# International GMP Requirements for Quality Control Laboratories and Recomendations for Implementation

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**Agilent Technologies** 





## **Overview**

- GMP requirements for Quality Control laboratories
   along the sample and data workflow
- Requirements for the entire laboratory
- 8 Essential steps for effective implementation
- Planning documentation organization
- Training material, suppliers
- Analytical methods
- Equipment and computer systems
- Sampling sample analysis
- Data review and archiving

FDA Logo means reference to FDA Warning letter. The number is a reference to www.fdawarningletter.com (190)





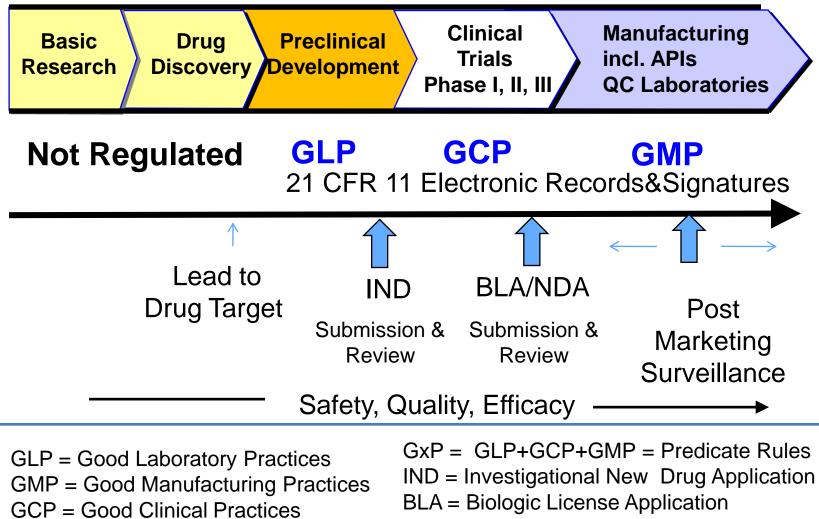
# **Related Regulations and Guidelines**

- GMP regulations in EU and USA
- ICH
  - Guidance documents are signed into regulations of member countries: e.g., Q7, Q8, Q9, Q3D
- PIC/S (40 members)
  - Develop GMP guidelines, may be used as regulations
  - Harmonize inspections through training
- Pharmacopeias (EP, USP)
  - Develop procedures how to implement regulations
     e.g., USP 1058, 1224, 1226, 232/233

ICH: International Conference for Harmonization PIC/S: Pharmaceutical Inspection Convention/Cooperation Scheme



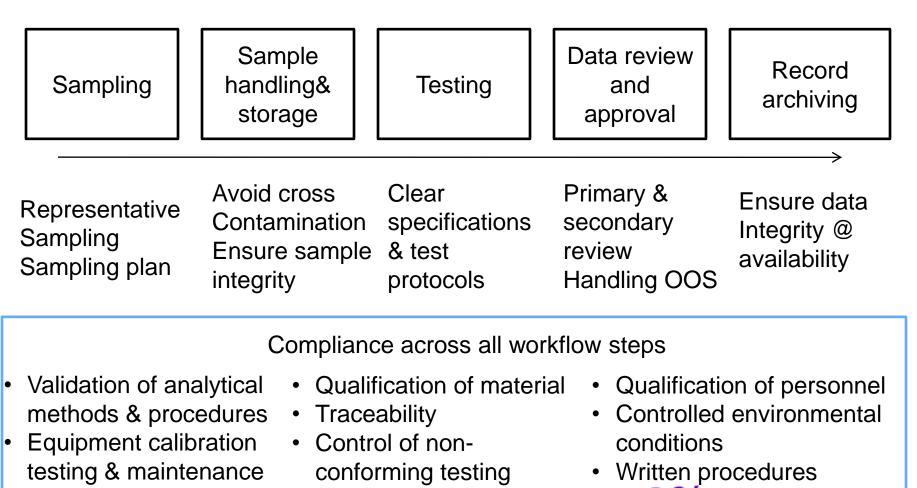
# **Regulations Along the Drug Life**



NDA = New Drug Application



### **Pharmaceutical Laboratory Compliance**



ncremental costs: 20-30%



# #1: Plan for GMP Compliance

#### **Compliance master plan**

- Guideline for effective and consistent implementation of GMP regulation
- Documents the laboratory's approach for compliance
- Ensures efficiency AND consistency
- Useful for audits to explain the laboratory's approach towards compliance

#### **Project Plan**

 Outlines steps, tasks, deliverables and owners





### '#2: Develop Procedures and other **Documents**

Policy High level, strategic documentation Master (regulations, business, quality) Plan Written Drocedures Training Maintenance Validation, Audits **Test procedures Operation manuals**,

Product test records, batch records, validation results, training records, chromatograms

**QC** procedures

Process related documentation, approaches (SOPs)

> Product/event related documentation (work instructions, also called SOPs or test scripts, protocols)

> > **Compliance Records** (batch/event related documentation) **Check Regulations**

#### Use the same set throughout the organization



# Use Consistent Documentation Across the Company Items Requirem Results Pa

- Validation master plan
- Supplier qualification
- Risk assessment
- Validation procedures
- Templates for records

 $\rightarrow$  Improves efficiency  $\rightarrow$  Improves consistency

Req. ID	Requirement	Critical	Test Priority	TestID

Items	Requirem	Results	Passed
Recognition in the market place			⊐yes ⊐no
Experience with the vendor			□yes □no
Quality assurance			
ISO Certification			⊡yes ⊡no
Efficient compliant handling.			⊡yes ⊡no
Support			
Provide certificate of analysis			□yes □no
Provide expiration date			□yes □no
Provide test method			□yes □no
Phone and onsite support			□yes □no
Product offering			
Certified reference materal			⊐yes ⊐no

	D Dbjective: ification:	Test System ID:				
Step	Test Procedure	Expected Result	Actual Result	Required documents	Pass/fail	
1						
2						
Tester: Name:	I confirm tha	i <b>t I have all te</b> Signat		d as describe Date	d	

Reviewer: I confirm that I have reviewed test documentation
Name: \_\_\_\_\_\_ Signature Date



Tests passed: yes no Comment

## **Template for Testing**



Test ID	T10	 Test System ID:	
Test Obje	ctive: _	 •	_
Specificat	tion:		

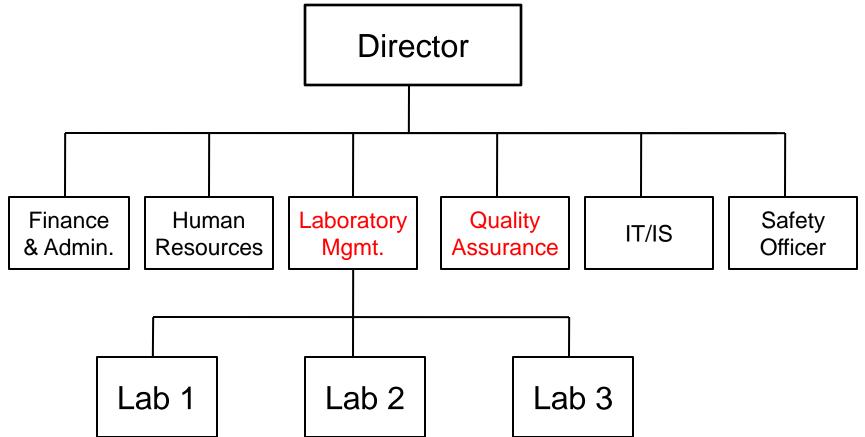
Step	Test Procedure	Expected Result	Actual Result	Required documents	Pass/fail
1					
2					

Name:		Signature	Date
Tests passed: yes	no	Comment:	

# Reviewer: I confirm that I have reviewed test documentationName:SignatureDate



## #3: Build the Right Organizational Structure and Assign Tasks (Example)



#### **Avoid Conflicts of Interest**



# Responsibilities

#### Should be defined for

- Management
- Quality Assurance
- Department managers
- Supervisors
- Analysts
- IT

Failure to maintain written procedures that describe the responsibilities and procedures applicable to the quality control unit (173)





# #4: Qualify Personnel

#### **Job description**

- 1. Define requirements
  - what is the assigned task?
- 2. Identify knowledge
- 3. Determine gaps
- 4. Make a plan to fill the gaps
- 5. Train
- 6. Evaluate training
- 7. Document



1/2 year or yearly reviews





# **Training Records**

- Policy
- SOP
- Job descriptions, requirements
- Employees qualifications
- Training plan
- Training records of event
  - Certificate of attendance, date, contents, duration
  - Evidence of competence

Failure to adequately establish procedures for identifying training needs and ensure all personnel are trained to adequately perform their assigned responsibilities and the training is documented (228)





# **#5: Qualify Suppliers and Materials**

- 1. Documenting internal and external experience
- 2. Mail audit with follow up
- 3. Direct audit

(for high risk suppliers)

#### Criteria

- Product risk
- Supplier risk

Items	Requirem	Results	Passed
Recognition in the market place			□yes □no
Experience with the vendor			□yes □no
Quality assurance			
ISO Certification			□yes □no
Efficient compliant handling.			□yes □no
Support			
Provide certificate of analysis			□yes □no
Provide expiration date			□yes □no
Provide test method			□yes □no
Phone and onsite support			□yes □no
Product offering			
Certified reference materal			□yes □no

There is no assurance that your firm establishes the reliability of the supplier's analyses through appropriate validation of the supplier's test results at appropriate intervals (W-245)

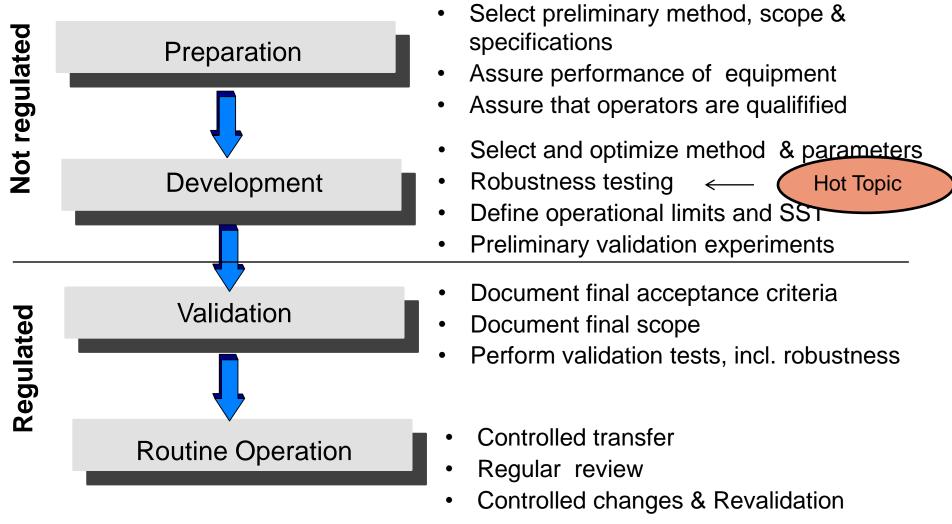


## **Documenting Supplier Selection**

Items	Requirem	Results	Pas	sed
Recognition in the market place			yes	no
Experience with the vendor			yes	no
Quality assurance				
ISO Certification			yes	no
Efficient complaint handling			yes	no
Support				
Provide Certificates of Analysis			yes	no
Provide expiration dates			yes	no
Provides test methods			yes	no
Phone and onsite support			yes	no
Product offering				
Certified Reference Material			yes	no



# #6: Develop & Validate of Analytical Methods





# Method Validation Parameters for different Method Tasks (ICH Q2)

Analytical Task	Identifi- cation	Impurity Quantitative	Impurity Qualitative	Assay
Accuracy	No	yes	No	Yes
Precision				
Repeatability Intermediate Reproducibility	No No No	Yes Yes Yes	No No No	Yes Yes Yes
Specificity	Yes	Yes	Yes	Yes
Limit of detection	No	No	Yes	No
Limit of quantitation	No	Yes	No	No
Linearity	No	Yes	No	Yes
Range	No	Yes	No	Yes
Robustness         Expected to be done during Method Developm			oment	



# Parameters and Tests (ICH Q2)

Parameter	Tests (examples)	
Accuracy	Minimum at 3 concentrations, 3 replicates	
Precision		
Repeatability Intermediate Reproducibility	Minimum of 9 determinations over the specified range Over 3 days, 2 operators, 2 instruments, Only required if testing is done in different laboratories	
Specificity	Prove with specific methods: HPLC, DAD, MS, dif. columns	
Limit of detection	Visual approach, S/N >= 3	
Limit of Quantitation	S/N >= 10, Standard deviation of response	
Linearity	Min 5 concentrations: visual, correlation coefficient (r)	
Range	80 to 120% of test concentration, from linearity tests	



# Intermediate Precision Example

Sample	Day	Operator	Instrument
100% conc. (3x)	1	1	1
100% conc. (3x)	1	2	2
100% conc. (3x)	1	3	3
100% conc. (3x)	2	1	2
100% conc. (3x)	2	2	3
100% conc. (3x)	2	3	1

- Minimum: 2 days, 2 operators, 2 instruments,
- Calculate overall RSD





# Examples for HPLC Robustness Testing

- Deliberately change critical operational limits and evaluate impact on performance: precision, accuracy
- Include sample preparation and testing parameters

#### Sample preparation (accuracy)

- Extraction time (-20% of target)
- Extraction temperature  $(\pm 5 \, {}^{\circ}C)$ HPLC
- Col Temperature (± 3 °C)
- Mobile phase composition  $(\pm 2\%)$
- Buffer concentration  $(\pm 2\%)$
- Flow rate (± 0.3 mL/min)
- Detection wavelength  $(\pm 1 \text{ nm})$
- Column Lot (quality, selectivity) ۲ **Ambient temperature/humidity** Stability of samples, standards

nr revalidation criteria **Define operational limits** in method SOP !

**vr reliability in rou** 

**U hi** 



#### Examples for Acceptance Criteria Quantitative Impurities in Finished Drugs

Parameter	Test		
Accuracy	90 – 110%, 80 – 120% at specifications limit		
Precision			
Repeatability Intermediate Reproducibility	<4 % RSD (up to 15% at LOQ) <5.0 % RSD (higher at LOQ) < 6% RSD (higher at LOQ)		
Specificity	Peak resolution >1.5 (related substances) or >2 (main peak) Peak purity check with UV DAD or MS		
Limit of Detection	N/A		
Limit of Quantitation	0.05%		
Linearity	visual inspection of linearity curve, r>0.9900		
Range	o.k. if accuracy, precision, linearity criteria are met		



# **Example: Report Summary Table**

Validation Parameter	Measure	Acceptance criteria	Results	
Accuracy	Recovery – Conc1	97 – 103 %	99%	
	Recovery – Conc2	97 – 103 %	100%	
	Recovery – Conc3	97 – 103 %	100%	
Method Precision	RSD	≤ 1.5 %	0.4%	
Intermediate Precision	RSD	≤ 2.0 %	0.8%	
Specificity	Peak Resolution Factor R	R for all peaks >1.5	All peaks >2.0	
Linearity	Correlation Coefficient	≥ 0.9900	0.9900	
	Visual inspection of plot	Linear response plot	Shows linearity	
Range	Correlation Coefficient	≥ 0.9900	0.9900	
	Precision at 3 concentrations	≤ 1.5 %	<1%	
	Recovery at 3 Conc.	97 – 103%	99.6%	
Robustness	Column Temp. ±2 C	R for all peaks >1.5	R for all peaks >2.0	
	Mobile Phase ±2 %	R for all peaks >1.5	R for all I peaks >2.0	
	Sample extraction time -20 %	Recovery in spec.	Recovery in spec	
	Compound stability 6 days	<3% degradation	<2% degradation	



# **Transfer of Analytical Methods**

- Follow USP <1224> for Validation of analytical procedures
- Use comparative testing
- Representative samples are tested in the transferring and receiving laboratories
- Acceptance criteria to be defined before testing
- Number and type of tests based on risk

Method transfers were not completed on test methods prior to using them. The firm failed to perform finished product test method transfers for 34 products (187)



## Transfer of Analytical Methods Considerations for Comparative Testing

- Number of samples, lots, batches (1-3)
- One or more concentrations (1-3)
- Number of repetitive analysis / sample (4-6)
- One or more analysts? (1-2)
- One or more days? (2-5)
- Equipment from one or more manufacturers? (1 - all)





# Verification of Compendial Methods

- Check USP <1226>
- Run system suitability test runs
- Conduct 1-3 validation runs, depends on
  - complexity
  - impact on (drug) product quality and patient safety
  - experience of the lab
  - specifications of the product, and
  - the procedure

Method verifications for compendial tests are not performed. Any method, including compendial methods, must be verified as suitable under actual conditions of use. (247)





# Change vs. Adjustment of Methods

- Laboratory can not get performance with 'Standard Method'
- Check USP <621> and EP 5, Section 2.2.4 for allowed variables, e.g., flow rate, col. Temperature, column i.d.
- 2. If modifications are in the allowed range, perform system suitability testing.
- 3. If SST pass, continue with analyses. If not make further modifications. If total modifications are in allowed ranges, go back to 2. Otherwise revalidate

Question: What if the performance of home made method drifts out of acceptance criteria, e.g., resolution in chromatography





#### **HPLC Column**

	USP	EP
Length	70%	70%
Internal diameter	25%	25%
Particle size	Reduction of 50%, no increase	Reduction of 50%, no increase



## #7: Maintain, Calibrate and Qualify Equipment and Computer Systems

- Develop procedures for equipment purchasing, qualification, calibration and maintenance
- Qualify the equipment
- Identify defect or non-qualified equipment
- Develop and implement maintenance and qualification schedule
- Keep equipment under change control and re-qualify, if necessary



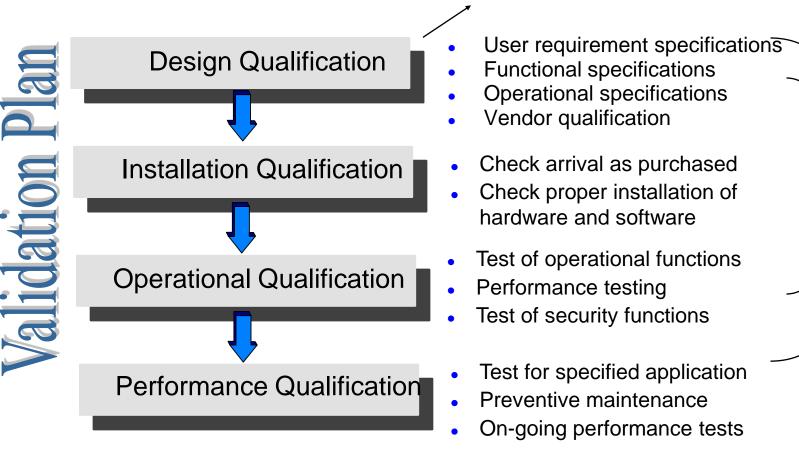
Record changes



## Qualification/Validation Phases 4Q Model



+ Design specifications for development





## **DQ – Selected Functional Specs**

Functions and performance	User Requirements	Supplier Specification	Requirement met yes	
Autosampler sample capacity	>90 x 2 ml vials	100 x 2 ml vials		
Injection volume range	0.1 – 100 <u>ul</u>	0.1 – 100 <u>ul</u>	yes	
Injection volume precision	<1% with 10 ul injection volume	<0.05% with 10 ul	yes	
Sample carry over	<0.1%	<0.05%	yes	
Flow rate range	0.1 – 10 ml/min	0.1 – 10 ml/min	yes	
Flow rate precision	<0.5% RSD at 1 ml/min	<0.3% RSD at 1 ml/min	yes	
Flow rate accuracy	<5%	<5%	yes	
Column heater temperature range	Ambient to <70 deg C	Ambient to <70 deg C	yes	
Column heater <+-1 deg C at 40 deg temperature precision C		<+-1 deg C at 40 deg C	yes	
Column heater <+-3 deg C at 40 deg temperature accuracy C		<+-3 deg C at 40 deg C	yes	
Baseline noise ± 2 x 10 -5 AU		± 2 x 10 -5 AU	yes	
Baseline Drift	3 x 10-4AU/hr	3 x 10-4AU/hr	yes	

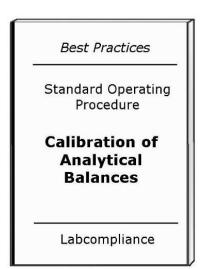


# **OQ Test - Example**

Instrument	BestBalance	
Serial number	55236A	
Maximal weight	11 g	
Control weight 1	10,000 mg	Limit +-10 mg
Control weight 2	1,000 mg	Limit: +-1 mg
Control weight 3	100 mg	Limit: +- 0.1 mg

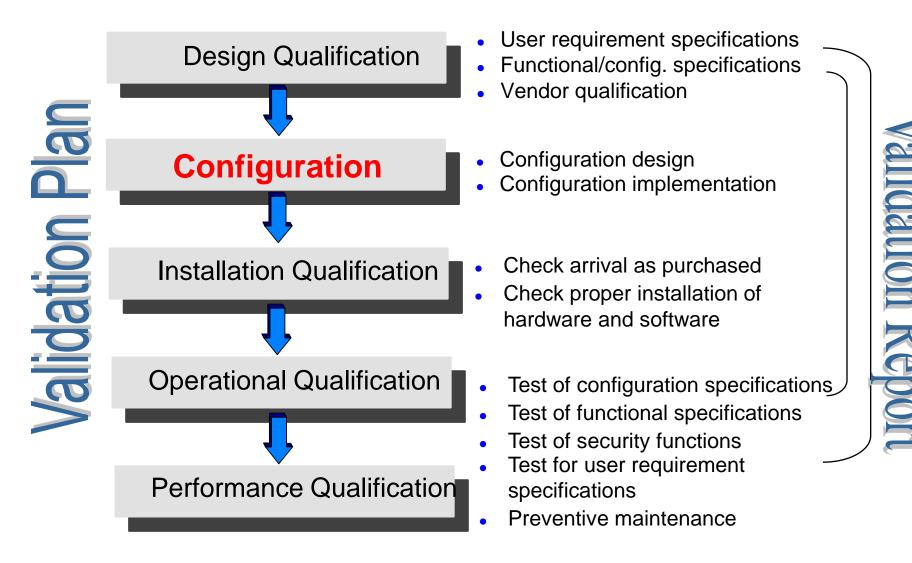


Date	Weight 1	Weight 2	Weight 3	o.k.	Test engineer Name Signature		
2/3/06	9999.8	999.9	100.0	yes	Hughes	John H	





# **Computer System Validation**





# What to Test

- Functions that can be impacted by the user's environment
  - User configurations



- User customizations
- Hardware configurations, cabling (communication between computer and equipment)
- Real critical system functions
- Complete system test

The validation results do not meet the pre-determined acceptance criteria, and there was no documentation why the results were acceptable (WL 204)

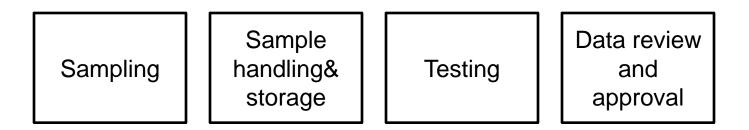




## #8: Implement Procedures for Sample Analysis

- Sampling
- Sample handling
- Testing
- Data review and approval



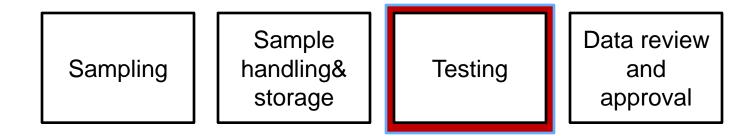






# Sample Testing

- Develop test program for APIs, finished drugs,raw material
- Develop clear specifications
- Document acceptance criteria and actual result
- Document test procedures and test equipment
- Formally review and approve test results
  - Analysts
  - Second person (technical & independent reviewer)
- Document test conditions with test results



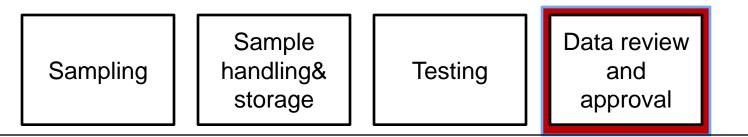




Hot Topic

# **Review and Approval of Test Results**

- Develop and follow procedure for review of test results
- Review by the analyst: what to look at, how to document
- · Review and approval by a second person
- Release of test results



Laboratory records fail to include the initials or signature of the person who performs each laboratory test (WL 172)



## Checks by QA (independent)

- Compliance with Internal procedure?
  - Handwritten entries recorded in ink
  - Correct change of data
- All checks completed by analyst?
- All checks completed by technical reviewer?
- Electronic audit trail table
- Signature not a must, if technical reviewer has reviewed QA items and signed (add QA related checklist items in technical reviewers checklist)

Your firm's review of laboratory data does not include a review of an audit trail to determine if unapproved changes have been made.. (W-229)



Hot Topic







### Handling Failure Investigations / Out-of-Specification Test Results

- Investigation required if a test result is out of specification
- Required to identify the root cause of a problem
- Should follow documented procedure
- Failure can be caused by individual testing, process error, or product problem
- Maintain a list of all OOS test results
- Corrective and Preventive Action Plans, Root Cause Analysis
- Follow FDA Guide: Investigating out of Specifications Test Results for Pharmaceutical Production

Missing written records of failure investigations You have failed to extend investigations to all batches of products potentially affected by a problem (W-263)



Hot Topic



Sampling

(e)-Records Maintenance and Archiving

- Study regulations: which records are required, for how long should they be archived?
- Define raw data
- Ensure track-ability of final results to raw data
- Maintain integrity of data
- When using electronic records, follow Part 11

Sample

handling&

storage

• Ensure that electronic audit trail is available, activated and reviewed

Testing

Develop a strategy and procedures for backup, archiving and retrieval of data

There are no procedures for backing-up data files and no levels of security access established" (W-138)



Record

archiving





Data review

and

approval



# FDA Statement about Deleting HPLC e-Raw Data after Printing

- The printed paper copy of the chromatogram would not be considered a "true copy" of the entire electronic raw data used to create that chromatogram, as required by 21 CFR 211.180(d).
- The chromatogram does not generally include, for example, the injection sequence, instrument method, integration method, or the audit trail, of which all were used to create the chromatogram or are associated with its validity
- Therefore, the printed chromatograms used in drug manufacturing and testing do not satisfy the predicate rule requirements in 21 CFR Part 211.
- The electronic records created by the computerized laboratory systems must be maintained under these requirements

http://www.fda.gov/Drugs/GuidanceComplianceRegulatoryInformation/Guidances/ucm124787.htm



### Resources

#### Agilent Primers

- Analytical Instrument Qualification and System Validation)
- Validation of Analytical Methods
- Good Laboratory Practice and Good Manufacturing Practice
- Understanding and Implementing ISO/IEC 17025
- Compliance for BioPharmaceutical Laboratories
- Elemental Impurity Analysis in Regulated Pharmaceutical laboratories
- Qualification and validation for Supercritical Fluid Chromatography
- Free tutorials (method validation, computer validation, GLP)
- Laboratory Compliance Master Plan (55 pages)
- Laboratory Compliance: Step-by-Step
- Links to FDA Warning Letters (www.fdawarningletter.com)

#### www.labcompliance.com/agilent (available until July 10, 2012)

