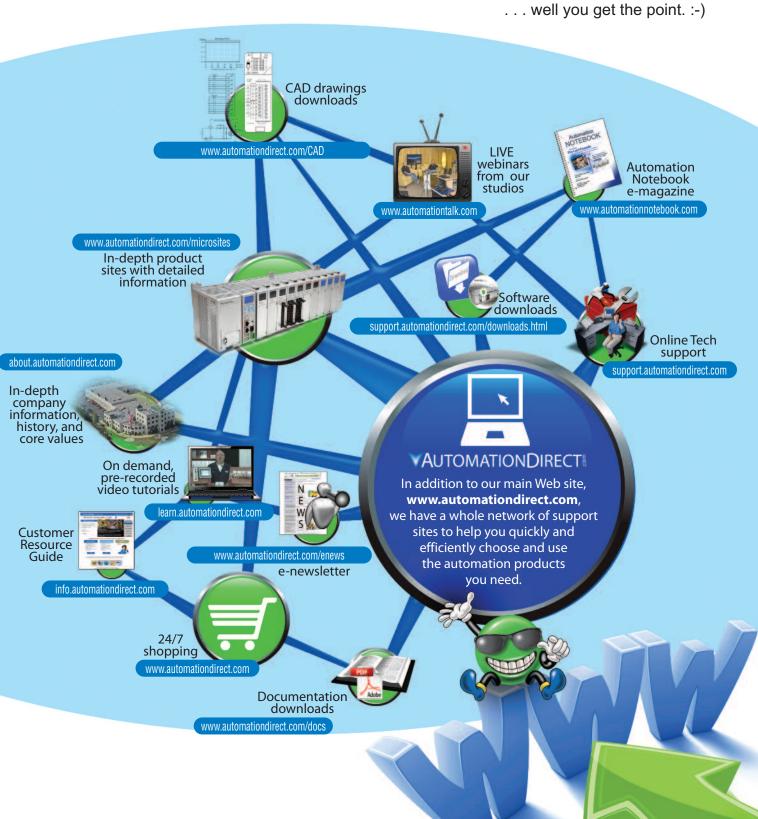
# www.automationdirect.com

# More than just a great online store

In addition to our printed catalog, we have an online network of information available 24/7. FREE videos, FREE software, FREE documentation, FREE support, FREE magazine . . .



# The hub of our network - our online store



"Very, very thorough site; one of the best industrial sites we've reviewed" IEN magazine March 2009

# **VAUTOMATION DIRECT**



# http://www.automationdirect.com

Our main "hub" and 24/7 online store is the best way to buy industrial controls: *low prices, fast shipping and superior service!* 

## How do I shop for the parts I need?

When you're ready to browse or choose parts in the store, use one of six different ways to shop based on your needs.

- · Quick form key in part numbers and quantities
- Quick list choose parts from layout similar to catalog price list
- Category drill down choose parts from categories on left side of Web screen or on home page
- Search use Search to find parts you need
- Bill of Materials (create, save, retrieve) for frequent similar purchases
- Favorites List save part numbers in list to reorder

## Need a quote?

Just log in, add parts to your shopping cart, choose "Generate Quote" from the cart screen, and a printable quote is generated. We maintain your quotes for you. Prices are guaranteed for 30 days. You can easily re-quote when they expire.

### Real-time stock check

Customers want to know if a product is in stock when they place an order. Just add your parts to the shopping cart and real-time availability status is automatically displayed for most products.

## Getting the right stuff

For each product you take to the checkout, we list "Required" items that are normally necessary to properly operate your selected product. This helps you order all the parts you need the first time.

## Order using P.O., credit card, I-check

We accept approved purchase orders and major credit cards (MasterCard, Amex, Discover, VISA). To establish a credit account with AUTOMATIONDIRECT, you can print our credit application from the Web site and fax it back to us to get the process started. We also offer payment by I-checks (see Terms and Conditions section for complete details.)

#### Secure server

We use the latest encryption technology to ensure that your order will be secure, whether it's by P.O. or credit card.

#### Automatic e-mail confirmation

If you order online, you will receive e-mails confirming acceptance and shipment of your order (including tracking number). Please make sure we have your current e-mail address by logging in and selecting "Registration."

# Order tracking

Using the Processed Orders and Tracking report in your personal home page, you can track your order. (Order tracking is available the evening after your order is processed.)

# Need help?

Unlike some other e-commerce companies, be assured that you can contact us if you need help using our Web site. Call 1-800-633-0405, or email us at store@automationdirect.com if you have questions.

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# FREE support sites that help you before, during, and after your purchase



# http://support.automationdirect.com

Official AUTOMATION DIRECT Technical Support site

Loaded with FAQs, demo programs, FREE manuals (PDF downloads), Customer Forum, Example programs,
Application Stories and more



# http://www.automationtalk.com

FREE live regularly scheduled Webinars broadcast from our studios located at our headquarters just north of Atlanta, GA.

Topics range from new products to how-to sessions.

All live webinars are available to view on-demand shortly after broadcast.



AutomationDirect's notification service is where you can sign up for or view our monthly e-newsletter, new product notifications, firmware updates and software updates

http://notify.automationdirect.com



## http://learn.automationdirect.com

Learn.AutomationDirect.com is an online streaming video tutorial site offering FREE training and information on a wide range of practical automation products.

[Flash plug-in required]



# http://forum.automationdirect.com

#### **Customer Forum**

The AUTOMATIONDIRECT Customer Forum has been updated to offer several new features:

- Attachments participants can now share everything from screenshots to programs.
- •Thread and forum subscriptions receive notification if a thread you're watching is updated.
- Messaging communicate privately with other participants.
- Customization view by threads or topics. Add avatars, conduct polls, and have much more control over how you use the forum.



# In-depth product sites, online publications . . . and much more

#### http://www.aboutplcs.com

This site serves as a hub for information on our three lines of industrial controllers.

From here you can get to any of our detailed product sites for CLICK PLCs, DirectLOGIC, or Productivity3000 - "PAC features at a PLC price".

#### http://www.aboutplcs.com/click

CLICK - Our best value PLC

The CLICK PLC is rapidly becoming one of the industry's favorite control systems in the 142 I/O or less category. The FREE software (available by download) offers an extremely easy to use programming experience with powerful features commonly found in programs costing several hundred dollars.

#### http://www.aboutplcs.com/directlogic

DirectLOGIC- The most practical PLCs

DirectLOGIC PLCs (nano fixed I/O to modular units) are industry workhorses, time-tested in some of the toughest industrial settings. Their wide range of I/O and communication options ensure you've got the tools to do the job.

#### http://www.aboutplcs.com/P3000

Productivity3000 - PAC features for a PLC price!

The Productivity3000 shatters the price per feature paradigm in every category. FREE software (for a limited time, \$495 value) is available for download.

#### http://www.c-morehmi.com

C-more touch panels . . . now with remote access feature included and updated drivers supporting a wide variety of PLCs from different manufacturers.

#### http://www.c-moremicro.com

C-more micro-graphic panels - It's a touch panel...at a text panel price.

#### http://motors.automationdirect.com

High-quality general purpose and inverter-duty motors designed to fit most applications.

#### http://www.sureservo.com

High-performance servo systems with plug-andplay setup.

#### http://www.durapulse.com

Featuring our GS1, GS2 and DuraPulse AC variable frequency drives

# http://www.automationdirect.com/online-catalog

Electronic version of our catalog
Just as much information, but weighs
a lot less than the printed catalog

#### http://about.automationdirect.com

Need to look under the hood to see how we operate?

Plenty of information about who we are, what we do, how and why we do it.

#### http://www.automationnotebook.com

AutomationDirect's online technical magazine (also available for FREE hard copy subscription) features all archived issues, including application stories, technology features and practical how to articles

#### http://diy-adc.com

Fun with automation products

The Do-It-Yourself page at AutomationDirect



# http://info.automationdirect.com

New to AutomationDirect? Start here.

This site is a "cheat sheet" guide to all of our online resources. Everything you need access to in just one click.