

# Welcome to the Pre-Owned Family

## 12,000 mile/12 month Limited Warranty Information (\$100 deductible)

**Warrantor**  
Your Pre-Owned Limited Warranty is provided by your selling dealer as shown on your Pre-Owned vehicle Limited Warranty form or Buyer's Guide and is administered by Fidelity Warranty Services, Inc. (FWS).

**Limited Warranty Period**  
This Limited Warranty begins at the date of purchase. See your Limited Warranty form and Buyer's Guide for details.

**Owner's Responsibilities**  
You are responsible for properly operating and maintaining your vehicle in accordance with the instructions in the Manufacturer's Owner's Manual. If you drive your vehicle under severe driving conditions, you must follow the applicable maintenance requirements specified in the Manufacturer's Owner's Manual.

**Limited Warranty Coverage**  
This Limited Warranty provides for the repair or replacement, less applicable deduction, of covered parts which fail under normal use due to defect in materials or workmanship. Coverage is limited to those components and parts listed under the section "Covered Parts" on the Limited Warranty form. In addition, coverage excludes those items listed under "Exclusions From Coverage". Repairs will be made as determined by FWS.

See your Limited Warranty form & Buyer's Guide for actual Limited Warranty coverage & Limitations.

Any implied warranty of merchantability of fitness for a particular purpose applicable to this vehicle is limited to the duration of the written limited warranty. Some states do not allow limitation on the time period for an implied warranty, so this limitation may not apply to you.

## Pre-Owned Services

**Other Services**  
In addition to the benefits of the Limited Warranty, you are provided the following special services as another indication of our commitment to quality service for our Pre-Owned Vehicle owners.

**Travel Breakdown Protection**  
Travel Breakdown Protection will be provided for the duration of your Limited Warranty. In the event of a Mechanical Breakdown of a Covered Part, we will reimburse you for food and lodging, commencing the day after the claim is reported to FWS, providing you are in excess of 100 miles from home.

Such expense shall be limited to \$75 per calendar day and \$375 per occurrence. You must receive prior authorization for travel expenses by calling 1-800-327-5172.

**Rental Car Coverage**  
You will be allowed up to \$35 per day for a maximum of 10 days for car rental expense incurred if a covered Mechanical Breakdown renders your vehicle inoperative and requires your vehicle to be in a shop overnight for repairs during the Limited Warranty coverage period. Rental car expense incurred must be from a licensed rental car agency or authorized dealer. Rental car reimbursement is not provided for parts delay, shop scheduling, or for work not covered by the Limited Warranty.

You must receive prior authorization for rental expenses by calling 1-800-327-5172. Rental reimbursement is limited to downtime repairs and ends on the date of repair completion.

## Roadside Assistance Coverage\*

### Plan Provisions

- **Duration**  
One year from the date you purchased the Pre-Owned Vehicle, unlimited mileage.
- **Cost**  
Roadside Assistance benefits are available at no extra cost to you as part of the Pre-Owned plan
- **Hours of Operation**  
24 hours a day, 365 days a year
- **Area of Coverage**  
Anywhere in the U.S. or Canada
- **Emergency Roadside Assistance Provided**  
"Sign and Drive" coverage up to \$50.00 for emergency services such as...
  - **Flat Tire** - change your flat tire with your inflated spare
  - **Out of Gas** - arrange to have up to three gallons of free gas delivered if vehicle runs out of fuel
  - **Lockout** - assist in getting vehicle unlocked if the keys are lost, broken or locked inside vehicle
  - **Jump-start** - arrange a battery jump

- **Emergency Towing Service**  
"Sign and Drive" coverage up to \$50.00 for mechanical disablement which renders your vehicle inoperative.

**How to Get Service**  
If your vehicle becomes disabled and you need assistance, please call us at 1-800-451-5665.

**How to Use Roadside Assistance**  
Please be prepared with the following information when calling roadside assistance:

1. Your name and address
2. Your Vehicle Identification Number (VIN)
3. Exact location of disablement
4. Where you are calling from, including a phone number where you can be reached

\* Services provided through Cross Country Motor Club, Inc., Boston, MA 02155, except in Alaska, California, Hawaii, Oregon, Wisconsin and Wyoming, where services are provided through Cross Country Motor Club of California, Inc., Boston MA 02155.

Please accept our best wishes for many years of pleasurable and safe driving in your Pre-Owned vehicle.

