



## SUMMARY

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### Industry

Municipal Parking Enforcement  
Highway Patrol  
Law Enforcement  
Housing and Health Inspections

### Product

Duratherm Hi-Temp  
Duratherm All Weather

### Region

Global

### Typical Applications

Mobile Citation Printing

## E-CITATION TICKETING

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### Industry Need

With increasing pressure on budgets, police and municipal operations are driven to increase productivity and revenues; citation programs pose a common target due to the high-touch environment. Adoption of E-citation among public safety agencies is rapidly increasing due to a quick ROI driven by increased accuracy, legibility (yielding decreased dismissals) and reduced or eliminated manual data entry. However, the ticketing environment has significant performance challenges. Hardware components such as computers or printers as well as citation material must often operate in punishing environments.

**The two common E-citation applications have significantly different material requirements.**

### Customer Benefits

- Robust tickets that function reliably from frozen to elevated temperatures increased efficiency and productivity by printing at the point of activity
- Optimized hardware performance with integrated Honeywell solution (printer, material, computer)
- Durable, high contrast print for consistent scanning performance
- Increased productivity
- Maximum printer battery life with optimized material
- Full range of printer supply products to meet varied application requirements (moderate and high durability)
- Highly compatible preprint inks for print quality, durability, and maximum printhead life



## Industry Need (cont.)

For parking and local ordinance violations, the citation must endure challenging service conditions. Vehicles are commonly unoccupied, requiring the parking enforcement agent to secure the ticket to the vehicle, often under a windshield wiper. These tickets are directly exposed to rain, snow, wind, and sunlight, conditions which can rapidly degrade common materials. Quick completion is a priority for efficiency; when agents encounter owners

returning to a citation in progress, rapid execution is critical. The time required to issue a citation is also important for moving violations. Drivers commonly complain about the time consumed when being cited. Additionally, exposure to moving traffic poses a safety hazard to both parked vehicles and officers, making rapid citation processing a top priority. While print quality requirements remain high, durability needs are lower since the printed citation is delivered directly from the officer to the driver.

MATERIAL	DURABILITY	PART NUMBER	W x L	ID	OD
Duratherm Hi-Temp	Withstands higher temperatures, has an overcoat for maximum image protection and image durability. Excellent protection against moisture, oils, scratches and UV light	740524-106 stock	4.4" x 1.116"	.4"	2.25"
Duratherm All Weather	A top coated, synthetic direct thermal film with exceptional smoothness and resistance. High durability, dark image and environmental resistance	740529-810 custom	3" x 1.225"	1"	3.43"

## The Honeywell Solution

An effective E-citation solution can help increase workforce efficiency and revenues as well as improve officer safety. Honeywell's cost-effective solutions can help you do just that.

For parking and local ordinance violations where durability is critical, Honeywell **Duratherm All Weather** ticket, with its rugged film construction, readily satisfies the requirements of this application. Extended water exposure does not weaken the material; low temperatures do not make it brittle. The durable printing layer resists moisture, sunlight, and abrasion (such as when pulled from under a wiper). Honeywell preprint inks provide excellent moisture resistance and verified printer compatibility to provide optimum print performance and maximize printhead life.

For moving violations, a police or highway patrol officer generates the citation and delivers it directly to the recipient, minimizing environmental exposure and enabling use of more economical paper media. **Duratherm Hi-Temp** paper ticket material offers good resistance to handling, incidental exposure to moisture (ex. rain, beverages) and elevated temperatures when left in an automobile.

For an optimal printing solution, combine Honeywell supplies with our rugged mobile printers. Cut the time it takes to issue citations by 50% over manual tickets. Reduce internal processing of citations from days to hours—or even seconds. Decrease the number of tickets dismissed and increase payment yield without actually writing any more tickets.

### For more information

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### Honeywell Safety and Productivity Solutions

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THE POWER OF CONNECTED 2