

Portable Tracking and Safety GPS Locator

Quick Start Guide and Auto Installation Guide





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Important information

How to send an alert or check in:

- Press the SOS button for **3 seconds**.
- Your emergency contact will receive your location by email or text message alert.

How to remotely arm eZoom:

- Arming eZoom with your mobile app creates an instant SafeSpot around the locator. If it moves from that location, you will be alerted.
- In the mobile app menu, press **Arm/Disarm**. Select the locator you would like to arm (if you have more than one).
- Press the **Arm** button on the screen. When it turns green, the eZoom is armed and will alert you if it is moved from its location.
- Note: Alerts are not sent when eZoom is tracking.

Activate and charge eZoom before installing with auto installation kit.

1. Your eZoom Locator

SOS Button: alerts your contact person to your current location





Status Lights	Status	Appearance
Battery	Charging	Solid
	Fully charged	Off
	Battery is low	Flashing
Network ∞ı))	Connecting	Flashing every 5 seconds
	Connected	Flashing every 10 seconds
	Not connected	Not flashing
All 3 lights	SOS button pressed	Solid until alert is closed

2. Getting Started

Check the coverage map:

www.securusgps.com/coverage-map.aspx

- Fully charge your locator using the AC charger before starting the activation process. Note: The initial charging time is **5 hours.**
- Place your eZoom outside or in a window with a clear view of the sky before activating to ensure a strong GPS signal connection.
- DO NOT PRESS SOS BUTTON UNTIL ACTIVATED.
- Locate the IMEI number on the back of your locator or on the bottom of the package.
- Have a credit card available.



3. Create Your Account Online

- Go to www.SecurusGPS.com and click Activate to fill out the Customer Registration form.
- Enter information when prompted.
- Press Submit.
- You will be sent a confirmation of your registration to the email address you entered in the registration form.

4. Account Activation

- Open the registration confirmation email message and **click on the link** to activate your account.
- Log in using the email address and password you created during step 3.
- After logging in, click **Activate** on the top menu.
- Select eZoom in the drop down menu. Click Next.
- Enter your IMEI when prompted. This can be found on the back of your eZoom locator (see step 2) or on the bottom of the package. Click Next.
- Enter information when prompted.
- Select a Service Plan and the Extended Warranty (optional), enter your credit card information and click Next.
- Click **Settings** to enter emergency contact information.

5. Edit Alert Settings

- Click Change on the Settings page.
- You have the option to receive alerts when the eZoom enters or leaves SafeSpots.
- If desired, create SafeSpots and select how you wish to be alerted.
- Alert Settings:
 - To receive alerts, turn the Alert System on.
 - To stop receiving alerts, turn it off.
 - Determine if you want to have alerts sent to your email, cell phone, or both.
 - Enter at least one email address.
 - Enter at least one **cell phone number**.
 - Select if you want to receive alerts when your locator has a low battery or when the user is traveling over a certain speed.
- Click Save.

To send an emergency alert or check-in alert, hold the SOS button on the eZoom GPS locator and your emergency contact will receive your location by email or text message.

6. Find and Track Your eZoom

Find

- Online at www.SecurusGPS.com/GPSaaS:
 - Log into your account and click Find.
 - The eZoom's current location will display on the map.
- From your mobile phone:
 - Text Find <locator name> to 96225 from a cell phone registered in step 5.
 - Note: "Find" is not case sensitive.
 - Example 1: Find Isabella
 - Example 2: find William
 - eZoom will send the locator's current location information to your mobile phone.

Track Online

- Log into your account and click Track.
- eZoom's current location will be centered on the map.
- The location will update every 30 seconds.
- Note: Alerts are not sent when tracking.

You can also use mobile applications to find eZoom. Visit **www.SecurusGPS.com/MobileApps.aspx** to download apps.

7. View and Download History

- You can view and/or download recent location history in your tracking dashboard. Location history is recorded if you did a FIND request or if your eZoom is in continuous tracking mode.
 - To view history, click **History** under your locator on the tracking dashboard. Enter the number of days or hours you would like to view on the map.
 - To download history, enter the dates you would like to view and click **Download**.
 - You can also control your data by deleting location history anytime. To delete, enter the number of days or hours you would like to delete and click **Delete**.

8. Create and Edit SafeSpots

- Click Settings on the tracking dashboard.
- Click Change under SafeSpots.
 - To create a new Safespot, click New.
 - Enter the address or select it on the map by clicking **Locate myself on Map** and then clicking on the area you would like to use as a SafeSpot.
 - Create a name for the SafeSpot.
 - Create a radius. Note: To prevent false alerts, create a radius of at least 300 yards.
 - Click Save.
 - To edit the address, name or radius of a Safespot, click Edit.
 - Make the changes you would like.
 - Click Save.
 - To delete a Safespot, select the SafeSpot you would like to remove from the dropdown menu and click **Delete**.

9. Edit Account Information

- To edit your account information, such as your account name, phone number, address or password:
 - Click Manage Account at the top of the tracking website.
 - Edit details by clicking **Change** and then click **Save** in each window to save your changes.



Guide to Auto Installation





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Placing eZoom in Your Car

The location of your eZoom locator is critical to the successful operation of the locator service. To ensure proper operation, Securus recommends the locator be placed in one of the following locations for best performance:

- In glove box
- In center console



If you choose to install your eZoom Locator using the 12 Volt DC Car Charger and Installation Kit, please carefully review the following instructions before installing and using your eZoom Locator.

General Safety

This installation manual covers the installation of the Locator and should be used to ensure a safe and functional Locator installation. This equipment generates and can radiate Radio Frequency (RF) energy. If not installed and used in accordance with the instructions, it may cause harmful interference to radio communications.

Vehicles Equipped with Airbags

- DO NOT place objects, including communication equipment, in the area of the airbag or in the airbag deployment area.
- If the communication equipment is improperly installed and the airbag inflates, this could cause serious injury.

FCC Regulations

This Locator complies with part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) This Locator may not cause harmful interference, and (2) this Locator must accept any interference received, including interference that may cause undesired operation.

This Locator has been tested and found to comply with the limits for a Class B digital Locator, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.
- Changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

Safety and Warranty Information

This section addresses six primary areas:

- Safety Information
- FCC Regulations
- Reduction of Hazardous Materials (RoHS)
- Specific Absorption Rate (SAR)
- Warranty Information
- Water Resistance

Safety Information

Your eZoom locator contains a Lithium Ion (LI) battery pack. Leakage of ingredients contained within the battery pack or the combustion of ingredients can cause personal injury to you, your vehicle, as well as damage to your eZoom Locator. If battery leakage occurs, avoid contact with skin. If contact occurs, immediately wash thoroughly with soap and water. If liquid leaking from battery pack comes in contact with your eyes, immediately flush your eyes thoroughly with water and contact your doctor. In case of ingestion, immediately contact your doctor and/or go to the emergency room of your nearest hospital.

To Avoid Battery Leakage:

- Do not expose battery to excessive vibration, physical shock or liquids.
- Do not disassemble, attempt to repair or deform the battery.
- Do not dispose of battery pack in fire.
- Do not peel or damage the battery label.

Assure That Your eZoom is Activated and Charged

See the Quick Start Guide for complete details on how to activate your Locator.

Install Your Locator and Connect to Constant Power

Basic Tools Needed for Installation

- Metric and standard socket set
- Screwdriver set
- Wire cutters
- Wire strippers
- Pliers
- Flashlight
- · Cordless drill with assorted bit set
- Digital Multimeter

Equipment List

- GPS Locator
- 12V DC Charger
- Mounting Locator Bracket
- 1 USB Safety Clip
- 4 zip ties
- 1 Velcro set
- 2 pieces of double sided tape
- 2 quick connect clips

Installation Process 1. Select Your Installation Location

To ensure proper operation, the eZoom Locator must be installed in one of the following three concealed locations:

A. Under Front Driver or Passenger Seat

Select a concealed location under the front driver or passenger seat. Make sure that installation of the unit and placement of wiring does not impede or interfere with normal operation of the seat.

B. Under rear package shelf



C. Behind the glove box



IMPORTANT:

- Make sure the +12V is a constant source of power regardless of whether the ignition switch is in the "ON" or "OFF" position.
- DO NOT mount the eZoom Locator under the hood of the vehicle

- DO NOT mount the eZoom Locator where it will be exposed to moisture
- DO NOT mount the eZoom Locator in a spot that will impede safe vehicle operation
- Make sure the positioning of the Locator does not interfere with any vehicle components

After selecting one of the three concealed mounting locations:

- Make sure the mini-USB cable will reach the intended location of the power supply module
- Make sure that when the vehicle is reassembled that all of the charger's cables are secure and can not be pulled loose.

2. Mount Locator Bracket (optional)

The installation kit includes a Locator Bracket along with a Velcro set, 2-sided tape, zip-ties and two sheet metal screws. Use of mounting bracket is optional, the eZoom Locator can be mounted directly using supplied Velcro, 2-sided tape and zip-ties depending on your installation.

When mounting the bracket, make sure when the vehicle is reassembled that all of the unit's cables are secure and can not be pulled loose.



Locator Bracket



Locator Charger

3. Mount Locator Charger

The charger should be securely attached to the vehicle, close to the eZoom. The charger can be securely attached using the included Velcro set, 2-sided tape, zip-ties or sheet metal screw.

4. Connect eZoom Charger to Vehicle Power Source

USE CAUTION WHEN PROBING WIRES IN THE VEHICLE.

AVOID CHARGER GOING INTO AND AROUND THE AIRBAG MODULES. AVOID ANY HARNESS TAPED IN YELLOW OR BEARING YELLOW "SRS" (SUPPLEMENTAL RESTRAINT SYSTEM) TAGS.

Use wire ties to secure wiring from being pulled out of the eZoom Locator and to ensure that it does not interfere with any vehicle components.

Black Wire (-) ground wire

Once the eZoom Locator charger is mounted, connect the black ground wire to an existing factory bolt using crimp-on ring connector. Please note: the power wire is also black, however, it has a dotted white line with the white plastic fuse holder attached to it. The ground wire should be installed first. Use a wire brush or rotary file to remove the paint from around the bolt to allow for the best possible connection to ground. A good location to find a suitable bolt is in either the driver's or passenger's kick panel. Do not select a bolt that has existing factory ground wires attached to it. Make sure the bolt is retightened properly after you are finished. Make sure any paint underneath the bolt has been removed to provide the best possible ground connection. Once the vehicle is reassembled, this connection should not be immediately visible.

Red (12V+) positive supply wire

Once the ground connection has been completed, locate a source of positive (+) 12 Volts that remains constant regardless of whether the ignition switch is in the on or off position. Please note: the (12V+) positive supply wire may not be red, please consult your vehicle manufacturer's handbook for determining the correct location of this supply wire. A good location to find a constant 12V (+) source is at the vehicle's battery, main switch ignition harness or fuse box. Make sure you install the fuse holder within 6 inches from the point you have obtained power. The included fuse is designed to protect the power supply itself. Use caution if you are using a fuse tap; severe and costly damage may occur to fuse box if they are not used correctly. Make certain the circuit you tap into does not fall "asleep" after the car ignition has been turned off. Most new vehicles incorporate battery saver circuits which switch off power to non-essential accessories after the vehicle has been switched off. Consult the vehicle manufacture shop manual for location and descriptions of these circuits.



5. Connect eZoom Locator to Power

IMPORTANT: YOU MUST USE THE USB SAFETY CLIP TO CONNECT THE MICRO USB ON THE LOCATOR CHARGER TO THE eZOOM LOCATOR. THE USB SAFETY CLIP ENSURES A SECURE CONNECTION TO THE LOCATOR CHARGER.

A. Insert micro USB on the Charger into the USB Safety Clip.



B. Insert micro USB into the eZoom locator.



C. Close the USB Safety Clip around the eZoom locator (check for secure fit).



D. Insert eZoom Locator into Locator Bracket (Optional).



E. When connected to 12V external power, locator defaults to "ON".

Using eZoom Connected to Power

(Connected to a charger / external power source)

	Charging	Light is solid
BATTERY LIGHT	Fully charged	Light is off
	Battery is low	Light is flashing
	Connecting	Flashing every 5 seconds
NETWORK LIGHT	Connected	Flashing every 10 seconds
	Not Connected	Not flashing
ALL 3 LIGHTS	SOS button pressed	Solid until alert is closed

Use only branded original chargers and accessories intended for use with your eZoom Locator. Other chargers and accessories may not be designed to the same safety and performance standards.