



# Instructions for Use



DOI05625B

## Treating with Silk'n FaceFX for the First Time

The skin should be, clean, dry and free of any powder, gel or cream. If necessary a light oil based serum may be applied thinly to the skin to help glide the device. Allow serum to absorb into the skin before treating. See “cleaning the Silk'n Face” chapter.

- Press the *POWER ON/OFF SWITCH*. The green *READY/TREATMENT INDICATOR LIGHT (I)* will start blinking, and shortly afterwards will be lit steadily.
- Your FaceFX is ready for treatment.
- Place the *TREATMENT SURFACE* on your skin. The *LED* light will automatically activate.
- Apply light pressure while slowly moving the FaceFX *APPLICATOR* in small circular motions. The *TREATMENT SURFACE* temperature will slowly increase.
- Perform the treatment for 5-7 minutes on each area.
- It is recommended to apply a small amount of a moisturizing cream on the treated skin areas after each session and to massage it gently in circular motions.



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## Before You Start

Before using Silk'n FaceFX for the first time, please read this manual in its entirety. Pay particular attention to sections on device use procedures, device operation, and after-use procedures.

### **What is Silk'n FaceFX?**

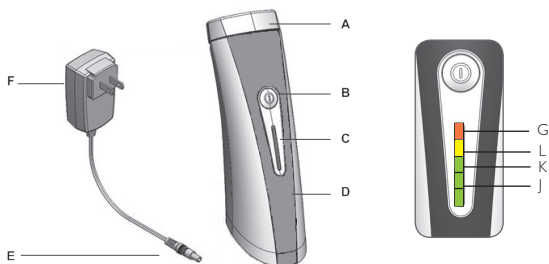
Silk'n FaceFX is a hand held light emitting diode (LED) device for facial treatments of periorbital wrinkles, reducing pore size and temporary improvement of the appearance of the skin. The light emitted by Silk'n FaceFX stimulates deep skin tissue and achieves facial rejuvenation.

Typical areas for Silk'n FaceFX treatment are the neck, the cheeks, the forehead, and around the eyes.

### **Silk'n FaceFX device description**

Silk'n FaceFX device consists of an *APPLICATOR* and an *ADAPTOR*.

Silk'n FaceFX *APPLICATOR* is a hand held unit that contains *TREATMENT SURFACE* at the *APPLICATOR* tip, *ON/OFF SWITCH* and *INDICATOR PANEL*.



A	Treatment surface
B	On/off Switch
C	Indicators Panel
D	Applicator
E	Plug
F	Adaptor

G	StandBy - indicator light
L	System Error - indicator light
K	Ready/Treatment - indicator light
J	Spare - indicator light

The green Ready/Treatment - indicator light (K) illuminates when pressing the ON/OFF switch.

The green StandBy - indicator light (G) illuminates when the device is turned off.

The yellow System Error - indicator light (L) illuminates when a system error/malfunction occurs.

## Package contents

Upon opening the Silk'n FaceFX package, you will find the following:

- FaceFX *APPLICATOR*
- Adaptor
- User manual

## Safety with Silk'n FaceFX


To protect your skin, a temperature sensor is embedded in the treatment tip of the Silk'n FaceFX. This sensor ensures the skin's surface will not exceed 41°C / 106°F.

### **When to avoid using Silk'n FaceFX?**

Certain conditions may temporarily prevent the use of Silk'n FaceFX. Avoid using Silk'n FaceFX:

- on raised dark brown or black spots, birth marks, moles or warts, lesions, open wounds or active infections, such as cold sores. Wait for the affected area to heal before treating.
- on abnormal skin conditions caused by diabetes or other systemic or metabolic diseases.
- on treatment areas if you have a history of herpes outbreaks in the area of treatment, unless you have consulted your physician and received preventative medication prior to use.
- if your facial skin has been treated with a physician-prescribed drug within the past 6 month (please consult with your physician).

## Reducing the risk of injury

- Keep Silk'n FaceFX out of the reach of children.
  - Keep Silk'n FaceFX out of the reach of persons with reduced physical, sensory or mental capabilities.
- 
- Keep Silk'n FaceFX away from water!  
Do not use or store Silk'n FaceFX in a wet environment (e.g. near a shower or a bathtub)!
  - Keep the device and its adaptor dry!
  - Do not use Silk'n FaceFX if the *ADAPTOR* or the *APPLICATOR* is damaged!
  - If the *APPLICATOR* is damaged, make sure it is replaced with an original part from Home Skinovations!
  - The *APPLICATOR* contains a dedicated transformer. Never replace the *APPLICATOR* with another plug!

**If you are unsure if FaceFX is safe for you to use, please consult with your doctor or dermatologist.**

## Possible side effects using FaceFX

When used according to the instructions, side effects and complications associated with use of Silk'n FaceFX are rare. However every cosmetic procedure, including those designed for home use, involve some degree of risk. Therefore it is important that you understand and accept the risks and complications that can occur with energy based systems designed for home use.

Silk'n FaceFX treatments are generally very well-tolerated. Most users sense the moderate heat applied by the device during use, with no further discomfort.

### • Minor Skin Discomfort

Your skin may become slightly irritated after using Silk'n FaceFX. This is a typical and transient phenomenon. If the irritation does not disappear within three days, please consult a physician or a dermatologist.

- **Skin Redness**

Your skin may become slightly red right after using FaceFX. This should disappear a few hours after treatment.

**Protect your Silk'n FaceFX**

- Store the device in a clean area free of dust.
- Do not cover the ventilation slots during use.
- Never shake or drop Silk'n FaceFX or subject it to severe shocks.
- Silk'n FaceFX is sensitive to environmental temperature during use. Do not expose the FaceFX to environmental temperatures lower than 15°C / 59°F or higher than 35°C / 95°F during use.
- Silk'n FaceFX can not tolerate extreme change of temperature. When moved from a cold environment (under 10°C / 50°F) to a warm environment, avoid use for approximately 3 hours.
- Do not expose Silk'n FaceFX to direct sunlight or UV light for long periods of time.
- Silk'n FaceFX is designed for occasional home use (as opposed to exhaustive commercial or professional use). Avoid such exhaustive use.



## Skin Treatment the FaceFX Way

### The benefits of Silk'n FaceFX

The outcome of using Silk'n FaceFX when following instructions correctly will be the reduction of facial fine lines, reducing pore size and improving the appearance of the face.

Best results can be expected 3-7 weeks after completing the recommended course of treatment.

### Silk'n FaceFX facial treatment areas

Typical areas for Silk'n FaceFX treatment are the cheeks, forehead, neck, and around the eyes.



## First Steps with Silk'n FaceFX

### Silk'n FaceFX Setup

1. Remove Silk'n FaceFX, *APPLICATOR*, *ADAPTOR* and other components from box.

## **Plan your Silk'n FaceFX treatment for best results**

The efficiency of the results varies from person to person and according to the frequency of use. Some may see results sooner than others.

A single FaceFX session usually takes 15-20 minutes in which you should gently glide the FaceFX applicator slowly over the desired treatment area. During the procedure you should feel gentle heat penetrating deep into the skin.

**Initial Silk'n FaceFX treatment course:** For the first month (4 weeks), treatment should be performed 3 times a week for 15-20 minutes each time. (5-7 minutes on each treatment zone).

**Silk'n FaceFX maintenance regime:**

Use Silk'n FaceFX once a week for 15-20 minutes.

## Treating with Silk'n FaceFX for the First Time

The skin should be, clean, dry and free of any powder, gel or cream.

If necessary a light oil based serum may be applied thinly to the skin to help glide the device. Allow serum to absorb into the skin before treating. See "cleaning the Silk'n FaceFX" section.

- Remove Silk'n FaceFX *APPLICATOR* from its package.
- Press the *POWER ON/OFF SWITCH*. The green *READY/TREATMENT INDICATOR LIGHT (I)* will start blinking, and shortly afterwards will be lit steadily.

Your FaceFX is ready for treatment.

- Place the *TREATMENT SURFACE* on your skin. The *LED* light will automatically activate.
- Apply light pressure while slowly moving the FaceFX *APPLICATOR* in small circular motions. The *TREATMENT SURFACE* temperature will slowly increase.
- Perform the treatment for 5-7 minutes on each area.
- It is recommended to apply a small amount of a moisturizing cream on the treated skin areas after each session and to massage it gently in circular motions.



## **What to expect when treating with Silk'n FaceFX?**

During a Silk'n FaceFX session it is normal to experience and feel:

- **A Sensation of Warmth** – During the Silk'n FaceFX session you may feel slight warmth. This is normal and should disappear up to an hour after the session.
- **Some Mild Red Color** – After each Silk'n FaceFX session you may notice a slight reddening of the skin (mild erythema) over the treated area. This is normal and should fade within an hour or two.
- **A Fan Noise** - It is normal to hear a fan noise turning on and off during FaceFX treatments. This is a safety feature that helps regulate the skin temperature during use.

Best results can be expected 3-7 weeks after completing the recommended course of treatment.

## **After treating with Silk'n FaceFX**

- When FaceFX session has been completed turn FaceFX off by pressing the *POWER ON/OFF SWITCH*.
- After each session it is recommended that you clean your FaceFX device, (See Section: "Cleaning FaceFX").

# Maintenance of Silk'n FaceFX

## Cleaning the Silk'n FaceFX

After each session, it is recommended to clean your Silk'n FaceFX device:

- Turn Silk'n FaceFX off by pressing the *POWER ON/OFF SWITCH*.
- Unplug Silk'n FaceFX from the electrical outlet
- Allow cooling down of its *TREATMENT SURFACE*.
- Use a dry, clean cloth and a specially formulated cleaner for electronic equipment to gently wipe the device and especially its *TREATMENT SURFACE*.



- Never immerse Silk'n FaceFX or any of its parts in water!
- Never clean the FaceFX or any of its parts under the tap or in the dishwasher.

## Storage

- Store the clean device and all its parts in a dry place, at a temperature of between -10°C to 60°C / 14°F to 140°F

## To protect the environment

Do not discard Silk'n FaceFX with the normal household waste. Dispose of it at an official recycling collection point.



Please call your local recycling depot for locations and proper recycling instructions.

# Troubleshooting

This chapter summarizes the most common problems you could encounter. If you are unable to solve the problem with the information below, contact your local Silk'n Customer Service Center for further support.

Problem	Possible Cause	Solution
<b>Silk'n Clear does not work</b>	The Adaptor is not connected	<i>Plug the adaptor to AC electrical outlet, and connect the Plug (E) to the Applicator</i>
	The Applicator is broken	Contact your local Silk'n customer Service center
<b>Silk'n Clear suddenly switches off</b>	The Adaptor is not connected properly	<i>Plug the adaptor to AC electrical outlet, and connect the Plug (E) to the Applicator</i>
<b>Device temperature rises during use.</b>	This is normal	No action is required
	This is normal	No action is required
<b>Ready/Treatment Mode - indicator light (K) does not illuminate when pressing the ON/OFF Switch</b>	The Applicator needs to be reset	Press the ON/OFF Switch twice to switch the Applicator off and on again. If Ready/Treatment Mode - indicator light (K) does not illuminate again, contact your local Silk'n customer Service center
<b>The Yellow System Error - indicator light (L) is lit.</b>	Malfunction of the Applicator	Press the ON/OFF Switch twice to switch the Applicator off and on again. If System Error - indicator light (L) illuminates again, contact your local Silk'n customer Service center

## Customer Service

### For USA and Canada customers:

For more information about Silk'n™ products please visit **[www.silkn.com](http://www.silkn.com)**.

If your device is broken, damaged, in need of repair, or for any other user assistance, please contact Silk'n™ Customer Service: **1-877-DO-SILKN / 1-877-367-4556, [contact@silkn.com](mailto:contact@silkn.com)**

### International Customers:

For more information about Silk'n products or to find a list of International Silk'n websites please visit **[www.silkn.eu](http://www.silkn.eu)** or **[www.silkn.com](http://www.silkn.com)**.

If your device is broken, damaged, in need of repair, or for any other user assistance, please contact your local Silk'n™ Customer Service or write to: **[info@silkn.com](mailto:info@silkn.com)** (International) or **[contact@silkn.com](mailto:contact@silkn.com)** (US and Canada).

### Manufacturer:


Home Skinovations Ltd.

Tavor Building, Shaar Yokneam POB 533

Yokneam 20692

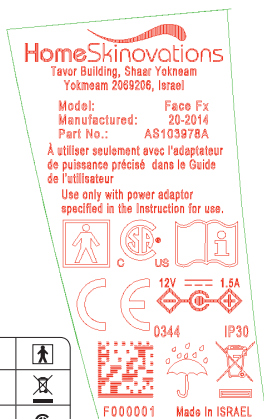
ISRAEL








## Specifications

Rated voltage (Adaptor)	100V - 240V
	Model: KSA24A1200150Hx
Rated frequency (Adaptor)	50Hz/60Hz
Rated (Adaptor)	12Vdc; 1500 mA
Applied part	 Type BF
Protecting rating	IP30 (EN60529)
Storage condition	Temperature: -40°C to 70°C / -40°F to 158°F
	Relative humidity: 10% - 90%
	Atmospheric pressure: 500 to 1060 hPa
Classified standard	IEC 60601-1-2:2007
	EN 60601-1-2:2007
Operating condition	Temperature: 10°C to 35°C / 50°F to 95°F
	Relative humidity: 15% to 90%
	Atmospheric pressure: 700 to 1060 hPa
Light source	Light Emitting Diodes
	Wavelengths peak emission wavelength: 635nm
Degree of protection against electric shock	Class II.



# Labeling



Degree of protection against electric shock: type BF applied part	
WEEE - Waste Electrical and Electronic Equipment	
CSA Mark	
CE Mark	
Keep dry	
Manufacturer	
Authorized Representative in the European Community	

Degree of protection against ingress water:  
IP30 ordinary

This device is not suitable for use in the presence of flammable anesthetic mixture with air or with Oxygen or Nitrous Oxide.

The symbol  on the label affixed to this device means "Attention, consult accompanying documents".

# EMC Testing Summary Results

Test	Standard	Class/ Severity level	Test result
<b>Documentation</b> (IEC 60601-1-2 sections 4 and 5)			
General requirements General requirements for EMC	section 4.1.1.	--	Complies
External labels	section 5.1	--	Complies
Conformity of Users' Manual	section 5.2.1	--	Complies
Accuracy of Technical Description	section 5.2.2	--	Complies
<b>Emission</b> (IEC 60601-1-2 section 6.1)			
Conducted emission Freq. range: 150 kHz - 30 MHz	sec. 6.1.1 & CISPR 11	Group 1 Class B 230, 120 & 100 VAC mains	Complies
Radiated emission Freq. range: 30 - 1000 MHz	sec. 6.1.1 & CISPR 11	Group 1 Class B	Complies
Harmonic current emission test	sec. 6.1.3.1 & IEC 61000-3-2	230AC mains	Test NA
Voltage changes, Voltage fluctuations and Flicker test	sec. 6.1.3.2 & IEC 61000-3-3	230AC mains	Complies
<b>Immunity</b> (IEC 60601-1-2 section 6.2)			
Immunity from Electrostatic discharge (ESD)	sec. 6.2.2 & IEC 61000-4-2	6 kV contact discharges & 8 kV air discharges	Complies
Immunity from radiated electromagnetic fields	sec. 6.2.3 & IEC 61000-4-3	3.0 V/m 80 MHz ÷ 2.5 GHz, 80% AM, 1kHz	Complies
Immunity from Electrical Fast transient (EFT)	sec. 6.2.4 & IEC 61000-4-4	± 2 kV on 230 & 100 VAC mains; Tr/Th – 5/50 ns, 5 kHz	Complies
Immunity from Surge	sec. 6.2.5 & IEC 61000-4-5	±1.0 kV DM/ 2.0kV CM on 230 & 100 VAC mains (PA); Tr/Th – 1.2/50 (8/20) µs	Complies
Immunity from conducted disturbances induced by radio-frequency fields	sec. 6.2.6 & IEC 61000-4-6	3.0 VRMS on 230 VAC mains (PA) 0.15÷ 80 MHz, 80% AM, 1 kHz	Complies
Immunity from power frequency magnetic field	sec. 6.2.8 & IEC 61000-4-8	3 A/m, 50 Hz & 60 Hz	Complies
Immunity from Voltage interruptions	sec. 6.2.7 & IEC 61000-4-11	230 & 100 VAC mains (PA); > 95 % - 10 ms; 60% - 100 ms; 30% - 500 ms; > 95% - 5sec	Complies

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