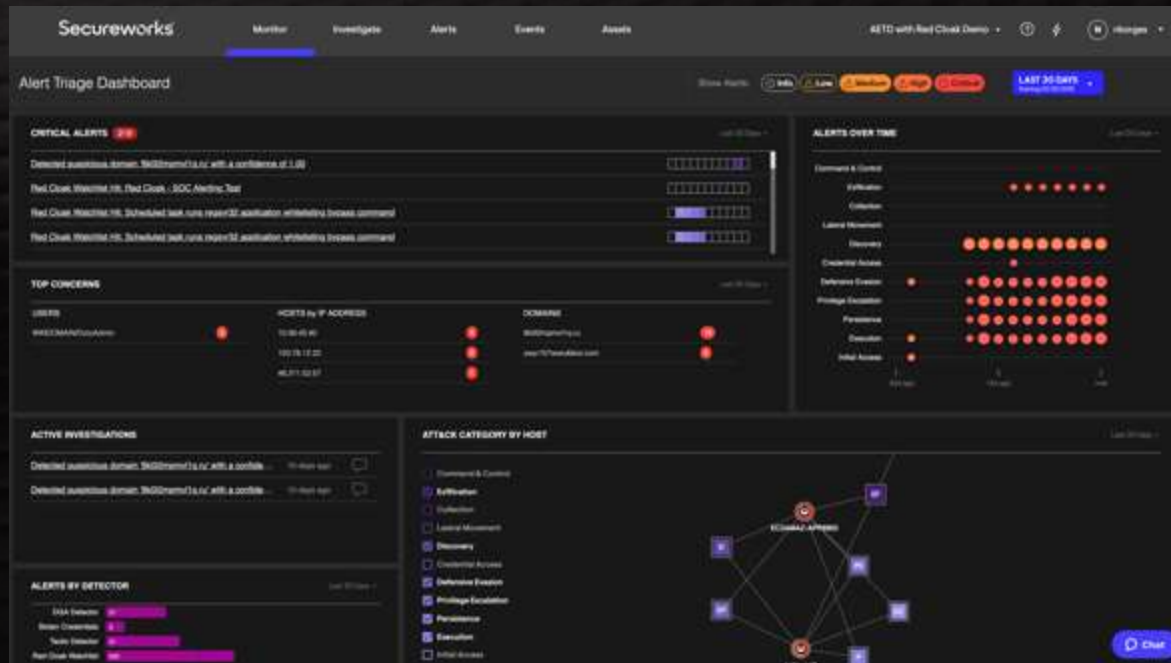
Our Approach: Software-Driven Security

We have taken our 20 years of security operations experience, threat intelligence and the most significant technological advancements in the last 5 years to reimagine how security should be done.





Red Cloak™ Threat Detection & Response



A Security Analytics Application for security analysts to:

- Detect
- Investigate
- Respond

Designed and built by Security experts with experience solving complex data challenges

What Does it Do?



Correlates security-relevant data from endpoint, network, cloud, and business systems



Detects both known and unknown threats to protect your environment from a wide range of threats



Enriches data with relevant user and asset context to speed sense-making



Maps security alerts to MITRE ATT&CK framework



Supports collaborative investigations



Automates containment and prevention actions



Includes Secureworks' market-leading threat intelligence and Red Cloak endpoint agent

DIFFERENTIATION

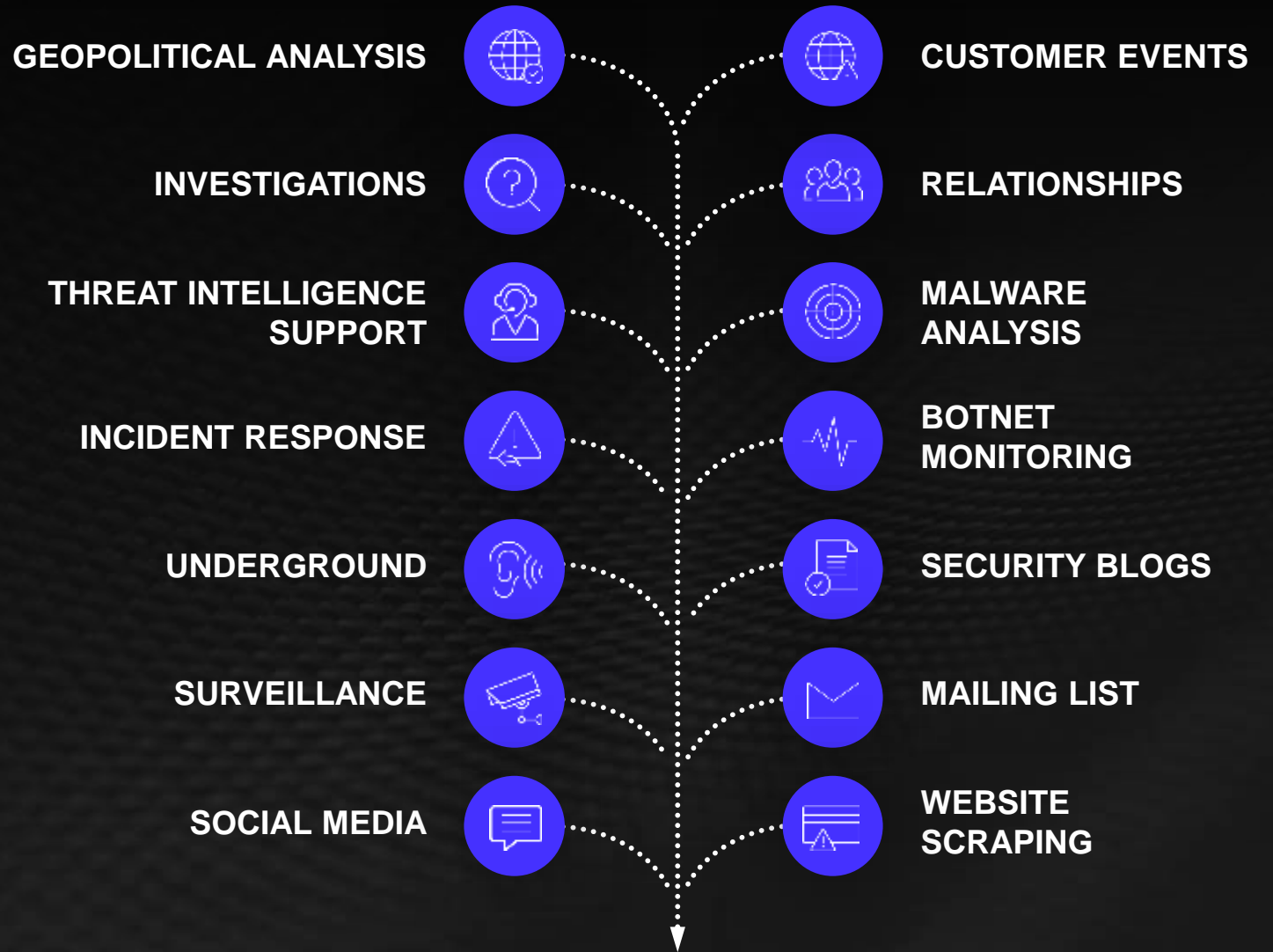


**Red Cloak™
Threat Detection
& Response**



Threat Intelligence

From the Secureworks Counter Threat Unit™ research team



Network Effect

- ✓ Over **20** years of attack and threat actor data
- ✓ Over **70** researchers in our Counter Threat Unit™
- ✓ Over **135** threat groups actively monitored
- ✓ Over **1,000** IR engagements performed last year
- ✓ Over **52,000** unique threat indicators updated daily
- ✓ **Thousands** of customers across the globe



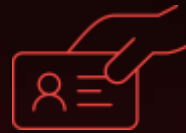
Tactic
Graphs™



Domain Generation
Algorithm (DGA)



Stolen
Credentials



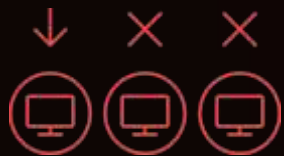
Rare Program
And Rare IP



Punycode



Detectors



Command &
Control



Brute Force
Success



Login
Anomalies



Network
Countermeasures



Endpoint
Watchlists



Red Cloak™
Threat Detection
& Response

Benefits for Your Team

01

Detect Advanced Threats

02

Trust Your Alerts

03

Streamline & Collaborate

04

Automate the Right Action

73% of organizations have been impacted by the cybersecurity skills shortage

Your team uses our software

We'll do it for you



Red Cloak™
Threat Detection
& Response

**Managed Detection
and Response**

POWERED BY  Red Cloak™

¹ Source: ESG Research Publication, *The Life and Times of Cybersecurity Professionals*, April 2019

Managed Detection and Response

POWERED BY  Red Cloak™

- ✓ 24x7 Software-Driven Service
- ✓ Access to Red Cloak TDR
- ✓ Collaborative Investigations
- ✓ Proactive Threat Hunting
- ✓ Incident Response

A 24x7 Threat Detection and Response Unit that Helps You



Scale Your Security Operations & Expertise

Managed Detection and Response

POWERED BY  Red Cloak



ENDPOINT



NETWORK



CLOUD



BUSINESS SYSTEMS

Detect



DETECTORS

Detection use cases in Red Cloak TDR leveraging threat intelligence and advanced analytics (machine learning, deep learning, UEBA, statistical analysis)



Investigate



INVESTIGATION

Analyst recommendations provided within the TDR application

VALIDATION

Analyst investigates leveraging additional context and enrichment



Respond



IMMEDIATE ACTIONS

Software-driven actions performed by our analysts to contain the threat.

INCIDENT RESPONSE

Performed by our industry recognized global IR team

Applied Intelligence

Secureworks® Network Effect, Incident Response Findings, Secureworks®CTU® Threat Intelligence

Proactive Threat Hunting

Threat hunting across our customers by our advanced team of global threat hunters

24x7 Analyst Access

Via in-app Chat, Email, and Phone

Solution Features

Managed Detection and Response Powered by Red Cloak

24x7 Service	✓
Access to Red Cloak TDR	✓
Support for AWS, O365, & Azure Event Sources	✓
Threat Triage & Prioritization	✓
Investigation & Validation	✓
Security Expert Assistance	✓
Secureworks Executed Containment	✓
Remote Incident Response Hours	✓
Proactive Threat Hunting	✓
Threat Engagement Manager	✓
Collaborative Investigation Interface	✓
Live Chat Support	✓

Agent & Sensor Support

Red Cloak Agent	✓
CrowdStrike Support	✓

Threat Intelligence & Analytics

CTU Countermeasures (Cisco and Palo Alto)	✓
Red Cloak TDR Analytics	✓
Applied Threat Intelligence	✓

Available as Add-Ons

iSensor	✓
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- MDR is priced by # of Endpoints
- Subscription based

FORRESTER®

“Unfortunately, many providers without a strong background in incident response have launched MDR services, which will result in disaster when a high-profile incident occurs. Stay away from the pretenders with no bona fides”

JEFF POLLARD, APRIL 26 2018
FORRESTER RESEARCH, INC.

Forrester Research Inc., Now Tech: Managed Detection And Response (MDR) Services, Q2 2018, Jeff Pollard

Secureworks®

"In 2018, Secureworks conducted more than a thousand incident response engagements that totaled more than 40,000 professional incident response hours. More than 120 terabytes of investigative data were collected. Secureworks analyzes this data to help organizations plan for, detect, respond to, and recover from cybersecurity incidents."

The Secureworks Incident Response Insights Report 2019

Industry Recognition



Placed in the “Full Scale Forensics” category in Forrester’s latest MDR report

Forrester Research Inc., Now Tech:
Managed Detection And Response (MDR)
Services, Q2 2018, Jeff Pollard

Industry Recognition

Mentioned as a
**Representative MDR
Provider** in Gartner's
Market Guide for MDR
Services

Gartner Inc., Market Guide for Managed
Detection and Response Services, Toby
Bussa, Kelly M. Kavanagh, Sid
Deshpande, Craig Lawson, Pete Shoard,
Jul 2019

Mentioned as a
Sample Vendor in
Gartner's Hype Cycle
for Endpoint Security

Gartner Inc., Hype Cycle for
Endpoint Security, 2019, Dionisio
Zumerle, John Girard, Jul 2019

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Scale Your Security Operations & Expertise

01

Detect Advanced Threats

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Trust Your Alerts

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Streamline & Collaborate

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Take the Right Action

Questions?

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